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Table of Contents/Agenda

1. AC22-06-01: 3/31/2022 Experience Review

2. AC22-06-02: COVID-19 Claim Development



3/31/2022 Experience Review



Summary of 3/31/2022 Experience

- Almost 100% of market included; COVID-19 claims excluded
- Key insights:
 - Emerging loss development stable
 - Claim settlement rates for AY 2021 continuing to improve
 - Medical CPI forecast higher than typical
 - Wage/employment forecasts increasing
 - Higher 2021 employment lowered 2021 frequency estimate
- Projected loss ratio using 9/1/22 Filing methodologies is 0.639
 - ~1.5 point decrease from 9/1/22 Filing (0.655)

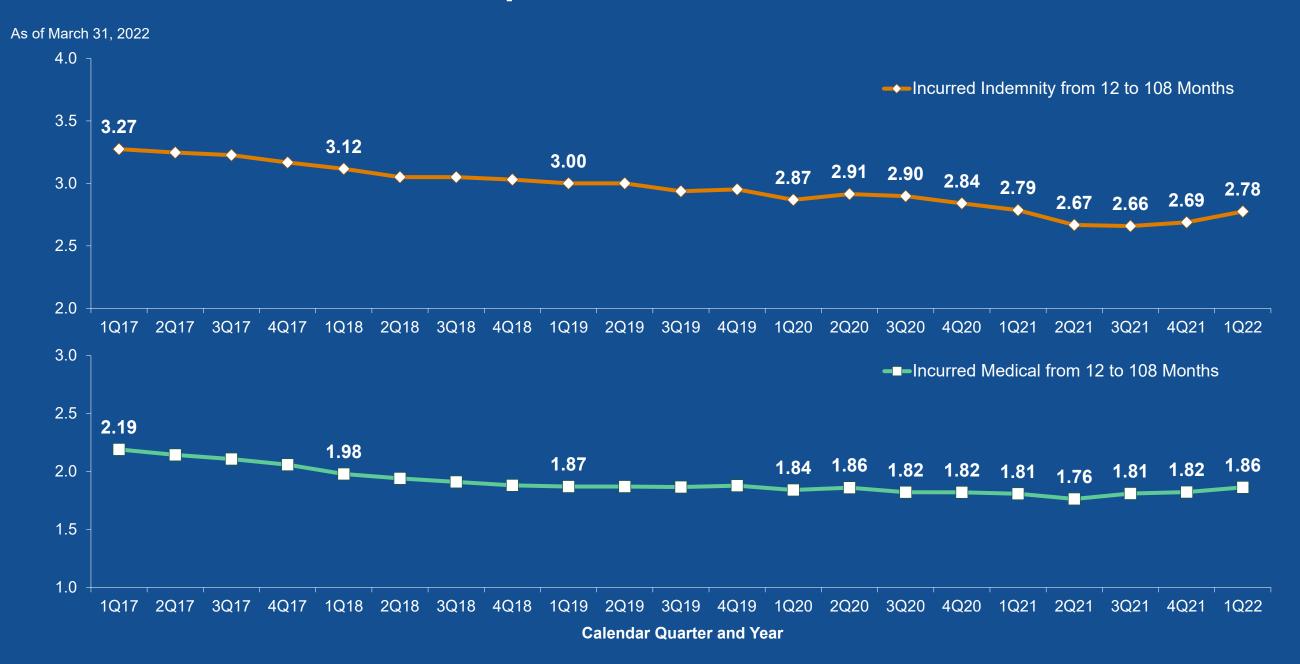


Approximate Change in Loss Ratio Projection

Factor	Approx. Change in Percentage Points From 9/1/2022 Filing
Loss Development Projection	-0.3
Medical On-level Adjustments	0.3
Updated Wage Forecast	-1.0
Updated Frequency Trends	-0.5
Total to 6/28/2022 Agenda	-1.5



