

Actuarial Committee

Meeting Agenda

DateTimeLocationStaff ContactSeptember 4, 20189:30 AMWCIRB CaliforniaDavid M. Bellusci1221 Broadway, Suite 900
Oakland, CA

1221 Broadway, Suite 900 • Oakland, CA 94612 • 415.777.0777 • Fax 415.778.7007 • www.wcirb.com • wcirb@wcirb.com

Released: August 27, 2018

To Members of the Actuarial Committee, WCIRB Members and All Interested Parties:

I. Approval of Minutes

Meeting held on August 1, 2018

II. Working Group Meeting Summaries

Claims Working Group Meeting held July 25, 2018

Medical Analytics Working Group Meeting held August 14, 2018

III. New Business

A. AC18-09-01: 6/30/2018 Experience – Review of Methodologies

B. AC18-09-02: Cumulative Trauma Claim Study

IV. Matters Arising at Time of Meeting

V. Next Meeting Date: December 5, 2018

VI. Adjournment

Antitrust Notice

As members of the Workers' Compensation Insurance Rating Bureau of California, you are bound, when involved in meetings or other activities of the WCIRB California, to limit your actions (and discussions other than social ones) to matters relating to the business of the WCIRB California. Matters that do not relate directly to WCIRB California business should be avoided. Members should particularly avoid discussions or conduct that could be construed as intended to affect competition (or access to markets). Thus, as members, you should not discuss or pursue the business interests of individual insurers or others, including, in particular, the plans of individual members involving, or the possibility or desirability of (a) raising, lowering, or stabilizing prices (premiums or commissions); (b) doing business or refusing to do business with particular, or classes of, insurers, reinsurers, agents, brokers, or insureds, or in particular locales; or (c) potential actions that would affect the availability of products or service either generally or in specific markets or locales.

Notice

The information in this Agenda was developed by the Workers' Compensation Insurance Rating Bureau of California (WCIRB) for the purpose of assisting the WCIRB Actuarial Committee. The WCIRB cannot make any guarantees if this information is used for any other purpose and the WCIRB shall not be liable for any damages, of any kind, whether direct, indirect, incidental, punitive or consequential, arising from the use of or reliance upon this information for any other purpose.

Released: August 27, 2018

© 2018 Workers' Compensation Insurance Rating Bureau of California. All rights reserved.

No part of this work may be reproduced or transmitted in any form or by any means, electronic or mechanical, including, without limitation, photocopying and recording, or by any information storage or retrieval system without the prior written permission of the Workers' Compensation Insurance Rating Bureau of California (WCIRB), unless such copying is expressly permitted in this copyright notice or by federal copyright law. No copyright is claimed in the text of statutes and regulations quoted within this work.

Each WCIRB member company, including any registered third party entities, (Company) is authorized to reproduce any part of this work solely for the following purposes in connection with the transaction of workers' compensation insurance: (1) as necessary in connection with Company's required filings with the California Department of Insurance; (2) to incorporate portions of this work, as necessary, into Company manuals distributed at no charge only to Company employees; and (3) to the extent reasonably necessary for the training of Company personnel. Each Company and all agents and brokers licensed to transact workers' compensation insurance in the state of California are authorized to physically reproduce any part of this work for issuance to a prospective or current policyholder upon request at no charge solely for the purpose of transacting workers' compensation insurance and for no other purpose. This reproduction right does not include the right to make any part of this work available on any website or any form of social media

Workers' Compensation Insurance Rating Bureau of California, WCIRB, WCIRB California, WCIRB Connect, WCIRB Inquiry, WCIRB CompEssentials, X-Mod Direct, eSCAD and the WCIRB California logo (WCIRB Marks) are registered trademarks or service marks of the WCIRB. WCIRB Marks may not be displayed or used in any manner without the WCIRB's prior written permission. Any permitted copying of this work must maintain any and all trademarks and/or service marks on all copies.

To seek permission to use any of the WCIRB Marks or any copyrighted material, please contact the WCIRB at customerservice@wcirb.com.



Claims Working Group

Meeting Summary

To: Participants of the Claims Working Group

Date: August 14, 2018

RE: Summary of July 25, 2018 Meeting

Discussion Topics

At the meeting, the following topics were discussed:

1. Third Quarter 2018 Review of Diagnostics

The meeting materials included the WCIRB's diagnostic exhibits that are reviewed by the Actuarial Committee and Claims Working Group on a semi-annual basis. Among the diagnostics discussed by the Working Group were the following:

- a. Permanent and temporary disability claims continue to close at faster rates. Permanent disability claim closures have also accelerated in recent periods. A member suggested that, at least on an anecdotal basis, some judges have recently increased scrutiny of early settlements during settlement conferences which could, if this practice becomes widespread, reduce the acceleration of claim closures.
- b. The median and mean duration of temporary disability on permanent disability has continually decreased since 2008. Several Working Group members noted that the trend is largely related to an improved economy with rising salaries, increased number of hours worked, good job opportunities and other factors which encourage claimants to return to work.
- c. The quarterly number of eligible independent medical review (IMR) provisions of Senate Bill No. 863 (SB 863) increased significantly during the first half of 2018 compared to 2017. The Working Group noted that this increase may be attributed to improved efficiency from certain applicant attorney firms streamlining the IMR submission process.
- d. Lien filing continues to decrease significantly from 2017 through the second quarter of 2018, which is likely due to the additional lien restrictions from Senate Bill No. 1160 and Assembly Bill No. 1244 (effective January 1, 2017). The Working Group suggested that another factor leading to the decrease may be the consolidation of multiple objections on a single lien as opposed to filing individual liens.
- e. Pharmaceutical payments decreased dramatically from service year 2013 to 2017. The Working Group suggested that the decrease is largely driven by greater awareness of opioid abuse, IMR, anti-fraud efforts and medical fee schedule changes.

Meeting Summary

Date: August 14, 2018

2. Update on WCIRB Study of Cumulative Trauma Claims

Staff presented a preliminary summary of its study of cumulative trauma (CT) claims. The Working Group noted that the recent increases in CT claims has been focused in the Los Angeles and San Diego regions. It was also noted that CT claims are reported much later than other types of claims, are often filed on a post-termination basis, are often initially denied by the insurer, and almost always are represented. Staff received several suggestions from the Working Group to enhance the study, which will be finalized in September.

3. Update on Medical Severity Trends

Staff presented an updated analysis on the medical severity trends by medical component using medical transaction information through service year (SY) 2017. It was noted that the share of total medical payments for pharmaceuticals decreased by more than half from the second half of SY2012 to SY2017, while that of medical-legal (ML) services increased by 2%. The relative share of other medical components has experienced very modest changes. Staff noted that while the ML services share has increased since 2012, it was noted that recently there had been a decline in the most complex and expensive services (ML104) and an increase in the most basic ML services (ML102), which has offset some of the increase in prior years.

Staff summarized the changes in inpatient costs at both the transaction and episode levels. Staff noted a continued reduction in transactions per claim from SY2015 to SY2017, while the paid per transaction increased. This was likely in part attributable to the changes to the fee schedule applicable to Ambulatory Surgery Centers and a shift of minor inpatient procedures to outpatient settings, leaving more intensive (and more expensive) care to dominate the remaining inpatient procedures.

On a cumulative basis, staff noted that the total medical payments per claim based on medical transaction data have declined by 16% from the second half of SY2012 to SY2017, which was largely attributable to the impact of SB 863, subsequent legislation and anti-fraud efforts. For physician services, staff noted a sharp increase in paid per transaction for Evaluation & Management, Physical Therapy and Other Medicine, and a large drop in payments per transaction for major Surgery, Radiology and Anesthesia services. It was noted that these changes were expected with the four-year transition to the Resource-Based Relative Value Scale (RBRVS) based schedule during this period.

4. Legislative, Regulatory and Judicial Update

The Working Group reviewed pending legislation in 2018 as provided in the meeting materials. With respect to regulations, a Working Group member advised that the Division of Workers' Compensation received a significant number of comments in response to posting the Medical-Legal Fee Schedule Bill Regulations in the pre-rulemaking forum, but that it was unclear if the Fee Schedule is subject to the formal rulemaking process.

The Working Group also reviewed the pending cases included in the meeting materials. The Working Group discussed that oral arguments before the California Supreme Court in *King v. CompPartners* were held in May 2018. The Working Group discussed that if the Court holds that a utilization review organization can be subject to tort liability: (1) the cost to perform utilization review will likely increase, (2) it may become difficult to find doctors willing to perform utilization review and (3) more treatment, particularly of controversial procedures, may be approved.

Meeting Summary

Date: August 14, 2018

The Working Group also discussed the recent decision by the California Supreme Court in *Dynamex v. Superior Court* which established the stricter "ABC Test" when classifying workers as independent contractors for wage and hour purposes. It was noted that to the extent the decision impacts status decisions for workers' compensation purposes, both premium and loss amounts could be impacted.

Finally, a Working Group member mentioned a recent Workers' Compensation Appeals Board decision that is likely to be appealed to the California Court of Appeals involving cumulative trauma claims and whether a mere change in employment gives rise to a new cumulative trauma claim.



Medical Analytics Working Group

Meeting Summary

To: Participants of the Medical Analytics Working Group

Date: August 27, 2018

RE: Summary of August 14, 2018 Meeting

Insurer Meeting Participants Were Reminded of the Antitrust Notice

As members of the Workers' Compensation Insurance Rating Bureau of California, you are bound, when involved in meetings or other activities of the WCIRB California, to limit your actions (and discussions other than social ones) to matters relating to the business of the WCIRB California. Matters that do not relate directly to WCIRB California business should be avoided. Members should particularly avoid discussions or conduct that could be construed as intended to affect competition (or access to markets). Thus, as members, you should not discuss or pursue the business interests of individual insurers or others, including, in particular, the plans of individual members involving, or the possibility or desirability of (a) raising, lowering, or stabilizing prices (premiums or commissions); (b) doing business or refusing to do business with particular, or classes of, insurers, reinsurers, agents, brokers, or insureds, or in particular locales; or (c) potential actions that would affect the availability of products or service either generally or in specific markets or locales.

Discussion Topics

At the meeting, the following topics were discussed:

1. Follow-up Analysis on Heavy Opioid Use in California Workers' Compensation

After the last Working Group meeting, staff shared a plan for a follow-up analysis on heavy opioid use with the Working Group and received helpful feedback. At this meeting, staff discussed the methodology and presented some preliminary findings of its follow-up analysis, which focuses on the early indicators of heavy opioid use and potential alternative treatments to heavy use of opioids. Staff noted that for purposes of the analysis, a claimant that used 50 Medical Morphine Equivalents (MME) or more per day for 30 days was identified as a "heavy opioid user". The Working Group agreed that the threshold was reasonable to identify those facing more adverse effects of using opioids, but suggested researching the most appropriate term to categorize this group (e.g., "users with extended high risk"). One member suggested examining how long it takes to become a heavy opioid user.

Regarding early indicators, staff noted heavy opioid users were more likely to use opioids for more than 30 days, and more likely to fill prescriptions of similar opioids from multiple sources. The Working Group suggested it would be more meaningful to identify the number of unique prescribers and examine if heavy opioid users obtained similar opioids from different prescribers. In addition, staff noted that heavy opioid users were more likely to be prescribed long-acting opioids.

Regarding potential alternatives to heavy use of opioids, staff summarized the patterns of reduced opioid use and co-prescribing of opioids and buprenorphine. The Working Group suggested a few additional alternatives to study, including addiction treatments, functional restoration programs, durable medical equipment, physical medicine treatments, and cognitive behavioral therapies. Staff

Meeting Summary

Date: August 27, 2018

agreed to incorporate the Working Group's feedback and provide a draft of the analysis for the Working Group to review within the next few months.

2. Methodology for Developing Diagnostic Groups

Staff presented the methodology and a preliminary list of diagnostic groups developed with the intent to characterize the principal medical diagnosis for workers' compensation claims as they initially are treated within the system. Staff noted that the 26 diagnostic groups were developed using the International Classification of Diseases (ICD) information reported in the WCIRB's medical transaction data. The analysis started with ICD data within 30 days of the date of injury (DOI), and will extend to 60 days and 90 days from the DOI to assess the best timeframe to identify the principal diagnosis for each claim.

The Working Group suggested analyzing medical transaction data relative to the date of the first service, excluding medical transactions related to medical-legal (ML) services, examining ICD information related to pharmaceuticals, and grouping cumulative trauma claims separately. Staff also received input from the Working Group on creating groups for multiple injuries/diseases. Staff agreed to incorporate the Working Group's feedback and provide an updated list of the diagnostic groups for the Working Group to review within the next few months.

3. Update on the Medical Severity Trends by Component

Staff presented an updated analysis on the medical severity trends by medical component using medical transaction information through service year (SY) 2017. It was noted that the share of total medical payments for pharmaceuticals decreased by more than half from the second half of SY2012 to SY2017, while that of ML services increased by 2%. The relative share of other medical components experienced very modest changes. Staff noted that while the ML services share had increased since 2012, there recently had been a decline in the most complex and expensive services (ML104) and an increase in the most basic ML services (ML102), which has offset some of the increase in prior years.

Staff summarized the changes in inpatient costs at both the transaction and episode levels, and noted a continued reduction in transactions per claim from SY2015 to SY2017, while the paid per transaction increased. This was likely in part attributable to the changes to the fee schedule applicable to Ambulatory Surgery Centers (ASC) and a shift of minor inpatient procedures to outpatient settings, leaving more intensive (and more expensive) care to dominate the remaining inpatient procedures. Staff also summarized the changes in outpatient costs separately for the ASCs and Hospital outpatient departments. The patterns of costs and transactions of the two groups are very similar. A Working Group member suggested analyzing the pattern combining ASCs and the inpatient care to help assess whether there has been a service shift from inpatient settings to the ASCs.

On a cumulative basis, staff noted that the total medical payments per claim based on medical transaction data have declined by 16% from the second half of SY2012 to SY2017, which was largely attributable to the impact of SB 863, subsequent legislation and anti-fraud efforts. For physician services, staff noted a sharp increase in paid per transaction for Evaluation & Management, Physical Therapy and Other Medicine, and a large drop in payments per transaction for major Surgery, Radiology and Anesthesia services. It was noted that these changes were expected with the four-year transition to the resource-based relative value scale (RBRVS) schedule during this period. A Working Group member suggested grouping Physical Therapy, Acupuncture and Chiropractic services together under Physician Services when analyzing the costs per claim.

Meeting Summary

Date: August 27, 2018

4. Potential Physical Medicine Study

The Working Group was advised that, as suggested by the Working Group in the prior meeting, staff anticipates conducting an in-depth analysis of physical medicine costs in early 2019. Staff shared the key research areas contemplated, including (1) the overall patterns of physical medicine treatments and costs by injury type, industry and geographic region, and (2) physical medicine treatments for soft tissue injuries, including access to care, types of treatment, management of care, and treatment outcomes. The Working Group suggested analyzing physical therapy treatments after an emergency room or physician office visits, differentiating cumulative trauma claims from other claims, and examining utilization of different modalities.

5. Potential Future WCIRB Medical Analytics Research

Staff shared with the Working Group potential additional Medical Analytics research topics for 2019, including the impact of the drug formulary, the impact of the 30-day rule regarding utilization review pursuant to Senate Bill No. 1160, an expanded analysis related to provider fraud and an analysis of "jumbo" claims.

Item AC18-09-01 6/30/2018 Experience – Review of Methodologies

At the August 1, 2018 meeting, the Committee reviewed statewide experience through March 31, 2018 and recommended a series of loss development and trending methodologies for the purposes of the WCIRB's January 1, 2019 Pure Premium Rate Filing. At the August 8, 2017 meeting, the Governing Committee authorized the WCIRB to submit the filing using a loss projection based on the methodologies recommended by the Actuarial Committee. On August 20, 2018, the WCIRB submitted its filing to the California Department of Insurance. In the filing, the WCIRB advised that it "will be reviewing accident year experience valued as of June 30, 2018 once it is received and, if authorized by the WCIRB Governing Committee, will amend the pure premium rates proposed in this filing."

Staff has prepared a preliminary analysis of statewide experience through June 30, 2018, which is included in Exhibits 1 through 8. This information reflects insurers writing almost 100% of the market based on 2017 premium levels. The methodologies used are consistent with those reflected in the January 1, 2019 Pure Premium Rate Filing. Wage and loss levels were projected to January 1, 2020—the approximate midpoint of experience on policies incepting in 2019, and premiums were adjusted to the industry average filed pure premium rate level as of July 1, 2018.

As shown on Exhibit 8, the projected policy year 2019 loss to the industry average filed pure premium ratio based on June 30, 2018 experience and the January 1, 2019 Pure Premium Rate Filing loss projection methodologies is 0.577. (The comparable ratio projected based on March 31, 2018 experience as reflected in the January 1, 2019 Pure Premium Rate Filing is 0.588.)

Additional supplemental information is included in Exhibits 9 through 12.

California Workers' Compensation Accident Year Experience as of June 30, 2018

	Earned	Paid	Indemnity	Paid	Medical		Total	Loss
Year	<u>Premium</u>	<u>Indemnity</u>	Reserves	Medical**	Reserves	IBNR*	Incurred**	Ratio*
1986	3,506,609,097	1,382,590,741	4,803,485	1,138,613,895	37,672,914	11,765,230	2,575,446,265	0.734
1987	4,374,085,383	1,505,134,845	7,214,143	1,328,953,137	44,601,450	59,212,085	2,945,115,660	0.673
1988	5,173,049,472	1,702,332,658	6,528,018	1,535,575,155	38,964,520	45,439,768	3,328,840,119	0.643
1989	5,674,529,942	1,937,848,179	8,442,856	1,790,482,824	54,814,218	41,353,012	3,832,941,089	0.675
1990	5,698,665,461	2,255,180,782	9,017,579	2,034,439,017	53,943,889	65,211,947	4,417,793,214	0.775
1991	5,863,319,243	2,471,241,212	15,927,134	2,186,116,875	62,504,088	65,400,322	4,801,189,631	0.819
1992	5,681,466,382	1,971,822,786	13,644,268	1,749,192,735	66,360,185	64,855,531	3,865,875,505	0.680
1993	5,928,480,359	1,689,776,534	14,256,905	1,499,741,399	80,693,114	45,930,663	3,330,398,615	0.562
1994	5,022,749,028	1,622,557,780	20,650,400	1,456,552,726	93,893,118	47,285,865	3,240,939,889	0.645
1995	3,778,975,599	1,756,191,512	29,138,323	1,602,454,624	112,037,894	62,306,990	3,562,129,343	0.943
1996	3,736,857,547	1,941,797,281	36,779,830	1,694,318,380	118,835,124	76,639,321	3,868,369,936	1.035
1997	3,916,944,392	2,300,827,092	44,412,407	1,986,808,641	147,044,207	116,369,494	4,595,461,841	1.173
1998	4,322,051,270	2,753,341,720	61,246,107	2,603,168,351	239,996,563	207,467,821	5,865,220,562	1.357
1999	4,537,629,086	3,032,338,664	57,630,102	2,990,039,125	215,058,191	278,935,829	6,574,001,911	1.449
2000	5,905,419,052	3,399,426,046	79,910,789	3,512,623,303	254,420,258	411,286,690	7,657,667,086	1.297
2001	10,094,684,192	4,797,875,407	121,562,973	5,276,009,082	416,435,471	659,193,361	11,271,076,294	1.117
2002	13,405,893,679	4,724,902,779	113,932,435	5,392,091,437	398,825,440	894,152,580	11,523,904,671	0.860
2003	19,429,675,115	4,488,062,095	171,241,795	4,957,440,373	400,903,103	1,291,771,481	11,309,418,847	0.582
2004	23,043,963,090	3,159,911,958	143,773,554	3,965,550,206	355,674,908	1,409,475,842	9,034,386,468	0.392
2005	21,350,709,483	2,484,601,513	126,454,264	3,559,585,184	352,260,942	1,148,166,053	7,671,067,956	0.359
2006	17,205,061,787	2,567,905,339	142,088,378	3,658,992,358	369,477,290	938,642,264	7,677,105,629	0.446
2007	13,252,379,499	2,690,224,931	160,571,395	3,906,781,663	425,626,603	797,908,476	7,981,113,068	0.602
2008	10,744,360,124	2,729,113,853	185,073,335	3,899,527,365	433,437,868	603,253,810	7,850,406,231	0.731
2009	8,877,640,496	2,586,136,870	182,821,008	3,683,476,055	430,798,686	619,652,057	7,502,884,676	0.845
2010	9,398,228,398	2,593,675,742	189,800,151	3,755,780,554	409,486,256	722,861,771	7,671,604,474	0.816
2011	10,129,285,077	2,529,012,604	221,368,782	3,371,506,122	471,899,388	947,072,957	7,540,859,853	0.744
2012	11,692,134,220	2,524,225,757	266,027,295	3,205,398,445	519,661,827	1,170,324,826	7,685,638,150	0.657
2013	14,149,827,161	2,499,431,258	309,000,183	2,992,045,293	572,961,764	2,093,274,266	8,466,712,764	0.598
2014	15,997,914,039	2,469,831,426	448,240,916	2,764,428,150	687,567,237	2,996,426,142	9,366,493,871	0.585
2015	17,063,477,971	2,239,754,021	623,996,013	2,446,083,114	953,478,342	3,960,303,125	10,223,614,615	0.599
2016	17,953,201,345	1,673,564,305	837,176,528	1,932,208,366	1,212,815,002	4,742,221,711	10,397,985,912	0.579
2017	17,673,010,658	859,769,592	939,695,848	1,239,278,088	1,437,231,342	5,806,569,054	10,282,543,924	0.582
2018	8,737,734,529	93,009,813	309,280,879	181,685,892	644,351,138	3,476,499,278	4,704,827,000	0.538

^{*} Shown for informational purposes only.

