

Medical Data Call Modernization

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Agenda

1. Unchanged Items
2. Changes
3. File Reporting Frequency
4. Questions and Answers

01

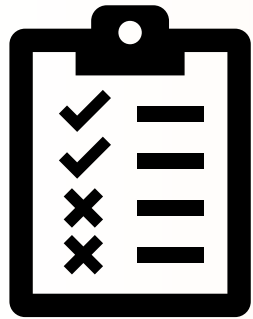
Unchanged Items



Unchanged Items



File Submissions via CDX



Quarterly Data Distribution Report



Quarterly Transaction Data Quality Program

- See: [WCIRB Transaction Data Quality Program](#)
- See: [Overview of Transaction Data Quality Program Preliminary Report Exhibits and Data Quality Notice](#)

02

Changes



Enhanced File Acceptance Edits

Fewer File Rejections since individual records will reject

Enhanced File Processing Edits

- Informational Edits
 - Relational edits between multiple fields
 - Record is consumed into WCIRB's database
- Record Rejection Edits
 - Field editing (missing, invalid, etc.)
 - Sequencing editing (transaction code/date updates)
 - Record is rejected and not consumed into WCIRB's database



Updated Edit Matrix

WCIRB California Medical Data Call Edit Matrix

File Acceptance Examples

- MED0001_9: Carrier is not yet authorized to submit production data for the Insurer Group
 - Scenario:
 - New Insurer Group opts to self-submit medical data
 - New Insurer Group inadvertently submits a file with Submission Type: S (Production) instead of T (Test) while still in the Certification process
 - Until Insurer Group is approved for Production submissions, any Production files will reject

- MED0001_11: Carrier is no longer authorized to submit data for the identified Reporting Quarter
 - Scenario:
 - Existing Insurer Group changes to Third-party submissions from self-submissions
 - Third-party approved for Production data as of 04/01/2022
 - Insurer submitter expired as of 03/31/2022
 - Insurer submitter can no longer submit transactions as of 04/01/2022

File Processing – Information Only Examples

- MED0005_1: Age of Injured Worker is less than 12 years or greater than 90 years on Accident Date
- MED0016_1: Primary ICD Diagnosis Code is missing and Paid Procedure Code is not Pharmacy, Medical Legal, Copy Services or Interpreter
- MED0019_2: Paid Procedure Code is Inpatient (DRG) and Service From Date / Service To Date is missing

File Processing – Record Rejection Examples in the File Control Record (FCR)

▪ Field Editing

- MED0015_1: Policy Number/Original Policy Number is either missing, invalid or all zeroes
- MED0011_1: Paid Amount is not numeric

▪ Sequencing Editing

- MED0021_2: Cancellation does not match previously reported record
- MED0022_2: Transaction Date is outside the Submission Quarter/Year in the File Control Record (FCR)

Changes

File Processing

Batch Processing

7:00 AM

11:00 AM

1:00 PM

4:00 PM



- Email acknowledgment indicating **Acceptance** or **Rejection** after file processing has been completed
- If a file rejects during **File Acceptance** stage, a Rejected File Report will be sent at 8:00 PM on the day the file processed
- Report will include:
 - All rejected files for Insurer Group submitter processed that day
 - Any row that fired a File Acceptance edit will show on the report along with the corresponding Rule Code(s)
 - If multiple edits fire, they will all be displayed in a comma separated list