Cumulative Incurred Development from 12 to 108 Months



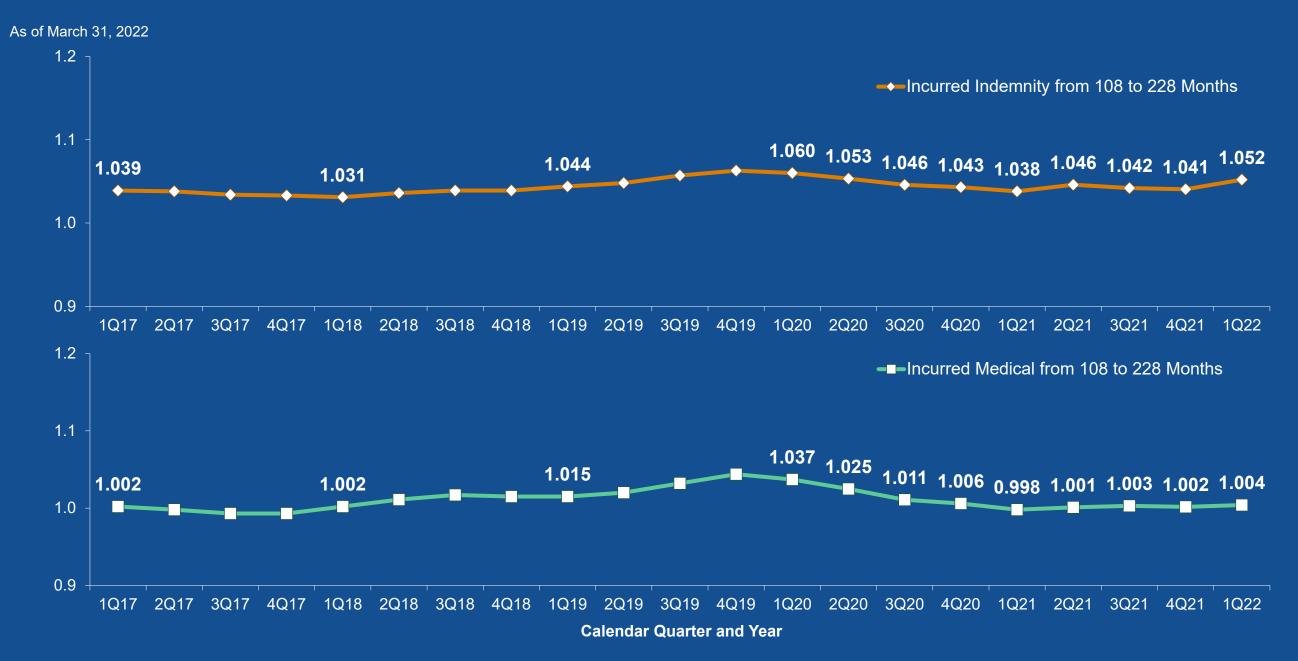


Cumulative Paid Development from 12 to 108 Months





Cumulative Incurred Development from 108 to 228 Months





Cumulative Paid Development from 108 to 228 Months



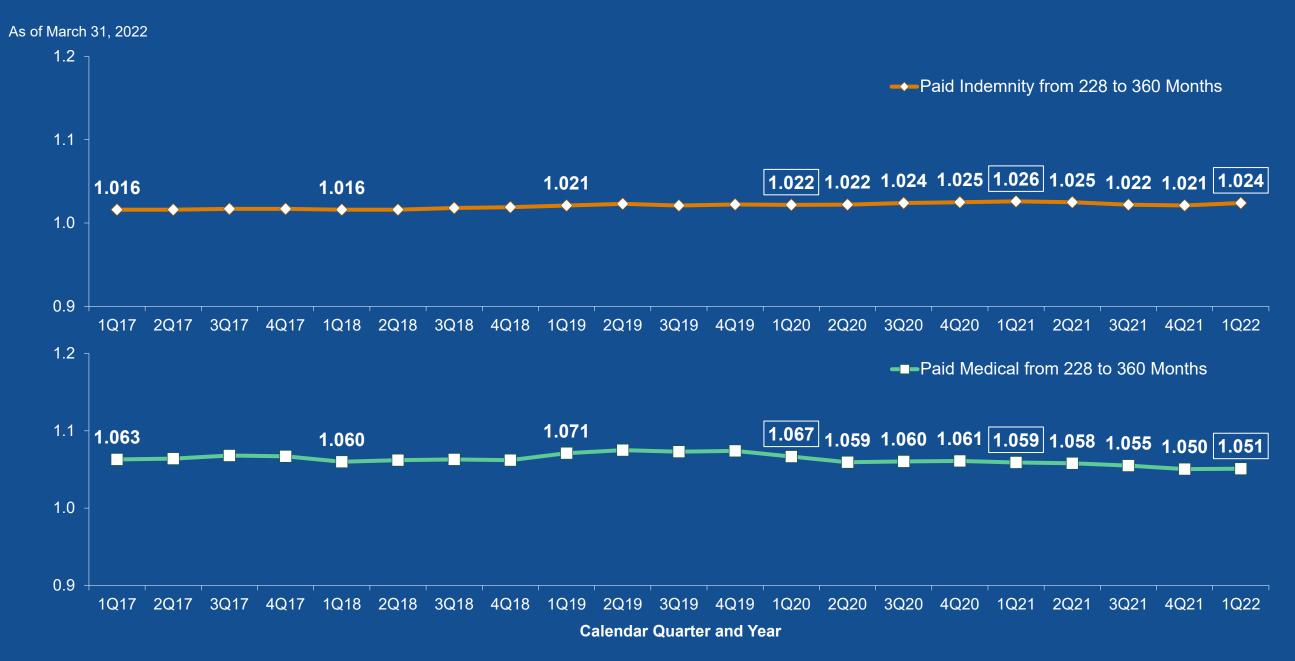


Cumulative Incurred Development from 228 to 360 Months



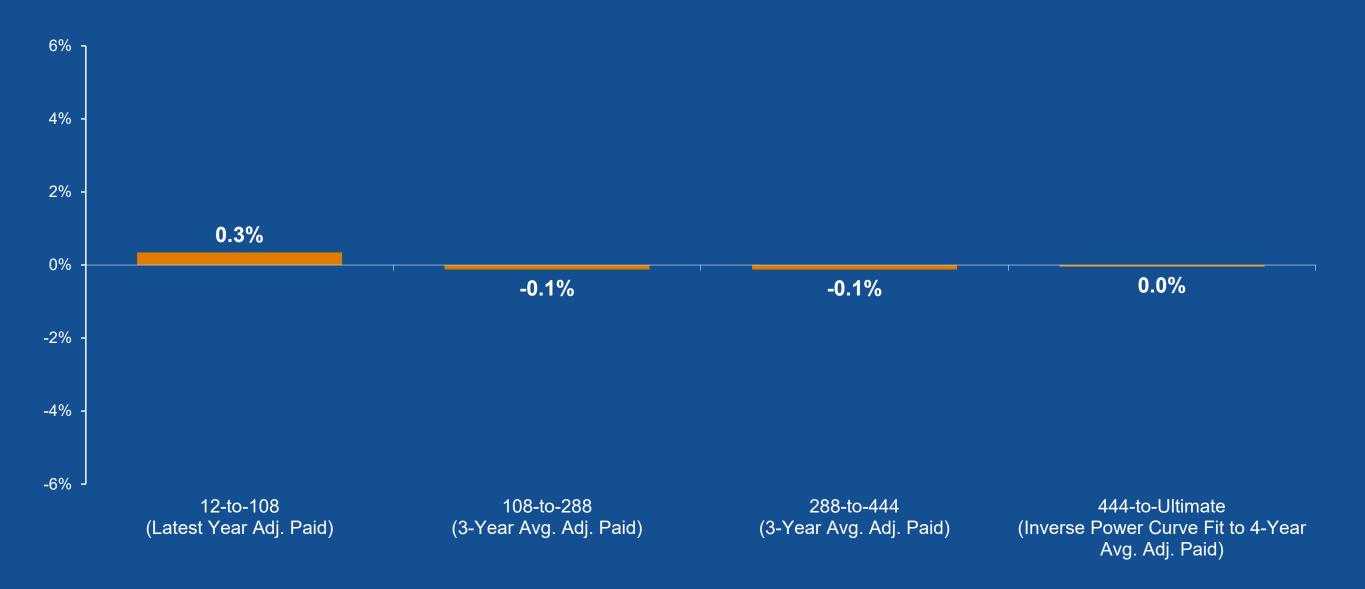


Cumulative Paid Development from 228 to 360 Months



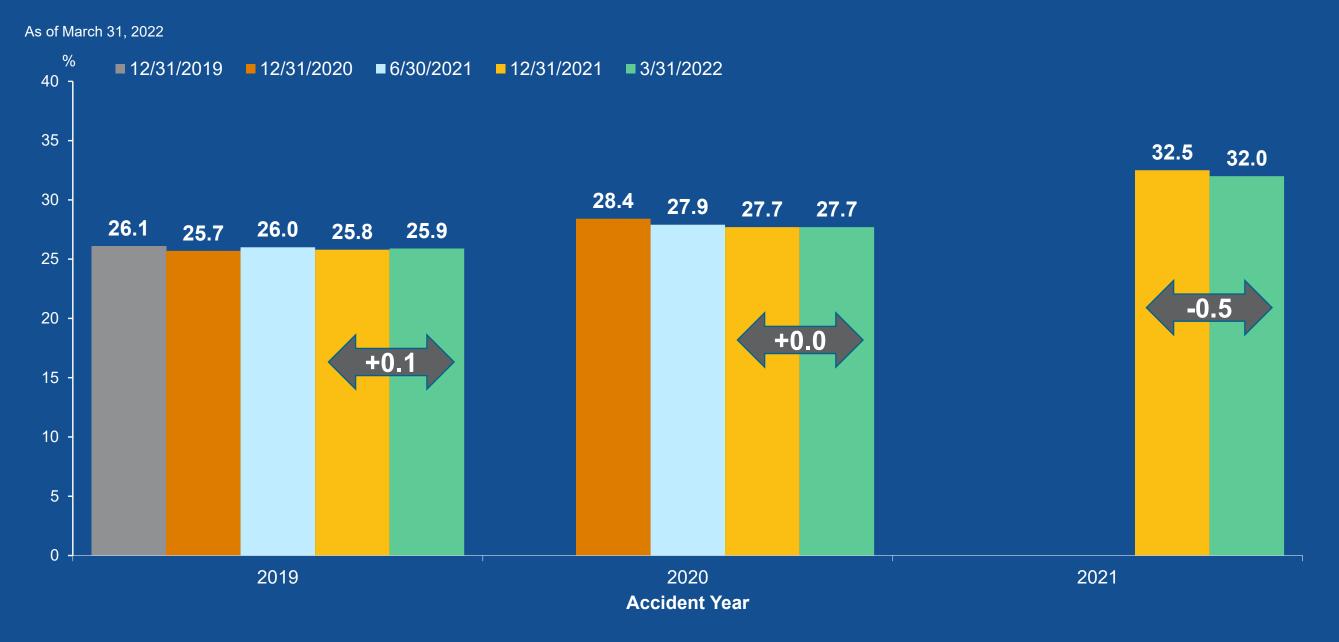


Change in Projected Medical Development Factor for AY 2021 12/31/2021 to 3/31/2022 Experience





