

# **Actuarial Committee**

# **Meeting Agenda**

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To Members of the Actuarial Committee, WCIRB Members and All Interested Parties:

# I. Approval of Minutes

Meeting held on June 15, 2018

# II. Working Group Meeting Summaries

None

# III. Unfinished Business

- A. AC14-08-06: Reform Adjustments to Loss Development
- B. AC17-12-04: Earthquake Study
- C. AC18-06-01: 3/31/2018 Experience Review of Methodologies

# IV. New Business

- A. AC18-08-01: Third Quarter 2018 Review of Diagnostics
- B. AC18-08-02: 1/1/2019 Filing Loss Adjustment Expense Experience Review
- C. AC18-08-03: 1/1/2019 Filing Review of Alternative Loss Projection Methodologies
- D. AC18-08-04: Study of Case Reserve-adjusted Loss Development Methodology

# V. Matters Arising at Time of Meeting

- VI. Next Meeting Date: September 4, 2018
- VII. Adjournment

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# Item AC14-08-06 Reform Adjustments to Loss Development

For many years, the WCIRB has based its loss development projection on a methodology that adjusts for the estimated impact of various workers' compensation reforms on paid loss development patterns. During a review of these adjustments at the August 5, 2014 meeting, the Committee recommended that these adjustments continue to be reviewed regularly. The previous review was presented at the August 3, 2016 meeting. Staff's most recent analysis of these adjustments is detailed below.

# Indemnity Adjustments

The adjustment to indemnity losses for the impact of Senate Bill No. 863 (SB 863) is based on a 2013 WCIRB report on loss development and the WCIRB's standard approach to adjust for the impact of reforms that become effective on a date of injury basis. Table 1 shows the current adjustments for the impact of SB 863 on indemnity loss development for accident years 2013 and 2014 based on the findings of the report.

Tab	le 1: SB 863 lm <sub>l</sub> Loss Deve	pact on Indemnity elopment
Accident	Current Age	Impact on Age-to-Ultimate
Year	in Months	Development Factor
2013	63	+2.0%
2014	51	+5.0%

Several periods of post-SB 863 loss development are now available. Exhibit 1 compares quarterly age-to-age development for accident years 2013 and 2014 with that projected by the WCIRB's post-SB 863 imputed payment patterns or the alternative "latest year unadjusted" factor. Initially, the factors produced by the imputed payment pattern (approximately for the 12-to-36 month period) on both a quarterly and cumulative basis were generally more accurate than the "latest year unadjusted factor" for both accident years 2013 and 2014. However, during the most recent development periods the factors imputed by the reform-adjusted method have not been more accurate than the "latest year unadjusted" factors. Staff believes this may be related to the recent acceleration in the rate permanent disability claims have been settling. The effect of higher permanent disability benefits provided by SB 863 on paid indemnity patterns may be being offset by the cost savings from closing permanent disability claims earlier.

This analysis is based on a review of emerging paid indemnity development, whereas the adjustments are applied to cumulative development factors since permanent disability claims develop much later than other types of claims. However, staff believes the acceleration in permanent disability claim settlement rates likely has some long-term downward impact on the future paid indemnity development for these accident years, and the earlier closure of permanent disability claims offsets the previously expected long-term increase to paid development from the SB 863 permanent disability benefit increases. In addition, recent paid indemnity development has generally been emerging lower than projected. As a result, staff recommends no longer applying these adjustments to paid indemnity development.

# Medical Adjustments

The WCIRB's 2013 report on loss development also discussed the potential impact of the various SB 863 reforms on historical medical payment patterns. Based on the findings of the report and updated SB 863 cost monitoring information, the WCIRB's current development methodology adjusts pre-2013 medical payments by -4.2% based on the estimated impact of SB 863 provisions related to liens, surgical implant hardware, ambulatory surgical centers, and medical provider network strengthening. The WCIRB also

<sup>&</sup>lt;sup>1</sup> Impact of Senate Bill No. 863 on Loss Development Patterns, WCIRB, August 13, 2013.

adjusts paid medical loss development for the impact of the changes to the physician fee schedule based on the resource-based relative value scale (RBRVS), which became effective over a four-year period beginning on January 1, 2014. Specifically, pre-2014 medical payments are adjusted by -2.1% and pre-2015 medical payments are adjusted by -1.7% for the estimated impact of RBRVS on the 2014 and 2015 service years based on current cost monitoring results. No adjustments have been applied for the RBRVS changes effective in 2016 and 2017 given that the latest information has shown the overall impact to be a modest increase in physician costs that has not been significantly distorting paid medical development patterns.

The impact of the SB 863 and RBRVS adjustments on paid medical loss development factors and projected ultimate medical loss ratios is shown in Exhibits 2 and 3, respectively. As shown on Exhibit 2, the adjustments based on the January 1, 2013 SB 863 provisions have a modest impact on the age-to-age factors while the RBRVS adjustments have very little impact on medical loss development. Similarly, as shown on Column D of Exhibit 3, the overall impact of all medical loss development adjustments for SB 863 based on recent evaluations is modest given that it has been several years since the reforms have been implemented. In some instances for older accident years, the adjustments are having a downward impact on the projected ultimate loss ratios, which is counterintuitive to the intended effect of the adjustments. This is attributable to the mechanics of the adjustment in which both the reported paid-to-date medical loss ratios and paid medical loss development factors are adjusted for SB 863 and RBRVS. However, the downward adjustment to reported medical loss ratios is not fully offset by the upward adjustment to the loss development factors. As a result, to a large extent, these adjustments are adding volatility to the projections for these years without achieving their intended effect.

Given that these adjustments are intended to correct for distortions in the emerging paid medical age-to-age factors, retrospectively testing their accuracy is challenging since the emerging development would also include the distortions. Staff addressed this by reviewing paid medical loss ratios as of March 31, 2017 developed forward one-year based on the adjusted and unadjusted paid medical factors, and comparing them to the actual paid medical loss ratios as of March 31, 2018. Exhibit 4 shows the results of this review. Column A of Exhibit 4 shows the reported medical loss ratios as of March 31, 2018. Column B of Exhibit 4 shows paid medical loss ratios projected from March 31, 2017 to March 31, 2018 using latest-year unadjusted factors. Columns C and D of Exhibit 4 show paid medical loss ratios projected from March 31, 2017 to March 31, 2018 using the latest-year factors adjusted for the January 1, 2013 SB 863 provisions and both the January 1, 2013 SB 863 provisions and BRRVS, respectively. In Columns C and D of Exhibit 4, the projected loss ratios were restated at an "actual projected" level, that is the impact of reducing the paid-to-date loss ratio in the adjustment approach was removed. Based on this review of a single development period, the loss ratios developed using the reform adjustments did not improve the accuracy of the projections and in fact moderately overestimated the actual emerging loss ratios more than the unadjusted estimate.

Given that the SB 863 and RBRVS reform adjustments to paid medical development (a) are only having a modest impact on the medical loss development factors, (b) appear to increase the volatility in the projections for older accident years, and (c) do not appear to improve the overall accuracy of the projection, there is little evidence to support continuing to apply these adjustments to medical loss development. Additionally, these adjustments have had an upward impact on the medical loss development projections and paid and incurred medical development have continued to decline in recent years in part due to decreases in pharmaceutical payments, acceleration in claim settlement rates, independent medical review and independent bill review, and increased efforts to fight fraud. A number of these factors likely also impact the medical loss development tail, which is not contemplated in the current adjustments. As a result, staff recommends no longer applying these adjustments to paid medical development.

<sup>&</sup>lt;sup>2</sup> The formula for computing the loss ratios in Columns C and D of Exhibit 4 was: [Adjusted Reported Paid Loss Ratio] x [Adjusted Paid Medical Development Factor] – [Adjusted Reported Paid Loss Ratio] + [Unadjusted Reported Paid Loss Ratio].

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The WCIRB's current loss development methodology also adjusts paid medical loss development for the impact of the provisions of Senate Bill No. 1160 and Assembly Bill No. 1244 related to liens. These adjustments were adopted by the Committee at the March 19, 2018 meeting. Given that these adjustments are for fairly recent reforms and were reviewed by the Committee earlier this year, staff did not review these adjustments in this study and continues to recommend their application to paid medical loss development. Staff will continue to review these adjustments with the Committee regularly in future evaluations of experience.

Comparison of Indemnity Loss Development Factors

								Accio	Accident Year 2013 Age-to-Age Factor	013 for								E C	Cumulative Factors	S.C.	
<u>Methodology</u> Actual Emergence	12-15 1.539	15-18 1.353	18-21 1.263	21-24 1.204	<u>24-27</u> 1.159	<u>27-30</u> 1.141	30-33 1.111	33-36 1.096	36-39 1.074	39-42 1.064	42-45 1.052	45-48 1.048	48-51 1.038	51-54 1.033	<u>54-57</u> 1.027	<u>57-60</u> 1.025	60-63 1.021	12-36 5.099	36-Curr. 1.452	7.404	
Latest Year Unadjusted Imputed Payment Pattern*	1.506 1.506	1.361	1.261	1.213	1.164	1.134	1.111	1.091	1.075	1.065	1.054	1.048	1.038	1.036	1.028 1.028	1.028	1.025 1.025	5.016 4.999	1.473	7.386 7.394	
									1	Difference from Actual	rom Actual										
<u>Methodologv</u> Latest Year Unadjusted Imputed Payment Pattern*	12-15 -2.1% -2.2%	15-18 0.6% 0.6%	18-21 -0.2% -0.1%	21-24 0.7% 0.8%	24-27 0.4% 0.2%	<u>27-30</u> -0.6% -0.7%	30-33 0.0% -0.1%	33-3 <u>6</u> -0.5% -0.5%	36-39 0.1% 0.3%	39-42 0.1% 0.4%	42-45 0.2% 0.4%	45-48 0.0% 0.2%	48-51 0.0% -0.4%	51-54 0.2% 0.3%	54-57 0.1% 0.1%	<u>57-60</u> 0.3% 0.3%	<u>60-63</u> 0.3% 0.3%	12-36 -1.6% -2.0%	36-Curr. 1.4% 1.9%	12-Curr. -0.2% -0.1%	
								Accid Age:	Accident Year 2014 Age-to-Age Factor	<b>014</b> tor								Cumi	Cumulative Factors	ors	
Methodology	12-15	15-18	18-21	21-24	24-27	27-30	30-33	33-36	36-39	39-42	42-45	45-48	48-51	51-54	54-57	22-60	60-63	12-36 7 687	36-Curr.	12-Curr.	
Actual Emergence	1.540	1.364	1.267	1.216	1.170	1.147	1.115	1.092	1.075	1.066	1.050	1.045	1.039					2.287	1.306	6.906	
Latest Year Unadjusted Imputed Payment Pattern*	1.539 1.541	1.353	1.263 1.265	1.204	1.159 1.166	1.141	1.111	1.096	1.074	1.064	1.052 1.058	1.048 1.051	1.038 1.040					5.099	1.307 1.326	6.665 6.917	
									_	Difference from Actual	rom Actual										
<u>Methodologv</u> Latest Year Unadjusted Imputed Payment Pattern*	12-15 -0.1% 0.1%	15-18 -0.8% -0.7%	18-21 -0.3% -0.2%	21-24 -1.0% -0.9%	24-27 -1.0% -0.3%	27-30 -0.5% 0.0%	30-33 -0.4% 0.0%	33-36 0.4% 0.6%	36-39 0.0% 0.4%	39-42 -0.2% -0.2%	42-45 0.2% 0.7%	45-48 0.3% 0.6%	4 <u>8-51</u> -0.1% 0.1%	51-54	54-57	<u> 27-60</u>	<u>60-63</u>	12-36 -3.6% -1.4%	36-Curr. 0.1% 1.6%	12-Curr. -3.5% 0.2%	

imputed based on cumulative paid indemnity development adjusted for the permanent disability benefit changes from SB 81

# Paid Medical Age-to-Age Factors

Comparison of Impacts of Progressive Reform Adjustments

		(A)	(B) Adjusted for	(B) - (A)	(C) Adjusted for All in (B) and RBRVS	(C) - (B)	(D) Adjusted for All in (C) and RBRVS	(D) - (C)
Accident	Age-to-Age	No Reform	SB 863 Reforms	01	Fee Schedule	01	Fee Schedule	01
<u>Year</u>	<u>Factor</u>	<u>Adjustments</u>	Effective 1/1/2013	<u>Change</u>	Effective 1/1/2014	<u>Change</u>	Effective 1/1/2015	<u>Change</u>
2017	27/15	1.875	1.875	0.000	1.875	0.000	1.875	0.000
2016	39/27	1.359	1.359	0.000	1.359	0.000	1.359	0.000
2015	51/39	1.194	1.195	0.001	1.195	0.000	1.195	0.000
2014	63/51	1.111	1.112	0.001	1.112	0.000	1.112	0.000
2013	75/63	1.076	1.078	0.002	1.078	0.000	1.078	0.000
2012	87/75	1.055	1.057	0.002	1.057	0.000	1.057	0.000
2011	99/87	1.039	1.041	0.002	1.041	0.000	1.041	0.000
2010	111/99	1.029	1.031	0.002	1.031	0.000	1.031	0.000
2009	123/111	1.028	1.029	0.001	1.030	0.001	1.031	0.001
2008	135/123	1.024	1.025	0.001	1.026	0.001	1.026	0.000
2007	147/135	1.020	1.021	0.001	1.022	0.000	1.022	0.000
2006	159/147	1.017	1.018	0.001	1.018	0.000	1.019	0.001
2005	171/159	1.015	1.015	0.001	1.016	0.000	1.016	0.000
2004	183/171	1.013	1.014	0.001	1.014	0.000	1.014	0.000
2003	195/183	1.012	1.012	0.000	1.012	0.000	1.013	0.000
2002	207/195	1.012	1.012	0.000	1.012	0.000	1.012	0.000
2001	219/207	1.011	1.011	0.000	1.011	0.000	1.012	0.001
2000	231/219	1.010	1.010	0.000	1.010	0.000	1.010	0.000
1999	243/231	1.008	1.009	0.001	1.009	0.000	1.009	0.000
	243/15	4.854	4.935	0.081	4.948	0.013	4.964	0.016

<sup>(</sup>B) Reflects adjustment of -4.2% to payments made before January 1, 2013.

<sup>(</sup>C) Reflects adjustments of -4.2% to payments made before January 1, 2013 and -2.1% to payments made before January 1, 2014.

<sup>(</sup>D) Reflects adjustments of -4.2% to payments made before January 1, 2013, -2.1% to payments made before January 1, 2014, and -1.7% to payments made before January 1, 2015.

# Projected Ultimate Medical Loss Ratios \*

Comparison of Impacts of Progressive Reform Adjustments

	(A)	(B) Adjusted for	(B) - (A)	(C) Adjusted for All in (B) and RBRVS	(C) - (B)	(D) Adjusted for All in (C) and RBRVS	(D) - (C)
Accident	No Reform	SB 863 Reforms		Fee Schedule		Fee Schedule	
<u>Year</u>	<u>Adjustments</u>	Effective 1/1/2013	<u>Change</u>	Effective 1/1/2014	<u>Change</u>	Effective 1/1/2015	<u>Change</u>
2005	0.204	0.204	-0.001	0.203	0.000	0.203	-0.001
2006	0.266	0.265	-0.001	0.265	0.000	0.264	-0.001
2007	0.374	0.374	0.000	0.373	-0.001	0.372	-0.001
2008	0.472	0.472	0.000	0.471	-0.001	0.469	-0.002
2009	0.554	0.555	0.001	0.554	-0.001	0.552	-0.002
2010	0.548	0.551	0.003	0.550	-0.001	0.548	-0.002
2011	0.472	0.476	0.004	0.476	0.000	0.474	-0.002
2012	0.409	0.414	0.005	0.414	0.000	0.413	-0.002
2013	0.338	0.344	0.006	0.344	0.000	0.343	-0.001
2014	0.303	0.309	0.006	0.310	0.001	0.309	-0.001
2015	0.293	0.299	0.006	0.300	0.001	0.300	0.000
2016	0.288	0.293	0.006	0.294	0.001	0.294	0.000
2017	0.309	0.315	0.006	0.317	0.001	0.317	0.000

<sup>\*</sup> Each projection reflects paid loss development factors, adjusted for the specified reforms, applied through 243 months, and incurred loss development after 243 months.

<sup>(</sup>B) Reflects adjustment of -4.2% to payments made before January 1, 2013.

<sup>(</sup>C) Reflects adjustments of -4.2% to payments made before January 1, 2013 and -2.1% to payments made before January 1, 2014

<sup>(</sup>D) Reflects adjustments of -4.2% to payments made before January 1, 2013, -2.1% to payments made before January 1, 2014, and -1.7% to payments made before January 1, 2015.

### Comparison of Estimated versus Actual Medical Paid Loss Ratios

Comparison of Impacts of Reform Adjustments

	(A)	(B)	(B)-(A)	(C)	(C)-(A)	(D)	(D)-(A)
Accident	Actual	Estimated	d (Unadj)	Estimated (S	B 863 2013)	Estimated (SB	863 & RBRVS)
<u>Year</u>	Loss Ratio	Loss Ratio	<b>Difference</b>	Loss Ratio	Difference	Loss Ratio	<b>Difference</b>
1999	0.657	0.659	0.002	0.659	0.002	0.659	0.002
2000	0.594	0.597	0.003	0.596	0.002	0.597	0.003
2001	0.521	0.523	0.002	0.523	0.002	0.523	0.002
2002	0.401	0.403	0.002	0.403	0.002	0.403	0.002
2003	0.254	0.255	0.001	0.255	0.001	0.255	0.001
2004	0.172	0.172	0.000	0.172	0.000	0.172	0.000
2005	0.166	0.166	0.000	0.166	0.000	0.166	0.000
2006	0.213	0.213	0.000	0.213	0.000	0.213	0.000
2007	0.294	0.295	0.001	0.295	0.001	0.295	0.001
2008	0.361	0.364	0.003	0.364	0.003	0.364	0.003
2009	0.412	0.414	0.002	0.414	0.002	0.414	0.002
2010	0.397	0.398	0.001	0.398	0.001	0.398	0.001
2011	0.329	0.330	0.001	0.331	0.002	0.331	0.002
2012	0.270	0.272	0.002	0.272	0.002	0.272	0.002
2013	0.207	0.210	0.003	0.210	0.003	0.211	0.004
2014	0.168	0.169	0.001	0.169	0.001	0.170	0.002
2015	0.136	0.139	0.003	0.139	0.003	0.139	0.003
2016	0.098	0.103	0.005	0.103	0.005	0.103	0.005
			0.032		0.032		0.035

<sup>(</sup>A) Reported paid medical loss ratio based on March 31, 2018 valuation.

<sup>(</sup>B) Loss ratios based on March 31, 2017 valuation developed to March 31, 2018 using the latest year unadjusted factor.

<sup>(</sup>C) Loss ratios based on March 31, 2017 valuation developed to March 31, 2018 using latest year adjusted factor for -4.2% to payments made before January 1, 2013.

<sup>(</sup>D) Loss ratios based on March 31, 2017 valuation developed to March 31, 2018 using latest year adjusted factor for of -4.2% to payments made before January 1, 2013, -2.1% to payments made before January 1, 2014, and -1.7% to payments made before January 1, 2015

# Item AC17-12-04 Earthquake Study

At the December 6, 2017 meeting, the Committee reviewed a study of earthquake exposure in California completed by Risk Management Solutions (RMS) on behalf of the WCIRB. In the study, RMS projected that the long-term average earthquake loss per year was \$29 million, with an average loss rate per \$100 of payroll of \$0.005. The RMS study can be accessed at the following link:

https://www.wcirb.com/sites/default/files/documents/rms\_earthquake\_risk\_study\_for\_wcirb\_20171211.pdf

Given the advances in earthquake modeling science and the level of refinement of the exposure information provided to RMS, at the December 6, 2017 meeting, the Actuarial Committee recommended consideration of a provision to reflect average expected losses from the earthquake hazard in advisory pure premium rates.

# Item AC18-06-01 3/31/2018 Experience – Review of Methodologies

At the June 15, 2018 meeting, the Committee reviewed a preliminary analysis of statewide experience through March 31, 2018. Exhibits 1 through 8 contain an updated analysis of March 31, 2018 experience. In total, almost 100% of the market is included. Wage and loss levels are projected to January 1, 2020—the approximate midpoint of experience on policies incepting in 2019, and premiums were adjusted to the industry average filed pure premium rate level as of January 1, 2018.<sup>1</sup>

The updated information differs from what was presented at the June 15, 2018 meeting in that this analysis reflects: (a) the inclusion of additional insurer data submissions and insurer data call corrections, (b) updates to the wage level and indemnity claim frequency projections based on UCLA's June 2018 forecasts, and (c) updates to several other on-level adjustments.

As shown on Exhibit 8, the projected policy year 2019 loss to the industry average filed pure premium ratio based on March 31, 2018 experience, the methodologies reflected in the July 1, 2018 Pure Premium Rate Filing, and the January 1, 2019 industry average filed pure premium rate level is 0.581. (The projected loss ratio reflected in the analysis presented at the June 15, 2018 meeting was 0.574 and the projected loss ratio reflected in the July 1, 2018 Pure Premium Rate Filing was 0.608.)

Additional supplemental information is included in Exhibits 9 through 12.

<sup>&</sup>lt;sup>1</sup> In the January 1, 2019 Pure Premium Rate Filing, ratios will be adjusted to the July 1, 2018 industry average filed pure premium rate level.

# California Workers' Compensation Accident Year Experience as of March 31, 2018

	Earned	Paid	Indemnity	Paid	Medical		Total	Loss
Year	<u>Premium</u>	<u>Indemnity</u>	Reserves	Medical**	Reserves	IBNR*	Incurred**	Ratio*
1986	3,506,609,097	1,382,620,638	4,886,384	1,137,075,716	32,546,668	16,342,179	2,573,471,585	0.734
1987	4,374,085,383	1,504,773,528	7,151,649	1,327,875,924	45,290,687	58,070,009	2,943,161,797	0.673
1988	5,173,049,472	1,701,689,111	7,173,358	1,533,077,060	41,394,885	43,574,688	3,326,909,102	0.643
1989	5,674,529,942	1,937,518,136	8,634,552	1,788,322,786	57,302,851	38,864,263	3,830,642,588	0.675
1990	5,698,665,461	2,254,809,905	9,442,653	2,033,038,225	57,638,798	63,232,646	4,418,162,227	0.775
1991	5,863,319,243	2,470,257,432	17,260,922	2,184,401,966	66,176,080	62,058,054	4,800,154,454	0.819
1992	5,681,466,382	1,971,509,958	13,879,900	1,747,453,669	67,105,401	64,120,268	3,864,069,196	0.680
1993	5,928,480,359	1,689,422,102	14,624,760	1,497,293,087	83,873,750	48,022,964	3,333,236,663	0.562
1994	5,022,749,028	1,621,967,560	21,318,624	1,455,233,134	94,452,979	49,476,648	3,242,448,945	0.646
1995	3,778,975,599	1,755,487,448	31,763,443	1,599,261,803	113,397,226	64,436,431	3,564,346,351	0.943
1996	3,736,857,547	1,940,627,998	38,703,319	1,689,219,219	128,279,588	75,266,516	3,872,096,640	1.036
1997	3,916,944,392	2,299,469,488	46,399,709	1,983,852,636	152,308,753	115,145,386	4,597,175,972	1.174
1998	4,322,051,270	2,752,214,821	60,815,478	2,598,169,603	243,361,726	206,448,942	5,861,010,570	1.356
1999	4,537,629,086	3,030,373,103	58,203,862	2,981,831,430	213,120,646	284,581,250	6,568,110,291	1.447
2000	5,905,419,052	3,395,312,865	81,796,003	3,505,390,396	261,738,518	414,316,554	7,658,554,336	1.297
2001	10,094,684,192	4,791,615,058	127,352,995	5,260,365,409	435,235,785	657,727,021	11,272,296,268	1.117
2002	13,405,893,679	4,719,058,211	117,377,305	5,379,563,757	400,616,608	903,207,385	11,519,823,266	0.859
2003	19,429,675,115	4,477,943,299	177,438,612	4,941,156,061	417,975,091	1,294,015,032	11,308,528,095	0.582
2004	23,043,963,090	3,153,900,835	149,173,369	3,954,760,539	365,721,924	1,404,405,344	9,027,962,011	0.392
2005	21,350,709,483	2,478,059,827	131,915,818	3,547,730,831	362,153,135	1,144,442,878	7,664,302,489	0.359
2006	17,205,061,787	2,558,891,308	147,984,395	3,644,521,258	378,780,691	865,153,611	7,595,331,263	0.441
2007	13,252,379,499	2,679,453,728	161,187,500	3,885,519,314	443,041,750	799,362,580	7,968,564,872	0.601
2008	10,744,360,124	2,715,340,517	192,122,458	3,878,474,050	448,177,701	616,344,368	7,850,459,094	0.731
2009	8,877,640,496	2,569,931,654	190,578,708	3,661,331,053	442,729,635	674,634,040	7,539,205,090	0.849
2010	9,398,228,398	2,576,642,796	200,351,718	3,729,686,151	426,118,670	741,066,837	7,673,866,172	0.817
2011	10,129,285,077	2,503,846,251	233,699,919	3,332,946,874	489,763,393	971,014,085	7,531,270,522	0.744
2012	11,692,134,220	2,490,702,802	282,690,163	3,160,141,086	547,209,416	1,213,966,713	7,694,710,180	0.658
2013	14,149,827,161	2,454,556,905	326,602,278	2,931,066,522	611,640,754	2,231,036,059	8,554,902,518	0.605
2014	15,997,914,039	2,393,293,844	479,918,926	2,679,037,824	742,739,109	3,228,631,783	9,523,621,486	0.595
2015	17,063,477,971	2,108,159,535	678,533,248	2,314,036,432	1,027,814,720	4,251,386,747	10,379,930,682	0.608
2016	17,953,201,345	1,471,493,877	886,143,739	1,756,603,773	1,291,028,640	5,185,710,361	10,590,980,390	0.590
2017	17,672,390,249	632,841,375	894,356,486	991,125,101	1,471,227,157	6,398,216,349	10,387,766,468	0.588
2018	4,406,979,953	18,592,845	106,534,204	33,187,090	251,978,040	2,120,271,785	2,530,563,964	0.574

<sup>\*</sup> Shown for informational purposes only.

Source: WCIRB quarterly experience calls

<sup>\*\*</sup> Paid medical for accident years 2011 and subsequent exclude the paid cost of medical cost containment programs (MCCP). Paid medical for accident years 2010 and prior include paid MCCP costs.

Incurred Indemnity Loss Development Factors

195	00	66	7	7	7	7	7	8	00	7																21
207/195		0.999	1.0	1.0	1.0	1.0	1.0	1.0	1.000	0.1																1.001
195/183		1.002	0.999	1.002	1.002	1.001	1.003	1.002	1.002	1.002	1.002															1.002
183/171			0.999	1.001	0.999	1.002	1.000	1.002	1.003	1.001	1.003	1.003														1.002
171/159				1.003	1.000	1.003	1.004	1.003	1.002	1.003	1.001	1.003	1.001													1.002
159/147					1.002	1.002	1.004	1.004	1.003	1.005	1.002	1.002	1.003	1.004												1.003
						1.003	1.002	1.002	1.004	1.005	1.005	1.008	1.006	1.006	1.005											1.006
s) 135/123 147/135							1.002	1.004	1.004	1.007	1.006	1.008	1.007	1.005	1.008	1.003										1.006
Age-to-Age (in months)								1.007	1.005	1.008	1.009	1.012	1.015	1.010	1.008	1.009	1.008									1.010
e-to-Age (									1.007	1.007	1.011	1.016	1.015	1.016	1.012	1.012	1.011	1.013								1.013
Age 99/87										1.014	1.010	1.020	1.025	1.022	1.020	1.022	1.018	1.016	1.017							1.017
87/75											1.019	1.018	1.026	1.039	1.031	1.030	1.025	1.021	1.023	1.024						1.024
75/63												1.030	1.037	1.049	1.051	1.045	1.043	1.043	1.037	1.031	1.033					1.033
63/51													1.042	1.063	1.072	1.066	1.063	1.067	1.062	1.053	1.059	1.048				1.048
51/39														1.085	1.100	1.104	1.116	1.124	1.112	1.109	1.093	1.093	1.097			1.097
39/27															1.188	1.216	1.245	1.233	1.250	1.225	1.218	1.201	1.224	1.195		1.195
27/15																1.562	1.618	1.670	1.665	1.657	1.662	1.604	1.625	1.630	1.606	1.606
Accident Year	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	Selected (a)

(a) Selections are latest year for the 15-to-27 month through 99-to-111 month factors and six-year average for the subsequent age-to-age factors.

1.076

1.193 1.138 1.102

1.564 1.308

2.511

1.012

1.058 1.044 1.034 1.027 1.021 1.018 1.016 1.014

Incurred Indemnity Loss Development Factors (Continued)

	ULT/399Inc (b)																					1.004
																						•
	399/387		1.001	1.000	1.000																1.000	1.004
	387/375		1.000	1.000	1.000	1.000															1.000	1.004
	375/363		1.001	0.999	1.000	1.000	1.001														1.000	1.005
	363/351		1.001	1.001	1.000	1.000	1.000	1.000													1.000	1.005
	351/339	1.002	1.001	1.001	1.001	1.000	1.001	1.001	1.000												1.001	1.006
	339/327	1.000	1.001	1.000	1.001	1.001	1.000	1.000	1.001	1.001											1.001	1.006
months)	327/315	1.00.1	1.000	1.001	1.001	1.002	1.000	1.000	1.001	1.000	1.000										1.001	1.007
Age-to-Age (in months)	315/303		1.000	1.001	1.001	1.002	1.001	1.000	1.000	1.000	1.000	1.000									1.000	1.007
Age	303/291			1.000	1.000	1.000	1.002	1.001	1.000	1.000	1.000	1.000	1.000								1.000	1.007
	291/279				1.000	1.001	1.000	1.002	1.000	1.000	1.000	1.000	1.000	1.000							1.000	1.007
	279/267					1.000	1.000	1.002	1.001	1.000	1.001	1.000	1.000	1.001	1.001						1.001	1.008
	267/255						1.000	1.000	1.001	1.001	1.000	1.001	1.001	1.001	1.000	1.001					1.001	1.008
	255/243							1.001	1.001	1.000	1.000	1.001	1.001	1.001	1.001	1.001	0.999				1.001	1.009
	243/231								1.000	1.000	1.000	1.001	1.001	1.001	0.999	1.000	1.000	1.001			1.000	1.009
	231/219									1.001	1.001	1.001	1.001	1.002	0.999	1.001	1.000	1.002	1.000		1.001	1.010
	219/207										1.001	1.000	1.000	1.001	1.002	1.002	1.000	1.002	1.000	1.002	1.001	1.011
	Accident Year	1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	Selected (a)	Cumulative

The ULT/399Inc tail factor was calculated based on an inverse power curve fit to a six-year average of the 111-to-123 through 339-to-351 factors, excluding the most recent two evaluations, and extrapolated to 80 development years. **(**q)

III-C-4 WCIRB California®

# Incurred Medical Loss Development Factors

195	1.006	80	7	10	80	94	12	00	92	96																03	49
207/195		1.0	1.0	1.0	1.008	1.0	1.0	1.0	0.9	0.9																1.003	1.0
195/183		1.013	1.021	1.005	1.012	1.005	1.007	1.003	0.998	0.999	0.999															1.002	1.051
183/171			1.008	1.016	1.013	1.010	1.013	1.012	1.005	0.998	0.999	1.000														1.005	1.056
171/159				1.027	1.015	1.009	1.010	1.009	1.012	1.006	0.998	0.999	0.998													1.004	1.059
159/147 171/159					1.020	1.018	1.010	1.014	1.017	1.018	1.007	1.001	0.999	1.003												1.008	1.067
						1.023	1.020	1.017	1.016	1.018	1.013	1.009	1.004	1.003	1.002											1.008	1.076
(b) 135/123 147/135							1.021	1.018	1.022	1.020	1.020	1.019	1.008	1.005	1.003	1.004										1.010	1.087
Age-to-Age (in months) (b) 87 111/99 123/111 13								1.028	1.019	1.030	1.027	1.025	1.026	1.018	1.007	1.005	1.004									1.014	1.102
to-Age (in									1.022	1.035	1.028	1.036	1.032	1.027	1.018	1.015	1.009	1.007								1.007	1.110
Age- 99/87										1.039	1.034	1.040	1.038	1.040	1.037	1.028	1.020	1.014	1.012							1.012	1.123
87/75											1.038	1.043	1.062	1.057	1.049	1.041	1.035	1.025	1.023	1.016						1.016	1.141
75/63	8											1.051	1.056	1.074	1.061	1.069	1.058	1.049	1.036	1.025	1.025					1.025	1.170
63/51													1.078	1.080	1.076	1.078	1.087	1.080	1.068	1.059	1.052	1.032				1.032	1.207
51/39														1.077	1.095	1.114	1.116	1.133	1.117	1.103	1.078	1.076	1.064			1.064	1.284
39/27	i														1.164	1.171	1.189	1.182	1.212	1.185	1.153	1.120	1.135	1.118		1.118	1.436
27/15																1.357	1.378	1.431	1.431	1.452	1.391	1.353	1.325	1.314	1.288	1.288	1.849
Accident Year	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	Selected (a)	Cumulative

(a) Selections are latest year for the 15-to-27 month through 99-to-111 month factors and six-year average for the subsequent age-to-age factors. (b) Incurred medical loss development factors include the paid cost of medical cost containment programs for accident years 2011 and prior.

Incurred Medical Loss Development Factors (Continued)

	ULT/399Inc (c)																					1.030
	399/387 ULT		266	1.001	000																000	1.029
	387/375 39		Ū		0.999	1.004																1.030
	375/363 3		1.003	0.999	0.999	0.998	1.001														1 000	1.030
	363/351		1.003	1.004	1.000	1.001	0.999	0.998													1 001	1.031
	351/339	1.005	1.005	1.000	1.004	1.002	1.001	1.000	1.000												1 001	1.032
	339/327	1.002	1.003	1.003	1.003	1.004	1.003	1.002	0.999	0.999											1 000	1.034
months)	327/315	1.011	1.003	1.004	1.004	1.005	1.005	1.003	0.999	1.001	0.999										1 002	1.036
Age-to-Age (in months	315/303		1.004	1.002	1.004	1.005	1.003	1.002	1.002	1.001	0.999	1.002									1 002	1.038
Age	303/291			1.004	1.002	1.006	1.006	1.005	1.000	0.997	1.001	1.000	1.000								1 001	1.038
	291/279				1.001	1.006	0.999	1.001	1.007	1.004	1.003	0.999	966.0	0.997							1 001	1.039
	279/267					1.003	1.010	1.005	1.006	1.002	1.001	1.003	0.999	966.0	0.998						1 000	1.039
	267/255						1.005	1.005	1.005	1.003	1.004	1.003	1.001	1.001	0.997	0.998					1 00 1	1.040
	255/243							1.006	1.008	1.005	1.002	1.005	1.001	1.004	1.000	1.001	0.998				1 002	1.041
	243/231								1.005	1.008	1.005	1.003	1.013	1.006	1.007	1.000	0.997	966.0			1 003	1.045
	231/219									1.006	1.006	1.001	1.013	1.005	966.0	1.003	0.995	1.000	0.997		0000	1.044
	219/207										1.007	1.009	1.005	1.011	1.012	1.007	1.000	0.999	0.998	0.997	1 002	1.046
	Accident Year	1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	(e) PotogleS	Cumulative

The ULT/399Inc tail factor was calculated based on an inverse power curve fit to a six-year average of the 111-to-123 through 339-to-351 factors, excluding the most recent two evaluations, and extrapolated to 80 development years. (C)

# Paid Indemnity Loss Development Factors

207/195 1.003 1.003 1.004 1.005 1.005 1.005	1.005	1.038	ŀ
1.005 1.005 1.006 1.006 1.006 1.006 1.006 1.006	1.005	1.043	I
1.005 1.006 1.006 1.006 1.007 1.006 1.006 1.006 1.006	1.007	1.050	ŀ
1.007 1.007 1.007 1.008 1.008 1.008 1.009 1.009	1.008	1.059	ŀ
1.009 1.009 1.009 1.009 1.009 1.010 1.010 1.010	1.011	1.071	l
1.010 1.010 1.010 1.010 1.012 1.015 1.015	1.014	1.086	ŀ
1.016 1.014 1.014 1.014 1.018 1.019 1.019 1.017	1.018	1.105	I
(in months) 123/111 1.018 1.018 1.022 1.026 1.026 1.025 1.025 1.025	1.024	1.132	ŀ
Age-to-Age (in months) 111/99 123/111 1.022 1.015 1.022 1.016 1.019 1.018 1.025 1.022 1.034 1.026 1.037 1.025 1.032 1.025 1.025 1.021 1.029	1.029	1.164	ŀ
Age 99/87 1.030 1.028 1.028 1.048 1.045 1.040 1.039 1.036 1.036 1.036	1.036	1.206	ŀ
1.043 1.039 1.057 1.062 1.064 1.064 1.053	1.053	1.270	ŀ
1.064 1.067 1.085 1.085 1.083 1.084 1.081	1.075	1.366	1.393
63/51 1.102 1.104 1.127 1.135 1.129 1.129 1.129	1.111	1.517	1.593
1.200 1.197 1.211 1.234 1.238 1.240 1.219 1.219	1.215	1.843	1.935
39/27 1.423 1.488 1.499 1.505 1.481 1.490 1.501 1.477	1.476	2.721	2.857
2.243 2.279 2.369 2.389 2.424 2.385 2.467 2.467	2.402	6.535	6.862
Accident Year 1992 1993 1994 1995 1996 1997 1999 2000 2001 2005 2005 2006 2007 2007 2010 2011 2011 2012 2013 2014	Selected (a)	Cumulative Unadjusted for Impact of SB 863	Cumulative Adjusted for Impact of SB 863 (b)

<sup>(</sup>a) Selections are latest year for the 15-to-27 month through 99-to-111 month factors and three-year average for the subsequent age-to-age factors.(b) The 51-to-ultimate factor for accident year 2014 and the 63-to-ultimate factor for accident year 2013 have been adjusted by 5.0% and 2.0% respectively, for the impacts of SB 863 on indemnity loss development.(See Impact of Senate Bill No. 863 on Loss Development Patterns, WCIRB, August 13, 2013.)

Paid Indemnity Loss Development Factors (Continued)

	ULT/399Inc (d)																					1.004
	399Inc/399Pd (c)	1.004	1.005	1.005	1.005	1.003	1.003														1.004	
	399/387		1.001	1.001	1.000																1.001	1.008
	387/375		1.001	1.000	1.001	1.001															1.001	1.009
	375/363		1.001	1.000	1.001	1.001	1.001														1.001	1.010
	363/351		1.001	1.001	1.001	1.001	1.000	1.001													1.001	1.011
	351/339	1.001	1.001	1.001	1.001	1.001	1.001	1.000	1.001												1.001	1.011
nonths)	339/327	1.001	1.001	1.001	1.002	1.001	1.001	1.001	1.001	1.000											1.001	1.012
Age-to-Age (in months)	327/315	1.002	1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.000	1.001										1.001	1.013
Age-t	315/303		1.001	1.001	1.001	1.001	1.002	1.001	1.00.1	1.001	1.001	1.00.1									1.001	1.014
	303/291			1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.001								1.001	1.015
	291/279				1.001	1.002	1.001	1.002	1.001	1.001	1.001	1.001	1.001	1.002							1.001	1.016
	279/267					1.001	1.001	1.002	1.002	1.001	1.001	1.001	1.001	1.002	1.002						1.002	1.018
	267/255						1.001	1.001	1.001	1.001	1.002	1.002	1.002	1.002	1.003	1.002					1.002	1.020
	255/243							1.001	1.001	1.001	1.001	1.002	1.002	1.003	1.002	1.003	1.002				1.002	1.023
	243/231								1.001	1.001	1.001	1.002	1.002	1.003	1.003	1.003	1.002	1.003			1.003	1.025
	231/219									1.001	1.002	1.002	1.003	1.002	1.004	1.004	1.003	1.004	1.003		1.003	1.029
	219/207										1.002	1.001	1.002	1.004	1.005	1.005	1.004	1.005	1.004	1.004	1.004	1.033
	Accident Year	1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	Selected (a)	Cumulative

Three-year averages of the 399lnc/399Pd factors are selected.

The ULT/399lnc tail factor was calculated based on an inverse power curve fit to a six-year average of the 111-to-123 through 339-to-351 factors, excluding the most recent two evaluations, and extrapolated to 80 development years. © ©

Paid Medical Loss Development Factors

	207/195	5 10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	207/195	1.011	1.012	1.178	I
	195/183	1.012 1.012 1.014 1.014 1.018 1.012 1.012 1.012	195/183	1.013	1.012	1.193	i
	183/171	0.000 000 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0.	183/171	1.012 1.013 1.013	1.014	1.210	l
	171/159	1.019 1.019 1.016 1.016 1.019 1.019 1.019 1.019	171/159	1.016 1.016 1.015	1.016	1.229	1
	159/147	1,023 1,020 1,020 1,020 1,020 1,018 1,017	159/147	1.019 1.018 1.018	1.018	1.251	1
	147/135	1,025 1,025 1,025 1,025 1,026 1,020 1,020 1,018	147/135	1.024 1.022 1.020	1.022	1.279	l :
	135/123	1.032 1.030 1.026 1.026 1.033 1.033 1.029 1.023	135/123	1.031 1.025 1.022	1.026	1.312	1
(in months)	123/111	1.035 1.035 1.027 1.027 1.041 1.037 1.032 1.028	Age-to-Age (in months)	1.035 1.030 1.025	1.030	1.352	!
Age-to-Age (in months)	111/99	1.037 1.037 1.032 1.033 1.051 1.040 1.038 1.038	Age-to-Age 111/99	1.041 1.035 1.031	1.031	1.393	I
	28/66	1.046 1.043 1.045 1.057 1.057 1.057 1.047 1.039	28/66	1.051	1.041	1.451	1
	87/75	1.053 1.065 1.066 1.067 1.067 1.067 1.062 1.065	87/75	1.066 1.064 1.059	1.059	1.536	1.530
	75/63	1.086 1.086 1.091 1.098 1.098 1.095 1.097	75/63	1.093 1.086 1.080	1.080	1.659	1.642
	63/51	1123 1128 1134 1133 1133 11133	63/51	1.138 1.132 1.115	1.115	1.850	1.818
	51/39	1.193 1.208 1.208 1.208 1.21 1.217 1.213 1.206	51/39	1.221 1.209 1.198	1.198	2.216	2.161
	39/27	1.342 1.352 1.353 1.402 1.398 1.390 1.357	39/27	1.399 1.389	1.361	3.016	2.920
	27/15	1.856 1.876 1.987 1.983 1.983 1.939 1.936	27/15	1.947 1.955 1.876	1.876	5.658	5.455
Unadjusted (a)	Accident Year	1992 1994 1995 1995 1996 1999 2000 2000 2000 2000 2000 2010 2011 2012 2013 2013	Adjusted (b) Accident Year	1999 2000 2000 2000 2003 2003 2006 2007 2007 2010 2011 2011 2015	Selected (c)	Cumulative Unadjusted for Impact of SB 1160	Cumulative Adjusted for Impact of SB 1160(d)

Paid medical loss development factors include the paid cost of medical cost containment programs for accident years 2011 and prior.

These factors are adjusted for the following: (i) losses paid prior to January 1, 2013 by -4.2% for SB 863, (ii) losses paid prior to January 1, 2015 by -1.7% for the RBRVS-based physician fee schedule changes, and (iii) losses paid prior to July 1, 2017 by -3.6%, -3.8%, -3.4%, -2.4%, -0.9%, and -0.1% to accident years 2011 to 2016, respectively, for the SB 1160 lien reforms. (a)

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Selections are latest year for the 15-to-27 month through 99-to-111 month factors and three-year average for the subsequent age-to-age factors.

The cumulative factors for 15, 27, 39, 51, 63, and 75 months are adjusted by -3.6%, -3.2%, -1.7%, -1.0%, and -0.4%, respectively, for the impact of the SB 1160 reductions in future lien filings.

Paid Medical Loss Development Factors (Continued)

	( <del>(</del> )																		( <del>(</del> )																	
	ULT/399In																		ULT/399Inc (f)																	1.030
	399Inc/399Pd (e) ULT/399Inc (f) 1 030	1.033	1.035	1.032	1.020	1.020												- 1	od (e)	1.030	1.033	1.035	1.032	1.020	1.020											1.028
	399/387	1.003	1.002	1.002															399/387		1.003	1.002	1.002													1.002
	387/375	1.003	1.003	1.003	1.004														387/375			1.003	1.003	1.005												1.004
	375/363	1.004	1.002	1.002	1.006	1.002													375/363				1.002	1.006	1.003											1.069
	363/351	1.004	1.003	1.003	1.004	1.003	1.003												363/351					1.004	1.003	1.003										1.003
	351/339 1 006	1.004	1.003	1.003	1.006	1.003	1.003	500.											351/339						1.003	1.003	1.003									1.003
onths)	339/327	1.004	1.004	1.004	1.005	1.005	1.003	500.	200.1									onths)	339/327							1.003	1.003	1.003								1.003
Age-to-Age (in months)	327/315 1 010	1.005	1.004	1.004	1.005	1.006	1.004	500.	2007	1.002								Age-to-Age (in months)	327/315								1.003	1.002	1.003							1.003
Age-t	315/303	1.004	1.003	1.003	1.005	1.005	1.005	500.1	200.1	1.005	200							Age-t	315/303									1.003	1.004	1.005						1.004
	303/291		1.003	1.004	1.005	1.005	1.004	200.	100.	1.004	1.006								303/291										1.004	1.005						1.092
	291/279			1.004	1.005	1.005	1.006	000.	1.00.1	1.005	1.005	1.007							291/279											1.005	1.007					1.099
	279/267				1.004	1.005	1.006	000.	1.00.1	1.006	1.008	1.008	1.007						279/267											1.009	1.009	1.008				1.108
	267/255				0	1.005	1.005	.00.	000.	1.000	1.010	1.008	1.013	1.007					267/255												1.009	1.014	1.007			1.010
	255/243						1.005	200.	200.	1.005	1.013	1.010	1.011	1.007	000.1				255/243													1.012	1.008	/00.1		1.009
	243/231						900		200.	000	1.009	1.012	1.013	1.010	1.005				243/231														1.011	1.00%		1.009
	231/219							700	200.	1.006	1.011	1.009	1.016	1.014	1.010	1.009			231/219															1.010	1.009	1.010
	219/207								1 006	1.006	1.011	1.009	1.012	1.014	1.013	1.012	) ) :		219/207															1.014	1.013	1.012
Unadjusted (a)	Accident Year	1983	1984	1985	1986	1987	1988	1969	1990	1991	1993	1994	1995	1996	1997	1999	)	Adjusted (b)	Accident Year	1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1994	1995	1996	1997	1999 2000	Selected (c) Cumulative

⊕ €

Six-year averages of the 399Inc/399Pd factors are selected.

The ULT/399Inc tail factor was calculated based on an inverse power curve fit to a six-year average of the 111-to-123 through 339-to-351 factors, excluding the most recent two evaluations, and extrapolated to 80 development years.

Selected Indemnity Development Factors - Paid to Age 243, Incurred from Age 243 to Ultimate

Accident Year	27/15	30/27	51/30	63/51	75/63	87/75	78/00	111/90 1	123/111 1	Age-to-	Age-to-Age (in months)		171/159 1	183/171	195/183 2	207/195 2	2 706/507 2	031/019	243/231 2	243lpc/243Pd (c)
	21/12	17/00	0		000		0000	•		100/120	00 / / 1					-		•	-1	(2) 0 10+2/0110+
1991																			1.001	1.014
1992																1.003			1.002	1.014
1993															1.004			1.003	1.002	1.014
1994														1.005	1.003				1.003	1.019
1995													1.007	1.006	1.004		1.005		1.003	1.024
1996												1.009	1.007	1.004	1.005		1.005		1.003	1.023
1997											1.011	1.007	1.007	1.006	1.005		1.004		1.002	1.023
1998										1.016	1.009	1.009	1.008	1.007	1.006		1.005		1.003	1.022
1999									1.018	1.014	1.010	1.009	1.008	1.006	1.006	1.005	1.004	1.003		
2000								1.022	1.015	1.012	1.010	1.009	1.007	1.007	1.004	1.004	1.004			
2001							1.030	1.022	1.016	1.014	1.011	1.011	1.008	1.007	1.006	1.005				
2002						1.043	1.028	1.019	1.018	1.014	1.012	1.009	1.007	1.006	1.005					
2003					1.064	1.039	1.029	1.025	1.022	1.020	1.015	1.010	1.009	1.008						
2004				1.102	1.067	1.045	1.041	1.034	1.026	1.018	1.014	1.011	1.008							
2005			1.200	1.104	1.073	1.057	1.048	1.037	1.025	1.019	1.014	1.012								
2006		1.423	1.197	1.121	1.085	1.062	1.045	1.032	1.026	1.017	1.015									
2007	2.243	1.436	1.211	1.127	1.085	1.061	1.042	1.032	1.025	1.017										
2008	2.279	1.468	1.234	1.132	1.083	1.054	1.040	1.025	1.021											
2009	2.369	1.499	1.238	1.135	1.084	1.056	1.039	1.029												
2010	2.399	1.505	1.240	1.129	1.081	1.053	1.036													
2011	2.433	1.481	1.227	1.129	1.076	1.053														
2012	2.424	1.477	1.219	1.122	1.075															
2013	2.385	1.490	1.216	1.111																
2014	2.455	1.501	1.215																	
2015	2.467	1.476																		
2016	2.402																			
Selected (a)	2.383(d)	2.383(d) 1.454(d) 1.197(d) 1.102(d) 1.064(d)	1.197(d)	1.102(d)	1.064(d)	1.053	1.036	1.029	1.024	1.018	1.014	1.011	1.008	1.007	1.005	1.005	1.004	1.003	1.003	1.023
Cumulative Unadjusted for Impact of SB 863	or 6.232	2.615	1.799	1.503	1.363	1.282	1.217	1.175	1.142	1.115	1.096	1.080	1.068	1.060	1.053	1.047	1.042	1.038	1.035	
Cumulative Adjusted for Impact of SB 863 (b)	6.544	2.746	1.889	1.578	1.391	ı	I	I	ŀ	i	ı	I	I	l	ı	1	1	I	I	

(a) Selections are latest year for the 15-to-27 month through 99-to-111 month factors and three-year average for the subsequent paid age-to-age factors. Paid development factors are selected to age 243, where an incurred-to-paid ratio is chosen, and subsequently, six-year average incurred loss development factors are selected until ultimate.

(b) The 51-to-ultimate factor for accident year 2014 and the 63-to-ultimate factor for accident year 2013 have been adjusted by 5.0% and 2.0% respectively, for the impacts of SB 863 on indemnity loss development.

(c) A three-year average of the 243lnc/243Pd factor is selected.
(d) Based on calculations shown on Exhibits 2.5.3 to 2.5.8. Each of these selections is calculated as the latest year paid indemnity age-to-age factor multiplied by an adjustment for changes in claim settlement rates.