Source: WCIRB quarterly experience calls

^{**} Paid medical for accident years 2011 and subsequent exclude the paid cost of medical cost containment programs (MCCP). Paid medical for accident years 2010 and prior include paid MCCP costs.

Incurred Indemnity Loss Development Factors

210/198	0.999	0.999	1.001	1.002	1.001	1.00.1	1.001	1.001	1.00.1	1.001																	1.001 1.011
198/186		1.001	0.999	1.000	1.002	1.000	1.002	1.001	1.001	1.002	1.002																1.001 1.013
186/174			1.001	1.002	1.000	1.002	1.000	1.001	1.002	1.001	1.002	1.003															1.002
162/150 174/162				1.003	1.000	1.002	1.004	1.004	1.004	1.002	1.002	1.003	1.001													•	1.003
162/150	i				1.001	1.002	1.005	1.003	1.002	1.004	1.004	1.003	1.002	1.004													1.003
150/138						1.002	1.001	1.004	1.005	1.005	1.002	1.005	1.005	1.005	1.004												1.004
le-to-Age (in months) 114/102 126/114 138/126							1.004	1.002	1.005	1.008	1.007	1.008	1.005	1.004	1.008	1.005											1.006
Age-to-Age (in months)								1.007	1.005	1.008	1.008	1.010	1.014	1.009	1.007	1.008	1.010									•	1.010
ge-to-Age 114/102									1.006	1.006	1.010	1.017	1.015	1.013	1.008	1.012	1.009	1.011									1.011
Ag 102/90	o i i									1.013	1.010	1.020	1.021	1.020	1.020	1.017	1.017	1.016	1.014								1.014
90/78											1.017	1.016	1.029	1.035	1.029	1.028	1.022	1.021	1.022	1.022							1.022
78/66												1.028	1.032	1.047	1.044	1.040	1.034	1.035	1.030	1.029	1.030						1.030
66/54													1.044	1.059	1.067	1.060	1.057	1.059	1.055	1.046	1.049	1.042					1.042
54/42	!													1.083	1.089	1.090	1.100	1.106	1.096	1.092	1.083	1.076	1.082				1.082
42/30	e i														1.158	1.171	1.200	1.190	1.199	1.180	1.174	1.161	1.174	1.152			1.152 1.459
30/18																1.446	1.472	1.504	1.502	1.487	1.471	1.453	1.464	1.465	1.439		1.439
Accident Year	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016		Selected (a) Cumulative

(a) Selections are latest year for the 18-to-30 month through 102-to-114 month factors and six-year average for the subsequent age-to-age factors.

Incurred Indemnity Loss Development Factors (Continued)

	ULT/402Inc (b)																			1.004
	402/390 ULT	1.001	1.000	1.000																1.000
	390/378 4	1.000	1.000	1.000	1.000															1.000
	378/366	1.001	1.000	1.000	1.000	1.001														1.000
	366/354	1.000	1.001	1.000	1.000	1.001	1.000													1.000
	354/342 1.002	1.001	1.001	1.001	0.999	1.001	1.000	1.000												1.000
	342/330 1.000	1.001	1.000	1.001	1.000	1.001	1.000	1.000	1.000											1.000
months)	330/318 1.001	1.001	1.001	1.001	1.002	1.000	1.000	1.001	1.000	1.000										1.001
Age-to-Age (in months	318/306	0.999	1.001	1.000	1.002	1.001	1.000	1.000	1.000	1.000	1.000									1.000
Age	306/294		1.000	1.001	1.000	1.002	1.000	1.000	1.000	1.000	1.000	1.000								1.000
	294/282			1.000	1.001	1.000	1.002	1.000	1.001	1.001	1.000	1.000	1.000							1.000
	282/270				1.000	1.001	1.002	1.000	1.000	1.000	1.000	1.000	1.000	1.000						1.000
	270/258					1.000	1.000	1.001	1.001	1.000	1.001	1.000	1.001	1.000	1.000					1.000
	258/246						1.000	1.000	1.000	1.000	1.001	1.002	1.000	1.000	1.001	0.999				1.001
	246/234							1.001	1.000	1.000	1.001	1.001	1.001	1.000	1.001	1.000	1.002			1.001
	234/222								1.001	1.000	1.001	1.001	1.002	0.999	1.000	1.000	1.002	1.001		1.001
	222/210									1.001	1.000	1.000	1.002	1.002	1.002	1.000	1.001	1.000	1.002	1.001
	Accident Year 1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	Selected (a) Cumulative

The ULT/402Inc tail factor was calculated based on an inverse power curve fit to a six-year average of the 114-to-126 through 342-to-354 factors, excluding the most recent two evaluations, and extrapolated to 80 development years. (q)

III-A-4 WCIRB California®

Incurred Medical Loss Development Factors

1.009 1.009 1.010 1.010 1.006 1.008 1.000 0.996 0.997	1.002
198/186 1.011 1.018 1.005 1.008 1.008 0.997 1.001	1.002
1.009 1.012 1.012 1.013 1.003 0.999 0.999 0.999	1.004
1.022 1.012 1.010 1.010 1.001 1.001 0.997 0.999	1.003
1.020 1.020 1.010 1.011 1.014 1.006 0.998 0.998 1.003	1.007
1.018 1.016 1.016 1.016 1.000 1.000 1.003	1.006
(b) 138/126 1.019 1.019 1.018 1.006 1.006 1.003 1.003	1.009
Age-to-Age (in months) (b) 90 114/102 126/114 13 1025 1.025 1.025 1.026 1.026 1.026 1.026 1.026 1.026 1.026 1.026 1.026 1.026 1.026 1.026 1.026 1.026 1.026 1.026 1.014 1.006 1.006 1.006 1.006 1.007	1.013
1.022 1.028 1.028 1.029 1.029 1.029 1.014 1.014 1.006	1.007
Age 102/90 1.034 1.038 1.038 1.036 1.025 1.017 1.009	1.011
1.037 1.043 1.052 1.053 1.050 1.036 1.031 1.023	1.016
1.050 1.050 1.060 1.065 1.063 1.042 1.023 1.023	1.022
1.077 1.073 1.073 1.073 1.074 1.075 1.049 1.049	1.027
1.076 1.092 1.106 1.106 1.096 1.096 1.050	1.050
1.141 1.150 1.164 1.170 1.170 1.1107	1.097
30/18 1.293 1.294 1.347 1.340 1.282 1.240	1.214
Accident Year 1992 1993 1994 1995 1996 1996 2001 2002 2005 2005 2006 2010 2011	2016 2016 Selected (a) Cumulative

(a) Selections are latest year for the 18-to-30 month through 102-to-114 month factors and six-year average for the subsequent age-to-age factors. (b) Incurred medical loss development factors include the paid cost of medical cost containment programs for accident years 2011 and prior.

Incurred Medical Loss Development Factors (Continued)

Age-to-Age (in months) 270/258 282/270 294/282 306/294 318/306 330/318 342/330 354/342 366/354 378/366 390/378 402/390 ULT/402Inc (c) 1 000 1 000	1.003 1.004 1.004 1.002 1.004 1.000	1.001 1.004 1.001 1.002 1.003 0.997	1.002 1.003 1.005 1.003 1.004 0.999 1.000 0.999	1.006 1.007 1.005 1.004 1.004 1.001 1.000 0.998	1.010 1.001 1.004 1.003 1.004 1.001 1.001 1.000	1.003 1.005 1.003 1.003 1.003 1.001 0.999	1.006 1.005 1.000 1.002 0.998 0.999	1.003 0.999 1.000 1.001 1.000	1.001 1.002 1.001 0.999	1.002 0.999 0.999	0.998 0.996	0.993	99 0.998	96							11 0.999 1.000 1.000 1.002 1.001 1.001 1.001 1.000 1.002 1.000
1.004 1.004 1.006 1.006 1.007 1.004	1.004	1.004	1.006	1.001		1.005	1.005	0.999	1.002	0.999	0.996		96						, , ,	000.	1.037
← .	4.	-	-		-	1.005 1.	1.006 1.	1.003	Ψ.	1.004	1.000 0.	1.003 0.	0.999 0.		0.998				1 001	100.1	1.037
									7 1.005 1.004	0.997	1.013	1.005	1.007	1.001	0.994	0.997			1001	200.1	1.042
1082	1983	1984	1985	1986	1987	1988	1989	1990	•	•	1993 1.004	•	•	•	_	•	_	J	Selected (a) 1 000	Selected (a) 1.000	Cumulative 1.042

The ULT/402Inc tail factor was calculated based on an inverse power curve fit to a six-year average of the 114-to-126 through 342-to-354 factors, excluding the most recent two evaluations, and extrapolated to 80 development years. (C)

III-A-6 WCIRB California®

Paid Indemnity Loss Development Factors

	1.002	1.002	1.004	1.005	1.004	1.004	1.006	1.004	1.004	1.005																1.004
	196/160	1.003	1.003	1.003	1.005	1.005	1.005	1.005	1.004	1.006	1.005															1.005
1	180/1/4		1.004	1.005	1.004	1.006	1.007	1.006	1.006	1.006	1.006	1.007														1.006
	1/4/102			1.007	1.007	1.007	1.008	1.008	1.008	1.008	1.006	1.009	1.008													1.008
	051/201				1.008	1.007	1.009	1.008	1.008	1.009	1.009	1.009	1.011	1.011												1.010
0	150/138					1.010	1.009	1.010	1.010	1.012	1.009	1.014	1.013	1.014	1.014											1.014
0	136/120						1.014	1.012	1.011	1.013	1.014	1.018	1.017	1.018	1.019	1.016										1.018
0)	170/114							1.017	1.014	1.016	1.017	1.022	1.023	1.023	1.024	1.024	1.020									1.023
ye-to-Age (114/102								1.021	1.020	1.018	1.025	1.032	1.033	1.027	1.031	1.024	1.027								1.027
	102/30									1.028	1.025	1.028	1.040	1.047	1.042	1.038	1.035	1.037	1.033							1.033
į	80//8										1.039	1.035	1.044	1.054	1.059	1.056	1.049	1.050	1.047	1.047						1.047
0	18/00											1.056	1.060	1.068	1.077	1.076	1.072	1.075	1.073	1.069	1.067					1.067
į	00/24												1.090	1.095	1.110	1.114	1.118	1.118	1.114	1.113	1.108	1.095				1.095
	24/47													1.167	1.171	1.182	1.200	1.207	1.201	1.190	1.186	1.182	1.176			1.176
0	42/30														1.337	1.351	1.386	1.402	1.414	1.394	1.387	1.389	1.396	1.372		1.372 2.363
3	30/18															1.909	1.933	2.012	2.020	2.035	2.019	2.013	2.066	2.056	1.999	1.999
-	Accident rear 1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	Selected (a) Cumulative

(a) Selections are latest year for the 18-to-30 month through 102-to-114 month factors and three-year average for the subsequent age-to-age factors.

Paid Indemnity Loss Development Factors (Continued)

	ULT/402Inc (c)																				1.004	
	402Inc/402Pd (b)	1.004	1.005	1.005	1.005	1.003	1.003														1.004	
	402/390		1.001	1.001	1.000																1.001	
	390/378		1.001	1.000	1.001	1.001															1.001	
	378/366		1.001	1.000	1.001	1.001	1.001														1.001	
	366/354		1.001	1.001	1.001	1.001	1.001	1.001													1.001	
	354/342	1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.001												1.001	
nonths)	342/330	1.002	1.001	1.001	1.002	1.001	1.001	1.001	1.001	1.001											1.001	
Age-to-Age (in months)	330/318	1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.000	1.001										1.001	
Age-t	318/306		1.001	1.001	1.001	1.002	1.001	1.001	1.001	1.001	1.001	1.001									1.001	
	306/294			1.001	1.001	1.001	1.002	1.001	1.001	1.001	1.001	1.001	1.001								1.001	
	294/282				1.001	1.001	1.001	1.002	1.001	1.001	1.001	1.001	1.001	1.002							1.001	
	282/270					1.001	1.001	1.002	1.002	1.001	1.001	1.001	1.001	1.002	1.002						1.002	
	270/258						1.001	1.001	1.001	1.001	1.002	1.001	1.002	1.002	1.003	1.002					1.002	
	258/246							1.001	1.001	1.001	1.001	1.002	1.003	1.003	1.002	1.003	1.002				1.002	
	246/234								1.001	1.001	1.002	1.002	1.002	1.003	1.002	1.004	1.002	1.003			1.003	
	234/222									1.001	1.001	1.001	1.003	1.003	1.004	1.004	1.003	1.004	1.003		1.003	
	222/210										1.002	1.002	1.003	1.004	1.004	1.004	1.004	1.005	1.004	1.004	1.004	
	Accident Year	1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	Selected (a) Cumulative	

Three-year averages of the 402lnc/402Pd factors are selected.

The ULT/402lnc tail factor was calculated based on an inverse power curve fit to a six-year average of the 114-to-126 through 342-to-354 factors, excluding the most recent two evaluations, and extrapolated to 80 development years. (C)

Paid Medical Loss Development Factors

210/198	0001 11001 11001 11001 11001 11001 11001 11001 11001	210/198	410.1 010.1 010.1	1.011	1.166	!
198/186	1,012 1,013 1,014 1,016 1,017 1,012 1,009	198/186	1.012	1.011	1.179	I
186/174	1.018 1.018 1.016 1.017 1.017 1.015 1.012 1.012	186/174	1,015 1,012 1,012	1.013	1.194	I
174/162	1.019 1.020 1.017 1.018 1.018 1.018 1.014 1.014 1.013	174/162	1.014 1.015 1.013	1.014	1.211	I
162/150	1.022 1.021 1.021 1.018 1.018 1.020 1.016 1.016	162/150	1.017 1.016 1.016	1.016	1.231	I
150/138	1.024 1.024 1.027 1.022 1.020 1.020 1.020 1.020	150/138	1.020 1.020 1.017	1.019	1.254	I
138/126	1.028 1.028 1.028 1.028 1.029 1.020 1.020 1.021	138/126	1.026 1.022 1.021	1.023	1.283	ı
(in months)	1.028 1.028 1.029 1.037 1.036 1.036 1.025	(in months) 126/114	1.030 1.025 1.023	1.026	1.316	I
Age-to-Age (in months)	1.034 1.036 1.031 1.038 1.038 1.038 1.029 1.029	Age-to-Age (in months)	1.036 1.029 1.028	1.028	1.353	1
102/90	1.042 1.042 1.043 1.053 1.053 1.038 1.038	102/90	1.038 1.035	1.035	1.401	I
82/06	1.053 1.053 1.053 1.069 1.069 1.055 1.055	82/06	1.055 1.054 1.052	1.052	1.473	1.469
78/66	1.065 1.084 1.078 1.085 1.083 1.083 1.067	28/66	1.080 1.071 1.070	1.070	1.577	1.564
66/54	110 1111 112 112 113 113 113 113 113 113 11	66/54	1.121	1.100	1.734	1.708
54/42	1.172 1.172 1.183 1.199 1.180 1.180	54/42	1.183 1.180 1.168	1.168	2.026	1.981
42/30	1.291 1.308 1.353 1.353 1.324 1.322 1.322 1.300	42/30	1.324 1.322 1.303	1.303	2.639	2.560
30/18	1.618 1.648 1.698 1.712 1.707 1.707 1.691	30/18	1.701 1.691 1.635	1.635	4.315	4.164
Unadjusted (a) Accident Year	1992 1993 1994 1996 1996 1997 1998 2000 2000 2005 2006 2006 2011 2011 2011 2011 2011 2011	Adjusted (b) Accident Year	1999 2000 2000 2003 2004 2006 2007 2007 2011 2011 2014 2015	Selected (c)	Cumulative Unadjusted for Impact of SB 1160	Cumulative Adjusted for Impact of SB 1160(d)

Paid medical loss development factors include the paid cost of medical cost containment programs for accident years 2011 and prior.

These factors are adjusted for the losses paid prior to July 1, 2017 by -3.8%, -3.4%, -2.4%, -0.9%, and -0.1% to accident years 2011 to 2016, respectively, for the SB 1160 lien (a)

Selections are latest year for the 18-to-30 month through 102-to-114 month factors and three-year average for the subsequent age-to-age factors.