Developed Indemnity Loss Ratios (Exhibit 3.1)



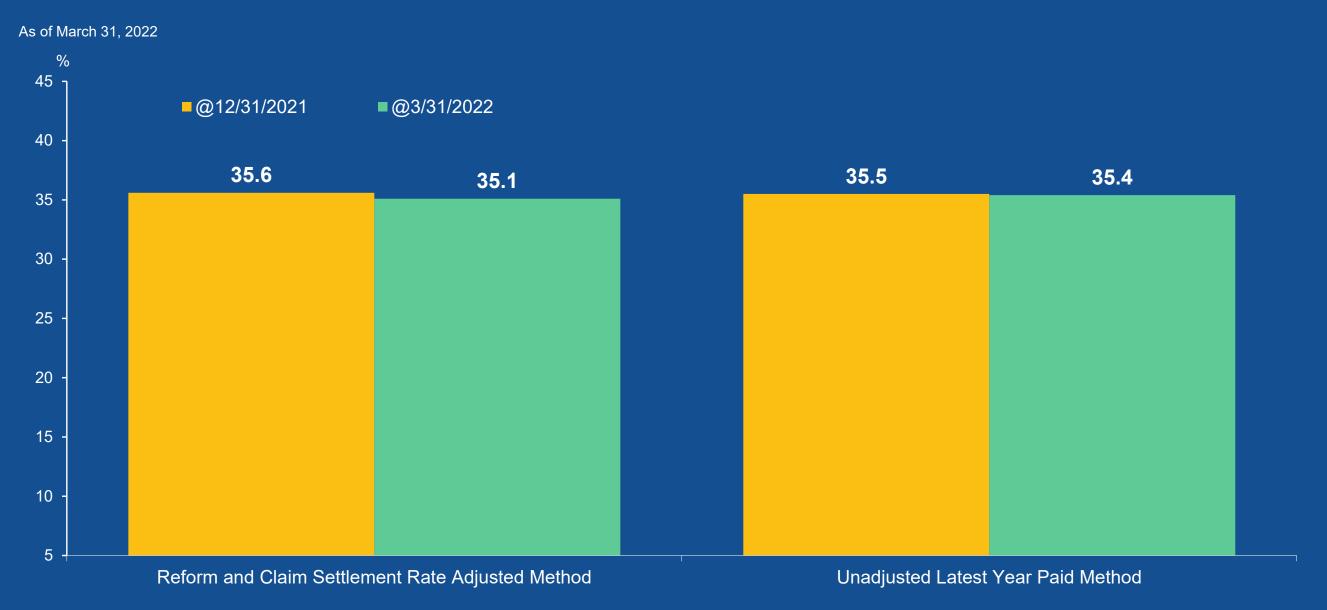


Developed Medical Loss Ratios (Exhibit 3.2)





AY 2021 Developed Medical Loss Ratio Comparison



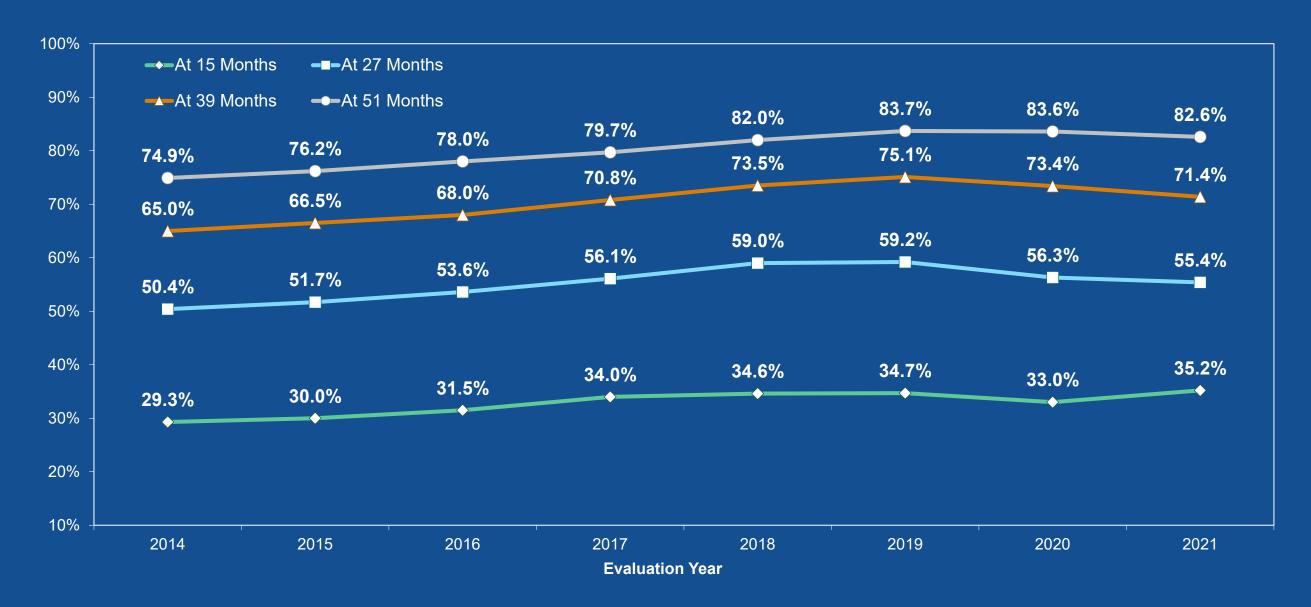


Indemnity Claim Count Development (Exhibit 10.1)





Estimated Ultimate Indemnity Claim Settlement Ratios (Exhibit 11.2)