Selected Indemnity Development Factors - Paid to Age 243, Incurred from Age 243 to Ultimate (Continued)

	ULT/399Inc (e)																				1.004
	399/387				1.001	1.000	1.000													1.000	1.004
	387/375				1.000	1.000	1.000	1.000												1.000	1.004
	375/363				1.001	0.999	1.000	1.000	1.001											1.000	1.005
	363/351				1.001	1.001	1.000	1.000	1.000	1.000										1.000	1.005
nths)	351/339	1.000	0.999	1.002	1.001	1.001	1.001	1.000	1.001	1.001	1.000									1.001	1.006
Age-to-Age (in months)	339/327		1.002	1.000	1.001	1.000	1.001	1.001	1.000	1.000	1.001	1.001								1.001	1.006
Age-to-/	327/315			1.001	1.000	1.001	1.001	1.002	1.000	1.000	1.001	1.000	1.000							1.001	1.007
	315/303				1.000	1.001	1.001	1.002	1.001	1.000	1.000	1.000	1.000	1.000						1.000	1.007
	303/291					1.000	1.000	1.000	1.002	1.001	1.000	1.000	1.000	1.000	1.000					1.000	1.007
	291/279						1.000	1.001	1.000	1.002	1.000	1.000	1.000	1.000	1.000	1.000				1.000	1.007
	279/267							1.000	1.000	1.002	1.001	1.000	1.001	1.000	1.000	1.001	1.001			1.001	1.008
	267/255								1.000	1.000	1.001	1.001	1.000	1.001	1.001	1.001	1.000	1.001		1.001	1.008
	255/243									1.001	1.001	1.000	1.000	1.001	1.001	1.001	1.001	1.001	0.999	1.001	1.009
	Accident Year	1980	1981	1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	Selected (a)	Cumulative

The ULT/399Inc tail factor was calculated based on an inverse power curve fit to a six-year average of the 111-to-123 through 339-to-351 factors, excluding the most recent two evaluations, and extrapolated to 80 development years. (e)

# A. Total Reported Indemnity Claim Counts

Accident		Ev	aluated as of	f (in months)		
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2009						113,208
2010					116,745	117,073
2011				116,968	117,558	117,857
2012			122,476	123,621	124,309	124,710
2013		127,768	130,829	132,051	132,717	
2014	121,359	134,149	137,213	138,538		
2015	126,919	140,435	143,247			
2016	129,108	143,310				
2017	131,244					

# B. Development of Total Reported Indemnity Claim Counts

Accident		Age-to-A	Age Develop	ment (in mor	nths):	
<u>Year</u>	<u>15-27</u>	27-39	<u>39-51</u>	<u>51-63</u>	<u>63-75</u> <u>7</u>	5-Ultimate
2010					1.003	
2011				1.005	1.003	
2012			1.009	1.006	1.003	
2013		1.024	1.009	1.005		
2014	1.105	1.023	1.010			
2015	1.106	1.020				
2016	1.110					
Latest Year	1.110	1.020	1.010	1.005	1.003	
Cumulative	1.158	1.044	1.023	1.013	1.008	1.005
Acc. Year	2017	2016	2015	2014	2013	2012
Ult. Claim Counts	152,026	149,552	146,552	140,379	133,805	125,328

# C. Closed Indemnity Claim Counts

Accident		E	valuated as	of (in months	)	
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2009						96,983
2010					95,733	102,072
2011				88,854	97,905	103,937
2012			81,632	95,572	105,032	111,402
2013		67,486	89,006	104,350	114,395	
2014	41,033	72,387	95,178	111,556		
2015	43,751	78,136	103,121			
2016	46,889	83,644				
2017	50,761					

### D. Ultimate Indemnity Claim Settlement Ratio (a)

Accident		Eva	luated as of	(in months)		
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2009						85.2%
2010					81.4%	86.8%
2011				75.0%	82.7%	87.8%
2012			65.1%	76.3%	83.8%	88.9%
2013		50.4%	66.5%	78.0%	85.5%	
2014	29.2%	51.6%	67.8%	79.5%		
2015	29.9%	53.3%	70.4%			
2016	31.4%	55.9%				
2017	33.4%					

# E. Adjusted Closed Indemnity Claim Counts at Equal Percentiles of Ultimate Claim Counts (b)

Accident		Ev	aluated as of	f (in months)		
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2009						101,130
2010					100,591	104,585
2011				94,123	101,260	105,280
2012			88,187	99,596	107,148	111,402
2013		74,837	94,152	106,332	114,395	
2014	46,872	78,513	98,777	111,556		
2015	48,933	81,966	103,121			
2016	49,935	83,644				
2017	50,761					

# F. Average Paid Indemnity per Closed Claim

Accident		Eva	aluated as of	(in months)		
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2009						16,811
2010					15,194	17,213
2011				12,910	15,538	17,325
2012			10,061	13,293	15,608	17,354
2013		6,320	10,515	13,670	15,874	
2014	2,693	6,724	11,153	14,518		
2015	3,011	7,371	11,886			
2016	3,254	7,703				
2017	3,348					

- (a) Ratio of closed indemnity claim counts (Item C) to the estimated ultimate indemnity claim counts (Item B) for that accident year.
- (b) The claim counts for the latest evaluation of each accident year are equal to the reported number of closed indemnity claims. All prior evaluations shown are the product of the latest ultimate indemnity claim settlement ratio (Item D) and the ultimate indemnity claim counts (Item B) for that accident year.

# G. Adjusted Average Paid Indemnity per Closed Claim (c)

Accident		Eva	aluated as of	(in months)		
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2009						18,320
2010					16,719	18,054
2011				14,380	16,508	17,754
2012			11,469	14,233	16,168	17,354
2013		7,521	11,482	14,079	15,874	
2014	3,193	7,704	11,819	14,518		
2015	3,446	7,932	11,886			
2016	3,495	7,703				
2017	3,348					
2018						

# H. Adjusted Paid Indemnity on Closed Claims (in \$000) (d)

Accident		E	valuated as o	of (in months	)	
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2009						1,852,755
2010					1,681,743	1,888,128
2011				1,353,525	1,671,598	1,869,148
2012			1,011,450	1,417,508	1,732,343	1,933,279
2013		562,826	1,081,081	1,497,095	1,815,889	
2014	149,680	604,870	1,167,413	1,619,620		
2015	168,622	650,126	1,225,677			
2016	174,509	644,309				
2017	169,925					

### I. Paid Indemnity on Open Claims (in \$000)

Accident		Evaluated as of (in months)							
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>			
2009						657,072			
2010					717,701	590,195			
2011				773,623	641,017	525,301			
2012			840,142	750,033	628,136	505,446			
2013		775,347	852,902	746,935	597,432				
2014	419,348	816,367	894,057	755,837					
2015	447,173	852,645	882,183						
2016	460,181	827,517							
2017	462,978								

<sup>(</sup>c) Adjusted based on ultimate indemnity claim settlement ratios (Item D) and assuming a log-linear relationship between maturities.

<sup>(</sup>d) Each amount is the product of the adjusted closed indemnity claim counts (Item E) and the adjusted average paid indemnity per closed claim (Item G), and divided by \$1,000.

### J. Average Paid Indemnity per Open Claim for Indemnity Claims in Transition (e)

Accident		Evaluated as of (in months)							
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>			
2009						40,498			
2010					34,157	39,344			
2011				27,517	32,617	37,737			
2012			20,570	26,741	32,585	37,981			
2013		12,862	20,393	26,964	32,607				
2014	5,221	13,218	21,269	28,013					
2015	5,377	13,686	21,985						
2016	5,597	13,869							
2017	5,752								

# K. Changes in Paid Indemnity on Open Claims Resulting from the Impact of Changes in Claim Settlement Rates (in \$000) (f)

Accident		Εν	aluated as o	of (in months)		
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2009						-167,946
2010					-165,934	-98,872
2011				-144,989	-109,397	-50,681
2012			-134,834	-107,605	-68,949	
2013		-94,549	-104,943	-53,443		
2014	-30,483	-80,986	-76,548			
2015	-27,862	-52,419				
2016	-17,049					

# L. Adjusted Paid Indemnity on Open Claims (in \$000) (g)

Accident		Ev	aluated as of	f (in months)		
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2009						489,125
2010					551,767	491,324
2011				628,634	531,620	474,620
2012			705,308	642,428	559,187	505,446
2013		680,799	747,959	693,492	597,432	
2014	388,865	735,382	817,509	755,837		
2015	419,310	800,227	882,183			
2016	443,133	827,517				
2017	462,978					

- (e) Each amount is equal to the product of [the average monthly indemnity payment per open indemnity claim] and [the number of months for the current evaluation]. For evaluations indicating claim settlement rate decreases, the average monthly indemnity payment per open indemnity claim at the prior evaluation is used. For evaluations indicating claim settlement rate increases, the average monthly indemnity payment per open indemnity claim at the same evaluation is used.
- (f) Each amount is equal to [the difference between unadjusted and adjusted closed indemnity claim counts (Items C and E)] multiplied by the corresponding [average paid indemnity per open claim for indemnity claims in transition (Item J)].
- (g) Each amount is the sum of [paid indemnity on open claims (Item I)] and the corresponding [incremental changes in paid indemnity on open claims resulting from the impact of changes in claim settlement rates (Item K)].

# M. Adjusted Total Paid Indemnity (in \$000) (h)

Accident		E	valuated as o	of (in months	)	
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2009						2,341,880
2010					2,233,510	2,379,452
2011				1,982,158	2,203,218	2,343,768
2012			1,716,758	2,059,936	2,291,530	2,438,725
2013		1,243,625	1,829,040	2,190,587	2,413,321	
2014	538,546	1,340,252	1,984,922	2,375,456		
2015	587,933	1,450,352	2,107,860			
2016	617,642	1,471,826				
2017	632,903					

# N. Paid Indemnity Loss Development Factors Based on Adjusted Total Paid Indemnity

Accident	Evaluated as of (in months)						
<u>Year</u>	<u>15-27</u>	<u>27-39</u>	<u>39-51</u>	<u>51-63</u>	63-75		
2009							
2010					1.065		
2011				1.112	1.064		
2012			1.200	1.112	1.064		
2013		1.471	1.198	1.102			
2014	2.489	1.481	1.197				
2015	2.467	1.453					
2016	2.383						
Latest Year	2.383	1.453	1.197	1.102	1.064		
3-Year Average	2.446	1.468	1.198	1.109	1.064		

# O. Paid Indemnity Loss Development Factors (i)

Accident		Evaluated	as of (in mo	nths)	
<u>Year</u>	<u>15-27</u>	27-39	<u>39-51</u>	<u>51-63</u>	63-75
2010					1.080
2011				1.126	1.076
2012			1.216	1.122	1.076
2013		1.488	1.215	1.110	
2014	2.459	1.501	1.215		
2015	2.468	1.475			
2016	2.402				

<sup>(</sup>h) Each amount is the sum of the adjusted paid indemnity on closed claims (Item H) and the adjusted paid indemnity on open claims (Item L).

<sup>(</sup>i) Development factors are based on paid indemnity losses from the same insurer mix as that used in the adjustment for changes in claim settlement rates and applied in the calculation of the development factors in Item N.

# P. Impact of Adjustment for Changes in Claim Settlement Rates (j)

Accident		Evaluated	d as of (in mo	onths)	
<u>Year</u>	<u>15-27</u>	<u>27-39</u>	<u>39-51</u>	<u>51-63</u>	63-75
2010					-1.40%
2011				-1.26%	-1.11%
2012			-1.33%	-0.88%	-1.05%
2013		-1.18%	-1.43%	-0.78%	
2014	1.19%	-1.31%	-1.48%		
2015	-0.04%	-1.50%			
2016	-0.79%				

# Q. Paid Indemnity Loss Development Factors Adjusted for Changes in Indemnity Claim Settlement Rates (k)

Accident	Evaluated as of (in months)						
<u>Year</u>	<u>15-27</u>	<u>27-39</u>	<u>39-51</u>	<u>51-63</u>	63-75		
2010					1.066		
2011				1.115	1.064		
2012			1.203	1.112	1.064		
2013		1.472	1.199	1.102			
2014	2.484	1.481	1.197				
2015	2.466	1.454					
2016	2.383						
Latest Year	2.383	1.454	1.197	1.102	1.064		
3-Year Average	2.444	1.469	1.199	1.110	1.065		

<sup>(</sup>j) Each factor represents the change in age-to-age development factors from Item O to those in Item N.

<sup>(</sup>k) Each factor is the product of [1.0 + the impact of adjustment for changes in claim settlement rates (Item P)] and [the paid indemnity age-to-age development factor from Exhibit 2.5.1].

Selected Medical Development Factors - Paid to Age 243, Incurred from Age 243 to Ultimate

	(0)		(כ)				
	243Inc/243Pd	1.609 1.108 1.111 1.111 1.090 1.091	243Inc/243Pd (c)	7.092 1.094 1.094	1.090		
	243/231	7.000 7.000 7.000 7.000 7.000 7.000 7.000	243/231	1,007	1.009	1.145	ı
	231/219	1001 1001 1001 1001 1001 1001 1001 100	231/219	1,001	1.010	1.156	ı
	219/207	0.000 000 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0.	219/207	1.014	1.012	1.170	ı
	207/195	0.100.000.000.000.000.000.000.000.000.0	207/195	1.011	1.012	1.184	i
	195/183	001 001 001 001 001 001 001 001 001 001	195/183	1.013 1.013 1.014	1.012	1.199	i
	183/171	0.01 4 4 4 10 10 10 10 10 10 10 10 10 10 10 10 10	183/171	1.018	1.014	1.216	1
	171/159	1,019 1,019 1,017 1,016 1,015 1,015 1,015 1,015	171/159	1.016 1.015 1.015	1.016	1.235	1
nths)	159/147	1,023 1,020 1,020 1,020 1,020 1,026 1,018 1,018 1,017	nths) 159/147	1.019 1.018 1.018	1.018	1.257	1
Age-to-Age (in months)	147/135	1,025 1,027 1,022 1,022 1,022 1,022 1,012 1,018	Age-to-Age (in months) 135/123 147/135 159/	1,024 1,022 1,020	1.022	1.285	ı
Age-to-/	135/123	1,032 1,026 1,026 1,024 1,031 1,023 1,023 1,021	Age-to-/ 135/123	1.031 1.022 1.022	1.026	1.318	ı
	123/111	1.035 1.033 1.027 1.029 1.027 1.032 1.032 1.022	123/111	1,035 1,030 1,025	1.030	1.358	ı
	111/99	1,037 1,037 1,033 1,039 1,046 1,046 1,038 1,038 1,038	111/99	1,041 1,035 1,031	1.031	1.400	ı
	28/66	1.046 1.043 1.043 1.067 1.067 1.067 1.067 1.039	28/86	1.051 1.045 1.041	1.041	1.458	ı
	87/75	1,053 1,065 1,066 1,066 1,066 1,067 1,067 1,067 1,067	87/75	1.066 1.059 1.059	1.059	1.544	1.537
	75/63	1.070 1.086 1.085 1.085 1.085 1.085 1.087 1.087	75/63	1.093 1.086 1.080	1.071(e)	1.653	1.636
	63/51	1,122 1,126 1,136 1,136 1,133 1,133 1,113	63/51	1.138 1.115	1.107(e)	1.830	1.799
	51/39	1,193 1,196 1,203 1,203 1,204 1,217 1,217 1,194	51/39	1.221 1.209 1.198	1.184(e)	2.167	2.112
	39/27	1.342 1.352 1.358 1.386 1.402 1.402 1.398 1.398 1.398	39/27	1.399 1.389 1.361	1.349(e)	2.923	2.829
	27/15	1.851 1.826 1.926 1.939 1.939 1.936 1.936	27/15	1.947 1.955 1.876	1.873(e)	5.474	5.277
'	Accident Year	1993 1995 1996 1996 1996 1999 2000 2000 2006 2006 2007 2008 2007 2011 2011 2011 2011 2011 2011 2011	Adjusted (b) Accident Year	1996 1998 1999 2000 2000 2003 2006 2006 2006 2007 2011 2011 2011 2013 2014 2015	Selected (c)	Cumulative Unadjusted for Impact of SB 1160	Cumulative Adjusted for Impact of SB 1160(f)

(a)

⊕ ⊕

Paid medical loss development factors include the paid cost of medical cost containment programs for accident years 2011 and prior.

These factors are adjusted for the following; (i) losses paid prior to January 1, 2013 by -4.2% for SB 863, (ii) losses paid prior to January 1, 2017 by -3.6%, -3.4%, -0.9%, and -0.1% to accident years 2011 to 2016, respectively, for the SB 1160 lien reforms.

Selections are latest year and (iii) losses paid prior to July 1, 2017 by -3.6%, -3.4%, -0.9%, and -0.1% to accident years 2011 to 2016, respectively, for the SB 1160 lien reforms.

Selections are latest year for the 15-to-27 month factors and three-year average for the subsequent paid age-to-age factors. Paid development factors are selected until ultimate.

At three-year average incurred loss development factors are selected until ultimate.

Based on calculations shown on Exhibits 2.6.3 to 2.6.8. Each of these selections are calculated as the latest year paid medical age-to-age factor multiplied by an adjustment for changes in claim settlement rates.

The cumulative factors for 15, 27, 39, 51, 63, and 75 months are adjusted by -3.6%, -1.7%, -1.0%, and -0.4%, respectively, for the impact of the SB 1160 reductions in future lien fillings. <u>O</u>

Selected Medical Development Factors - Paid to Age 243, Incurred from Age 243 to Ultimate (Continued)

:							Age-to-A	Age-to-Age (In months)	itris)					
Accident Year	255/243	267/255	279/267	291/279	303/291	315/303	327/315	339/327	351/339	363/351	375/363	387/375	399/387	ULT/399Inc (g)
1983										1.003	1.003	1.002	0.997	
1984									1.000	1.004	0.999	0.999	1.001	
1985								1.003	1.004	1.000	0.999	0.999	1.000	
1986							1.005	1.004	1.002	1.001	0.998	1.004		
1987						1.003	1.005	1.003	1.001	0.999	1.001			
1988					1.005	1.002	1.003	1.002	1.000	0.998				
1989				1.007	1.000	1.002	0.999	0.999	1.000					
1990			1.002	1.004	0.997	1.001	1.001	0.999						
1991		1.004	1.001	1.003	1.001	0.999	0.999							
1992	1.005	1.003	1.003	0.999	1.000	1.002								
1993	1.001	1.001	0.999	0.996	1.000									
1994	1.004	1.001	966.0	0.997										
1995	1.000	0.997	0.998											
1996	1.001	0.998												
1997	0.998													
Selected (c)	1.002	1.001	1.000	1.001	1.001	1.002	1.002	1.002	1.001	1.001	1.000	1.001	0.999	
Cumulative	1.041	1.040	1.039	1.039	1.038	1.038	1.036	1.034	1.032	1.031	1.030	1.030	1.029	1.030

The ULT/399Inc tail factor was calculated based on an inverse power curve fit to a six-year average of the 111-to-123 through 339-to-351 factors, excluding the most recent two evaluations, and extrapolated to 80 development years. (g)

# A. Total Reported Indemnity Claim Counts

Accident		Evaluated as of (in months)							
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>			
2009						113,208			
2010					116,745	117,073			
2011				116,968	117,558	117,857			
2012			122,476	123,621	124,309	124,710			
2013		127,768	130,829	132,051	132,717				
2014	121,359	134,149	137,213	138,538					
2015	126,919	140,435	143,247						
2016	129,108	143,310							
2017	131,244								

# B. Development of Total Reported Indemnity Claim Counts

Accident	Age-to-Age Development (in months):						
<u>Year</u>	15-27	27-39	39-51	<u>51-63</u>	<u>63-75</u> 7	5-Ultimate	
2010					1.003		
2011				1.005	1.003		
2012			1.009	1.006	1.003		
2013		1.024	1.009	1.005			
2014	1.105	1.023	1.010				
2015	1.106	1.020					
2016	1.110						
Latest Year	1.110	1.020	1.010	1.005	1.003		
Cumulative	1.158	1.044	1.023	1.013	1.008	1.005	
Acc. Year	2017	2016	2015	2014	2013	2012	
Ult. Claim Counts	152,026	149,552	146,552	140,379	133,805	125,328	

# C. Closed Indemnity Claim Counts

Accident		Evaluated as of (in months)					
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	
2009						96,983	
2010					95,733	102,072	
2011				88,854	97,905	103,937	
2012			81,632	95,572	105,032	111,402	
2013		67,486	89,006	104,350	114,395		
2014	41,033	72,387	95,178	111,556			
2015	43,751	78,136	103,121				
2016	46,889	83,644					
2017	50,761						

# D. Ultimate Indemnity Claim Settlement Ratio (a)

Accident		Evaluated as of (in months)						
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>		
2009						85.2%		
2010					81.4%	86.8%		
2011				75.0%	82.7%	87.8%		
2012			65.1%	76.3%	83.8%	88.9%		
2013		50.4%	66.5%	78.0%	85.5%			
2014	29.2%	51.6%	67.8%	79.5%				
2015	29.9%	53.3%	70.4%					
2016	31.4%	55.9%						
2017	33.4%							

# E. Adjusted Closed Indemnity Claim Counts at Equal Percentiles of Ultimate Claim Counts (b)

Accident	Evaluated as of (in months)					
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2009						101,130
2010					100,591	104,585
2011				94,123	101,260	105,280
2012			88,187	99,596	107,148	111,402
2013		74,837	94,152	106,332	114,395	
2014	46,872	78,513	98,777	111,556		
2015	48,933	81,966	103,121			
2016	49,935	83,644				
2017	50,761					

# F. Average Paid Medical per Closed Indemnity Claim

Accident	Evaluated as of (in months)					
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2009						20,768
2010					18,734	21,587
2011				14,710	18,139	20,846
2012			11,040	14,700	17,650	19,870
2013		6,726	10,989	14,388	17,065	
2014	2,988	6,889	11,013	14,433		
2015	3,253	7,297	11,371			
2016	3,488	7,523				
2017	3,593					

- (a) Ratio of closed indemnity claim counts (Item C) to the estimated ultimate indemnity claim counts (Item B) for that accident year.
- (b) The claim counts for the latest evaluation of each accident year are equal to the reported number of closed indemnity claims. All prior evaluations shown are the product of the latest ultimate indemnity claim settlement ratio (Item D) and the ultimate indemnity claim counts (Item B) for that accident year.

# G. Adjusted Average Paid Medical per Closed Indemnity Claim (c)

Accident		Evaluated as of (in months)					
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	
2009						22,953	
2010					20,885	22,884	
2011				16,619	19,598	21,482	
2012			12,632	15,889	18,359	19,870	
2013		7,954	12,029	14,881	17,065		
2014	3,491	7,815	11,687	14,433			
2015	3,674	7,811	11,371				
2016	3,718	7,523					
2017	3,593						

# H. Adjusted Paid Medical (in \$000) on Closed Indemnity Claims (d)

Accident		Evaluated as of (in months)						
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>		
2009						2,321,194		
2010					2,100,809	2,393,363		
2011				1,564,193	1,984,533	2,261,601		
2012			1,113,949	1,582,521	1,967,076	2,213,586		
2013		595,261	1,132,509	1,582,375	1,952,184			
2014	163,631	613,591	1,154,450	1,610,127				
2015	179,795	640,218	1,172,583					
2016	185,649	629,219						
2017	182,362							

# I. Paid Medical on Open Indemnity Claims (in \$000)

Accident	Evaluated as of (in months)					
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2009						988,851
2010					1,034,213	885,141
2011				1,028,157	893,051	741,831
2012			1,005,631	938,580	805,892	658,475
2013		890,962	960,687	869,260	696,788	
2014	513,789	879,610	938,501	799,978		
2015	524,462	891,012	890,070			
2016	555,788	869,952				
2017	571,151					

<sup>(</sup>c) Adjusted based on ultimate indemnity claim settlement ratios (Item D) and assuming a log-linear relationship between maturities.

<sup>(</sup>d) Each amount is equal to the product of [adjusted closed indemnity claim counts (Item E)] and [adjusted average paid medical per closed indemnity claim (Item G)], and divided by \$1,000.

### J. Average Paid Medical per Open Indemnity Claim for Indemnity Claims in Transition (e)

Accident	Evaluated as of (in months)					
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2009						60,947
2010					49,220	59,006
2011				36,571	45,441	53,292
2012			24,621	33,463	41,806	49,480
2013		14,780	22,970	31,380	38,030	
2014	6,396	14,242	22,327	29,649		
2015	6,306	14,302	22,182			
2016	6,760	14,580				
2017	7.097					

# K. Changes in Paid Medical on Open Indemnity Claims Resulting from the Impact of Changes in Indemnity Claim Settlement Rates (in \$000) (f)

Accident		Evaluated as of (in months)					
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	
2009						-252,749	
2010					-239,113	-148,282	
2011				-192,693	-152,409	-71,572	
2012			-161,393	-134,655	-88,461		
2013		-108,647	-118,205	-62,195			
2014	-37,348	-87,259	-80,354				
2015	-32,678	-54,777					
2016	-20,590						

### L. Adjusted Paid Medical on Open Indemnity Claims (in \$000) (g)

Accident	Evaluated as of (in months)					
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2009						736,102
2010					795,101	736,859
2011				835,464	740,642	670,260
2012			844,238	803,925	717,430	658,475
2013		782,314	842,482	807,065	696,788	
2014	476,441	792,351	858,147	799,978		
2015	491,784	836,235	890,070			
2016	535,197	869,952				
2017	571,151					

- (e) Each amount is equal to the product of [the average monthly medical payment per open indemnity claim] and [the number of months for the current evaluation]. For evaluations indicating claim settlement rate decreases, the average monthly medical payment per open indemnity claim at the prior evaluation is used. For evaluations indicating claim settlement rate increases, the average monthly medical payment per open indemnity claim at the same evaluation is used.
- (f) Each amount is equal to [the difference between unadjusted and adjusted closed indemnity claim counts (Items C and E)] multiplied by [the corresponding average paid medical per open indemnity claim for indemnity claims in transition (Item J)].
- (g) Each amount is the sum of [paid medical on open indemnity claims (Item I)] and the corresponding [incremental changes in paid medical on open indemnity claims resulting from the impact of changes in indemnity claim settlement rates (Item K)].

# M. Paid Medical on Medical-Only Claims (in \$000)

Accident		Evaluated as of (in months)					
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	
2009						225,967	
2010					221,899	224,695	
2011				208,588	212,272	215,613	
2012			210,462	215,799	220,645	225,036	
2013		206,105	214,757	220,869	227,560		
2014	194,315	229,402	239,148	246,056			
2015	204,316	241,684	250,962				
2016	217,446	257,768					
2017	237,656						

# N. Adjusted Total Paid Medical (in \$000) (h)

Accident	Evaluated as of (in months)					
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2009						3,283,262
2010					3,158,841	3,399,007
2011				2,832,782	3,182,597	3,404,908
2012			2,168,649	2,602,245	2,905,152	3,097,097
2013		1,583,680	2,189,748	2,610,309	2,876,532	
2014	834,386	1,635,343	2,251,745	2,656,161		
2015	875,895	1,718,137	2,313,614			
2016	938,293	1,756,939				
2017	991,169					

# O. Paid Medical Loss Development Factors Based on Adjusted Total Paid Medical

Accident	Evaluated as of (in months)				
<u>Year</u>	<u>15-27</u>	27-39	<u>39-51</u>	<u>51-63</u>	63-75
2010					1.076
2011				1.123	1.070
2012			1.200	1.116	1.066
2013		1.383	1.192	1.102	
2014	1.960	1.377	1.180		
2015	1.962	1.347			
2016	1.872				
Latest Year	1.872	1.347	1.180	1.102	1.066

(h) Each amount is the sum of [adjusted paid medical on closed indemnity claims (Item H)], [adjusted paid medical on open indemnity claims (Item L)] and [paid medical on medical-only claims (Item M)]. The effect of the paid cost of medical cost containment programs are only present for accident years

# P. Paid Medical Loss Development Factors (i)

Accident		Evaluate	d as of (in n	nonths)	
<u>Year</u>	<u>15-27</u>	27-39	<u>39-51</u>	<u>51-63</u>	63-75
2010					1.086
2011				1.129	1.082
2012			1.209	1.125	1.075
2013		1.388	1.203	1.110	
2014	1.935	1.384	1.193		
2015	1.955	1.359			
2016	1.875				

# Q. Impact of Adjustment for Changes in Indemnity Claim Settlement Rates (j)

Accident		Evaluate	d as of (in r	months)	
<u>Year</u>	<u>15-27</u>	<u>27-39</u>	<u>39-51</u>	<u>51-63</u>	63-75
2010					-0.95%
2011				-0.52%	-1.09%
2012			-0.73%	-0.80%	-0.86%
2013		-0.42%	-0.94%	-0.72%	
2014	1.27%	-0.55%	-1.15%		
2015	0.34%	-0.89%			
2016	-0.16%				

# R. Paid Medical Loss Development Factors Adjusted for Changes in Indemnity Claim Settlement Rates (k)

	Evaluated	d as of (in n	nonths)	
<u>15-27</u>	<u>27-39</u>	<u>39-51</u>	<u>51-63</u>	63-75
				1.083
			1.132	1.074
		1.212	1.123	1.071
	1.393	1.198	1.107	
1.972	1.381	1.184		
1.962	1.349			
1.873				
1.873 1.936	1.349 1.375	1.184 1.198	1.107 1.121	1.071 1.076
	1.972 1.962 1.873	1.393 1.972 1.381 1.962 1.349 1.873 1.349	15-27 27-39 39-51  1.212 1.393 1.198 1.972 1.381 1.184 1.962 1.349 1.873 1.873 1.349 1.184	1.132 1.212 1.123 1.393 1.198 1.107 1.972 1.381 1.184 1.962 1.349 1.873 1.349 1.184 1.107

- (i) Development factors are based on paid medical losses from the same insurer mix as that used in the adjustment for changes in claim settlement rates and applied in the calculation of the development factors in Item O.
- (j) Each factor represents the change in age-to-age development factors from Item P to those in Item
- (k) Each factor is the product of [1.0 + the impact of adjustment for changes in claim settlement rates (Item Q)] and [the adjusted paid medical age-to-age development factor from Exhibit 2.6.1].

# Developed Indemnity Loss Ratios Using Selected Loss Development Factors Adjusted for Changes in Claim Settlement Rates Based on Experience as of March 31, 2018

	_	De	_		
	_		Cum	ulative	_
	(1)	(2)	(3)	(4)	(5)
	Paid or		Unadjusted	Adjusted	Projected
	Incurred Loss		for Impact of	for Impact of	Ultimate Loss
Accident Year	Ratio(a)	Annual(b)	SB 863(b)	SB 863(b)	<u>Ratio</u>
					$(5) = (1) \times (4)$
1986	0.396	1.000	1.004	1.004	0.397
1987	0.346	1.000	1.004	1.004	0.347
1988	0.330	1.000	1.005	1.005	0.332
1989	0.343	1.000	1.005	1.005	0.345
1990	0.397	1.001	1.006	1.006	0.400
1991	0.424	1.001	1.006	1.006	0.427
1992	0.349	1.001	1.007	1.007	0.352
1993	0.287	1.000	1.007	1.007	0.289
1994	0.327	1.000	1.007	1.007	0.329
1995	0.473	1.000	1.007	1.007	0.476
1996	0.530	1.001	1.008	1.008	0.534
1997	0.599	1.001	1.008	1.008	0.604
1998	0.651	1.001	1.009	1.009	0.657
1999	0.668	1.003	1.035	1.035	0.691
2000	0.575	1.003	1.038	1.038	0.597
2001	0.475	1.004	1.042	1.042	0.495
2002	0.352	1.005	1.047	1.047	0.369
2003	0.230	1.005	1.053	1.053	0.243
2004	0.137	1.007	1.060	1.060	0.145
2005	0.116	1.008	1.068	1.068	0.124
2006	0.149	1.011	1.080	1.080	0.161
2007	0.202	1.014	1.096	1.096	0.222
2008	0.253	1.018	1.115	1.115	0.282
2009	0.289	1.024	1.142	1.142	0.331
2010	0.274	1.029	1.175	1.175	0.322
2011	0.247	1.036	1.217	1.217	0.301
2012	0.213	1.053	1.282	1.282	0.273
2013	0.173	1.064	1.363	1.391	0.241
2014	0.150	1.102	1.503	1.578	0.236
2015	0.124	1.197	1.799	1.889	0.233
2016	0.082	1.454	2.615	2.746	0.225
2017	0.036	2.383	6.232	6.544	0.234

 <sup>(</sup>a) Based on Exhibit 1. To reflect the selected loss development methodology, reported loss ratios displayed prior to 1999 are on an incurred basis.
 Subsequent reported loss ratios are on a paid basis.

<sup>(</sup>b) See Exhibits 2.5.1 and 2.5.2.

#### **Developed Medical Loss Ratios Using Selected Loss Development Factors Adjusted for Changes in Claim Settlement Rates** Based on Experience as of March 31, 2018

(1) (6)(7) (2)(3)(5)Reform Adjusted **Development Factors** Cumulative Projected Unadjusted Adjusted Adjusted Unadjusted for Accident Paid or Incurred Paid or Incurred Adjusted for Developed Ultimate Loss Ratio(a) Loss Ratio(b) Reforms(c) Reforms(c) Loss Ratio(d) Loss Ratio Year Annual(c)  $(2) \times (5)$ (1) + ((6) - (2))1986 0.334 0.334 0.999 1.030 1.030 0.344 0.344 1987 0.314 0.314 1.001 1.031 1.031 0.324 0.324 1988 0.304 0.304 1.000 1.031 1.031 0.314 0.314 1989 0.325 0.325 1.001 1.032 1.032 0.336 0.336 1990 0.367 0.367 1.001 1.033 1.033 0.379 0.379 1991 0.384 0.384 1.002 1.035 1.035 0.397 0.397 1992 0.319 0.319 1.002 1.037 1.037 0.331 0.331 1993 0.267 0.267 1.002 1.038 1.038 0.277 0.277 1994 0.309 0.309 1.001 1.039 1.039 0.321 0.321 1995 0.453 0.453 1.001 1.040 1.040 0.471 0.471 1996 0.486 0.486 1.000 1.040 1.040 0.506 0.506 1997 0.545 0.545 1.001 1.041 1.041 0.567 0.567 1998 0.657 0.657 1.002 1.136 1.136 0.747 0.747 1999 0.657 0.609 1.009 1.145 1.145 0.697 0.745 2000 0.594 0.550 1.010 1.156 1.156 0.636 0.679 2001 0.521 0.483 1.012 1.170 1.170 0.565 0.603 2002 0.401 0.372 1.012 1.184 1.184 0.441 0.470 2003 0.254 0.236 1.012 1.199 1.199 0.283 0.301 2004 0.172 0.160 1.014 1.216 1.216 0.194 0.206 2005 0.166 0.155 1.016 1.235 1.235 0.191 0.203 2006 0.212 0.198 1.018 1.257 1.257 0.248 0.263 2007 0.293 0.274 1.022 1.285 1.285 0.352 0.371 0.469 2008 0.361 0.338 1.026 1.318 1.318 0.446 0.412 2009 0.389 1.358 0.528 0.552 1.030 1.358 0.548 2010 0.397 0.377 1.031 1.400 1.400 0.527 2011 0.329 0.316 1.041 1.458 1.458 0.460 0.473 2012 0.270 0.263 1.059 1.544 1.537 0.404 0.412 2013 0.207 0.205 1.071 1.653 1.636 0.335 0.337 2014 0.167 0.167 1.107 1.830 1.799 0.300 0.301 2015 2.112 0.136 0.136 1.184 2.167 0.286 0.286 2016 0.098 0.098 1.349 2.923 2.829 0.277 0.277 2017 0.296 0.296

5.474

5.277

1.873

0.056

0.056

<sup>(</sup>a) Based on Exhibit 1. Paid MCCP costs are excluded from accident years 2011 and subsequent. To reflect the selected loss development methodology, reported loss ratios displayed prior to 1999 are on an incurred basis. Subsequent reported loss ratios are on a paid basis.

<sup>(</sup>b) Based on experience evaluated as of March 31, 2018. Reflects an adjustment for SB 863 of -4.2% applied to payments made before January 1, 2013, and adjustments for RBRVS of -2.1% applied to payments made before January 1, 2014, and -1.7% applied to payments made before January 1, 2015. No adjustments are applied to the incurred loss ratios.

<sup>(</sup>c) See Exhibits 2.6.1 and 2.6.2.

<sup>(</sup>d) The developed medical loss ratios shown were derived based on an adjustment to reflect the impact of reforms. They are only for purposes of projecting future medical loss ratios and do not reflect true estimates of ultimate loss ratios for those accident years.

#### **Indemnity Benefit Level Factors**

Accident <u>Year</u>	(1) Annual Bene Change Prior Frequency Adjustments (	to Fre	(2) quency tments (a)	(3) Annual Im on Indemnity Due to W Inflation	Benefits /age	(4a) Annual Cost Impact on Indemnity (c	Coi Inc Adju	(5a) mposite demnity ustment ctor (d)	
<u>rear</u>	<u>Aujustments (</u>	<u>aj Aujus</u>	<u>imenis (a)</u>	IIIIIalioi	<u>(n)</u>	maemmy (c	<u>га</u>	ctor (a)	
1986	0.0		0.0	1.6		1.6	1	1.530	
1987	0.0		0.0	1.9		1.9		1.501	
1988	0.0		0.0	1.5		1.5	1	1.479	
1989	0.0		0.0	1.5		1.5		1.457	
1990	2.3		19.9	1.7		24.7	1	1.168	
1991	4.9		14.8	0.8		21.4	(	0.962	
1992	1.8		-8.3	1.6		-5.2	1	1.015	
1993	0.2	-	18.1	0.4		-17.6	1	1.231	
1994	-5.1		0.2	0.6		-4.3	1	1.287	
1995	6.3		0.6	1.0		8.0	1	1.192	
1996	5.3		0.4	1.2		7.0	1	1.114	
1997	9.7		0.2	1.6		11.7	(	0.997	
1998	6.5		0.0	1.8		8.4	(	0.920	
1999	5.7		0.0	2.1		7.9	(	0.852	
2000	3.9		0.0	3.1		7.1	(	0.796	
2001	-0.3		0.0	-0.2		-0.5	(	0.800	
2002	-0.7		0.0	0.4		-0.3	(	0.819	(e)
2003	7.3		0.0	1.2		8.6	(	0.818	(e)
2004	-6.0	-	13.7	1.7		-17.5	1	1.126	(e)
2005	-31.6	-	15.3	1.1		-41.5	1	1.529	
2006	5.6		-5.7	1.6		1.2	1	1.511	
2007	1.6		0.0	1.6		3.2	1	1.464	
2008	4.8		0.6	0.7		6.2	1	1.379	
2009	0.4		1.4	0.2		2.0	1	1.352	
2010	0.4		0.0	1.0		1.4	1	1.333	
2011	0.0		0.0	1.6		1.6	1	1.312	
2012	0.3		0.0	2.1		2.4	1	1.281	
2013	2.6		0.2	0.4		3.2		1.241	
2014	7.0		1.5	1.7		10.4	1	1.124	
2015	0.3		0.0	2.3		2.6	1	1.095	
2016	0.3		0.0	1.0		1.3		1.082	
2017	0.5		0.0	1.4		1.9	1	1.062	
2018	0.4		0.0	2.2		2.6			
2019	0.4		0.0	2.0		2.4			
1/1/2020	0.2 (	Annual 0.5)	0.0	0.8	(Annual 1	.7) 1.0			

- (a) Based on WCIRB evaluations of the average impact of legislative changes on the cost of indemnity benefits. These annual changes in benefits reflect the WCIRB's retrospective estimates of the cost impact of recent legislation as reflected in emerging post-reform costs. The annual cost impacts have been segregated between claim severity and claim frequency impacts.
- (b) These impacts are based on the weekly wages (See Exhibit 5.1) of injured workers and the legislatively scheduled benefits for that year.
- (c) { [Column (1) /100 + 1.0] x [Column (2) /100 + 1.0] x [Column (3) /100 + 1.0] 1.0 } x 100.
- (d) These factors represent the combined impact of the annual benefit changes on claim severity shown in Column (1), claim frequencies shown in Column (2) and wage inflation impact on benefits shown in Column (3), adjusted to the 1/1/2020 level.
- (e) On-level factors for accident years 2002, 2003 and 2004 adjust the portion of permanent disability claims that are estimated to not be subject to the January 1, 2005 PDRS (95% for accident year 2002, 75% for accident year 2003 and 40% for accident year 2004) to the January 1, 2005 PDRS level, and adjust for the corresponding utilization impacts on all 2002, 2003 and 2004 indemnity claims.

#### Annual Medical Cost Level Change - Non-Legislative

	(1) Proportion of Medical	(2) Proportion of Medical Not	(3) Impact of Fee Schedule		(4) Change		(5) Impact of CPI Chang	e	(6) Annual Non-Legislative
Accident Year	Subject to Fee Schedule (a)	Subject to Fee Schedule (a)	Change on Total Medical (I		Medica CPI (c)		on Total Medical (d	)	Cost Impact on Total Medical (e)
1986	0.604	0.396	0.0%	<u>21</u>	9.1%		3.0%	L	3.0%
1987	0.610	0.390	0.9%		7.4%		2.9%		3.8%
1988	0.649	0.351	0.8%		7.7%		3.0%		3.8%
1989	0.647	0.353	0.0%		8.6%		3.0%		3.0%
1990	0.661	0.339	0.0%		10.4%		3.7%		3.7%
1991	0.631	0.369	0.0%		10.6%		3.6%		3.6%
1992	0.628	0.372	0.0%		8.1%		3.0%		3.0%
1993	0.565	0.435	0.0%		7.3%		2.7%		2.7%
1994	0.691	0.309	-3.6%		4.3%		1.3%	(i)	-2.3%
1995	0.681	0.319	0.0%		3.0%		0.9%		0.9%
1996	0.663	0.337	0.0%		3.0%		1.0%		1.0%
1997	0.643	0.357	0.0%		2.2%		0.7%		0.7%
1998	0.658	0.342	0.0%		2.2%		0.8%		0.8%
1999	0.728	0.272	1.6%		3.3%		0.9%	(ii)	2.5%
2000	0.715	0.285	0.5%		4.3%		1.2%		1.7%
2001	0.722	0.278	1.5%		4.8%		1.4%		2.9%
2002	0.635	0.365	0.6%		5.1%		1.4%		2.0%
2003	0.786	0.214	0.0%		4.8%		1.4%	(iii)	1.4%
2004	0.952	0.048	0.0%		5.0%		0.0%	(iv),(v)	0.0%
2005	0.936	0.064	0.0%		4.8%		0.0%	(v)	0.0%
2006	0.926	0.074	0.0%		4.1%		0.3%		0.3%
2007	0.923	0.077	1.4%		5.3%		0.4%		1.8%
2008	0.896	0.104	-0.1%		4.2%		0.3%		0.2%
2009	0.894	0.106	0.0%		3.6%		0.4%		0.4%
2010	0.895	0.105	0.0%		2.8%		0.3%		0.3%
2011	0.969	0.031	0.0%		3.2%		0.3%		0.3%
2012	0.969	0.031	0.0%		2.7%		0.1%		0.1%
2013	0.938	0.062	0.0%		2.6%		0.1%		0.1%
2014	0.928	0.072	0.4%		4.2%		0.3%		0.7%
2015	0.933	0.067	0.1%		3.1%		0.2%		0.3%
2016	0.918	0.082	0.1%		5.4%		0.4%		0.5%
2017	0.906	0.094	0.1%		2.2%		0.2%		0.3%
2018	0.906	0.094	0.0%		2.6%		0.2%		0.2%
2019	0.906	0.094	0.0%		3.0%		0.3%		0.3%
1/1/2020	0.906	0.094	0.0%	(Annual 0.0%)	1.3%	(Annual 2.6%)	0.1%		0.1%

- (a) From a Special Carrier Study through 1990. Based on WCIRB's Aggregate Indemnity and Medical Costs Calls for years 1991 through 2012. Based on WCIRB medical transaction data from 2013 onwards. Accident years 2011 and subsequent do not include MCCP costs.
- (b) Based on the WCIRB's evaluation of the cost impact of changes in the medical fee schedules. Includes the 1/1/2014 changes to the physician fee schedule to a resource-based relative value scale (RBRVS) except for the proportion reflected in loss development (See Exhibit 2.4).
- (c) Based on a component of the Consumer Price Index. Projections furnished by the California Department of Finance.
- (d) Adjusted CPI on workers' compensation medical costs that are not subject to fee schedules. The current year impact is the weighted average of 0% and Column (4), with Columns (1) and (2) from prior years as weights. (i) 1993's non-fee proportion is reduced by 13.8% due to the new medical-legal fee schedule enacted in 1994. (ii) 1998's non-fee proportion is reduced by 7.7% due to the Inpatient Hospital Fee Schedule (IHFS) effective 4/1/1999. (iii) 2002's non-fee proportion is reduced by 7.6% due to the new pharmaceutical fee schedule effective 1/1/2003. (iv) 2003's non-fee proportion is reduced by 17.2% due to the outpatient fee schedule effective 1/1/2004. (v) Given the anticipated impact of legislative reform, a 0% inflation rate has been assumed for 2004 and 2005.
- (e) Column (6) = Column (3) + Column (5).

#### **Annual Medical Cost Level Change - Legislative**

	(1)	(2)	(3)
	Annual Legislative	Annual Legislative Cost Impact	Annual Total
Accident	Cost Impact on	on Medical Due to	Legislative Cost
Year	Medical Severity(a)	Frequency Changes(b)	Impact on Medical(c)
1986	0.0%	0.0%	0.0%
1987	0.0%	0.0%	0.0%
1988	0.0%	0.0%	0.0%
1989	0.0%	0.0%	0.0%
1990	-0.7%	19.9%	19.1%
1991	-1.6%	14.7%	12.9%
1992	0.5%	-8.4%	-7.9%
1993	-0.7%	-18.1%	-18.7%
1994	-2.6%	0.3%	-2.3%
1995	0.0%	0.5%	0.5%
1996	0.0%	0.4%	0.4%
1997	0.0%	0.2%	0.2%
1998	12.6%	0.0%	12.6%
1999	12.6%	0.0%	12.6%
2000	7.0%	0.0%	7.0%
2001	6.6%	0.0%	6.6%
2002	-5.6%	0.0%	-5.6%
2003	-6.0%	0.0%	-6.0%
2004	-24.4%	-12.5%	-33.9%
2005	0.0%	-13.9%	-13.9%
2006	0.1%	-5.2%	-5.1%
2007	0.1%	0.0%	0.1%
2008	0.2%	0.3%	0.5%
2009	0.0%	1.0%	1.0%
2010	0.0%	0.0%	0.0%
2011	-2.0%	0.0%	-2.0%
2012	-3.9%	0.0%	-3.9%
2013	-3.2%	0.2%	-3.0%
2014	-2.2%	1.3%	-0.9%
2015	-0.3%	0.0%	-0.3%
2016	-0.4%	0.0%	-0.4%
2017	-0.3%	0.0%	-0.3%
2018	0.0%	0.0%	0.0%
2019	0.0%	0.0%	0.0%
1/1/2020	0.0%	0.0%	0.0%

- (a) Reflects the WCIRB's most recent estimates of the cost impact of legislation. Does not include the estimated -4.2% impact of 1/1/2013 medical provisions in SB 863 and the impact of the SB 1160 lien provisions on future medical costs, which are reflected in the medical loss development projections.
- (b) This reflects the annual percentage impact on medical costs due to changes in the frequency of indemnity claims as a result of benefit changes.
- (c) [Column (1) + 1.0] x [Column (2) + 1.0] 1.0

#### **Total Medical Cost Level Factors**

Accident	(1) Annual Non-Legislative Cost Impact on	(2) Annual Legislative Cost Impact on	(3) Total Annual Cost Impact on	(4) Composite Medical On-level
<u>Year</u>	Medical (a)	Medical(b)	Medical(c)	Factor(d)
1986	3.0%	0.0%	3.0%	0.941
1987	3.8%	0.0%	3.8%	0.906
1988	3.8%	0.0%	3.8%	0.873
1989	3.0%	0.0%	3.0%	0.848
1990	3.7%	19.1%	23.5%	0.687
1991	3.6%	12.9%	16.9%	0.587
1992	3.0%	-7.9%	-5.2%	0.619
1993	2.7%	-18.7%	-16.5%	0.742
1994	-2.3%	-2.3%	-4.6%	0.777
1995	0.9%	0.5%	1.4%	0.766
1996	1.0%	0.4%	1.4%	0.756
1997	0.7%	0.2%	0.9%	0.749
1998	0.8%	12.6%	13.5%	0.660
1999	2.5%	12.6%	15.4%	0.572
2000	1.7%	7.0%	8.8%	0.525
2001	2.9%	6.6%	9.7%	0.479
2002	2.0%	-5.6%	-3.7%	0.497
2003	1.4%	-6.0%	-4.7%	0.522
2004	0.0%	-33.9%	-33.9%	0.789
2005	0.0%	-13.9%	-13.9%	0.916
2006	0.3%	-5.1%	-4.8%	0.963
2007	1.8%	0.1%	1.9%	0.945
2008	0.2%	0.5%	0.7%	0.938
2009	0.4%	1.0%	1.4%	0.925
2010	0.3%	0.0%	0.3%	0.922
2011	0.3%	-2.0%	-1.7%	0.938
2012	0.1%	-3.9%	-3.8%	0.975
2013	0.1%	-3.0%	-2.9%	1.005
2014	0.7%	-0.9%	-0.2%	1.011 (e)
2015	0.3%	-0.3%	0.0%	1.012 (e)
2016	0.5%	-0.4%	0.1%	1.012 (e)
2017	0.3%	-0.3%	0.0%	1.013 (e)
2018	0.2%	0.0%	0.2%	
2019	0.3%	0.0%	0.3%	
1/1/2020	0.1%	0.0%	0.1%	

- (a) See Exhibit 4.2, Column (6).
- (b) See Exhibit 4.3, Column (3).
- (c) Column (3) =  $[1.0 + Column (1)] \times [1.0 + Column (2)] 1.0$ .
- (d) These factors adjust the annual impact shown in Column (3) to the 1/1/2020 level.
- (e) The on-level factors for accident years 2014, 2015, 2016, and 2017 include the estimated impact of the January 1, 2014 physician fee schedule for the service year 2017.

#### **Annual Wage Level Changes**

	Annual Wage	Factor to a
<u>Year</u>	<u>Level Change(a)</u>	1/1/2020 Wage Level
1986	4.7	3.160
1987	5.6	2.992
1988	4.4	2.866
1989	4.3	2.748
1990	5.0	2.617
1991	2.3	2.558
1992	4.7	2.444
1993	1.2	2.415
1994	1.8	2.372
1995	2.9	2.305
1996	3.4	2.229
1997	4.7	2.129
1998	5.2	2.024
1999	6.2	1.906
2000	9.0	1.748
2001	-0.6	1.759
2002	1.1	1.740
2003	3.6	1.679
2004	5.0	1.599
2005	3.2	1.550
2006	4.6	1.482
2007	4.5	1.418
2008	2.1	1.389
2009	0.5	1.382
2010	3.0	1.342
2011	3.1	1.301
2012	4.1	1.250
2013	0.7	1.241
2014	3.3	1.202
2015	4.4	1.151
2016	1.9	1.130
2017	2.7	1.100
Projected:		
2018	4.2	
2019	3.9	
1/1/2020	1.6 (Annual = 3.2	2)

(a) Historical wage changes through 2016 are based on Bureau of Labor Statistics data. Forecasts for 2017 to 2020 are based on the average of wage level projections made by the UCLA Anderson School of Business as of June 2018 and those made by the California Department of Finance as of April 2018.