The cumulative factors for 18, 30, 42, 54, 66, and 78 months are adjusted by -3.5%, -3.0%, -2.2%, -1.5%, -0.8%, and -0.3%, respectively, for the impact of the SB 1160 reductions in future lien filings. <u>ල</u>

Paid Medical Loss Development Factors (Continued)

Ī	nc (f)																						(f)																						6	
	ULT/402I																						111 T/402Inc (f)																						1.029	
	402Inc/402Pd (e) ULT/402Inc (f)	1.033	1.037	1.033	1.032	1.020	1.020																402lnc/402Pd (e)	1 033	1.033	1.037	1.033	1.032	1.020	1.020														1.029		
	402/390		1.002	1.002	1.002																		402/390		4 000	1.002	1.002	1.002																1.002	1.061	
	390/378		1.004	1.002	1.003	1.005																	390/378				1.002	1.003	1.005															1.003	1.065	
	378/366		1.004	1.003	1.002	1.005	1.002																378/366					1.002	1.005	1.002														1.003	1.068	
	366/354		1.003	1.003	1.002	1.004	1.003	1.004															366/354						1.004	1.003	1 004	-))												1.004	1.072	
	354/342	1.006	1.004	1.003	1.003	1.006	1.003	1.003	1.004														354/342	1						1.003	1 003	1004	5											1.003	1.075	
onths)	342/330	1.008	1.004	1.003	1.004	1.005	1.004	1.003	1.003	1.003												onths)	342/330								1 003	1 003	1.003											1.003	1.079	
Age-to-Age (in months)	330/318	1.007	1.005	1.004	1.004	1.005	900.1	1.003	1.003	1.002	1.003	0										Age-to-Age (in months)	330/318	5								1 003	1.002	1.003										1.003	1.081	
Age-tr	318/306		1.004	1.003	1.003	1.005	1.004	1.004	1.006	1.003	1.003	1 005	0									Ane-tr	318/306	5									1.003	1.003	1.005									1.004	1.085	
	306/294			1.003	1.004	1.005	1.005	1.005	1.005	1.004	1.003	1004	1 006	2									306/294	0										1.003	1.004	1.006								1.004	1.090	
	294/282				1.004	1.005	C00.1	1.005	1.006	1.005	1.005	1 005	1 005	1 005	2								294/282	101											1.005	1.005	1.005							1.005	1.096	
	282/270					1.005	c00.1	1.005	1.008	1.005	1.006	1 006	1 008	1008	7007	000.							282/270	1												1.008	1.008	1.007						1.008	1.104	
	270/258					2	C00.1	1.005	1.006	1.005	1.005	1 006	1010	1 007		5 6	000						270/258	001													1.007	1.013	1.008					1.009	1.114	
	258/246							1.005	1.005	1.005	1.006	1 007	1 012	10.1	- 6	2.0.7	700.1	1.006					258/246	1														1.010	1.007	1.006				1.008	1.123	
	246/234								1.005	1.005	1.005	1 006	1 010	101	- 6	4 5 5	0.0.1	1.006	1.007				246/234	9															1.010	1.006	1.007			1.008	1.131	
	234/222									1.005	1.006	1 002	1 010	1010	1.0.1 7.0.0	5.5	0.0.1	1.008	1.009	1.009			2341222																	1.008	1.009	1 009		1.009	1.141	
	222/210										1.007	1 008	1 0 12	1010	5.0.7	1 0 0	5.0.	1.014	21.0.1	1.011	1.008		222/210																		1.012	1 0 1 1	1.008	1.010	1.153	
Unadjusted (a)	Accident Year	1982	1983	1984	1985	1986	1881	1988	1989	1990	1991	1992	1993	1994	1001	1990	066	1997	8661	1999	2000	Adjusted (h)	Accident Year	1082	1002	1900	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	Selected (c)	Cumulative	

⊕ €

Six-year averages of the 402lnc/402Pd factors are selected.

The ULT/402lnc tail factor was calculated based on an inverse power curve fit to a six-year average of the 114-to-126 through 342-to-354 factors, excluding the most recent two evaluations, and extrapolated to 80 development years.

Selected Indemnity Development Factors - Paid to Age 246, Incurred from Age 246 to Ultimate

	246Inc/246Pd (b)	1.013	1.013	1.014	1.019	1.024	1.022	1.022	1.022																			1 022	1
	41	.002	.002	.002	.003	1.002	.004	.002	.003																			003	1.033
	ζI			1.003					1.004	.003																			1.036
				-						1.004	.004																		1.041
	210/198 <u>22</u>								1.006			.005																`	1.045
	198/186 21		_	.003	1.003	•	•	•	1.005	•	•	•	900															•	1.051
	186/174 198			₹-	.004				1.007					200														•	1.057 1.
	174/162 <u>186</u>				_		•	•	.008 1.		•	•	•	•	800														.065 1.
hs)						.	`	_	1.009 1.0	~	~	~	_	_	~	111												,	1.076 1.0
Age-to-Age (in months)	<u>138/126</u> <u>150/138</u> <u>162/150</u>						7.										14												1.091
ge-to-Age	126 150/							1.0	•	•	•	•	•	•	•	•	•	16											1.10 1.0
Š									1.0	•	•	•	•	•	•	•	24 1.019	•	50									•	•
	114/102 126/114									1.0	•	•	•	•	•	•	7 1.024	•	•	7:									1.135
											1.02	_	5 1.018	_	_	_	2 1.027	`	`	`	8							3 1 027	
	102/90											1.02	_	_	_	_	1.042	_	_	_	_	_						1 033	
	90/78												1.039	•	•	•	•	•	•	1.050	•	•							1.261
	78/66													1.056	1.060	1.068	1.077	1.076	1.072	1.075	1.073	1.069	1.067					1 0576	1.333
	66/54														1.090	1.095	1.110	1.114	1.118	1.118	1.114	1.113	1.108	1.095				1 086/6	2.266 1.677 1.447 1.333
	54/42															1.167	1.171	1.182	1.200	1.207	1.201	1.190	1.186	1.182	1.176			1 159(c)	1.677
	42/30																1.337	1.351	1.386	1.402	1.414	1.394	1.387	1.389	1.396	1.372			
	30/18																	1.909	1.933	2.012	2.020	2.035	2.019	2.013	2.066	2.056	1.999	1 979(c)	4.484
	Accident Year	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	(e) bataalas	Cumulative

(b) A three-year average of the 246lnc/246Pd factor is selected.
(c) Based on calculations shown on Exhibits 2.5.3 to 2.5.8. Each of these selections is calculated as the latest year paid indemnity age-to-age factor multiplied by an adjustment for changes in claim settlement rates. (a) Selections are latest year for the 18-to-30 month through 102-to-114 month factors and three-year average for the subsequent paid age-to-age factors. Paid development factors are selected to age 246, where an incurred-to-paid ratio is chosen, and subsequently, six-year average incurred loss development factors are selected until ultimate.

Selected Indemnity Development Factors - Paid to Age 246, Incurred from Age 246 to Ultimate (Continued)

	ULT/402Inc (d)																			1.004	
	402/390				1.001	1.000	1.000													1.000	
	390/378				1.000	1.000	1.000	1.000												1.000	
	378/366				1.001	1.000	1.000	1.000	1.001											1.000	
	366/354				1.000	1.001	1.000	1.000	1.001	1.000										1.000	
nths)	354/342	1.000	1.000	1.002	1.001	1.001	1.001	0.999	1.001	1.000	1.000									1.000	
Age-to-Age (in months)	342/330		1.001	1.000	1.001	1.000	1.001	1.000	1.001	1.000	1.000	1.000								1.000	
Age-to-/	330/318			1.001	1.001	1.001	1.001	1.002	1.000	1.000	1.001	1.000	1.000							1.001	
	318/306				0.999	1.001	1.000	1.002	1.001	1.000	1.000	1.000	1.000	1.000						1.000	
	306/294					1.000	1.001	1.000	1.002	1.000	1.000	1.000	1.000	1.000	1.000					1.000	
	294/282						1.000	1.001	1.000	1.002	1.000	1.001	1.001	1.000	1.000	1.000				1.000	
	282/270							1.000	1.001	1.002	1.000	1.000	1.000	1.000	1.000	1.000	1.000			1.000	
	270/258								1.000	1.000	1.001	1.001	1.000	1.001	1.000	1.001	1.000	1.000		1.000	
	258/246 270/258									1.000	1.000	1.000	1.000	1.001	1.002	1.000	1.000	1.001	0.999	1.001	
	Accident Year	1980	1981	1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	Selected (a) Cumulative	

The ULT/402Inc tail factor was calculated based on an inverse power curve fit to a six-year average of the 114-to-126 through 342-to-354 factors, excluding the most recent two evaluations, and extrapolated to 80 development years. б

A. Total Reported Indemnity Claim Counts

Accident		Eva	aluated as of	f (in months)		
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>
2009						112,939
2010					116,475	116,755
2011				116,920	117,410	117,695
2012			122,739	123,797	124,342	124,643
2013		128,986	131,237	132,294	132,780	
2014	127,022	135,467	137,745	138,722		
2015	133,040	141,649	143,548			
2016	135,351	144,756				
2017	137,209					

B. Development of Total Reported Indemnity Claim Counts

Accident	Age-to-Age Development (in months):					
<u>Year</u>	<u>18-30</u>	30-42	<u>42-54</u>	<u>54-66</u>	<u>66-78</u> 7	'8-Ultimate
2010					1.002	
2011				1.004	1.002	
2012			1.009	1.004	1.002	
2013		1.017	1.008	1.004		
2014	1.066	1.017	1.007			
2015	1.065	1.013				
2016	1.069					
Latest Year	1.069	1.013	1.007	1.004	1.002	
Cumulative	1.103	1.031	1.017	1.010	1.007	1.004
Acc. Year	2017	2016	2015	2014	2013	2012
Ult. Claim Counts	151,299	149,250	146,047	140,143	133,649	125,156

C. Closed Indemnity Claim Counts

Accident		Evaluated as of (in months)					
Year	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>	
2009						97,889	
2010					97,085	102,973	
2011				91,176	99,376	104,924	
2012			85,568	98,167	106,766	112,516	
2013		73,460	93,438	107,352	116,169		
2014	50,600	78,709	100,169	114,738			
2015	54,492	85,594	108,011				
2016	58,643	91,303					
2017	62,661						

D. Ultimate Indemnity Claim Settlement Ratio (a)

Accident		Evaluated as of (in months)					
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>	
2009						86.2%	
2010					82.8%	87.8%	
2011				77.2%	84.1%	88.8%	
2012			68.4%	78.4%	85.3%	89.9%	
2013		55.0%	69.9%	80.3%	86.9%		
2014	36.1%	56.2%	71.5%	81.9%			
2015	37.3%	58.6%	74.0%				
2016	39.3%	61.2%					
2017	41.4%						

E. Adjusted Closed Indemnity Claim Counts at Equal Percentiles of Ultimate Claim Counts (b)

Accident		Evaluated as of (in months)						
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>		
2009						102,036		
2010					101,941	105,436		
2011				96,756	102,722	106,244		
2012			92,561	102,468	108,787	112,516		
2013		81,759	98,842	109,421	116,169			
2014	58,040	85,732	103,645	114,738				
2015	60,486	89,343	108,011					
2016	61,812	91,303						
2017	62.661							

F. Average Paid Indemnity per Closed Claim

Accident		Evaluated as of (in months)							
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>			
2009						17,261			
2010					15,740	17,656			
2011				13,585	16,010	17,725			
2012			10,985	13,953	16,117	17,674			
2013		7,416	11,383	14,316	16,286				
2014	3,552	7,884	12,121	15,181					
2015	3,971	8,614	12,839						
2016	4,242	8,786							
2017	4,298								

- (a) Ratio of closed indemnity claim counts (Item C) to the estimated ultimate indemnity claim counts (Item B) for that accident year.
- (b) The claim counts for the latest evaluation of each accident year are equal to the reported number of closed indemnity claims. All prior evaluations shown are the product of the latest ultimate indemnity claim settlement ratio (Item D) and the ultimate indemnity claim counts (Item B) for that accident year.

G. Adjusted Average Paid Indemnity per Closed Claim (c)

Accident		Evaluated as of (in months)					
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>	
2009						18,766	
2010					17,304	18,482	
2011				15,192	17,024	18,147	
2012			12,544	14,997	16,648	17,674	
2013		8,861	12,443	14,756	16,286		
2014	4,387	9,076	12,790	15,181			
2015	4,610	9,209	12,839				
2016	4,552	8,786					
2017	4,298						
2018							

H. Adjusted Paid Indemnity on Closed Claims (in \$000) (d)

Accident		Evaluated as of (in months)						
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>		
2009						1,914,823		
2010					1,763,972	1,948,677		
2011				1,469,917	1,748,710	1,927,991		
2012			1,161,121	1,536,672	1,811,087	1,988,579		
2013		724,449	1,229,914	1,614,639	1,891,939			
2014	254,614	778,088	1,325,567	1,741,824				
2015	278,846	822,759	1,386,804					
2016	281,400	802,181						
2017	269,301							

I. Paid Indemnity on Open Claims (in \$000)

Accident		Evaluated as of (in months)					
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>	
2009						627,287	
2010					688,494	559,385	
2011				748,086	614,231	496,147	
2012			826,371	719,657	593,574	479,931	
2013		826,736	836,669	708,567	564,817		
2014	542,978	873,518	870,865	709,569			
2015	577,296	894,669	852,618				
2016	588,581	871,759					
2017	590,544						

⁽c) Adjusted based on ultimate indemnity claim settlement ratios (Item D) and assuming a log-linear relationship between maturities.

⁽d) Each amount is the product of the adjusted closed indemnity claim counts (Item E) and the adjusted average paid indemnity per closed claim (Item G), and divided by \$1,000.

J. Average Paid Indemnity per Open Claim for Indemnity Claims in Transition (e)

Accident		Evaluated as of (in months)					
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>	
2009						41,680	
2010					35,509	40,590	
2011				29,059	34,061	38,849	
2012			22,232	28,079	33,772	39,575	
2013		14,889	22,135	28,409	34,003		
2014	7,105	15,390	23,176	29,585			
2015	7,350	15,961	23,992				
2016	7,673	16,309					
2017	7,922						

K. Changes in Paid Indemnity on Open Claims Resulting from the Impact of Changes in Claim Settlement Rates (in \$000) (f)

Accident	Evaluated as of (in months)					
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>
2009						-172,888
2010					-172,397	-99,932
2011				-162,149	-113,969	-51,281
2012			-155,446	-120,768	-68,253	
2013		-123,565	-119,616	-58,777		
2014	-52,862	-108,070	-80,559			
2015	-44,053	-59,836				
2016	-24,316					

L. Adjusted Paid Indemnity on Open Claims (in \$000) (g)

Accident	Evaluated as of (in months)					
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>
2009						454,399
2010					516,097	459,453
2011				585,936	500,262	444,866
2012			670,925	598,889	525,321	479,931
2013		703,171	717,053	649,789	564,817	
2014	490,116	765,448	790,305	709,569		
2015	533,242	834,833	852,618			
2016	564,265	871,759				
2017	590,544					

- (e) Each amount is equal to the product of [the average monthly indemnity payment per open indemnity claim] and [the number of months for the current evaluation]. For evaluations indicating claim settlement rate decreases, the average monthly indemnity payment per open indemnity claim at the prior evaluation is used. For evaluations indicating claim settlement rate increases, the average monthly indemnity payment per open indemnity claim at the same evaluation is used.
- (f) Each amount is equal to [the difference between unadjusted and adjusted closed indemnity claim counts (Items C and E)] multiplied by the corresponding [average paid indemnity per open claim for indemnity claims in transition (Item J)].
- (g) Each amount is the sum of [paid indemnity on open claims (Item I)] and the corresponding [incremental changes in paid indemnity on open claims resulting from the impact of changes in claim settlement rates (Item K)].

M. Adjusted Total Paid Indemnity (in \$000) (h)

Accident		Evaluated as of (in months)						
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>		
2009						2,369,222		
2010					2,280,070	2,408,131		
2011				2,055,854	2,248,972	2,372,857		
2012			1,832,046	2,135,561	2,336,408	2,468,511		
2013		1,427,620	1,946,967	2,264,428	2,456,756			
2014	744,730	1,543,536	2,115,872	2,451,393				
2015	812,088	1,657,592	2,239,422					
2016	845,665	1,673,940						
2017	859,845							

N. Paid Indemnity Loss Development Factors Based on Adjusted Total Paid Indemnity

Accident	Evaluated as of (in months)									
<u>Year</u>	<u>18-30</u>	<u>30-42</u>	<u>42-54</u>	<u>54-66</u>	66-78					
2009										
2010					1.056					
2011				1.094	1.055					
2012			1.166	1.094	1.057					
2013		1.364	1.163	1.085						
2014	2.073	1.371	1.159							
2015	2.041	1.351								
2016	1.979									
Latest Year	1.979	1.351	1.159	1.085	1.057					
3-Year Average	2.031	1.362	1.162	1.091	1.056					

O. Paid Indemnity Loss Development Factors (i)

Accident	Evaluated as of (in months)								
<u>Year</u>	<u>18-30</u>	30-42	<u>42-54</u>	<u>54-66</u>	66-78				
2010					1.073				
2011				1.110	1.068				
2012			1.183	1.108	1.067				
2013		1.386	1.182	1.094					
2014	2.067	1.395	1.176						
2015	2.056	1.372							
2016	1.999								

⁽h) Each amount is the sum of the adjusted paid indemnity on closed claims (Item H) and the adjusted paid indemnity on open claims (Item L).

⁽i) Development factors are based on paid indemnity losses from the same insurer mix as that used in the adjustment for changes in claim settlement rates and applied in the calculation of the development factors in Item N.

P. Impact of Adjustment for Changes in Claim Settlement Rates (j)

Accident	Evaluated as of (in months)								
<u>Year</u>	<u>18-30</u>	30-42	<u>42-54</u>	<u>54-66</u>	<u>66-78</u>				
2010					-1.53%				
2011				-1.45%	-1.24%				
2012			-1.46%	-1.23%	-0.94%				
2013		-1.57%	-1.57%	-0.84%					
2014	0.26%	-1.77%	-1.46%						
2015	-0.73%	-1.54%							
2016	-0.98%								

Q. Paid Indemnity Loss Development Factors Adjusted for Changes in Indemnity Claim Settlement Rates (k)

Accident	Evaluated as of (in months)									
<u>Year</u>	<u>18-30</u>	30-42	<u>42-54</u>	<u>54-66</u>	66-78					
2010					1.057					
2011				1.097	1.056					
2012			1.169	1.094	1.057					
2013		1.367	1.163	1.086						
2014	2.071	1.371	1.159							
2015	2.041	1.351								
2016	1.979									
LatestMass	4.070	4.054	4.450	4.000	4.057					
Latest Year	1.979	1.351	1.159	1.086	1.057					
3-Year Average	2.031	1.363	1.164	1.092	1.056					

⁽j) Each factor represents the change in age-to-age development factors from Item O to those in Item N.

⁽k) Each factor is the product of [1.0 + the impact of adjustment for changes in claim settlement rates (Item P)] and [the paid indemnity age-to-age development factor from Exhibit 2.5.1].