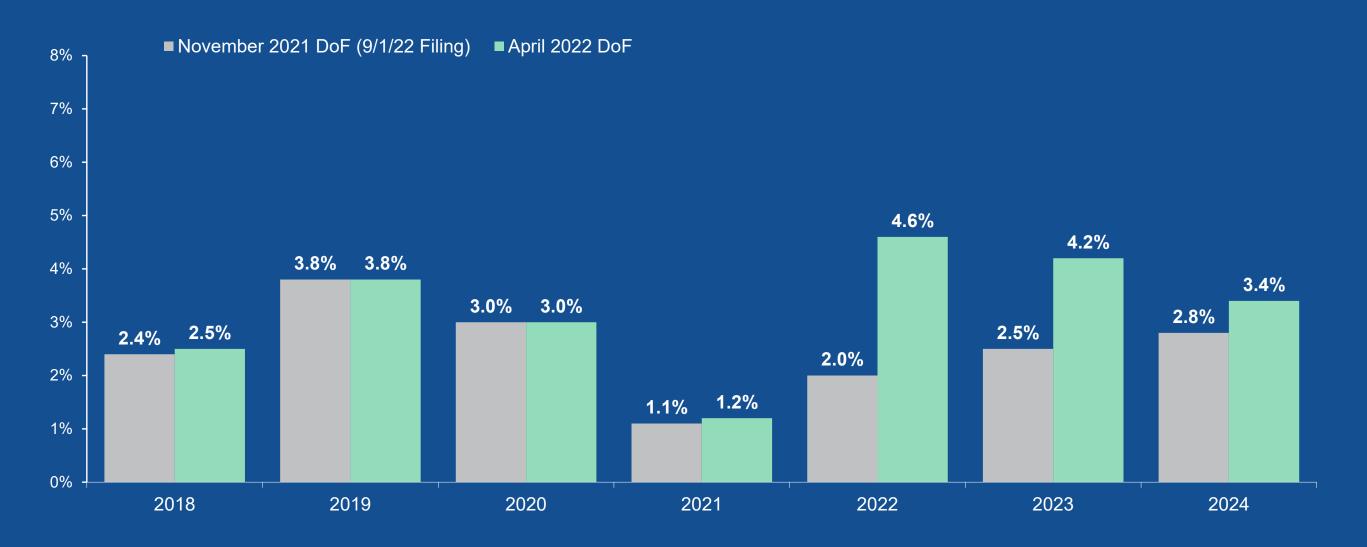


Incremental Closed Indemnity Claims Compared to Estimated Prior Open Claims



Change in Medical CPI

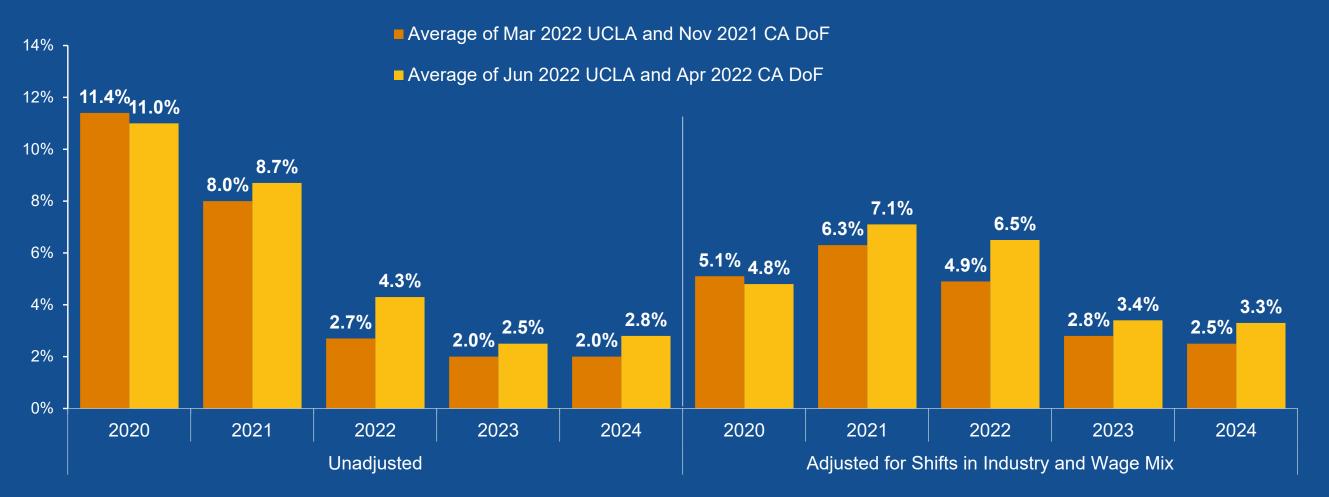
As of April 2022





Average Wage Level Change Forecast (Exhibit 5.1)

As of June 2022



Average Annual Adjusted Wage Change Projection from 2019:

9/1/2022 Filing: 4.7%

6/28/2022 Agenda: 5.3%

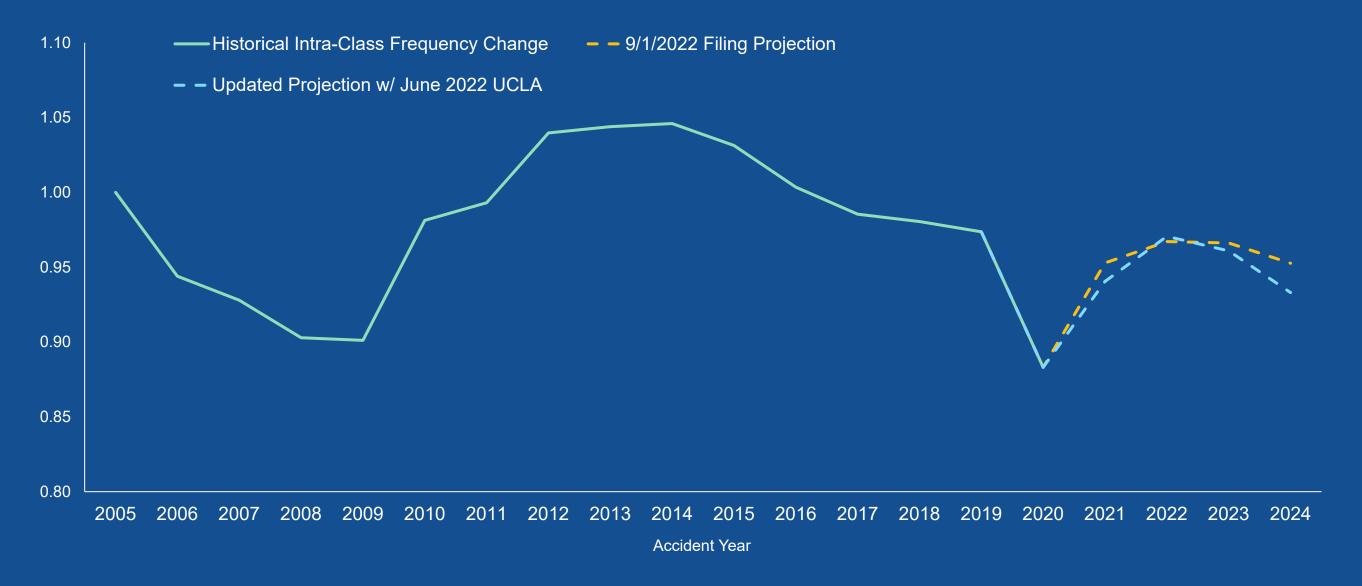


Estimated Indemnity Claim Frequency Changes (Exhibit 12)

As of March 31, 2022 9/1/2022 Filing ■ Updated for 6/28/2022 Meeting 10% 7.9% 6.5% 5% 0.8% 0.6% 0% -2.4% -5% -10% -9.3% -9.3% -15% AY 2020: 1Q 2022: AY 2021: AY 2022 to 9/1/2023 (Annualized): Aggregate Claim Counts / Indemnity Claim Frequency Model Partial USR Claim Counts / Aggregate Claim Counts / Statewide Employment Statewide Employment Adjusted Exposure

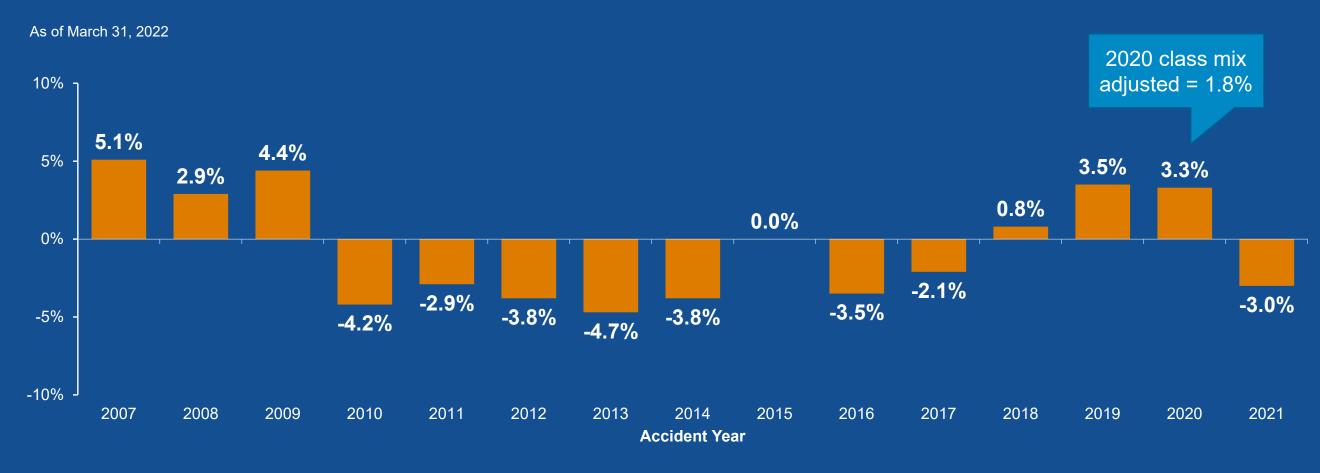


Indemnity Claim Frequency Indexed to 2005





Projected Changes in On-Level Indemnity Severity (Exhibit 6.2)