Changes

Rejected File Report

FileHomeInsertDrawPage LayoutFormulasDataReviewViewHelpAcrobat

CutCopyFormat Painter

Paste

Clipboard

IBM Plex Sans10.5A⁺A⁻

B*I*U

Font

Wrap Text

Alignment

Sensitivity

Sensitivity

General

Number

Conditional Formatting

Format as Table

Cell Styles

Styles

Insert

Delete

Format

Cells

AutoSum

Fill

Clear

Editing

Sort & Filter

Find & Select

Analysis

Share

Comments

A9

Medical Transaction Data Reporting

	A	B	C	D	E	F	G
1				WCIRB California [™] Objective. Trusted. Integral.			
2	Medical Data Rejected File Report						
3							
4	Submission Period:		May 12, 2022				
5	Report Run Date:		May 12, 2022				
6	Submitter:		Submitter Name				
7	Insurer Group:		Insurer Group Name				
8	To learn more about the terms and how to use the WCIRB Medical Data Rejected Files Detail Report, visit the web page:						
9	Medical Transaction Data Reporting						
10	To learn more about edit reasons and the descriptions of edit numbers, see the matrix here:						
11	Medical Data Call Edit Matrix						
12							
13	Insurer Group Name	Submission Date	File Name	Submission File ID	Stage of Editing	Row Number	Rule Code
14	Insurer Group Name	05/12/2022	MCEP_12345_00004_202206013223.txt	MCEP_12345_00004_202206013223.txt	File Acceptance	2202	MED0001_1
15							
16							
17							
18							
19							
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21							
22							
23							
24							
25							
26							
27							
28							
29							

All Rejected Transactions

Changes

Monthly Submission Summary Report



■ **Submission Summary Report will now be produced monthly rather than quarterly**

- Reports will be released on the 7th of the month for the previous month's data
- Both Insurer Group and Submitter level versions will be produced, containing:
 - PDF – a visual characterization of data
 - Excel detail – transaction level results

PDF version will include:



- Top 5 reasons for file rejections (if any)
- Top 5 reasons for record rejections (if any)
- Listing of all files submitted along with status of each file including:
 - Transaction counts
 - Rejected transactions
 - Transactions consumed into WCIRB's database
 - Statewide comparison of top edits
- Summary of Information Only edits

Changes

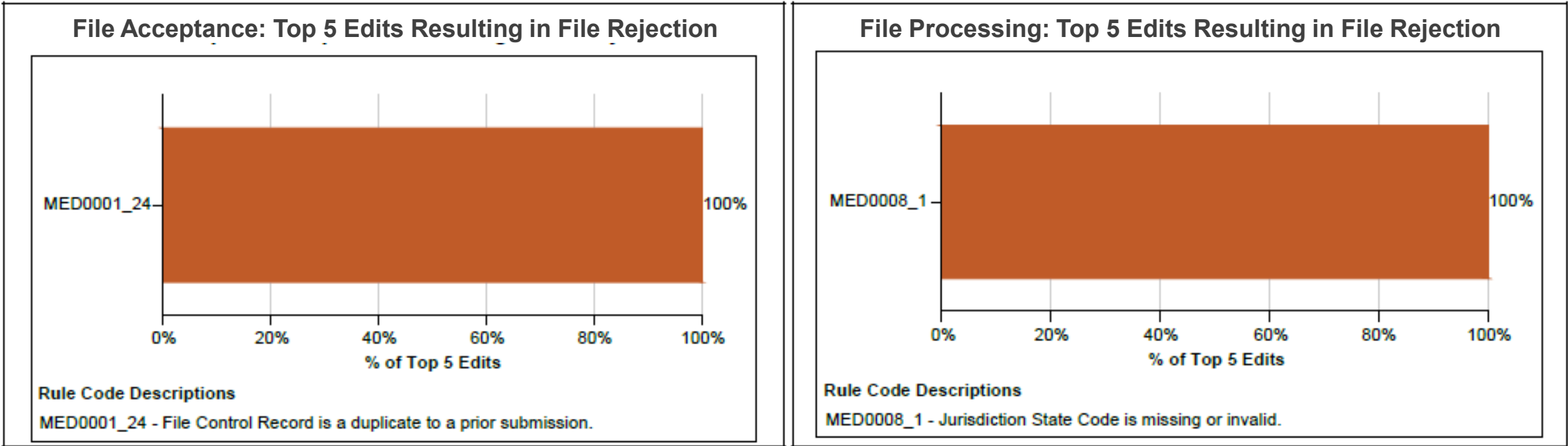
Monthly Submission Summary Report

Medical Transaction Data Between May 5, 2022 and May 19, 2022



Medical Data Call Submission Summary

Submission Period: Between May 5, 2022 and May 19, 2022
Report Run Date: May 19, 2022
Insurer Group: Insurer Group Name
Submitter(s): Submitter 1, Submitter 2