#### **Premium Adjustment Factors**

	(1)	(2a)	(2b)	(2c)	(3)	(4)	(5)	(6)	(7)
				Factor to Adjust					
		Ratio of	Factor to	Insurer Premium			Off-Balance		
		Industry Average	e Industry	to an Industry			Correction in	Factor to Adjust	
		Charged Rates	Average Filed	Average Filed	Adjustment		Advisory	for Impact	Composite
	Factor to a	to Advisory	Pure Premium	Pure Premium	to Remove	Average	January 1, 2018	of Premium	Premium
Calendar	1/1/2020	Pure Premium	Rate Level as of	Rate Level as of	Surcharge	Experience	Pure Premium	Resulting from	Adjustment
Year	Wage Level (a)	Rates (b)	January 1, 2018 (c)	January 1, 2018 (d)	Premium (e)	Modification (f)	<u>Rates</u>	Audits (g)	Factor (h)
1986	3.160			0.844	0.991	0.983	1.015		2.649
1987	2.992			0.742	0.992	0.983	1.015		2.208
1988	2.866			0.664	0.993	0.963	1.015		1.933
1989	2.748			0.653	0.993	0.945	1.015		1.859
1990	2.617			0.637	0.991	0.942	1.015		1.728
1991	2.558			0.590	0.987	0.939	1.015		1.563
1992	2.444			0.566	0.982	0.940	1.015		1.424
1993	2.415			0.559	0.981	0.949	1.015		1.374
1994	2.372			0.640	0.986	0.948	1.015		1.556
1995	2.305			0.866	0.995	0.958	1.015		2.043
1996	2.229	1.023	0.920	0.899	1.000	0.935	1.015		2.113
1997	2.129	0.989	0.918	0.928	1.000	0.949	1.015		2.052
1998	2.024	0.965	0.956	0.991	1.000	0.959	1.015		2.060
1999	1.906	0.972	0.967	0.995	1.000	0.954	1.015		1.958
2000	1.748	1.005	0.876	0.872	1.000	0.970	1.015		1.548
2001	1.759	1.029	0.772	0.750	1.000	0.969	1.015		1.342
2002	1.740	1.157	0.691	0.597	1.000	0.991	1.015		1.033
2003	1.679	1.267	0.565	0.446	1.000	1.005	1.015		0.734
2004	1.599	1.397	0.575	0.412	1.000	0.981	1.015		0.661
2005	1.550	1.470	0.692	0.471	1.000	0.982	1.015		0.732
2006	1.482	1.447	0.892	0.616	1.000	0.956	1.015		0.941
2007	1.418	1.493	1.215	0.814	1.000	0.931	1.015	0.985	1.203
2008	1.389	1.426	1.446	1.014	1.000	0.946	1.015	0.991	1.453
2009	1.382	1.366	1.425	1.043	1.000	0.937	1.015	1.034	1.567
2010	1.342	1.384	1.397	1.009	1.000	0.941	1.015	1.005	1.425
2011	1.301	1.401	1.396	0.996	1.000	0.982	1.015		1.301
2012	1.250	1.223	1.151	0.941	1.000	1.000	1.015		1.159
2013	1.241	1.138	0.926	0.814	1.000	0.983	1.015		1.012
2014	1.202	1.126	0.853	0.758	1.000	0.961	1.015		0.933
2015	1.151	1.109	0.829	0.748	1.000	0.951	1.015		0.891
2016	1.130	1.148	0.893	0.778	1.000	0.950	1.015		0.911
2017	1.100	1.156	0.986	0.853	1.000	0.959	1.015		0.964

<sup>(</sup>a) See Exhibit 5.1.

<sup>(</sup>b) Based on WCIRB calendar year experience calls. The industry average charged rates reflect most rating plan adjustments but do not reflect the application of deductible credits or retrospective rating plan adjustments.

<sup>(</sup>c) Reflects (1) advisory pure premium rate level changes to bring premium to the advisory January 1, 2018 pure premium rate level and (2) an additional adjustment factor, which is the ratio of the average advisory January 1, 2018 pure premium rate (\$1.94) to the industry average filed pure premium rate as of January 1, 2018 (\$2.22).

<sup>(</sup>d) (2b) ÷ (2a). This column adjusts premiums at the industry average charged rate level to the industry average filed pure premium rate level as of January 1, 2018.

<sup>(</sup>e) Based on unit statistical data.

<sup>(</sup>f) Based on average promulgated experience modifications. Calendar years 1996 through 2000 include adjustments for the impacts of AB 1913 and SB 1217 (1998).

<sup>(</sup>g) Based on a comparison of premium reported on a calendar year basis to premium reported on an estimated ultimate policy year basis over the course of two accident years. The factor is applied only for calendar years 2007 to 2010, during which reported premiums were impacted by recessionary economic forces.

<sup>(</sup>h)  $(1)x(2c)x(3)x(6) \div [(4)x(5)]$  for calendar years 2007 to 2010.  $(1)x(2c)x(3) \div [(4)x(5)]$  for all other calendar years.

#### 2017 Accident Year Indemnity Claim Frequency Model As of PY 2015 1st Set & June 2018 UCLA

	Annual % Changes Intra-	Intra-	Class Indemnity Frequ	ency	Annual Log Differences AY+1	i	Economic	CalOSHA
	Class Ind Freq	per \$N	Exposure at PY 2016	Level	Indemnity	Cumulative	Variables	Dummy
AY	Total	Total	Cumulative	Non-cum.	Benefit Level	Injury Index	(1st Prin. Comp.)	Variable
1962								
1963	2.0%	0.020			0.000		-0.029	0.000
1964	0.3%	0.003			0.000		0.004	0.000
1965	-0.3%	-0.003			0.000		0.020	0.000
1966	1.7%	0.017			0.000		0.191	0.000
1967	1.8%	0.017			0.000		-0.146	0.000
1968	1.4%	0.014			0.049		0.059	0.000
1969	2.7%	0.026			0.000		0.044	0.000
1970								
	1.8%	0.018			0.000		-0.337	0.000
1971	1.5%	0.015			0.162		-0.190	0.000
1972	-4.3%	-0.044			0.040		0.161	0.000
1973	7.0%	0.067			0.049		0.090	0.000
1974	19.2%	0.176			0.058		-0.035	0.000
1975	12.5%	0.118			0.000		-0.298	0.000
1976	0.8%	0.008			0.063		0.085	0.000
1977	4.3%	0.042			0.001		0.112	0.000
1978	-8.7%	-0.091			0.000		0.172	0.000
1979	0.5%	0.005	-0.053	0.007	0.000	-0.060	0.134	0.000
1980	-6.5%	-0.068	-0.132	-0.066	0.033	-0.066	-0.080	0.000
1981	-3.5%	-0.036	-0.028	-0.036	0.000	0.008	-0.078	0.000
1982	-1.6%	-0.016	0.153	-0.022	0.352	0.175	-0.292	0.000
1983	6.2%	0.060	0.214	0.054	0.081	0.160	0.029	0.000
1984	9.5%	0.091	0.235	0.084	0.000	0.151	0.221	0.000
1985	2.0%	0.020	0.138	0.014	0.000	0.124	0.080	0.000
1986	-2.4%	-0.024	0.039	-0.028	0.000	0.067	0.077	0.000
1987	1.5%	0.015	0.053	0.013	0.000	0.041	0.150	0.000
1988	0.7%	0.007	0.104	0.000	0.000	0.104	0.088	0.000
1989	2.5%	0.024	0.212	0.009	0.046	0.203	0.045	0.000
1990	9.0%	0.087	0.337	0.061	0.071	0.276	-0.120	0.000
1991	0.3%	0.003	0.166	-0.018	0.023	0.184	-0.291	0.000
1992	-11.1%	-0.118	-0.272	-0.098	0.013	-0.174	-0.185	0.068
1993	-14.9%	-0.162	-0.240	-0.153	-0.057	-0.088	-0.022	0.464
1994	-12.8%	-0.136	-0.462	-0.107	0.061	-0.355	0.106	0.173
1995	-4.6%	-0.048	-0.016	-0.050	0.053	0.034	0.092	0.295
1996	-6.8%	-0.070	-0.136	-0.065	0.096	-0.071	0.074	0.000
1997	-3.3%	-0.033	-0.023	-0.034	0.066	0.011	0.137	0.000
	-3.8%				0.058			
1998		-0.038	-0.040	-0.038		-0.002	0.078	0.000
1999	1.5%	0.014	0.100	0.008	0.040	0.092	0.127	0.000
2000	4.0%	0.039	0.071	0.037	-0.003	0.034	0.066	0.000
2001	-8.0%	-0.083	-0.029	-0.088	-0.007	0.059	-0.091	0.000
2002	-2.3%	-0.023	0.007	-0.026	0.060	0.033	-0.203	0.000
2003	-2.9%	-0.029	-0.005	-0.031	-0.065	0.026	-0.024	0.000
2004	-16.7%	-0.182	-0.209	-0.180	-0.398	-0.030	0.093	0.000
2005	-13.6%	-0.146	-0.298	-0.133	0.051	-0.165	0.141	0.000
2006	-5.7%	-0.059	-0.050	-0.059	0.016	0.009	0.095	0.000
2007	-1.6%	-0.017	0.021	-0.020	0.049	0.040	-0.084	0.000
2008	-2.7%	-0.027	0.038	-0.033	0.006	0.071	-0.308	0.000
2009	-0.2%	-0.002	0.168	-0.018	0.066	0.186	-0.427	0.000
2010	8.9%	0.085	0.139	0.079	0.012	0.060	-0.092	0.000
2010	1.3%	0.013	0.032	0.010	0.003	0.022	0.043	0.000
					0.003			
2012	4.6%	0.045	0.129	0.035		0.093	0.123	0.000
2013	0.5%	0.005	0.155	-0.015	0.071	0.170	0.151	0.000
2014	0.5%	0.005	0.093	-0.009	0.003	0.102	0.178	0.000
2015	-0.8%	-0.008	0.074	-0.022	0.002	0.096	0.194	0.000
2016*	-2.4%	-0.025	0.012	-0.032	0.004	0.044	0.124	0.000
2017	-0.6%	-0.006	-0.006	-0.006	0.004	0.000	0.140	0.000
2018	-0.6%	-0.006	-0.006	-0.006	0.004	0.000	0.142	0.000
2019	-1.2%	-0.012	-0.012	-0.012	0.004	0.000	0.083	0.000
2020	-2.5%	-0.025	-0.025	-0.025	0.004	0.000	-0.062	0.000
-	.,	Hananda	divisted Nov.	re la demaite: Oleir =				
			djusted Noncumulativ		requency			
		onstant		-0.020				
		d Err of Y Est		0.040				
		Squared		0.575				
	N	o. of Observations		38				
		egrees of Freedom		33				

Indemnity Benefit Level variable is leading. The benefit level change for AY 2004 is related to the AY 2003 change in non-cumulative frequency.

The Indemnity Benefit Level change for Ogilvie & Almaraz / Guzman in 2009-2010 is not leading.

X Coefficient(s)

Std Err of Coef.

For 1993 on, cumulative claims include both cumulative trauma and occupational disease claims. See March 19, 2014 Actuarial Committee Agenda Item III.

Economic variables are historical through 2017; June 2018 UCLA Anderson Forecasts for 2018 on.

Regression is over AY 1979 through AY 2016. AY 2017 through AY 2020 are projections.

The constant term, -0.020, consists of measured offsets that recognize annual changes in real benefit levels relative to nominal

benefit levels and long-term economic growth. Without these offsets, the indemnity benefit level and economic variables would project

0.174

0.073

0.282

0.062

0.092

0.044

-0.132

0.078

The Indemnity Benefit Level variable excludes indemnity benefit utilization, and changes in the death and permanent total benefits.

The Indemnity Benefit Level variable has been revised due to on-leveling reassessments. See Actuarial Committee item AC09-03-03.

frequency to increase without bound.

\*AY 2016 change is based on a comparison of 2016 accidents on 2015 policies to 2015 accidents on 2014 policies.

### Projection of Indemnity Severity Trends by Accident Year Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)	(5)			
	Estimated		Indemnity	Ultimate				
Accident	Ultimate	Annual	Adjustment	On-level	Annual			
<u>Year</u>	Severity	% Change	Factor (a)	Severity	% Change			
				(1) x (3)				
1990	9,979		1.868	18,643				
1991	10,915	9.4%	1.767	19,284	3.4%			
1992	11,014	0.9%	1.708	18,815	-2.4%			
1993	11,999	8.9%	1.698	20,375	8.3%			
1994	12,964	8.0%	1.779	23,057	13.2%			
1995	14,550	12.2%	1.657	24,104	4.5%			
1996	16,298	12.0%	1.555	25,337	5.1%			
1997	19,343	18.7%	1.395	26,979	6.5%			
1998	21,212	9.7%	1.287	27,290	1.2%			
1999	23,256	9.6%	1.192	27,723	1.6%			
2000	24,674	6.1%	1.113	27,459	-1.0%			
2001	27,173	10.1%	1.118	30,392	10.7%			
2002	26,254	-3.4%	1.146	30,086	-1.0%			
2003	25,845	-1.6%	1.144	29,564	-1.7%			
2004	21,090	-18.4%	1.359	28,662	-3.0%			
2005	19,038	-9.7%	1.563	29,749	3.8%			
2006	20,764	9.1%	1.456	30,241	1.7%			
2007	22,563	8.7%	1.411	31,833	5.3%			
2008	24,677	9.4%	1.337	32,990	3.6%			
2009	25,910	5.0%	1.329	34,433	4.4%			
2010	25,578	-1.3%	1.311	33,520	-2.7%			
2011	25,241	-1.3%	1.290	32,557	-2.9%			
2012	24,972	-1.1%	1.260	31,454	-3.4%			
2013	25,103	0.5%	1.223	30,695	-2.4%			
2014	26,690	6.3%	1.124	29,995	-2.3%			
2015	27,167	1.8%	1.095	29,758	-0.8%			
2016	27,033	-0.5%	1.082	29,239	-1.7%			
2017	27,248	0.8%	1.062	28,929	-1.1%			
(6) Est	timated Annual Ex	ponential Trend B	ased on 1990 to 20	)17:	1.7%			
` '			ased on 2005 to 20		-0.6%			
(8) Estimated Annual Exponential Trend Based on 2013 to 2017:								
Selected Indemnity Severity Trend:								

<sup>(</sup>a) These adjustment factors are based on Exhibit 4.1, excluding the impact of frequency.

Source: WCIRB experience calls.

#### Projection of Medical Severity Trends by Accident Year Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)	(5)
	Estimated		Medical	Ultimate	
Accident	Ultimate	Annual	Adjustment	On-level	Annual
<u>Year</u>	Severity (a)	% Change	Factor (b)	<u>Severity</u>	% Change
				(1) x (3)	
1990	8,827		0.994	8,773	
1991	9,486	7.5%	0.975	9,253	5.5%
1992	9,596	1.2%	0.944	9,054	-2.2%
1993	10,637	10.8%	0.927	9,865	9.0%
1994	11,739	10.4%	0.975	11,451	16.1%
1995	13,448	14.6%	0.968	13,020	13.7%
1996	14,455	7.5%	0.958	13,855	6.4%
1997	17,165	18.7%	0.952	16,336	17.9%
1998	23,007	34.0%	0.845	19,435	19.0%
1999	23,866	3.7%	0.728	17,375	-10.6%
2000	26,796	12.3%	0.669	17,934	3.2%
2001	31,859	18.9%	0.611	19,474	8.6%
2002	32,192	1.0%	0.635	20,447	5.0%
2003	30,728	-4.5%	0.668	20,517	0.3%
2004	28,440	-7.4%	0.885	25,168	22.7%
2005	29,310	3.1%	0.887	26,001	3.3%
2006	32,028	9.3%	0.885	28,347	9.0%
2007	35,765	11.7%	0.871	31,164	9.9%
2008	38,919	8.8%	0.871	33,895	8.8%
2009	41,144	5.7%	0.872	35,874	5.8%
2010	41,462	0.8%	0.875	36,283	1.1%
2011	37,799 (c)		0.898	33,957 (c)	
2012	35,748	-5.4%	0.942	33,681	-0.8%
2013	33,266	-6.9%	0.983	32,716	-2.9%
2014	32,046	-3.7%	1.008	32,313	-1.2%
2015	31,386	-2.1%	1.012	31,757	-1.7%
2016	31,192	-0.6%	1.012	31,558	-0.6%
2017	32,205	3.2%	1.013	32,618	3.4%

Selected Medical Severity Trend:

3.0%

- (a) Estimated ultimate severities for all accident years are derived by dividing ultimate medical losses on indemnity claims by ultimate indemnity claim counts. The estimated ultimate medical severities were derived from the projected ultimate loss ratios shown in Exhibit 3.2, column (7).
- (b) These adjustment factors are based on Exhibit 4.4, excluding the impact of frequency, and including the impact of SB 863 and SB 1160 provisions applicable to outstanding medical losses.
- (c) Severities for accident years 2011 and subsequent do not reflect the cost of medical cost containment programs (MCCP). Severities for accident years 2010 and prior do reflect MCCP costs.

Source: WCIRB experience calls.

MCCP Removed Based on

Projection of Medical Severity Trends by Accident Year Adjusted to Remove the Cost of Medical Cost Containment Programs (MCCP) Based on Experience as of March 31, 2018

	(6)	Annual	% Change	!	7.9%	9.5%	%6.9	%8'9	1.0%	2.4%	-0.8%	-2.9%	-1.2%	-1.7%	%9:0-	3.4%	N/A 1.7% -0.3%
igregate	(8)	On-Level	Severity (c)	24,585	26,521	29,032	30,868	32,813	33,155	33,957	33,681	32,716	32,313	31,757	31,558	32,618	
WCIRB Aggregate Calendar Year Data Calls (h)	(7)	Annual	% Change	!	8.1%	11.2%	6.4%	6.2%	0.7%	-0.2%	-5.4%	-6.9%	-3.7%	-2.1%	%9:0-	3.2%	
	(6) Ectimotod	Ultimate	Severity (a)	27,714	29,965	33,319	35,444	37,634	37,887	37,799	35,748	33,266	32,046	31,386	31,192	32,205	
	(5)	Annual	% Change	!	%0.6	%6.6	8.8%	2.8%	1.1%	2.8%	-1.0%	-2.7%	-1.3%	-1.9%	%9:0-	3.3%	6.0% 1.9% -0.4%
paprilo	(4)	On-Level	Severity (c)	26,001	28,347	31,163	33,895	35,874	36,283	37,286	36,908	35,928	35,473	34,788	34,566	35,700	
MCCP Included	(3)	Annual	% Change	i	9.3%	11.7%	8.8%	2.7%	%8.0	0.1%	-5.6%	-6.7%	-3.7%	-2.3%	%9:0-	3.2%	Trend
	(2)	Ultimate	Severity (a)	29,310	32,028	35,765	38,919	41,145	41,462	41,505	39,173	36,532	35,181	34,382	34,165	35,247	Estimated Annual Exponential Trend Trend Based on 1990 to 2017: Trend Based on 2005 to 2017: Trend Based on 2013 to 2017:
	(1)	Accident	Year	2002	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	Estimated A Trend Base Trend Baser Trend Baser

(a) Estimated ultimate severities for all accident years were derived by dividing ultimate medical losses on indemnity claims by ultimate indemnity claim counts.

Selected Medical Severity Trend:

(b) Adjustments to accident years 2005 through 2010 based on WCIRB's Annual Calls for Direct California Workers' Compensation Aggregate Indemnity and Medical Costs.

(c) Ultimate severities are on-leveled based on adjustment factors shown on Exhibit 6.3.

Source: WCIRB experience calls.

#### Projected On-Level Accident Year Indemnity Loss to Industry Average Filed Pure Premium Ratios Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
				On-Level Indemnity to
Accident	Developed Indemnity	Composite Indemnity	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio
				$(1) \times (2) \div (3)$
1986	0.397	1.530	2.649	0.229
1987	0.347	1.501	2.208	0.236
1988	0.332	1.479	1.933	0.254
1989	0.345	1.457	1.859	0.270
1990	0.400	1.168	1.728	0.270
1991	0.427	0.962	1.563	0.263
1992	0.352	1.015	1.424	0.251
1993	0.289	1.231	1.374	0.259
1994	0.329	1.287	1.556	0.273
1995	0.476	1.192	2.043	0.278
1996	0.534	1.114	2.113	0.281
1997	0.604	0.997	2.052	0.294
1998	0.657	0.920	2.060	0.293
1999	0.691	0.852	1.958	0.301
2000	0.597	0.796	1.548	0.307
2001	0.495	0.800	1.342	0.295
2002	0.369	0.819	1.033	0.292
2003	0.243	0.818	0.734	0.270
2004	0.145	1.126	0.661	0.247
2005	0.124	1.529	0.732	0.259
2006	0.161	1.511	0.941	0.258
2007	0.222	1.464	1.203	0.270
2008	0.282	1.379	1.453	0.267
2009	0.331	1.352	1.567	0.285
2010	0.322	1.333	1.425	0.301
2011	0.301	1.312	1.301	0.303
2012	0.273	1.281	1.159	0.302
2013	0.241	1.241	1.012	0.296
2014	0.236	1.124	0.933	0.284
2015	0.233	1.095	0.891	0.287
2016	0.225	1.082	0.911	0.267
2017	0.234	1.062	0.964	0.258
				Projections (d)
2018				0.261
2019				0.258
1/1/2020				0.254

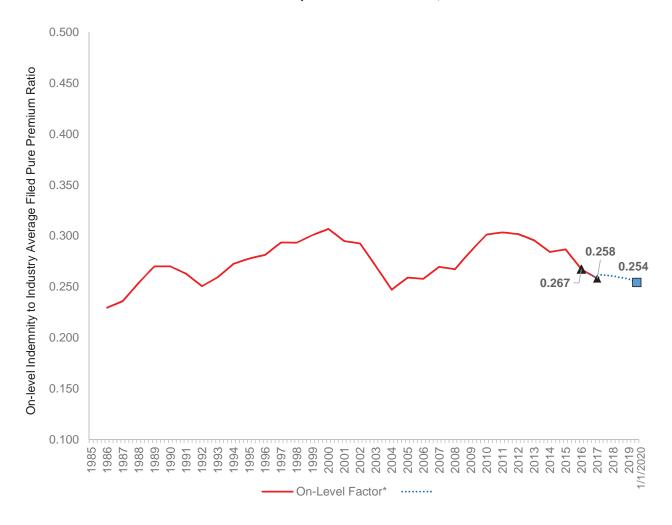
<sup>(</sup>a) See Exhibit 3.1.

<sup>(</sup>b) See Exhibit 4.1.

<sup>(</sup>c) See Exhibit 5.2.

<sup>(</sup>d) These on-level ratios were projected based on an estimated annual indemnity severity trend from Exhibit 6.2, the actual frequency trend for accident year 2017 from Exhibit 12, and projected frequency trends for accident years 2018 through 2020 from Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios.

#### On-Level Indemnity Loss to Industry Average Filed Pure Premium Ratios Based on Experience as of March 31, 2018



<sup>\*</sup> On-level indemnity to industry average filed pure premium ratios (see Exhibit 7.1)

<sup>\*\*</sup> The 1/1/2020 indemnity to industry average filed pure premium ratio was calculated based on separate frequency and severity trends applied to the 2016 and 2017 years.

## Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
				On-Level Medical to
Accident	Developed Medical	Composite Medical	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	On-Level Factor(b)	Adjustment Factor(c)	Pure Premium Ratio(e)
				$(1) \times (2) \div (3)$
1986	0.344	0.941	2.649	0.122
1987	0.324	0.906	2.208	0.133
1988	0.314	0.873	1.933	0.142
1989	0.336	0.848	1.859	0.153
1990	0.379	0.687	1.728	0.151
1991	0.397	0.587	1.563	0.149
1992	0.331	0.619	1.424	0.144
1993	0.277	0.742	1.374	0.149
1994	0.321	0.777	1.556	0.160
1995	0.471	0.766	2.043	0.177
1996	0.506	0.756	2.113	0.181
1997	0.567	0.749	2.052	0.207
1998	0.747	0.660	2.060	0.239
1999	0.697	0.572	1.958	0.203
2000	0.636	0.525	1.548	0.216
2001	0.565	0.479	1.342	0.202
2002	0.441	0.497	1.033	0.212
2003	0.283	0.522	0.734	0.201
2004	0.194	0.789	0.661	0.231
2005	0.191	0.916	0.732	0.239
2006	0.248	0.963	0.941	0.254
2007	0.352	0.945	1.203	0.277
2008	0.446	0.938	1.453	0.288
2009	0.528	0.925	1.567	0.311
2010	0.527	0.922	1.425	0.341
2011	0.460	0.938	1.301	0.332
2012	0.404	0.975	1.159	0.340
2013	0.335	1.005	1.012	0.332
2014	0.300	1.011	0.933	0.325
2015	0.286	1.012	0.891	0.325
2016	0.277	1.012	0.911	0.307
2017	0.296	1.013	0.964	0.311
				Projections (d)
2018				0.321
2019				0.326
1/1/2020				0.327

<sup>(</sup>a) See Exhibit 3.2. Medical loss ratios for accident years 2011 and subsequent do not reflect the cost of medical cost containment programs (MCCP). Ratios for accident years 2010 and prior do reflect MCCP costs.

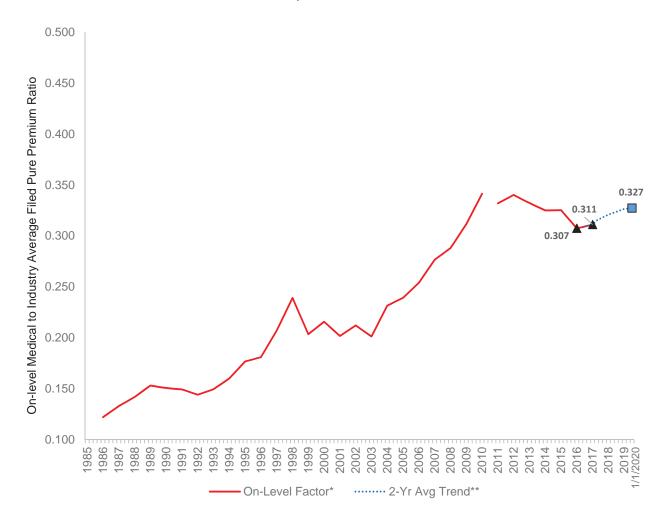
<sup>(</sup>b) See Exhibit 4.4.

<sup>(</sup>c) See Exhibit 5.2.

<sup>(</sup>d) These on-level ratios were projected based on an estimated annual medical severity trend from Exhibit 6.4, the actual frequency trend for accident year 2017 from Exhibit 12, and projected frequency trends for accident years 2018 through 2020 from Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios.

 <sup>(</sup>e) Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP).
 Accident years 2010 and prior do reflect paid MCCP costs.

#### On-Level Medical Loss to Industry Average Filed Pure Premium Ratios Based on Experience as of March 31, 2018



<sup>\*</sup> On-level medical to industry average filed pure premium ratios (see Exhibit 7.3)

<sup>\*\*</sup> The 1/1/2020 medical to industry average filed pure premium ratio was calculated based on separate frequency and severity trends applied to the 2016 and 2017 years.

## Indicated Loss to Industry Average Filed Pure Premium Ratios For Policies with Effective Dates between January 1, 2019 and December 31, 2019 Based on Experience as of March 31, 2018

	Indemnity	<u>Medical</u>	<u>Total</u>
<ol> <li>Projected Loss to Industry Average Filed Pure Premium Ratio (See Exhibits 7.1 and 7.3)</li> </ol>	0.254	0.327	0.581

### Quarterly Incurred Indemnity Loss Development Factors Through March 31, 2018

Age in									ı	Accide	nt Yea	r								
Months	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	<u>2016</u>	2017
6/3									2.417	2.724	2.785	3.031	3.116	3.052	3.238	3.344	3.303	3.209	3.201	3.356
9/6									1.656	1.776	1.820	1.848	1.904	2.001	1.966	1.940	1.960	1.948	1.945	1.874
12/9									1.448	1.511	1.510	1.530	1.564	1.632	1.587	1.585	1.570	1.578	1.578	1.580
15/12	1.229	1.260	1.268	1.250	1.257	1.238	1.180	1.149	1.189	1.234	1.248	1.293	1.306	1.306	1.303	1.301	1.301	1.313	1.309	1.298
18/15	1.172	1.202	1.188	1.184	1.206	1.167	1.101	1.103	1.140	1.158	1.182	1.194	1.197	1.195	1.206	1.178	1.190	1.187	1.189	
21/18	1.145	1.140	1.150	1.148	1.153	1.127	1.066	1.096	1.117	1.128	1.139	1.153	1.140	1.146	1.141	1.141	1.132	1.137	1.134	
24/21	1.126	1.112	1.121	1.111	1.117	1.094	1.045	1.082	1.098	1.106	1.106	1.114	1.119	1.117	1.111	1.104	1.114	1.111	1.104	
27/24	1.074	1.096	1.093	1.100	1.094	1.073	1.045	1.070	1.082	1.081	1.088	1.089	1.091	1.085	1.087	1.081	1.082	1.087	1.079	
30/27	1.078	1.069	1.074	1.082	1.064	1.051	1.040	1.054	1.057	1.072	1.075	1.075	1.080	1.071	1.068	1.067	1.074	1.066		
33/30	1.045	1.058	1.048	1.062	1.047	1.032	1.036	1.042	1.049	1.053	1.059	1.052	1.064	1.053	1.060	1.047	1.055	1.050		
36/33	1.043	1.046	1.039	1.046	1.035	1.020	1.029	1.033	1.039	1.043	1.051	1.049	1.049	1.043	1.041	1.043	1.042	1.035		
39/36	1.038	1.041	1.035	1.038	1.028	1.017	1.027	1.029	1.031	1.033	1.040	1.039	1.039	1.041	1.035	1.031	1.036	1.031		
42/39	1.027	1.028	1.034	1.030	1.023	1.018	1.020	1.020	1.031	1.033	1.036	1.038	1.035	1.032	1.028	1.031	1.030			
45/42	1.024	1.026	1.026	1.020	1.009	1.019	1.018	1.024	1.026	1.028	1.030	1.035	1.027	1.033	1.022	1.024	1.024			
48/45	1.025	1.020	1.022	1.013	1.008	1.013	1.013	1.021	1.019	1.021	1.024	1.024	1.026	1.023	1.024	1.020	1.020			
51/48	1.022	1.017	1.018	1.015	1.010	1.016	1.010	1.018	1.021	1.018	1.022	1.023	1.021	1.018	1.017	1.015	1.019			
54/51	1.019	1.018	1.013	1.009	1.007	1.017	1.009	1.017	1.021	1.020	1.021	1.020	1.020	1.016	1.019	1.015				
57/54	1.014	1.017	1.012	1.006	1.008	1.011	1.011	1.018	1.017	1.014	1.018	1.017	1.015	1.014	1.013	1.011				
60/57	1.013	1.014	1.007	1.005	1.008	1.009	1.011	1.013	1.019	1.016	1.013	1.015	1.012	1.014	1.012	1.012				
63/60	1.012	1.012	1.007	1.007	1.008	1.008	1.010	1.014	1.013	1.015	1.011	1.014	1.014	1.009	1.012	1.009				
66/63	1.014	1.009	1.005	1.006	1.011	1.008	1.010	1.013	1.016	1.014	1.015	1.013	1.013	1.009	1.010					
69/66	1.010	1.007	1.003	1.005	1.008	1.007	1.011	1.012	1.011	1.010	1.009	1.012	1.007	1.010	1.010					
72/69	1.009	1.006	1.005	1.005	1.005	1.009	1.009	1.013	1.011	1.009	1.009	1.009	1.010	1.008	1.007					
75/72	1.006	1.004	1.004	1.005	1.003	1.005	1.007	1.010	1.011	1.010	1.010	1.008	1.007	1.004	1.006					
78/75	1.007	1.004	1.003	1.007	1.005	1.006	1.006	1.012	1.009	1.010	1.006	1.006	1.006	1.006						
81/78	1.005	1.002	1.003	1.004	1.004	1.005	1.006	1.010	1.009	1.007	1.007	1.006	1.006	1.007						
84/81	1.003	1.003	1.005	1.003	1.006	1.006	1.007	1.008	1.005	1.009	1.006	1.004	1.007	1.004						
87/84	1.003	1.003	1.002	1.003	1.004	1.002	1.007	1.010	1.007	1.004	1.005	1.006	1.004	1.006						
90/87	1.001	1.003	1.003	1.003	1.003	1.004	1.008	1.008	1.008	1.008	1.004	1.005	1.005							
93/90	1.001	1.002	1.004	1.003	1.002	1.005	1.006	1.008	1.006	1.007	1.006	1.003	1.004							
96/93	1.002	1.003	1.001	1.004	1.002	1.006	1.006	1.003	1.002	1.003	1.004	1.004	1.003							

Source: WCIRB accident year experience calls

### Quarterly Incurred Medical Loss Development Factors \* Through March 31, 2018

Age in										Accide	nt Yea	r								
<u>Months</u>	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
6/3									2.584	2.662	2.782	2.892	2.992	2.757	2.853	2.843	2.921	2.863	3.019	3.199
9/6									1.650	1.744	1.717	1.807	1.800	1.827	1.833	1.819	1.840	1.884	1.755	1.741
12/9									1.453	1.443	1.466	1.454	1.488	1.521	1.484	1.500	1.482	1.451	1.487	1.448
15/12	1.144	1.168	1.201	1.207	1.203	1.197	1.132	1.145	1.138	1.182	1.167	1.199	1.206	1.228	1.211	1.207	1.199	1.206	1.215	1.184
18/15	1.093	1.116	1.123	1.144	1.151	1.126	1.086	1.087	1.103	1.106	1.126	1.135	1.129	1.141	1.136	1.117	1.114	1.094	1.095	
21/18	1.078	1.086	1.101	1.122	1.116	1.093	1.055	1.061	1.073	1.081	1.090	1.097	1.101	1.103	1.085	1.088	1.077	1.082	1.069	
24/21	1.074	1.072	1.080	1.083	1.082	1.060	1.040	1.052	1.070	1.074	1.067	1.074	1.080	1.080	1.067	1.064	1.055	1.059	1.057	
27/24	1.044	1.061	1.070	1.080	1.075	1.042	1.034	1.048	1.055	1.058	1.053	1.071	1.066	1.072	1.058	1.048	1.046	1.048	1.041	
30/27	1.044	1.052	1.058	1.070	1.051	1.038	1.039	1.049	1.046	1.054	1.057	1.048	1.063	1.052	1.046	1.037	1.044	1.037		
33/30	1.035	1.047	1.051	1.059	1.035	1.018	1.032	1.030	1.041	1.045	1.045	1.051	1.055	1.045	1.046	1.031	1.033	1.033		
36/33	1.037	1.042	1.035	1.040	1.029	1.016	1.024	1.034	1.042	1.033	1.042	1.040	1.041	1.037	1.028	1.026	1.027	1.021		
39/36	1.029	1.032	1.034	1.037	1.018	1.012	1.028	1.025	1.027	1.029	1.033	1.031	1.040	1.039	1.027	1.021	1.023	1.022		
42/39	1.025	1.031	1.036	1.026	1.019	1.013	1.017	1.020	1.025	1.035	1.036	1.037	1.037	1.031	1.022	1.026	1.022			
45/42	1.025	1.033	1.032	1.023	1.012	1.019	1.033	1.021	1.025	1.029	1.026	1.030	1.028	1.027	1.021	1.018	1.017			
48/45	1.028	1.023	1.026	1.017	1.008	1.013	1.025	1.018	1.022	1.025	1.029	1.034	1.022	1.023	1.020	1.018	1.014			
51/48	1.019	1.020	1.024	1.014	1.009	1.013	1.018	1.015	1.020	1.021	1.021	1.026	1.024	1.019	1.014	1.013	1.010			
54/51	1.025	1.027	1.017	1.016	1.010	1.012	1.021	1.019	1.022	1.022	1.027	1.023	1.019	1.018	1.015	1.011				
57/54	1.027	1.024	1.014	1.007	1.011	1.017	1.020	1.018	1.019	1.019	1.023	1.020	1.017	1.018	1.013	1.007				
60/57	1.021	1.021	1.015	1.009	1.008	1.014	1.020	1.019	1.018	1.017	1.019	1.016	1.015	1.014	1.012	1.007				
63/60	1.014	1.020	1.013	1.012	1.008	1.016	1.015	1.021	1.015	1.018	1.016	1.020	1.015	1.009	1.009	1.005				
66/63	1.023	1.016	1.010	1.012	1.015	1.013	1.015	1.022	1.019	1.018	1.017	1.015	1.010	1.008	1.008					
69/66	1.025	1.013	1.006	1.008	1.016	1.018	1.015	1.023	1.017	1.017	1.015	1.014	1.010	1.008	1.008					
72/69	1.020	1.009	1.007	1.009	1.015	1.010	1.014	1.015	1.013	1.014	1.012	1.011	1.010	1.007	1.005					
75/72	1.015	1.008	1.006	1.008	1.010	1.009	1.012	1.012	1.011	1.018	1.013	1.008	1.006	1.001	1.003					
78/75	1.012	1.012	1.008	1.012	1.010	1.011	1.018	1.013	1.012	1.012	1.010	1.008	1.008	1.006						
81/78	1.006	1.006	1.006	1.009	1.010	1.014	1.018	1.017	1.016	1.009	1.009	1.005	1.006	1.006						
84/81	1.008	1.006	1.009	1.014	1.009	1.007	1.012	1.011	1.008	1.010	1.008	1.007	1.005	1.001						
87/84	1.005	1.008	1.008	1.010	1.009	1.010	1.012	1.014	1.012	1.008	1.007	1.004	1.003	1.001						
90/87	1.002	1.005	1.008	1.008	1.009	1.012	1.009	1.009	1.013	1.008	1.006	1.006	1.003							
93/90	1.006	1.007	1.015	1.009	1.011	1.010	1.011	1.012	1.009	1.009	1.007	1.002	1.003							
96/93	1.007	1.007	1.010	1.012	1.008	1.010	1.011	1.009	1.005	1.006	1.005	1.003	1.002							

Source: WCIRB acident year experience calls

<sup>\*</sup> Incurred medical loss development factors include the paid cost of medical cost containment programs for accident years 2011 and prior.

## Quarterly Paid Indemnity Loss Development Factors Through March 31, 2018

Age in										Accide	nt Yea	ır								
<u>Months</u>	1998	<u>1999</u>	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	<u>2015</u>	2016	2017
6/3									4.376	4.495	4.553	4.807	4.911	4.722	4.854	5.099	5.076	5.056	5.087	5.060
9/6									2.259	2.375	2.377	2.398	2.452	2.432	2.484	2.462	2.462	2.484	2.456	2.445
12/9									1.812	1.834	1.810	1.825	1.861	1.869	1.877	1.866	1.879	1.910	1.882	1.892
15/12	1.499	1.536	1.538	1.552	1.550	1.516	1.491	1.456	1.482	1.488	1.481	1.507	1.532	1.539	1.506	1.539	1.540	1.559	1.571	1.543
18/15	1.380	1.399	1.395	1.401	1.403	1.379	1.331	1.306	1.306	1.327	1.332	1.343	1.355	1.361	1.361	1.353	1.364	1.372	1.366	
21/18	1.323	1.298	1.303	1.303	1.311	1.297	1.241	1.217	1.233	1.235	1.243	1.259	1.257	1.261	1.261	1.263	1.267	1.264	1.256	
24/21	1.259	1.257	1.256	1.258	1.260	1.244	1.183	1.181	1.195	1.191	1.194	1.206	1.209	1.215	1.213	1.204	1.216	1.211	1.206	
27/24	1.186	1.199	1.203	1.200	1.205	1.186	1.140	1.142	1.151	1.149	1.153	1.162	1.165	1.168	1.164	1.159	1.170	1.176	1.161	
30/27	1.157	1.161	1.165	1.175	1.172	1.161	1.122	1.117	1.126	1.129	1.130	1.141	1.141	1.137	1.134	1.141	1.147	1.142		
33/30	1.118	1.125	1.130	1.142	1.136	1.123	1.097	1.096	1.100	1.101	1.108	1.114	1.116	1.112	1.111	1.111	1.115	1.107		
36/33	1.102	1.103	1.103	1.115	1.111	1.097	1.085	1.081	1.080	1.084	1.092	1.094	1.098	1.091	1.091	1.096	1.092	1.089		
39/36	1.074	1.081	1.081	1.092	1.087	1.072	1.070	1.066	1.064	1.067	1.074	1.078	1.077	1.073	1.075	1.074	1.075	1.071		
42/39	1.067	1.071	1.077	1.080	1.073	1.063	1.059	1.058	1.058	1.062	1.067	1.067	1.071	1.070	1.065	1.064	1.066			
45/42	1.057	1.054	1.063	1.064	1.056	1.049	1.047	1.049	1.047	1.051	1.058	1.059	1.057	1.055	1.054	1.052	1.050			
48/45	1.049	1.050	1.055	1.053	1.046	1.044	1.041	1.044	1.043	1.047	1.049	1.051	1.050	1.048	1.048	1.048	1.045			
51/48	1.039	1.038	1.043	1.044	1.036	1.035	1.033	1.036	1.036	1.037	1.042	1.042	1.043	1.039	1.038	1.038	1.039			
54/51	1.035	1.038	1.036	1.037	1.034	1.035	1.030	1.028	1.035	1.036	1.038	1.041	1.038	1.036	1.036	1.033				
57/54	1.029	1.033	1.037	1.030	1.028	1.026	1.025	1.028	1.030	1.032	1.033	1.033	1.032	1.033	1.028	1.027				
60/57	1.025	1.030	1.027	1.026	1.024	1.024	1.024	1.024	1.028	1.029	1.029	1.032	1.027	1.030	1.028	1.025				
63/60	1.023	1.026	1.024	1.021	1.022	1.019	1.019	1.021	1.023	1.025	1.025	1.024	1.026	1.025	1.025	1.021				
66/63	1.023	1.023	1.023	1.021	1.019	1.019	1.019	1.020	1.025	1.025	1.025	1.025	1.023	1.022	1.022					
69/66	1.019	1.021	1.020	1.017	1.016	1.017	1.016	1.021	1.020	1.020	1.020	1.022	1.020	1.019	1.022					
72/69	1.018	1.016	1.018	1.016	1.016	1.015	1.017	1.015	1.020	1.019	1.019	1.019	1.019	1.019	1.016					
75/72	1.015	1.016	1.015	1.014	1.012	1.012	1.013	1.015	1.019	1.018	1.016	1.016	1.017	1.015	1.014					
78/75	1.014	1.014	1.012	1.013	1.012	1.011	1.012	1.015	1.017	1.016	1.015	1.016	1.016	1.015						
81/78	1.013	1.013	1.011	1.012	1.011	1.010	1.012	1.015	1.015	1.016	1.015	1.015	1.013	1.012						
84/81	1.011	1.011	1.013	1.010	1.010	1.009	1.011	1.013	1.015	1.014	1.013	1.012	1.013	1.013						
87/84	1.012	1.010	1.008	1.010	1.009	1.008	1.009	1.012	1.014	1.013	1.010	1.012	1.010	1.011						
90/87	1.008	1.009	1.010	1.009	1.008	1.008	1.011	1.012	1.013	1.012	1.011	1.010	1.010							
93/90	1.009	1.009	1.008	1.008	1.007	1.008	1.012	1.011	1.011	1.012	1.010	1.010	1.009							
96/93	1.008	1.009	1.006	1.007	1.007	1.007	1.008	1.011	1.011	1.008	1.010	1.010	1.009							

Source: WCIRB acident year experience calls

### Quarterly Paid Medical Loss Development Factors \* Through March 31, 2018

Age in										Accide	nt Yea	ır								
<u>Months</u>	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
6/3									5.308	5.615	6.579	6.101	6.048	5.854	5.989	6.284	5.604	5.720	5.897	5.238
9/6									2.348	2.381	2.348	2.375	2.361	2.327	2.398	2.498	2.428	2.287	2.326	2.249
12/9									1.716	1.765	1.731	1.723	1.756	1.746	1.763	1.736	1.750	1.705	1.752	1.737
15/12	1.453	1.490	1.514	1.547	1.554	1.510	1.437	1.423	1.429	1.444	1.413	1.429	1.445	1.472	1.446	1.443	1.460	1.454	1.479	1.433
18/15	1.241	1.267	1.286	1.310	1.330	1.295	1.243	1.230	1.227	1.259	1.243	1.259	1.268	1.282	1.284	1.263	1.265	1.278	1.262	
21/18	1.164	1.168	1.192	1.219	1.211	1.179	1.153	1.151	1.163	1.173	1.170	1.178	1.182	1.187	1.192	1.193	1.192	1.189	1.173	
24/21	1.132	1.124	1.149	1.159	1.154	1.125	1.115	1.118	1.127	1.133	1.132	1.137	1.144	1.153	1.154	1.148	1.146	1.146	1.141	
27/24	1.096	1.108	1.121	1.128	1.123	1.093	1.090	1.093	1.106	1.107	1.110	1.112	1.119	1.120	1.123	1.122	1.122	1.124	1.110	
30/27	1.077	1.088	1.101	1.108	1.103	1.077	1.084	1.087	1.097	1.100	1.100	1.106	1.107	1.111	1.109	1.111	1.111	1.105		
33/30	1.065	1.072	1.086	1.089	1.077	1.063	1.071	1.065	1.081	1.083	1.086	1.092	1.094	1.093	1.094	1.090	1.089	1.082		
36/33	1.055	1.066	1.069	1.076	1.061	1.055	1.062	1.062	1.071	1.072	1.072	1.077	1.083	1.082	1.078	1.080	1.076	1.071		
39/36	1.051	1.059	1.060	1.061	1.049	1.044	1.053	1.056	1.057	1.059	1.061	1.066	1.071	1.066	1.069	1.065	1.064	1.061		
42/39	1.044	1.049	1.055	1.054	1.041	1.044	1.049	1.054	1.055	1.058	1.059	1.061	1.068	1.063	1.062	1.057	1.059			
45/42	1.039	1.045	1.047	1.044	1.036	1.037	1.040	1.047	1.048	1.049	1.054	1.053	1.056	1.056	1.053	1.051	1.045			
48/45	1.035	1.039	1.044	1.037	1.032	1.035	1.037	1.043	1.043	1.046	1.047	1.050	1.051	1.046	1.045	1.046	1.041			
51/48	1.030	1.035	1.037	1.034	1.031	1.030	1.033	1.037	1.036	1.036	1.039	1.041	1.043	1.040	1.039	1.038	1.036			
54/51	1.031	1.036	1.032	1.027	1.030	1.029	1.034	1.034	1.035	1.035	1.036	1.042	1.038	1.035	1.035	1.034				
57/54	1.026	1.030	1.027	1.024	1.024	1.024	1.029	1.031	1.034	1.031	1.033	1.038	1.034	1.034	1.031	1.028				
60/57	1.026	1.028	1.026	1.021	1.023	1.026	1.028	1.029	1.028	1.032	1.032	1.035	1.030	1.030	1.030	1.023				
63/60	1.023	1.025	1.022	1.019	1.019	1.020	1.024	1.024	1.024	1.024	1.027	1.027	1.026	1.027	1.025	1.021				
66/63	1.026	1.021	1.020	1.020	1.018	1.021	1.023	1.024	1.026	1.026	1.029	1.029	1.024	1.028	1.023					
69/66	1.021	1.022	1.019	1.018	1.016	1.019	1.021	1.023	1.023	1.021	1.024	1.024	1.022	1.020	1.020					
72/69	1.022	1.018	1.016	1.017	1.018	1.016	1.021	1.021	1.022	1.022	1.023	1.021	1.020	1.019	1.016					
75/72	1.017	1.016	1.014	1.015	1.015	1.014	1.018	1.020	1.019	1.019	1.018	1.018	1.018	1.015	1.015					
78/75	1.018	1.015	1.014	1.015	1.016	1.015	1.016	1.018	1.017	1.022	1.019	1.018	1.017	1.016						
81/78	1.015	1.014	1.013	1.014	1.013	1.014	1.018	1.018	1.015	1.019	1.018	1.015	1.015	1.013						
84/81	1.013	1.012	1.013	1.012	1.012	1.013	1.016	1.016	1.015	1.018	1.015	1.015	1.015	1.013						
87/84	1.013	1.011	1.010	1.012	1.012	1.012	1.014	1.013	1.015	1.017	1.013	1.013	1.011	1.012						
90/87	1.013	1.012	1.011	1.013	1.012	1.013	1.015	1.013	1.015	1.013	1.013	1.012	1.011							
93/90	1.011	1.010	1.011	1.012	1.011	1.013	1.013	1.012	1.014	1.014	1.013	1.011	1.010							
96/93	1.010	1.010	1.008	1.010	1.010	1.009	1.013	1.015	1.016	1.011	1.012	1.010	1.009							

Source: WCIRB acident year experience calls

<sup>\*</sup> Paid medical loss development factors include the paid cost of medical cost containment programs for accident years 2011 and prior.