Selected Medical Development Factors - Paid to Age 246, Incurred from Age 246 to Ultimate

la		্ব				
246lnc/246Dd (h)	1,061 1,061 1,102 1,108 1,088 1,080 1,090	246lnc/246Pd (b)	1.088 1.090 1.090 1.090	1.087		
	1.006 1.006 1.011 1.012 1.012 1.006 1.007		1.000	1.008	1.137	ı
234/222	1,006 1,010 1,010 1,010 1,008 1,008 1,009	234/222	1.009	1.009	1.147	ı
222/240	7.007 7.008 7.010 7.010 7.011 7.011 7.001 7.001	222/210	1.012	1.010	1.159	ı
210/198	0.000000000000000000000000000000000000	210/198	4 1010.1 0 10.1 0 10.1	1.011	1.172	I
198/186	2000 2000 2000 2000 2000 2000 2000 200	198/186	1.012 1.009 0.09	1.011	1.185	I
186/174	0.000000000000000000000000000000000000	186/174	1.0.1. 1.0.1.0 2.0.0.1.0 2.0.0.1.0 3.0.0.0.1.0 3.0.0.1.0 3.0.0.1.0 3.0.0.1.0 3.0.0.1.0 3.0.0.1.0 3.0.0.0 3.0.0.1.0 3.0.0.1.0 3.0.0.1.0 3.0.0.1.0 3.0.0.1.0 3.0.0.1.0 3.0.0.0 3.0	1.013	1.200	I
174/162	0.01 0.01 0.01 0.01 0.01 0.01 0.01 0.01	174/162	. 1.0.1. 4.0.0.1. 6.0.0.1.	1.014	1.217	1
nths)	1,022 1,020 1,020 1,019 1,017 1,016 1,017	nths) 162/150	1.017 1.016 1.016	1.016	1.237	I
Age-to-Age (in months)	1.024 1.024 1.022 1.022 1.023 1.023 1.020 1.010	Age-to-Age (in months) 138/126 150/138 162.	1.020	1.019	1.261	1
Age-to-	1.03 1.02 1.02 1.02 1.03 1.03 1.02 1.02 1.02 1.02	Age-to-, 138/126	1,026 1,021 1,021	1.023	1.290	1
126/114	1,033 1,028 1,029 1,039 1,037 1,036 1,030 1,025	126/114	1.030 1.025 1.023	1.026	1.323	1
114/102	1.034 1.034 1.031 1.038 1.038 1.036 1.029	114/102	1.036 1.029 1.028	1.028	1.360	1
102/90	7.040 7.040 7.043 7.043 7.063 7.063 7.038 7.038	102/90	1.045 1.035 1.035	1.035	1.408	I
90/78	7.069 7.063 7.066 7.066 7.066 7.066 7.066 7.066 7.066	82/06	1.055 1.052 1.052	1.052	1.481	1.477
78/66	1.065 1.078 1.078 1.085 1.083 1.080 1.071	28/66	1.080 1.070 1.070	1.063(e)	1.574	1.561
66/54	1,110 1,111 1,112 1,113 1,113 1,111 1,111 1,111 1,111	66/54	1.1121	1.091(e)	1.718	1.692
54/42	1.172 1.172 1.173 1.189 1.189 1.180 1.164	54/42	1,183 1,180 1,168	1.155(e)	1.985	1.941
42/30	1.291 1.308 1.328 1.329 1.339 1.322 1.322 1.322	42/30	1.324 1.302 1.303	1.291(e)	2.562	2.485
30/18	1.618 1.648 1.648 1.678 1.707 1.707 1.694	30/18	1,701 1,691 1,635	1.630(e)	4.176	4.030
Accident Veer	1991 1992 1993 1995 1996 1997 2000 2000 2000 2000 2000 2010 2011 2012 2012 2013 2014 2015	Adjusted (b) Accident Year	19996 19997 19999 20002 20005 20005 2000 2010 2010 2010 2	Selected (c)	Cumulative Unadjusted for Impact of SB 1160	Cumulative Adjusted for Impact of SB 1160(f)

Paid medical loss development factors include the paid cost of medical cost containment programs for accident years 2011 and prior.

These factors are adjusted for the losses paid prior to July 1, 2017 by -3.6%, -3.8%, -2.4%, -0.9%, and -0.1% to accident years 2011 to 2016, respectively, for the SB 1160 lien reforms. © @ @

^{⊕ @ €}

Selections are latest year for the 18-to-30 month through 102-to-114 month factors and three-year average for the subsequent paid age-to-age factors. Paid development factors are selected to age 246, where an incurred-to-paid ratio is chosen, and subsequently, six-year average incurred loss development factors are selected until ultimate.

A three-year average of the 246inc/246Pd factor is selected.

Based on calculations shown on Exhibits 2.6.3 to 2.6.8. Each of these selections are calculated as the latest year paid medical age-to-age factor multiplied by an adjustment for changes in claim settlement rates. The cumulative factors for 18, 30, 42, 54, 66, and 78 months are adjusted by -3.5%, -2.2%, -1.5%, -0.3%, respectively, for the impact of the SB 1160 reductions in future lien filings.

Selected Medical Development Factors - Paid to Age 246, Incurred from Age 246 to Ultimate (Continued)

	(g																	
	402/390 ULT/402Inc (g)																	1.029
	402/390	1.000	1.001	0.999													1.000	1.029
	390/378	1.000	1.000	0.999	1.009												1.002	1.031
	378/366	1.004	0.997	1.000	0.998	1.001											1.000	1.031
	366/354	1.002	1.003	0.999	1.000	1.000	0.998										1.000	1.031
nths)	354/342		1.002	1.004	1.001	1.001	0.999	0.999									1.001	1.032
Age-to-Age (in months)	342/330			1.003	1.004	1.001	1.001	0.999	0.998								1.001	1.033
Age-to-/	330/318				1.004	1.004	1.003	0.998	1.000	0.999							1.001	1.035
	318/306					1.003	1.003	1.002	1.001	0.999	1.002						1.002	1.037
	306/294						1.003	1.000	1.000	1.001	0.999	0.999					1.000	1.037
	294/282							1.005	0.999	1.002	0.999	966.0	1.000				1.000	1.037
	282/270								1.003	1.001	1.002	0.998	0.993	0.998			0.999	1.036
	270/258 282/270									1.004	1.004	1.000	1.003	0.999	0.996		1.001	1.037
	258/246										1.004	1.002	1.001	0.999	1.002	0.998	1.001	1.038
	Accident Year	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	Selected (c)	Cumulative

The ULT/402Inc tail factor was calculated based on an inverse power curve fit to a six-year average of the 114-to-126 through 342-to-354 factors, excluding the most recent two evaluations, and extrapolated to 80 development years. (g)

A. Total Reported Indemnity Claim Counts

Accident		Evaluated as of (in months)									
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>					
2009						112,939					
2010					116,475	116,755					
2011				116,920	117,410	117,695					
2012			122,739	123,797	124,342	124,643					
2013		128,986	131,237	132,294	132,780						
2014	127,022	135,467	137,745	138,722							
2015	133,040	141,649	143,548								
2016	135,351	144,756									
2017	137,209										

B. Development of Total Reported Indemnity Claim Counts

Accident	Age-to-Age Development (in months):									
<u>Year</u>	<u>18-30</u>	30-42	42-54	54-66	<u>66-78</u> 7	8-Ultimate				
2010					1.002					
2011				1.004	1.002					
2012			1.009	1.004	1.002					
2013		1.017	1.008	1.004						
2014	1.066	1.017	1.007							
2015	1.065	1.013								
2016	1.069									
Latest Year	1.069	1.013	1.007	1.004	1.002					
Cumulative	1.103	1.031	1.017	1.010	1.007	1.004				
Acc. Year	2017	2016	2015	2014	2013	2012				
Ult. Claim Counts	151,299	149,250	146,047	140,143	133,649	125,156				

C. Closed Indemnity Claim Counts

Accident		s)				
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>
2009						97,889
2010					97,085	102,973
2011				91,176	99,376	104,924
2012			85,568	98,167	106,766	112,516
2013		73,460	93,438	107,352	116,169	
2014	50,600	78,709	100,169	114,738		
2015	54,492	85,594	108,011			
2016	58,643	91,303				
2017	62,661					

D. Ultimate Indemnity Claim Settlement Ratio (a)

Accident	Evaluated as of (in months)								
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>			
2009						86.2%			
2010					82.8%	87.8%			
2011				77.2%	84.1%	88.8%			
2012			68.4%	78.4%	85.3%	89.9%			
2013		55.0%	69.9%	80.3%	86.9%				
2014	36.1%	56.2%	71.5%	81.9%					
2015	37.3%	58.6%	74.0%						
2016	39.3%	61.2%							
2017	41.4%								

E. Adjusted Closed Indemnity Claim Counts at Equal Percentiles of Ultimate Claim Counts (b)

Accident		Evaluated as of (in months)									
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>					
2009						102,036					
2010					101,941	105,436					
2011				96,756	102,722	106,244					
2012			92,561	102,468	108,787	112,516					
2013		81,759	98,842	109,421	116,169						
2014	58,040	85,732	103,645	114,738							
2015	60,486	89,343	108,011								
2016	61,812	91,303									
2017	62,661										

F. Average Paid Medical per Closed Indemnity Claim

Accident	Evaluated as of (in months)									
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>				
2009						21,475				
2010					19,466	22,254				
2011				15,607	18,943	21,427				
2012			12,009	15,487	18,272	20,211				
2013		7,794	11,943	15,198	17,574					
2014	3,874	7,951	11,968	15,015						
2015	4,201	8,448	12,161							
2016	4,476	8,392								
2017	4,486									

- (a) Ratio of closed indemnity claim counts (Item C) to the estimated ultimate indemnity claim counts (Item B) for that accident year.
- (b) The claim counts for the latest evaluation of each accident year are equal to the reported number of closed indemnity claims. All prior evaluations shown are the product of the latest ultimate indemnity claim settlement ratio (Item D) and the ultimate indemnity claim counts (Item B) for that accident year.

G. Adjusted Average Paid Medical per Closed Indemnity Claim (c)

Accident		Evaluated as of (in months)					
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>	
2009						23,629	
2010					21,738	23,556	
2011				17,806	20,405	22,050	
2012			13,830	16,823	18,932	20,211	
2013		9,306	13,115	15,725	17,574		
2014	4,686	9,089	12,634	15,015			
2015	4,807	8,979	12,161				
2016	4,758	8,392					
2017	4,486						

H. Adjusted Paid Medical (in \$000) on Closed Indemnity Claims (d)

Accident	Evaluated as of (in months)					
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>
2009						2,410,994
2010					2,216,036	2,483,600
2011				1,722,868	2,096,075	2,342,683
2012			1,280,108	1,723,785	2,059,514	2,274,090
2013		760,839	1,296,332	1,720,663	2,041,582	
2014	271,983	779,243	1,309,395	1,722,801		
2015	290,729	802,217	1,313,510			
2016	294,104	766,258				
2017	281,099					

I. Paid Medical on Open Indemnity Claims (in \$000)

Accident	Evaluated as of (in months)					
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>
2009						950,195
2010					1,004,306	846,661
2011				999,784	860,044	705,252
2012			1,001,747	908,949	770,687	639,217
2013		940,110	941,274	822,913	665,626	
2014	642,448	927,977	915,842	770,402		
2015	660,877	914,047	879,114			
2016	682,400	905,728				
2017	699,836					

- (c) Adjusted based on ultimate indemnity claim settlement ratios (Item D) and assuming a log-linear relationship between maturities.
- (d) Each amount is equal to the product of [adjusted closed indemnity claim counts (Item E)] and [adjusted average paid medical per closed indemnity claim (Item G)], and divided by \$1,000.

J. Average Paid Medical per Open Indemnity Claim for Indemnity Claims in Transition (e)

Accident		Evaluated as of (in months)					
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>	
2009						63,135	
2010					51,797	61,435	
2011				38,836	47,693	55,223	
2012			26,950	35,465	43,849	52,710	
2013		16,931	24,902	32,993	40,071		
2014	8,407	16,350	24,373	32,122			
2015	8,414	16,306	24,738				
2016	8,896	16,944					
2017	9.388						

K. Changes in Paid Medical on Open Indemnity Claims Resulting from the Impact of Changes in Indemnity Claim Settlement Rates (in \$000) (f)

Accident		Ev	/aluated as	of (in month	ns)	
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>
2009						-261,886
2010					-251,475	-151,253
2011				-216,705	-159,579	-72,894
2012			-188,436	-152,534	-88,618	
2013		-140,510	-134,571	-68,263		
2014	-62,545	-114,808	-84,720			
2015	-50,432	-61,132				
2016	-28,192					

L. Adjusted Paid Medical on Open Indemnity Claims (in \$000) (g)

Accident		Ev	aluated as	of (in months	s)	
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>
2009						688,309
2010					752,831	695,408
2011				783,078	700,465	632,358
2012			813,312	756,415	682,068	639,217
2013		799,600	806,703	754,650	665,626	
2014	579,902	813,169	831,122	770,402		
2015	610,445	852,915	879,114			
2016	654,208	905,728				
2017	699,836					

- (e) Each amount is equal to the product of [the average monthly medical payment per open indemnity claim] and [the number of months for the current evaluation]. For evaluations indicating claim settlement rate decreases, the average monthly medical payment per open indemnity claim at the prior evaluation is used. For evaluations indicating claim settlement rate increases, the average monthly medical payment per open indemnity claim at the same evaluation is used.
- (f) Each amount is equal to [the difference between unadjusted and adjusted closed indemnity claim counts (Items C and E)] multiplied by [the corresponding average paid medical per open indemnity claim for indemnity claims in transition (Item J)].
- (g) Each amount is the sum of [paid medical on open indemnity claims (Item I)] and the corresponding [incremental changes in paid medical on open indemnity claims resulting from the impact of changes in indemnity claim settlement rates (Item K)].

M. Paid Medical on Medical-Only Claims (in \$000)

Accident		Ev	aluated as	of (in months	s)	
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>
2009						225,873
2010					221,425	224,375
2011				208,963	212,426	216,452
2012			211,361	216,150	221,244	224,818
2013		208,406	216,234	224,472	227,825	
2014	211,652	231,475	241,286	246,928		
2015	222,676	244,200	253,005			
2016	237,700	260,573				
2017	258,410					

N. Adjusted Total Paid Medical (in \$000) (h)

Accident	Evaluated as of (in months)					
<u>Year</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>
2009						3,325,177
2010					3,232,181	3,447,731
2011				2,945,349	3,257,695	3,451,536
2012			2,304,781	2,696,351	2,962,826	3,138,125
2013		1,768,845	2,319,268	2,699,785	2,935,034	
2014	1,063,537	1,823,887	2,381,804	2,740,130		
2015	1,123,851	1,899,332	2,445,629			
2016	1,186,012	1,932,559				
2017	1,239,345					

O. Paid Medical Loss Development Factors Based on Adjusted Total Paid Medical

Accident		Evaluated	as of (in m	onths)	
<u>Year</u>	18-30	30-42	42-54	<u>54-66</u>	66-78
2010					1.067
2011				1.106	1.060
2012			1.170	1.099	1.059
2013		1.311	1.164	1.087	
2014	1.715	1.306	1.150		
2015	1.690	1.288			
2016	1.629				
Latest Year	1.629	1.288	1.150	1.087	1.059

(h) Each amount is the sum of [adjusted paid medical on closed indemnity claims (Item H)], [adjusted paid medical on open indemnity claims (Item L)] and [paid medical on medical-only claims (Item M)]. The effect of the paid cost of medical cost containment programs are only present for accident years 2011 and prior.

P. Paid Medical Loss Development Factors (i)

Accident	Evaluated as of (in months)							
<u>Year</u>	<u>18-30</u>	30-42	42-54	<u>54-66</u>	66-78			
2010					1.079			
2011				1.119	1.071			
2012			1.181	1.112	1.066			
2013		1.321	1.178	1.096				
2014	1.700	1.320	1.163					
2015	1.691	1.300						
2016	1.634							

Q. Impact of Adjustment for Changes in Indemnity Claim Settlement Rates (j)

Accident	Evaluated as of (in months)						
<u>Year</u>	<u>18-30</u>	30-42	42-54	<u>54-66</u>	66-78		
2010					-1.14%		
2011				-1.19%	-1.04%		
2012			-0.91%	-1.22%	-0.68%		
2013		-0.74%	-1.21%	-0.77%			
2014	0.88%	-1.04%	-1.09%				
2015	-0.07%	-0.95%					
2016	-0.29%						

R. Paid Medical Loss Development Factors Adjusted for Changes in Indemnity Claim Settlement Rates (k)

Accident	Evaluated as of (in months)					
<u>Year</u>	<u>18-30</u>	30-42	42-54	<u>54-66</u>	66-78	
2010					1.068	
2011				1.108	1.060	
2012			1.172	1.100	1.063	
2013		1.314	1.166	1.091		
2014	1.716	1.308	1.155			
2015	1.690	1.291				
2016	1.630					
Latest Year	1.630	1.291	1.155	1.091	1.063	
3-Year Average	1.679	1.304	1.164	1.100	1.063	

- (i) Development factors are based on paid medical losses from the same insurer mix as that used in the adjustment for changes in claim settlement rates and applied in the calculation of the development factors in Item O
- (j) Each factor represents the change in age-to-age development factors from Item P to those in Item O.
- (k) Each factor is the product of [1.0 + the impact of adjustment for changes in claim settlement rates (Item Q)] and [the adjusted paid medical age-to-age development factor from Exhibit 2.6.1].

Developed Indemnity Loss Ratios Using Selected Loss Development Factors Adjusted for Changes in Claim Settlement Rates Based on Experience as of June 30, 2018

	_	Developm	_	
	(1)	(2)	(3)	(4)
	Paid or			Projected
	Incurred Loss			Ultimate
Accident Year	Ratio(a)	Annual(b)	<u>Cumulative</u>	Loss Ratio
				$(4) = (1) \times (3)$
1986	0.396	1.000	1.004	0.397
1987	0.346	1.000	1.004	0.347
1988	0.330	1.000	1.005	0.332
1989	0.343	1.000	1.005	0.345
1990	0.397	1.000	1.005	0.399
1991	0.424	1.000	1.006	0.427
1992	0.349	1.001	1.006	0.352
1993	0.287	1.000	1.006	0.289
1994	0.327	1.000	1.006	0.329
1995	0.472	1.000	1.007	0.476
1996	0.529	1.000	1.007	0.533
1997	0.599	1.000	1.007	0.603
1998	0.651	1.001	1.008	0.656
1999	0.668	1.003	1.033	0.690
2000	0.576	1.003	1.036	0.597
2001	0.475	1.004	1.041	0.495
2002	0.352	1.004	1.045	0.368
2003	0.231	1.005	1.051	0.243
2004	0.137	1.006	1.057	0.145
2005	0.116	1.008	1.065	0.124
2006	0.149	1.010	1.076	0.161
2007	0.203	1.014	1.091	0.221
2008	0.254	1.018	1.110	0.282
2009	0.291	1.023	1.135	0.331
2010	0.276	1.027	1.166	0.322
2011	0.250	1.033	1.205	0.301
2012	0.216	1.047	1.261	0.272
2013	0.177	1.057	1.333	0.235
2014	0.154	1.086	1.447	0.223
2015	0.131	1.159	1.677	0.220
2016	0.093	1.351	2.266	0.211
2017	0.049	1.979	4.484	0.218

- (a) Based on Exhibit 1. To reflect the selected loss development methodology, reported loss ratios displayed prior to 1999 are on an incurred basis. Subsequent reported loss ratios are on a paid basis.
- (b) See Exhibits 2.5.1 and 2.5.2.