Changes

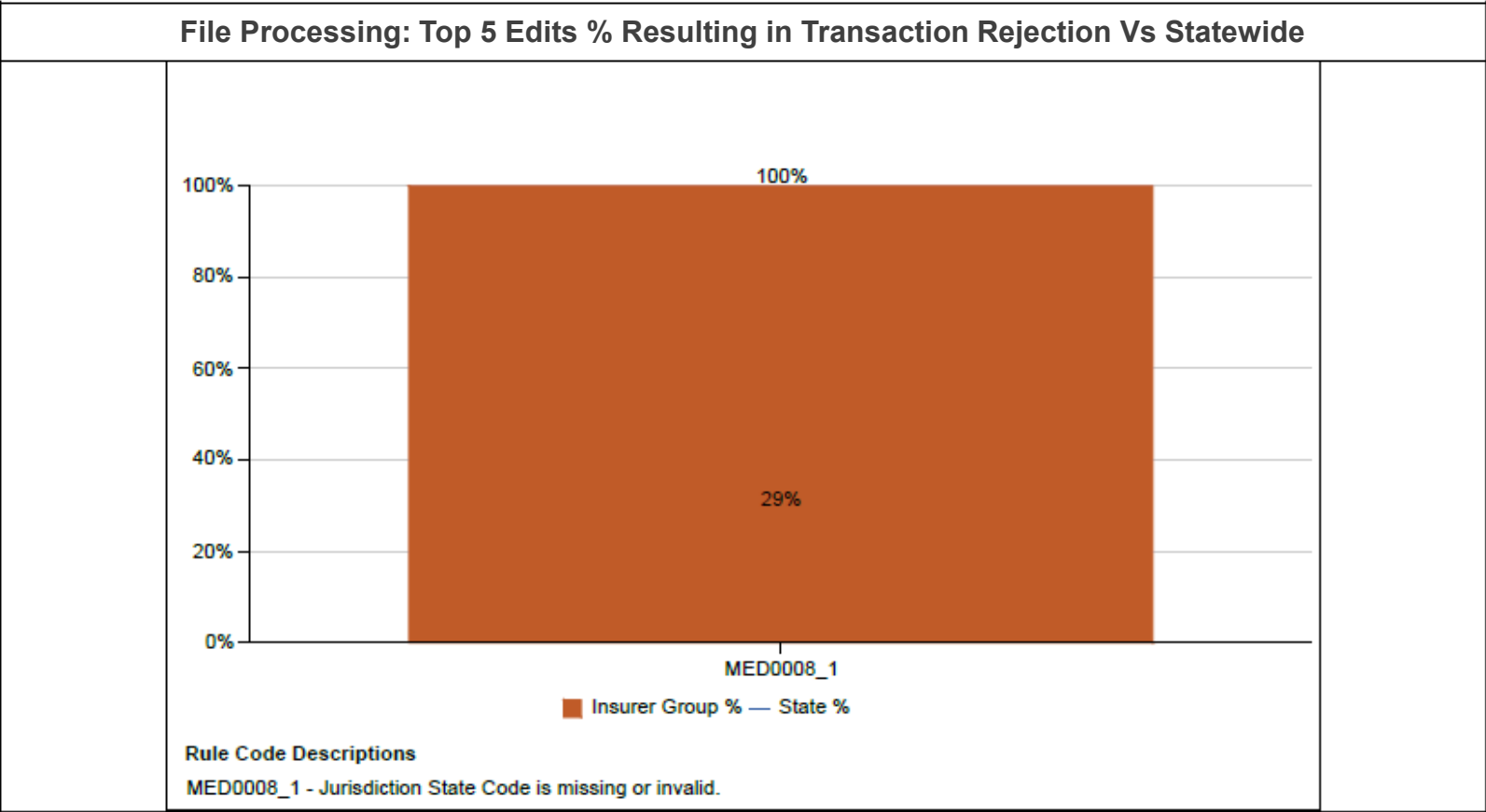
Monthly Submission Summary Report

Medical Transaction Data Between May 5, 2022 and May 19, 2022



Medical Data Call Submission Summary

Submission Period: Between May 5, 2022 and May 19, 2022
Report Run Date: May 19, 2022
Insurer Group: Insurer Group Name
Submitter(s): Submitter 1, Submitter 2