#### Reported Indemnity Claim Count Development

Accident								Develop	ment							
Year	<u>3-15</u>	15-27	27-39	39-51	<u>51-63</u>	63-75	<u>75-87</u>	87-99	99-111	111-123	123-135	135-147	147-159	<u>159-171</u>	171-183	183-195
1993																1.000
1993															1.000	1.000
1995														1.000	1.000	1.000
1996													1.001	1.000	1.001	1.000
1997												1.000	1.000	1.000	1.000	1.000
1998											1.000	1.000	1.000	1.000	1.000	1.000
1999										1.000	1.000	1.000	1.000	1.000	1.000	1.000
2000									1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000
2001								0.999	0.999	1.000	1.000	1.000	1.000	1.000	1.000	1.000
2002							1.000	0.999	1.000	0.999	1.000	1.000	1.000	1.000	1.000	1.000
2003						0.998	0.999	0.999	0.999	1.000	1.000	1.000	1.000	1.000	1.000	
2004					1.000	0.999	0.999	0.999	1.000	0.999	1.000	1.000	1.000	1.000		
2005				1.001	1.001	1.000	1.001	1.000	1.000	1.000	1.000	1.000	1.000			
2006			1.008	1.004	1.002	1.001	1.001	1.000	1.001	1.001	1.000	1.000				
2007		1.036	1.011	1.006	1.003	1.002	1.000	1.000	1.001	1.000	1.000					
2008	6.226	1.059	1.017	1.009	1.004	1.003	1.001	1.001	1.001	1.000						
2009	6.968	1.080	1.022	1.008	1.005	1.003	1.002	1.002	1.000							
2010	7.382	1.089	1.021	1.010	1.006	1.003	1.002	1.001								
2011	7.502	1.100	1.026	1.011	1.005	1.003	1.002									
2012	7.678	1.120	1.026	1.009	1.006	1.003										
2013	8.155	1.101	1.024	1.009	1.005											
2014	7.706	1.105	1.023	1.010												
2015	8.022	1.106	1.020													
2016	7.717	1.110														
2017	7.812															
								Latest	Year							
	Age-to-Age															
	7.812	1.110	1.020	1.010	1.005	1.003	1.002	1.001	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000
	Age-to-Ultim			4 000	4.040	4.000	4.005	4 000	4.000				4.004		4 004	4.000
	9.049	1.158	1.044	1.023	1.013	1.008	1.005	1.003	1.002	1.001	1.001	1.001	1.001	1.001	1.001	1.002

#### Quarterly Reported Indemnity Claim Count Development Factors

Accident							De	velopment							
Year	3-6	6-9	9-12	12-15	15-18	18-21	21-24	24-27	27-30	30-33	33-36	36-39	39-42	42-45	45-48
	0.504	4.054	4.005	4 000	4.005	4.045	4.040	4.000	4.000	4.004	4.000	4.000	4.000	4.000	4.000
2008	2.534	1.651	1.335	1.093	1.025	1.015	1.010	1.009	1.006	1.004	1.003	1.003	1.002	1.003	1.002
2009	2.681	1.684	1.382	1.109	1.036	1.021	1.012	1.009	1.007	1.007	1.005	1.004	1.003	1.002	1.002
2010	2.688	1.707	1.407	1.124	1.037	1.021	1.016	1.011	1.008	1.005	1.005	1.003	1.004	1.003	1.001
2011	2.689	1.740	1.423	1.123	1.041	1.026	1.018	1.010	1.010	1.006	1.005	1.004	1.004	1.003	1.002
2012	2.746	1.727	1.420	1.122	1.050	1.028	1.018	1.012	1.009	1.007	1.004	1.004	1.003	1.003	1.002
2013	2.817	1.738	1.420	1.138	1.045	1.027	1.016	1.010	1.009	1.007	1.004	1.004	1.003	1.002	1.002
2014	2.774	1.723	1.421	1.129	1.045	1.025	1.017	1.012	1.010	1.005	1.004	1.004	1.004	1.002	1.002
2015	2.794	1.743	1.414	1.135	1.047	1.024	1.016	1.012	1.008	1.005	1.003	1.003			
2016	2.730	1.720	1.413	1.140	1.046	1.027	1.017	1.013							
2017	2.823	1.690	1.414	1.129											

#### Reported Indemnity Claim Settlement Ratios

Accident							Е	valuated	as of (in	months):							
Year	<u>3</u>	<u>15</u>	27	<u>39</u>	<u>51</u>	63	<u>75</u>	87	99	<u>111</u>	123	135	147	159	<u>171</u>	183	195
1993																	98.9%
1994																98.7%	98.8%
1995															98.2%	98.4%	98.6%
1996														97.8%	98.1%	98.3%	98.5%
1997													97.2%	97.5%	97.8%	98.0%	98.2%
1998												96.3%	96.8%	97.2%	97.5%	97.8%	98.1%
1999											95.5%	96.2%	96.7%	97.1%	97.4%	97.8%	98.0%
2000										93.8%	94.9%	95.7%	96.3%	96.8%	97.3%	97.6%	97.8%
2001									90.9%	92.6%	93.8%	94.7%	95.4%	96.2%	96.7%	97.1%	97.4%
2002								88.8%	91.2%	92.7%	94.0%	95.0%	96.0%	96.5%	97.1%	97.5%	97.8%
2003							85.7%	88.9%	91.0%	92.7%	94.1%	95.4%	96.0%	96.6%	97.1%	97.6%	
2004						82.0%	86.0%	88.8%	91.1%	92.8%	94.6%	95.6%	96.3%	96.9%	97.4%		
2005					76.6%	82.3%	86.3%	89.1%	91.3%	93.5%	94.8%	95.8%	96.6%	97.2%			
2006				67.1%	76.0%	82.2%	86.0%	89.0%	91.7%	93.4%	94.7%	95.8%	96.6%				
2007			53.1%	66.2%	75.4%	81.3%	85.5%	89.5%	91.9%	93.7%	95.1%	96.1%					
2008		34.5%	51.4%	64.5%	73.8%	80.5%	86.0%	89.6%	92.2%	94.0%	95.3%						
2009	5.8%	33.2%	49.6%	62.7%	72.7%	80.5%	85.7%	89.6%	92.2%	94.1%							
2010	5.6%	33.6%	50.2%	63.5%	74.7%	82.0%	87.2%	90.8%	93.2%								
2011	7.2%	34.0%	50.7%	65.3%	76.0%	83.3%	88.2%	91.6%									
2012	7.2%	34.0%	51.8%	66.7%	77.3%	84.5%	89.3%										
2013	8.4%	33.4%	52.8%	68.0%	79.0%	86.2%											
2014	6.6%	33.8%	54.0%	69.4%	80.5%												
2015	7.5%	34.5%	55.6%	72.0%													
2016	7.3%	36.3%	58.4%														
2017	7.4%	38.7%															
2018	8.5%																

#### **Estimated Ultimate Indemnity Claim Settlement Ratios**

Accident							Е	Evaluated	as of (in	months):							
Year	<u>3</u>	<u>15</u>	27	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	87	99	<u>111</u>	123	<u>135</u>	<u>147</u>	<u>159</u>	<u>171</u>	<u>183</u>	195
1993																	98.8%
1994																98.4%	98.6%
1995															97.8%	98.2%	98.4%
1996														97.5%	97.8%	98.1%	98.3%
1997													96.9%	97.3%	97.6%	97.8%	98.0%
1998												96.0%	96.6%	97.0%	97.3%	97.6%	97.9%
1999											95.2%	95.9%	96.4%	96.8%	97.2%	97.6%	97.8%
2000										93.5%	94.6%	95.4%	96.0%	96.5%	97.1%	97.4%	97.7%
2001									90.7%	92.4%	93.5%	94.5%	95.2%	96.0%	96.5%	96.9%	97.3%
2002								88.8%	91.1%	92.6%	93.8%	94.8%	95.8%	96.4%	96.9%	97.3%	97.7%
2003							85.9%	89.0%	91.0%	92.7%	94.0%	95.2%	95.9%	96.5%	97.0%	97.4%	
2004						82.2%	86.1%	88.9%	91.1%	92.7%	94.5%	95.4%	96.2%	96.8%	97.3%		
2005					76.4%	82.1%	86.1%	89.1%	91.2%	93.4%	94.7%	95.7%	96.5%	97.1%			
2006				66.5%	75.5%	81.8%	85.8%	88.7%	91.5%	93.3%	94.6%	95.7%	96.5%				
2007			51.8%	65.3%	74.7%	80.9%	85.3%	89.3%	91.7%	93.5%	95.0%	96.0%					
2008		31.4%	49.5%	63.2%	73.0%	79.8%	85.5%	89.2%	91.9%	93.9%	95.2%						
2009	0.7%	29.5%	47.4%	61.4%	71.8%	79.9%	85.2%	89.3%	92.1%	94.0%							
2010	0.7%	29.6%	48.0%	62.1%	73.8%	81.4%	86.8%	90.5%	93.1%								
2011	0.8%	29.4%	48.3%	63.8%	75.0%	82.7%	87.8%	91.3%									
2012	0.8%	29.0%	49.3%	65.1%	76.3%	83.8%	88.9%										
2013	0.9%	29.0%	50.4%	66.5%	78.0%	85.5%											
2014	0.7%	29.2%	51.6%	67.8%	79.5%												
2015	0.8%	29.9%	53.3%	70.4%													
2016	0.8%	31.4%	55.9%														
2017	0.8%	33.4%															
2018	0.9%																

#### **Quarterly Ultimate Settlement Ratios**

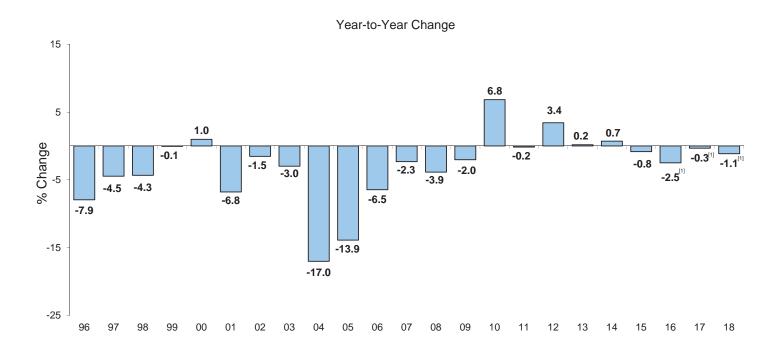
Accident							Evalu	uated as of	(in months	:):						
Year	<u>3</u>	<u>6</u>	9	<u>12</u>	<u>15</u>	<u>18</u>	21	24	<u>27</u>	30	<u>33</u>	<u>36</u>	<u>39</u>	<u>42</u>	<u>45</u>	48
2009	0.7%	4.7%	12.2%	21.3%	29.7%	35.7%	40.0%	44.0%	47.7%	51.3%	55.0%	58.5%	61.5%	64.6%	67.1%	69.6%
2010	0.7%	4.8%	11.9%	21.1%	29.9%	35.9%	40.3%	44.6%	48.3%	52.3%	55.8%	59.3%	62.5%	65.9%	68.9%	71.8%
2011	0.8%	5.1%	12.0%	21.4%	29.8%	35.9%	40.4%	44.8%	48.6%	53.0%	56.9%	60.9%	64.1%	67.2%	70.2%	72.9%
2012	0.8%	5.1%	12.1%	21.3%	29.5%	35.9%	40.7%	45.6%	49.7%	54.1%	58.3%	62.1%	65.5%	68.7%	71.6%	74.3%
2013	0.9%	5.1%	11.8%	20.9%	29.3%	35.9%	41.3%	46.3%	50.9%	55.3%	59.4%	63.4%	66.9%	70.2%	73.1%	75.9%
2014	0.8%	4.8%	11.7%	20.7%	29.5%	36.2%	42.0%	47.0%	51.8%	56.3%	60.5%	64.5%	67.9%	71.4%	74.3%	77.1%
2015	0.8%	4.8%	12.1%	21.0%	30.2%	37.5%	43.2%	48.4%	53.5%	58.6%	62.9%	66.9%	70.5%			
2016	0.8%	5.1%	12.3%	21.9%	31.6%	39.3%	45.3%	51.1%	56.1%							
2017	0.8%	5.6%	13.3%	23.8%	33.6%											
2018	1.0%															
Accident						(	Quarterly In	ncremental	Change							
Year	<u>3-6</u>	<u>6-9</u>	9-12	<u>12-15</u>	<u>15-18</u>	18-21	21-24	24-27	27-30	30-33	33-36	36-39	39-42	42-45	45-48	
2009	4.0%	7.5%	9.1%	8.4%	6.0%	4.4%	4.0%	3.7%	3.6%	3.7%	3.5%	3.0%	3.0%	2.5%	2.5%	
2010	4.1%	7.2%	9.2%	8.8%	6.0%	4.3%	4.3%	3.8%	3.9%	3.5%	3.5%	3.2%	3.4%	3.0%	2.9%	
2011	4.3%	6.9%	9.3%	8.4%	6.1%	4.5%	4.4%	3.9%	4.4%	3.9%	4.0%	3.3%	3.1%	3.0%	2.7%	
2012	4.3%	7.1%	9.1%	8.3%	6.4%	4.8%	4.9%	4.1%	4.3%	4.2%	3.9%	3.4%	3.2%	2.9%	2.7%	
2013	4.2%	6.7%	9.1%	8.4%	6.6%	5.4%	5.0%	4.6%	4.5%	4.1%	3.9%	3.5%	3.3%	2.9%	2.8%	
2014	4.0%	6.9%	9.0%	8.8%	6.7%	5.7%	5.1%	4.7%	4.5%	4.2%	4.0%	3.3%	3.5%	2.9%	2.8%	
2015	3.9%	7.3%	8.9%	9.2%	7.3%	5.6%	5.3%	5.1%	5.1%	4.3%	4.0%	3.6%				
2016	4.2%	7.2%	9.6%	9.7%	7.8%	5.9%	5.8%	5.0%								
2017	4.7%	7.7%	10.6%	9.8%												

Notes All figures in each accident year contain information from the same combination of insurers, all of whom submitted complete data for all evaluations for that accident year. Therefore, each accident year may contain a different mix of insurers (ranging from 83% to 100% of the total California workers' compensation insured market measured

using 2017 earned premium levels).

Source: WCIRB quarterly calls for experience

### California Workers' Compensation Estimated Indemnity Claim Frequency by Accident Year



<sup>[1]</sup> The 2015-2016 estimate is based on partial year unit statistical data. The 2016-2017 and 2017-2018 estimates are based on comparison of claim counts based on WCIRB accident year experience as of March 31, 2018 relative to the estimated change in statewide employment. Prior years are based on unit statistical data.

### Item AC18-08-01 Third Quarter 2018 Review of Diagnostics

Twice a year, WCIRB staff compiles a comprehensive list of measures to be reviewed by the Claims Working Group and Actuarial Committee in order to identify and quantify changes in claim patterns and trends and help determine the most appropriate methodologies to be used in the development of pure premium rates. The diagnostics are segregated into the following areas:

- 1. Market and claim characteristic information (exhibit numbers start with M)
- 2. Claim count information (exhibit numbers start with C)
- 3. Loss development information (exhibit numbers start with D)
- 4. Claim severity information (exhibit numbers start with S)
- 5. Loss adjustment expense information (exhibit numbers start with E)

#### Please note the following:

- 1. Permanent disability claims continue to close at a faster rate throughout the state. The percent of claim closures increased 13% from policy year 2009 to policy year 2014 at second report level with the Los Angeles region increasing faster than statewide. The rate at which temporary disability claims close has also recently increased (Exhibit M5).
- 2. The number of independent medical review (IMR) applications eligible for review are at historically high levels in the first two quarters of 2018 (Exhibit M14).
- 3. The number of medical-only claims reported each quarter have been increasing steadily over the last four quarters (Exhibit C11).
- 4. The proportion of indemnity claims involving cumulative trauma in the Los Angeles Basin and San Diego areas have recently been growing modestly while the proportion for the remainder of the state continues to decline. The percent of first unit statistical report claims for accident year 2016 that were reported as involving cumulative injury was 16% for the Los Angeles Basin area, almost 12% for the San Diego area and 6% for the remainder of the state. The percent of indemnity claims involving permanent disability decreased in all regions for the first time since 2013 (Exhibit C17).
- 5. Despite the increase in cumulative injury claims, the frequency of indemnity claims in the Los Angeles Basin and San Diego regions declined by more than 3% and 4%, respectively, in 2016 (Exhibit C21).
- 6. Medical severity showed signs of modest decrease in the first quarter of 2018. Accident year 2018 paid medical per claim severity as of the first quarter of 2018 decreased 2.6% over accident year 2017 (Exhibit S4.3). Incremental paid medical severity growth for recent accident years in the first quarter of 2018 was fairly flat after the relatively large increase in the first quarter of 2017 (Exhibit S7).
- 7. Paid allocated loss adjustment expenses (ALAE) per indemnity claim continues to rise (Exhibit E5). Additionally, the proportion of cumulative paid ALAE to losses are at historically high levels (Exhibit E6).
- 8. The number of medical-legal reports per claim and the cost per report decreased in service year 2017 by approximately 4% and 11% respectively (Exhibit E13).

### Exhibit Numbering Guide July 2018

Exhibit #	Exhibit Name
	Market/Claim Characteristics
M3	Total Incurred Loss Distribution by Insurer
M4	Distribution of Estimated Ultimate Number of Claims by Injury Type
M5	Percentage of Claims Open by Injury Type and Region - First through Third Report Level
M6	Percentage of Claim Count and Average Severity by Method of Settlement
M7	Division of Workers' Compensation (DWC) Distribution of Decisions by Type
M8	Statewide Number of Division of Workers' Compensation (DWC) Quartery Expedited Hearings
M9	Number of Division of Workers' Compensation (DWC) Quarterly Lien Filed Counts
M10	Medicare Set-aside Costs by Age Interval & Permanent Disability Rating Interval
M14	IMR Filed Counts
	Claim Count
C1	Reported Indemnity and Total Claim Count Development - Statewide
C3	Ratio of Incremental Closed Indemnity Claims to Prior Open Indemnity Claims
C4	Reopening Rates Based on Unit Statistical Data & by Injury Type
C5	Closed-Closed Development Based on Unit Statistical Data
C6	California Workers' Compensation Estimated Indemnity Claim Frequency by Accident Year as of March 31, 2018
C7	2017 Accident Year Indemnity Claim Frequency Model & Indemnity Claim Frequency History and Projections
C8	California OPRL Injury & Illness Rates
C9	Self-Insured Employers - Claim Frequency
C10	Annual Changes in Indemnity Frequency Attributable to Changes in Hazardousness
C11	Changes in Incremental Indemnity Claim Counts and Medical Only Claim Counts
C12	Economic Variables
C15	Partial Accident Year Cumulative Injury Indemnity Claim Counts by Policy Year and Report Level
C17	Claim Count Ratios by Region Based on Unit Statistical Data at 1st Report Level
C18	Ratio of Total Indemnity Claim Counts to Total Claim Counts
C19	Distribution of Cumulative Injury Claims by Injury Type
C21	Indemnity Claim Frequency by Geographic Region
D4	Loss Development  Ratios of Incremental Paid Losses to Prior Outstanding Losses by Accident Year
D6	Comparison of Projected Ultimate Loss Ratios - Accident Year 2011-2016
	Claim Severity
S2	Average Incurred Indemnity Loss Per Reported Indemnity Claim & Incurred Medical Loss per Reported Claim
S3	Average Indemnity Case Outstanding & Outstanding Medical Loss Per Open Indemnity Claim
S4	Average Paid Indemnity & Medical Loss per Indemnity Claim & Average Paid Medical Loss Per Claim
S5	Average Paid Losses per Closed Indemnity Claim
S6	Ratio of Incremental Paid Indemnity & Medical to Indemnity Claims Open During Period
S7	Ratio of Quarterly Paid Medical to Indemnity Claims Inventory Through March 31, 2018
S8	Estimated Ultimate Indemnity & Medical Severities by Injury Type
S10	Changes in the Number of Weeks of Temporary Disability Benefits
S11	Average Permanent Disability Ratings by Type of Loss
S14	Self Insured Employers - Claim Severity
S15	Annual Changes in Indemnity Severity Attributable to Changes in Hazardousness
S16	Claim Counts and Losses on Claims in Excess of \$250,000 & \$500,000 & \$1,000,000
S17	Change in Claims Mix by Injury Description by Policy Year by Part of Body & Nature of Injury & Cause of Injury
S18	Indemnity Claim Frequency by Layer of Incurred Medical at USR 1st
<u></u>	Loss Adjustment Expense
E1	Summary of Paid LAE Ratios by Insurer Type
E5	Average Paid ALAE Per Reported Indemnity Claim - Private Insurers
E6	Ratio of Cumulative Paid ALAE to Loss - Private Insurers
E7	Percentage of Represented and Unrepresented Permanent Disability Claims by Region
E8	Distribution of Total ALAE & MCCP Components
E9	Applicant Attorney Expense Paid  Median Expense Costs per Penseented PD Claim Private Incurers Only
E10 E13	Median Expense Costs per Represented PD Claim - Private Insurers Only Changes in the Number and Cost of Medical-Legal Reports
E15	Paid MCCP per Indemnity Claims Inventory Calendar Year
	LONGING AND DELINIOUS VIGUES INVENIOUS VIGUENIOUS LEGI

#### Total Incurred Loss Distribution by Insurer\*

I. Distribution based on State Fund, Top Ten Private Insurers and All Other Private Insurers Combined\*\*

<u>Group</u> State Fund	AY 2013 @ 12/31/2013 8.7%	AY 2014 <u>@ 12/31/2014</u> 10.2%	AY 2015 <u>@ 12/31/2015</u> 12.0%	AY 2016 @ 12/31/2016 9.5%	AY 2017 @ 12/31/2017 10.8%
	<b>5.1.</b> 70		. = . 0 / 0	0.070	. 6.6 / 6
1	6.9%	7.6%	8.0%	8.0%	8.4%
2	8.6%	8.0%	7.8%	7.6%	6.8%
3	7.5%	6.6%	7.8%	7.4%	6.5%
4	7.9%	7.7%	6.9%	6.8%	5.2%
5	3.2%	3.6%	4.3%	4.7%	4.9%
6	5.6%	3.8%	3.6%	3.6%	3.9%
7	3.8%	3.8%	3.6%	3.6%	3.5%
8	4.8%	4.2%	3.4%	3.2%	3.1%
9	1.6%	2.3%	2.7%	2.9%	2.8%
10	3.2%	3.6%	2.2%	2.2%	2.3%
All Other	38.2%	38.6%	37.8%	40.4%	41.9%

II. Distribution based on Top Ten Private Insurers and All Other Private Insurers Combined\*\*

	AY 2013	AY 2014	AY 2015	AY 2016	AY 2017
<u>Group</u>	@ 12/31/2013	@ 12/31/2014	@ 12/31/2015	@ 12/31/2016	@ 12/31/2017
1	7.5%	8.5%	9.1%	8.8%	9.4%
2	9.4%	9.0%	8.8%	8.4%	7.6%
3	8.2%	7.4%	8.8%	8.2%	7.2%
4	8.7%	8.6%	7.9%	7.5%	5.8%
5	3.5%	4.0%	4.9%	5.2%	5.5%
6	6.1%	4.3%	4.0%	4.0%	4.4%
7	4.2%	4.2%	4.1%	4.0%	3.9%
8	5.3%	4.6%	3.8%	3.5%	3.4%
9	1.8%	2.5%	3.0%	3.2%	3.1%
10	3.5%	4.0%	2.5%	2.5%	2.6%
All Other	41.9%	43.0%	43.0%	44.7%	47.0%

State Fund is State Compensation Insurance Fund.

Source: WCIRB quarterly calls for experience

<sup>\*</sup>Total incurred losses reflect the sum of paid indemnity and medical losses and indemnity and medical case reserves. All entries reflect the paid cost of medical cost containment programs reported for policies with effective dates prior to July 1, 2010.

<sup>\*\*</sup>Groups are ranked according to accident year 2017 incurred losses.

#### Distribution of Estimated Ultimate Number of Claims by Injury Type

#### I. Distribution of Ultimate Number of Indemnity Claims

Accident	Permanent	Temporary	
<u>Year</u>	Indemnity **	<u>Indemnity</u>	<u>Total</u>
2001	53.1%	46.9%	100%
2002	54.4%	45.6%	100%
2003	53.8%	46.2%	100%
2004	49.8%	50.2%	100%
2005	46.2%	53.8%	100%
2006	47.2%	52.8%	100%
2007	48.3%	51.7%	100%
2008	50.6%	49.4%	100%
2009	52.0%	48.0%	100%
2010	51.6%	48.4%	100%
2011	51.4%	48.6%	100%
2012	50.9%	49.1%	100%
2013	51.0%	49.0%	100%
2014	51.7%	48.3%	100%
2015	52.6%	47.4%	100%
2016*	50.9%	49.1%	100%

#### II. Distribution of Ultimate Number of All Claims

Accident	Permanent	Temporary	Medical	
<u>Year</u>	Indemnity**	Indemnity	<u>Only</u>	<u>Total</u>
2001	18.0%	15.9%	66.1%	100%
2002	19.0%	15.9%	65.1%	100%
2003	18.7%	16.1%	65.2%	100%
2004	15.6%	15.7%	68.7%	100%
2005	13.5%	15.7%	70.8%	100%
2006	13.6%	15.2%	71.2%	100%
2007	14.3%	15.3%	70.4%	100%
2008	15.6%	15.2%	69.2%	100%
2009	17.2%	15.9%	66.9%	100%
2010	17.8%	16.7%	65.5%	100%
2011	18.3%	17.3%	64.4%	100%
2012	18.5%	17.8%	63.7%	100%
2013	19.1%	18.4%	62.5%	100%
2014	19.4%	18.1%	62.5%	100%
2015	19.7%	17.8%	62.5%	100%
2016*	19.0%	18.4%	62.6%	100%

<sup>\*</sup> Accident year 2016 experience is partial in that it only reflects experience from policy year 2015.

Source: WCIRB unit statistical data

<sup>\*\*</sup> Permanent indemnity consists of the death, permanent total, and permanent partial injury types.

#### Percentage of Claims Open by Injury Type and Region

Permanent Partial & Temporary

Report Level   Region*   2009   2010   2011   2012   2013   2014   2015   Distribution				illianoni i		porury				
Region   Region   2009   2010   2011   2012   2013   2014   2015   Distribution									•	
1         Los Angeles         91%         89%         88%         85%         84%         83%         79%         54%           1         Remainder of CA         89%         88%         87%         84%         82%         82%         80%         31%           ALL REGIONS COMBINED         90%         89%         88%         85%         84%         83%         80%         100%           2         Bay Area         70%         68%         65%         62%         62%         59%         14%           2         Remainder of CA         69%         67%         63%         61%         60%         57%         30%           3         Bay Area         50%         47%         45%         42%         41%         14%         14%           3         Los Angeles         57%         52%         49%         45%         45%         45%         55%           3         Remainder of CA         50%         46%         43%         41%         42%         100%           4         ALL REGIONS COMBINED         50%         46%         43%         41%         42%         100%           1         Bay Area         44%         4	Report Leve	l Region*	2009	<u>2010</u>		•		<u>2014</u>	<u>2015</u>	<u>Distribution</u>
Remainder of CA	1	Bay Area	91%	90%	88%	86%	85%	84%	82%	15%
Remainder of CA	1	=	91%	89%	88%	85%	84%	83%	79%	54%
2         Bay Area         70%         68%         65%         62%         59%         14%           2         Los Angeles         74%         72%         68%         63%         60%         55%           2         Remainder of CA         69%         67%         63%         61%         60%         57%         30%           ALL REGIONS COMBINED         72%         70%         66%         62%         62%         59%         100%           3         Bay Area         50%         47%         45%         42%         41%         14%           3         Los Angeles         57%         52%         49%         45%         45%         55%           3         Remainder of CA         50%         46%         43%         41%         39%         31%           4         ALL REGIONS COMBINED         54%         50%         47%         44%         42%         42%         100%           Temporary         Region*         2009         2010         2011         2012         2013         2014         2015         Distribution           Temporary         Region*         2009         2010         2011	1	Remainder of CA	89%	88%	87%	84%	82%	82%	80%	31%
2         Los Angeles         74%         72%         68%         63%         63%         60%         55%           2         Remainder of CA         69%         67%         63%         61%         60%         57%         30%           ALL REGIONS COMBINED         72%         70%         66%         62%         62%         59%         100%           3         Bay Area         50%         47%         45%         42%         41%         14%           3         Los Angeles         57%         52%         49%         45%         45%         50%         31%           3         Remainder of CA         50%         46%         43%         41%         39%         31%         100%           Temporary         Folicy Year         Policy Year         Latest Year Reported Claim           Temporary         Region*         2009         2010         2011         2012         2013         2014         2015         Distribution           Temporary         Region*         2009         2010         2011         2012         2013         2014         2015         Distribution										

<sup>\*</sup>Los Angeles Includes Los Angeles County and remainder of Los Angeles Basin Source: WCIRB unit statistical data

#### Percentage of Claim Count and Average Severity by Method of Settlement

Geographic Region: All Regions Combined

	Policy Year 2010								
Compromise & Release Stipulated Award All Other Settlements Total/Average	Claim <u>Distribution</u> 60.8% 10.9% 28.3% 100.0%	Average Indemnity 24,684 18,502 19,628 22,582	Average <u>Medical</u> 29,332 17,236 18,523 24,959	Average Incurred 54,016 35,738 38,150 47,541	% Change in Avg. Indemnity	% Change in Avg. Medical	% Change in Avg. Incurred		
	Policy Year 2011								
Compromise & Release Stipulated Award All Other Settlements Total/Average	Claim <u>Distribution</u> 57.8% 11.0% 31.3% 100.0%	Average Indemnity 24,578 18,741 21,366 22,933	Average <u>Medical</u> 28,206 16,784 <u>20,589</u> 24,570	Average <u>Incurred</u> 52,784 35,526 41,955 47,503	% Change in Avg. Indemnity -0.4% 1.3% 8.9% 1.6%	% Change in Avg. Medical -3.8% -2.6% 11.2% -1.6%	% Change in Avg. Incurred -2.3% -0.6% 10.0% -0.1%		
	Policy Year 2012								
Compromise & Release Stipulated Award All Other Settlements Total/Average	Claim <u>Distribution</u> 58.1% 11.0% 30.9% 100.0%	Average <u>Indemnity</u> 23,200 17,044 20,907 21,813	Average <u>Medical</u> 26,737 15,359 <u>19,983</u> 23,395	Average <u>Incurred</u> 49,937 32,403 <u>40,890</u> 45,209	% Change in Avg. Indemnity -5.6% -9.1% -2.2% -4.9%	% Change in <u>Avg. Medical</u> -5.2% -8.5% <u>-2.9%</u> -4.8%	% Change in Avg. Incurred -5.4% -8.8% -2.5% -4.8%		
Policy Year 2013									
Compromise & Release Stipulated Award All Other Settlements Total/Average	Claim <u>Distribution</u> 64.1% 11.8% 24.1% 100.0%	Average Indemnity 24,087 17,914 21,335 22,696	Average <u>Medical</u> 25,999 14,353 <u>19,704</u> 23,108	Average Incurred 50,086 32,267 41,039 45,804	% Change in Avg. Indemnity 3.8% 5.1% 2.1% 4.0%	% Change in Avg. Medical -2.8% -6.6% -1.4% -1.2%	% Change in Avg. Incurred 0.3% -0.4% 0.4% 1.3%		

Source: closed permanent disability claims from third report level unit statistical data

#### Percentage of Claim Count and Average Severity by Method of Settlement

Geographic Region: Bay Area

	Policy Year 2010							
Compromise & Release Stipulated Award All Other Settlements Total/Average	Claim         Avera           Distribution         Indem           54.8%         28,5           17.3%         19,3           27.8%         21,4           100.0%         24,9	nity         Medical           78         30,215           37         14,290           23         19,983	Average <u>Incurred</u> 58,793 33,628 <u>41,406</u> 49,592	% Change in Avg. Indemnity	% Change in Avg. Medical	% Change in Avg. Incurred		
	Policy Year 2011							
Compromise & Release Stipulated Award All Other Settlements Total/Average	Claim         Avera           Distribution         Indem           54.6%         29,0           12.9%         18,3           32.5%         23,2           100.0%         25,7	nity         Medical           56         30,345           66         15,753           36         20,646	Average <u>Incurred</u> 59,401 34,119 43,882 51,100	% Change in Avg. Indemnity 1.7% -5.0% 8.5% 3.2%	% Change in Avg. Medical 0.4% 10.2% 3.3% 2.9%	% Change in Avg. Incurred 1.0% 1.5% 6.0% 3.0%		
	Policy Year 2012							
Compromise & Release Stipulated Award All Other Settlements Total/Average	Claim       Average         Distribution       Indem         53.4%       27,6         14.3%       18,3         32.4%       23,8         100.0%       25,1	nity         Medical           88         29,431           53         14,901           90         20,435	Average <u>Incurred</u> 57,120 33,254 44,325 49,575	% Change in Avg. Indemnity -4.7% -0.1% 2.8% -2.6%	% Change in Avg. Medical -3.0% -5.4% -1.0% -3.4%	% Change in Avg. Incurred -3.8% -2.5% 1.0% -3.0%		
			Policy Y	ear 2013				
Compromise & Release Stipulated Award All Other Settlements Total/Average	Claim         Avera           Distribution         Indem           59.6%         29,8           14.7%         20,5           25.7%         22,7           100.0%         26,6	nity         Medical           92         29,785           21         14,727           50         21,651	Average Incurred 59,677 35,248 44,401 52,168	% Change in Avg. Indemnity 8.0% 11.8% -4.8% 6.2%	% Change in Avg. Medical 1.2% -1.2% 6.0% 4.2%	% Change in Avg. Incurred 4.5% 6.0% 0.2% 5.2%		

Source: closed permanent disability claims from third report level unit statistical data

### Percentage of Claim Count and Average Severity by Method of Settlement Geographic Region: Los Angeles\*\*

	Policy Year 2010								
Compromise & Release Stipulated Award All Other Settlements Total/Average	Claim <u>Distribution</u> 62.0% 8.6% 29.4% 100.0%	Average Indemnity 23,759 18,292 18,515 21,750	Average <u>Medical</u> 28,835 19,369 <u>17,991</u> 24,837	Average <u>Incurred</u> 52,594 37,662 <u>36,506</u> 46,587	% Change in Avg. Indemnity	% Change in Avg. Medical	% Change in Avg. Incurred		
Policy Year 2011									
Compromise & Release Stipulated Award All Other Settlements Total/Average	Claim <u>Distribution</u> 58.0% 9.8% <u>32.2%</u> 100.0%	Average Indemnity 23,023 18,976 20,407 21,784	Average Medical 26,508 17,627 21,147 23,911	Average <u>Incurred</u> 49,531 36,603 41,554 45,695	% Change in Avg. Indemnity -3.1% 3.7% 10.2% 0.2%	% Change in Avg. Medical -8.1% -9.0% 17.5% -3.7%	% Change in Avg. Incurred -5.8% -2.8% 13.8% -1.9%		
				Policy Ye	ar 2012				
Compromise & Release Stipulated Award All Other Settlements Total/Average	Claim <u>Distribution</u> 58.7% 9.8% 31.5% 100.0%	Average <u>Indemnity</u> 21,390 16,832 20,201 20,570	Average <u>Medical</u> 24,199 15,488 <u>19,906</u> 21,996	Average <u>Incurred</u> 45,589 32,320 <u>40,107</u> 42,567	% Change in Avg. Indemnity -7.1% -11.3% -1.0% -5.6%	% Change in Avg. Medical -8.7% -12.1% -5.9% -8.0%	% Change in Avg. Incurred -8.0% -11.7% -3.5% -6.8%		
				Policy Ye	ar 2013				
Compromise & Release Stipulated Award All Other Settlements Total/Average	Claim <u>Distribution</u> 65.7% 10.3% 24.0% 100.0%	Average Indemnity 22,163 17,871 20,947 21,429	Average Medical 23,595 14,939 19,587 21,740	Average <u>Incurred</u> 45,758 32,810 40,534 43,169	% Change in Avg. Indemnity 3.6% 6.2% 3.7% 4.2%	% Change in Avg. Medical -2.5% -3.5% -1.6% -1.2%	% Change in Avg. Incurred 0.4% 1.5% 1.1% 1.4%		

<sup>\*\*</sup>Includes Los Angeles County and remainder of Los Angeles Basin Source: closed permanent disability claims from third report level unit statistical data

### Percentage of Claim Count and Average Severity by Method of Settlement Geographic Region: Other

	Policy Year 2010							
Compromise & Release Stipulated Award All Other Settlements Total/Average	Claim <u>Distribution</u> 61.9% 11.3% 26.8% 100.0%	Average <u>Indemnity</u> 24,433 18,108 20,657 22,708	Average <u>Medical</u> 29,741 16,910 <u>18,697</u> 25,337	Average Incurred 54,174 35,018 39,353 48,045	% Change in Avg. Indemnity	% Change in Avg. Medical	% Change in Avg. Incurred	
				Policy Ye	ar 2011			
Compromise & Release Stipulated Award All Other Settlements Total/Average	Claim <u>Distribution</u> 58.7% 12.0% 29.2% 100.0%	Average Indemnity 25,188 18,615 22,134 23,504	Average <u>Medical</u> 29,996 16,183 <u>19,582</u> 25,290	Average Incurred 55,184 34,798 41,715 48,794	% Change in Avg. Indemnity 3.1% 2.8% 7.1% 3.5%	% Change in Avg. Medical 0.9% -4.3% 4.7% -0.2%	% Change in Avg. Incurred 1.9% -0.6% 6.0% 1.6%	
				Policy Ye	ear 2012			
Compromise & Release Stipulated Award All Other Settlements Total/Average	Claim <u>Distribution</u> 59.1% 11.6% 29.3% 100.0%	Average <u>Indemnity</u> 24,393 16,613 20,682 22,401	Average <u>Medical</u> 29,895 15,433 <u>19,895</u> 25,283	Average <u>Incurred</u> 54,288 32,045 <u>40,578</u> 47,684	% Change in Avg. Indemnity -3.2% -10.8% -6.6% -4.7%	% Change in <u>Avg. Medical</u> -0.3% -4.6% <u>1.6%</u> 0.0%	% Change in Avg. Incurred -1.6% -7.9% -2.7% -2.3%	
Policy Year 2013								
Compromise & Release Stipulated Award All Other Settlements Total/Average	Claim <u>Distribution</u> 63.5% 13.0% 23.6% 100.0%	Average Indemnity 24,961 16,719 21,316 23,034	Average <u>Medical</u> 28,468 13,431 <u>18,999</u> 24,288	Average Incurred 53,429 30,150 40,316 47,322	% Change in Avg. Indemnity 2.3% 0.6% 3.1% 2.8%	% Change in Avg. Medical -4.8% -13.0% -4.5% -3.9%	% Change in Avg. Incurred -1.6% -5.9% -0.6% -0.8%	

Source: closed permanent disability claims from third report level unit statistical data

### Division of Workers' Compensation (DWC) Distribution of Decisions by Type

	Compromise &		
Calendar Year	Release	<b>Stipulations</b>	<b>Others</b>
1993	73.5%	19.6%	6.9%
1994	70.7%	22.3%	7.0%
1995	63.7%	28.7%	7.6%
1996	59.7%	31.3%	9.0%
1997	58.2%	32.7%	9.1%
1998	57.5%	33.2%	9.3%
1999	57.0%	34.4%	8.6%
2000	56.3%	35.3%	8.4%
2001	56.9%	35.3%	7.8%
2002	55.7%	36.3%	8.0%
2003	59.4%	33.1%	7.5%
2004	59.0%	34.0%	7.0%
2005	61.2%	31.5%	7.3%
2006	57.7%	33.5%	8.8%
2007	55.9%	34.7%	9.4%
2008*	54.4%	38.3%	7.3%
2009	52.2%	43.4%	4.4%
2010	49.5%	46.0%	4.5%
2011	51.2%	44.4%	4.3%
2012	51.4%	44.4%	4.2%
2013	54.5%	41.9%	3.6%
2014	57.7%	38.9%	3.4%
2015	59.3%	37.7%	3.0%
2016	60.7%	36.6%	2.7%

Source: DWC via Commission on Health and Safety & Workers' Compensation 2017 Annual Report

<sup>\*</sup>Prior to 8/9/2008, DWC's workload adjudication data was available from the legacy system. DWC transitioned to a new computer-based system, the Electronic Adjudication Management System (EAMS), at the end of August 2008. Therefore, data for 2008 are comprised of data both from the legacy and from the EAMS system and may not be directly comparable to previous years due to transition issues.

### **Quarterly Expedited Hearings by Region**

					Change from
	Northern	Central	Southern	Expedited	Same Quarter
Time Period	<u>California</u>	<u>California</u>	<u>California</u>	Hearing	in Prior Year
1st Qtr 2011				2,503	
2nd Qtr 2011				2,098	
3rd Qtr 2011				2,462	
4th Qtr 2011				2,439	
1st Qtr 2012				2,480	-0.9%
2nd Qtr 2012				2,525	20.4%
3rd Qtr 2012				3,786	53.8%
4th Qtr 2012				2,673	9.6%
1st Qtr 2013				3,480	40.3%
2nd Qtr 2013				3,615	43.2%
3rd Qtr 2013				4,109	8.5%
4th Qtr 2013				4,013	50.1%
1st Qtr 2014				3,813	9.6%
2nd Qtr 2014	14.4%	24.6%	60.9%	4,463	23.5%
3rd Qtr 2014	16.6%	23.5%	59.8%	4,404	7.2%
4th Qtr 2014	16.9%	16.8%	66.3%	3,926	-2.2%
1st Qtr 2015	15.9%	18.2%	65.9%	4,062	6.5%
2nd Qtr 2015	18.0%	18.0%	63.9%	3,993	-10.5%
3rd Qtr 2015	17.6%	20.1%	62.3%	4,222	-4.1%
4th Qtr 2015	19.1%	20.3%	60.6%	4,252	8.3%
1st Qtr 2016	18.4%	20.7%	60.8%	4,507	11.0%
2nd Qtr 2016	16.7%	20.5%	62.8%	4,631	16.0%
3rd Qtr 2016	17.5%	20.3%	62.2%	4,764	12.8%
4th Qtr 2016	18.3%	20.1%	61.6%	4,569	7.5%
1st Qtr 2017	19.1%	20.3%	60.6%	4,983	10.6%
2nd Qtr 2017	16.8%	17.8%	65.4%	4,990	7.8%
3rd Qtr 2017	16.8%	15.3%	67.9%	5,041	5.8%
4th Qtr 2017	16.5%	15.3%	68.2%	5,155	12.8%
1st Qtr 2018	20.0%	16.4%	63.6%	5,633	13.0%
2nd Qtr 2018	19.7%	14.8%	65.5%	5,768	15.6%

Source: DWC

# **Quarterly Expedited Hearings - DOR Reasons by Region**

### **Northern California**

	Medical		
Time Period	<u>Treatment</u>	<u>TD</u>	<u>Other</u>
2Q14-4Q14	77.4%	18.1%	4.5%
2015	76.4%	19.9%	3.7%
2016	77.6%	19.2%	3.2%
2017	77.5%	20.5%	2.0%
1Q18-2Q18	79.6%	18.6%	1.9%

### **Central California**

	Medical		
Time Period	<b>Treatment</b>	<u>TD</u>	<u>Other</u>
2Q14-4Q14	86.8%	12.2%	1.0%
2015	84.6%	14.2%	1.2%
2016	87.3%	12.0%	0.7%
2017	84.8%	14.3%	0.9%
1Q18-2Q18	84.8%	14.9%	0.3%

### **Southern California**

	Medical		
Time Period	<b>Treatment</b>	<u>TD</u>	<u>Other</u>
2Q14-4Q14	70.0%	19.4%	10.7%
2015	65.4%	20.5%	14.1%
2016	69.1%	18.9%	12.0%
2017	71.5%	18.6%	9.9%
1Q18-2Q18	74.1%	17.0%	8.9%

Source: DWC

### Number of Division of Workers' Compensation (DWC) Lien Decisions

Calendar Year	Number of Lien Decisions (in 000s)	Year-to-Year <u>Change</u>
1993	18.4	
1994	26.3	42.9%
1995	33.6	27.8%
1996	33.9	0.9%
1997	27.1	-20.1%
1998	19.3	-28.8%
1999	17.6	-8.8%
2000	15.1	-14.2%
2001	14.8	-2.0%
2002	16.6	12.2%
2003	16.5	-0.6%
2004	21.2	28.5%
2005	24.3	14.6%
2006	28.3	16.5%
2007	35.2	24.4%
2008*	34.5	-2.0%
2009	28.5	-17.4%
2010	37.1	30.2%
2011	41.4	11.6%
2012	64.3	55.3%
2013	65.8	2.3%
2014	58.3	-11.4%
2015	64.4	10.5%
2016	56.1	-12.9%
2017	52.1	-7.1%

Source: DWC via Commission on Health and Safety & Workers' Compensation 2017 Annual Report

<sup>\*</sup>Prior to 8/9/2008, DWC's workload adjudication data was available from the legacy system. DWC transitioned to a new computer-based system, the Electronic Adjudication Management System (EAMS), at the end of August 2008. Therefore, data for 2008 are comprised of data both from the legacy and from the EAMS system and may not be directly comparable to previous years due to transition issues.

Counts by Region\*\*

		Central Coast/	Las Angeles	Remainder	Remaining CA Zip		San Diego	
Time Period	Bay Area	<u>Valley</u>	Los Angeles <u>County</u>	of LA Basin	CA ZIP Codes	Sacramento	County	<u>Total</u>
2011	18,723	24,414	283,774	114,554	2,535	3,934	15,922	463,856
1st Qtr 2012 2nd Qtr 2012	5,490 5.467	7,245 8.970	97,245 122.040	38,034 44,065	895 1,102	1,248 1.322	4,936 4,991	155,093 187,957
3rd Qtr 2012	6,434	15,289	207,639	85,152	698	1,407	6,611	323,230
4th Qtr 2012 1st Qtr 2013	10,397 1.232	25,730 2.193	342,549 46.830	123,129 17,032	1,119 230	1,557 268	8,523 1,312	513,004 69,097
2nd Qtr 2013	1,450	1,562	18,947	6,917	211	339	684	30,110
3rd Qtr 2013 4th Qtr 2013	1,607 1,928	1,795 2,025	25,999 29,537	9,855 10,893	247 276	410 358	991 1,136	40,904 46,153
1st Qtr 2014 2nd Qtr 2014	1,841 1,697	2,029 2,306	25,668 29,417	10,117 11,942	239 265	384 354	1,165 1,263	41,443 47,244
3rd Qtr 2014	1,941	1,996	29,665	12,198	355	424	1,378	47,957
4th Qtr 2014	1,690 2,071	2,371 3,058	34,772 45,827	12,469 18,016	374 431	384 488	1,488 2,133	53,548
1st Qtr 2015 2nd Qtr 2015	2,370	4,218	54,147	22,198	501	500	2,787	72,024 86,721
3rd Qtr 2015 4th Qtr 2015	2,428 2,338	4,977 4,991	61,619 68,843	24,827 26,571	691 686	526 495	3,047 3,085	98,115 107,009
1st Qtr 2016 2nd Qtr 2016	2,884 2.543	5,410 5.112	67,259 66.511	27,326 26.852	672 536	538 506	3,931 3,912	108,020 105,972
3rd Qtr 2016 4th Qtr 2016	2,243 1,872	4,167 4,433	45,707 66,169	20,136 25,942	420 506	462 397	3,404 4,400	76,539 103,719
1st Qtr 2017	1,228	1,872	24,947	9,594	334	312	1,380	39,667
2nd Qtr 2017 3rd Qtr 2017	1,537 1,700	2,211 2,047	33,194 29,215	11,969 10,487	349 298	369 419	1,764 1,149	51,393 45,315
4th Qtr 2017	1,535	1,804	26,566	9,914	313	366	1,176	41,674
1st Qtr 2018 2nd Qtr 2018	1,501 1,264	1,575 1,538	28,754 23,697	10,848 9,034	312 312	406 338	1,314 986	44,710 37,169

Counts by Type

			Medical-	Сору		
Time Period	<u>Interpreter</u>	<u>Medical</u>	<u>Legal</u>	<u>Service</u>	Other***	<u>Total</u>
2011	28,721	292,982	39,569	539	102,045	463,856
1st Qtr 2012	12,937	85,152	22,931	139	33,934	155,093
2nd Qtr 2012	17,162	106,336	37,440	65	26,954	187,957
3rd Qtr 2012	46,095	182,474	64,912	91	29,658	323,230
4th Qtr 2012	47,427	317,241	80,916	62	67,358	513,004
1st Qtr 2013	2,397	45,631	11,411	11	9,647	69,097
2nd Qtr 2013	831	22,480	587	20	6,192	30,110
3rd Qtr 2013	484	32,356	653	23	7,388	40,904
4th Qtr 2013	378	37,515	537	8	7,715	46,153
1st Qtr 2014	421	33,105	397	16	7,504	41,443
2nd Qtr 2014	275	38,534	320	10	8,105	47,244
3rd Qtr 2014	140	39,810	179	7	7,821	47,957
4th Qtr 2014	156	45,440	160	4	7,788	53,548
1st Qtr 2015	143	60,155	216	18	11,492	72,024
2nd Qtr 2015	152	74,037	268	7	12,257	86,721
3rd Qtr 2015	134	84,290	191	7	13,493	98,115
4th Qtr 2015	101	91,820	236	15	14,837	107,009
1st Qtr 2016	60	93,393	233	5	14,329	108,020
2nd Qtr 2016	90	89,781	467	6	15,628	105,972
3rd Qtr 2016	64	64,924	262	11	11,278	76,539
4th Qtr 2016	94	91,867	68	4	11,686	103,719
1st Qtr 2017	29	33,952	19	3	5,664	39,667
2nd Qtr 2017	33	43,470	34	5	7,851	51,393
3rd Qtr 2017	77	37,815	31	0	7,392	45,315
4th Qtr 2017	65	33,876	18	1	7,714	41,674
1st Qtr 2018	64	36,674	29	2	7,941	44,710
2nd Qtr 2018	103	29,276	22	0	7,768	37,169

<sup>\*</sup> Lien Counts exclude SDI/EDD Liens
\*\* Regions reflect the following WCAB Office mapping: Bay Area - Oakland, San Jose, San Francisco; Central Coast/Valley - Bakersfield, Fresno, Goleta, Grover Beach, Salinas, Stockton; Los Angeles County - Long Beach, Los Angeles, Marina Del Rey, Pomona, Van Nuys; Remainder of LA Basin - Anaheim, Oxnard, Riverside, San Bernardino, Santa Ana; Remaining CA Zip Codes - Eureka, Redding, San Luis Obispo, Santa Barbara, Santa Rosa; Sacramento - Sacramento; San Diego County - San Diego \*\*\*\*Other includes Attorney Fees, Family Support, Living Expense, PFL, Transport, Wage Replace Liens

Source: EAMS Liens Data

### Liens Filed Counts\*

### Counts by Region\*\*

		Central			Remaining			
		Coast/	Los Angeles	Remainder	CA Zip	_	San Diego	
<u>Month</u>	Bay Area	<u>Valley</u>	County	of LA Basin	<u>Codes</u>	<u>Sacramento</u>	County	<u>Total</u>
Jul-16	769	1,332	14,750	6,021	126	138	1,048	24,184
Aug-16	829	1,419	16,029	7,267	156	177	1,086	26,963
Sep-16	645	1,416	14,928	6,848	138	147	1,270	25,392
Oct-16	625	1,312	15,594	6,313	136	157	1,082	25,219
Nov-16	528	1,224	17,984	7,190	200	86	1,494	28,706
Dec-16	719	1,897	32,591	12,439	170	154	1,824	49,794
Jan-17	210	347	5,362	2,380	69	64	316	8,748
Feb-17	421	598	8,251	3,112	122	118	453	13,075
Mar-17	597	927	11,334	4,102	143	130	611	17,844
Apr-17	474	764	11,573	4,118	110	106	640	17,785
May-17	519	835	11,395	4,175	121	132	573	17,750
Jun-17	544	612	10,226	3,676	118	131	551	15,858
Jul-17	530	548	10,092	3,636	101	130	426	15,463
Aug-17	594	703	10,712	3,690	109	146	412	16,366
Sep-17	576	796	8,411	3,161	88	143	311	13,486
Oct-17	514	773	9,856	3,585	100	128	413	15,369
Nov-17	451	496	8,506	3,214	110	119	371	13,267
Dec-17	570	535	8,204	3,115	103	119	392	13,038
Jan-18	473	565	9,986	3,636	98	123	457	15,338
Feb-18	490	479	8,982	3,451	101	140	481	14,124
Mar-18	538	531	9,786	3,761	113	143	376	15,248
Apr-18	387	546	8,851	3,375	97	90	361	13,707
May-18	477	513	8,380	3,433	112	126	308	13,349
Jun-18	400	479	6,466	2,226	103	122	317	10,113

### Counts by Type

Month	<u>Interpreter</u>	Medical	Medical- <u>Legal</u>	Copy Service	Other***	<u>Total</u>
 Jul-16	-		91	6	·	
	15	20,525			3,547	24,184
Aug-16	37	22,813	95	5	4,013	26,963
Sep-16	12	21,586	76	0	3,718	25,392
Oct-16	31	21,123	34	2	4,029	25,219
Nov-16	27	25,212	10	1	3,456	28,706
Dec-16	36	45,532	24	1	4,201	49,794
Jan-17	9	7,460	5	2	1,272	8,748
Feb-17	8	11,103	10	1	1,953	13,075
Mar-17	12	15,389	4	0	2,439	17,844
Apr-17	13	15,188	12	3	2,569	17,785
May-17	7	14,838	14	1	2,890	17,750
Jun-17	13	13,444	8	1	2,392	15,858
Jul-17	37	13,022	9	0	2,395	15,463
Aug-17	24	13,599	11	0	2,732	16,366
Sep-17	16	11,194	11	0	2,265	13,486
Oct-17	13	12,692	5	1	2,658	15,369
Nov-17	19	10,666	5	0	2,577	13,267
Dec-17	33	10,518	8	0	2,479	13,038
Jan-18	41	12,695	12	1	2,589	15,338
Feb-18	17	11,551	9	1	2,546	14,124
Mar-18	6	12,428	8	0	2,806	15,248
Apr-18	18	10,714	11	0	2,964	13,707
May-18	25	10,744	8	0	2,572	13,349
Jun-18	60	7,818	3	0	2,232	10,113

<sup>\*</sup> Lien Counts exclude SDI/EDD Liens

<sup>\*\*</sup> Regions reflect the following WCAB Office mapping: Bay Area - Oakland, San Jose, San Francisco; Central Coast/Valley - Bakersfield, Fresno, Goleta, Grover Beach, Salinas, Stockton; Los Angeles County - Long Beach, Los Angeles, Marina Del Rey, Pomona, Van Nuys; Remainder of LA Basin - Anaheim, Oxnard, Riverside, San Bernardino, Santa Ana; Remaining CA Zip Codes - Eureka, Redding, San Luis Obispo, Santa Barbara, Santa Rosa; Sacramento - Sacramento; San Diego County - San Diego
\*\*\*Other includes Attorney Fees, Family Support, Living Expense, PFL, Transport, Wage Replace Liens

Source: EAMS Liens Data

Medicare Set-aside Costs by Age Interval

		nnt		Average	20,247	28,615	25,166	37,439	27,533			ınt		Average	29,410	35,237	32,569	39,474						
	Median	Set-aside Amount	60 or	<u>Older</u>	12,634	28,224	22,656	25,230	27,533		Median	Set-aside Amount	60 or	Older	21,755	33,038	25,672	28,736						
		Set-	59 or	Younger	22,743	44,154	28,729	41,975	38,145		Set-a	59 or	Younger	31,500	37,097	40,222	52,572							
		unt		Average	43,194	57,555	53,190	42,880	33,514			unt		Average	49,020	65,801	58,314	67,392						
	Average aside Amou	Set-aside Amount	60 or	<u>Older</u>	34,138	35,779	34,890	40,012	32,853		Average Set-aside Amount	60 or	Older	33,195	43,793	44,122	40,321							
		Set- 59 or	Younger	54,190	93,330	85,397	47,245	38,145		Se	59 or	Younger	66,781	94,412	76,734	95,430								
	s Involving ns	ims	lms	Average	1.9%	1.1%	2.0%	1.7%	%6.0		Percentage of PD Claims Involving	ims		Average	3.1%	2.7%	3.1%	3.4%						
	<u>evel</u> Percentage of PD Claims Involving Set-aside Claims	of PD Cla	aside Clai	-aside Clai	t-aside Cla	t-aside Cla	t-aside Cla	t-aside Cla	60 or	Older	10.5%	%9.9	11.5%	9.5%	7.4%		of PD Clair	Set-aside Claims	60 or	Older	16.8%	14.3%	16.0%	15.1%
		Set	59 or	Younger	%6.0	0.5%	0.8%	0.8%	0.1%	v Level	ercentage c	Set		Younger	1.6%	1.3%	1.5%	1.9%						
First Survey Level	ш	•	Accident	<u>Year</u>	2011	2012	2013	2014	2015	Second Survey Leve			Accident	<u>Year</u>	2011	2012	2013	2014						

Source: WCIRB Permanent Disability Claim Survey.