Developed Medical Loss Ratios Using Selected Loss Development Factors Adjusted for Changes in Claim Settlement Rates Based on Experience as of June 30, 2018

	(1)	(2)	(3)	(4) Adjusted	(5)			
	-	Reform Adjusted Development Factors						
	_		Projected					
Accident	Paid or Incurred		Cumu Unadjusted for	Adjusted for	Ultimate			
<u>Year</u>	Loss Ratio(a)	Annual(b)	Reforms(b)	Reforms(b)	Loss Ratio			
		<u>()</u>	<u> </u>	<u> </u>	(1) x (4)			
1986	0.335	1.000	1.029	1.029	0.345			
1987	0.314	1.002	1.031	1.031	0.324			
1988	0.304	1.000	1.031	1.031	0.314			
1989	0.325	1.000	1.031	1.031	0.335			
1990	0.366	1.001	1.032	1.032	0.378			
1991	0.384	1.001	1.033	1.033	0.396			
1992	0.320	1.001	1.035	1.035	0.331			
1993	0.267	1.002	1.037	1.037	0.276			
1994	0.309	1.000	1.037	1.037	0.320			
1995	0.454	1.000	1.037	1.037	0.471			
1996	0.485	0.999	1.036	1.036	0.503			
1997	0.545	1.001	1.037	1.037	0.565			
1998	0.658	1.001	1.038	1.038	0.683			
1999	0.659	1.008	1.137	1.137	0.749			
2000	0.595	1.009	1.147	1.147	0.682			
2001	0.523	1.010	1.159	1.159	0.606			
2002	0.402	1.011	1.172	1.172	0.471			
2003	0.255	1.011	1.185	1.185	0.302			
2004	0.172	1.013	1.200	1.200	0.207			
2005	0.167	1.014	1.217	1.217	0.203			
2006	0.213	1.016	1.237	1.237	0.263			
2007	0.295	1.019	1.261	1.261	0.372			
2008	0.363	1.023	1.290	1.290	0.468			
2009	0.415	1.026	1.323	1.323	0.549			
2010	0.400	1.028	1.360	1.360	0.544			
2011	0.333	1.035	1.408	1.408	0.469			
2012	0.274	1.052	1.481	1.477	0.405			
2013	0.211	1.063	1.574	1.561	0.330			
2014	0.173	1.091	1.718	1.692	0.292			
2015	0.143	1.155	1.985	1.941	0.278			
2016	0.108	1.291	2.562	2.485	0.267			
2017	0.070	1.630	4.176	4.030	0.283			

Based on Exhibit 1. Paid MCCP costs are excluded from accident years 2011 and (a) subsequent. To reflect the selected loss development methodology, reported loss ratios displayed prior to 1999 are on an incurred basis. Subsequent reported loss ratios are on a paid basis.

See Exhibits 2.6.1 and 2.6.2. (b)

Indemnity Benefit Level Factors

Accident	(1) Annual Benef Change Prior Frequency	to Fre	(2)	(3) Annual Impon Indemnity Due to W	Benefits age	(4a) Annual Cost Impact on	(5a) Composi Indemni Adjustme	ty nt
<u>Year</u>	Adjustments (<u>a) Adjus</u>	tments (a)	Inflation	<u>(a)</u> <u>In</u>	demnity (c)	Factor (<u>1)</u>
1986	0.0		0.0	1.6		1.6	1.530	
1987	0.0		0.0	1.9		1.9	1.501	
1988	0.0		0.0	1.5		1.5	1.479	
1989	0.0		0.0	1.5		1.5	1.457	
1990	2.3		19.9	1.7		24.7	1.168	
1991	4.9		14.8	0.8		21.4	0.962	
1992	1.8		-8.3	1.6		-5.2	1.015	
1993	0.2		-18.1	0.4		-17.6	1.231	
1994	-5.1		0.2	0.6		-4.3	1.287	
1995	6.3		0.6	1.0		8.0	1.192	
1996	5.3		0.4	1.2		7.0	1.114	
1997	9.7		0.2	1.6		11.7	0.997	
1998	6.5		0.0	1.8		8.4	0.920	
1999	5.7		0.0	2.1		7.9	0.852	
2000	3.9		0.0	3.1		7.1	0.796	
2001	-0.3		0.0	-0.2		-0.5	0.800	
2002	-0.7		0.0	0.4		-0.3	0.819	(e)
2003	7.3		0.0	1.2		8.6	0.818	(e)
2004	-6.0		-13.7	1.7		-17.5	1.126	(e)
2005	-31.6		-15.3	1.1		-41.5	1.529	
2006	5.6		-5.7	1.6		1.2	1.511	
2007	1.6		0.0	1.6		3.2	1.464	
2008	4.8		0.6	0.7		6.2	1.379	
2009	0.4		1.4	0.2		2.0	1.352	
2010	0.4		0.0	1.0		1.4	1.333	
2011	0.0		0.0	1.6		1.6	1.312	
2012	0.3		0.0	2.1		2.4	1.281	
2013	2.6		0.2	0.4		3.2	1.241	
2014	7.0		1.5	1.7		10.4	1.124	
2015	0.3		0.0	2.3		2.6	1.095	
2016	0.3		0.0	1.0		1.3	1.082	
2017	0.5		0.0	1.4		1.9	1.062	
2018	0.4		0.0	2.2		2.6		
2019	0.4		0.0	2.0		2.4		
1/1/2020	0.2 (Annual 0.5)	0.0	8.0	(Annual 1.7)	1.0		

- (a) Based on WCIRB evaluations of the average impact of legislative changes on the cost of indemnity benefits. These annual changes in benefits reflect the WCIRB's retrospective estimates of the cost impact of recent legislation as reflected in emerging post-reform costs. The annual cost impacts have been segregated between claim severity and claim frequency impacts.
- (b) These impacts are based on the weekly wages (See Exhibit 5.1) of injured workers and the legislatively scheduled benefits for that year.
- (c) { [Column (1) /100 + 1.0] x [Column (2) /100 + 1.0] x [Column (3) /100 + 1.0] 1.0 } x 100.
- (d) These factors represent the combined impact of the annual benefit changes on claim severity shown in Column (1), claim frequencies shown in Column (2) and wage inflation impact on benefits shown in Column (3), adjusted to the 1/1/2020 level.
- (e) On-level factors for accident years 2002, 2003 and 2004 adjust the portion of permanent disability claims that are estimated to not be subject to the January 1, 2005 PDRS (95% for accident year 2002, 75% for accident year 2003 and 40% for accident year 2004) to the January 1, 2005 PDRS level, and adjust for the corresponding utilization impacts on all 2002, 2003 and 2004 indemnity claims.

Annual Medical Cost Level Change - Non-Legislative

	(1) Proportion of Medical	(2) Proportion of Medical Not	(3) Impact of Fee Schedule		(4) Change		(5) Impact of CPI Chang		(6) Annual Non-Legislative
Accident Year	Subject to Fee Schedule (a)	Subject to Fee Schedule (a)	Change on Total Medical (I		Medica CPI (c)		on Total Medical (d)	Cost Impact on Total Medical (e)
1986	0.604	0.396	0.0%	2,	9.1%	•	3.0%	<u> </u>	3.0%
1987	0.610	0.390	0.9%		7.4%		2.9%		3.8%
1988	0.649	0.351	0.8%		7.7%		3.0%		3.8%
1989	0.647	0.353	0.0%		8.6%		3.0%		3.0%
1990	0.661	0.339	0.0%		10.4%		3.7%		3.7%
1991	0.631	0.369	0.0%		10.6%		3.6%		3.6%
1992	0.628	0.372	0.0%		8.1%		3.0%		3.0%
1993	0.565	0.435	0.0%		7.3%		2.7%		2.7%
1994	0.691	0.309	-3.6%		4.3%		1.3%	(i)	-2.3%
1995	0.681	0.319	0.0%		3.0%		0.9%		0.9%
1996	0.663	0.337	0.0%		3.0%		1.0%		1.0%
1997	0.643	0.357	0.0%		2.2%		0.7%		0.7%
1998	0.658	0.342	0.0%		2.2%		0.8%		0.8%
1999	0.728	0.272	1.6%		3.3%		0.9%	(ii)	2.5%
2000	0.715	0.285	0.5%		4.3%		1.2%		1.7%
2001	0.722	0.278	1.5%		4.8%		1.4%		2.9%
2002	0.635	0.365	0.6%		5.1%		1.4%		2.0%
2003	0.786	0.214	0.0%		4.8%		1.4%	(iii)	1.4%
2004	0.952	0.048	0.0%		5.0%		0.0%	(iv),(v)	0.0%
2005	0.936	0.064	0.0%		4.8%		0.0%	(v)	0.0%
2006	0.926	0.074	0.0%		4.1%		0.3%		0.3%
2007	0.923	0.077	1.4%		5.3%		0.4%		1.8%
2008	0.896	0.104	-0.1%		4.2%		0.3%		0.2%
2009	0.894	0.106	0.0%		3.6%		0.4%		0.4%
2010	0.895	0.105	0.0%		2.8%		0.3%		0.3%
2011	0.969	0.031	0.0%		3.2%		0.3%		0.3%
2012	0.969	0.031	0.0%		2.7%		0.1%		0.1%
2013	0.938	0.062	0.0%		2.6%		0.1%		0.1%
2014	0.928	0.072	0.0%		4.2%		0.3%		0.3%
2015	0.933	0.067	0.0%		3.1%		0.2%		0.2%
2016	0.918	0.082	0.0%		5.4%		0.4%		0.4%
2017	0.906	0.094	0.0%		2.2%		0.2%		0.2%
2018	0.906	0.094	0.0%		2.6%		0.2%		0.2%
2019	0.906	0.094	0.0%		3.0%		0.3%		0.3%
1/1/2020	0.906	0.094	0.0%	(Annual 0.0%)	1.3%	(Annual 2.6%)	0.1%		0.1%

⁽a) From a Special Carrier Study through 1990. Based on WCIRB's Aggregate Indemnity and Medical Costs Calls for years 1991 through 2012. Based on WCIRB medical transaction data from 2013 onwards. Accident years 2011 and subsequent do not include MCCP costs.

⁽b) Based on the WCIRB's evaluation of the cost impact of changes in the medical fee schedules.

⁽c) Based on a component of the Consumer Price Index. Projections furnished by the California Department of Finance.

⁽d) Adjusted CPI on workers' compensation medical costs that are not subject to fee schedules. The current year impact is the weighted average of 0% and Column (4), with Columns (1) and (2) from prior years as weights. (i) 1993's non-fee proportion is reduced by 13.8% due to the new medical-legal fee schedule enacted in 1994. (ii) 1998's non-fee proportion is reduced by 7.7% due to the Inpatient Hospital Fee Schedule (IHFS) effective 4/1/1999. (iii) 2002's non-fee proportion is reduced by 7.6% due to the new pharmaceutical fee schedule effective 1/1/2003. (iv) 2003's non-fee proportion is reduced by 17.2% due to the outpatient fee schedule effective 1/1/2004. (v) Given the anticipated impact of legislative reform, a 0% inflation rate has been assumed for 2004 and 2005.

⁽e) Column (6) = Column (3) + Column (5).

Annual Medical Cost Level Change - Legislative

	(1)	(2)	(3)
	Annual Legislative	Annual Legislative Cost Impact	Annual Total
Accident	Cost Impact on	on Medical Due to	Legislative Cost
Year	Medical Severity(a)	Frequency Changes(b)	Impact on Medical(c)
	-		
1986	0.0%	0.0%	0.0%
1987	0.0%	0.0%	0.0%
1988	0.0%	0.0%	0.0%
1989	0.0%	0.0%	0.0%
1990	-0.7%	19.9%	19.1%
1991	-1.6%	14.7%	12.9%
1992	0.5%	-8.4%	-7.9%
1993	-0.7%	-18.1%	-18.7%
1994	-2.6%	0.3%	-2.3%
1995	0.0%	0.5%	0.5%
1996	0.0%	0.4%	0.4%
1997	0.0%	0.2%	0.2%
1998	12.6%	0.0%	12.6%
1999	12.6%	0.0%	12.6%
2000	7.0%	0.0%	7.0%
2001	6.6%	0.0%	6.6%
2002	-5.6%	0.0%	-5.6%
2003	-6.0%	0.0%	-6.0%
2004	-24.4%	-12.5%	-33.9%
2005	0.0%	-13.9%	-13.9%
2006	0.1%	-5.2%	-5.1%
2007	0.1%	0.0%	0.1%
2008	0.2%	0.3%	0.5%
2009	0.0%	1.0%	1.0%
2010	0.0%	0.0%	0.0%
2011	-3.0%	0.0%	-3.0%
2012	-4.9%	0.0%	-4.9%
2013	-9.1%	0.2%	-8.9%
2014	-6.2%	1.3%	-5.0%
2015	-2.4%	0.0%	-2.4%
2016	-0.3%	0.0%	-0.3%
2017	-0.2%	0.0%	-0.2%
2018	0.0%	0.0%	0.0%
2019	0.0%	0.0%	0.0%
1/1/2020	0.0%	0.0%	0.0%

- (a) Reflects the WCIRB's most recent estimates of the cost impact of legislation including SB 863 provisions effective 1/1/2013 and 1/1/2014. Does not include the impact of the SB 1160 lien provisions on future medical costs, which are reflected in the medical loss development projections.
- (b) This reflects the annual percentage impact on medical costs due to changes in the frequency of indemnity claims as a result of benefit changes.
- (c) [Column (1) + 1.0] x [Column (2) + 1.0] 1.0

Total Medical Cost Level Factors

	(1) Annual Non-Legislative	(2) Annual Legislative	(3) Total Annual Cost	(4) Composite Medical
Accident	Cost Impact on	Cost Impact on	Impact on	On-level
<u>Year</u>	Medical (a)	Medical(b)	Medical(c)	Factor(d)
4000	0.00/	0.00/	0.00/	0.000
1986 1987	3.0%	0.0%	3.0%	0.809
	3.8%	0.0%	3.8%	0.779
1988 1989	3.8%	0.0% 0.0%	3.8%	0.750 0.729
1989	3.0% 3.7%	19.1%	3.0% 23.5%	0.729
1991	3.6%	12.9%	16.9%	0.505
1992 1993	3.0% 2.7%	-7.9% -18.7%	-5.2% -16.5%	0.532 0.637
1993	-2.3%	-10.7% -2.3%	-16.5% -4.6%	0.668
199 4 1995	-2.3% 0.9%	-2.3% 0.5%	-4.6% 1.4%	0.658
1995	1.0%	0.4%	1.4%	0.649
1990	0.7%	0.4%	0.9%	0.643
1997	0.7%	12.6%	13.5%	0.567
1990	2.5%	12.6%	15.4%	0.491
2000	1.7%	7.0%	8.8%	0.451
2000	2.9%	6.6%	9.7%	0.412
2001	2.9%	-5.6%	-3.7%	0.427
2002	1.4%	-6.0%	-3.7 % -4.7%	0.448
2003	0.0%	-33.9%	-33.9%	0.448
2004	0.0%	-33.9% -13.9%	-13.9%	0.787
2005	0.3%	-13.9 <i>%</i> -5.1%	-4.8%	0.827
2007	1.8%	0.1%	1.9%	0.812
2007	0.2%	0.5%	0.7%	0.806
2009	0.4%	1.0%	1.4%	0.795
2010	0.3%	0.0%	0.3%	0.793
2011	0.3%	-3.0%	-2.7%	0.815
2012	0.1%	-4.9%	-4.8%	0.856
2013	0.1%	-8.9%	-8.8%	0.939
2014	0.3%	-5.0%	-4.7%	0.985
2015	0.2%	-2.4%	-2.2%	1.007
2016	0.4%	-0.3%	0.1%	1.006
2017	0.4%	-0.2%	0.0%	1.006
2017	0.2%	0.0%	0.2%	1.000
2019	0.2%	0.0%	0.2%	
1/1/2020	0.1%	0.0%	0.1%	
1/ 1/2020	0.170	0.070	0.170	

⁽a) See Exhibit 4.2, Column (6).

⁽b) See Exhibit 4.3, Column (3).

⁽c) Column (3) = $[1.0 + \text{Column (1)}] \times [1.0 + \text{Column (2)}] - 1.0$.

⁽d) These factors adjust the annual impact shown in Column (3) to the 1/1/2020 level.

Annual Wage Level Changes

	Annual Wage	Factor to a
<u>Year</u>	<u>Level Change(a)</u>	1/1/2020 Wage Level
1986	4.7	3.157
1987	5.6	2.990
1988	4.4	2.864
1989	4.3	2.745
1990	5.0	2.615
1991	2.3	2.556
1992	4.7	2.441
1993	1.2	2.412
1994	1.8	2.370
1995	2.9	2.303
1996	3.4	2.227
1997	4.7	2.127
1998	5.2	2.022
1999	6.2	1.904
2000	9.0	1.747
2001	-0.6	1.757
2002	1.1	1.738
2003	3.6	1.678
2004	5.0	1.598
2005	3.2	1.548
2006	4.6	1.480
2007	4.5	1.416
2008	2.1	1.387
2009	0.5	1.380
2010	3.0	1.340
2011	3.1	1.300
2012	4.1	1.249
2013	0.7	1.240
2014	3.3	1.200
2015	4.4	1.150
2016	1.9	1.128
2017	2.6	1.100
Projected:		
2018	4.2	
2019	3.9	
1/1/2020	1.6 (Annual = 3.2)	

(a) Historical wage changes through 2017 are based on Bureau of Labor Statistics data. Forecasts for 2018 to 2020 are based on the average of wage level projections made by the UCLA Anderson School of Business as of June 2018 and those made by the California Department of Finance as of April 2018.

Premium Adjustment Factors

	(1)	(2a)	(2b)	(2c)	(3)	(4)	(5)	(6)	(7)
				Factor to Adjust					
		Ratio of	Factor to	Insurer Premium			Off-Balance		
		Industry Average	Industry	to an Industry			Correction in	Factor to Adjust	
		Charged Rates	Average Filed	Average Filed	Adjustment		Advisory	for Impact	Composite
	Factor to a	to Advisory	Pure Premium	Pure Premium	to Remove	Average	July 1, 2018	of Premium	Premium
Calendar	1/1/2020	Pure Premium	Rate Level as of	Rate Level as of	Surcharge	Experience	Pure Premium	Resulting from	Adjustment
<u>Year</u>	Wage Level (a)	Rates (b)	July 1, 2018 (c)	July 1, 2018 (d)	Premium (e)	Modification (f)	Rates	Audits (g)	Factor (h)
1986	3.157			0.792	0.991	0.983	1.015		2.482
1987	2.990			0.696	0.992	0.983	1.015		2.069
1988	2.864			0.622	0.993	0.963	1.015		1.811
1989	2.745			0.613	0.993	0.945	1.015		1.742
1990	2.615			0.598	0.991	0.942	1.015		1.619
1991	2.556			0.553	0.987	0.939	1.015		1.464
1992	2.441			0.531	0.982	0.940	1.015		1.334
1993	2.412			0.524	0.981	0.949	1.015		1.287
1994	2.370			0.600	0.986	0.948	1.015		1.458
1995	2.303			0.812	0.995	0.958	1.015		1.914
1996	2.227	1.023	0.863	0.844	1.000	0.935	1.015		1.980
1997	2.127	0.989	0.861	0.871	1.000	0.949	1.015		1.923
1998	2.022	0.965	0.897	0.930	1.000	0.959	1.015		1.931
1999	1.904	0.972	0.907	0.933	1.000	0.954	1.015		1.835
2000	1.747	1.005	0.822	0.818	1.000	0.970	1.015		1.451
2001	1.757	1.029	0.724	0.704	1.000	0.969	1.015		1.257
2002	1.738	1.157	0.648	0.560	1.000	0.991	1.015		0.968
2003	1.678	1.267	0.530	0.418	1.000	1.005	1.015		0.688
2004	1.598	1.397	0.539	0.386	1.000	0.981	1.015		0.619
2005	1.548	1.470	0.649	0.441	1.000	0.982	1.015		0.686
2006	1.480	1.447	0.836	0.578	1.000	0.956	1.015		0.881
2007	1.416	1.493	1.139	0.763	1.000	0.931	1.015	0.985	1.126
2008	1.387	1.426	1.356	0.951	1.000	0.946	1.015	0.991	1.362
2009	1.380	1.366	1.337	0.979	1.000	0.937	1.015	1.034	1.469
2010	1.340	1.384	1.310	0.947	1.000	0.941	1.015	1.005	1.335
2011	1.300	1.401	1.309	0.934	1.000	0.982	1.015		1.219
2012	1.249	1.223	1.079	0.882	1.000	1.000	1.015		1.085
2013	1.240	1.138	0.869	0.764	1.000	0.983	1.015		0.949
2014	1.200	1.126	0.800	0.710	1.000	0.961	1.015		0.874
2015	1.150	1.109	0.778	0.702	1.000	0.951	1.015		0.836
2016	1.128	1.148	0.838	0.730	1.000	0.950	1.015		0.854
2017	1.100	1.157	0.925	0.799	1.000	0.959	1.015		0.903

⁽a) See Exhibit 5.1.