Changes

Monthly Submission Summary Report

Medical Transaction Data Between May 5, 2022 and May 19, 2022



Medical Data Call Submission Summary

Submission Period: Between May 5, 2022 and May 19, 2022

Report Run Date: May 19, 2022

Insurer Group: Insurer Group Name

Submitter(s): Submitter 1, Submitter 2

SUMMARY of FILES AND TRANSACTIONS

File Name	Submission File ID	Submitter	Accept/ Reject Status	Processed Transactions	Processed %	Rejected Transactions	Rejected %	Total
MCEP_12345T_00004_202204050002	MCEP_12345T_00004_202204050002	Submitter 1	FileAcceptance-PASS	34	100%	0	0%	34
MCEP_12345T_00004_202204050002	MCEP_12345T_00004_202204050002	Submitter 2	FileAcceptance-FAIL	0	0%	43	100%	43
MCEP_12345C_00004_202205131167	12345_20220301_20220331	Submitter 1	FileAcceptance-PASS	15	100%	0	0%	15
MCDP_12345T_00004_202205152021_1_Q2_22	AB12022051520214810863	Submitter 1	FileAcceptance-PASS	21,188	100%	0	0%	21,188
MCEP_12345T_00004_202205050002	MCEP_12345T_00004_202205050002	Submitter 2	FileAcceptance-PASS	64	100%	0	0%	64
MCEP_12345T_00004_202205120501	000000000000000000000000000000045	Submitter 1	FileAcceptance-PASS	5,128	100%	0	0%	5,128
MCEP_12345C_00004_202205131086	12345_20220301_20220331	Submitter 2	FileAcceptance-PASS	113	100%	1	0%	114
MCEP_12345C_00004_202205131796	12345_20220301_20220331	Submitter 2	FileAcceptance-PASS	776	100%	0	0%	776
MCEP_12345C_00004_202205131145	12345_20220301_20220331	Submitter 1	FileAcceptance-PASS	13	100%	0	0%	13
MCEP_12345T_00004_202205050001	MCEP_12345T_00004_202205050001	Submitter 2	FileAcceptance-PASS	22	100%	0	0%	22

Changes

Monthly Submission Summary Report

Medical Transaction Data Between May 5, 2022 and May 19, 2022



Medical Data Call Submission Summary

Submission Period: Between May 5, 2022 and May 19, 2022

Report Run Date: May 19, 2022

Insurer Group: Insurer Group Name

Submitter(s): Submitter 1, Submitter 2

Informational Edits by Category Compared to Statewide

Informational Edit Category	Rule Code	Rule Desc	Count Insurer Group	Count Statewide	Insurer Group vs. Statewide Edits %	% Edit vs Total Transactions
Diagnosis Code	MED0016_2	Primary ICD Diagnosis Code is invalid and Paid Procedure Code is not Pharmacy, Medical Legal, Copy Service or Interpreter.	2,016	21,791	9.25%	0.04%
	MED0016_3	Secondary ICD Diagnosis Code is invalid and Paid Procedure Code is not Pharmacy, Medical Legal, Copy Service or Interpreter.	1,278	9,949	12.85%	0.02%
Injured Worker	MED0005_1	Age of Injured Worker is less than 12 years or greater than 90 years on Accident Date.	4	317	1.26%	0.00%
	MED0007_1	Claimant Gender Code is missing or invalid.	133	1,537	8.65%	0.00%
Inpatient/ Outpatient Facility	MED0020_1	Paid Procedure Code is Inpatient (DRG) or Outpatient Facility (Revenue Code 0360, 0450 or 0490) and Secondary Procedure Code is missing.	16	312	5.13%	0.00%
Place of Service Code	MED0013_1	Place of Service is missing or invalid.	1	3,157	0.03%	0.00%
	MED0013_2	Place of Service is reported as 99 and the Paid Procedure Code is not Copy Service or Non-Emergency transportation.	94	19,757	0.48%	0.00%
Policy	MED0014_2	Policy Effective Date is after Accident Date.	83	293	28.33%	0.00%
Taxonomy	MED0018_1	Provider Taxonomy Code is Medical Provider Not Otherwise Specified (174400000X) and Paid Procedure Code is not Copy Services.	4,178	23,758	17.59%	0.04%
	MED0018_2	Paid Procedure Code is Medical Legal and Provider Taxonomy Code is not for Physician as defined in LC3209.3.	148	1,177	12.57%	0.00%
Transaction Code	MED0021_3	Replacement record does not match a previously reported record.	51	1,300	3.92%	0.00%
	MED0021_6	Original record with the same key fields and Transaction Date already exists.	43	61	70.49%	0.00%