Medicare Set-aside Costs By Permanent Disability Rating Interval

	Average	20,247 28,615 25,166	37,439 27,533		Average	29,410 35,237 32,569 39,474
ian Amount	70% or <u>More</u>	576,974 278,838 204,096	N/A N/A	ian Amount	70% or <u>More</u>	84,036 151,666 174,060 153,195
Median Set-aside Amount	25% to <u>69%</u>	28,586 31,609 25,166	37,439 44,050	Median Set-aside Amount	25% to <u>69%</u>	32,617 35,237 38,731 37,004
	Less Than <u>25%</u>	14,930 16,902 20,994	21,065 19,477	į	Less Than <u>25%</u>	16,187 23,309 20,509 37,487
	Average	43,194 57,555 53,190	42,880 33,514		Average	49,020 65,801 58,314 67,392
age : Amount	70% or <u>More</u>	576,974 278,838 307,815	90,827 0	age Amount	70% or <u>More</u>	88,547 249,859 171,049 217,650
Average Set-aside Amount	25% to <u>69%</u>	43,933 51,369 39,803	43,308 46,647	Average Set-aside Amount	25% to <u>69%</u>	51,839 54,702 59,207 53,027
	Less Than <u>25%</u>	20,777 19,076 33,622 28,092 23,300	Less Than <u>25%</u>	40,316 32,197 26,167 38,337		
/olving	Average	1.9% 1.1% 2.0%	7.7 0.9%	/olving	Average	3.1% 2.7% 3.1% 3.4%
Claims Inv e Claims	70% or <u>More</u>	5.3% 7.4% 9.1%	%0.0 0.0%	vel Percentage of PD Claims Involving Set-aside Claims	70% or <u>More</u>	9.1% 21.1% 14.8% 29.3%
evel Percentage of PD Claims Involving Set-aside Claims	25% to <u>69%</u>	4.1% 3.2% 3.8%	4.0% 3.3%	age of PD Set-asid	25% to <u>69%</u>	6.7% 6.4% 6.2% 6.8%
	Accident Less Than Year 25% 2011 1.0% 2012 0.3% 2013 4.0%	1.0% 0.3% 1.0%	%9.0 %9.0	<u>y Level</u> Percent	Accident Less Than Year 25%	1.5% 1.0% 1.3%
First Survey Level	Accident <u>Year</u>	2011 2012 2013	2014	Second Survey Level Pe	Accident <u>Year</u>	2011 2012 2013 2014

Source: WCIRB Permanent Disability Claim Survey.

### **IMR Filed Counts**

### Quarterly IMRs Filed

		Change from Same Quarter in		Change from Same Quarter in
Year & Quarter	IMRs Filed	Prior Year	Eligible IMRs	Prior Year
2013 1Q & 2Q	878			
2013 3Q	31,950			
2013 4Q	51,092			
2014 1Q	49,929		17,421	
2014 2Q	60,023		24,417	
2014 3Q	59,678	86.8%	54,959	
2014 4Q	58,577	14.7%	46,512	
2015 1Q	61,142	22.5%	36,314	108.4%
2015 2Q	65,418	9.0%	48,628	99.2%
2015 3Q	65,889	10.4%	40,603	-26.1%
2015 4Q	61,330	4.7%	39,950	-14.1%
2016 1Q	60,772	-0.6%	41,023	13.0%
2016 2Q	64,852	-0.9%	44,287	-8.9%
2016 3Q	62,411	-5.3%	43,892	8.1%
2016 4Q	61,318	0.0%	43,618	9.2%
2017 1Q	61,973	2.0%	43,480	6.0%
2017 2Q	62,773	-3.2%	44,489	0.5%
2017 3Q	63,380	1.6%	43,822	-0.2%
2017 4Q	60,124	-1.9%	43,370	-0.6%
2018 1Q	64,533	4.1%	47,336	8.9%
2018 2Q	66,449	5.9%	48,854	9.8%

### Yearly IMR Counts

	Original IMR					Eligible IMR
	<u>Applications</u>	<u>Duplicates</u>	<u>Ineligible</u>	Total Rejected	Eligible IMRs	Yearly Change
2013 IMR Counts	83,920	15,560	15,516	31,076	52,844	
2014 IMR Counts	228,084	56,503	28,272	84,775	143,309	171.2%
2015 IMR Counts	253,776	58,106	30,175	88,281	165,495	15.5%
2016 IMR Counts	249,353	53,314	23,219	76,533	172,820	4.4%
2017 IMR Counts	248,250	55,670	17,419	73,089	175,161	1.4%

Source: DWC Collected from IMR Vendor

DWC Via Commission on Health and Safety & Workers' Compensation 2017 Annual Report

### Reported Indemnity Claim Count Development - Statewide

Accident										
<u>Year</u>	<u>3-15</u>	<u>15-27</u>	27-39	<u>39-51</u>	<u>51-63</u>	<u>63-75</u>	<u>75-87</u>	87-99	99-111	
2000									1.000	
2001								0.999	0.999	
2002							1.000	0.999	1.000	
2003					4.000	0.998	0.999	0.999	0.999	
2004				4 004	1.000	0.999	0.999	0.999	1.000	
2005			4 000	1.001	1.001	1.000	1.001	1.000	1.000	
2006		4.000	1.008	1.004	1.002	1.001	1.001	1.000	1.001	
2007	0.000	1.036	1.011	1.006	1.003	1.002	1.000	1.000	1.001	
2008	6.226	1.059	1.017	1.009	1.004	1.003	1.001	1.001	1.001	
2009 2010	6.968 7.382	1.080	1.022 1.021	1.008 1.010	1.005	1.003	1.002 1.002	1.002	1.000	
2010	7.502 7.502	1.089 1.100	1.021	1.010	1.006 1.005	1.003 1.003	1.002	1.001		
2011	7.678	1.120	1.026	1.011	1.005	1.003	1.002			
2012	8.155	1.120	1.020	1.009	1.005	1.003				
2013	7.706	1.105	1.023	1.010	1.005					
2015	8.022	1.106	1.020	1.010						
2016	7.717	1.110	1.020							
2017	7.812	1.110								
					Latest Y	ear				
	I. Age-to-Age									_
	7.812	1.110	1.020	1.010	1.005	1.003	1.002	1.001	1.000	
	II. Age-to-Ultimate	1 150	1.044	1 000	1.012	1 000	1 005	1 002	1 000	1 001
	9.049	1.158	1.044	1.023	1.013	1.008	1.005	1.003	1.002	1.001
I	II. Estimated Perce									
	11.1%	86.3%	95.8%	97.7%	98.7%	99.2%	99.5%	99.7%	99.8%	99.9%
		F	Reported To	tal Claim C	ount Develo	pment – St	atewide			
Accident										
Year	<u>3-15</u>	15-27	27-39	<u>39-51</u>	<u>51-63</u>	63-75	75-87	87-99	99-111	
2000									1.000	
2001								1.000	1.001	
2002							1.001	1.001	1.001	
2003						1.002	1.001	1.001	1.000	
2004					1.004	1.001	1.001	1.000	1.000	
2005				1.006	1.001	1.002	1.001	1.001	1.001	
2006			1.012	1.004	1.003	1.001	1.001	1.001	1.001	
2007		1.040	1.009	1.005	1.003	1.002	1.001	1.001	1.001	
2008	6.680	1.041	1.010	1.006	1.003	1.002	1.001	1.001	1.001	
2009	7.020	1.044	1.013	1.005	1.004	1.002	1.002	1.001	1.000	
2010	7.240	1.047	1.011	1.006	1.003	1.002	1.002	1.001		
2011	7.157	1.050	1.014	1.006	1.003	1.002	1.001			
2012	7.190	1.061	1.013	1.006	1.004	1.002				
2013	7.739	1.054	1.014	1.006	1.003					
2014	7.427	1.059	1.012	1.006						
2015	7.469	1.056	1.012							
2016	7.372	1.058								
2017	7.617				Lataat V					
						ear				
	I. Age-to-Age				Latest Y	ear				
	I. Age-to-Age 7.617 II. Age-to-Ultimate	1.058	1.012	1.006	1.003	1.002	1.001	1.001	1.000	

Source: WCIRB quarterly calls for experience

8.288

12.1%

1.088

91.9%

III. Estimated Percent of Ultimate Total Claims Reported

1.029

97.2%

1.011

99.0%

1.007

99.3%

1.005

99.5%

1.004

99.6%

1.003

99.7%

1.002

99.8%

1.017

98.4%

# Meeting Agenda for August 1, 2018 Ratio of Incremental Closed Indemnity Claims to Prior Open Indemnity Claims

Accident	Development										
Year	<u>3-15</u>	<u>15-27</u>	<u>27-39</u>	<u>39-51</u>	<u>51-63</u>	<u>63-75</u>	<u>75-87</u>	<u>87-99</u>	<u>99-111</u>		
2000									18.5%		
2001								19.7%	17.9%		
2002							22.8%	20.5%	17.0%		
2003						25.7%	22.2%	18.1%	18.3%		
2004					28.0%	22.2%	20.3%	19.3%	18.8%		
2005				29.9%	24.2%	22.4%	21.2%	19.7%	24.5%		
2006			29.2%	27.0%	25.7%	21.6%	21.0%	24.6%	20.5%		
2007		28.0%	28.0%	27.2%	24.2%	23.1%	27.0%	22.4%	22.6%		
2008	30.8%	26.4%	27.1%	26.6%	25.4%	28.2%	25.5%	25.1%	24.1%		
2009	28.9%	25.5%	26.6%	26.9%	28.7%	26.7%	27.3%	26.0%	24.0%		
2010	29.1%	26.2%	27.1%	30.7%	29.0%	28.9%	28.6%	26.6%			
2011	28.8%	26.7%	30.0%	31.0%	30.6%	29.4%	29.0%				
2012	28.4%	28.7%	31.2%	31.9%	31.8%	31.4%					
2013	28.3%	30.2%	32.4%	34.2%	34.1%						
2014	28.7%	31.6%	33.5%	36.2%							
2015	29.3%	33.4%	36.5%								
2016	30.8%	35.8%									
2017	32.8%										

Ratio of Incremental Closed Indemnity Claims to Prior Open Indemnity Claims

	45-48	7.8%	%9'.	7.7%	9.3%	9.1%	9.5%	10.3%	11.0%			
	42-45	7.7%	7.7%	7.1%	8.8%	9.2%	9.5%	8.6	10.1%			
	39-42	7.4%	7.3%	7.9%	9.1%	8.5%	9.3%	10.1%	10.9%			
	<del>36-39</del>	7.5%	7.3%	7.3%	7.8%	8.4%	%0.6	9.7%	9.4%	10.8%		
	33-36	9.1%	8.0%	7.8%	7.9%	9.2%	9.3%	9.7%	10.2%	10.9%		
	30-33	7.1%	7.5%	7.7%	7.4%	8.3%	9.2%	9.2%	9.7%	10.4%		
	27-30	8.0%	7.3%	7.0%	%9'.	8.5%	8.6%	9.1%	9.3%	10.9%		
Development	24-27	%6.9	%2'9	%9:9	8.9	7.0%	%9.7	8.5%	8.9%	8.6	10.2%	
De	21-24	7.7%	%9:9	%9.9	7.2%	7.3%	8.2%	8.6%	8.8%	9.3%	10.6%	
	18-21	7.5%	7.0%	%8.9	%8.9	7.0%	7.5%	8.4%	%0.6	%0.6	8.6	
	15-18	9.7%	9.2%	8.5%	8.6%	8.7%	9.1%	9.3%	9.5%	10.5%	11.4%	
	12-15	12.4%	11.2%	10.6%	11.2%	10.7%	10.5%	10.6%	11.1%	11.6%	12.4%	12.9%
	<u>9-12</u>	11.6%	11.1%	10.3%	10.5%	10.6%	10.4%	10.3%	10.2%	10.2%	10.9%	12.2%
	<u>6-9</u>	8.5%	8.3%	7.9%	7.5%	7.3%	7.4%	7.1%	7.3%	7.7%	%9'.	8.2%
	<u>3-6</u>	4.5%	4.7%	4.0%	4.1%	4.3%	4.3%	4.2%	4.1%	4.0%	4.3%	4.8%
Accident	Year	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017

Note: All figures in each accident year contain information from the same combination of insurers, all of whom submitted complete data for all evaluations for that accident year. Therefore, each accident year may contain a different mix of insurers (ranging from 81% to 97% of the total California workers' compensation insured market measured using 2017 earned premium levels).

Source: WCIRB quarterly calls for experience

# Reopening Rates Based on Unit Statistical Data

	Reopening Rates									
PY/RL	1st to 2nd	2nd to 3rd	3rd to 4th	4th to 5th	5th to 6th	6th to 7th	7th to 8th			
2001	0.84%	0.50%	0.34%	0.30%						
2002	0.92%	0.45%	0.35%	0.33%	0.24%	0.19%	0.16%			
2003	0.68%	0.43%	0.38%	0.31%	0.24%	0.23%	0.18%			
2004	0.60%	0.40%	0.32%	0.27%	0.27%	0.18%	0.12%			
2005	0.63%	0.34%	0.29%	0.29%	0.25%	0.14%	0.11%			
2006	0.62%	0.38%	0.39%	0.37%	0.22%	0.15%	0.13%			
2007	0.64%	0.60%	0.53%	0.29%	0.23%	0.17%	0.14%			
2008	1.24%	0.80%	0.38%	0.32%	0.27%	0.17%	0.14%			
2009	1.22%	0.48%	0.40%	0.38%	0.26%	0.19%				
2010	0.74%	0.53%	0.45%	0.35%	0.26%					
2011	0.86%	0.60%	0.48%	0.40%						
2012	0.92%	0.60%	0.54%							
2013	0.89%	0.67%								
2014	0.84%									

	Average Incurred for Reopened Claims								
PY/RL	2nd	3rd	4th	5th	6th	7th	8th		
2001	27,368	34,714	44,371	52,850					
2002	30,525	32,543	44,273	59,359	63,946	79,544	76,263		
2003	23,295	26,362	47,715	50,915	57,195	62,371	72,056		
2004	20,348	27,536	35,748	50,349	50,964	71,644	75,968		
2005	24,800	30,865	41,020	47,858	59,755	66,347	79,249		
2006	25,237	29,803	36,576	45,402	62,900	65,690	76,528		
2007	24,977	25,653	36,417	57,370	67,285	75,642	83,655		
2008	17,783	22,985	45,903	58,719	65,007	79,550	109,922		
2009	19,985	32,723	43,640	56,804	67,492	78,072			
2010	25,513	33,258	47,060	56,399	66,372				
2011	26,482	34,265	45,437	57,611					
2012	26,314	34,862	44,611						
2013	26,914	36,436							
2014	28,634								

### Reopening Rates by Injury Type

	Permanent Indemnity									Ter	mporary	Indemnit	٧			
PY/RL	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	_	PY/RL	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8
2001	3.10%	2.54%	1.65%	1.49%					2001	1.55%	0.92%	0.66%				
2002	6.37%	1.93%	1.74%	1.60%	1.13%	0.92%	0.76%		2002	1.63%		0.55%	0.44%	0.25%	0.15%	0.13%
2003	2.51%	2.15%	1.96%	1.66%	1.23%	1.15%	0.86%		2003	1.24%	0.81%	0.62%	0.40%	0.26%	0.16%	0.14%
2004 2005	2.08% 2.73%	2.33% 1.94%	1.75% 2.00%	1.72% 1.94%	1.57% 1.60%	1.01% 0.87%	0.71% 0.65%		2004 2005	1.11% 1.17%	0.80% 0.67%	0.60% 0.48%	0.34% 0.36%	0.30% 0.28%	0.20% 0.14%	0.10% 0.11%
2005	2.73%	2.23%	2.30%	2.27%	1.47%	0.92%	0.03 %		2005	1.14%	0.82%	0.46%	0.46%	0.28%	0.14%	0.11%
2007	2.47%	3.03%	2.82%	1.86%	1.32%	0.98%	0.77%		2007	1.20%	0.94%	0.71%	0.40%	0.28%	0.16%	0.13%
2008	4.02%	3.54%	2.17%	1.87%	1.44%	0.86%	0.73%		2008	1.67%	1.12%	0.57%	0.40%	0.29%		0.12%
2009		2.42%	1.91%		1.26%				2009	1.80%	0.81%	0.60%		0.27%		
2010	2.15%	2.23%	2.09%	1.56%	1.15%				2010	1.23%	0.91%	0.64%	0.50%	0.33%		
2011	2.68%	2.38%	2.20%	1.80%					2011	1.55%	1.04%	0.71%	0.51%			
2012		2.85%	2.39%						2012	1.51%	0.98%	0.80%				
2013		3.07%							2013	1.47%	1.17%					
2014	3.16%								2014	1.45%						
			All Inde	mnity								Medica	Only			
PY/RL	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8		PY/RL	1 to 2	2 to 3	3 to 4	•	5 to 6	6 to 7	7 to 8
2001	1.70%	1.26%	0.99%	0.86%				_	2001	0.66%	0.30%	0.13%	0.08%			
2002	1.97%	1.13%	0.97%	0.93%	0.66%	0.52%	0.44%		2002	0.70%	0.26%	0.13%	0.08%	0.05%	0.04%	0.03%
2003	1.32%	1.10%	1.08%	0.91%	0.69%	0.63%	0.48%		2003	0.56%	0.26%	0.14%	0.08%	0.05%	0.05%	0.05%
2004	1.17%	1.09%	0.94% 0.91%		0.81%	0.54%	0.36%		2004	0.49%	0.23%	0.13% 0.11%	0.08% 0.10%	0.08%	0.04%	0.03%
2005 2006	1.28% 1.23%	0.90% 1.09%	1.08%	0.91% 1.10%	0.76%	0.43% 0.48%	0.33% 0.41%		2005 2006	0.51% 0.50%	0.21% 0.21%	0.11%	0.10%	0.07% 0.04%	0.03% 0.03%	0.03% 0.03%
2007	1.29%	1.37%	1.35%	0.93%	0.74 %	0.40%	0.41%		2007	0.53%	0.42%	0.19%	0.09%	0.04%	0.03%	0.03%
2008	1.86%	1.66%	1.09%		0.79%	0.49%	0.42 %		2008	1.12%	0.58%	0.16%	0.10%	0.07%	0.04%	0.03%
2009	1.98%	1.19%	1.05%		0.71%				2009	1.07%	0.29%	0.18%	0.14%	0.07%		
2010	1.32%	1.24%	1.16%	0.94%					2010	0.62%				0.07%		
2011	1.68%	1.40%	1.25%	1.05%					2011	0.68%	0.36%	0.18%	0.12%			
2012	1.67%	1.50%	1.39%						2012	0.75%	0.30%	0.19%				
2013	1.73%	1.70%							2013	0.68%	0.31%					
2014	1.70%								2014	0.63%						
			All Cla	ims												
PY/RL	1 to 2	2 to 3	3 to 4		5 to 6	6 to 7	7 to 8									
2001	0.84%	0.50%	0.34%	0.30%												
2002	0.92%	0.45%	0.35%		0.24%	0.19%	0.16%									
2003	0.68%	0.43%	0.38%	0.31%	0.24%	0.23%	0.18%									
2004	0.60%	0.40%	0.32%		0.27%	0.18%	0.12%									
2005 2006	0.63% 0.62%	0.34% 0.38%	0.29%		0.25%	0.14%	0.11%									
2007			0.53%	0.37%												
2007			0.38%													
2009			0.40%				5.11/0									
2010	0.74%		0.45%													
2011	0.86%		0.48%													
2012	0.92%	0.60%														
2013		0.67%														
2014	0.84%															

Note: Injury types are fixed at denominator age.

### **Closed-Closed Development Based on Unit Statistical Data**

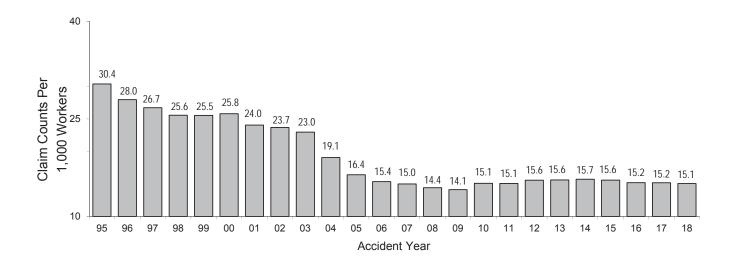
**Developing Closed Claim Rates** 

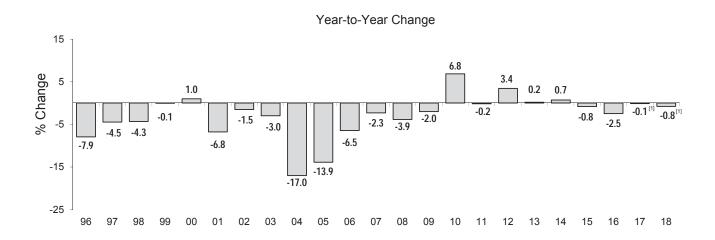
PY/RL	1st to 2nd	2nd to 3rd	3rd to 4th	4th to 5th	5th to 6th	6th to 7th	7th to 8th
2001	16.66%	12.58%	9.61%	7.86%			
2002	20.85%	13.76%	10.47%	10.22%	14.10%	7.81%	4.53%
2003	24.16%	13.85%	12.12%	18.44%	9.70%	5.04%	5.54%
2004	22.60%	14.45%	21.30%	9.15%	5.26%	5.26%	1.11%
2005	20.78%	20.68%	8.28%	4.98%	4.34%	1.36%	1.11%
2006	27.49%	9.95%	5.46%	4.42%	1.84%	1.49%	1.43%
2007	20.05%	6.62%	5.38%	2.53%	2.36%	1.90%	1.48%
2008	11.84%	6.47%	3.85%	3.43%	2.80%	2.08%	1.58%
2009	11.69%	5.58%	4.72%	3.83%	2.93%	2.23%	
2010	10.20%	6.10%	4.45%	3.36%	2.57%		
2011	10.88%	5.43%	3.76%	2.71%			
2012	10.42%	5.27%	3.97%				
2013	9.95%	5.69%					
2014	9.19%						

Closed-Closed Total Incurred Development as a Percent of Total Incurred Development on All Claims

PY/RL	1st to 2nd	2nd to 3rd	3rd to 4th	4th to 5th	5th to 6th	6th to 7th	7th to 8th
2001	0.83%	2.11%	2.95%	6.25%			
2002	0.78%	2.28%	5.14%	3.80%	8.49%	6.39%	4.49%
2003	1.43%	2.43%	5.04%	8.44%	6.10%	3.57%	4.00%
2004	1.64%	2.18%	6.20%	4.24%	3.13%	3.65%	3.14%
2005	1.49%	3.49%	2.91%	3.23%	3.48%	3.53%	3.54%
2006	1.93%	1.88%	2.61%	3.12%	3.18%	3.23%	5.20%
2007	1.43%	1.57%	2.46%	3.25%	4.55%	2.93%	5.55%
2008	0.99%	1.62%	2.32%	3.81%	4.41%	6.09%	5.39%
2009	1.01%	1.46%	2.96%	4.18%	4.71%	9.16%	
2010	0.87%	1.94%	3.53%	5.35%	7.31%		
2011	1.05%	2.26%	4.31%	5.75%			
2012	1.32%	3.07%	5.33%				
2013	1.41%	3.52%					
2014	1.62%						

# California Workers' Compensation Estimated Indemnity Claim Frequency by Accident Year As of March 31, 2018





<sup>[1]</sup> The 2017 and 2018 estimates are based on comparison of claim counts based on WCIRB accident year experience as of March 31, 2018 relative to the estimated change in statewide employment. Prior years are based on unit statistical data.

# 2017 Accident Year Indemnity Claim Frequency Model As of PY 2015 1st Set & June 2018 UCLA

	Annual %	Annual Log Differences								
	Changes Intra-	Intra-Class Indemnity Frequency			AY+1		Economic	CalOSHA		
	Class Ind Freq		Exposure at PY 20		Indemnity	Cumulative	Variables	Dummy		
AY	Total	Total	Cumulative	Non-cum.	Benefit Level	Injury Index	(1st Prin. Comp.)	Variable		
1979	0.5%	0.005	-0.053	0.007	0.000	-0.060	0.134	0.000		
1980	-6.5%	-0.068	-0.132	-0.066	0.033	-0.066	-0.080	0.000		
1981	-3.5%	-0.036	-0.028	-0.036	0.000	0.008	-0.078	0.000		
1982	-1.6%	-0.016	0.153	-0.022	0.352	0.175	-0.292	0.000		
1983	6.2%	0.060	0.214	0.054	0.081	0.160	0.029	0.000		
1984	9.5%	0.091	0.235	0.084	0.000	0.151	0.221	0.000		
1985	2.0%	0.020	0.138	0.014	0.000	0.124	0.080	0.000		
1986	-2.4%	-0.024	0.039	-0.028	0.000	0.067	0.077	0.000		
1987	1.5%	0.015	0.053	0.013	0.000	0.041	0.150	0.000		
1988	0.7%	0.007	0.104	0.000	0.000	0.104	0.088	0.000		
1989	2.5%	0.024	0.212	0.009	0.046	0.203	0.045	0.000		
1990	9.0%	0.087	0.337	0.061	0.071	0.276	-0.120	0.000		
1991	0.3%	0.003	0.166	-0.018	0.023	0.184	-0.291	0.000		
1992	-11.1%	-0.118	-0.272	-0.098	0.013	-0.174	-0.185	0.068		
1993	-14.9%	-0.162	-0.240	-0.153	-0.057	-0.088	-0.022	0.464		
1994	-12.8%	-0.136	-0.462	-0.107	0.061	-0.355	0.106	0.173		
1995	-4.6%	-0.048	-0.016	-0.050	0.053	0.034	0.092	0.295		
1996	-6.8%	-0.070	-0.136	-0.065	0.096	-0.071	0.074	0.000		
1997	-3.3%	-0.033	-0.023	-0.034	0.066	0.011	0.137	0.000		
1998	-3.8%	-0.038	-0.040	-0.038	0.058	-0.002	0.078	0.000		
1999	1.5%	0.014	0.100	0.008	0.040	0.092	0.127	0.000		
2000	4.0%	0.039	0.071	0.037	-0.003	0.034	0.066	0.000		
2001	-8.0%	-0.083	-0.029	-0.088	-0.007	0.059	-0.091	0.000		
2002	-2.3%	-0.023	0.007	-0.026	0.060	0.033	-0.203	0.000		
2003	-2.9%	-0.029	-0.005	-0.031	-0.065	0.026	-0.024	0.000		
2004	-16.7%	-0.182	-0.209	-0.180	-0.398	-0.030	0.093	0.000		
2005	-13.6%	-0.146	-0.298	-0.133	0.051	-0.165	0.141	0.000		
2006	-5.7%	-0.059	-0.050	-0.059	0.016	0.009	0.095	0.000		
2007	-1.6%	-0.017	0.021	-0.020	0.049	0.040	-0.084	0.000		
2008	-2.7%	-0.027	0.038	-0.033	0.006	0.071	-0.308	0.000		
2009	-0.2%	-0.002	0.168	-0.018	0.066	0.186	-0.427	0.000		
2010	8.9%	0.085	0.139	0.079	0.012	0.060	-0.092	0.000		
2011	1.3%	0.013	0.032	0.010	0.003	0.022	0.043	0.000		
2012	4.6%	0.045	0.129	0.035	0.022	0.093	0.123	0.000		
2013	0.5%	0.005	0.155	-0.015	0.071	0.170	0.151	0.000		
2014	0.5%	0.005	0.093	-0.009	0.003	0.102	0.178	0.000		
2015	-0.8%	-0.008	0.074	-0.022	0.002	0.096	0.194	0.000		
2016*	-2.4%	-0.025	0.012	-0.032	0.004	0.044	0.124	0.000		
2017	-0.6%	-0.006	-0.006	-0.006	0.004	0.000	0.140	0.000		
2018	-0.6%	-0.006	-0.006	-0.006	0.004	0.000	0.142	0.000		
2019	-1.2%	-0.012	-0.012	-0.012	0.004	0.000	0.083	0.000		
2020	-2.5%	-0.025	-0.025	-0.025	0.004	0.000	-0.062	0.000		

### Y = Hazardousness-Adjusted Noncumulative Indemnity Claim Frequency

Constant	-0.020
Std Err of Y Est	0.040
R Squared	0.575
No. of Observations	38
Degrees of Freedom	33

X Coefficient(s)	0.174	0.282	0.092	-0.132
Std Err of Coef.	0.073	0.062	0.044	0.078

### Notes:

Indemnity Benefit Level variable is leading. The benefit level change for AY 2004 is related to the AY 2003 change in non-cumulative frequency.

The Indemnity Benefit Level change for Ogilvie & Almaraz / Guzman in 2009-2010 is not leading.

The Indemnity Benefit Level variable excludes indemnity benefit utilization, and changes in the death and permanent total benefits.

The Indemnity Benefit Level variable has been revised due to on-leveling reassessments. See Actuarial Committee item AC09-03-03.

For 1993 on, cumulative claims include both cumulative trauma and occupational disease claims. See March 19, 2014 Actuarial Committee Agenda Item III.

Economic variables are historical through 2017; June 2018 UCLA Anderson Forecasts for 2018 on.

Regression is over AY 1979 through AY 2016. AY 2017 through AY 2020 are projections.

The constant term, -0.020, consists of measured offsets that recognize annual changes in real benefit levels relative to nominal

benefit levels and long-term economic growth. Without these offsets, the indemnity benefit level and economic variables would project frequency to increase without bound.

\*AY 2016 change is based on a comparison of 2016 accidents on 2015 policies to 2015 accidents on 2014 policies.

### **Indemnity Claim Frequency History and Projections**

<b>A</b> .V.	Intra-Class Indemnity Claim	Inter-Class Indemnity Claim Frequency	Overall Indemnity Claim		ual Percent Chan	0
AY	Frequency(a)	Index(b)	Frequency	Intra-Class	Inter-Class	Overall
1979	0.564	0.921	0.680	 -6.54%	 -0.75%	7.040/
1980 1981	0.528 0.509	0.914 0.900	0.631 0.599	-0.54% -3.54%	-0.75% -1.56%	-7.24% -5.04%
1982	0.501	0.882	0.578	-3.54 <i>%</i> -1.59%	-2.00%	-3.56%
1983	0.532	0.873	0.607	6.20%	-0.98%	5.17%
1984	0.582	0.871	0.664	9.53%	-0.18%	9.32%
1985	0.594	0.867	0.674	2.05%	-0.51%	1.52%
1986	0.580	0.859	0.652	-2.39%	-0.92%	-3.28%
1987	0.589	0.854	0.658	1.53%	-0.56%	0.97%
1988	0.593	0.854	0.663	0.69%	-0.06%	0.64%
1989	0.608	0.853	0.678	2.47%	-0.08%	2.39%
1990	0.663	0.845	0.733	9.04%	-0.89%	8.07%
1991	0.665	0.832	0.724	0.28%	-1.58%	-1.30%
1992	0.591	0.820	0.634	-11.09%	-1.45%	-12.37%
1993	0.503	0.810	0.533	-14.91%	-1.25%	-15.98%
1994	0.439	0.809	0.465	-12.76%	-0.06%	-12.81%
1995	0.418	0.811	0.444	-4.64%	0.16%	-4.49% 7.04%
1996 1997	0.390	0.800	0.408	-6.78% -3.27%	-1.25% -1.23%	-7.94% -4.46%
1997	0.377 0.363	0.791 0.786	0.390 0.373	-3.27% -3.76%	-1.23% -0.60%	-4.46% -4.34%
1999	0.368	0.774	0.373	1.45%	-1.48%	-0.05%
2000	0.383	0.752	0.373	4.02%	-2.91%	0.99%
2001	0.353	0.753	0.347	-7.99%	0.13%	-7.87%
2002	0.344	0.763	0.344	-2.31%	1.34%	-1.00%
2003	0.335	0.764	0.335	-2.85%	0.20%	-2.66%
2004	0.279	0.763	0.278	-16.65%	-0.21%	-16.83%
2005	0.241	0.760	0.240	-13.59%	-0.31%	-13.85%
2006	0.227	0.754	0.224	-5.69%	-0.81%	-6.46%
2007	0.224	0.749	0.219	-1.64%	-0.68%	-2.31%
2008	0.217	0.740	0.211	-2.71%	-1.18%	-3.85%
2009	0.217	0.727	0.206	-0.20%	-1.82%	-2.02%
2010	0.236	0.713	0.220	8.87%	-1.87%	6.83%
2011	0.239	0.703	0.220	1.27%	-1.42%	-0.17%
2012 2013	0.250 0.252	0.695 0.692	0.228 0.228	4.65% 0.53%	-1.19% -0.35%	3.40% 0.18%
2013	0.252	0.694	0.230	0.47%	0.24%	0.71%
2015(c)	0.251	0.693	0.228	-0.77%	-0.07%	-0.84%
2015(d)	0.250	0.693	0.227			
2016(e)	0.244	0.693	0.221	-2.42%	-0.07%	-2.49%
2017	0.243	0.698	0.221	-0.64%	0.70%	0.06%
2018	0.241	0.699	0.220	-0.62%	0.17%	-0.45%
2019	0.238	0.697	0.217	-1.17%	-0.29%	-1.45%
2020	0.232	0.696	0.212	-2.48%	-0.14%	-2.61%
PY	0.247	0.724	0.200			
2008 2009	0.217 0.226	0.734 0.720	0.209 0.213	3.92%	-1.84%	1.96%
2009	0.226	0.720	0.213	3.92% 5.25%	-1.84% -1.67%	3.53%
2010	0.244	0.708	0.220	2.82%	-1.32%	3.55% 1.45%
2012	0.251	0.693	0.228	2.73%	-0.81%	1.91%
2013	0.252	0.693	0.229	0.50%	-0.08%	0.42%
2014	0.252	0.694	0.228	-0.23%	0.10%	-0.13%
2015	0.247	0.693	0.224	-1.68%	-0.07%	-1.75%
2016	0.243	0.695	0.221	-1.62%	0.28%	-1.35%
2017	0.242	0.698	0.221	-0.63%	0.46%	-0.18%
2018	0.240	0.698	0.219	-0.87%	-0.04%	-0.91%
2019	0.236	0.696	0.215	-1.76%	-0.22%	-1.97%

Notes:

(a) All frequencies are per \$M exposure at PY 2016 Level.

(b) Index is to AY 1961.

(c) 2015 accidents on 2015 and 2014 policies.

(d) 2015 accidents on 2014 policies only.

(e) AY 2016 percent changes are based on a comparison of 2016 accidents on 2015 policies to 2015 accidents on 2014 policies.

(f) Forecasts below thick solid line.

Source: WCIRB Indemnity Frequency Model

### California OPRL Injury & Illness Rates

Α	В	С	D	Е	F	G	Н	I	J	
	Total		Total		California	Frequen	cy Rates	Annual C	change in	Insured System
	Reportable	Total	Days Away	Ind Proxy/	Avg Ann	per 1,000	Workers	Frequen	icy Rates	Overall Ind
CY	Incidents	Cases(a)	Cases	Incidents	Employment(b)	Incidents	"Indemnity"	Incidents	"Indemnity"	Freq Change(c)
1992	993.9	456.6	359.8	36.2%	12,171.0	81.7	29.6			
1993	918.4	425.0	324.8	35.4%	11,964.1	76.8	27.1	-6.0%	-8.2%	-16.0%
1994	902.6	436.7	313.3	34.7%	12,150.9	74.3	25.8	-3.2%	-5.0%	-12.8%
1995	825.3	401.0	278.0	33.7%	12,458.6	66.2	22.3	-10.8%	-13.5%	-4.5%
1996	784.7	384.3	253.3	32.3%	12,739.1	61.6	19.9	-7.0%	-10.9%	-7.9%
1997	809.3	409.8	251.6	31.1%	13,149.1	61.5	19.1	-0.1%	-3.8%	-4.5%
1998	779.5	388.2	241.0	30.9%	13,583.5	57.4	17.7	-6.8%	-7.3%	-4.3%
1999	758.9	370.8	229.1	30.2%	14,135.5	53.7	16.2	-6.4%	-8.6%	-0.1%
2000	787.4	396.4	246.2	31.3%	14,616.5	53.9	16.8	0.3%	3.9%	1.0%
2001	748.2	413.4	259.0	34.6%	14,747.4	50.7	17.6	-5.8%	4.3%	-7.9%
2002	694.1	404.1	231.8	33.4%	14,593.0	47.6	15.9	-6.2%	-9.6%	-1.0%
2003	684.7	387.0	223.5	32.6%	14,301.3	47.9	15.6	0.7%	-1.6%	-2.7%
2004	645.1	367.3	201.4	31.2%	14,383.1	44.9	14.0	-6.3%	-10.4%	-16.8%
2005	629.9	344.1	179.4	28.5%	14,570.7	43.2	12.3	-3.6%	-12.1%	-13.9%
2006	603.0	340.4	171.0	28.4%	14,892.9	40.5	11.5	-6.3%	-6.7%	-6.5%
2007	594.4	328.6	168.2	28.3%	15,428.6	38.5	10.9	-4.8%	-5.1%	-2.3%
2008	541.8	298.4	158.9	29.3%	15,452.7	35.1	10.3	-9.0%	-5.7%	-3.9%
2009	491.9	269.3	142.3	28.9%	14,877.9	33.1	9.6	-5.7%	-7.0%	-2.0%
2010	464.1	257.1	137.4	29.6%	14,255.0	32.6	9.6	-1.5%	0.8%	6.8%
2011	440.9	243.6	134.2	30.4%	13,875.2	31.8	9.7	-2.4%	0.3%	-0.2%
2012	451.5	257.1	140.1	31.0%	14,959.8	30.2	9.4	(b)	(b)	3.4%
2013	468.4	265.0	146.8	31.3%	15,379.0	30.5	9.5	0.9%	1.9%	0.2%
2014	460.7	265.1	142.8	31.0%	15,809.1	29.1	9.0	-4.3%	-5.4%	0.7%
2015	470.6	273.5	144.0	30.6%	16,295.2	28.9	8.8	-0.9%	-2.2%	-0.8%
2016	466.6	272.7	145.9	31.3%	16,718.6	27.9	8.7	-3.4%	-1.2%	-2.5%
	000s	000s	000s	Proxy for	000s	Proxy for	Proxy for	Change in	Change in	
	Broad OSHA		Proxy for	Indemnity		Indemnity	Indemnity	Column G	Column H	
	Definition		Indemnity	to Total		& Med-Only	D/F	Proxy for	Proxy for	
	Proxy for			Ratio		Combined		Indemnity	Indemnity	
	Med & Ind			D/B		B/F		& Med-Only		
	Combined							Combined		

Notes:

- (a) Cases with days away from work, job restrictions or transfers.
- (b) Series Change: OPRL data element was discontinued in 2012. BLS QCEW data element for 2013 and later.
- (c) Insured System AY 2016 change is based on a comparison of 2016 accidents on 2015 policies to 2015 accidents on 2014 policies.

Sources: California Department of Industrial Relations - Office of Policy, Research, and Legislation Bureau of Labor Statistics - Quarterly Census of Employment and Wages WCIRB Indemnity Claim Frequency Model for insured system

### Self-Insured Employers - Claim Frequency

### Private Self-Insured Employers

			i iivate oeii i	modred Emp	loyero				
							Total Freq.		Ind. Freq
Number of	Cases Reported	During Year	Indemnity	Annual	Private	Total	Annual	Indemnity	Annual
Y Medical-Only	y Indemnity	Total	/Total	Change	Employees	Frequency	Change	Frequency	Change
73,527	46,596	120,123	0.388		2,049,611	0.059		0.023	
2 72,130	46,218	118,348	0.391	0.7%	1,968,800	0.060	2.6%	0.023	3.3%
03 69,761	46,477	116,238	0.400	2.4%	2,474,025	0.047	-21.8%	0.019	-20.0%
70,630	42,455	113,085	0.375	-6.1%	2,595,470	0.044	-7.3%	0.016	-12.9%
05 66,467	40,102	106,569	0.376	0.2%	2,814,083	0.038	-13.1%	0.014	-12.9%
69,395	35,570	104,965	0.339	-9.9%	2,681,843	0.039	3.4%	0.013	-6.9%
07 61,432	30,247	91,679	0.330	-2.6%	2,295,155	0.040	2.1%	0.013	-0.6%
08 59,764	32,631	92,395	0.353	7.0%	2,393,095	0.039	-3.3%	0.014	3.5%
9 51,916	29,557	81,473	0.363	2.7%	2,173,519	0.037	-2.9%	0.014	-0.3%
10 50,039	29,036	79,075	0.367	1.2%	2,145,570	0.037	-1.7%	0.014	-0.5%
11 48,360	29,026	77,386	0.375	2.1%	2,111,065	0.037	-0.5%	0.014	1.6%
12 49,492	28,065	77,557	0.362	-3.5%	2,122,757	0.037	-0.3%	0.013	-3.8%
13 46,442	29,573	76,015	0.389	7.5%	2,088,402	0.036	-0.4%	0.014	7.1%
14 45,775	30,652	76,427	0.401	3.1%	2,190,516	0.035	-4.1%	0.014	-1.2%
15 43,785	31.899	75,684	0.421	5.1%	2,259,451	0.033	-4.0%	0.014	0.9%
	6 69,395 7 61,432 8 59,764 9 51,916 0 50,039 1 48,360 2 49,492 3 46,442 4 45,775	6 69,395 35,570 7 61,432 30,247 8 59,764 32,631 9 51,916 29,557 0 50,039 29,036 1 48,360 29,026 2 49,492 28,065 3 46,442 29,573 4 45,775 30,652	6 69,395 35,570 104,965 7 61,432 30,247 91,679 8 59,764 32,631 92,395 9 51,916 29,557 81,473 0 50,039 29,036 79,075 1 48,360 29,026 77,386 2 49,492 28,065 77,557 3 46,442 29,573 76,015 4 45,775 30,652 76,427	6 69,395 35,570 104,965 0.339 7 61,432 30,247 91,679 0.330 8 59,764 32,631 92,395 0.353 9 51,916 29,557 81,473 0.363 0 50,039 29,036 79,075 0.367 1 48,360 29,026 77,386 0.375 2 49,492 28,065 77,557 0.362 3 46,442 29,573 76,015 0.389 4 45,775 30,652 76,427 0.401	6     69,395     35,570     104,965     0.339     -9.9%       7     61,432     30,247     91,679     0.330     -2.6%       8     59,764     32,631     92,395     0.353     7.0%       9     51,916     29,557     81,473     0.363     2.7%       0     50,039     29,036     79,075     0.367     1.2%       1     48,360     29,026     77,386     0.375     2.1%       2     49,492     28,065     77,557     0.362     -3.5%       3     46,442     29,573     76,015     0.389     7.5%       4     45,775     30,652     76,427     0.401     3.1%	6         69,395         35,570         104,965         0.339         -9.9%         2,681,843           7         61,432         30,247         91,679         0.330         -2.6%         2,295,155           8         59,764         32,631         92,395         0.353         7.0%         2,393,095           9         51,916         29,557         81,473         0.363         2.7%         2,173,519           0         50,039         29,036         79,075         0.367         1.2%         2,145,570           1         48,360         29,026         77,386         0.375         2.1%         2,111,065           2         49,492         28,065         77,557         0.362         -3.5%         2,122,757           3         46,442         29,573         76,015         0.389         7.5%         2,088,402           4         45,775         30,652         76,427         0.401         3.1%         2,190,516	6         69,395         35,570         104,965         0.339         -9.9%         2,681,843         0.039           7         61,432         30,247         91,679         0.330         -2.6%         2,295,155         0.040           8         59,764         32,631         92,395         0.353         7.0%         2,393,095         0.039           9         51,916         29,557         81,473         0.363         2.7%         2,173,519         0.037           1         48,360         29,026         77,386         0.375         2.1%         2,111,065         0.037           2         49,492         28,065         77,557         0.362         -3.5%         2,122,757         0.037           3         46,442         29,573         76,015         0.389         7.5%         2,088,402         0.036           4         45,775         30,652         76,427         0.401         3.1%         2,190,516         0.035	6         69,395         35,570         104,965         0.339         -9.9%         2,681,843         0.039         3.4%           7         61,432         30,247         91,679         0.330         -2.6%         2,295,155         0.040         2.1%           8         59,764         32,631         92,395         0.353         7.0%         2,393,095         0.039         -3.3%           9         51,916         29,557         81,473         0.363         2.7%         2,173,519         0.037         -2.9%           0         50,039         29,036         79,075         0.367         1.2%         2,145,570         0.037         -1.7%           1         48,360         29,026         77,386         0.375         2.1%         2,111,065         0.037         -0.5%           2         49,492         28,065         77,557         0.362         -3.5%         2,122,757         0.037         -0.3%           3         46,442         29,573         76,015         0.389         7.5%         2,088,402         0.036         -0.4%           4         45,775         30,652         76,427         0.401         3.1%         2,190,516         0.035         -4.1%	6         69,395         35,570         104,965         0.339         -9.9%         2,681,843         0.039         3.4%         0.013           7         61,432         30,247         91,679         0.330         -2.6%         2,295,155         0.040         2.1%         0.013           8         59,764         32,631         92,395         0.353         7.0%         2,393,095         0.039         -3.3%         0.014           9         51,916         29,557         81,473         0.363         2.7%         2,173,519         0.037         -2.9%         0.014           1         50,039         29,036         79,075         0.367         1.2%         2,145,570         0.037         -1.7%         0.014           1         48,360         29,026         77,386         0.375         2.1%         2,111,065         0.037         -0.5%         0.014           2         49,492         28,065         77,557         0.362         -3.5%         2,122,757         0.037         -0.3%         0.013           3         46,442         29,573         76,015         0.389         7.5%         2,088,402         0.036         -0.4%         0.014           4

### Public Self-Insured Employers

				Fublic Sell-II	isureu Lilipii	Jyers				
								Total Freq.		Ind. Freq
	Number of Ca	ses Reported [	Ouring Year	Indemnity	Annual	Public	Total	Annual	Indemnity	Annual
FY	Medical-Only	Indemnity	Total	/Total	Change	Employees	Frequency	Change	Frequency	Change
2000/2001	65,103	56,168	121,271	0.463		1,379,977	0.088		0.041	
2001/2002	65,372	60,688	126,060	0.481	3.9%	1,504,119	0.084	-4.6%	0.040	-0.9%
2002/2003	69,985	65,043	135,028	0.482	0.1%	1,646,055	0.082	-2.1%	0.040	-2.1%
2003/2004	68,563	64,214	132,777	0.484	0.4%	1,804,405	0.074	-10.3%	0.036	-9.9%
2004/2005	69,739	56,265	126,004	0.447	-7.7%	1,764,198	0.071	-2.9%	0.032	-10.4%
2005/2006	66,405	52,524	118,929	0.442	-1.1%	1,670,607	0.071	-0.3%	0.031	-1.4%
2006/2007	65,564	50,664	116,228	0.436	-1.3%	1,842,017	0.063	-11.4%	0.028	-12.5%
2007/2008	70,784	57,618	128,402	0.449	2.9%	1,939,483	0.066	4.9%	0.030	8.0%
2008/2009	68,184	57,595	125,779	0.458	2.0%	2,095,055	0.060	-9.3%	0.027	-7.5%
2009/2010	64,031	57,322	121,353	0.472	3.2%	2,040,413	0.059	-0.9%	0.028	2.2%
2010/2011	61,806	57,201	119,007	0.481	1.8%	1,920,695	0.062	4.2%	0.030	6.0%
2011/2012	61,151	57,461	118,612	0.484	0.8%	1,898,064	0.062	0.9%	0.030	1.7%
2012/2013	60,303	56,398	116,701	0.483	-0.2%	1,891,873	0.062	-1.3%	0.030	-1.5%
2013/2014	58,263	56,858	115,121	0.494	2.2%	2,396,139	0.048	-22.1%	0.024	-20.4%
2014/2015	57,276	57,519	114,795	0.501	1.4%	1,991,021	0.058	20.0%	0.029	21.7%
2015/2016	59,033	56,797	115,830	0.490	-2.1%	2,068,691	0.056	-2.9%	0.027	-5.0%
2016/2017	60,528	55,723	116,251	0.479	-2.2%	2,127,675	0.055	-2.4%	0.026	-4.6%

All Self-Insured Employers											Insure	d System
								Total Freq.		Ind. Freq		Ind. Freq
	Number of Ca	ses Reported [	During Year	Indemnity	Annual	All Self-Ins.	Total	Annual	Indemnity	Annual		Annual
CY	Medical-Only	Indemnity	Total	/Total	Change	Employees	Frequency	Change	Frequency	Change	AY	Change
2001	138,765	105,024	243,789	0.431		3,491,659	0.070		0.030		2001	-7.9%
2002	139,809	109,084	248,892	0.438	1.7%	3,543,887	0.070	0.6%	0.031	2.3%	2002	-1.0%
2003	139,035	111,106	250,141	0.444	1.3%	4,199,255	0.060	-15.2%	0.026	-14.0%	2003	-2.7%
2004	139,781	102,695	242,476	0.424	-4.6%	4,379,772	0.055	-7.1%	0.023	-11.4%	2004	-16.8%
2005	134,539	94,497	229,036	0.413	-2.6%	4,531,486	0.051	-8.7%	0.021	-11.1%	2005	-13.9%
2006	135,380	87,164	222,544	0.392	-5.1%	4,438,155	0.050	-0.8%	0.020	-5.8%	2006	-6.5%
2007	129,606	84,388	213,994	0.394	0.7%	4,185,905	0.051	2.0%	0.020	2.6%	2007	-2.3%
2008	129,248	90,238	219,486	0.411	4.3%	4,410,364	0.050	-2.7%	0.020	1.5%	2008	-3.9%
2009	118,024	87,016	205,039	0.424	3.2%	4,241,253	0.048	-2.9%	0.021	0.3%	2009	-2.0%
2010	112,958	86,298	199,255	0.433	2.1%	4,126,124	0.048	-0.1%	0.021	1.9%	2010	6.8%
2011	109,839	86,357	196,196	0.440	1.6%	4,020,445	0.049	1.1%	0.021	2.7%	2011	-0.2%
2012	110,219	84,995	195,214	0.435	-1.1%	4,017,726	0.049	-0.4%	0.021	-1.5%	2012	3.4%
2013	105,725	86,201	191,926	0.449	3.2%	4,232,408	0.045	-6.7%	0.020	-3.7%	2013	0.2%
2014	103,545	87,841	191,385	0.459	2.2%	4,029,849	0.047	4.7%	0.022	7.0%	2014	0.7%
2015	101,940	89,057	190,997	0.466	1.6%	4,422,931	0.043	-9.1%	0.020	-7.6%	2015	-0.8%
2016	105,820	88,625	194,445	0.456	-2.2%	4,318,799	0.045	4.3%	0.021	1.9%	2016	-2.5%

Notes: Fiscal Year Public data prorated to CYs 50%/50%.

Insured System AY 2016 change is based on a comparison of 2016 accidents on 2015 policies to 2015 accidents on 2014 policies.