⁽b) Based on WCIRB calendar year experience calls. The industry average charged rates reflect most rating plan adjustments but do not reflect the application of deductible credits or retrospective rating plan adjustments.

⁽c) Reflects (1) advisory pure premium rate level changes to bring premium to the advisory July 1, 2018 pure premium rate level and (2) an additional adjustment factor, which is the ratio of the average advisory July 1, 2018 pure premium rate (\$1.78) to the industry average filed pure premium rate as of July 1, 2018 (\$2.13).

⁽d) (2b) ÷ (2a). This column adjusts premiums at the industry average charged rate level to the industry average filed pure premium rate level as of July 1, 2018.

⁽e) Based on unit statistical data.

⁽f) Based on average promulgated experience modifications. Calendar years 1996 through 2000 include adjustments for the impacts of AB 1913 and SB 1217 (1998).

⁽g) Based on a comparison of premium reported on a calendar year basis to premium reported on an estimated ultimate policy year basis over the course of two accident years. The factor is applied only for calendar years 2007 to 2010, during which reported premiums were impacted by recessionary economic forces.

⁽h) $(1)x(2c)x(3)x(6) \div [(4)x(5)]$ for calendar years 2007 to 2010. $(1)x(2c)x(3) \div [(4)x(5)]$ for all other calendar years.

2017 Accident Year Indemnity Claim Frequency Model As of PY 2015 1st Set & June 2018 UCLA

	Annual %				Annual Log Differences			
	Changes Intra-	Intra-0	Class Indemnity Frequ	ency	AY+1		Economic	CalOSHA
	Class Ind Freq	per \$M	Exposure at PY 2016	Level	Indemnity	Cumulative	Variables	Dummy
AY	Total	Total	Cumulative	Non-cum.	Benefit Level	Injury Index	(1st Prin. Comp.)	Variable
1962								
1963	2.0%	0.020			0.000		-0.029	0.000
1964	0.3%	0.003			0.000		0.004	0.000
1965	-0.3%	-0.003			0.000		0.020	0.000
1966	1.7%	0.017			0.000		0.191	0.000
1967	1.8%	0.017			0.000		-0.146	0.000
1968	1.4%	0.014			0.049		0.059	0.000
1969	2.7%	0.026			0.000		0.044	0.000
1970	1.8%	0.018			0.000		-0.337	0.000
1971	1.5%	0.015			0.162		-0.190	0.000
1972	-4.3%	-0.044			0.040		0.161	0.000
1973	7.0%	0.067			0.049		0.090	0.000
1974	19.2%	0.176			0.058		-0.035	0.000
1975	12.5%	0.118			0.000		-0.298	0.000
1976	0.8%	0.008			0.063		0.085	0.000
1977	4.3%	0.042			0.001		0.112	0.000
1978	-8.7%	-0.091			0.000		0.172	0.000
1979	0.5%	0.005	-0.053	0.007	0.000	-0.060	0.134	0.000
1980	-6.5%	-0.068	-0.132	-0.066	0.033	-0.066	-0.080	0.000
1981	-3.5%	-0.036	-0.028	-0.036	0.000	0.008	-0.078	0.000
1982	-1.6%	-0.016	0.153	-0.022	0.352	0.175	-0.292	0.000
1983	6.2%	0.060	0.214	0.054	0.081	0.160	0.029	0.000
1984	9.5%	0.091	0.235	0.084	0.000	0.151	0.221	0.000
1985	2.0%	0.020	0.138	0.014	0.000	0.124	0.080	0.000
1986	-2.4%	-0.024	0.039	-0.028	0.000	0.067	0.077	0.000
1987	1.5%	0.015	0.053	0.013	0.000	0.041	0.150	0.000
1988	0.7%	0.007	0.104	0.000	0.000	0.104	0.088	0.000
1989	2.5%	0.024	0.212	0.009	0.046	0.203	0.045	0.000
1990	9.0%	0.087	0.337	0.061	0.071	0.276	-0.120	0.000
1991	0.3%	0.003	0.166	-0.018	0.023	0.184	-0.291	0.000
1992	-11.1%	-0.118	-0.272	-0.098	0.013	-0.174	-0.185	0.068
1993	-14.9%	-0.162	-0.240	-0.153	-0.057	-0.088	-0.022	0.464
1994	-12.8%	-0.136	-0.462	-0.107	0.061	-0.355	0.106	0.173
1995	-4.6%	-0.048	-0.016	-0.050	0.053	0.034	0.092	0.295
1996	-6.8%	-0.070	-0.136	-0.065	0.096	-0.071	0.074	0.000
1997	-3.3%	-0.033	-0.023	-0.034	0.066	0.011	0.137	0.000
1998	-3.8%	-0.038	-0.040	-0.038	0.058	-0.002	0.078	0.000
1999	1.5%	0.014	0.100	0.008	0.040	0.092	0.127	0.000
2000	4.0%	0.039	0.071	0.037	-0.003	0.034	0.066	0.000
2001	-8.0%	-0.083	-0.029	-0.088	-0.007	0.059	-0.091	0.000
2002	-2.3%	-0.023	0.007	-0.026	0.060	0.033	-0.203	0.000
2003	-2.9%	-0.029	-0.005	-0.031	-0.065	0.026	-0.024	0.000
2003	-16.7%	-0.182	-0.209	-0.180	-0.398	-0.030	0.093	0.000
2004	-13.6%	-0.146	-0.298	-0.133	0.051	-0.165	0.141	0.000
2005	-5.7%	-0.059	-0.298	-0.059	0.016	0.009	0.095	0.000
2007	-1.6%	-0.039	0.021	-0.020	0.049	0.040	-0.084	0.000
2007	-2.7%	-0.017	0.021	-0.020	0.006	0.071	-0.308	0.000
2009	-0.2%	-0.027	0.168	-0.033	0.066	0.186	-0.427	0.000
2009	-0.2% 8.9%	0.085	0.139	0.079	0.012	0.060	-0.427	0.000
2010	1.3%	0.013	0.032	0.079	0.003	0.022	0.043	0.000
2011	4.6%	0.045	0.032	0.010	0.003	0.022	0.123	0.000
2012	0.5%	0.045	0.129	-0.015	0.022	0.170	0.123	0.000
2013	0.5%		0.093	-0.009		0.170	0.178	0.000
		0.005			0.003			
2015	-0.8% -2.4%	-0.008	0.074	-0.022	0.002	0.096	0.194	0.000
2016*		-0.025	0.012	-0.032	0.004	0.044	0.124	0.000
2017	-0.6%	-0.006	-0.006	-0.006	0.004	0.000	0.140	0.000
2018	-0.6%	-0.006	-0.006	-0.006	0.004	0.000	0.142	0.000
2019	-1.2%	-0.012	-0.012	-0.012	0.004	0.000	0.083	0.000
2020	-2.5%	-0.025	-0.025	-0.025	0.004	0.000	-0.062	0.000
		= Hazardousness-Ad	justed Noncumulativ	e Indemnity Claim Fr	equency			
		d Err of Y Est		0.040				
		Squared		0.575				
		o. of Observations		38				
	D-			00				

Indemnity Benefit Level variable is leading. The benefit level change for AY 2004 is related to the AY 2003 change in non-cumulative frequency.

The Indemnity Benefit Level change for Ogilvie & Almaraz / Guzman in 2009-2010 is not leading.

Degrees of Freedom X Coefficient(s)

Std Err of Coef.

The Indemnity Benefit Level variable excludes indemnity benefit utilization, and changes in the death and permanent total benefits.

The Indemnity Benefit Level variable has been revised due to on-leveling reassessments. See Actuarial Committee item AC09-03-03.

For 1993 on, cumulative claims include both cumulative trauma and occupational disease claims. See March 19, 2014 Actuarial Committee Agenda Item III.

Economic variables are historical through 2017; June 2018 UCLA Anderson Forecasts for 2018 on.

Regression is over AY 1979 through AY 2016. AY 2017 through AY 2020 are projections.

The constant term, -0.020, consists of measured offsets that recognize annual changes in real benefit levels relative to nominal

benefit levels and long-term economic growth. Without these offsets, the indemnity benefit level and economic variables would project

0.174

0.073

0.282

0.092

0.044

-0.132

0.078

frequency to increase without bound.

*AY 2016 change is based on a comparison of 2016 accidents on 2015 policies to 2015 accidents on 2014 policies.

Projection of Indemnity Severity Trends by Accident Year Based on Experience as of June 30, 2018

	(1)	(2)	(3)	(4)	(5)
	Estimated		Indemnity	Ultimate	
Accident	Ultimate	Annual	Adjustment	On-level	Annual
<u>Year</u>	<u>Severity</u>	% Change	Factor (a)	Severity	% Change
				(1) x (3)	
1990	9,977		1.868	18,639	
1991	10,908	9.3%	1.767	19,272	3.4%
1992	11,009	0.9%	1.708	18,806	-2.4%
1993	11,993	8.9%	1.698	20,364	8.3%
1994	12,954	8.0%	1.779	23,040	13.1%
1995	14,532	12.2%	1.657	24,073	4.5%
1996	16,283	12.1%	1.555	25,313	5.2%
1997	19,321	18.7%	1.395	26,949	6.5%
1998	21,203	9.7%	1.287	27,278	1.2%
1999	23,238	9.6%	1.192	27,702	1.6%
2000	24,670	6.2%	1.113	27,454	-0.9%
2001	27,172	10.1%	1.118	30,391	10.7%
2002	26,244	-3.4%	1.146	30,075	-1.0%
2003	25,860	-1.5%	1.144	29,581	-1.6%
2004	21,081	-18.5%	1.359	28,650	-3.1%
2005	19,038	-9.7%	1.563	29,748	3.8%
2006	20,769	9.1%	1.456	30,248	1.7%
2007	22,561	8.6%	1.411	31,831	5.2%
2008	24,698	9.5%	1.337	33,018	3.7%
2009	25,922	5.0%	1.329	34,448	4.3%
2010	25,550	-1.4%	1.311	33,484	-2.8%
2011	25,234	-1.2%	1.290	32,549	-2.8%
2012	24,908	-1.3%	1.260	31,373	-3.6%
2013	24,519	-1.6%	1.223	29,981	-4.4%
2014	25,299	3.2%	1.124	28,431	-5.2%
2015	25,710	1.6%	1.095	28,162	-0.9%
2016	25,407	-1.2%	1.082	27,480	-2.4%
2017	25,479	0.3%	1.062	27,051	-1.6%
(6) Es	timated Annual Ex	ponential Trend B	ased on 1990 to 20)17:	1.6%
` ,	timated Annual Ex	•			-1.3%
` ,	timated Annual Ex	•			-2.4%
		Selected Inder	mnity Severity Trer	nd:	-0.5%

⁽a) These adjustment factors are based on Exhibit 4.1, excluding the impact of frequency.

Source: WCIRB experience calls.

Projection of Medical Severity Trends by Accident Year Based on Experience as of June 30, 2018

	(1)	(2)	(3)	(4)	(5)
	Estimated		Medical	Ultimate	
Accident	Ultimate	Annual	Adjustment	On-level	Annual
<u>Year</u>	Severity (a)	% Change	Factor (b)	<u>Severity</u>	% Change
				(1) x (3)	
1990	8,810		0.921	8,113	
1991	9,464	7.4%	0.903	8,549	5.4%
1992	9,581	1.2%	0.873	8,361	-2.2%
1993	10,610	10.7%	0.856	9,079	8.6%
1994	11,719	10.5%	0.899	10,538	16.1%
1995	13,423	14.5%	0.891	11,963	13.5%
1996	14,367	7.0%	0.882	12,677	6.0%
1997	17,092	19.0%	0.876	14,977	18.1%
1998	20,960	22.6%	0.772	16,182	8.0%
1999	24,013	14.6%	0.669	16,063	-0.7%
2000	26,923	12.1%	0.615	16,549	3.0%
2001	32,016	18.9%	0.560	17,941	8.4%
2002	32,325	1.0%	0.582	18,813	4.9%
2003	30,857	-4.5%	0.611	18,841	0.1%
2004	28,525	-7.6%	0.808	23,038	22.3%
2005	29,382	3.0%	0.808	23,730	3.0%
2006	32,092	9.2%	0.804	25,816	8.8%
2007	35,803	11.6%	0.789	28,264	9.5%
2008	38,859	8.5%	0.786	30,554	8.1%
2009	40,934	5.3%	0.783	32,057	4.9%
2010	41,137	0.5%	0.781	32,119	0.2%
2011	37,395 (c)		0.803	30,011 (c)	
2012	35,149	-6.0%	0.843	29,632	-1.3%
2013	32,564	-7.4%	0.927	30,171	1.8%
2014	31,199	-4.2%	0.985	30,725	1.8%
2015	30,574	-2.0%	1.007	30,788	0.2%
2016	30,164	-1.3%	1.006	30,346	-1.4%
2017	30,854	2.3%	1.006	31,039	2.3%

Selected Medical Severity Trend:

2.5%

- (a) Estimated ultimate severities for all accident years are derived by dividing ultimate medical losses on indemnity claims by ultimate indemnity claim counts. The estimated ultimate medical severities were derived from the projected ultimate loss ratios shown in Exhibit 3.2, column (5).
- (b) These adjustment factors are based on Exhibit 4.4, excluding the impact of frequency, and including the impact of SB 1160 provisions applicable to outstanding medical losses.
- (c) Severities for accident years 2011 and subsequent do not reflect the cost of medical cost containment programs (MCCP). Severities for accident years 2010 and prior do reflect MCCP costs.

Source: WCIRB experience calls.

Projection of Medical Severity Trends by Accident Year Adjusted to Remove the Cost of Medical Cost Containment Programs (MCCP) Based on Experience as of June 30, 2018

	(6)	Annual	% Change	1	7.6%	%0.6	2.7%	5.4%	0.1%	2.1%	-1.3%	1.8%	1.8%	0.2%	-1.4%	2.3%		A/N	2.2%	0.4%	2.5%
ed Based on gregate Data Calls (b)	(8) Ultimate	On-Level	Severity (c)	22,472	24,190	26,371	27,868	29,366	29,395	30,011	29,632	30,171	30,725	30,788	30,346	31,039					
MCCP Removed Based on WCIRB Aggregate Calendar Year Data Calls (b)	(7)	Annual	% Change	!	8.1%	11.1%	6.1%	2.8%	0.4%	-0.7%	%0.9-	-7.4%	-4.2%	-2.0%	-1.3%	2.3%					erity Trend:
	(6) Estimated	Ultimate	Severity (a)	27,824	30,071	33,405	35,444	37,499	37,647	37,395	35,149	32,564	31,199	30,574	30,164	30,854					Selected Medical Severity Trend:
	(5)	Annual	% Change	1	8.8%	6.5%	8.1%	4.9%	0.2%	2.4%	-1.3%	2.0%	1.8%	-0.1%	-1.5%	2.4%		6.1%	2.5%	0.4%	Sel
ıcluded	(4) Ultimate	On-Level	Severity (c)	23,730	25,816	28,264	30,554	32,056	32,119	32,903	32,461	33,116	33,703	33,677	33,174	33,985					
MCCP Included	(3)	Annual	% Change	I	9.5%	11.6%	8.5%	5.3%	0.5%	-0.3%	-6.1%	-7.2%	-4.3%	-2.3%	-1.4%	2.4%	il Trend		٠.		
	(2) Estimated	Ultimate	Severity (a)	29,382	32,092	35,803	38,859	40,933	41,137	40,999	38,504	35,743	34,223	33,443	32,976	33,781	Estimated Annual Exponential Trend	Trend Based on 1990 to 2017	Trend Based on 2005 to 2017:	Trend Based on 2013 to 2017:	
	(1)	Accident	Year	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	Estimated /	Trend Base	Trend Base	Trend Base	

(a) Estimated ultimate severities for all accident years were derived by dividing ultimate medical losses on indemnity claims by ultimate indemnity claim counts.

(b) Adjustments to accident years 2005 through 2010 based on WCIRB's Annual Calls for Direct California Workers' Compensation Aggregate Indemnity and Medical Costs.

(c) Ultimate severities are on-leveled based on adjustment factors shown on Exhibit 6.3.

Source: WCIRB experience calls.

Projected On-Level Accident Year Indemnity Loss to Industry Average Filed Pure Premium Ratios Based on Experience as of June 30, 2018

	(1)	(2)	(3)	(4)
				On-Level Indemnity to
Accident	Developed Indemnity	Composite Indemnity	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio
				(1)×(2)÷(3)
1986	0.397	1.530	2.482	0.245
1987	0.347	1.501	2.069	0.252
1988	0.332	1.479	1.811	0.271
1989	0.345	1.457	1.742	0.288
1990	0.399	1.168	1.619	0.288
1991	0.427	0.962	1.464	0.280
1992	0.352	1.015	1.334	0.267
1993	0.289	1.231	1.287	0.277
1994	0.329	1.287	1.458	0.291
1995	0.476	1.192	1.914	0.296
1996	0.533	1.114	1.980	0.300
1997	0.603	0.997	1.923	0.313
1998	0.656	0.920	1.931	0.313
1999	0.690	0.852	1.835	0.321
2000	0.597	0.796	1.451	0.327
2001	0.495	0.800	1.257	0.315
2002	0.368	0.819	0.968	0.312
2003	0.243	0.818	0.688	0.288
2004	0.145	1.126	0.619	0.264
2005	0.124	1.529	0.686	0.276
2006	0.161	1.511	0.881	0.275
2007	0.221	1.464	1.126	0.288
2008	0.282	1.379	1.362	0.286
2009	0.331	1.352	1.469	0.304
2010	0.322	1.333	1.335	0.321
2011	0.301	1.312	1.219	0.324
2012	0.272	1.281	1.085	0.321
2013	0.235	1.241	0.949	0.308
2014	0.223	1.124	0.874	0.287
2015	0.220	1.095	0.836	0.289
2016	0.211	1.082	0.854	0.267
2017	0.218	1.062	0.903	0.256
				Projections (d)
2018				0.258
2019				0.253
1/1/2020				0.249

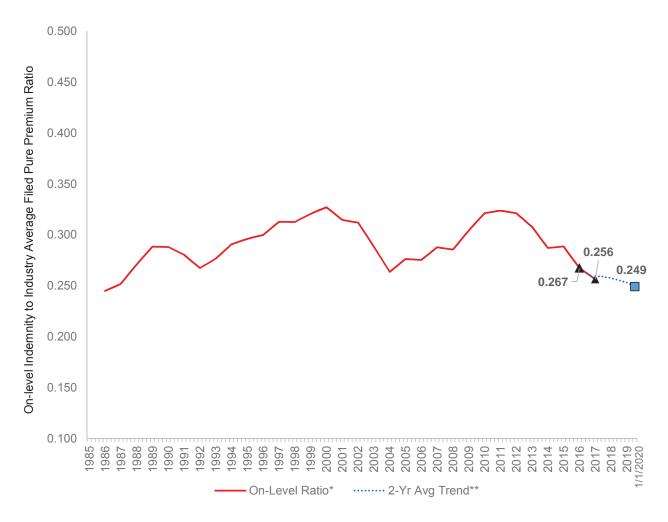
⁽a) See Exhibit 3.1.