Annual Exponential Trend Based on:

1990 to 2021: 0.9%

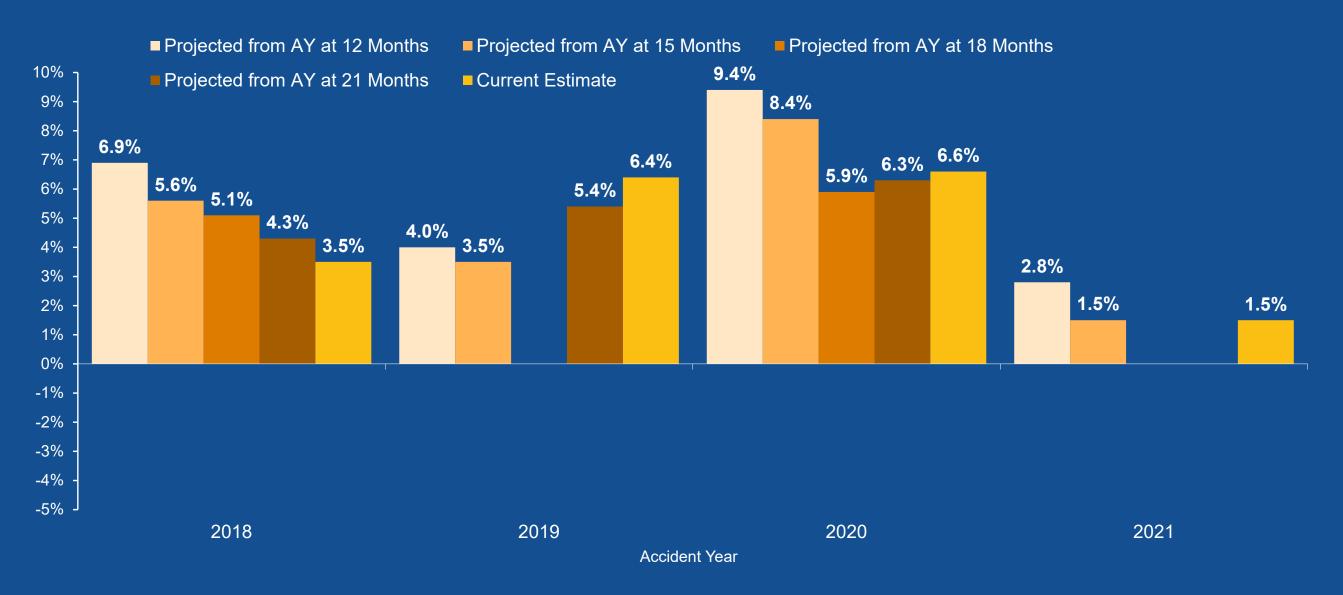
2005 to 2021: -1.2%

2017 to 2021: 1.6%

9/1/2022 Filing Selected: 1.0%

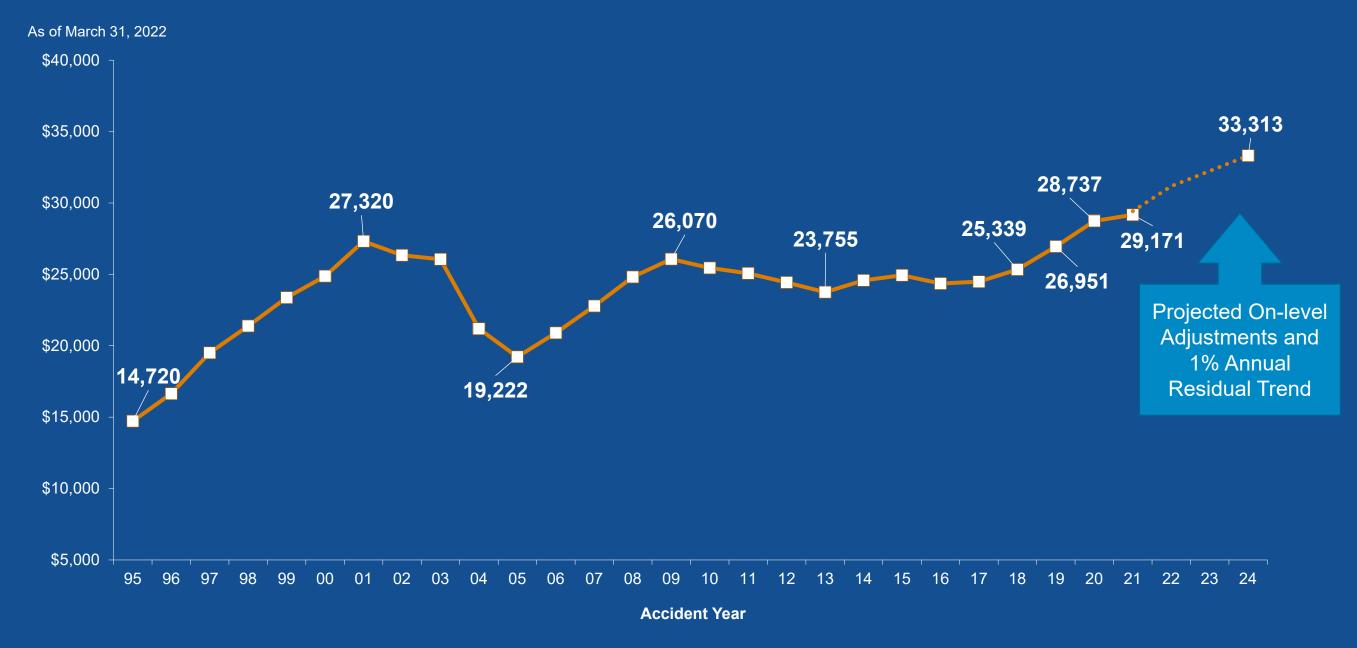


Indemnity Severity Changes Projected from Early Evaluations Compared to Current





Ultimate Indemnity per Indemnity Claim





Projected Changes in On-Level Medical Severity (Exhibit 6.4)



Annual Exponential Trend Based on:

1990 to 2021 (including MCCP): 4.9%

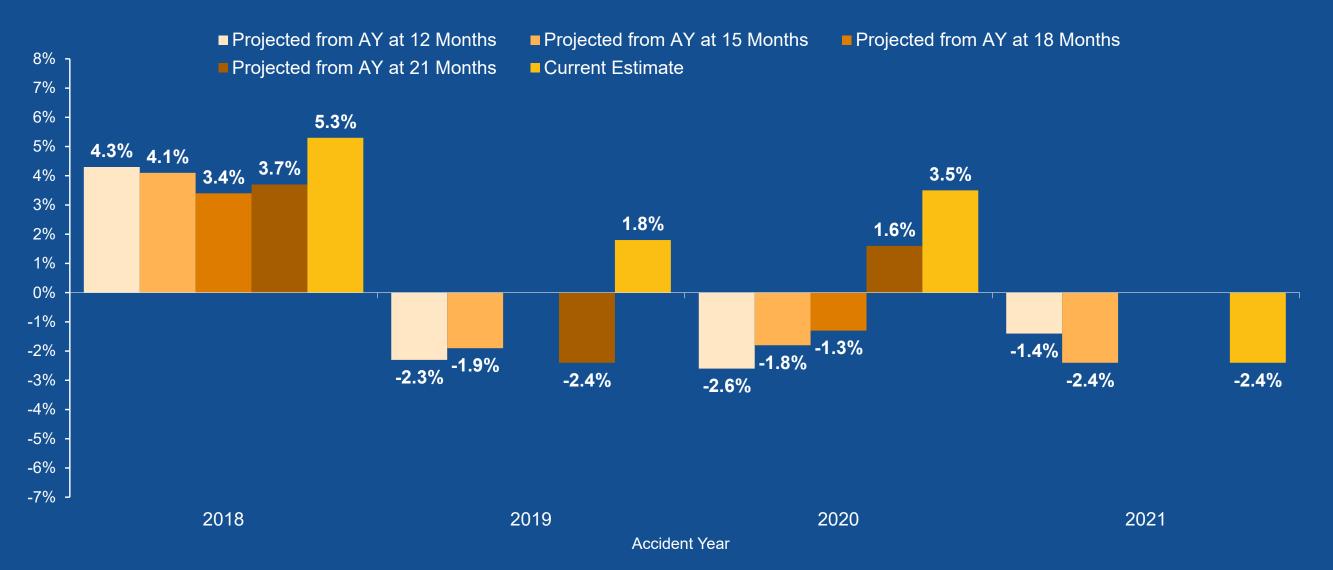
2005 to 2021: 1.4%

2017 to 2021: 1.2%

9/1/2022 Filing Selected: 1.5%

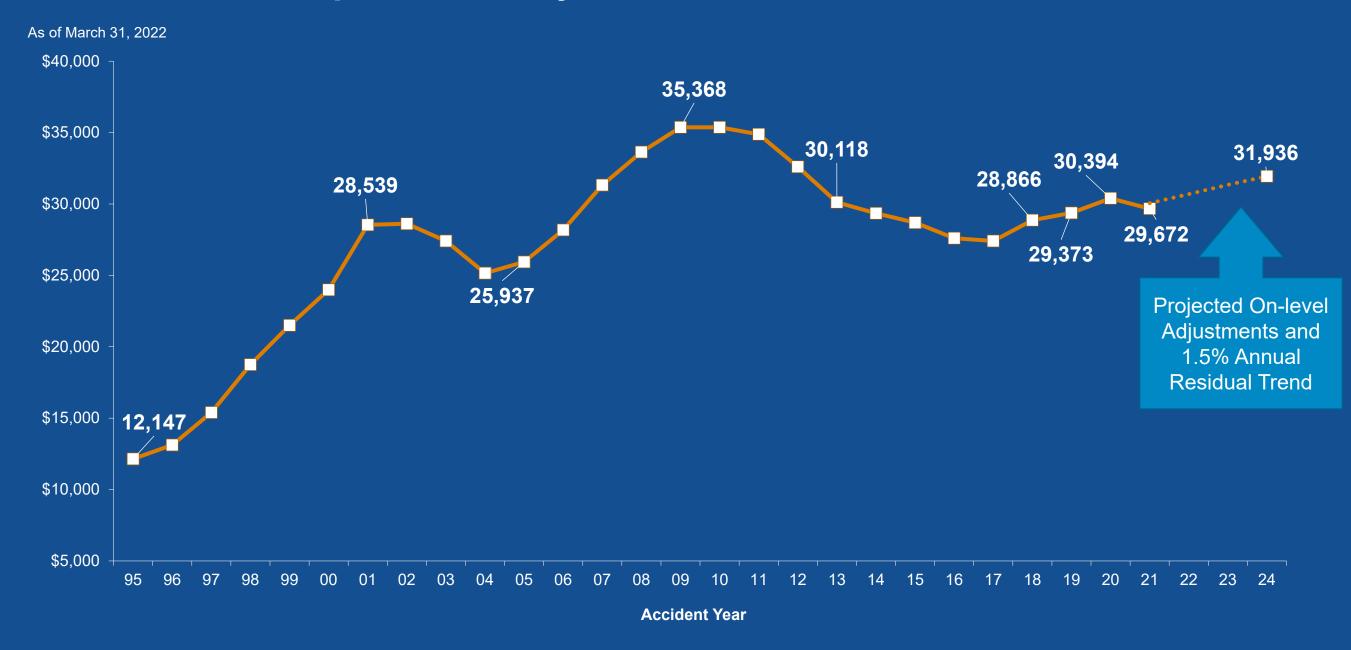


Medical Severity Changes Projected from Early Evaluations Compared to Current





Ultimate Medical per Indemnity Claim





Projected On-Level Indemnity Loss Ratios

As of March 31, 2022 0.450 Latest Year Claim Settlement Rate-Adjusted Paid Development Method Frequency & 1% Severity Trends Applied to 2019 and 2021 5-year Exponential Loss Ratio Trend Applied to 2019 and 2021 0.400 0.350 0.295 0.300 0.287 Annual Exponential Trend Based on: 0.250 1990 to 2021: -0.5% 2017 to 2021: 1.4% 0.200 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022 2023 **Accident Year**