Changes

Monthly Submission Summary Report

Excel detail will include:



- File Acceptance failure summary
- Rejected transaction detail
 - Rejected transactions should be researched, repaired and resubmitted
 - Information Only edits can be used to:
 - Aid in correcting data quality issues
 - Aid in refining data extract
 - Identify bill review software issues
 - Separate tab summarizing totals for each edit fired

Changes

Medical Data Call Edit Detail Report

Medical Transaction Data										
Medical Data Call Transactions Report for					<div>WCIRBCalifornia™</div> <div>Objective. Trusted. Integral.</div>					
Report Run Date:	05/23/2022									
Insurer Group:	Insurer Group Name									
Submitter(s):	Submitter Name									
Submitter	Insurer Group	Stage of Editing	Claim Number	Submission File Processed Date	File Name	Submission File ID	Bill ID	Line ID	Line #	Edit Number(s)
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	12053031	May 17, 2022	202206011_12345_06_01	MCEP_12345_00012345_2022060112228	17099482	1		2 MED0007_1
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	33186441	May 17, 2022	202206011_12345_06_02	MCEP_12345_00012345_2022060112228	17101670	1		41 MED0013_2
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	10865951	May 17, 2022	202206011_12345_06_03	MCEP_12345_00012345_2022060112228	17102165	1		47 MED0016_3
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	10865951	May 17, 2022	202206011_12345_06_04	MCEP_12345_00012345_2022060112228	17102165	1		47 MED0016_2
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	10922681	May 17, 2022	202206011_12345_06_05	MCEP_12345_00012345_2022060112228	17102169	1		48 MED0013_2
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	10922681	May 17, 2022	202206011_12345_06_06	MCEP_12345_00012345_2022060112228	17102170	1		49 MED0013_2
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	10923891	May 17, 2022	202206011_12345_06_07	MCEP_12345_00012345_2022060112228	17104806	1		135 MED0013_2
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	31850721	May 17, 2022	202206011_12345_06_08	MCEP_12345_00012345_2022060112228	17104955	1		143 MED0013_2
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	31850721	May 17, 2022	202206011_12345_06_09	MCEP_12345_00012345_2022060112228	17104955	1		143 MED0016_2
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	31850721	May 17, 2022	202206011_12345_06_10	MCEP_12345_00012345_2022060112228	17104955	1		143 MED0018_1
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	31850721	May 17, 2022	202206011_12345_06_11	MCEP_12345_00012345_2022060112228	17104997	1		144 MED0013_2
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	31850721	May 17, 2022	202206011_12345_06_12	MCEP_12345_00012345_2022060112228	17104997	1		144 MED0016_2
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	31850721	May 17, 2022	202206011_12345_06_13	MCEP_12345_00012345_2022060112228	17104997	1		144 MED0018_1
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	31588501	May 17, 2022	202206011_12345_06_14	MCEP_12345_00012345_2022060112228	17105046	1		147 MED0016_3
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	31588501	May 17, 2022	202206011_12345_06_15	MCEP_12345_00012345_2022060112228	17105046	2		148 MED0016_3
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	31588501	May 17, 2022	202206011_12345_06_16	MCEP_12345_00012345_2022060112228	17105046	3		149 MED0016_3
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	32236661	May 17, 2022	202206011_12345_06_17	MCEP_12345_00012345_2022060112228	17107973	1		174 MED0013_2
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	33353661	May 17, 2022	202206011_12345_06_18	MCEP_12345_00012345_2022060112228	17108088	1		177 MED0007_1
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	33353661	May 17, 2022	202206011_12345_06_19	MCEP_12345_00012345_2022060112228	17108088	1		177 MED0013_2
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	34103711	May 17, 2022	202206011_12345_06_20	MCEP_12345_00012345_2022060112228	17108278	1		191 MED0007_1
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	34103711	May 17, 2022	202206011_12345_06_21	MCEP_12345_00012345_2022060112228	17108278	2		192 MED0007_1
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	34103711	May 17, 2022	202206011_12345_06_22	MCEP_12345_00012345_2022060112228	17108278	3		193 MED0007_1
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	32236661	May 17, 2022	202206011_12345_06_23	MCEP_12345_00012345_2022060112228	17108381	1		201 MED0013_2
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	31830001	May 17, 2022	202206011_12345_06_24	MCEP_12345_00012345_2022060112228	17108444	1		205 MED0016_2
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	33833091	May 17, 2022	202206011_12345_06_25	MCEP_12345_00012345_2022060112228	17108468	1		206 MED0007_1
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	30864081	May 17, 2022	202206011_12345_06_26	MCEP_12345_00012345_2022060112228	17108558	1		209 MED0013_2
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	31846591	May 17, 2022	202206011_12345_06_27	MCEP_12345_00012345_2022060112228	17108708	1		224 MED0013_2
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	33707821	May 17, 2022	202206011_12345_06_28	MCEP_12345_00012345_2022060112228	17111677	1		241 MED0013_2
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	33353661	May 17, 2022	202206011_12345_06_29	MCEP_12345_00012345_2022060112228	17112118	1		276 MED0007_1
Submitter Name	Insurer Group Name	File Processing -DATAEDIT-FAILURES	33353661	May 17, 2022	202206011_12345_06_30	MCEP_12345_00012345_2022060112228	17112118	2		277 MED0007_1