Sources: California Department of Industrial Relations

WCIRB Indemnity Claim Frequency Model for insured system

Annual Changes in Indemnity Frequency Attributable to Changes in Hazardousness

		Change in	Indemnity Frequency	Annual % Change in Ind Frequency Attributable to
Policy	Report	Frequency	Hazardousness	Change in Mix
Year	Level	Hazardousness	Index	of Exposures
1961	3	1.000000	1.000000	
1962	3	0.990262	0.990262	-0.9738
1963	3	0.998718	0.988993	-0.1282
1964	3	0.994304	0.983359	-0.5696
1965	3	0.993875	0.977336	-0.6125
1966	3	0.983584	0.961291	-1.6416
1967	3	0.987626	0.949396	-1.2374
1968	3	0.997512	0.947033	-0.2488
1969	3	0.986390	0.934144	-1.3610
1970	3	0.989966	0.924770	-1.0034
1971	3	1.000824	0.925532	0.0824
1972	3	1.000505	0.926000	0.0505
1973	3	0.998631	0.924732	-0.1369
1974	3	0.986017	0.911802	-1.3983
1975	3	0.984110	0.897313	-1.5890
1976	3	1.004996	0.901796	0.4996
1977	3	1.009490	0.910354	0.9490
1978	3	1.012494	0.921728	1.2494
1979	3	0.997841	0.919739	-0.2159
1980	3	0.988843	0.909477	-1.1157
1981	3	0.981336	0.892503	-1.8664
1982	3	0.979033	0.873790	-2.0967
1983	3	0.997989	0.872032	-0.2011
1984	3	0.998272	0.870525	-0.1728
1985	3	0.992516	0.864010	-0.7484
1986	3	0.989667	0.855082	-1.0333
1987	3	0.997751	0.853159	-0.2249
1988	3	1.000574	0.853649	0.0574
1989	5	0.998212	0.852122	-0.1788
1990	5	0.986184	0.840349	-1.3816
1991	5	0.982822	0.825913	-1.7178
1992	5	0.987393	0.815501	-1.2607
1993	5	0.987562	0.805358	-1.2438
1994 1995	5 5	1.007382 0.997625	0.811303 0.809376	0.7382 -0.2375
1995	5	0.980288	0.793422	-0.2375 -1.9712
1997	5	0.993034	0.787895	-0.6966
1998	5	0.994743	0.783752	-0.5257
1999	5	0.978134	0.766615	-2.1866
2000	5	0.965472	0.740145	-3.4528
2001	5	1.027926	0.760814	2.7926
2002	5	1.002823	0.762962	0.2823
2003	5	1.001398	0.764029	0.1398
2004	5	0.995209	0.760369	-0.4791
2005	5	0.998285	0.759065	-0.1715
2006	5	0.986896	0.749118	-1.3104
2007	5	0.998047	0.747655	-0.1953
2008	5	0.980684	0.733213	-1.9316
2009	5	0.982600	0.720455	-1.7400
2010	5	0.980260	0.706234	-1.9740
2011	5	0.990176	0.699296	-0.9824
2012	Proj to 5th	0.986361	0.689758	-1.3639
2013	Proj to 5th	1.004870	0.693118	0.4870
2014	Proj to 5th	1.000344	0.693356	0.0344
2015	Proj to 5th	0.998372	0.691989	-0.1628

### Changes in Incremental Indemnity Claim Counts and Medical Only Claim Counts

Change in Statewide Incremental Number of Indemnity Claims

Change in Statewide Incremental Number of Medical-Only Claims

		-		
	Change in	Change in	Change in	Change in
0.1	Quarterly Increment	4-Quarter Increment	Quarterly Increment	
Calendar	from Same Quarter	from Same Quarter	from Same Quarter	from Same Quarter
Quarter	at Prior	at Prior	at Prior	at Prior
Evaluation	Calendar Year	<u>Calendar Year</u>	Calendar Year	Calendar Year
3/31/2007	-2.4%		 40 F0/	
6/30/2007	-10.2% 0.3%	<del></del>	-13.5%	
9/30/2007		 6 39/	1.2%	
12/31/2007	-13.4%	-6.3% 7.3%	-19.4%	 -11.6%
3/31/2008 6/30/2008	-5.8% -3.9%	-7.2% -5.7%	-14.8% -2.8%	-11.6% -9.0%
9/30/2008	-3.9% -19.2%	-3.7% -10.7%	-2.6% -17.6%	-9.0% -13.9%
12/31/2008	-19.2% -16.7%	-10.7% -11.4%	-3.8%	-10.3%
3/31/2009	-10.7 % -27.1%	-11.4% -16.8%	-3.6% -27.5%	-10.3% -13.2%
6/30/2009	-27.1% -14.2%	-10.6 <i>%</i> -19.4%	-27.0%	-19.4%
9/30/2009	-14.2 <i>%</i> -8.2%	-19.4 % -16.8%	-16.7%	-19.4 <i>%</i> -19.2%
12/31/2009	2.5%	-10.8 <i>%</i> -12.8%	-15.8%	-19.2 % -22.0%
3/31/2010	7.4%	-12.8 % -4.1%	-13.6 <i>%</i> -5.2%	-22.0 % -17.1%
6/30/2010	3.9%	1.0%	-3.2 % -1.9%	-10.6%
9/30/2010	5.9% 6.7%	5.1%	-6.3%	-7.6%
12/31/2010	7.2%	6.3%	3.3%	-7.6% -2.6%
3/31/2011	2.7%	5.1%	-4.1%	-2.3%
6/30/2011	-1.2%	3.8%	-4.1% -8.9%	-2.3% -4.1%
9/30/2011	3.4%	2.9%	-0.9% -1.3%	-4.1% -2.7%
12/31/2011	4.5%	2.3%	-7.8%	-2.7 % -5.5%
3/31/2012	-0.4%	1.5%	-7.8%	-5.5 <i>%</i> -4.6%
6/30/2012	-0.4% 8.1%	3.9%	0.1%	-4.6% -2.6%
9/30/2012	5.5%	4.5%	3.2%	-2.0 % -1.5%
12/31/2012	6.7%	5.1%	5.5%	1.8%
3/31/2013	5.2%	6.4%	-4.2%	1.3%
6/30/2013	10.9%	7.1%	9.0%	3.4%
9/30/2013	6.2%	7.1%	-1.9%	2.0%
12/31/2013	5.4%	7.0%	0.5%	0.8%
3/31/2014	8.6%	7.7%	0.6%	1.9%
6/30/2014	-0.2%	4.8%	-5.8%	-1.8%
9/30/2014	1.1%	3.5%	1.3%	-0.9%
12/31/2014	-0.4%	2.0%	1.7%	-0.6%
3/31/2015	-0.5%	0.0%	7.5%	0.9%
6/30/2015	2.4%	0.7%	2.6%	3.1%
9/30/2015	3.1%	1.2%	7.9%	4.9%
12/31/2015	2.7%	2.0%	0.7%	4.6%
3/31/2016	5.3%	3.4%	6.3%	4.4%
6/30/2016	2.7%	3.4%	4.6%	4.8%
9/30/2016	-1.2%	2.3%	-3.3%	1.8%
12/31/2016	0.3%	1.7%	-1.2%	1.3%
3/31/2017	2.7%	1.1%	1.4%	0.2%
6/30/2017	4.0%	1.4%	6.3%	0.7%
9/30/2017	0.9%	2.0%	5.3%	3.0%
12/31/2017	1.6%	2.3%	13.2%	6.6%
3/31/2018	-2.2%	1.1%	2.7%	6.9%

### **Economic Variables**

-			Economic		
	Aggregate	Unemployment	Aggregate	Differences Unemployment	Variables
CY	Employment	Rate	Employment	Rate	1st Prin. Comp.
1961	3,962,466	6.90	· · ·		·
1962	4,145,937	5.80	0.045	-0.174	0.178
1963	4,293,126	6.00	0.035	0.034	-0.029
1964	4,425,502	6.00	0.030	0.000	0.004
1965	4,545,829	5.90	0.027	-0.017	0.020
1966	4,793,025	4.90	0.053	-0.186	0.191
1967	4,928,192	5.70	0.028	0.151	-0.146
1968	5,133,597	5.40	0.041	-0.054	0.059
1969	5,368,219	5.20	0.045	-0.038	0.044
1970	5,335,500	7.30	-0.006	0.339	-0.337
1971	5,284,027	8.83	-0.010	0.190	-0.190
1972	6,021,455	7.65	0.131	-0.144	0.161
1973	6,499,433	7.06	0.076	-0.080	0.090
1974	6,708,187	7.34	0.032	0.039	-0.035
1975	6,683,921	9.92	-0.004	0.301	-0.298
1976	7,259,787	9.21	0.083	-0.074	0.085
1977					
	7,680,467	8.29	0.056	-0.105	0.112
1978	9,201,297	7.15	0.181	-0.148	0.172
1979	9,619,931	6.28	0.044	-0.129	0.134
1980	10,267,320	6.87	0.065	0.090	-0.080
1981	10,406,215	7.45	0.013	0.081	-0.078
1982	10,233,046	9.99	-0.017	0.293	-0.292
1983	10,332,778	9.72	0.010	-0.028	0.029
1984	10,823,902	7.82	0.046	-0.217	0.221
1985	11,176,267	7.25	0.032	-0.076	0.080
1986	11,487,196	6.73	0.027	-0.074	0.077
1987	11,891,541	5.81	0.035	-0.147	0.150
1988	12,358,794	5.35	0.039	-0.083	0.088
1989	12,690,476	5.13	0.026	-0.041	0.045
1990	12,944,553	5.81	0.020	0.124	-0.120
1991	12,780,079	7.78	-0.013	0.292	-0.291
1992	12,580,012	9.36	-0.016	0.185	-0.185
1993	12,480,943	9.56	-0.008	0.021	-0.022
1994	12,613,491	8.60	0.011	-0.105	0.106
1995	12,871,066	7.86	0.020	-0.090	0.092
1996	13,229,156	7.32	0.027	-0.071	0.074
1997	13,623,515	6.40	0.029	-0.134	0.137
1998	14,087,011	5.95	0.033	-0.074	0.078
1999	14,483,963	5.25	0.028	-0.124	0.127
2000	14,996,635	4.94	0.035	-0.062	0.066
2001	15,275,819	5.43	0.018	0.095	-0.091
2002	15,069,281	6.65	-0.014	0.203	-0.203
2003	14,997,539	6.81	-0.005	0.023	-0.024
2004	15,144,880	6.20	0.010	-0.093	0.093
2005	15,425,823	5.40	0.018	-0.139	0.141
2006	15,704,620	4.92	0.018	-0.093	0.095
2007	15,848,576	5.36	0.009	0.087	-0.084
2008	15,693,843	7.31	-0.010	0.310	-0.308
2009	14,815,548	11.15	-0.058	0.423	-0.427
2010	14,669,247	12.22	-0.010	0.091	-0.092
2011	14,827,970	11.72	0.011	-0.042	0.043
2012	15,163,187	10.38	0.022	-0.121	0.123
2013	15,566,096	8.94	0.026	-0.149	0.151
2014	15,994,392	7.50	0.027	-0.176	0.178
2015	16,475,315	6.19	0.030	-0.192	0.194
2016	16,904,536	5.48	0.026	-0.122	0.124
2017	17,240,071	4.77	0.020	-0.138	0.140
2018	17,617,831	4.15	0.022	-0.141	0.142
2019	17,912,507	3.82	0.017	-0.081	0.083
2020	18,046,274	4.08	0.007	0.064	-0.062
2020	10,0-10,217	7.00	0.001	0.004	0.002

Notes: The first principal component is of the annual log difference data from 1962-2017.

The first principal component of the annual log difference of the economic variables is:

1st PC of Econ Variables = -0.1396099 x Aggregate Employment + 0.9902066 x Unemployment Rate

Sources: Government historical labor statistics through 2017

UCLA Anderson forecasts through 2020 are as of June 2018

### Partial Accident Year Cumulative Injury Indemnity Claim Counts by Policy Year and Report Level

						1st Half Partial I						
_	AY	(AY-1).1	(AY-1).2	(AY-1).3	(AY-1).4	(AY-1).5	to (AY-1).6	to (AY-1).7	to (AY-1).8	to (AY-1).9	to (AY-1).10	
	2004	5,270	5,694	5,936	6,072	6,207	6,468	6,613	6,575	6,557	6,572	
	2005	3,168	3,715	4,065	4,316	4,645	4,798	4,818	4,846	4,868	4,872	
	2006	3,020	3,548	3,883	4,178	4,314	4,381	4,367	4,455	4,496	4,506	
	2007 2008	3,128 2,941	3,677	4,057 4,167	4,311 4,399	4,451 4,549	4,514 4,708	4,624 4,799	4,642 4,835	4,668 4,852	4,676	
			3,665							4,852		
	2009 2010	2,954 3,306	3,932 4,224	4,411 4,622	4,643	4,973	5,064	5,124 5,272	5,169			
	2010				5,130	5,166	5,218 5,493	5,272				
	2011	3,352 3,673	4,343 5,231	5,142 5,614	5,274 5,885	5,401 6,084	5,495					
		,	6,000	,	6,770	0,084						
	2013 2014	4,734 5,283	6,685	6,575 7,092	6,770							
	2014	5,263	6,785	7,092								
	2015	5,205	0,763									
	2010	3,203										
												1st Half
					1st Half Partia	I PY.RL Develop	ment Factors					Share of
		(AY-1).1	(AY-1).2	(AY-1).3	(AY-1).4	(AY-1).5	(AY-1).6	(AY-1).7	(AY-1).8	(AY-1).9	Final	Ttl Ind
	AY	to (AY-1).2	to (AY-1).3	to (AY-1).4	to (AY-1).5	to (AY-1).6	to (AY-1).7	to (AY-1).8	to (AY-1).9	to (AY-1).10	Tenths	Fifths
_	2004	1.081	1.042	1.023	1.022	1.042	1.022	0.994	0.997	1.002	6,572	12.4%
	2005	1.173	1.094	1.062	1.076	1.033	1.004	1.006	1.005	1.001	4,872	10.7%
	2006	1.175	1.094	1.076	1.033	1.016	0.997	1.020	1.009	1.002	4,506	10.2%
	2007	1.176	1.103	1.063	1.032	1.014	1.024	1.004	1.006	1.002	4,676	10.8%
	2008	1.246	1.137	1.056	1.034	1.035	1.019	1.007	1.004	1.002	4,861	11.4%
	2009	1.331	1.122	1.053	1.071	1.018	1.012	1.009	1.004	1.002	5,197	13.0%
	2010	1.278	1.094	1.110	1.007	1.010	1.010	1.009	1.004	1.002	5,347	13.5%
	2011	1.296	1.184	1.026	1.024	1.017	1.010	1.009	1.004	1.002	5,629	13.8%
	2012	1.424	1.073	1.048	1.034	1.017	1.010	1.009	1.004	1.002	6,340	14.5%
	2013	1.267	1.096	1.030	1.034	1.017	1.010	1.009	1.004	1.002	7,293	15.9%
	2014	1.265	1.061	1.030	1.034	1.017	1.010	1.009	1.004	1.002	7,867	16.7%
	2015	1.277	1.061	1.030	1.034	1.017	1.010	1.009	1.004	1.002	7,985	16.6%
	2016	1.277	1.061	1.030	1.034	1.017	1.010	1.009	1.004	1.002	7,823	16.3%
						Share of Total Ir	ndemnity Count					
						1st Half Partial I	PY.RL Sources					
	AY	(AY-1).1	(AY-1).2	(AY-1).3	(AY-1).4	(AY-1).5	to (AY-1).6	to (AY-1).7	to (AY-1).8	to (AY-1).9	to (AY-1).10	
	2004	10.9%	11.3%	11.8%	12.0%	12.2%	12.4%	12.5%	12.4%	12.4%	12.4%	
	2005	7.7%	8.7%	9.4%	10.0%	10.4%	10.6%	10.6%	10.7%	10.7%	10.7%	
	2006	7.3%	8.4%	9.0%	9.5%	9.7%	9.9%	9.9%	10.1%	10.1%	10.2%	
	2007	7.9%	8.9%	9.6%	10.0%	10.3%	10.4%	10.7%	10.7%	10.8%	10.8%	
	2008	7.7%	9.1%	9.9%	10.5%	10.8%	11.1%	11.3%	11.4%	11.4%		
	2009	8.4%	10.3%	11.4%	11.8%	12.6%	12.8%	12.9%	13.0%			
	2010	9.2%	11.1%	11.9%	13.1%	13.1%	13.2%	13.3%				
	2011	9.3%	11.2%	12.9%	13.1%	13.4%	13.6%					
	2012	9.6%	12.6%	13.2%	13.7%	14.1%						
	2013	11.7%	13.6%	14.6%	15.0%							
	2014	12.5%	14.7%	15.3%								
	2015	12.4%	14.7%									
	2016	12.2%										

### Claim Count Ratios by Region Based on Unit Statistical Data at 1st Report Level

				Ratio of	f Perman	ent Disa	bility Cla	aims to Ir	ndemnity	Claims	for Accid	lent Year	r		
Region	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Bay Area	0.400	0.380	0.364	0.316	0.310	0.289	0.294	0.302	0.321	0.334	0.316	0.312	0.322	0.327	0.324
Los Angeles/LA Basin	0.491	0.489	0.467	0.408	0.394	0.397	0.405	0.403	0.406	0.412	0.404	0.389	0.402	0.412	0.398
San Diego	0.484	0.464	0.415	0.345	0.330	0.327	0.333	0.354	0.361	0.364	0.364	0.349	0.371	0.378	0.371
All Other	0.429	0.408	0.373	0.322	0.316	0.297	0.313	0.307	0.332	0.328	0.322	0.303	0.320	0.326	0.301
All Regions	0.455	0.444	0.417	0.361	0.351	0.343	0.354	0.356	0.368	0.372	0.364	0.349	0.364	0.371	0.355
								nual Cha	•						
Region	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Bay Area		-5.1%	-4.2%	-13.3%	-1.9%	-6.6%	1.6%	2.8%	6.3%	3.9%	-5.4%	-1.4%	3.3%	1.7%	-0.9%
Los Angeles/LA Basin		-0.5%	-4.4%	-12.7%	-3.2%	0.6%	2.0%	-0.4%	0.8%	1.3%	-1.8%	-3.9%	3.4%	2.6%	-3.6%
San Diego		-4.0%		-16.9%	-4.2%	-0.9%	1.8%	6.4%	1.8%	1.0%	0.0%	-4.2%	6.2%	2.0%	-1.8%
All Other		-4.9%	-8.6%	-13.8%	-1.6%	-6.1%	5.4%	-1.9%	8.0%	-1.2%	-1.8%	-5.9%	5.8%	1.6%	-7.7%
All Regions		-2.5%	-6.0%	-13.5%	-2.7%	-2.3%	3.2%	0.5%	3.5%	0.9%	-2.0%	-4.1%	4.2%	2.0%	-4.4%
	Ī				D (										
Danian	0000	0000	0004	0005			•		l Claims				0044	0045	0040
Region	2002 0.340	2003 0.347	2004 0.308	2005 0.280	2006 0.285	2007 0.288	2008 0.292	2009 0.301	2010 0.314	2011 0.323	2012 0.317	2013 0.329	2014 0.329	2015 0.335	2016 0.332
Bay Area										0.354					
Los Angeles/LA Basin	0.358	0.368	0.337 0.280	0.306 0.263	0.301 0.261	0.308 0.257	0.314 0.268	0.333 0.278	0.347 0.301	0.354	0.367 0.326	0.385 0.327	0.390 0.328	0.385 0.325	0.384 0.324
San Diego		0.309													
All Other	0.346	0.352	0.324	0.299	0.291	0.294	0.298 0.301	0.305 0.315	0.319 0.329	0.328 0.338	0.328 0.344	0.342	0.338	0.327	0.331
All Regions	0.347	0.354	0.323	0.295	0.291	0.296	0.301	0.315	0.329	0.336	0.344	0.358	0.359	0.354	0.353
	_														
							Anı	nual Cha	inae						
Region	2002	2003	2004	2005	2006	2007	Anı 2008	nual Cha 2009	ange 2010	2011	2012	2013	2014	2015	2016
Region Bay Area	2002	2003 1.9%	2004	2005	2006 1.7%	2007			•	2011 2.9%	2012	2013 3.8%	2014	2015 2.0%	2016 -0.9%
							2008	2009	2010						
Bay Area		1.9%	-11.3%	-8.9%	1.7%	0.8%	2008 1.4%	2009 3.3%	2010 4.2%	2.9%	-1.8%	3.8%	-0.2%	2.0%	-0.9%
Bay Area Los Angeles/LA Basin		1.9% 2.6%	-11.3% -8.5%	-8.9% -9.1%	1.7% -1.8%	0.8% 2.5%	2008 1.4% 1.9%	2009 3.3% 6.1%	2010 4.2% 4.0%	2.9% 2.2%	-1.8% 3.8%	3.8% 4.8%	-0.2% 1.2%	2.0% -1.1%	-0.9% -0.3%
Bay Area Los Angeles/LA Basin San Diego		1.9% 2.6% 0.0%	-11.3% -8.5% -9.3%	-8.9% -9.1% -6.0%	1.7% -1.8% -0.7%	0.8% 2.5% -1.7%	2008 1.4% 1.9% 4.4%	2009 3.3% 6.1% 3.7%	2010 4.2% 4.0% 8.4%	2.9% 2.2% 3.5%	-1.8% 3.8% 4.4%	3.8% 4.8% 0.5%	-0.2% 1.2% 0.3%	2.0% -1.1% -0.9%	-0.9% -0.3% -0.4%
Bay Area Los Angeles/LA Basin San Diego All Other	  	1.9% 2.6% 0.0% 1.7%	-11.3% -8.5% -9.3% -7.9%	-8.9% -9.1% -6.0% -7.9%	1.7% -1.8% -0.7% -2.7%	0.8% 2.5% -1.7% 1.3%	2008 1.4% 1.9% 4.4% 1.3%	2009 3.3% 6.1% 3.7% 2.2%	2010 4.2% 4.0% 8.4% 4.6%	2.9% 2.2% 3.5% 2.8%	-1.8% 3.8% 4.4% 0.2%	3.8% 4.8% 0.5% 4.3%	-0.2% 1.2% 0.3% -1.3%	2.0% -1.1% -0.9% -3.1%	-0.9% -0.3% -0.4% 1.0%
Bay Area Los Angeles/LA Basin San Diego All Other	  	1.9% 2.6% 0.0% 1.7%	-11.3% -8.5% -9.3% -7.9%	-8.9% -9.1% -6.0% -7.9% -8.5%	1.7% -1.8% -0.7% -2.7% -1.3%	0.8% 2.5% -1.7% 1.3% 1.4%	2008 1.4% 1.9% 4.4% 1.3% 1.9%	2009 3.3% 6.1% 3.7% 2.2% 4.4%	2010 4.2% 4.0% 8.4% 4.6% 4.6%	2.9% 2.2% 3.5% 2.8% 2.6%	-1.8% 3.8% 4.4% 0.2% 1.9%	3.8% 4.8% 0.5% 4.3% 4.2%	-0.2% 1.2% 0.3% -1.3%	2.0% -1.1% -0.9% -3.1%	-0.9% -0.3% -0.4% 1.0%
Bay Area Los Angeles/LA Basin San Diego All Other All Regions	   	1.9% 2.6% 0.0% 1.7% 2.1%	-11.3% -8.5% -9.3% -7.9% -8.9%	-8.9% -9.1% -6.0% -7.9% -8.5%	1.7% -1.8% -0.7% -2.7% -1.3%	0.8% 2.5% -1.7% 1.3% 1.4%	2008 1.4% 1.9% 4.4% 1.3% 1.9%	2009 3.3% 6.1% 3.7% 2.2% 4.4%	2010 4.2% 4.0% 8.4% 4.6% 4.6%	2.9% 2.2% 3.5% 2.8% 2.6%	-1.8% 3.8% 4.4% 0.2% 1.9%	3.8% 4.8% 0.5% 4.3% 4.2%	-0.2% 1.2% 0.3% -1.3% 0.2%	2.0% -1.1% -0.9% -3.1% -1.3%	-0.9% -0.3% -0.4% 1.0% -0.2%
Bay Area Los Angeles/LA Basin San Diego All Other All Regions	    2002	1.9% 2.6% 0.0% 1.7% 2.1%	-11.3% -8.5% -9.3% -7.9% -8.9%	-8.9% -9.1% -6.0% -7.9% -8.5% Cum 2005	1.7% -1.8% -0.7% -2.7% -1.3% ulative Ir 2006	0.8% 2.5% -1.7% 1.3% 1.4% njury Cla 2007	2008 1.4% 1.9% 4.4% 1.3% 1.9% ims per 2008	2009 3.3% 6.1% 3.7% 2.2% 4.4% 100 Inde 2009	2010 4.2% 4.0% 8.4% 4.6% 4.6% emnity Cl 2010	2.9% 2.2% 3.5% 2.8% 2.6% aims for 2011	-1.8% 3.8% 4.4% 0.2% 1.9% Acciden 2012	3.8% 4.8% 0.5% 4.3% 4.2% t Year 2013	-0.2% 1.2% 0.3% -1.3% 0.2%	2.0% -1.1% -0.9% -3.1% -1.3%	-0.9% -0.3% -0.4% 1.0% -0.2%
Bay Area Los Angeles/LA Basin San Diego All Other All Regions  Region Bay Area	    2002 8.98	1.9% 2.6% 0.0% 1.7% 2.1% 2003 8.91	-11.3% -8.5% -9.3% -7.9% -8.9% 2004 8.87	-8.9% -9.1% -6.0% -7.9% -8.5% Cum 2005 7.42	1.7% -1.8% -0.7% -2.7% -1.3% ulative Ir 2006 6.51	0.8% 2.5% -1.7% 1.3% 1.4% njury Cla 2007 7.51	2008 1.4% 1.9% 4.4% 1.3% 1.9% ims per 2008 7.58	2009 3.3% 6.1% 3.7% 2.2% 4.4% 100 Inde 2009 8.19	2010 4.2% 4.0% 8.4% 4.6% 4.6% emnity CI 2010 8.18	2.9% 2.2% 3.5% 2.8% 2.6% aims for 2011 8.21	-1.8% 3.8% 4.4% 0.2% 1.9% Acciden 2012 7.73	3.8% 4.8% 0.5% 4.3% 4.2% t Year 2013 9.12	-0.2% 1.2% 0.3% -1.3% 0.2% 2014 8.74	2.0% -1.1% -0.9% -3.1% -1.3% 2015 8.04	-0.9% -0.3% -0.4% 1.0% -0.2% 2016 7.51
Bay Area Los Angeles/LA Basin San Diego All Other All Regions  Region Bay Area Los Angeles/LA Basin	2002 8.98 9.76	1.9% 2.6% 0.0% 1.7% 2.1% 2003 8.91 10.31	-11.3% -8.5% -9.3% -7.9% -8.9% 2004 8.87 10.50	-8.9% -9.1% -6.0% -7.9% -8.5% Cum 2005 7.42 8.01	1.7% -1.8% -0.7% -2.7% -1.3% ulative Ir 2006 6.51 7.86	0.8% 2.5% -1.7% 1.3% 1.4% njury Cla 2007 7.51 8.50	2008 1.4% 1.9% 4.4% 1.3% 1.9% ims per 2008 7.58 8.92	2009 3.3% 6.1% 3.7% 2.2% 4.4% 100 Inde 2009 8.19 10.58	2010 4.2% 4.0% 8.4% 4.6% 4.6% emnity CI 2010 8.18 11.62	2.9% 2.2% 3.5% 2.8% 2.6% aims for 2011 8.21 11.26	-1.8% 3.8% 4.4% 0.2% 1.9% Acciden 2012 7.73 12.52	3.8% 4.8% 0.5% 4.3% 4.2% t Year 2013 9.12 14.89	-0.2% 1.2% 0.3% -1.3% 0.2% 2014 8.74 15.62	2.0% -1.1% -0.9% -3.1% -1.3% 2015 8.04 16.18	-0.9% -0.3% -0.4% 1.0% -0.2% 2016 7.51 16.17
Bay Area Los Angeles/LA Basin San Diego All Other All Regions  Region Bay Area Los Angeles/LA Basin San Diego	2002 8.98 9.76 8.55	1.9% 2.6% 0.0% 1.7% 2.1% 2003 8.91 10.31 9.05	-11.3% -8.5% -9.3% -7.9% -8.9% 2004 8.87 10.50 8.91	-8.9% -9.1% -6.0% -7.9% -8.5% Cum 2005 7.42 8.01 6.57	1.7% -1.8% -0.7% -2.7% -1.3% ulative Ir 2006 6.51 7.86 5.99	0.8% 2.5% -1.7% 1.3% 1.4% njury Cla 2007 7.51 8.50 6.43	2008 1.4% 1.9% 4.4% 1.3% 1.9% ims per 2008 7.58 8.92 6.99	2009 3.3% 6.1% 3.7% 2.2% 4.4% 100 Inde 2009 8.19 10.58 7.28	2010 4.2% 4.0% 8.4% 4.6% 4.6% emnity CI 2010 8.18 11.62 9.20	2.9% 2.2% 3.5% 2.8% 2.6% aims for 2011 8.21 11.26 8.51	-1.8% 3.8% 4.4% 0.2% 1.9% Acciden 2012 7.73 12.52 8.77	3.8% 4.8% 0.5% 4.3% 4.2% t Year 2013 9.12 14.89 11.76	-0.2% 1.2% 0.3% -1.3% 0.2% 2014 8.74 15.62 12.44	2.0% -1.1% -0.9% -3.1% -1.3% 2015 8.04 16.18 12.22	-0.9% -0.3% -0.4% 1.0% -0.2% 2016 7.51 16.17 12.46
Bay Area Los Angeles/LA Basin San Diego All Other All Regions  Region Bay Area Los Angeles/LA Basin San Diego All Other	2002 8.98 9.76 8.55 6.29	1.9% 2.6% 0.0% 1.7% 2.1% 2003 8.91 10.31 9.05 6.27	-11.3% -8.5% -9.3% -7.9% -8.9% -2004 8.87 10.50 8.91 6.21	-8.9% -9.1% -6.0% -7.9% -8.5% Cum 2005 7.42 8.01 6.57 4.48	1.7% -1.8% -0.7% -2.7% -1.3% ulative Ir 2006 6.51 7.86 5.99 4.91	0.8% 2.5% -1.7% 1.3% 1.4% njury Cla 2007 7.51 8.50 6.43 4.86	2008 1.4% 1.9% 4.4% 1.3% 1.9% ims per 2008 7.58 8.92 6.99 4.88	2009 3.3% 6.1% 3.7% 2.2% 4.4% 100 Inde 2009 8.19 10.58 7.28 5.74	2010 4.2% 4.0% 8.4% 4.6% 4.6% 4.6% 4.6% 4.6% 4.6%	2.9% 2.2% 3.5% 2.8% 2.6% aims for 2011 8.21 11.26 8.51 5.94	-1.8% 3.8% 4.4% 0.2% 1.9% Acciden 2012 7.73 12.52 8.77 6.15	3.8% 4.8% 0.5% 4.3% 4.2% t Year 2013 9.12 14.89 11.76 7.02	-0.2% 1.2% 0.3% -1.3% 0.2% 2014 8.74 15.62 12.44 7.12	2.0% -1.1% -0.9% -3.1% -1.3% 2015 8.04 16.18 12.22 6.79	-0.9% -0.3% -0.4% 1.0% -0.2% 2016 7.51 16.17 12.46 6.38
Bay Area Los Angeles/LA Basin San Diego All Other All Regions  Region Bay Area Los Angeles/LA Basin San Diego	2002 8.98 9.76 8.55	1.9% 2.6% 0.0% 1.7% 2.1% 2003 8.91 10.31 9.05	-11.3% -8.5% -9.3% -7.9% -8.9% 2004 8.87 10.50 8.91	-8.9% -9.1% -6.0% -7.9% -8.5% Cum 2005 7.42 8.01 6.57	1.7% -1.8% -0.7% -2.7% -1.3% ulative Ir 2006 6.51 7.86 5.99	0.8% 2.5% -1.7% 1.3% 1.4% njury Cla 2007 7.51 8.50 6.43	2008 1.4% 1.9% 4.4% 1.3% 1.9% ims per 2008 7.58 8.92 6.99	2009 3.3% 6.1% 3.7% 2.2% 4.4% 100 Inde 2009 8.19 10.58 7.28	2010 4.2% 4.0% 8.4% 4.6% 4.6% emnity CI 2010 8.18 11.62 9.20	2.9% 2.2% 3.5% 2.8% 2.6% aims for 2011 8.21 11.26 8.51	-1.8% 3.8% 4.4% 0.2% 1.9% Acciden 2012 7.73 12.52 8.77	3.8% 4.8% 0.5% 4.3% 4.2% t Year 2013 9.12 14.89 11.76	-0.2% 1.2% 0.3% -1.3% 0.2% 2014 8.74 15.62 12.44	2.0% -1.1% -0.9% -3.1% -1.3% 2015 8.04 16.18 12.22	-0.9% -0.3% -0.4% 1.0% -0.2% 2016 7.51 16.17 12.46
Bay Area Los Angeles/LA Basin San Diego All Other All Regions  Region Bay Area Los Angeles/LA Basin San Diego All Other	2002 8.98 9.76 8.55 6.29	1.9% 2.6% 0.0% 1.7% 2.1% 2003 8.91 10.31 9.05 6.27	-11.3% -8.5% -9.3% -7.9% -8.9% -2004 8.87 10.50 8.91 6.21	-8.9% -9.1% -6.0% -7.9% -8.5% Cum 2005 7.42 8.01 6.57 4.48	1.7% -1.8% -0.7% -2.7% -1.3% ulative Ir 2006 6.51 7.86 5.99 4.91	0.8% 2.5% -1.7% 1.3% 1.4% njury Cla 2007 7.51 8.50 6.43 4.86	2008 1.4% 1.9% 4.4% 1.3% 1.9% ims per 2008 7.58 8.92 6.99 4.88 7.39	2009 3.3% 6.1% 3.7% 2.2% 4.4% 100 Indee 2009 8.19 10.58 7.28 5.74 8.58	2010 4.2% 4.0% 8.4% 4.6% 4.6% 4.6% 2010 8.18 11.62 9.20 6.30 9.39	2.9% 2.2% 3.5% 2.8% 2.6% aims for 2011 8.21 11.26 8.51 5.94	-1.8% 3.8% 4.4% 0.2% 1.9% Acciden 2012 7.73 12.52 8.77 6.15	3.8% 4.8% 0.5% 4.3% 4.2% t Year 2013 9.12 14.89 11.76 7.02	-0.2% 1.2% 0.3% -1.3% 0.2% 2014 8.74 15.62 12.44 7.12	2.0% -1.1% -0.9% -3.1% -1.3% 2015 8.04 16.18 12.22 6.79	-0.9% -0.3% -0.4% 1.0% -0.2% 2016 7.51 16.17 12.46 6.38
Bay Area Los Angeles/LA Basin San Diego All Other All Regions  Region Bay Area Los Angeles/LA Basin San Diego All Other All Regions	2002 8.98 9.76 8.55 6.29 8.48	1.9% 2.6% 0.0% 1.7% 2.1% 2003 8.91 10.31 9.05 6.27 8.75	-11.3% -8.5% -9.3% -7.9% -8.9% -2004 8.87 10.50 8.91 6.21 8.80	-8.9% -9.1% -6.0% -7.9% -8.5% Cum 2005 7.42 8.01 6.57 4.48 6.73	1.7% -1.8% -0.7% -2.7% -1.3% ulative Ir 2006 6.51 7.86 5.99 4.91 6.59	0.8% 2.5% -1.7% 1.3% 1.4% njury Cla 2007 7.51 8.50 6.43 4.86 7.09	2008 1.4% 1.9% 4.4% 1.3% 1.9% ims per 2008 7.58 8.92 6.99 4.88 7.39	2009 3.3% 6.1% 3.7% 2.2% 4.4% 100 Inde 2009 8.19 10.58 7.28 5.74 8.58	2010 4.2% 4.0% 8.4% 4.6% 4.6% 4.6% emity CI 2010 8.18 11.62 9.20 6.30 9.39 ange	2.9% 2.2% 3.5% 2.8% 2.6% aims for 2011 8.21 11.26 8.51 5.94 9.04	-1.8% 3.8% 4.4% 0.2% 1.9% Acciden 2012 7.73 12.52 8.77 6.15 9.69	3.8% 4.8% 0.5% 4.3% 4.2% t Year 2013 9.12 14.89 11.76 7.02 11.51	-0.2% 1.2% 0.3% -1.3% 0.2% 2014 8.74 15.62 12.44 7.12 11.90	2.0% -1.1% -0.9% -3.1% -1.3% -1.3% -1.38 -1.39 -1.1.89	-0.9% -0.3% -0.4% 1.0% -0.2% 2016 7.51 16.17 12.46 6.38 11.61
Bay Area Los Angeles/LA Basin San Diego All Other All Regions  Region Bay Area Los Angeles/LA Basin San Diego All Other All Regions  Region	2002 8.98 9.76 8.55 6.29 8.48	1.9% 2.6% 0.0% 1.7% 2.1% 2003 8.91 10.31 9.05 6.27 8.75	-11.3% -8.5% -9.3% -7.9% -8.9% -2004 	-8.9% -9.1% -6.0% -7.9% -8.5% Cum 2005 7.42 8.01 6.57 4.48 6.73	1.7% -1.8% -0.7% -2.7% -1.3% ulative Ir 2006 6.51 7.86 5.99 4.91 6.59	0.8% 2.5% -1.7% 1.3% 1.4% njury Cla 2007 7.51 8.50 6.43 4.86 7.09	2008 1.4% 1.9% 4.4% 1.3% 1.9% ims per 2008 7.58 8.92 6.99 4.88 7.39 Anii 2008	2009 3.3% 6.1% 3.7% 2.2% 4.4% 100 Inde 2009 8.19 10.58 7.28 5.74 8.58 nual Cha 2009	2010 4.2% 4.0% 8.4% 4.6% 4.6% 4.6% 2010 8.18 11.62 9.20 6.30 9.39 ange 2010	2.9% 2.2% 3.5% 2.8% 2.6% aims for 2011 8.21 11.26 8.51 5.94 9.04	-1.8% 3.8% 4.4% 0.2% 1.9% Acciden 2012 7.73 12.52 8.77 6.15 9.69	3.8% 4.8% 0.5% 4.3% 4.2% t Year 2013 9.12 14.89 11.76 7.02 11.51	-0.2% 1.2% 0.3% -1.3% 0.2% 2014 8.74 15.62 12.44 7.12 11.90	2.0% -1.1% -0.9% -3.1% -1.3% -1.3% -1.38 -1.38 -1.39 -1.89 -1.89	-0.9% -0.3% -0.4% 1.0% -0.2% 2016 7.51 16.17 12.46 6.38 11.61
Bay Area Los Angeles/LA Basin San Diego All Other All Regions  Region Bay Area Los Angeles/LA Basin San Diego All Other All Regions  Region Bay Area Los Angeles/LA Basin San Diego All Other All Regions	2002 8.98 9.76 8.55 6.29 8.48	1.9% 2.6% 0.0% 1.7% 2.1% 2003 8.91 10.31 9.05 6.27 8.75	-11.3% -8.5% -9.3% -7.9% -8.9% -2004 -8.87 10.50 8.91 6.21 8.80 -2004 -0.5%	-8.9% -9.1% -6.0% -7.9% -8.5% Cum 2005 7.42 8.01 6.57 4.48 6.73 2005 -16.4%	1.7% -1.8% -0.7% -2.7% -1.3% ulative Ir 2006 6.51 7.86 5.99 4.91 6.59 2006 -12.2%	0.8% 2.5% -1.7% 1.3% 1.4% njury Cla 2007 7.51 8.50 6.43 4.86 7.09	2008 1.4% 1.9% 4.4% 1.3% 1.9% ims per 2008 7.58 8.92 6.99 4.88 7.39 Ani 2008 0.9%	2009 3.3% 6.1% 3.7% 2.2% 4.4% 100 Inde 2009 8.19 10.58 7.28 5.74 8.58 nual Cha 2009 8.0%	2010 4.2% 4.0% 8.4% 4.6% 4.6% 4.6% 2010 8.18 11.62 9.20 6.30 9.39 ange 2010 -0.1%	2.9% 2.2% 3.5% 2.8% 2.6% 2.6% 2.611 8.21 11.26 8.51 5.94 9.04 2011 0.4%	-1.8% 3.8% 4.4% 0.2% 1.9% Acciden 2012 7.73 12.52 8.77 6.15 9.69	3.8% 4.8% 0.5% 4.3% 4.2% t Year 2013 9.12 14.89 11.76 7.02 11.51	-0.2% 1.2% 0.3% -1.3% 0.2% 2014 8.74 15.62 12.44 7.12 11.90	2.0% -1.1% -0.9% -3.1% -1.3% -1.3% -2015 -8.04 16.18 12.22 6.79 11.89 -2015 -8.0%	-0.9% -0.3% -0.4% 1.0% -0.2% 2016 7.51 16.17 12.46 6.38 11.61 2016 -6.7%
Bay Area Los Angeles/LA Basin San Diego All Other All Regions  Region Bay Area Los Angeles/LA Basin San Diego All Other All Regions  Region  Region Bay Area Los Angeles/LA Basin San Diego All Other All Regions	2002 8.98 9.76 8.55 6.29 8.48	1.9% 2.6% 0.0% 1.7% 2.1% 2003 8.91 10.31 9.05 6.27 8.75 2003 -0.7% 5.6%	-11.3% -8.5% -9.3% -7.9% -8.9% -2004 8.87 10.50 8.91 6.21 8.80 -2004 -0.5% 1.8%	-8.9% -9.1% -6.0% -7.9% -8.5% Cum 2005 7.42 8.01 6.57 4.48 6.73 2005 -16.4% -23.8%	1.7% -1.8% -0.7% -2.7% -1.3% ulative Ir 2006 6.51 7.86 5.99 4.91 6.59 2006 -12.2% -1.8%	0.8% 2.5% -1.7% 1.3% 1.4% njury Cla 2007 7.51 8.50 6.43 4.86 7.09 2007 15.4% 8.1%	2008 1.4% 1.9% 4.4% 1.3% 1.9% ims per 2008 7.58 8.92 6.99 4.88 7.39 Ani 2008 0.9% 5.0%	2009 3.3% 6.1% 3.7% 2.2% 4.4% 100 Inde 2009 8.19 10.58 7.28 5.74 8.58 nual Cha 2009 8.0% 18.6%	2010 4.2% 4.0% 8.4% 4.6% 4.6% 4.6% 2010 8.18 11.62 9.20 6.30 9.39 ange 2010 -0.1% 9.8%	2.9% 2.2% 3.5% 2.8% 2.6% 2.6% 2.611 8.21 11.26 8.51 5.94 9.04 2011 0.4% -3.1%	-1.8% 3.8% 4.4% 0.2% 1.9% Acciden 2012 7.73 12.52 8.77 6.15 9.69 2012 -5.8% 11.2%	3.8% 4.8% 0.5% 4.3% 4.2% t Year 2013 9.12 14.89 11.76 7.02 11.51 2013 18.0% 18.9%	-0.2% 1.2% 0.3% -1.3% 0.2% 2014 8.74 15.62 12.44 7.12 11.90 2014 -4.2% 4.9%	2.0% -1.1% -0.9% -3.1% -1.3% 2015 8.04 16.18 12.22 6.79 11.89 2015 -8.0% 3.6%	-0.9% -0.3% -0.4% 1.0% -0.2% 2016 7.51 16.17 12.46 6.38 11.61 2016 -6.7% -0.1%
Bay Area Los Angeles/LA Basin San Diego All Other All Regions  Region Bay Area Los Angeles/LA Basin San Diego All Other All Regions  Region  Region Bay Area Los Angeles/LA Basin San Diego All Other All Regions	2002 8.98 9.76 8.55 6.29 8.48	1.9% 2.6% 0.0% 1.7% 2.1% 2003 8.91 10.31 9.05 6.27 8.75 2003 -0.7% 5.6% 5.9%	-11.3% -8.5% -9.3% -7.9% -8.9% -2004 -0.50 8.91 6.21 8.80 -0.5% 1.8% -1.5%	-8.9% -9.1% -6.0% -7.9% -8.5% Cum 2005 7.42 8.01 6.57 4.48 6.73 2005 -16.4% -23.8% -26.2%	1.7% -1.8% -0.7% -2.7% -1.3% ulative Ir 2006 6.51 7.86 5.99 4.91 6.59 2006 -12.2% -1.8% -8.9%	0.8% 2.5% -1.7% 1.3% 1.4% 1.4% 2007 7.51 8.50 6.43 4.86 7.09 2007 15.4% 8.1% 7.4%	2008 1.4% 1.9% 4.4% 1.3% 1.9% ims per 2008 7.58 8.92 6.99 4.88 7.39 Ani 2008 0.9% 5.0% 8.7%	2009 3.3% 6.1% 3.7% 2.2% 4.4% 100 Inde 2009 8.19 10.58 7.28 5.74 8.58 nual Cha 2009 8.0% 18.6% 4.1%	2010 4.2% 4.0% 8.4% 4.6% 4.6% 4.6% 4.6% 2010 8.18 11.62 9.20 6.30 9.39 ange 2010 -0.1% 9.8% 26.4%	2.9% 2.2% 3.5% 2.8% 2.6% 2.6% 2.611 8.21 11.26 8.51 5.94 9.04 2011 0.4% -3.1% -7.5%	-1.8% 3.8% 4.4% 0.2% 1.9%  Acciden 2012 7.73 12.52 8.77 6.15 9.69  2012 -5.8% 11.2% 3.0%	3.8% 4.8% 0.5% 4.3% 4.2% t Year 2013 9.12 14.89 11.76 7.02 11.51 2013 18.0% 18.9% 34.2%	-0.2% 1.2% 0.3% -1.3% 0.2% 2014 8.74 15.62 12.44 7.12 11.90 2014 -4.2% 4.9% 5.8%	2.0% -1.1% -0.9% -3.1% -1.3% 2015 8.04 16.18 12.22 6.79 11.89 2015 -8.0% 3.6% -1.8%	-0.9% -0.3% -0.4% 1.0% -0.2% 2016 7.51 16.17 12.46 6.38 11.61 2016 -6.7% -0.1% 2.0%
Bay Area Los Angeles/LA Basin San Diego All Other All Regions  Region Bay Area Los Angeles/LA Basin San Diego All Other All Regions  Region  Region Bay Area Los Angeles/LA Basin San Diego All Other All Regions	2002 8.98 9.76 8.55 6.29 8.48	1.9% 2.6% 0.0% 1.7% 2.1% 2003 8.91 10.31 9.05 6.27 8.75 2003 -0.7% 5.6%	-11.3% -8.5% -9.3% -7.9% -8.9% -2004 8.87 10.50 8.91 6.21 8.80 -2004 -0.5% 1.8%	-8.9% -9.1% -6.0% -7.9% -8.5% Cum 2005 7.42 8.01 6.57 4.48 6.73 2005 -16.4% -23.8%	1.7% -1.8% -0.7% -2.7% -1.3% ulative Ir 2006 6.51 7.86 5.99 4.91 6.59 2006 -12.2% -1.8%	0.8% 2.5% -1.7% 1.3% 1.4% njury Cla 2007 7.51 8.50 6.43 4.86 7.09 2007 15.4% 8.1%	2008 1.4% 1.9% 4.4% 1.3% 1.9% ims per 2008 7.58 8.92 6.99 4.88 7.39 Ani 2008 0.9% 5.0%	2009 3.3% 6.1% 3.7% 2.2% 4.4% 100 Inde 2009 8.19 10.58 7.28 5.74 8.58 nual Cha 2009 8.0% 18.6%	2010 4.2% 4.0% 8.4% 4.6% 4.6% 4.6% 2010 8.18 11.62 9.20 6.30 9.39 ange 2010 -0.1% 9.8%	2.9% 2.2% 3.5% 2.8% 2.6% 2.6% 2.611 8.21 11.26 8.51 5.94 9.04 2011 0.4% -3.1%	-1.8% 3.8% 4.4% 0.2% 1.9% Acciden 2012 7.73 12.52 8.77 6.15 9.69 2012 -5.8% 11.2%	3.8% 4.8% 0.5% 4.3% 4.2% t Year 2013 9.12 14.89 11.76 7.02 11.51 2013 18.0% 18.9%	-0.2% 1.2% 0.3% -1.3% 0.2% 2014 8.74 15.62 12.44 7.12 11.90 2014 -4.2% 4.9%	2.0% -1.1% -0.9% -3.1% -1.3% 2015 8.04 16.18 12.22 6.79 11.89 2015 -8.0% 3.6%	-0.9% -0.3% -0.4% 1.0% -0.2% 2016 7.51 16.17 12.46 6.38 11.61 2016 -6.7% -0.1%

Figures in italics are based on preliminary partial data.