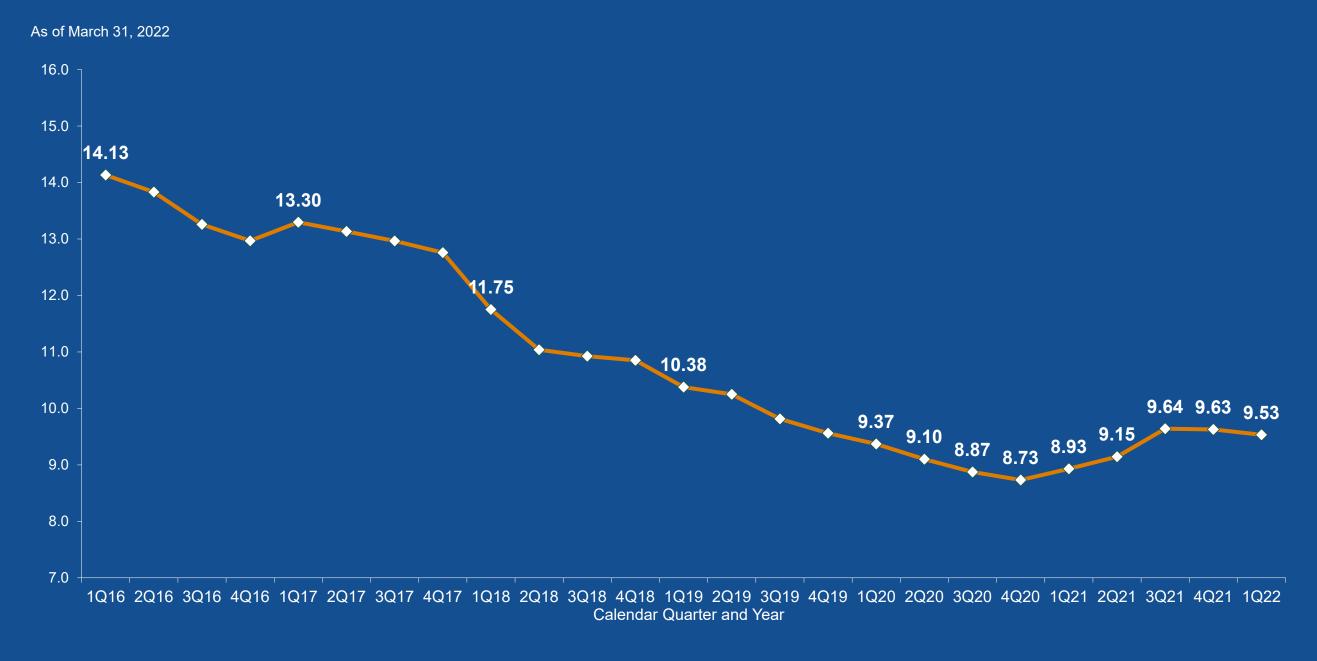
Projected On-Level Medical Loss Ratios

As of March 31, 2022 0.400 Latest Year Reform and Claim Settlement Rate-Adjusted Paid Development Method Frequency & 1.5% Severity Trends Applied to 2019 and 2021 0.328 0.350 5-year Exponential Loss Ratio Trend Applied to 2019 and 2021 0.319 0.308 0.322 0.300 0.294 0.250 0.200 Annual Exponential Trend Based on: 1990 to 2021: 3.6% 0.150 2017 to 2021: 0.8% 0.100 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022 2023

Accident Year



Cumulative Paid ALAE Development from 12 to 90 Months



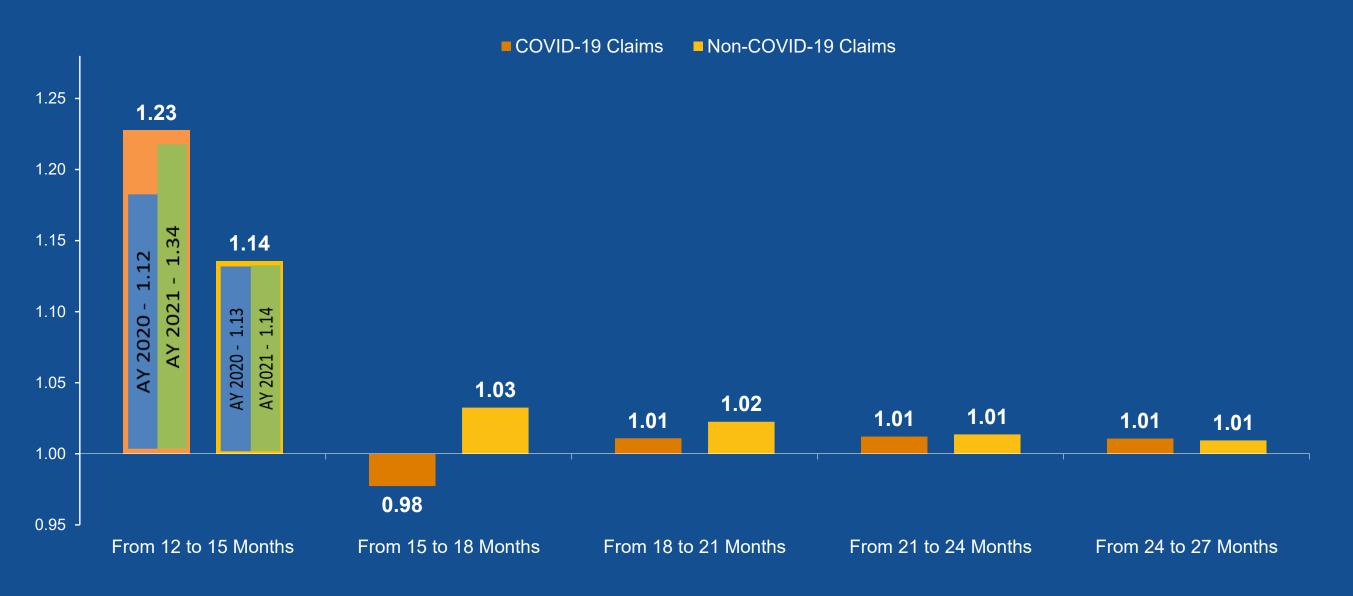


02

COVID-19 Claim Development

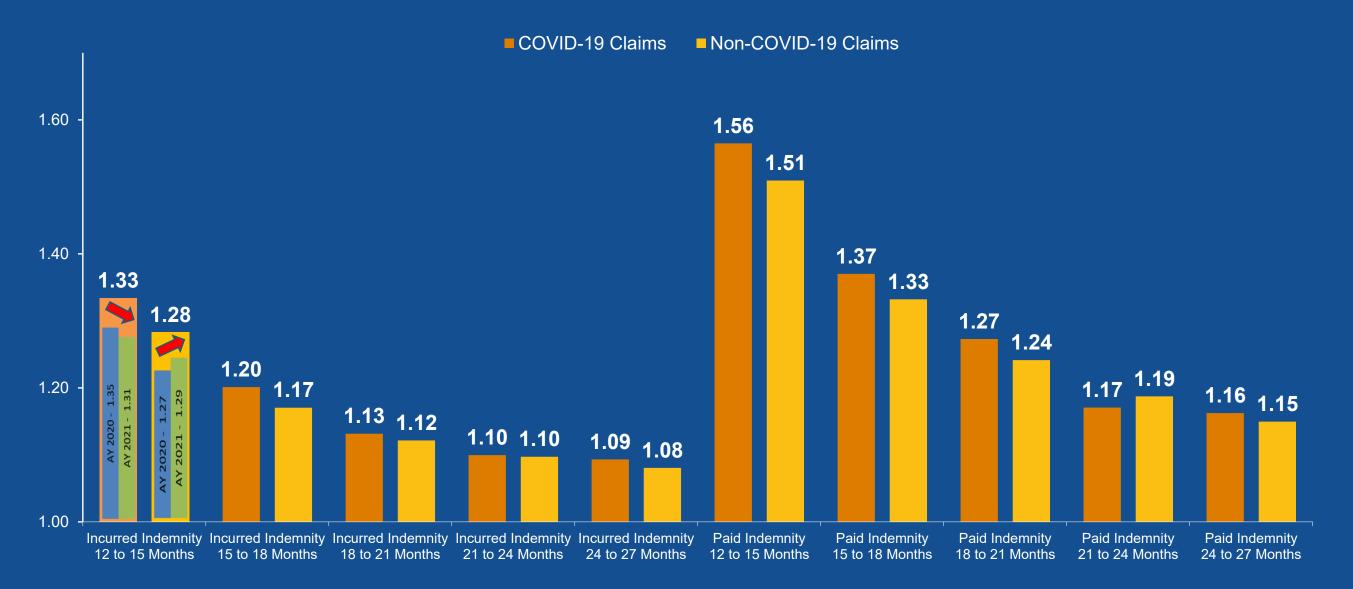


AY 2020 & 2021 Indemnity Count Development (Exhibit 1.2)