Changes

Medical Data Call Edit Detail Report



Medical Transaction Data

Medical Data Call Transactions Report for May2022

Report Process Date:	Between May 5, 2022 and May 19, 2022				
Report Run Date:	05/19/2022				
Insurer Group:	Insurer Group Name				
Submitter(s):	Submitter 1, Submitter 2, Submitter 3				
Stage of Editing	Edit Number	Error Desc	Submitter 1	Submitter 2	Submitter 3
File Acceptance FAIL - Reject File	MED0001_24	File Control Record is a duplicate to a prior submission.	1		
	MED0005_1	Age of Injured Worker is less than 12 years or greater than 90 years on Accident Date.		4	
	MED0007_1	Claimant Gender Code is missing or invalid.		133	
	MED0013_1	Place of Service is missing or invalid.			1
File Processing - Informational-Count Occurences	MED0013_2	Place of Service is reported as 99 and the Paid Procedure Code is not Copy Service or Non-Emergency transportation.		94	
	MED0014_2	Policy Effective Date is after Accident Date.		35	48
	MED0016_2	Primary ICD Diagnosis Code is invalid and Paid Procedure Code is not Pharmacy, Medical Legal, Copy Service or Interpreter.		2,014	2
	MED0016_3	Secondary ICD Diagnosis Code is invalid and Paid Procedure Code is not Pharmacy, Medical Legal, Copy Service or Interpreter.		1,260	18
	MED0018_1	Provider Taxonomy Code is Medical Provider Not Otherwise Specified (174400000X) and Paid Procedure Code is not Copy Services.		4,178	
	MED0018_2	Paid Procedure Code is Medical Legal and Provider Taxonomy Code is not for Physician as defined in LC3209.3.		148	
	MED0020_1	Paid Procedure Code is Inpatient (DRG) or Outpatient Facility (Revenue Code 0360, 0450 or 0490) and Secondary Procedure Code is missing.		16	
	MED0021_3	Replacement record does not match a previously reported record.		51	
	MED0021_6	Original record with the same key fields and Transaction Date already exists.	43		
	MED0008_1	Jurisdiction State Code is missing or invalid.			1
File Processing - Reject Record					

Changes

Key Field Change Record

- Transaction Code 04, Key Field Change records, will now be accepted as of 07/01/2022
- Specifications for the Key Field Change record layout can be found at www.wcio.org
- Guidelines for use of the Key Field Change record can be found in the [WCIRB Medical Data Call Reporting Guide](#) and include:
 - Key field change records must be in their own, unique file
 - Key field change files cannot be deleted using File Type R (Replacement File)
 - Key field change will only replace records in the WCIRB's database at the time the change is submitted
 - Key field change records are not required, and Submitters can continue to use the Cancellation/New Original process if preferred
- Certification testing for Key Field Changes:
 - Submitters who wish to adopt and test Transaction Code 04 should ensure existing data is available to make changes
- Examples of Key Field Change scenarios can include:
 - Policy Number changes
 - Policy Effective Date changes
 - Claim Number changes
 - Carrier Code changes