### Ratio of Total Indemnity Claim Counts to Total Claim Counts

Accident	Evaluated as of (in months):										
Year	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	<u>87</u>	99	<u>111</u>	
1999										0.335	
2000									0.337	0.337	
2001								0.341	0.340	0.340	
2002							0.357	0.356	0.356	0.355	
2003						0.355	0.354	0.354	0.353	0.352	
2004					0.319	0.318	0.317	0.317	0.316	0.316	
2005				0.294	0.293	0.293	0.292	0.292	0.292	0.292	
2006			0.291	0.290	0.290	0.289	0.289	0.289	0.289	0.289	
2007		0.297	0.296	0.296	0.297	0.297	0.297	0.297	0.297	0.297	
2008	0.322	0.300	0.305	0.307	0.308	0.308	0.308	0.309	0.309	0.309	
2009	0.318	0.315	0.326	0.329	0.330	0.331	0.331	0.331	0.331	0.331	
2010	0.322	0.328	0.341	0.345	0.346	0.346	0.347	0.347	0.347		
2011	0.318	0.336	0.352	0.356	0.357	0.358	0.358	0.358			
2012	0.317	0.339	0.358	0.362	0.363	0.364	0.364				
2013	0.334	0.352	0.368	0.372	0.373	0.373					
2014	0.337	0.350	0.365	0.369	0.370						
2015	0.325	0.349	0.366	0.369							
2016	0.333	0.349	0.366								
2017	0.327	0.336									
2018	0.316										

# Indemnity Claim Frequency Relativities by NAICS Sector

2016	3.875	2.088	2.037	3.423	2.212	3.572	996.0	0.215	0.945	0.079	3.922	0.634	1.167	2.076	3.133	1.785	0.162	0.146	0.208		2016	7.3%	-2.1%	3.3%	-5.1%	9.4%	0.3%	4.2%	-9.2%	-4.7%	-15.0%	-5.7%	-3.4%	-0.2%	2.0%	-5.6%	-1.0%	-5.8%	-0.9%	-2.8%
2015	3.611	2.133	1.973	3.608	2.022	3.560	0.927	0.237	0.991	0.093	4.158	0.656	1.170	2.035	3.216	1.804	0.172	0.148	0.214		2015	5.2%	0.3%	%0.0	1.3%	2.7%	-0.1%	2.2%	-7.5%	2.7%	-2.7%	2.1%	-2.7%	0.3%	-5.7%	-1.7%	1.9%	-3.1%	-5.6%	-1.3%
2014	3.433	2.126	1.972	3.563	1.968	3.564	0.907	0.256	0.965	960.0	4.073	0.674	1.167	2.158	3.270	1.770	0.178	0.156	0.217		2014	2.0%	-4.2%	6.1%	1.0%	-0.2%	1.7%	3.6%	-12.8%	-3.2%	-6.4%	3.7%	-1.7%	-4.9%	-3.4%	2.5%	2.8%	2.2%	-6.4%	%8.0
2013	3.365	2.219	1.858	3.528	1.972	3.503	0.875	0.293	0.997	0.103	3.927	0.686	1.227	2.234	3.191	1.722	0.174	0.167	0.215		2013	3.4%	3.7%	4.9%	0.8%	-5.3%	4.3%	-5.0%	-15.3%	%0:9-	-10.6%	2.9%	-7.3%	-1.2%	-1.9%	2.0%	-0.5%	-5.8%	-4.8%	0.2%
t Report 2012	3.253	2.140	1.771	3.499	2.082	3.358	0.921	0.346	1.061	0.115	3.817	0.740	1.241	2.278	3.040	1.730	0.184	0.176	0.215		2012	-1.2%	-5.3%	2.1%	6.4%	4.5%	-5.1%	19.8%	-10.7%	-6.0%	-13.9%	0.4%	0.2%	-5.5%	%9.0	8.4%	6.3%	-4.7%	3.3%	3.7%
ear at 1s 2011	3.292	2.261	1.734	3.289	1.992	3.540	0.769	0.388	1.128	0.133	3.803	0.739	1.314	2.264	2.805	1.628	0.194	0.170	0.207		2011	8.1%	5.3%	4.3%	3.5%	-5.2%	-2.2%	-11.6%	-1.8%	1.7%	-9.1%	1.6%	-0.3%	2.4%	1.9%	3.8%	2.7%	0.1%	-9.8%	-1.2%
Frequency Relativity for Accident Year at 1 2007 2008 2009 2010	3.046	2.146	1.662	3.178	2.102	3.620	0.870	0.395	1.109	0.147	3.741	0.741	1.283	2.221	2.703	1.586	0.193	0.188	0.210		2010	1.9%	-3.4%	2.0%	%9'.	2.9%	0.4%	-5.4%	-7.3%	-4.0%	<b>%9</b> :9-	3.1%	-1.4%	1.5%	3.0%	7.9%	3.2%	-13.0%	-3.2%	6.4%
ity for Ac 2009	2.990	2.222	1.630	2.954	2.042	3.607	0.919	0.426	1.155	0.157	3.630	0.752	1.264	2.156	2.506	1.537	0.222	0.195	0.197	Shange	2009	3.2%	-2.4%	-3.0%	-0.3%	4.1%	-5.0%	-0.3%	14.4%	%0.9	-9.8%	2.8%	-1.1%	5.2%	-0.9%	%0.6	2.2%	%9.6	1.8%	-3.2%
y Relativ 2008	2.896	2.277	1.681	2.964	1.962	3.795	0.922	0.372	1.089	0.174	3.530	0.760	1.201	2.176	2.300	1.504	0.203	0.191	0.204	_																			7.1%	
requenc 2007	2.826	2.336	1.763	3.062	1.855	3.885	0.843	0.353	1.037	0.169	3.245	0.698	1.184	2.104	2.222	1.466	0.213	0.178	0.218																				_	
_	2.968	2.435	1.740	2.901	1.798	3.862	0.797	0.300	0.828	0.178	3.243	0.723	1.101	2.006	2.175	1.481	0.207	0.194	0.227		2006	2.6%	-0.4%	1.5%	0.3%	2.7%	6.3%	4.3%	-12.2%	10.2%	%0:0	5.2%	2.3%	-3.0%	2.0%	4.0%	-0.2%	-5.5%	-7.0%	-6.3%
Indemnity Claim 2005 2006	2.893	2.446	1.714	2.894	1.750	3.632	0.764	0.342	0.752	0.178	3.082	0.707	1.136	1.911	2.091	1.484	0.219	0.209	0.242		2005	0.1%	4.6%	-2.7%	%6.0	4.6%	10.5%	-6.3%	-0.9%	%9.0-	-6.1%	-0.9%	3.1%	-4.2%	3.8%	-1.1%	-0.9%	-7.7%	-11.4%	-14.7%
2004	2.892	2.338	1.761	2.869	1.672	3.289	0.816	0.345	0.757	0.190	3.110	0.686	1.186	1.841	2.114	1.498	0.238	0.236	0.284		2004	4.5%	2.2%	%9:0-	1.8%	3.8%	3.9%	-1.2%	4.2%	2.9%	-1.8%	0.8%	-19.8%	-5.9%	0.7%	-3.5%	4.6%	-10.9%	-2.9%	-15.2%
2003	2.768	2.287	1.772	2.820	1.611	3.166	0.826	0.331	0.735	0.194	3.085	0.854	1.260	1.829	2.192	1.432	0.267	0.251	0.335		2003	4.7%	%0.0	1.1%	1.5%	-3.3%	0.4%	9.1%	-22.8%	-13.9%	0.1%	-0.7%	9.1%	-0.5%	-2.5%	0.1%	-4.2%	10.3%	-3.9%	0.8%
2002	2.645	2.287	1.752	2.778	1.667	3.154	0.757	0.429	0.854	0.194	3.106	0.783	1.267	1.875	2.189	1.494	0.242	0.261	0.332		2002	-0.5%		%0.0									3.4%		-2.0%			3.3%	4.6%	-3.2%
2001	2.658	2.536	1.752	2.802	1.689	3.244	0.795	0.408	0.820	0.188	3.190	0.757	1.255	1.974	2.220	1.497	0.234	0.249	0.343		2001	1	1	1	ł	ŀ	1	1	1	1	1	1	1	ŀ	ŀ	1	1	1	1	i
NAICS	Mining		ring	Wholesale	Retail	Utilities & Transportation		Finance	ate	Prof. Services		Education	Health	Hospitality	Entertainment	Other Services		Clerical & Public Admin.	Accident Year Total Frequency	NAICS	Name	Agriculture & Mining	Construction	Manufacturing	Wholesale	Retail	Utilities & Transportation	Information	Finance	Real Estate	Prof. Services	Administrative	Education	Health	Hospitality	Entertainment	Other Services	Outside Sales	Clerical & Public Admin.	Accident Year Total Frequency
NAICS	11821	23	31	42	44	22&48	51	52	53	54	26	61	62	71	72	81	8742	92&8810	Acciden	NAICS	Sector	11821	23	31	42	44	22&48	51	52	53	54	26	61	62	71	72	81	8742	92&8810	Acciden

Figures in italics are based on partial data.

### Indemnity Claim Frequency by Geographic Region

### Bay Area

Day Aid	,u										
		Indemnit	y Claim Fi	requency							
	per \$1	100M of E	xposure a	t AY 2015	Level			An	nual Char	nge	
AY/RL	1	2	3	4	5	AY/RL	1	2	3	4	5
2001	25.24	26.14	26.35	26.35	26.16	2001					
2002	24.23	25.37	25.84	25.73	25.80	2002	-4.0%	-3.0%	-1.9%	-2.4%	-1.4%
2003	23.69	24.80	24.73	24.85	25.11	2003	-2.2%	-2.2%	-4.3%	-3.4%	-2.7%
2004	20.31	20.57	20.70	20.94	20.75	2004	-14.3%	-17.1%	-16.3%	-15.7%	-17.3%
2005	17.38	17.53	17.79	17.70	17.81	2005	-14.4%	-14.8%	-14.1%	-15.5%	-14.2%
2006	16.33	16.65	16.57	16.66	16.55	2006	-6.1%	-5.0%	-6.8%	-5.9%	-7.0%
2007	15.48	15.59	15.75	15.82	15.85	2007	-5.2%	-6.4%	-5.0%	-5.0%	-4.3%
2008	14.18	14.60	14.73	14.85	14.86	2008	-8.4%	-6.3%	-6.5%	-6.1%	-6.2%
2009	13.04	13.39	13.56	13.62	13.66	2009	-8.1%	-8.3%	-8.0%	-8.3%	-8.1%
2010	13.53	14.07	14.21	14.30	14.34	2010	3.8%	5.1%	4.8%	5.0%	5.0%
2011	13.02	13.60	13.80	13.91	13.97	2011	-3.7%	-3.4%	-2.9%	-2.7%	-2.6%
2012	12.98	13.60	13.86	13.94	13.99	2012	-0.3%	0.0%	0.4%	0.2%	0.2%
2013	12.48	13.01	13.18	13.26		2013	-3.9%	-4.3%	-4.9%	-4.9%	
2014	12.42	12.92	13.04			2014	-0.4%	-0.7%	-1.0%		
2015	12.31	12.92				2015	-0.9%	0.0%			
2016	11.55					2016	-6.2%				

### Los Angeles/L.A. Basin

Indemnity Claim Frequency

	per \$1	00M of E	xposure a	t AY 2015	Level			An	nual Char	nge	
AY/RL	1	2	3	4	5	AY/RL	1	2	3	4	5
2001	34.51	36.02	36.80	37.11	37.43	2001					
2002	33.99	36.91	37.42	37.73	37.70	2002	-1.5%	2.5%	1.7%	1.7%	0.7%
2003	34.92	36.44	36.65	36.67	36.71	2003	2.7%	-1.3%	-2.1%	-2.8%	-2.6%
2004	29.26	30.01	30.03	30.20	30.39	2004	-16.2%	-17.7%	-18.1%	-17.6%	-17.2%
2005	24.54	25.21	25.53	25.75	26.05	2005	-16.1%	-16.0%	-15.0%	-14.7%	-14.3%
2006	23.14	23.90	24.24	24.53	24.53	2006	-5.7%	-5.2%	-5.1%	-4.8%	-5.8%
2007	22.41	23.36	23.76	23.89	23.95	2007	-3.2%	-2.3%	-2.0%	-2.6%	-2.3%
2008	21.55	22.80	23.18	23.32	23.43	2008	-3.8%	-2.4%	-2.4%	-2.4%	-2.2%
2009	21.33	22.68	23.12	23.35	23.45	2009	-1.0%	-0.5%	-0.3%	0.1%	0.1%
2010	23.05	24.34	24.86	25.09	25.20	2010	8.0%	7.3%	7.5%	7.4%	7.4%
2011	22.89	24.53	25.11	25.36	25.50	2011	-0.7%	0.8%	1.0%	1.1%	1.2%
2012	24.56	26.38	26.96	27.22	27.37	2012	7.3%	7.5%	7.4%	7.4%	7.3%
2013	25.13	26.86	27.35	27.60		2013	2.3%	1.8%	1.5%	1.4%	
2014	25.86	27.48	28.10			2014	2.9%	2.3%	2.7%		
2015	25.59	28.18				2015	-1.1%	2.5%			
2016	24.85					2016	-2.9%				

### San Diego

Indemnity Claim Frequency

			y Ciaiiii i								
	per \$1	00M of E	xposure a	t AY 2015	Level			An	nual Char	nge	
AY/RL	1	2	3	4	5	AY/R	_ 1	2	3	4	5
2001	36.13	37.16	37.56	37.95	38.29	2001					
2002	33.49	35.12	35.45	35.72	35.78	2002	-7.3%	-5.5%	-5.6%	-5.9%	-6.6%
2003	31.77	32.60	32.89	32.82	33.09	2003	-5.1%	-7.2%	-7.2%	-8.1%	-7.5%
2004	26.58	27.35	27.47	27.58	27.32	2004	-16.3%	-16.1%	-16.5%	-16.0%	-17.4%
2005	23.37	23.67	23.71	23.54	23.51	2005	-12.1%	-13.5%	-13.7%	-14.6%	-13.9%
2006	21.83	21.67	21.64	21.54	21.53	2006	-6.6%	-8.4%	-8.8%	-8.5%	-8.5%
2007	20.98	21.19	21.11	20.71	20.73	2007	-3.9%	-2.2%	-2.4%	-3.9%	-3.7%
2008	19.19	19.62	19.81	19.34	19.44	2008	-8.5%	-7.4%	-6.1%	-6.6%	-6.2%
2009	17.77	18.57	18.79	18.90	18.98	2009	-7.4%	-5.4%	-5.2%	-2.3%	-2.3%
2010	19.67	20.42	20.61	20.74	20.84	2010	10.7%	10.0%	9.7%	9.8%	9.8%
2011	19.28	19.97	20.25	20.26	20.31	2011	-2.0%	-2.2%	-1.8%	-2.3%	-2.5%
2012	19.79	20.59	20.66	20.77	20.84	2012	2.6%	3.1%	2.0%	2.5%	2.6%
2013	18.98	19.57	19.77	19.89		2013	-4.1%	-4.9%	-4.3%	-4.3%	
2014	19.49	20.28	20.40			2014	2.6%	3.6%	3.2%		
2015	20.00	21.20				2015	2.6%	4.5%			
2016	19.14					2016	-4.3%				

Figures in italics are based on preliminary partial data. Source: WCIRB unit statistical data

### Indemnity Claim Frequency by Geographic Region

### All Other

		Indemnit	y Claim Fi	requency							
	per \$1	100M of E	xposure a	t AY 2015	Level			An	nual Char	nge	
AY/RL	1	2	3	4	5	AY/RL	1	2	3	4	5
2001	43.41	44.33	44.65	44.18	43.83	2001					
2002	41.38	43.73	43.12	42.75	42.91	2002	-4.7%	-1.4%	-3.4%	-3.2%	-2.1%
2003	41.80	42.11	41.75	41.84	41.59	2003	1.0%	-3.7%	-3.2%	-2.1%	-3.1%
2004	36.22	36.52	36.51	36.13	35.57	2004	-13.3%	-13.3%	-12.5%	-13.6%	-14.5%
2005	31.51	31.96	31.69	31.48	31.80	2005	-13.0%	-12.5%	-13.2%	-12.9%	-10.6%
2006	29.21	29.32	29.21	29.42	29.32	2006	-7.3%	-8.3%	-7.8%	-6.5%	-7.8%
2007	27.79	28.08	28.40	28.46	28.66	2007	-4.9%	-4.2%	-2.8%	-3.3%	-2.2%
2008	25.59	26.39	26.52	27.06	27.20	2008	-7.9%	-6.0%	-6.6%	-4.9%	-5.1%
2009	25.06	25.94	26.44	26.67	26.78	2009	-2.1%	-1.7%	-0.3%	-1.4%	-1.5%
2010	26.24	27.66	28.06	28.27	28.40	2010	4.7%	6.6%	6.1%	6.0%	6.0%
2011	26.16	27.51	27.99	28.21	28.25	2011	-0.3%	-0.5%	-0.2%	-0.2%	-0.5%
2012	26.49	27.80	28.30	28.43	28.52	2012	1.3%	1.1%	1.1%	0.8%	0.9%
2013	26.83	28.12	28.43	28.68		2013	1.3%	1.1%	0.5%	0.9%	
2014	26.31	27.54	28.04			2014	-1.9%	-2.0%	-1.4%		
2015	25.84	27.55				2015	-1.8%	0.0%			
2016	26.32					2016	1.9%				

### All Regions

,											
		Indemnit	y Claim F	requency							
	per \$1	00M of E	xposure a	t AY 2015	Level			An	nual Char	nge	
AY/RL	1	2	3	4	5	AY/RL	1	2	3	4	5
2001	34.31	35.47	35.97	36.01	36.03	2001					
2002	33.22	35.45	35.66	35.70	35.75	2002	-3.2%	-0.1%	-0.8%	-0.9%	-0.8%
2003	33.50	34.58	34.58	34.64	34.68	2003	0.8%	-2.5%	-3.0%	-3.0%	-3.0%
2004	28.40	28.92	28.97	29.03	28.92	2004	-15.2%	-16.3%	-16.2%	-16.2%	-16.6%
2005	24.21	24.67	24.82	24.84	25.06	2005	-14.7%	-14.7%	-14.3%	-14.4%	-13.3%
2006	22.68	23.11	23.21	23.40	23.35	2006	-6.3%	-6.3%	-6.5%	-5.8%	-6.8%
2007	21.76	22.28	22.57	22.63	22.71	2007	-4.1%	-3.6%	-2.8%	-3.3%	-2.8%
2008	20.39	21.26	21.51	21.69	21.78	2008	-6.3%	-4.6%	-4.7%	-4.1%	-4.1%
2009	19.73	20.67	21.04	21.22	21.30	2009	-3.2%	-2.8%	-2.2%	-2.2%	-2.2%
2010	20.99	22.07	22.44	22.62	22.71	2010	6.4%	6.7%	6.6%	6.6%	6.6%
2011	20.73	21.95	22.38	22.57	22.66	2011	-1.2%	-0.6%	-0.2%	-0.2%	-0.2%
2012	21.49	22.78	23.22	23.39	23.50	2012	3.7%	3.8%	3.7%	3.7%	3.7%
2013	21.53	22.74	23.08	23.27		2013	0.2%	-0.2%	-0.6%	-0.5%	
2014	21.70	22.86	23.27			2014	0.8%	0.5%	0.8%		
2015	21.42	23.15				2015	-1.3%	1.3%			
2016	20.83					2016	-2.8%				

### Ratios of Incremental Paid Losses to Prior Outstanding Losses by Accident Year

Accident				<b>Paid</b> De:	Indemnity velopment				
Year 1993	<u>3-15</u>	<u>15-27</u>	<u>27-39</u>	<u>39-51</u>	<u>51-63</u>	<u>63-75</u>	<u>75-87</u>	<u>87-99</u>	99-111 0.403
1994 1995 1996						0.395	0.367 0.307	0.320 0.279 0.275	0.228 0.231 0.217
1997 1998 1999			0.660	0.533 0.481	0.447 0.396 0.433	0.360 0.345 0.347	0.320 0.283 0.277	0.227 0.211 0.264	0.210 0.217 0.217 0.232
2000 2001 2002	3.220 3.214	0.809 0.797 0.813	0.582 0.675 0.620	0.517 0.539 0.488	0.402 0.400 0.460	0.352 0.388 0.406	0.289 0.334 0.355	0.297 0.282 0.291	0.244 0.245 0.245
2003 2004	3.147 2.953 2.579	0.759 0.594 0.807	0.620 0.586 0.602 0.621	0.488 0.548 0.472 0.532	0.462 0.398	0.381 0.357	0.296 0.290	0.268 0.305	0.256 0.291
2005 2006 2007 2008	2.579 3.896 4.279 4.586	0.852 0.897 0.954	0.635 0.656 0.705	0.532 0.500 0.516 0.567	0.419 0.433 0.445 0.478	0.363 0.382 0.394 0.416	0.325 0.339 0.351 0.349	0.313 0.303 0.307 0.326	0.302 0.269 0.282 0.251
2009 2010 2011	5.179 5.650 6.001	0.959 0.974 0.956	0.697 0.738 0.690	0.578 0.602 0.573	0.481 0.511 0.489	0.423 0.455 0.435	0.366 0.409 0.418	0.339 0.371	0.318
2012 2013 2014	6.175 6.149 6.155	0.986 0.941 0.996	0.716 0.741 0.792	0.587 0.637 0.650	0.532 0.546	0.471	00		
2015 2016 2017	6.019 6.096 6.095	0.998 1.005	0.752						
Accident					d Medical velopment				
<u>Year</u> 1993	<u>3-15</u>	<u>15-27</u>	<u>27-39</u>	<u>39-51</u>	<u>51-63</u>	<u>63-75</u>	<u>75-87</u>	<u>87-99</u>	99-111 0.247
1994 1995 1996						0.295	0.266 0.264	0.235 0.216 0.259	0.189 0.203 0.173
1997 1998 1999			0.604	0.432 0.451	0.374 0.361 0.419	0.320 0.324 0.292	0.287 0.221 0.223	0.215 0.177 0.196	0.150 0.171 0.222
2000 2001 2002	3.912 4.430	0.805 0.921 0.870	0.568 0.636 0.545	0.477 0.473 0.378	0.333 0.313 0.351	0.260 0.295 0.353	0.223 0.289 0.278	0.262 0.240 0.252	0.196 0.210 0.209
2002 2003 2004 2005	4.058 3.375 2.981	0.772 0.574 0.574	0.428 0.453 0.457	0.376 0.385 0.423 0.414	0.374 0.369 0.375	0.302 0.307 0.333	0.262 0.274 0.261	0.239 0.234 0.269	0.207 0.226 0.241
2006 2007	3.903 3.798	0.621 0.651	0.489 0.504	0.407 0.440	0.359 0.365	0.323 0.339	0.285 0.305	0.254 0.242	0.202 0.206
2008 2009 2010 2011	4.032 4.400 4.624 4.282	0.672 0.685 0.700 0.707	0.526 0.526 0.577 0.540	0.465 0.479 0.510 0.461	0.409 0.415 0.414 0.396	0.351 0.346 0.353 0.333	0.288 0.282 0.321 0.303	0.243 0.236 0.270	0.201 0.200
2012 2013 2014	4.414 4.380 4.508	0.690 0.649 0.667	0.534 0.521 0.549	0.465 0.469 0.473	0.410 0.384	0.340	- 2		
2015 2016 2017	4.428 4.525 4.674	0.650 0.624	0.508						

All Entries reflect the paid cost of medical cost containment programs.

### Comparison of Projected Loss Ratios as of March 31, 2018 Accident Year 2012 Projected to 75 Months [1]

### Indemnity

<u>Methodology</u>		Based on Exp	erience Evalua	ted as of (in mo	nths):	
	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	Current
3-Year Avg. Incurred	0.254	0.252	0.247	0.241	0.239	0.237
Latest Year Incurred	0.255	0.248	0.245	0.238	0.238	0.237
Latest Yr. Inc. Adj. for Case Reserves	0.294	0.272	0.259	0.247	0.241	0.237
3-Year Avg. Paid	0.243	0.249	0.246	0.242	0.240	0.237
Latest Year Paid	0.253	0.248	0.244	0.241	0.239	0.237
Reform-Adj. Paid [2]	0.253	0.248	0.244	0.241	0.239	0.237
Latest Yr. Pd. Adj. for Settlement [3]	0.254	0.244	0.239	0.238	0.237	0.237
		Difference	from Actual 75-	Month Loss Ra	tio	
	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	Current
3-Year Avg. Incurred	7.1%	6.3%	4.3%	1.5%	0.9%	0.0%
Latest Year Incurred	7.4%	4.7%	3.4%	0.4%	0.3%	0.0%
Latest Yr. Inc. Adj. for Case Reserves	23.9%	14.8%	9.4%	4.1%	1.9%	0.0%
3-Year Avg. Paid	2.3%	5.2%	3.7%	2.1%	1.0%	0.0%
Latest Year Paid	6.5%	4.6%	2.8%	1.8%	0.6%	0.0%
Reform-Adj. Paid	6.5%	4.6%	2.8%	1.8%	0.6%	0.0%
Latest Yr. Pd. Adj. for Settlement	7.0%	3.0%	0.9%	0.2%	-0.1%	0.0%
			Medical			
		Based on Exp	erience Evalua	ted as of (in mo	nths):	
	<u>15</u>	<u>27</u>	erience Evalua	ted as of (in mo <u>51</u>	nths): <u>63</u>	Current
3-Year Avg. Incurred	1 <u>5</u> 0.380			<u>51</u> 0.331		<u>Current</u> 0.317
3-Year Avg. Incurred Latest Year Incurred	0.3 <del>80</del> 0.396	<u>27</u>	<u>39</u> 0.351 0.340	<u>51</u> 0.331 0.325	6 <u>3</u> 0.322 0.319	
	0.380 0.396 0.380	2 <u>7</u> 0.366	3 <u>9</u> 0.351 0.340 0.343	5 <u>1</u> 0.331 0.325 0.327	63 0.322 0.319 0.325	0.317 0.317 0.317
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid	0.380 0.396 0.380 0.309	27 0.366 0.360 0.364 0.328	3 <u>9</u> 0.351 0.340 0.343 0.332	5 <u>1</u> 0.331 0.325 0.327 0.328	63 0.322 0.319 0.325 0.323	0.317 0.317 0.317 0.317
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid	0.380 0.396 0.380	27 0.366 0.360 0.364	3 <u>9</u> 0.351 0.340 0.343	5 <u>1</u> 0.331 0.325 0.327	63 0.322 0.319 0.325	0.317 0.317 0.317
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid	0.380 0.396 0.380 0.309	27 0.366 0.360 0.364 0.328	3 <u>9</u> 0.351 0.340 0.343 0.332	5 <u>1</u> 0.331 0.325 0.327 0.328	63 0.322 0.319 0.325 0.323	0.317 0.317 0.317 0.317
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid	0.380 0.396 0.380 0.309 0.325	27 0.366 0.360 0.364 0.328 0.340	39 0.351 0.340 0.343 0.332 0.328	51 0.331 0.325 0.327 0.328 0.324	63 0.322 0.319 0.325 0.323 0.321	0.317 0.317 0.317 0.317 0.317
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2]	0.380 0.396 0.380 0.309 0.325 0.306	27 0.366 0.360 0.364 0.328 0.340 0.334 0.330	39 0.351 0.340 0.343 0.332 0.328 0.322 0.317	51 0.331 0.325 0.327 0.328 0.324 0.317	63 0.322 0.319 0.325 0.323 0.321 0.311 0.309	0.317 0.317 0.317 0.317 0.317 0.308
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2]	0.380 0.396 0.380 0.309 0.325 0.306	27 0.366 0.360 0.364 0.328 0.340 0.334 0.330	39 0.351 0.340 0.343 0.332 0.328 0.322 0.317 from Actual 75-	51 0.331 0.325 0.327 0.328 0.324 0.317 0.313	63 0.322 0.319 0.325 0.323 0.321 0.311 0.309	0.317 0.317 0.317 0.317 0.317 0.308
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2]	0.380 0.396 0.380 0.309 0.325 0.306 0.308	27 0.366 0.360 0.364 0.328 0.340 0.334 0.330	39 0.351 0.340 0.343 0.332 0.328 0.322 0.317	51 0.331 0.325 0.327 0.328 0.324 0.317 0.313	63 0.322 0.319 0.325 0.323 0.321 0.311 0.309	0.317 0.317 0.317 0.317 0.317 0.308 0.308
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2] Latest Yr. Pd. Adj. for Settlement [3]	0.380 0.396 0.380 0.309 0.325 0.306 0.308	27 0.366 0.360 0.364 0.328 0.340 0.334 0.330 Difference	39 0.351 0.340 0.343 0.332 0.328 0.322 0.317 from Actual 75-	51 0.331 0.325 0.327 0.328 0.324 0.317 0.313 Month Loss Ra	63 0.322 0.319 0.325 0.323 0.321 0.311 0.309	0.317 0.317 0.317 0.317 0.317 0.308 0.308
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2] Latest Yr. Pd. Adj. for Settlement [3]  3-Year Avg. Incurred	0.380 0.396 0.380 0.309 0.325 0.306 0.308	27 0.366 0.360 0.364 0.328 0.340 0.334 0.330 Difference	39 0.351 0.340 0.343 0.332 0.328 0.322 0.317 from Actual 75-	51 0.331 0.325 0.327 0.328 0.324 0.317 0.313 Month Loss Ra	63 0.322 0.319 0.325 0.323 0.321 0.311 0.309	0.317 0.317 0.317 0.317 0.317 0.308 0.308
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid <sup>[2]</sup> Latest Yr. Pd. Adj. for Settlement <sup>[3]</sup> 3-Year Avg. Incurred Latest Year Incurred	0.380 0.396 0.380 0.309 0.325 0.306 0.308	27 0.366 0.360 0.364 0.328 0.340 0.334 0.330 Difference	39 0.351 0.340 0.343 0.332 0.328 0.322 0.317 from Actual 75- 39 10.6% 7.2%	51 0.331 0.325 0.327 0.328 0.324 0.317 0.313 Month Loss Ra 51 4.5% 2.4%	63 0.322 0.319 0.325 0.323 0.321 0.311 0.309 tio	0.317 0.317 0.317 0.317 0.317 0.308 0.308 0.308
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid <sup>[2]</sup> Latest Yr. Pd. Adj. for Settlement <sup>[3]</sup> 3-Year Avg. Incurred Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves	0.380 0.396 0.380 0.309 0.325 0.306 0.308 19.8% 25.0% 19.7%	27 0.366 0.360 0.364 0.328 0.340 0.334 0.330 Difference 27 15.4% 13.5% 14.9%	39 0.351 0.340 0.343 0.332 0.328 0.322 0.317 from Actual 75- 39 10.6% 7.2% 8.2%	51 0.331 0.325 0.327 0.328 0.324 0.317 0.313 Month Loss Ra 51 4.5% 2.4% 3.3%	63 0.322 0.319 0.325 0.323 0.321 0.311 0.309 tio	0.317 0.317 0.317 0.317 0.317 0.308 0.308 0.308
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid <sup>[2]</sup> Latest Yr. Pd. Adj. for Settlement <sup>[3]</sup> 3-Year Avg. Incurred Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid	0.380 0.396 0.380 0.309 0.325 0.306 0.308 19.8% 25.0% 19.7% -2.7%	27 0.366 0.360 0.364 0.328 0.340 0.334 0.330 Difference 27 15.4% 13.5% 14.9% 3.5%	39 0.351 0.340 0.343 0.332 0.328 0.322 0.317 from Actual 75- 39 10.6% 7.2% 8.2% 4.8%	51 0.331 0.325 0.327 0.328 0.324 0.317 0.313 Month Loss Ra 51 4.5% 2.4% 3.3% 3.3%	63 0.322 0.319 0.325 0.323 0.321 0.311 0.309 tio	0.317 0.317 0.317 0.317 0.317 0.308 0.308 0.308 Current 0.0% 0.0% 0.0% 0.0%

<sup>[1]</sup> Each loss ratio is projected to incurred losses at 75 months. Loss ratios projected under paid methods are converted to an incurred basis causing the ratio of incurred losses to paid losses reported at 75 months.

<sup>[2]</sup> The Reform-Adjusted Paid Methodology reflects adjustments for SB 863 reforms and RBRVS.

<sup>[3]</sup> The Latest Year Claim-Settlement Methodology for projecting ultimate loss ratios also contemplates adjustments for reforms. See [2] above.

### Comparison of Projected Loss Ratios as of March 31, 2018 Accident Year 2013 Projected to 63 Months [1]

### Indemnity

<u>Methodology</u>		Based on Experie	ence Evaluated as of	(in months):	
	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	Current
3-Year Avg. Incurred	0.220	0.211	0.202	0.199	0.197
Latest Year Incurred	0.217	0.207	0.198	0.200	0.197
Latest Yr. Inc. Adj. for Case Reserves	0.251	0.222	0.212	0.205	0.197
3-Year Avg. Paid	0.209	0.205	0.203	0.200	0.197
Latest Year Paid	0.209	0.201	0.201	0.199	0.197
Reform-Adj. Paid <sup>[2]</sup>	0.209	0.201	0.201	0.199	0.197
Latest Yr. Pd. Adj. for Settlement [3]	0.205	0.198	0.198	0.197	0.197
		Difference from	m Actual 63-Month Lo	oss Ratio	
	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	Current
3-Year Avg. Incurred	11.7%	7.2%	2.8%	1.5%	0.0%
Latest Year Incurred	10.4%	5.3%	0.9%	1.6%	0.0%
Latest Yr. Inc. Adj. for Case Reserves	27.5%	12.7%	8.0%	4.2%	0.0%
3-Year Avg. Paid	6.3%	4.1%	3.3%	1.9%	0.0%
Latest Year Paid	6.2%	2.4%	2.3%	1.4%	0.0%
Reform-Adj. Paid	6.2%	2.4%	2.3%	1.4%	0.0%
Latest Yr. Pd. Adj. for Settlement	4.5%	0.8%	0.8%	0.5%	0.0%
			Medical		
		Based on Experie	ence Evaluated as of	(in months):	
-	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	Current
3-Year Avg. Incurred	0.309	0.290	0.266	0.258	0.250
Latest Year Incurred	0.298	0.276	0.258	0.256	0.250
Latest Yr. Inc. Adj. for Case Reserves	0.308	0.276	0.269	0.258	0.250
3-Year Avg. Paid	0.264	0.265	0.261	0.256	0.250
Latest Year Paid	0.276	0.262	0.258	0.255	0.250
Reform-Adj. Paid [2]	0.281	0.263	0.257	0.252	0.247
Latest Yr. Pd. Adj. for Settlement [3]	0.277	0.260	0.254	0.250	0.247
		Difference from	m Actual 63-Month Lo	oss Ratio	
	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>Current</u>
3-Year Avg. Incurred	23.5%	15.8%	6.2%	3.0%	0.0%
Latest Year Incurred	19.1%	10.3%	3.1%	2.2%	0.0%
Latest Yr. Inc. Adj. for Case Reserves	23.0%	10.3%	7.4%	3.1%	0.0%
3-Year Avg. Paid	5.5%	5.9%	4.3%	2.2%	0.0%
Latest Year Paid	10.2%	4.5%	2.8%	1.9%	0.0%
Reform-Adj. Paid					
	13.7%	6.3%	4.2%	2.0%	0.0%

<sup>[1]</sup> Each loss ratio is projected to incurred losses at 63 months. Loss ratios projected under paid methods are converted to an incurred basis causing the ratio of incurred losses to paid losses reported at 63 months.

<sup>[2]</sup> The Reform-Adjusted Paid Methodology reflects adjustments for SB 863 reforms and RBRVS.

<sup>[3]</sup> The Latest Year Claim-Settlement Methodology for projecting ultimate loss ratios also contemplates adjustments for reforms. See [2] above.

### Comparison of Projected Loss Ratios as of March 31, 2018 Accident Year 2014 Projected to 51 Months [1]

### Indemnity

Methodology		Based on Experience Evalu		
	<u>15</u>	<u>27</u>	<u>39</u>	<u>Current</u>
3-Year Avg. Incurred	0.186	0.180	0.180	0.180
Latest Year Incurred	0.179	0.176	0.179	0.180
Latest Yr. Inc. Adj. for Case Reserves	0.208	0.193	0.183	0.180
3-Year Avg. Paid	0.178	0.180	0.181	0.180
Latest Year Paid	0.173	0.179	0.180	0.180
Reform-Adj. Paid <sup>[2]</sup>	0.173	0.179	0.180	0.180
Latest Yr. Pd. Adj. for Settlement [3]	0.172	0.177	0.179	0.180
		Difference from Actual 5	51-Month Loss Ratio	
	<u>15</u>	<u>27</u>	<u>39</u>	Current
3-Year Avg. Incurred	3.7%	0.0%	0.1%	0.0%
Latest Year Incurred	-0.3%	-2.2%	-0.3%	0.0%
Latest Yr. Inc. Adj. for Case Reserves	15.5%	7.3%	2.0%	0.0%
3-Year Avg. Paid	-0.9%	0.0%	0.5%	0.0%
Latest Year Paid	-3.4%	-0.3%	0.2%	0.0%
Reform-Adj. Paid	-3.4%	-0.3%	0.2%	0.0%
Latest Yr. Pd. Adj. for Settlement	-4.4%	-1.5%	-0.5%	0.0%
	,0		0.070	0.070
		Medic	al	
		Based on Experience Evalu		
	<u>15</u>	<u>27</u>	<u>39</u>	<u>Current</u>
3-Year Avg. Incurred	0.249	0.225	0.218	0.214
Latest Year Incurred	0.231	0.214	0.216	0.214
Latest Yr. Inc. Adj. for Case Reserves	0.240	0.226	0.219	0.214
3-Year Avg. Paid	0.225	0.221	0.217	0.214
Latest Year Paid	0.220	0.218	0.216	0.214
Reform-Adj. Paid <sup>[2]</sup>	0.224	0.220	0.217	0.213
Latest Yr. Pd. Adj. for Settlement [3]	0.222	0.219	0.216	0.213
		Difference from Actual 5	51-Month Loss Ratio	
			71-Worth Loss Ratio	
	15			Current
3-Year Avg Incurred	<u>15</u> 16 1%	<u>27</u>	39	Current 0.0%
3-Year Avg. Incurred Latest Year Incurred	16.1%	<u>27</u> 4.9%	<u>39</u> 2.0%	0.0%
Latest Year Incurred	16.1% 8.0%	27 4.9% -0.1%	<u>39</u> 2.0% 1.1%	0.0% 0.0%
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves	16.1% 8.0% 12.3%	27 4.9% -0.1% 5.4%	3 <u>9</u> 2.0% 1.1% 2.4%	0.0% 0.0% 0.0%
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid	16.1% 8.0% 12.3% 4.9%	27 4.9% -0.1% 5.4% 3.2%	3 <u>9</u> 2.0% 1.1% 2.4% 1.5%	0.0% 0.0% 0.0% 0.0%
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid	16.1% 8.0% 12.3% 4.9% 3.0%	27 4.9% -0.1% 5.4% 3.2% 1.9%	3 <u>9</u> 2.0% 1.1% 2.4% 1.5% 1.1%	0.0% 0.0% 0.0% 0.0% 0.0%
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid	16.1% 8.0% 12.3% 4.9%	27 4.9% -0.1% 5.4% 3.2%	3 <u>9</u> 2.0% 1.1% 2.4% 1.5%	0.0% 0.0% 0.0% 0.0%

<sup>[1]</sup> Each loss ratio is projected to incurred losses at 51 months. Loss ratios projected under paid methods are converted to an incurred basis causing the ratio of incurred losses to paid losses reported at 51 months.

<sup>[2]</sup> The Reform-Adjusted Paid Methodology reflects adjustments for SB 863 reforms and RBRVS.

<sup>[3]</sup> The Latest Year Claim-Settlement Methodology for projecting ultimate loss ratios also contemplates adjustments for reforms. See [2] above.

### Comparison of Projected Loss Ratios as of March 31, 2018 Accident Year 2015 Projected to 39 Months [1]

### Indemnity

<u>Methodology</u>	Based on	Experience Evaluated as of (in m	onths):
	<u>15</u>	<u>27</u>	<u>Current</u>
3-Year Avg. Incurred	0.166	0.166	0.163
Latest Year Incurred	0.164	0.167	0.163
Latest Yr. Inc. Adj. for Case Reserves	0.177	0.168	0.163
3-Year Avg. Paid	0.161	0.165	0.163
Latest Year Paid	0.164	0.166	0.163
Reform-Adj. Paid [2]	0.164	0.166	0.163
Latest Yr. Pd. Adj. for Settlement [3]	0.163	0.164	0.163
	Differe	nce from Actual 39-Month Loss R	atio
	<u>15</u>	<u>27</u>	<u>Current</u>
3-Year Avg. Incurred	1.7%	1.5%	0.0%
Latest Year Incurred	0.2%	2.3%	0.0%
Latest Yr. Inc. Adj. for Case Reserves	8.5%	3.0%	0.0%
3-Year Avg. Paid	-1.4%	0.8%	0.0%
Latest Year Paid	0.4%	1.5%	0.0%
Reform-Adj. Paid	0.4%	1.5%	0.0%
Latest Yr. Pd. Adj. for Settlement	-0.2%	0.6%	0.0%
		Medical	
	Based on	Experience Evaluated as of (in m	nonths):
	<u>15</u>	27	Current
3-Year Avg. Incurred	0.208	0.199	0.196
Latest Year Incurred	0.198	0.199	0.196
Latest Yr. Inc. Adj. for Case Reserves	0.203	0.197	0.196
3-Year Avg. Paid	0.201	0.200	0.196
Latest Year Paid	0.198	0.200	0.196
Reform-Adj. Paid [2]	0.202	0.201	0.196
Latest Yr. Pd. Adj. for Settlement [3]	0.201	0.200	0.196
	Differe	nce from Actual 39-Month Loss R	Ratio
	45	27	Current
3 Voor Avg. Incurred	<u>15</u> 6.3%	<u>27</u> 1.4%	<u>Current</u> 0.0%
3-Year Avg. Incurred			
Latest Year Incurred	0.9%	1.4%	0.0%
Latest Yr. Inc. Adj. for Case Reserves	3.6%	0.4%	0.0%
3-Year Avg. Paid Latest Year Paid	2.5% 1.2%	2.2% 1.8%	0.0%
	1 2%	1.8%	0.0%
Reform-Adj. Paid Latest Yr. Pd. Adj. for Settlement	3.0% 2.7%	2.4% 1.8%	0.0% 0.0%

<sup>[1]</sup> Each loss ratio is projected to incurred losses at 39 months. Loss ratios projected under paid methods are converted to an incurred basis causing the ratio of incurred losses to paid losses reported at 39 months.

<sup>[2]</sup> The Reform-Adjusted Paid Methodology reflects adjustments for SB 863 reforms and RBRVS.

<sup>[3]</sup> The Latest Year Claim-Settlement Methodology for projecting ultimate loss ratios also contemplates adjustments for reforms. See [2] above.

### Comparison of Projected Loss Ratios as of March 31, 2018 Accident Year 2016 Projected to 27 Months [1]

### Indemnity

Methodology	Based on Experience Evaluated as of (in a	months):
	<u>15</u>	<u>Current</u>
3-Year Avg. Incurred	0.132	0.131
Latest Year Incurred	0.133	0.131
Latest Yr. Inc. Adj. for Case Reserves	0.139	0.131
3-Year Avg. Paid	0.133	0.131
Latest Year Paid	0.135	0.131
Reform-Adj. Paid [2]	0.135	0.131
Latest Yr. Pd. Adj. for Settlement [3]	0.134	0.131
-	Difference from Actual 27-Month Loss	Ratio
	<u>15</u>	Current
3-Year Avg. Incurred	0.8%	0.0%
Latest Year Incurred	1.4%	0.0%
Latest Yr. Inc. Adj. for Case Reserves	5.6%	0.0%
3-Year Avg. Paid	1.4%	0.0%
Latest Year Paid	2.7%	0.0%
Reform-Adj. Paid	2.7%	0.0%
Latest Yr. Pd. Adj. for Settlement	2.2%	0.0%
	Medical	
_	Based on Experience Evaluated as of (in	months):
-		months): <u>Current</u>
-3-Year Avg. Incurred	Based on Experience Evaluated as of (in 1)  15  0.175	Current 0.170
Latest Year Incurred	Based on Experience Evaluated as of (in 1)  15  0.175  0.173	<u>Current</u> 0.170 0.170
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves	Based on Experience Evaluated as of (in a 15 0.175 0.173 0.174	Current 0.170 0.170 0.170
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid	Based on Experience Evaluated as of (in 1 15 0.175 0.173 0.174 0.176	Current 0.170 0.170 0.170 0.170
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid	Based on Experience Evaluated as of (in a 15 0.175 0.173 0.174	Current 0.170 0.170 0.170
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2]	Based on Experience Evaluated as of (in 1 15 0.175 0.173 0.174 0.176	Current 0.170 0.170 0.170 0.170
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid	Based on Experience Evaluated as of (in red)  15 0.175 0.173 0.174 0.176 0.177	Current 0.170 0.170 0.170 0.170 0.170
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2]	Based on Experience Evaluated as of (in range)  15 0.175 0.173 0.174 0.176 0.177 0.178	Current 0.170 0.170 0.170 0.170 0.170 0.170 0.170 0.170
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2]	Based on Experience Evaluated as of (in respectively)  15 0.175 0.173 0.174 0.176 0.177 0.178 0.178 0.178 Difference from Actual 27-Month Loss	Current 0.170 0.170 0.170 0.170 0.170 0.170 0.170 0.170
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2] Latest Yr. Pd. Adj. for Settlement [3]	Based on Experience Evaluated as of (in respectively)  15 0.175 0.173 0.174 0.176 0.177 0.178 0.178 Difference from Actual 27-Month Loss	Current 0.170 0.170 0.170 0.170 0.170 0.170 0.170 0.170 0.170
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2] Latest Yr. Pd. Adj. for Settlement [3]  3-Year Avg. Incurred	Based on Experience Evaluated as of (in the state of the	Current 0.170 0.170 0.170 0.170 0.170 0.170 0.170 Ratio
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2] Latest Yr. Pd. Adj. for Settlement [3]  3-Year Avg. Incurred Latest Year Incurred	Based on Experience Evaluated as of (in 1975) 0.175 0.175 0.173 0.174 0.176 0.177 0.178 0.178 0.178 Difference from Actual 27-Month Loss  15 3.2% 1.9%	Current 0.170 0.170 0.170 0.170 0.170 0.170 0.170 0.170 0.170 0.0170 0.00%
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2] Latest Yr. Pd. Adj. for Settlement [3]   3-Year Avg. Incurred Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves	Based on Experience Evaluated as of (in received to the second of the se	Current 0.170 0.170 0.170 0.170 0.170 0.170 0.170 0.170 0.0170 0.00% 0.0% 0.0%
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2] Latest Yr. Pd. Adj. for Settlement [3]   3-Year Avg. Incurred Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid	Based on Experience Evaluated as of (in the state of the	Current 0.170 0.170 0.170 0.170 0.170 0.170 0.170 0.170 0.0170 0.00% 0.0% 0.0% 0.0%
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2] Latest Yr. Pd. Adj. for Settlement [3]  3-Year Avg. Incurred Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid	Based on Experience Evaluated as of (in respectively)  15 0.175 0.173 0.174 0.176 0.177 0.178 0.178  Difference from Actual 27-Month Loss  15 3.2% 1.9% 2.1% 3.5% 4.1%	Current 0.170 0.170 0.170 0.170 0.170 0.170 0.170 0.170 0.0170 0.00% 0.0% 0.0% 0.0% 0.0%
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2] Latest Yr. Pd. Adj. for Settlement [3]   3-Year Avg. Incurred Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid	Based on Experience Evaluated as of (in the state of the	Current 0.170 0.170 0.170 0.170 0.170 0.170 0.170 0.170 0.0170 0.00% 0.0% 0.0% 0.0%

<sup>[1]</sup> Each loss ratio is projected to incurred losses at 27 months. Loss ratios projected under paid methods are converted to an incurred basis causing the ratio of incurred losses to paid losses reported at 27 months.

<sup>[2]</sup> The Reform-Adjusted Paid Methodology reflects adjustments for SB 863 reforms and RBRVS.

<sup>[3]</sup> The Latest Year Claim-Settlement Methodology for projecting ultimate loss ratios also contemplates adjustments for reforms. See [2] above.

# Average Incurred Indemnity Loss per Reported Indemnity Claim As of March 31, 2018

Accident				Evalu	ated as o	f (in mont	hs):			
Year	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	63	<u>75</u>	<u>87</u>	99	<u>111</u>
1993										11,696
1994									12,439	12,562
1995								14,084	14,289	14,493
1996							15,855	16,251	16,583	16,693
1997						17,733	18,312	18,748	18,895	18,917
1998					18,866	19,860	20,567	20,883	20,896	20,986
1999				18,978	20,626	21,720	22,205	22,363	22,534	22,649
2000		44.400	16,945	20,161	22,029	22,807	23,088	23,328	23,574	23,723
2001	9,079	11,469 11,463	17,825	21,950 21,275	23,900 22,257	24,436	24,916	25,390 23,936	25,754	25,944 24,437
2002 2003	9,079	12,151	18,098 18,242	20,360	21,667	22,842 22,709	23,485 23,419	23,867	24,179 24,363	24,437
2003	8,693	11,670	14,396	16,437	17,493	18,228	18,928	19,441	19,945	20,250
2005	9,444	8,777	12,102	14,090	15,284	16,228	17,021	17,674	18,063	18,351
2006	6,923	8,801	13,007	15,330	16,784	17,956	18,847	19,377	19,744	19,976
2007	6,690	9,233	13,933	16,740	18,373	19,534	20,370	20,938	21,392	21,628
2008	6,473	9,873	15,055	18,430	20,386	21,577	22,427	22,948	23,328	23,554
2009	6,466	10,235	15,774	19,007	21,190	22,420	23,300	23,759	24,112	24,418
2010	6,237	10,153	15,470	18,899	20,752	21,902	22,649	23,117	23,490	
2011	6,217	10,615	15,899	18,833	20,619	21,589	22,202	22,684		
2012	6,209	10,641	15,670	18,573	20,097	21,166	21,805			
2013	6,529	10,727	15,608	18,280	19,789	20,623				
2014 2015	6,293 6,891	10,779 11,268	15,854	18,962 19,451	20,597					
2016	6,841	11,200	16,603 16,455	19,451						
2017	7,017	11,637	10,400							
2018	7,372	,								
Accident_		Annual Change								
<u>Year</u>	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	<u>87</u>	<u>99</u>	<u>111</u>
1994									44.00/	7.4%
1995								45 40/	14.9%	15.4%
1996 1997							15.5%	15.4% 15.4%	16.1%	15.2% 13.3%
1997						12.0%	12.3%	11.4%	13.9% 10.6%	10.9%
1999					9.3%	9.4%	8.0%	7.1%	7.8%	7.9%
2000				6.2%	6.8%	5.0%	4.0%	4.3%	4.6%	4.7%
2001			5.2%	8.9%	8.5%	7.1%	7.9%	8.8%	9.2%	9.4%
2002		-0.1%	1.5%	-3.1%	-6.9%	-6.5%	-5.7%	-5.7%	-6.1%	-5.8%
2003	0.4%	6.0%	0.8%	-4.3%	-2.6%	-0.6%	-0.3%	-0.3%	0.8%	1.4%
2004	-4.7%	-4.0%	-21.1%	-19.3%	-19.3%	-19.7%	-19.2%	-18.5%	-18.1%	-18.3%
2005	8.6%	-24.8%	-15.9%	-14.3%	-12.6%	-11.0%	-10.1%	-9.1%	-9.4%	-9.4%
2006	-26.7%	0.3%	7.5%	8.8%	9.8%	10.6%	10.7%	9.6%	9.3%	8.9%
2007	-3.4%	4.9%	7.1%	9.2%	9.5%	8.8%	8.1%	8.1%	8.4%	8.3%
2008	-3.3%	6.9%	8.1%	10.1%	11.0%	10.5%	10.1%	9.6%	9.0%	8.9%
2009	-0.1%	3.7%	4.8% -1.9%	3.1% -0.6%	3.9%	3.9%	3.9%	3.5% -2.7%	3.4%	3.7%
2010 2011	-3.5% -0.3%	-0.8% 4.5%	2.8%	-0.6%	-2.1% -0.6%	-2.3% -1.4%	-2.8% -2.0%	-2.7% -1.9%	-2.6%	
2011	-0.3 % -0.1%	0.2%	-1.4%	-1.4%	-0.6%	-1.4%	-2.0 % -1.8%	-1.970		
2013	5.2%	0.8%	-0.4%	-1.6%	-1.5%	-2.6%	1.070			
2014	-3.6%	0.5%	1.6%	3.7%	4.1%	,				
2015	9.5%	4.5%	4.7%	2.6%						
2016	-0.7%	0.9%	-0.9%							
2017	2.6%	2.3%								
2018	5.1%									
				Anı	nual Trend	<b>1</b> *				
All-Year	-1.7%	0.2%	-0.2%	-0.3%	-0.2%	0.1%	0.8%	1.6%	2.5%	3.4%
$R^2$	0.358	0.012	0.006	0.015	0.007	0.004	0.100	0.251	0.387	0.489
5-Year	3.4%	2.2%	1.6%	0.9%	-0.6%	-2.0%	-1.0%	1.7%	4.8%	7.6%
S-Teal R <sup>2</sup>	0.852	0.942	0.779	0.336	0.193	0.992	0.450	0.310	0.798	0.984
13	0.002	0.542	0.119	0.550	0.183	0.552	0.430	0.310	0.790	0.904

<sup>\*</sup>Trend is based on an exponential distribution.

# Average Incurred Medical Loss per Reported Claim As of March 31, 2018

Accident				1	Evaluated	as of (in	months):			
Year	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	<u>87</u>	99	<u>111</u>
1998									6,014	6,159
1999								6,763	6,966	7,279
2000							7,404	7,622	8,013	8,182
2001						8,279	8,574	8,994	9,354	9,690
2002					8,300	8,567	9,074	9,423	9,755	10,041
2003				7,514	7,918	8,392	8,813	9,191	9,567	9,911
2004			5,333	5,913	6,474	6,958	7,349	7,801	8,102	8,357
2005		4,169	5,015	5,705	6,118	6,597	7,079	7,493	7,789	7,978
2006	4,026	4,246	5,487	6,321	6,889	7,398	7,854	8,230	8,512	8,656
2007	4,065	4,708	6,153	7,109	7,884	8,492	9,064	9,395	9,654	9,793
2008	4,177	5,177	6,839	8,047	8,958	9,712	10,229	10,573	10,777	10,871
2009	4,399	5,699	7,806	9,115	10,269	11,010	11,525	11,800	11,945	12,019
2010	4,430	5,918	8,109	9,707	10,730	11,421	11,803	12,044	12,172	
2011	4,849	6,402	8,837	10,258	11,234	11,851	12,118	12,292		
2012	4,830	6,542	8,681	9,939	10,699	11,206	11,470			
2013	5,170	6,600	8,610	9,585	10,267	10,572				
2014	4,836	6,407	8,162	9,195	9,752					
2015	4,969	6,531	8,254	9,172						
2016	4,995	6,655	8,220							
2017	5,064	6,538								
2018	5,359									
Accident					Ann	ual Chan	ge			
Year	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	<u>87</u>	99	<u>111</u>
1999									15.8%	18.2%
2000								12.7%	15.0%	12.4%
2001							15.8%	18.0%	16.7%	18.4%
2002						3.5%	5.8%	4.8%	4.3%	3.6%
2003					-4.6%	-2.0%	-2.9%	-2.5%	-1.9%	-1.3%
2004				-21.3%	-18.2%	-17.1%	-16.6%	-15.1%	-15.3%	-15.7%
2005			-6.0%	-3.5%	-5.5%	-5.2%	-3.7%	-3.9%	-3.9%	-4.5%
2006		1.9%	9.4%	10.8%	12.6%	12.1%	10.9%	9.8%	9.3%	8.5%
2007	1.0%	10.9%	12.1%	12.5%	14.4%	14.8%	15.4%	14.1%	13.4%	13.1%
2008	2.8%	10.0%	11.1%	13.2%	13.6%	14.4%	12.9%	12.5%	11.6%	11.0%
2009	5.3%	10.1%	14.1%	13.3%	14.6%	13.4%	12.7%	11.6%	10.8%	10.6%
2010	0.7%	3.8%	3.9%	6.5%	4.5%	3.7%	2.4%	2.1%	1.9%	
2011	9.5%	8.2%	9.0%	5.7%	4.7%	3.8%	2.7%	2.1%		
2012	-0.4%	2.2%	-1.8%	-3.1%	-4.8%	-5.4%	-5.3%			
2013	7.0%	0.9%	-0.8%	-3.6%	-4.0%	-5.7%				
2014	-6.5%	-2.9%	-5.2%	-4.1%	-5.0%					
2015	2.8%	1.9%	1.1%	-0.3%						
2016	0.5%	1.9%	-0.4%							
2017	1.4%	-1.8%								
2018	5.8%									
				Anı	nual Tren	d*				
All-Year	2.3%	4.1%	4.7%	4.4%	4.1%	3.9%	4.0%	4.2%	4.3%	3.8%
$R^2$	0.870	0.811	0.749	0.648	0.569	0.569	0.624	0.667	0.661	0.548
5-Year	2.3%	0.2%	-1.5%	-3.0%	-2.8%	-1.0%	2.8%	6.9%	9.7%	11.0%
R <sup>2</sup>	0.870	0.045	0.700	0.956	0.698	0.140	0.463	0.878	0.955	0.997

<sup>\*</sup>Trend is based on an exponential distribution.