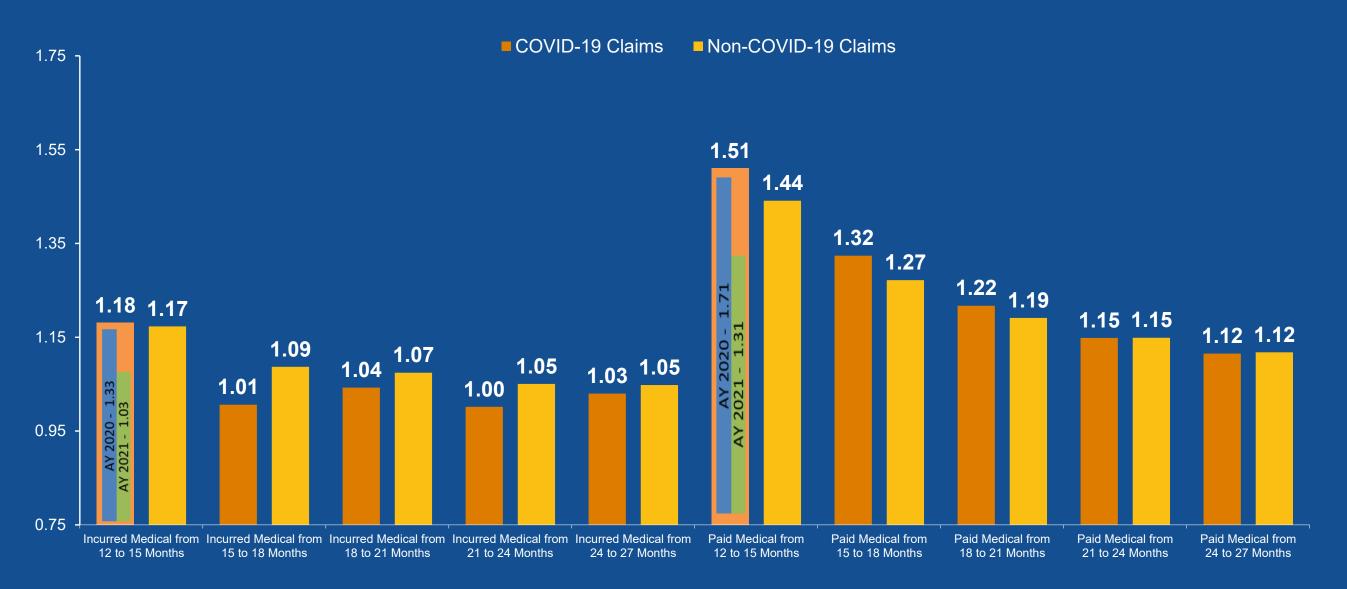


AY 2020 & 2021 Indemnity Development (Exhibits 2.1 and 3.1)



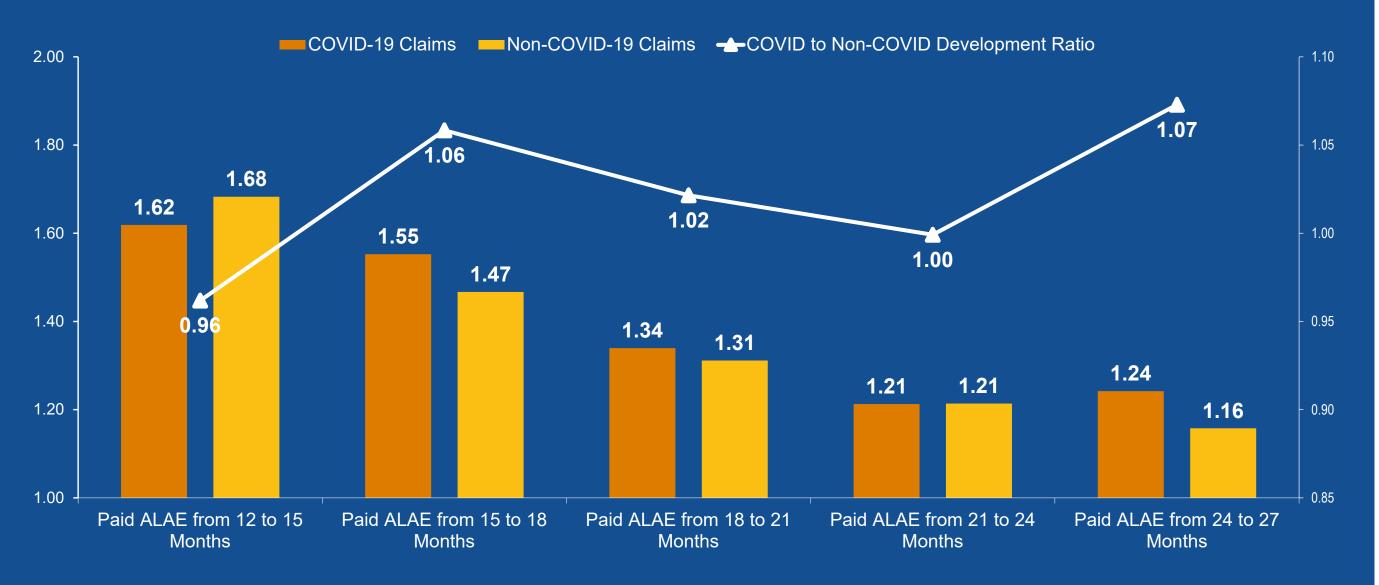


AY 2020 & 2021 Medical Development (Exhibits 2.2 and 3.2)



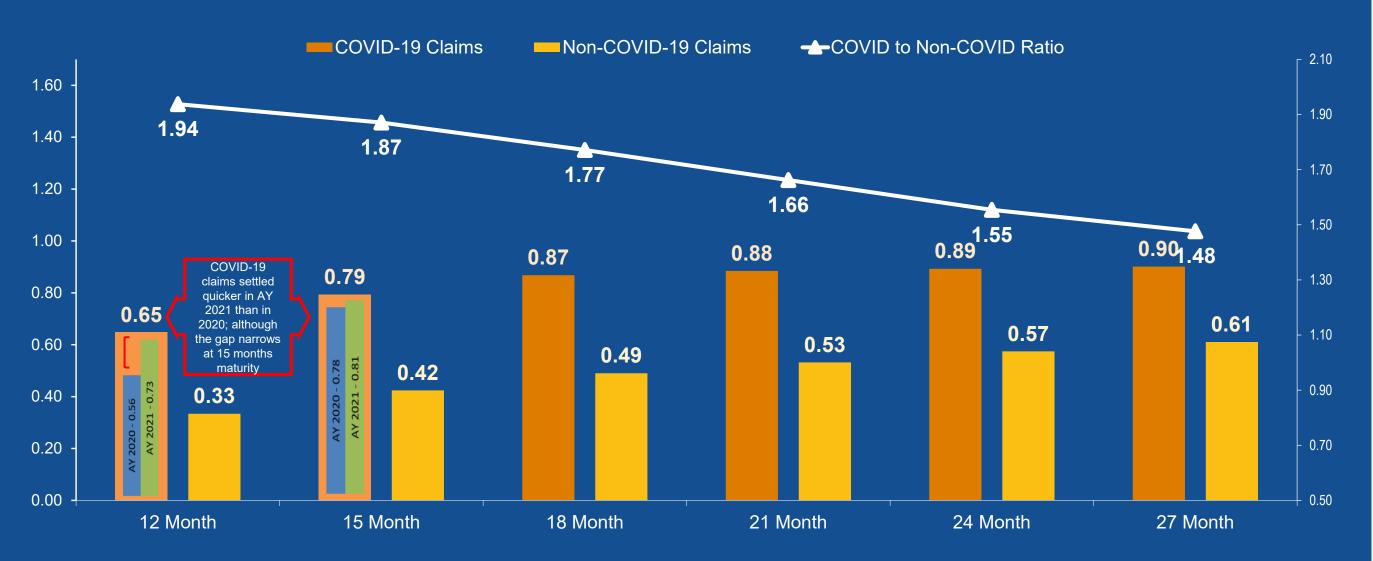


AY 2020 & 2021 Paid ALAE (ex. MCCP) Development (Exhibit 3.3)





AY 2020 & 2021 Settlement Rate (Exhibit 4)





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