Changes

Key Field Change Record

Key Field Change Example #1

- Scenario:
 - Insurer inadvertently submits two claims for same Claimant/Injury and Claims are combined
 - Submit Key Field Change for Previous Claim to update reported transactions with the correct Claim Number

```
$!+WORKCOMP+!$WCOMP-medicaldata@wcirb.com.....WCM0000422064V02S.....12345WCIRB.....  
12345WC123456789.....202101011234567890..0412345W123456789.....202101012345678901..  
SUBCTRLRECO1234522022MCEP_1234500000000000000000000020220601040854000000000001.....
```

Key Field Change Example #2

- Scenario:
 - Claim was established with Policy Effective Date, but medical determination changes Accident Date to prior policy
 - Submit Key Field Change for previous Policy Effective Date to update all transactions

```
$!+WORKCOMP+!$WCOMP-medicaldata@wcirb.com.....WCM0000422064V02S.....12345WCIRB.....  
12345WC123456789.....202101011234567890..0412345W123456789.....202201011234567890..  
SUBCTRLRECO1234522022MCEP_1234500000000000000000000020220601040854000000000001.....
```

03

File Reporting Frequency



File Reporting Frequency

Change to Reporting Frequency:

- As of 1/1/2023 transaction dates, Medical data must be reported monthly
- Indemnity and Medical transactions incurred in a particular month must be reported by the end of the month two months later

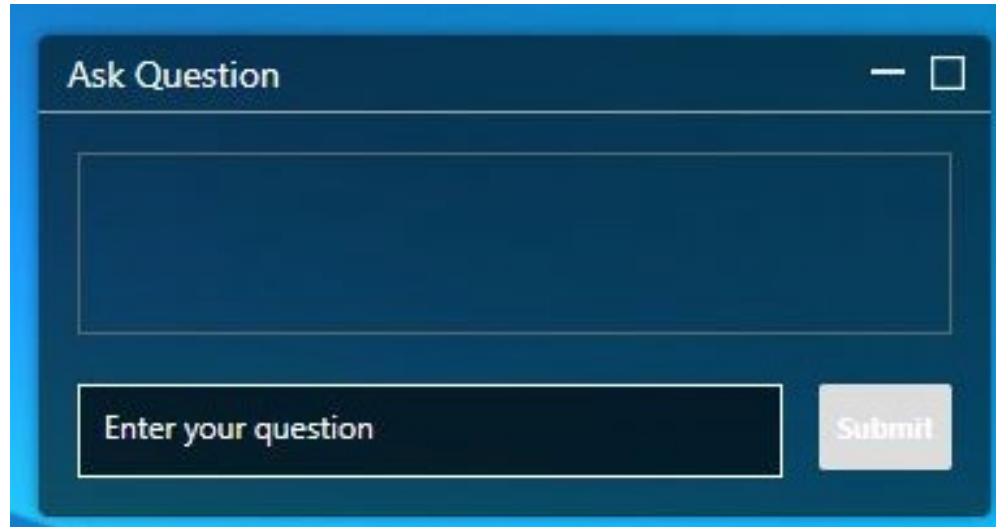
Transaction Month	Due Date
January	March 31
February	April 30
March	May 31
April	June 30
May	July 31
June	August 31
July	September 30
August	October 31
September	November 30
October	December 31
November	January 31
December	February 28/29*

04

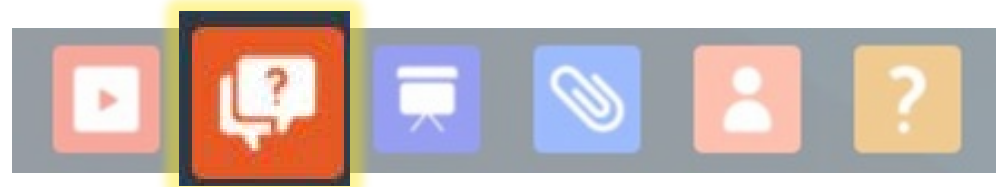
Questions and Answers



Have a question?

A screenshot of a software interface titled "Ask Question". It features a large, empty text area for typing a question. Below the text area is a smaller input field with the placeholder text "Enter your question" and a "Submit" button to its right.

Submit questions using the **Questions** panel. Time permitting, we may be able to answer your question during the webinar; otherwise, we will respond offline.