⁽b) See Exhibit 4.1.

⁽c) See Exhibit 5.2.

⁽d) These on-level ratios were projected based on an estimated annual indemnity severity trend from Exhibit 6.2, the actual frequency trend for accident year 2017 from Exhibit 12, and projected frequency trends for accident years 2018 through 2020 from Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios.

On-Level Indemnity Loss to Industry Average Filed Pure Premium Ratios Based on Experience as of June 30, 2018



^{*} On-level indemnity to industry average filed pure premium ratios (see Exhibit 7.1)

^{**} The 1/1/2020 indemnity to industry average filed pure premium ratio was calculated based on separate frequency and severity trends applied to the 2016 and 2017 years.

Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios Based on Experience as of June 30, 2018

	(1)	(2)	(3)	(4)
				On-Level Medical to
Accident	Developed Medical	Composite Medical	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	On-Level Factor(b)	Adjustment Factor(c)	Pure Premium Ratio(e)
				(1)×(2)÷(3)
1986	0.345	0.809	2.482	0.112
1987	0.324	0.779	2.069	0.122
1988	0.314	0.750	1.811	0.130
1989	0.335	0.729	1.742	0.140
1990	0.378	0.590	1.619	0.138
1991	0.396	0.505	1.464	0.137
1992	0.331	0.532	1.334	0.132
1993	0.276	0.637	1.287	0.137
1994	0.320	0.668	1.458	0.147
1995	0.471	0.658	1.914	0.162
1996	0.503	0.649	1.980	0.165
1997	0.565	0.643	1.923	0.189
1998	0.683	0.567	1.931	0.201
1999	0.749	0.491	1.835	0.201
2000	0.682	0.451	1.451	0.212
2001	0.606	0.412	1.257	0.198
2002	0.471	0.427	0.968	0.208
2003	0.302	0.448	0.688	0.197
2004	0.207	0.678	0.619	0.226
2005	0.203	0.787	0.686	0.233
2006	0.263	0.827	0.881	0.247
2007	0.372	0.812	1.126	0.268
2008	0.468	0.806	1.362	0.277
2009	0.549	0.795	1.469	0.297
2010	0.544	0.793	1.335	0.323
2011	0.469	0.815	1.219	0.313
2012	0.405	0.856	1.085	0.319
2013	0.330	0.939	0.949	0.326
2014	0.292	0.985	0.874	0.329
2015	0.278	1.007	0.836	0.335
2016	0.267	1.006	0.854	0.315
2017	0.283	1.006	0.903	0.315
				Projections (d)
2018				0.324
2019				0.328
1/1/2020				0.328

⁽a) See Exhibit 3.2. Medical loss ratios for accident years 2011 and subsequent do not reflect the cost of medical cost containment programs (MCCP). Ratios for accident years 2010 and prior do reflect MCCP costs.

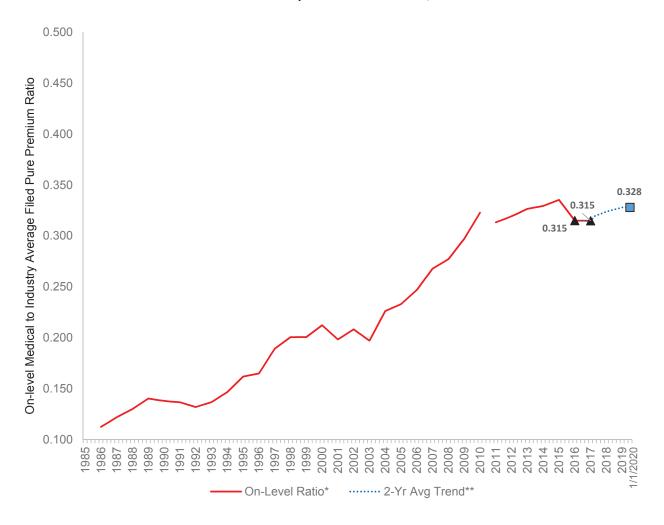
⁽b) See Exhibit 4.4.

⁽c) See Exhibit 5.2.

⁽d) These on-level ratios were projected based on an estimated annual medical severity trend from Exhibit 6.4, the actual frequency trend for accident year 2017 from Exhibit 12, and projected frequency trends for accident years 2018 through 2020 from Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios.

 ⁽e) Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP).
 Accident years 2010 and prior do reflect paid MCCP costs.

On-Level Medical Loss to Industry Average Filed Pure Premium Ratios Based on Experience as of June 30, 2018



^{*} On-level medical to industry average filed pure premium ratios (see Exhibit 7.3)

^{**} The 1/1/2020 medical to industry average filed pure premium ratio was calculated based on separate frequency and severity trends applied to the 2016 and 2017 years.

Indicated Loss to Industry Average Filed Pure Premium Ratios For Policies with Effective Dates between January 1, 2019 and December 31, 2019 Based on Experience as of June 30, 2018

	Indemnity	<u>Medical</u>	<u>Total</u>
Projected Loss to Industry Average Filed Pure Premium Ratio (See Exhibits 7.1 and 7.3)	0.249	0.328	0.577

Quarterly Incurred Indemnity Loss Development Factors Through June 30, 2018

Age in										Accide	nt Yea	r								
Months	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	<u>2015</u>	2016	2017
6/3									2.417	2.724	2.785	3.031	3.116	3.052	3.238	3.344	3.303	3.209	3.201	3.356
9/6									1.656	1.776	1.820	1.848	1.904	2.001	1.966	1.940	1.960	1.948	1.945	1.874
12/9									1.448	1.511	1.510	1.530	1.564	1.632	1.587	1.585	1.570	1.578	1.578	1.580
15/12	1.229	1.260	1.268	1.250	1.257	1.238	1.180	1.149	1.189	1.234	1.248	1.293	1.306	1.306	1.303	1.301	1.301	1.313	1.309	1.298
18/15	1.172	1.202	1.188	1.184	1.206	1.167	1.101	1.103	1.140	1.158	1.182	1.194	1.197	1.195	1.206	1.178	1.190	1.187	1.189	1.178
21/18	1.145	1.140	1.150	1.148	1.153	1.127	1.066	1.096	1.117	1.128	1.139	1.153	1.140	1.146	1.141	1.141	1.132	1.137	1.134	
24/21	1.126	1.112	1.121	1.111	1.117	1.094	1.045	1.082	1.098	1.106	1.106	1.114	1.119	1.117	1.111	1.104	1.114	1.111	1.104	
27/24	1.074	1.096	1.093	1.100	1.094	1.073	1.045	1.070	1.082	1.081	1.088	1.089	1.091	1.085	1.087	1.081	1.082	1.087	1.079	
30/27	1.078	1.069	1.074	1.082	1.064	1.051	1.040	1.054	1.057	1.072	1.075	1.075	1.080	1.071	1.068	1.067	1.074	1.066	1.065	
33/30	1.045	1.058	1.048	1.062	1.047	1.032	1.036	1.042	1.049	1.053	1.059	1.052	1.064	1.053	1.060	1.047	1.055	1.050		
36/33	1.043	1.046	1.039	1.046	1.035	1.020	1.029	1.033	1.039	1.043	1.051	1.049	1.049	1.043	1.041	1.043	1.042	1.035		
39/36	1.038	1.041	1.035	1.038	1.028	1.017	1.027	1.029	1.031	1.033	1.040	1.039	1.039	1.041	1.035	1.031	1.036	1.031		
42/39	1.027	1.028	1.034	1.030	1.023	1.018	1.020	1.020	1.031	1.033	1.036	1.038	1.035	1.032	1.028	1.031	1.030	1.028		
45/42	1.024	1.026	1.026	1.020	1.009	1.019	1.018	1.024	1.026	1.028	1.030	1.035	1.027	1.033	1.022	1.024	1.024			
48/45	1.025	1.020	1.022	1.013	1.008	1.013	1.013	1.021	1.019	1.021	1.024	1.024	1.026	1.023	1.024	1.020	1.020			
51/48	1.022	1.017	1.018	1.015	1.010	1.016	1.010	1.018	1.021	1.018	1.022	1.023	1.021	1.018	1.017	1.015	1.019			
54/51	1.019	1.018	1.013	1.009	1.007	1.017	1.009	1.017	1.021	1.020	1.021	1.020	1.020	1.016	1.019	1.015	1.016			
57/54	1.014	1.017	1.012	1.006	1.008	1.011	1.011	1.018	1.017	1.014	1.018	1.017	1.015	1.014	1.013	1.011				
60/57	1.013																			
63/60	1.012	1.012	1.007	1.007	1.008	1.008	1.010	1.014	1.013	1.015	1.011	1.014	1.014	1.009	1.012	1.009				
66/63	1.014															1.010				
69/66									1.011											
72/69	1.009																			
75/72	1.006																			
78/75	1.007														1.006					
81/78									1.009											
84/81									1.005											
87/84									1.007											
90/87	1.001													1.005						
93/90									1.006											
96/93	1.002	1.003	1.001	1.004	1.002	1.006	1.006	1.003	1.002	1.003	1.004	1.004	1.003							

Source: WCIRB accident year experience calls

Quarterly Incurred Medical Loss Development Factors * Through June 30, 2018

Age in										Accide	nt Yea	r								
<u>Months</u>	<u>1998</u>	<u>1999</u>	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	<u>2015</u>	2016	2017
6/3									2.584	2.662	2.782	2.892	2.992	2.757	2.853	2.843	2.921	2.863	3.019	3.199
9/6									1.650	1.744	1.717	1.807	1.800	1.827	1.833	1.819	1.840	1.884	1.755	1.741
12/9									1.453	1.443	1.466	1.454	1.488	1.521	1.484	1.500	1.482	1.451	1.487	1.448
15/12	1.144	1.168	1.201	1.207	1.203	1.197	1.132	1.145	1.138	1.182	1.167	1.199	1.206	1.228	1.211	1.207	1.199	1.206	1.215	1.185
18/15	1.093	1.116	1.123	1.144	1.151	1.126	1.086	1.087	1.103	1.106	1.126	1.135	1.129	1.141	1.136	1.117	1.114	1.094	1.095	1.087
21/18	1.078	1.086	1.101	1.122	1.116	1.093	1.055	1.061	1.073	1.081	1.090	1.097	1.101	1.103	1.085	1.088	1.077	1.082	1.069	
24/21	1.074	1.072	1.080	1.083	1.082	1.060	1.040	1.052	1.070	1.074	1.067	1.074	1.080	1.080	1.067	1.064	1.055	1.059	1.057	
27/24	1.044	1.061	1.070	1.080	1.075	1.042	1.034	1.048	1.055	1.058	1.053	1.071	1.066	1.072	1.058	1.048	1.046	1.048	1.041	
30/27	1.044	1.052	1.058	1.070	1.051	1.038	1.039	1.049	1.046	1.054	1.057	1.048	1.063	1.052	1.046	1.037	1.044	1.037	1.032	
33/30	1.035	1.047	1.051	1.059	1.035	1.018	1.032	1.030	1.041	1.045	1.045	1.051	1.055	1.045	1.046	1.031	1.033	1.033		
36/33	1.037	1.042	1.035	1.040	1.029	1.016	1.024	1.034	1.042	1.033	1.042	1.040	1.041	1.037	1.028	1.026	1.027	1.021		
39/36	1.029	1.032	1.034	1.037	1.018	1.012	1.028	1.025	1.027	1.029	1.033	1.031	1.040	1.039	1.027	1.021	1.023	1.022		
42/39	1.025	1.031	1.036	1.026	1.019	1.013	1.017	1.020	1.025	1.035	1.036	1.037	1.037	1.031	1.022	1.026	1.022	1.017		
45/42	1.025	1.033	1.032	1.023	1.012	1.019	1.033	1.021	1.025	1.029	1.026	1.030	1.028	1.027	1.021	1.018	1.017			
48/45	1.028	1.023	1.026	1.017	1.008	1.013	1.025	1.018	1.022	1.025	1.029	1.034	1.022	1.023	1.020	1.018	1.014			
51/48	1.019	1.020	1.024	1.014	1.009	1.013	1.018	1.015	1.020	1.021	1.021	1.026	1.024	1.019	1.014	1.013	1.010			
54/51	1.025	1.027	1.017	1.016	1.010	1.012	1.021	1.019	1.022	1.022	1.027	1.023	1.019	1.018	1.015	1.011	1.009			
57/54	1.027	1.024	1.014	1.007	1.011	1.017	1.020	1.018	1.019	1.019	1.023	1.020	1.017	1.018	1.013	1.007				
60/57	1.021	1.021	1.015	1.009	1.008	1.014	1.020	1.019	1.018	1.017	1.019	1.016	1.015	1.014	1.012	1.007				
63/60	1.014	1.020	1.013	1.012	1.008	1.016	1.015	1.021	1.015	1.018	1.016	1.020	1.015	1.009	1.009	1.005				
66/63	1.023	1.016	1.010	1.012	1.015	1.013	1.015	1.022	1.019	1.018	1.017	1.015	1.010	1.008	1.008	1.007				
69/66	1.025	1.013	1.006	1.008	1.016	1.018	1.015	1.023	1.017	1.017	1.015	1.014	1.010	1.008	1.008					
72/69	1.020	1.009	1.007	1.009	1.015	1.010	1.014	1.015	1.013	1.014	1.012	1.011	1.010	1.007	1.005					
75/72	1.015	1.008	1.006	1.008	1.010	1.009	1.012	1.012	1.011	1.018	1.013	1.008	1.006	1.001	1.003					
78/75	1.012	1.012	1.008	1.012	1.010	1.011	1.018	1.013	1.012	1.012	1.010	1.008	1.008	1.006	1.005					
81/78	1.006	1.006	1.006	1.009	1.010	1.014	1.018	1.017	1.016	1.009	1.009	1.005	1.006	1.006						
84/81	1.008	1.006	1.009	1.014	1.009	1.007	1.012	1.011	1.008	1.010	1.008	1.007	1.005	1.001						
87/84	1.005	1.008	1.008	1.010	1.009	1.010	1.012	1.014	1.012	1.008	1.007	1.004	1.003	1.001						
90/87	1.002	1.005	1.008	1.008	1.009	1.012	1.009	1.009	1.013	1.008	1.006	1.006	1.003	1.006						
93/90	1.006	1.007	1.015	1.009	1.011	1.010	1.011	1.012	1.009	1.009	1.007	1.002	1.003							
96/93	1.007	1.007	1.010	1.012	1.008	1.010	1.011	1.009	1.005	1.006	1.005	1.003	1.002							

Source: WCIRB acident year experience calls

^{*} Incurred medical loss development factors include the paid cost of medical cost containment programs for accident years 2011 and prior.

Quarterly Paid Indemnity Loss Development Factors Through June 30, 2018

Age in									Accide	nt Yea	ır								
Months	<u>1998</u> <u>199</u>	9 200	00 2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>
6/3								4.376	4.495	4.553	4.807	4.911	4.722	4.854	5.099	5.076	5.056	5.087	5.060
9/6								2.259	2.375	2.377	2.398	2.452	2.432	2.484	2.462	2.462	2.484	2.456	2.445
12/9								1.812	1.834	1.810	1.825	1.861	1.869	1.877	1.866	1.879	1.910	1.882	1.892
15/12	1.499 1.53	86 1.53	88 1.552	1.550	1.516	1.491	1.456	1.482	1.488	1.481	1.507	1.532	1.539	1.506	1.539	1.540	1.559	1.571	1.544
18/15	1.380 1.39	9 1.39	5 1.401	1.403	1.379	1.331	1.306	1.306	1.327	1.332	1.343	1.355	1.361	1.361	1.353	1.364	1.372	1.366	1.358
21/18	1.323 1.29	8 1.30	3 1.303	1.311	1.297	1.241	1.217	1.233	1.235	1.243	1.259	1.257	1.261	1.261	1.263	1.267	1.264	1.256	
24/21	1.259 1.25	7 1.2	6 1.258	1.260	1.244	1.183	1.181	1.195	1.191	1.194	1.206	1.209	1.215	1.213	1.204	1.216	1.211	1.206	
27/24	1.186 1.19	9 1.20	3 1.200	1.205	1.186	1.140	1.142	1.151	1.149	1.153	1.162	1.165	1.168	1.164	1.159	1.170	1.176	1.161	
30/27	1.157 1.16	1.16	5 1.175	1.172	1.161	1.122	1.117	1.126	1.129	1.130	1.141	1.141	1.137	1.134	1.141	1.147	1.142	1.137	
33/30	1.118 1.12	25 1.13	30 1.142	1.136	1.123	1.097	1.096	1.100	1.101	1.108	1.114	1.116	1.112	1.111	1.111	1.115	1.107		
36/33	1.102 1.10	3 1.10	3 1.115	1.111	1.097	1.085	1.081	1.080	1.084	1.092	1.094	1.098	1.091	1.091	1.096	1.092	1.089		
39/36	1.074 1.08	31 1.08	31 1.092	1.087	1.072	1.070	1.066	1.064	1.067	1.074	1.078	1.077	1.073	1.075	1.074	1.075	1.071		
42/39	1.067 1.07	1 1.07	7 1.080	1.073	1.063	1.059	1.058	1.058	1.062	1.067	1.067	1.071	1.070	1.065	1.064	1.066	1.062		
45/42	1.057 1.05	4 1.06	3 1.064	1.056	1.049	1.047	1.049	1.047	1.051	1.058	1.059	1.057	1.055	1.054	1.052	1.050			
48/45	1.049 1.05	0 1.0	55 1.053	1.046	1.044	1.041	1.044	1.043	1.047	1.049	1.051	1.050	1.048	1.048	1.048	1.045			
51/48	1.039 1.03	88 1.04	3 1.044	1.036	1.035	1.033	1.036	1.036	1.037	1.042	1.042	1.043	1.039	1.038	1.038	1.039			
54/51	1.035 1.03	8 1.03	6 1.037	1.034	1.035	1.030	1.028	1.035	1.036	1.038	1.041	1.038	1.036	1.036	1.033	1.032			
57/54	1.029 1.03																		
60/57	1.025 1.03																		
63/60	1.023 1.02																		
66/63	1.023 1.02																		
69/66	1.019 1.02																		
72/69	1.018 1.01																		
75/72	1.015 1.01																		
78/75	1.014 1.01																		
81/78	1.013 1.01																		
84/81	1.011 1.01																		
87/84	1.012 1.01																		
90/87	1.008 1.00												1.010						
93/90	1.009 1.00																		
96/93	1.008 1.00	9 1.00	6 1.007	1.007	1.007	1.008	1.011	1.011	1.008	1.010	1.010	1.009							