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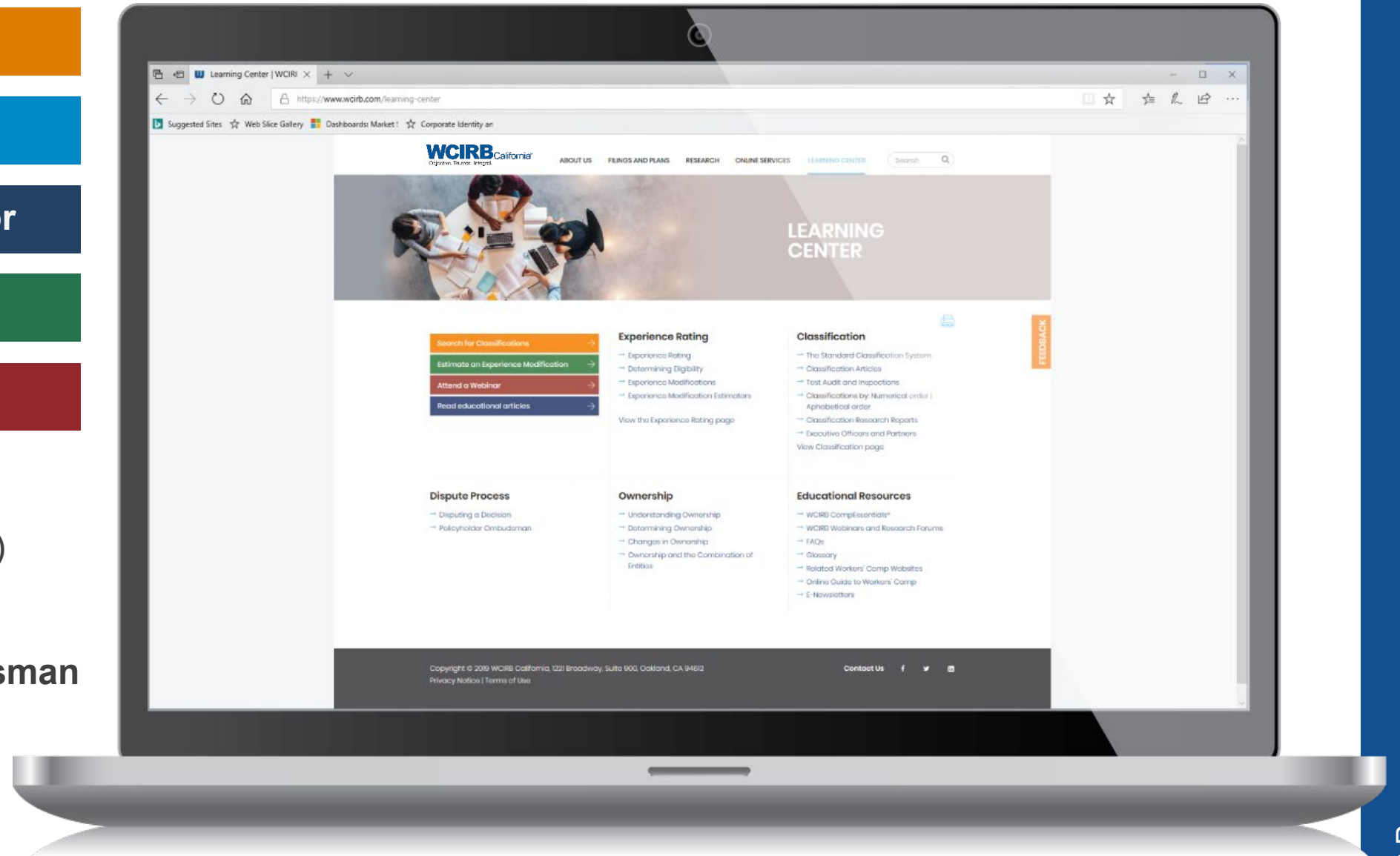
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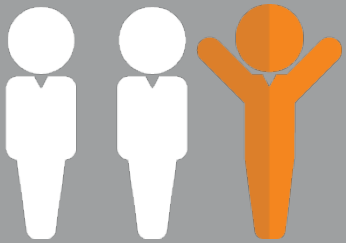
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