Source: WCIRB acident year experience calls

Quarterly Paid Medical Loss Development Factors * Through June 30, 2018

Age in										Accide	nt Yea	r								
<u>Months</u>	<u>1998</u>	<u>1999</u>	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	<u>2015</u>	<u>2016</u>	2017
6/3									5.308	5.615	6.579	6.101	6.048	5.854	5.989	6.284	5.604	5.720	5.897	5.238
9/6									2.348	2.381	2.348	2.375	2.361	2.327	2.398	2.498	2.428	2.287	2.326	2.249
12/9									1.716	1.765	1.731	1.723	1.756	1.746	1.763	1.736	1.750	1.705	1.752	1.737
15/12	1.453	1.490	1.514	1.547	1.554	1.510	1.437	1.423	1.429	1.444	1.413	1.429	1.445	1.472	1.446	1.443	1.460	1.454	1.479	1.434
18/15	1.241	1.267	1.286	1.310	1.330	1.295	1.243	1.230	1.227	1.259	1.243	1.259	1.268	1.282	1.284	1.263	1.265	1.278	1.262	1.250
21/18	1.164	1.168	1.192	1.219	1.211	1.179	1.153	1.151	1.163	1.173	1.170	1.178	1.182	1.187	1.192	1.193	1.192	1.189	1.173	
24/21	1.132	1.124	1.149	1.159	1.154	1.125	1.115	1.118	1.127	1.133	1.132	1.137	1.144	1.153	1.154	1.148	1.146	1.146	1.141	
27/24	1.096	1.108	1.121	1.128	1.123	1.093	1.090	1.093	1.106	1.107	1.110	1.112	1.119	1.120	1.123	1.122	1.122	1.124	1.111	
30/27	1.077	1.088	1.101	1.108	1.103	1.077	1.084	1.087	1.097	1.100	1.100	1.106	1.107	1.111	1.109	1.111	1.111	1.105	1.100	
33/30	1.065	1.072	1.086	1.089	1.077	1.063	1.071	1.065	1.081	1.083	1.086	1.092	1.094	1.093	1.094	1.090	1.089	1.082		
36/33	1.055	1.066	1.069	1.076	1.061	1.055	1.062	1.062	1.071	1.072	1.072	1.077	1.083	1.082	1.078	1.080	1.076	1.071		
39/36	1.051	1.059	1.060	1.061	1.049	1.044	1.053	1.056	1.057	1.059	1.061	1.066	1.071	1.066	1.069	1.065	1.064	1.061		
42/39	1.044	1.049	1.055	1.054	1.041	1.044	1.049	1.054	1.055	1.058	1.059	1.061	1.068	1.063	1.062	1.057	1.059	1.057		
45/42	1.039	1.045	1.047	1.044	1.036	1.037	1.040	1.047	1.048	1.049	1.054	1.053	1.056	1.056	1.053	1.051	1.045			
48/45	1.035	1.039	1.044	1.037	1.032	1.035	1.037	1.043	1.043	1.046	1.047	1.050	1.051	1.046	1.045	1.046	1.041			
51/48	1.030	1.035	1.037	1.034	1.031	1.030	1.033	1.037	1.036	1.036	1.039	1.041	1.043	1.040	1.039	1.038	1.037			
54/51	1.031	1.036	1.032	1.027	1.030	1.029	1.034	1.034	1.035	1.035	1.036	1.042	1.038	1.035	1.035	1.034	1.032			
57/54	1.026	1.030	1.027	1.024	1.024	1.024	1.029	1.031	1.034	1.031	1.033	1.038	1.034	1.034	1.031	1.028				
60/57	1.026	1.028	1.026	1.021	1.023	1.026	1.028	1.029	1.028	1.032	1.032	1.035	1.030	1.030	1.030	1.023				
63/60	1.023	1.025	1.022	1.019	1.019	1.020	1.024	1.024	1.024	1.024	1.027	1.027	1.026	1.027	1.025	1.022				
66/63	1.026	1.021	1.020	1.020	1.018	1.021	1.023	1.024	1.026	1.026	1.029	1.029	1.024	1.028	1.023	1.021				
69/66	1.021	1.022	1.019	1.018	1.016	1.019	1.021	1.023	1.023	1.021	1.024	1.024	1.022	1.020	1.020					
72/69	1.022	1.018	1.016	1.017	1.018	1.016	1.021	1.021	1.022	1.022	1.023	1.021	1.020	1.019	1.016					
75/72	1.017	1.016	1.014	1.015	1.015	1.014	1.018	1.020	1.019	1.019	1.018	1.018	1.018	1.015	1.015					
78/75	1.018	1.015	1.014	1.015	1.016	1.015	1.016	1.018	1.017	1.022	1.019	1.018	1.017	1.016	1.015					
81/78	1.015	1.014	1.013	1.014	1.013	1.014	1.018	1.018	1.015	1.019	1.018	1.015	1.015	1.013						
84/81	1.013	1.012	1.013	1.012	1.012	1.013	1.016	1.016	1.015	1.018	1.015	1.015	1.015	1.013						
87/84	1.013	1.011	1.010	1.012	1.012	1.012	1.014	1.013	1.015	1.017	1.013	1.013	1.011	1.012						
90/87	1.013	1.012	1.011	1.013	1.012	1.013	1.015	1.013	1.015	1.013	1.013	1.012	1.011	1.012						
93/90	1.011	1.010	1.011	1.012	1.011	1.013	1.013	1.012	1.014	1.014	1.013	1.011	1.010							
96/93	1.010	1.010	1.008	1.010	1.010	1.009	1.013	1.015	1.016	1.011	1.012	1.010	1.009							

Source: WCIRB acident year experience calls

^{*} Paid medical loss development factors include the paid cost of medical cost containment programs for accident years 2011 and prior.

Reported Indemnity Claim Count Development

Accident								Develop	ment							
Year	<u>6-18</u>	<u>18-30</u>	30-42	42-54	<u>54-66</u>	66-78	<u>78-90</u>	90-102	102-114	114-126	126-138	138-150	<u>150-162</u>	162-174	174-186	186-198
1993																1.000
1994															1.000	1.000
1995														1.000	1.000	1.000
1996													1.000	1.000	1.000	1.000
1997												1.000	1.000	1.000	1.000	1.000
1998											1.000	1.001	1.000	1.000	1.000	1.000
1999										1.000	1.000	1.000	1.000	1.000	1.000	1.000
2000									1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000
2001								0.999	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000
2002							1.000	1.000	1.000	0.999	1.000	1.000	1.000	1.000	1.000	1.000
2003						0.998	0.999	0.999	0.999	1.000	1.000	1.000	1.000	1.000	1.000	1.000
2004					0.999	1.000	0.999	0.999	1.000	1.000	1.000	1.000	1.000	1.000	1.000	
2005				1.000	1.002	1.001	1.001	1.000	1.000	1.000	1.000	1.000	1.000			
2006			1.007	1.003	1.001	1.000	1.001	1.000	1.000	1.001	1.000	1.000				
2007		1.022	1.009	1.005	1.003	1.002	1.000	1.000	1.001	1.000	1.000					
2008	2.483	1.040	1.013	1.008	1.003	1.002	1.001	1.001	1.001	1.000						
2009	2.682	1.050	1.018	1.008	1.004	1.002	1.002	1.001	1.000							
2010	2.831	1.057	1.018	1.008	1.005	1.002	1.002	1.001								
2011	2.897	1.068	1.019	1.009	1.004	1.002	1.002									
2012	2.936	1.073	1.019	1.009	1.004	1.002										
2013	2.980	1.065	1.017	1.008	1.004											
2014	2.917	1.066	1.017	1.007												
2015	2.962	1.065	1.013													
2016	2.935	1.069														
2017	2.856															
								Latest '	Year							
	Age-to-Age															
	2.856	1.069	1.013	1.007	1.004	1.002	1.002	1.001	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000
	Age-to-Ultima															
	3.149	1.103	1.031	1.017	1.010	1.007	1.004	1.003	1.002	1.001	1.001	1.000	1.001	1.001	1.001	1.001

Quarterly Reported Indemnity Claim Count Development Factors

Accident							De	velopment							
Year	<u>3-6</u>	<u>6-9</u>	<u>9-12</u>	<u>12-15</u>	<u>15-18</u>	18-21	21-24	24-27	27-30	30-33	33-36	36-39	39-42	42-45	45-48
2008	2.539	1.651	1.336	1.093	1.025	1.015	1.010	1.009	1.006	1.004	1.003	1.003	1.002	1.003	1.002
2009	2.679	1.683	1.382	1.109	1.036	1.021	1.012	1.009	1.007	1.007	1.005	1.004	1.003	1.002	1.002
2010	2.689	1.708	1.407	1.124	1.037	1.021	1.016	1.011	1.008	1.005	1.005	1.003	1.004	1.003	1.001
2011	2.690	1.740	1.423	1.123	1.041	1.026	1.018	1.010	1.010	1.006	1.005	1.004	1.004	1.003	1.002
2012	2.750	1.726	1.420	1.122	1.050	1.028	1.018	1.012	1.009	1.007	1.004	1.004	1.003	1.003	1.002
2013	2.818	1.738	1.420	1.138	1.045	1.027	1.016	1.010	1.009	1.007	1.004	1.004	1.004	1.002	1.002
2014	2.776	1.723	1.421	1.129	1.045	1.025	1.017	1.012	1.010	1.005	1.004	1.004	1.004	1.002	1.002
2015	2.793	1.743	1.414	1.135	1.047	1.024	1.016	1.012	1.008	1.005	1.003	1.003	1.002		
2016	2.732	1.720	1.413	1.140	1.046	1.027	1.017	1.013	1.010						
2017	2.823	1.690	1.414	1.130	1.044										
2018	2.815														

Reported Indemnity Claim Settlement Ratios

Accident							Е	Evaluated	as of (in	months):							
Year	<u>6</u>	<u>18</u>	30	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>	90	102	114	126	138	<u>150</u>	<u>162</u>	<u>174</u>	<u>186</u>	198
1993																	99.0%
1994																98.7%	98.8%
1995															98.3%	98.5%	98.6%
1996														97.9%	98.1%	98.3%	98.5%
1997													97.3%	97.6%	97.9%	98.1%	98.3%
1998												96.5%	96.9%	97.3%	97.6%	97.9%	98.1%
1999											95.6%	96.3%	96.8%	97.2%	97.5%	97.8%	98.0%
2000										94.1%	95.1%	95.9%	96.4%	96.9%	97.3%	97.7%	97.9%
2001									91.4%	92.9%	94.0%	94.9%	95.7%	96.3%	96.8%	97.2%	97.5%
2002								89.6%	91.6%	93.1%	94.3%	95.3%	96.1%	96.7%	97.1%	97.6%	97.9%
2003							86.8%	89.5%	91.5%	93.2%	94.5%	95.5%	96.1%	96.7%	97.3%	97.7%	
2004						83.3%	86.8%	89.5%	91.6%	93.4%	94.9%	95.8%	96.4%	97.1%	97.5%		
2005					78.4%	83.4%	87.1%	89.8%	92.0%	93.8%	95.0%	96.0%	96.7%	97.3%			
2006				69.8%	77.8%	83.2%	86.9%	89.8%	92.2%	93.7%	95.0%	96.0%	96.7%				
2007			56.8%	68.8%	77.2%	82.6%	86.7%	90.1%	92.3%	94.1%	95.4%	96.3%					
2008		40.4%	55.0%	67.3%	75.9%	82.1%	87.0%	90.2%	92.7%	94.3%	95.6%						
2009	13.8%	38.7%	53.1%	65.8%	75.0%	81.9%	86.7%	90.3%	92.7%	94.4%							
2010	14.7%	39.0%	54.0%	66.8%	76.8%	83.4%	88.2%	91.4%	93.7%								
2011	16.5%	39.5%	54.6%	68.2%	78.0%	84.6%	89.1%	92.3%									
2012	16.0%	39.5%	55.7%	69.7%	79.3%	85.9%	90.3%										
2013	16.2%	39.1%	57.0%	71.2%	81.1%	87.5%											
2014	15.2%	39.8%	58.1%	72.7%	82.7%												
2015	15.2%	41.0%	60.4%	75.2%													
2016	16.1%	43.3%	63.1%														
2017	17.2%	45.7%															
2018	18.5%																

Estimated Ultimate Indemnity Claim Settlement Ratios

Accident							E	Evaluated	as of (in	months):							
Year	<u>6</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>	90	102	<u>114</u>	126	138	<u>150</u>	<u>162</u>	<u>174</u>	<u>186</u>	198
1993																	98.8%
1994																98.5%	98.6%
1995															97.9%	98.2%	98.4%
1996														97.6%	97.9%	98.1%	98.3%
1997													97.0%	97.4%	97.6%	97.9%	98.1%
1998												96.2%	96.7%	97.1%	97.4%	97.7%	98.0%
1999											95.4%	96.0%	96.6%	97.0%	97.3%	97.7%	97.9%
2000										93.9%	94.9%	95.6%	96.2%	96.7%	97.2%	97.5%	97.8%
2001									91.2%	92.7%	93.8%	94.7%	95.5%	96.1%	96.6%	97.0%	97.4%
2002								89.6%	91.6%	93.0%	94.2%	95.2%	96.0%	96.5%	97.0%	97.4%	97.8%
2003							87.0%	89.6%	91.5%	93.1%	94.4%	95.4%	96.1%	96.6%	97.2%	97.6%	
2004						83.4%	87.0%	89.6%	91.6%	93.4%	94.8%	95.7%	96.4%	97.0%	97.4%		
2005					78.2%	83.3%	87.0%	89.8%	91.9%	93.7%	95.0%	95.9%	96.6%	97.2%			
2006				69.3%	77.5%	82.9%	86.7%	89.6%	92.0%	93.6%	94.9%	95.9%	96.7%				
2007			55.7%	68.0%	76.7%	82.3%	86.5%	89.9%	92.2%	94.0%	95.3%	96.3%					
2008		37.6%	53.3%	66.0%	75.1%	81.5%	86.6%	89.9%	92.5%	94.2%	95.5%						
2009	4.7%	35.5%	51.2%	64.6%	74.1%	81.3%	86.2%	90.0%	92.5%	94.3%							
2010	4.7%	35.6%	52.0%	65.5%	75.9%	82.8%	87.8%	91.2%	93.5%								
2011	5.1%	35.6%	52.6%	66.9%	77.2%	84.1%	88.8%	92.1%									
2012	4.9%	35.4%	53.6%	68.4%	78.4%	85.3%	89.9%										
2013	4.9%	35.5%	55.0%	69.9%	80.3%	86.9%											
2014	4.7%	36.1%	56.2%	71.5%	81.9%												
2015	4.7%	37.3%	58.6%	74.0%													
2016	5.0%	39.3%	61.2%														
2017	5.5%	41.4%															
2018	5.9%																

Quarterly Ultimate Settlement Ratios

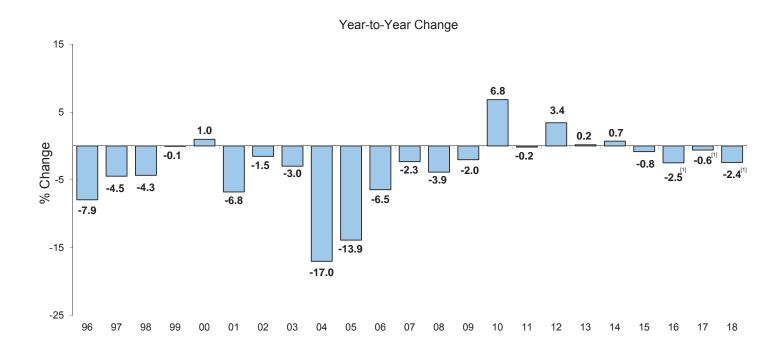
Accident							Eval	uated as of	(in months	i):						
Year	<u>3</u>	<u>6</u>	9	<u>12</u>	<u>15</u>	<u>18</u>	<u>21</u>	24	<u>27</u>	<u>30</u>	<u>33</u>	<u>36</u>	<u>39</u>	<u>42</u>	<u>45</u>	48
2009	0.7%	4.7%	12.3%	21.3%	29.7%	35.7%	40.0%	44.0%	47.7%	51.3%	55.0%	58.5%	61.5%	64.6%	67.1%	69.6%
2010	0.7%	4.8%	11.9%	21.1%	29.9%	35.9%	40.3%	44.6%	48.3%	52.3%	55.8%	59.3%	62.5%	65.9%	68.9%	71.8%
2011	0.8%	5.1%	12.0%	21.3%	29.7%	35.9%	40.4%	44.7%	48.6%	52.9%	56.8%	60.8%	64.1%	67.1%	70.2%	72.9%
2012	0.8%	5.1%	12.1%	21.2%	29.5%	35.9%	40.7%	45.6%	49.7%	54.0%	58.3%	62.1%	65.5%	68.7%	71.6%	74.3%
2013	0.9%	5.1%	11.8%	20.9%	29.3%	35.9%	41.3%	46.3%	50.9%	55.3%	59.4%	63.4%	66.9%	70.2%	73.2%	75.9%
2014	0.8%	4.8%	11.7%	20.7%	29.5%	36.2%	42.0%	47.1%	51.8%	56.3%	60.5%	64.5%	67.9%	71.4%	74.3%	77.1%
2015	0.8%	4.8%	12.1%	21.0%	30.2%	37.5%	43.1%	48.5%	53.5%	58.6%	62.9%	66.9%	70.5%	73.8%		
2016	0.8%	5.1%	12.3%	21.9%	31.6%	39.4%	45.3%	51.1%	56.1%	61.2%						
2017	0.8%	5.6%	13.3%	23.8%	33.7%	41.4%										
2018	1.0%	5.9%														
Accident							Quarterly Ir	ncremental	Change							
Year	<u>3-6</u>	6-9	9-12	<u>12-15</u>	<u>15-18</u>	18-21	21-24	24-27	27-30	30-33	33-36	36-39	39-42	42-45	45-48	
2009	4.0%	7.5%	9.1%	8.3%	6.0%	4.4%	4.0%	3.7%	3.6%	3.7%	3.5%	3.0%	3.0%	2.5%	2.5%	
2010	4.1%	7.2%	9.2%	8.8%	6.0%	4.3%	4.3%	3.8%	3.9%	3.5%	3.5%	3.2%	3.4%	3.0%	2.9%	
2011	4.3%	6.9%	9.3%	8.4%	6.1%	4.5%	4.3%	3.9%	4.3%	3.9%	4.0%	3.3%	3.1%	3.0%	2.7%	
2012	4.3%	7.1%	9.1%	8.3%	6.4%	4.8%	4.9%	4.1%	4.3%	4.2%	3.9%	3.4%	3.2%	2.9%	2.7%	
2013	4.2%	6.7%	9.1%	8.4%	6.6%	5.4%	5.0%	4.5%	4.5%	4.1%	3.9%	3.5%	3.3%	2.9%	2.8%	
2014	4.0%	6.9%	9.0%	8.8%	6.7%	5.7%	5.1%	4.7%	4.5%	4.2%	4.0%	3.3%	3.5%	2.9%	2.8%	
2015	4.0%	7.3%	8.9%	9.2%	7.3%	5.6%	5.3%	5.1%	5.1%	4.3%	4.0%	3.6%	3.3%			
2016	4.2%	7.2%	9.6%	9.7%	7.8%	5.9%	5.8%	5.0%	5.1%							
2017	4.7%	7.7%	10.6%	9.8%	7.8%											
2018	5.0%															

Notes All figures in each accident year contain information from the same combination of insurers, all of whom submitted complete data for all evaluations for that accident year. Therefore, each accident year may contain a different mix of insurers (ranging from 84% to 100% of the total California workers' compensation insured market measured

using 2017 earned premium levels).

Source: WCIRB quarterly calls for experience

California Workers' Compensation Estimated Indemnity Claim Frequency by Accident Year



^[1] The 2015-2016 estimate is based on partial year unit statistical data. The 2016-2017 and 2017-2018 estimates are based on comparison of claim counts based on WCIRB accident year experience as of June 30, 2018 relative to the estimated change in statewide employment. Prior years are based on unit statistical data.

Item AC18-09-02 Cumulative Trauma Claim Study

At recent Actuarial Committee meetings and in recent pure premium rate filings, it has been noted that despite decreases in several cost components, the rate of cumulative trauma (CT) claims has continued to rise. At the December 6, 2017 meeting, the Committee recommended staff study the recent high levels of CT claims in detail. Staff's preliminary findings will be presented at the meeting.