# Average Indemnity Case Outstanding per Open Indemnity Claim As of March 31, 2018

Accident				Evalu	uated as c	of (in mon				
<u>Year</u>	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	<u>87</u>	<u>99</u>	<u>111</u>
1993 1994 1995 1996 1997 1998 1999 2000 2001 2002	8,692	12,531 12,465	19,366 18,074 18,094	21,833 22,071 20,529 18,122	23,712 24,919 23,938 20,650 16,832	26,726 27,994 27,426 24,244 19,941 16,423	27,414 29,286 31,268 28,055 23,773 20,010 17,526	26,829 30,941 32,191 32,235 28,551 24,780 21,321 18,673	24,959 29,262 34,311 32,500 32,131 29,339 25,451 23,099 19,423	21,861 27,188 32,409 33,765 32,887 33,316 30,663 26,295 23,868 21,252
2003	8,892	12,829	16,821	15,287	15,528	17,050	18,995	21,102	24,284	27,941
2004	8,472	12,113	12,540	13,268	14,330	16,033	18,188	20,756	23,473	24,741
2005	9,113	8,154	10,186	11,586	12,932	15,309	18,370	21,797	23,156	25,886
2006	6,544	7,873	11,216	13,125	15,248	18,363	20,956	22,476	25,376	26,988
2007	6,158	8,259	11,844	14,372	16,495	18,511	20,599	23,880	27,073	29,066
2008 2009	5,896 5,873	8,619	12,350 13,025	15,118 14,850	16,885 17,052	18,339 19,210	21,346 21,618	23,963	26,734	30,381 28,544
2009	5,654	9,021 9,007	12,644	14,814	16,522	18,319	20,281	23,542 22,298	25,841 24,875	20,344
2011	5,649	9,664	13,232	15,292	17,562	19,140	20,880	23,251	24,070	
2012	5,651	9,575	12,984	15,099	16,548	18,864	21,083	-, -		
2013	6,080	9,605	13,167	14,412	15,873	17,668				
2014	5,736	9,682	13,333	15,373	17,713					
2015	6,396	10,235	14,496	16,906						
2016 2017	6,305 6,495	10,401 11,113	14,855							
2018	6,856	11,110								
Accident_	<u>3</u>	<u>15</u>	<u>27</u>	39	Anr <u>51</u>	nual Chan	ge <u>75</u>	87	99	<u>111</u>
<u>Year</u>	<u> </u>	<u>15</u>	<u>21</u>	<u>39</u>	<u>31</u>	<u>63</u>	<u>15</u>	<u>01</u>	<u>99</u>	
1994 1995									17.2%	24.4% 19.2%
1996								15.3%	17.2%	4.2%
1997							6.8%	4.0%	-5.3%	-2.6%
1998						4.7%	6.8%	0.1%	-1.1%	1.3%
1999					5.1%	-2.0%	-10.3%	-11.4%	-8.7%	-8.0%
2000			6 70/	1.1% -7.0%	-3.9%	-11.6%	-15.3%	-13.2%	-13.3%	-14.2%
2001 2002		-0.5%	-6.7% 0.1%	-7.0% -11.7%	-13.7% -18.5%	-17.7% -17.6%	-15.8% -12.4%	-14.0% -12.4%	-9.2% -15.9%	-9.2% -11.0%
2003	2.3%	2.9%	-7.0%	-15.6%	-7.7%	3.8%	8.4%	13.0%	25.0%	31.5%
2004	-4.7%	-5.6%	-25.4%	-13.2%	-7.7%	-6.0%	-4.2%	-1.6%	-3.3%	-11.5%
2005	7.6%	-32.7%	-18.8%	-12.7%	-9.8%	-4.5%	1.0%	5.0%	-1.3%	4.6%
2006	-28.2%	-3.4%	10.1%	13.3%	17.9%	19.9%	14.1%	3.1%	9.6%	4.3%
2007 2008	-5.9% -4.3%	4.9% 4.4%	5.6% 4.3%	9.5% 5.2%	8.2% 2.4%	0.8% -0.9%	-1.7% 3.6%	6.2% 0.3%	6.7% -1.3%	7.7% 4.5%
2008	-4.3% -0.4%	4.4%	4.5% 5.5%	-1.8%	1.0%	-0.9% 4.8%	1.3%	-1.8%	-3.3%	-6.0%
2010	-3.7%	-0.2%	-2.9%	-0.2%	-3.1%	-4.6%	-6.2%	-5.3%	-3.7%	3.0 /0
2011	-0.1%	7.3%	4.7%	3.2%	6.3%	4.5%	3.0%	4.3%		
2012	0.0%	-0.9%	-1.9%	-1.3%	-5.8%	-1.4%	1.0%			
2013	7.6%	0.3%	1.4%	-4.6%	-4.1%	-6.3%				
2014	-5.7% 11.5%	0.8% 5.7%	1.3%	6.7%	11.6%					
2015 2016	-1.4%	5.7% 1.6%	8.7% 2.5%	10.0%						
2017	3.0%	6.8%	2.070							
2018	5.6%	,								
				Δn	nual Tren	d*				
All-Year	-2.0%	-0.8%	-1.3%	-1.6%	-1.9%	-2.2%	-2.0%	-1.9%	-1.2%	-0.3%
$R^2$	0.365	0.060	0.144	0.216	0.277	0.364	0.353	0.347	0.190	0.009
5-Year	3.8%	3.7%	3.7%	2.2%	0.4%	-1.4%	-0.6%	-1.2%	-0.9%	3.2%
5-Year R <sup>2</sup>	0.823	0.938	3.7% 0.897	0.353	0.4%	0.388	-0.6% 0.151	0.465	-0.9% 0.150	0.622
IX	0.023	0.530	0.097	0.555	0.017	0.500	0.101	0.400	0.100	0.022

<sup>\*</sup>Trend is based on an exponential distribution.

# Average Medical Case Outstanding per Open Indemnity Claim As of March 31, 2018

Accident					Evaluated	l as of (in	months):			
Year	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	63	<u>75</u>	<u>87</u>	99	<u>111</u>
1993										37,305
1994									33,872	43,352
1995								35,380	43,734	54,527
1996							28,909	34,601	45,462	50,331
1997						23,104	30,321	41,397	48,500	54,488
1998				45.004	19,637	28,028	38,683	44,405	50,509	60,166
1999			12 020	15,634	21,047	28,040	33,578	39,734	48,804	64,777
2000 2001		11,331	13,930 14,288	17,733 17,411	22,884 20,270	27,783 23,489	31,567 28,557	38,910 36,944	51,090 47,002	59,239 59,208
2001	11,367	12,688	14,200	16,604	18,059	21,307	28,299	35,537	44,490	53,997
2003	12,343	12,445	14,405	15,457	18,575	23,357	30,704	39,076	48,685	61,364
2004	12,049	12,427	13,051	15,568	20,171	26,495	32,444	42,691	51,363	60,503
2005	14,005	12,484	14,739	18,624	22,096	27,574	36,013	46,471	54,227	65,022
2006	11,445	12,482	16,780	21,484	25,879	32,506	39,275	47,581	59,207	67,129
2007	12,436	13,873	18,230	22,492	28,305	34,737	43,393	52,382	62,225	71,586
2008	12,492	14,588	18,781	23,705	28,629	35,588	44,585	53,642	62,987	70,956
2009	13,128	15,235	20,209	24,060	30,290	36,811	43,863	51,619	59,010	66,255
2010	13,067	15,498	20,001	24,815	29,906	36,067	41,910	47,771	53,088	
2011	14,828	16,928	21,872	26,390	32,299	38,976	43,553	48,739		
2012	14,640	17,196	21,145	25,236	29,462	34,916	40,790			
2013 2014	15,187 13,578	16,591 16,171	20,960	23,669 22,989	28,405 27,366	33,045				
2014	14,511	16,882	19,577 20,643	25,607	27,300					
2016	14,285	17,397	21,642	25,007						
2017	14,427	18,281	21,012							
2018	16,217	,								
Accident						nual Chan				
<u>Year</u>	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	<u>87</u>	<u>99</u>	<u>111</u>
1994										16.2%
1995									29.1%	25.8%
1996								-2.2%	4.0%	-7.7%
1997						04.00/	4.9%	19.6%	6.7%	8.3%
1998					7 20/	21.3% 0.0%	27.6%	7.3% -10.5%	4.1%	10.4% 7.7%
1999 2000				13.4%	7.2% 8.7%	-0.9%	-13.2% -6.0%	-10.5%	-3.4% 4.7%	-8.6%
2001			2.6%	-1.8%	-11.4%	-15.5%	-9.5%	-2.1 <i>%</i> -5.1%	-8.0%	-0.1%
2002		12.0%	4.9%	-4.6%	-10.9%	-9.3%	-0.9%	-3.8%	-5.3%	-8.8%
2003	8.6%	-1.9%	-3.9%	-6.9%	2.9%	9.6%	8.5%	10.0%	9.4%	13.6%
2004	-2.4%	-0.1%	-9.4%	0.7%	8.6%	13.4%	5.7%	9.3%	5.5%	-1.4%
2005	16.2%	0.5%	12.9%	19.6%	9.5%	4.1%	11.0%	8.9%	5.6%	7.5%
2006	-18.3%	0.0%	13.9%	15.4%	17.1%	17.9%	9.1%	2.4%	9.2%	3.2%
2007	8.7%	11.1%	8.6%	4.7%	9.4%	6.9%	10.5%	10.1%	5.1%	6.6%
2008	0.4%	5.2%	3.0%	5.4%	1.1%	2.4%	2.7%	2.4%	1.2%	-0.9%
2009	5.1%	4.4%	7.6%	1.5%	5.8%	3.4%	-1.6%	-3.8%	-6.3%	-6.6%
2010 2011	-0.5% 13.5%	1.7% 9.2%	-1.0% 9.4%	3.1% 6.3%	-1.3% 8.0%	-2.0% 8.1%	-4.5% 3.9%	-7.5% 2.0%	-10.0%	
2011	-1.3%	1.6%	-3.3%	-4.4%	-8.8%	-10.4%	-6.3%	2.0%		
2012	3.7%	-3.5%	-0.9%	-6.2%	-3.6%	-5.4%	-0.570			
2014	-10.6%	-2.5%	-6.6%	-2.9%	-3.7%	0.170				
2015	6.9%	4.4%	5.4%	11.4%						
2016	-1.6%	3.1%	4.8%							
2017	1.0%	5.1%								
2018	12.4%									
						_I+				
All-Year	1.7%	2.9%	3 20/	An 3.5%	nual Tren 3.2%	d* 3.0%	2.6%	2.3%	2.5%	2.9%
All-Year R <sup>2</sup>			3.3%							
К	0.680	0.914	0.817	0.766	0.685	0.614	0.601	0.649	0.655	0.708
5-Year	3.6%	2.7%	0.3%	-1.5%	-3.0%	-2.5%	-1.8%	-2.6%	-2.7%	0.9%
R <sup>2</sup>	0.721	0.800	0.017	0.180	0.606	0.410	0.647	0.701	0.404	0.119

<sup>\*</sup>Trend is based on an exponential distribution.

# Average Paid Indemnity Loss per Reported Indemnity Claim As of March 31, 2018

Accident				Evalu	uated as o	of (in mon	ths):			
Year	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	63	<u>75</u>	<u>87</u>	<u>99</u>	<u>111</u>
1993 1994 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2010 2011 2012 2013 2014 2015 2016	787 785 760 835 771 883 908 928 903 976 967 972 935 973	3,540 3,597 3,730 3,752 3,441 3,635 3,869 4,220 4,208 4,173 4,247 4,343 4,341 4,343 4,341 4,343 4,341 4,474 6,474 6,474	8,723 9,112 9,515 8,027 7,296 7,798 8,378 9,048 9,203 9,172 9,380 9,417 9,402 9,715 10,173 10,270	12,976 13,412 14,494 14,441 11,678 10,222 11,017 11,877 13,057 13,477 13,503 13,518 13,543 13,671 14,252 14,715	14,676 15,786 16,683 18,355 17,631 17,509 13,921 12,261 13,119 14,304 15,974 16,545 16,579 16,388 16,344 16,459 17,147	14,847 16,249 17,739 18,717 20,463 19,662 19,424 15,339 13,513 14,682 16,069 18,003 18,687 18,601 18,391 18,241 18,184	13,856 15,822 17,427 19,053 20,079 21,942 20,948 20,706 16,376 14,493 15,920 17,391 19,440 20,206 20,051 19,736 19,555	12,733 14,444 16,579 18,274 19,878 20,931 22,942 21,854 21,533 17,127 15,303 16,899 18,429 20,451 21,302 21,065 20,724	11,528 13,089 14,916 17,044 18,785 20,496 23,644 22,470 22,180 17,852 16,043 17,642 19,188 21,237 22,101 21,802	11,164 11,717 13,346 15,254 17,406 19,223 20,968 22,102 24,171 22,890 22,761 18,466 16,657 18,196 19,795 21,731 22,733
2017	1,001	4,822								
2018	1,095									
Accident	<u>3</u>	<u>15</u>	<u>27</u>	39	Anr <u>51</u>	nual Chan <u>63</u>	ge <u>75</u>	<u>87</u>	99	111
1994 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018	-0.3% -3.2% 9.9% -7.7% 14.6% 2.2% -2.7% 8.1% -0.9% 0.5% -3.8% 4.0% 2.5% 0.4% 9.5%	1.6% 3.7% 0.6% -8.3% 5.6% 6.4% -0.3% -0.8% 1.8% 2.3% -0.1% 0.7% 4.3% 4.1% 1.6%	4.6% -0.1% 4.4% -15.6% -9.1% 6.9% 7.4% 8.0% 1.7% -0.3% 2.3% 0.4% -0.2% 3.3% 4.7% 1.0%	3.4% 8.1% -0.4% -0.1% -19.0% -12.5% 7.8% 7.8% 9.9% 3.2% 0.2% 0.1% 0.2% 0.9% 4.2% 3.2%	7.6% 5.7% 10.0% -3.9% -0.7% -20.5% -11.9% 7.0% 9.0% 11.7% 3.6% -1.1% -0.3% 0.7% 4.2%	9.4% 9.2% 5.5% 9.3% -1.2% -21.0% -11.9% 8.6% 9.4% 12.0% -0.5% -1.1% -0.8% -0.3%	14.2% 10.1% 9.3% 5.4% 9.3% -4.5% -1.2% -20.9% -11.5% 9.2% 11.8% 3.9% -0.8% -1.6% -0.9%	13.4% 14.8% 10.2% 8.8% 5.3% -4.7% -1.5% -20.5% -10.6% 11.0% 4.2% -1.1% -1.6%	13.5% 14.0% 14.3% 10.2% 9.1% 5.5% 9.3% -5.0% -1.3% -10.1% 10.0% 8.8% 4.1% -1.4%	5.0% 13.9% 14.3% 14.1% 10.4% 9.1% 5.4% 9.4% -5.3% -0.6% -18.9% 9.2% 8.8% 9.2% 4.6%
All-Year	2.0%	2.0%	1.0%	0.4%	nual Tren 0.2%	d* 0.4%	0.9%	1.6%	2.5%	3.3%
R <sup>2</sup>	0.859	0.896	0.328	0.040	0.009	0.027	0.113	0.243	0.372	0.471
5-Year R <sup>2</sup>	3.5% 0.875	3.0% 0.960	2.6% 0.913	2.2% 0.874	0.7% 0.337	-0.7% 0.969	-0.1% 0.013	2.7% 0.519	5.8% 0.857	8.3% 0.989

<sup>\*</sup>Trend is based on an exponential distribution.

# Average Paid Medical Loss per Indemnity Claim As of March 31, 2018

Accident					Evaluated	l as of (in	months):			
Year	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	63	<u>75</u>	<u>87</u>	99	<u>111</u>
2000										19,513
2001									21,973	22,883
2002								21,286	22,293	23,113
2003							19,205	20,369	21,422	22,344
2004						15,727	17,187	18,439	19,567	20,597
2005					14,112	16,006	17,614	18,876	20,227	21,358
2006				13,015	15,785	17,971	19,817	21,358	22,670	23,642
2007			10,433	14,502	17,704	20,169	22,298	24,184	25,494	26,505
2008		6,026	11,439	15,919	19,621	22,554	24,893	26,629	27,941	28,877
2009	899	6,179	11,863	16,808	20,887	24,158	26,527	28,225	29,434	30,329
2010	919	6,083	11,817	17,014	21,288	24,210	26,383	27,998	29,104	
2011	935	5,555	11,301	16,231	19,953	22,704	24,678	26,082	,	
2012	781	5,553	10,978	15,518	18,957	21,396	23,030			
2013	836	5,423	10,522	14,821	17,953	19,960				
2014	944	5,250	10,277	14,479	17,397					
2015	1,015	5,253	10,405	14,399						
2016	935	5,572	10,461							
2017	1,214	5,741								
2018	1,156									
Accident_						nual Chan				
<u>Year</u>	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	<u>87</u>	<u>99</u>	<u>111</u>
2001										17.3%
2002									1.5%	1.0%
2003								-4.3%	-3.9%	-3.3%
2004							-10.5%	-9.5%	-8.7%	-7.8%
2005						1.8%	2.5%	2.4%	3.4%	3.7%
2006					11.9%	12.3%	12.5%	13.1%	12.1%	10.7%
2007				11.4%	12.2%	12.2%	12.5%	13.2%	12.5%	12.1%
2008			9.6%	9.8%	10.8%	11.8%	11.6%	10.1%	9.6%	8.9%
2009		2.5%	3.7%	5.6%	6.5%	7.1%	6.6%	6.0%	5.3%	5.0%
2010**	2.2%	-1.6%	-0.4%	1.2%	1.9%	0.2%	-0.5%	-0.8%	-1.1%	
2011**	1.8%	-8.7%	-4.4%	-4.6%	-6.3%	-6.2%	-6.5%	-6.8%		
2012	-16.5%	0.0%	-2.9%	-4.4%	-5.0%	-5.8%	-6.7%			
2013	7.0%	-2.3%	-4.1%	-4.5%	-5.3%	-6.7%				
2014	13.0%	-3.2%	-2.3%	-2.3%	-3.1%					
2015	7.5%	0.1%	1.2%	-0.5%						
2016	-7.9%	6.1%	0.5%							
2017	29.9%	3.0%								
2018	-4.8%									
				_						
All Vac:	2.20/	4.00/	4.00/		nual Tren		4.40/	4 50/	4.00/	4.00/
All-Year	3.2%	-1.3%	-1.0%	0.2%	2.0%	3.7%	4.4%	4.5%	4.2%	4.0%
$R^2$	0.489	0.425	0.328	0.003	0.210	0.480	0.654	0.697	0.666	0.686
5 Voor	6.00/	1 00/	1 10/	2 00/	5 O0/	4.00/	2 20/	2 00/	6 60/	0.40/
5-Year R <sup>2</sup>	6.0%	1.8%	-1.1%	-3.0%	-5.0%	-4.9%	-2.3%	2.0%	6.6%	9.4%
K-	0.607	0.506	0.461	0.924	0.988	0.934	0.390	0.260	0.865	0.981

<sup>\*</sup>Trend is based on an exponential distribution.

<sup>\*\*</sup>Entries for accident years 2010 and 2011 only reflect the paid cost of medical cost containment programs attributable to policies with effective dates prior to July 1, 2010. Entries for accident years 2012 and subsequent exclude the paid cost of medical cost containment programs.

# Average Paid Medical Loss per Claim\*\* As of March 31, 2018

Accident				Evalı	uated as o	of (in mon	ths):			
Year	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	63	<u>75</u>	<u>87</u>	99	<u>111</u>
1998									4,950	5,136
1999								5,608	5,835	6,091
2000							6,071	6,367	6,702	6,959
2001						6,688	7,132	7,550	7,893	8,196
2002					6,530	7,100	7,613	8,012	8,361	8,643
2003				5,384	6,153	6,794	7,262	7,665	8,024	8,341
2004			3,235	4,143	4,878	5,450	5,913	6,301	6,654	6,978
2005		1,784	2,986	3,886	4,616	5,176	5,642	6,016	6,408	6,737
2006	426	1,863	3,225	4,281	5,093	5,725	6,267	6,714	7,094	7,377
2007	365	2,038	3,629	4,858	5,818	6,562	7,202	7,762	8,152	8,454
2008	410	2,328	4,074	5,484	6,656	7,575	8,305	8,849	9,257	9,556
2009	492	2,495	4,479	6,164	7,543	8,644	9,446	10,015	10,424	10,723
2010	511	2,553	4,714	6,592	8,119	9,169	9,942	10,520	10,922	
2011	518	2,667	5,051	6,997	8,453	9,520	10,276	10,819		
2012	521	2,712	5,043	6,896	8,273	9,236	9,885			
2013	544	2,719	4,977	6,773	8,046	8,869				
2014	571	2,668	4,873	6,599	7,780					
2015	604	2,668	4,904	6,527						
2016	580	2,788	4,919							
2017	690	2,775								
2018	672									
Accident					Λnr	nual Chan	age.			
Year Year	<u>3</u>	<u>15</u>	<u>27</u>	39	<u>51</u>	63	<u>75</u>	<u>87</u>	99	111
	<u>~</u>	<u></u>	<u></u>	<u> </u>	<u>v.</u>	<u> </u>	<u></u>	<u> </u>		· · · · · · · · · · · · · · · · · · ·
1999 2000								13.5%	17.9% 14.9%	18.6% 14.2%
2000							17.5%	18.6%	17.8%	17.8%
2001						6.2%	6.7%	6.1%	5.9%	5.5%
2002					-5.8%	-4.3%	-4.6%	-4.3%	-4.0%	-3.5%
2003				-23.1%	-20.7%	-19.8%	-18.6%	-17.8%	-4.0%	-16.3%
2005			-7.7%	-6.2%	-5.4%	-5.0%	-4.6%	-4.5%	-3.7%	-3.5%
2006		4.4%	8.0%	10.2%	10.3%	10.6%	11.1%	11.6%	10.7%	9.5%
2007	-14.5%	9.4%	12.5%	13.5%	14.2%	14.6%	14.9%	15.6%	14.9%	14.6%
2008	12.5%	14.2%	12.2%	12.9%	14.4%	15.4%	15.3%	14.0%	13.6%	13.0%
2009	19.9%	7.2%	9.9%	12.4%	13.3%	14.1%	13.7%	13.2%	12.6%	12.2%
2010	3.8%	2.3%	5.2%	6.9%	7.6%	6.1%	5.3%	5.0%	4.8%	12.270
2011	1.4%	4.5%	7.2%	6.1%	4.1%	3.8%	3.4%	2.8%		
2012	0.5%	1.7%	-0.2%	-1.4%	-2.1%	-3.0%	-3.8%	,		
2013	4.4%	0.2%	-1.3%	-1.8%	-2.8%	-4.0%				
2014	4.9%	-1.9%	-2.1%	-2.6%	-3.3%					
2015	5.9%	0.0%	0.6%	-1.1%						
2016	-4.1%	4.5%	0.3%							
2017	19.0%	-0.5%								
2018	-2.6%									
				۸۵	nual Tren	d*				
All-Year	4.6%	3.6%	4.6%	4.5%	4.2%	4.0%	4.2%	4.5%	4.8%	4.3%
R <sup>2</sup>	0.887	0.775	0.792	0.667	0.567	0.538	0.582	0.623	0.649	0.570
	0.007	J 1 O	J., UL	5.007	0.007	0.000	5.00 <u>L</u>	0.020	5.010	5.57 5
5-Year	4.7%	0.9%	-0.6%	-1.8%	-1.3%	0.6%	4.4%	8.7%	11.7%	12.6%
$R^2$	0.705	0.413	0.566	0.986	0.468	0.061	0.673	0.923	0.975	0.997

<sup>\*</sup>Trend is based on an exponential distribution.

<sup>\*\*</sup>All entries reflect thepaid cost of medical cost containment programs.

# Average Paid Indemnity Loss per Closed Indemnity Claim\*\* As of March 31, 2018

Accident				Evalu	uated as c	of (in mon	ths):			
Year	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	<u>87</u>	99	<u>111</u>
1993										10,229
1994									10,370	10,647
1995								11,119	11,554	11,955
1996							11,930	12,500	13,054	13,481
1997						12,383	13,340	14,283	14,843	15,316
1998					11,528	13,180	14,635	15,583	16,356	16,936
1999				9,204	12,334	14,424	16,032	17,129	17,904	18,655
2000			4,144	8,860	12,490	14,931	16,841	17,940	18,803	19,535
2001		1,334	4,067	9,027	13,564	16,435	17,776	19,107	20,115	20,867
2002	1,005	1,247	3,794	9,235	13,599	15,622	17,183	18,496	19,422	19,935
2003	859	1,451	4,633	10,564	13,291	15,600	17,186	18,248	18,883	19,582
2004	609	1,732	4,683	7,701	10,467	12,280	13,531	14,264	15,017	15,796
2005	524	1,642	3,481	6,432	9,006	10,578	11,666	12,524	13,410	14,447
2006	664	1,694	3,941	7,046	9,597	11,370	12,684	13,928	15,117	15,977
2007	883	1,628	4,322	7,583	10,213	12,165	13,858	15,374	16,481	17,434
2008	529	1,929	4,699	8,323	11,309	13,723	15,915	17,321	18,545	19,439
2009	576	1,973	4,919	8,715	11,987	14,835	16,814	18,485	19,668	20,602
2010	576	1,944	5,025	8,946	12,552	15,184	17,211	18,730	19,837	
2011	568	2,175	5,379	9,476	12,881	15,534	17,325	18,703		
2012	615	2,250	5,926	10,039	13,296	15,608	17,354			
2013	577	2,622	6,339	10,507	13,670	15,874				
2014	655	2,703	6,723	11,153	14,518					
2015	720	3,011	7,371	11,886						
2016	704	3,254	7,703							
2017	725	3,348								
2018	800									
Accident					Δnr	nual Chan	ne			
Year	3	<u>15</u>	27	39	51	63	75	87	99	111
	<u>~</u>	<u></u>	<u>=-</u>	<u> </u>	<u> </u>	<u> </u>	<u></u>	<u> </u>	<u> </u>	· <u></u>
1994									44.40/	4.1%
1995								10 40/	11.4%	12.3%
1996 1997							11.8%	12.4% 14.3%	13.0% 13.7%	12.8% 13.6%
1998						6.4%	9.7%	9.1%	10.2%	10.6%
1999					7.0%	9.4%	9.7%	9.1%	9.5%	10.0%
2000				-3.7%	1.3%	3.5%	5.1%	4.7%	5.0%	4.7%
2000			-1.8%	1.9%	8.6%	10.1%	5.5%	6.5%	7.0%	6.8%
2002		-6.5%	-6.7%	2.3%	0.3%	-4.9%	-3.3%	-3.2%	-3.4%	-4.5%
2003	-14.6%	16.4%	22.1%	14.4%	-2.3%	-0.1%	0.0%	-1.3%	-2.8%	-1.8%
2004	-29.1%	19.3%	1.1%	-27.1%	-21.2%	-21.3%	-21.3%	-21.8%	-20.5%	-19.3%
2005	-13.9%	-5.2%	-25.7%	-16.5%	-14.0%	-13.9%	-13.8%	-12.2%	-10.7%	-8.5%
2006	26.7%	3.1%	13.2%	9.5%	6.6%	7.5%	8.7%	11.2%	12.7%	10.6%
2007	33.0%	-3.9%	9.7%	7.6%	6.4%	7.0%	9.3%	10.4%	9.0%	9.1%
2008	-40.1%	18.5%	8.7%	9.7%	10.7%	12.8%	14.8%	12.7%	12.5%	11.5%
2009	9.0%	2.3%	4.7%	4.7%	6.0%	8.1%	5.7%	6.7%	6.1%	6.0%
2010	0.0%	-1.4%	2.2%	2.7%	4.7%	2.4%	2.4%	1.3%	0.9%	
2011	-1.4%	11.9%	7.0%	5.9%	2.6%	2.3%	0.7%	-0.1%		
2012	8.1%	3.5%	10.2%	5.9%	3.2%	0.5%	0.2%			
2013	-6.2%	16.5%	7.0%	4.7%	2.8%	1.7%				
2014	13.7%	3.1%	6.1%	6.1%	6.2%					
2015	9.9%	11.4%	9.6%	6.6%						
2016	-2.3%	8.1%	4.5%							
2017	3.0%	2.9%								
2018	10.4%									
				_		14				
All-Year	-0.4%	6.1%	4.3%	An 1.4%	nual Tren 0.6%	d* 0.6%	1.0%	1.7%	2.4%	3.1%
All-Year R <sup>2</sup>	-0.4% 0.011	0.1%					0.122	0.242		
rx	0.011	0.907	0.792	0.193	0.045	0.047	0.122	0.242	0.368	0.471
5-Year	4.1%	7.0%	7.0%	5.7%	3.6%	1.6%	2.1%	4.8%	7.5%	9.5%
R <sup>2</sup>	0.801	0.962	0.992	0.997	0.968	0.958	0.781	0.778	0.927	0.993
	0.001	5.50 <u>L</u>	5.00 <b>L</b>	0.007	5.000	0.000	5.701	5.775	J.J_1	0.000

<sup>\*</sup>Trend is based on an exponential distribution.

<sup>\*\*</sup>Paid indemnity losses used in the severity calculations above represent paid indemnity losses on closed claims only.

# Average Paid Medical Loss per Closed Indemnity Claim\*\*\* As of March 31, 2018

Accident				ı	Evaluated	as of (in	months):			
Year	<u>3</u>	<u>15</u>	27	39	<u>51</u>	<u>63</u>	<u>75</u>	<u>87</u>	99	<u>111</u>
2000										15,951
2001									17,721	18,647
2001								17,184	18,317	19,083
2002							15,241	16,319	17,218	18,144
2003						11,529	12,902	13,994	15,010	16,157
2004					9,590	11,329	12,898	13,958	15,333	17,027
2005				7,867	10,439	12,621	14,413	16,073	17,825	19,136
2007			5,476	8,705	11,644	13,971	16,179	18,601	20,335	21,986
2007		3,408	6,017	9,735	12,977	15,941	19,037	21,157	23,097	24,548
2009	1,866	3,272	6,264	10,252	14,145	17,973	20,772	23,193	25,000	26,459
2010	1,985	3,218	6,562	10,232	15,171	18,746	21,585	23,938	25,577	20,400
2011	1,067	2,647	6,119	10,771	14,726	18,138	20,846	22,900	20,011	
2012	746	2,819	6,556	10,003	14,720	17,650	19,870	22,900		
2012	703	2,979	6,720	10,985	14,388	17,030	19,070			
2013	696	2,979	6,889	11,013	14,388	17,005				
2014	856	3,253	7,297	11,371	14,433					
2015	702	3,488	7,523	11,371						
2010	973	3,593	1,323							
2017	984	3,393								
2010	904									
Accident					Anr	ual Chan	ge			
Year	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	<u>87</u>	99	<u>111</u>
2001										16.9%
2002									3.4%	2.3%
2003								-5.0%	-6.0%	-4.9%
2004							-15.3%	-14.2%	-12.8%	-11.0%
2005						-1.4%	0.0%	-0.3%	2.2%	5.4%
2006					8.9%	11.0%	11.8%	15.2%	16.3%	12.4%
2007				10.7%	11.5%	10.7%	12.2%	15.7%	14.1%	14.9%
2008			9.9%	11.8%	11.4%	14.1%	17.7%	13.7%	13.6%	11.7%
2009		-4.0%	4.1%	5.3%	9.0%	12.7%	9.1%	9.6%	8.2%	7.8%
2010**	6.4%	-1.7%	4.7%	5.1%	7.3%	4.3%	3.9%	3.2%	2.3%	
2011**	-46.2%	-17.7%	-6.7%	-1.0%	-2.9%	-3.2%	-3.4%	-4.3%		
2012	-30.1%	6.5%	7.1%	2.9%	-0.2%	-2.7%	-4.7%			
2013	-5.7%	5.7%	2.5%	0.2%	-2.1%	-3.3%				
2014	-0.9%	0.6%	2.5%	0.3%	0.3%					
2015	23.0%	8.5%	5.9%	3.3%						
2016	-18.0%	7.2%	3.1%							
2017	38.6%	3.0%								
2018	1.2%									
					nual Tren					
All-Year	-7.3%	0.9%	3.0%	3.6%	4.7%	5.9%	6.0%	5.7%	5.0%	4.6%
$R^2$	0.347	0.071	0.885	0.785	0.732	0.783	0.752	0.675	0.595	0.632
<b>5</b> \( \( \)	0.50/	F 40/	0.007	4.007	4.007	4.007	0.00/	E =0/	0.70/	40.007
5-Year	8.5%	5.4%	3.6%	1.3%	-1.2%	-1.6%	0.9%	5.5%	9.7%	12.0%
$R^2$	0.589	0.949	0.974	0.846	0.846	0.560	0.084	0.709	0.942	0.990

<sup>\*</sup>Trend is based on an exponential distribution.

<sup>\*\*</sup>Entries for accident years 2010 and 2011 only reflect the paid cost of medical cost containment programs attributable to policies with effective dates prior to July 1, 2010. Entries for accident years 2012 and subsequent exclude the paid cost of medical cost containment programs.

<sup>\*\*\*</sup>Paid medical losses used in the severity calculations above represent paid medical losses on closed indemnity claims only.

# Ratio of Incremental Paid Indemnity to Indemnity Claims Open During the Period As of March 31, 2018

Accident				Evalı	uated as c	of (in mon	the).			
Year	0-3	<u>3-15</u>	<u>15-27</u>	<u>27-39</u>	39-51	51-63	63-75	75-87	87-99	99-111
1993										7,782
1994									6,776	5,453
1995								8,265	7,251	6,524
1996							8,832	8,203	8,262	7,203
1997						9,857	9,258	9,085	7,110	6,664
1998					10,460	9,111	9,371	8,636	6,637	6,841
1999				11,218	10,311	10,347	9,266	7,596	7,369	6,778
2000			8,938	11,083	10,941	9,354	8,380	6,827	7,231	6,200
2001		3,470	8,853	11,377	10,792	8,097	7,609	6,681	6,042	5,669
2002	787	3,515	8,788	10,847	8,648	7,597	6,639	6,230	5,421	4,761
2003	785	3,654	8,875	9,591 7,323	8,160	7,158	6,535	5,655	5,703	6,275
2004 2005	760	3,670 3,344	6,650	6,246	6,257 6,133	5,695 5,394	5,724 5,551	5,292 5,938	6,388 6,813	6,853 7,022
2005	835 771	3,553	6,010 6,407	6,998	6,133	6,554	5,551 6,985	7,061		6,781
2007	883	3,768	7,019	7,566	7,289	7,259	7,191	7,001	6,777 7,279	7,558
2007	908	4,112	7,502	8,407	8,395	7,239	7,131	7,204	7,699	6,597
2009	928	4,109	7,667	8,693	8,424	8,062	8,007	7,820	7,870	8,187
2010	903	4,083	7,726	8,899	8,656	8,239	8,233	8,140	8,177	0,107
2011	976	4,158	8,002	8,661	8,512	8,525	8,227	8,576	0,177	
2012	967	4,257	7,975	8,824	8,630	8,604	8,702	0,010		
2013	972	4,266	7,847	9,284	8,940	8,458	-,			
2014	935	4,288	8,299	10,064	9,683	-,				
2015	973	4,482	8,789	10,432	,					
2016	997	4,661	8,910							
2017	1,001	4,739								
2018	1,095									
A!-! 4					A					
Accident_	0-3	<u>3-15</u>	15-27	27-39	39-51	nual Chan 51-63	ige 63-75	75-87	87-99	99-111
<u>Year</u>	<u>0-3</u>	<u>3-13</u>	13-21	<u>21-39</u>	<u>39-31</u>	51-05	03-73	13-01	01-99	
1994										-29.9%
1995								0.00/	7.0%	19.6%
1996							4.00/	-0.8%	13.9%	10.4%
1997						7.00/	4.8%	10.8%	-13.9%	-7.5%
1998					-1.4%	-7.6%	1.2% -1.1%	-4.9%	-6.7% 11.0%	2.7%
1999 2000				-1.2%	6.1%	13.6% -9.6%	-1.1% -9.6%	-12.0% -10.1%	-1.9%	-0.9% -8.5%
2000			-0.9%	2.7%	-1.4%	-13.4%	-9.0% -9.2%	-2.1%	-16.4%	-8.6%
2002		1.3%	-0.7%	-4.7%	-19.9%	-6.2%	-12.8%	-6.7%	-10.3%	-16.0%
2003	-0.3%	3.9%	1.0%	-11.6%	-5.6%	-5.8%	-1.6%	-9.2%	5.2%	31.8%
2004	-3.2%	0.4%	-25.1%	-23.6%	-23.3%	-20.4%	-12.4%	-6.4%	12.0%	9.2%
2005	9.9%	-8.9%	-9.6%	-14.7%	-2.0%	-5.3%	-3.0%	12.2%	6.6%	2.5%
2006	-7.7%	6.2%	6.6%	12.0%	5.6%	21.5%	25.9%	18.9%	-0.5%	-3.4%
2007	14.6%	6.1%	9.6%	8.1%	12.5%	10.8%	2.9%	2.0%	7.4%	11.5%
2008	2.9%	9.1%	6.9%	11.1%	15.2%	9.3%	4.7%	2.3%	5.8%	-12.7%
2009	2.2%	-0.1%	2.2%	3.4%	0.3%	1.7%	6.3%	6.1%	2.2%	24.1%
2010	-2.7%	-0.6%	0.8%	2.4%	2.8%	2.2%	2.8%	4.1%	3.9%	
2011	8.1%	1.8%	3.6%	-2.7%	-1.7%	3.5%	-0.1%	5.4%		
2012	-0.9%	2.4%	-0.3%	1.9%	1.4%	0.9%	5.8%			
2013	0.5%	0.2%	-1.6%	5.2%	3.6%	-1.7%				
2014	-3.8%	0.5%	5.8%	8.4%	8.3%					
2015	4.0%	4.5%	5.9%	3.7%						
2016	2.5%	4.0%	1.4%							
2017	0.4%	1.7%								
2018	9.5%									
				An	nual Tren					
All-Year	2.0%	2.0%	0.2%	-0.6%	-0.8%	-0.8%	-0.8%	-0.5%	0.3%	0.5%
$R^2$	0.859	0.894	0.010	0.030	0.053	0.049	0.057	0.024	0.019	0.039
5-Year	3.5%	3.0%	3.4%	5.2%	2.8%	1.4%	3.2%	4.6%	4.6%	2.8%
R <sup>2</sup>	0.875	0.954	0.874	0.963	0.691	0.678	0.907	0.986	0.958	0.254
-	2.2.0			000	2.001	2.0.0		000		

<sup>\*</sup>Trend is based on an exponential distribution.

### Ratio of Incremental Paid Medical to Indemnity Claims Open During the Period\*\* As of March 31, 2018

Accident				Evalu	uated as o	of (in mon	ths):			
Year	<u>0-3</u>	<u>3-15</u>	<u>15-27</u>	<u>27-39</u>	<u>39-51</u>	<u>51-63</u>	<u>63-75</u>	<u>75-87</u>	<u>87-99</u>	99-111
2001										9,882
2002									8,934	9,256
2003								8,036	9,399	10,100
2004							8,064	8,862	10,002	11,511
2005						8,135	9,073	9,236	12,437	12,951
2006					8,516	9,152	10,401	11,089	11,938	11,827
2007				8,810	9,584	10,121	11,508	13,072	12,519	12,548
2008			8,518	9,441	10,643	11,424	12,173	12,557	12,764	12,281
2009		6,100	8,886	10,113	11,185	12,228	12,415	12,056	11,851	11,573
2010	919	6,006	9,025	10,731	11,980	11,850	12,279	12,869	12,226	
2011	935	5,484	9,071	10,324	11,000	11,655	12,012	12,130		
2012	781	5,503	8,667	9,742	10,563	11,013	10,794			
2013	836	5,376	8,046	9,400	10,027	9,810				
2014	944	5,171	7,966	9,380	9,765					
2015	1,015	5,175	8,217	9,237						
2016	935	5,503	8,088							
2017	1,214	5,639								
2018	1,156									
Accident						nual Chan				
<u>Year</u>	<u>0-3</u>	<u>3-15</u>	<u>15-27</u>	<u>27-39</u>	<u>39-51</u>	<u>51-63</u>	<u>63-75</u>	<u>75-87</u>	<u>87-99</u>	99-111
2002										-6.3%
2003									5.2%	9.1%
2004								10.3%	6.4%	14.0%
2005							12.5%	4.2%	24.3%	12.5%
2006						12.5%	14.6%	20.1%	-4.0%	-8.7%
2007					12.5%	10.6%	10.6%	17.9%	4.9%	6.1%
2008				7.2%	11.0%	12.9%	5.8%	-3.9%	2.0%	-2.1%
2009			4.3%	7.1%	5.1%	7.0%	2.0%	-4.0%	-7.2%	-5.8%
2010**		-1.6%	1.6%	6.1%	7.1%	-3.1%	-1.1%	6.7%	3.2%	
2011**	1.8%	-8.7%	0.5%	-3.8%	-8.2%	-1.6%	-2.2%	-5.7%		
2012	-16.5%	0.3%	-4.5%	-5.6%	-4.0%	-5.5%	-10.1%			
2013	7.0%	-2.3%	-7.2%	-3.5%	-5.1%	-10.9%				
2014	13.0%	-3.8%	-1.0%	-0.2%	-2.6%					
2015	7.5%	0.1%	3.1%	-1.5%						
2016	-7.9%	6.3%	-1.6%							
2017	29.9%	2.5%								
2018	-4.8%									
				Δn	nual Tren	d*				
All-Year	3.8%	-1.3%	-1.3%	-0.1%	1.1%	2.7%	4.1%	5.9%	4.2%	3.3%
R <sup>2</sup>	0.536	0.357	0.523	0.003	0.088	0.297	0.533	0.736	0.665	0.572
• •	0.000	0.00.	0.020	0.000	0.000	0.207	0.000	550	0.000	J.J. 2
5-Year	6.0%	1.6%	-1.2%	-2.6%	-4.9%	-5.0%	-2.7%	-1.2%	-0.1%	-1.9%
$R^2$	0.607	0.429	0.309	0.851	0.963	0.878	0.580	0.309	0.001	0.431

<sup>\*</sup>Trend is based on an exponential distribution.

<sup>\*\*</sup>Entries for accident years 2010 and 2011 only reflect the paid cost of medical cost containment programs attributable to policies with effective dates prior to July 1, 2010. Entries for accident years 2012 and subsequent exclude the paid cost of medical cost containment programs.

#### Ratio of Quarterly Paid Medical to Indemnity Claims Inventory\* Through March 31, 2018

Development							luation Year							
<u>Period</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
3/0	1,104	1,201	1,147	1,289	1,553	1,615	1,714	1,601	1,587	1,676	1,850	1,740	2,105	2,128
6/3	2,100	2,477	2,330	2,870	3,029	3,071	3,139	3,000	3,013	2,887	3,176	3,173	3,356	
9/6	2,048	2,440	2,517	2,952	3,160	3,137	3,108	3,148	3,269	3,087	3,082	3,194	3,310	
12/9	2,174	2,431	2,697	3,012	3,075	3,134	3,065	3,243	3,033	2,987	2,949	3,175	3,361	
12/0	4,282	4,839	5,103	6,035	6,228	6,172	6,076	6,139	6,065	5,905	5,986	6,217	6,547	
15/12	2,257	2,284	2,571	2,927	3,040	3,131	3,159	3,354	3,316	3,070	3,128	3,136	3,406	3,438
18/15	2,096	2,430	2,186	2,680	2,784	2,924	2,982	3,221	3,187	2,840	2,877	3,019	3,038	
21/18	1,751	1,881	2,168	2,474	2,616	2,711	2,802	2,975	2,914	2,827	2,816	2,832	2,790	
24/21	1,669	1,834	2,190	2,407	2,537	2,603	2,738	3,035	2,929	2,751	2,723	2,771	2,868	
24/12	6,361	6,360	7,576	8,762	9,141	9,420	9,576	10,215	9,966	9,297	9,241	9,362	9,482	
27/24	1,720	1,495	1,728	2,214	2,353	2,531	2,563	2,740	3,022	2,858	2,781	2,809	2,887	2,804
30/27	1,653	1,865	1,801	2,337	2,607	2,708	2,857	2,988	3,162	3,035	3,033	3,066	3,013	2,001
33/30	1,544	1,632	1,807	2,342	2,560	2,770	2,912	3,100	3,196	3,176	2,997	2,996	2,923	
36/33	1,591	1,704	1,965	2,389	2,596	2,731	2,889	3,406	3,308	3,122	3,141	3,039	3,035	
36/24	5,781	5,540	6,452	8,158	8,942	9,452	9,861	10,661	11,007	10,475	10,136	10,082	9,878	
39/36	1,670	1,471	1,710	2,032	2,278	2,500	2,680	3,019	3,258	3,170	3,261	3,022	3,033	3,110
42/39	1,602	1,981	1,710	2,032	2,524	2,786	2,944	3,124	3,539	3,461	3,361	3,124	3,256	3,110
45/42	1,595	1,646	1,836	2,166	2,517	2,735	3,083	3,246	3,427	3,691	3,368	3,243	3,005	
48/45 <b>48/36</b>	1,634 <b>5,676</b>	1,812 <b>5,551</b>	1,953 <b>6,360</b>	2,251 <b>7,478</b>	2,551 <b>8,645</b>	2,913 <b>9,621</b>	3,072 <b>10,316</b>	3,411 <b>11,224</b>	3,629 <b>12,024</b>	3,436 <b>11,854</b>	3,356 <b>11,412</b>	3,368 <b>10,770</b>	3,131 <b>10,460</b>	
40/30	3,070	3,331	0,500	7,470	0,043	3,021	10,510	11,224	12,024	11,054	11,412	10,770	10,400	
Development						Year-t	o-Year Cha	ange						
Period	04-to-05	05-to-06	06-to-07	07-to-08	08-to-09	09-to-10	10-to-11	11-to-12	12-to-13	13-to-14	14-to-15	15-to-16	16-to-17	17-to-18
3/0	50.7%	8.8%	-4.6%	12.4%	20.5%	4.0%	6.1%	-6.6%	-0.8%	5.6%	10.4%	-5.9%	21.0%	1.1%
6/3	11.6%	17.9%	-6.0%	23.2%	5.5%	1.4%	2.2%	-4.4%	0.4%	-4.2%	10.0%	-0.1%	5.8%	
9/6	-1.6%	19.1%	3.1%	17.3%	7.0%	-0.7%	-0.9%	1.3%	3.9%	-5.6%	-0.1%	3.6%	3.6%	
12/9	5.3%	11.8%	11.0%	11.7%	2.1%	1.9%	-2.2%	5.8%	-6.5%	-1.5%	-1.3%	7.7%	5.9%	
12/0	8.4%	13.0%	5.5%	18.2%	3.2%	-0.9%	-1.5%	1.0%	-1.2%	-2.6%	1.4%	3.9%	5.3%	
15/12	-17.4%	1.2%	12.6%	13.8%	3.9%	3.0%	0.9%	6.2%	-1.1%	-7.4%	1.9%	0.2%	8.6%	0.9%
18/15	-20.6%	15.9%	-10.1%	22.6%	3.9%	5.0%	2.0%	8.0%	-1.1%	-10.9%	1.3%	5.0%	0.6%	0.070
21/18	-21.4%	7.4%	15.3%	14.1%	5.8%	3.6%	3.4%	6.2%	-2.1%	-3.0%	-0.4%	0.6%	-1.5%	
24/21	-11.9%	9.8%	19.4%	9.9%	5.4%	2.6%	5.2%	10.8%	-3.5%	-6.1%	-1.0%	1.8%	3.5%	
24/12	-17.8%	0.0%	19.1%	15.7%	4.3%	3.0%	1.7%	6.7%	-2.4%	-6.7%	-0.6%	1.3%	1.3%	
27/24	-24.8%	-13.1%	15.6%	28.1%	6.3%	7.6%	1.2%	6.9%	10.3%	-5.4%	-2.7%	1.0%	2.8%	-2.9%
														-2.5%
30/27	-27.0%	12.8%	-3.5%	29.8%	11.5%	3.9%	5.5%	4.6%	5.8%	-4.0%	-0.1%	1.1%	-1.7%	
33/30	-23.2%	5.7%	10.7%	29.6%	9.3%	8.2%	5.1%	6.5%	3.1%	-0.6%	-5.7%	0.0%	-2.4%	
36/33	-12.7%	7.1%	15.3%	21.6%	8.7%	5.2%	5.8%	17.9%	-2.9%	-5.6%	0.6%	-3.2%	-0.1%	
36/24	-22.3%	-4.2%	16.5%	26.4%	9.6%	5.7%	4.3%	8.1%	3.2%	-4.8%	-3.2%	-0.5%	-2.0%	
20/26	-18.8%	-11.9%	16.2%	18.8%	12.1%	9.8%	7.2%	12.6%	7.9%	-2.7%	2.9%	-7.3%	0.4%	2.5%
39/36														
42/39	-23.0%	23.7%	-9.6%	19.8%	17.6%	10.4%	5.7%	6.1%	13.3%	-2.2%	-2.9%	-7.1%	4.2%	
	-23.0% -17.4%	23.7% 3.2%	-9.6% 11.5%	19.8% 18.0%	17.6% 16.2%	10.4% 8.7%	5.7% 12.7%	6.1% 5.3%	13.3% 5.6%	-2.2% 7.7%	-2.9% -8.7%	-7.1% -3.7%	4.2% -7.3%	

<sup>\*</sup> All paid medical include the paid cost of medical cost containment programs. Indemnity claim inventory is the sum of indemnity claims open at the beginning of the development period and newly-reported indemnity claims during that period.

11.3%

Source: WCIRB accident year experience calls.

-17.2%

48/36

-2.2%

14.6%

17.6%

15.6%

7.2%

8.8%

7.1%

-1.4%

-3.7%

-5.6%

-2.9%

#### **Estimated Ultimate Severities by Injury Type**

			,	verity Adjusted						verity Adjusted	to PY 2019
		mnity Severity		Benefit Level			ate Medical Sev			Benefit Level**	
Accident	Permanent		Permanent		Accident	Permanent		Medical	Permanent		Medical
<u>Year</u>	<u>Partial</u>	<u>Temporary</u>	<u>Partial</u>	Temporary	<u>Year</u>	<u>Partial</u>	Temporary	<u>Only</u>	<u>Partial</u>	<u>Temporary</u>	<u>Only</u>
2001	43,898	3,925	46,434	5,961	2001	47,006	4,935	765	30,622	3,215	498
2002	41,900	3,927	45,846	5,995	2002	48,017	5,352	856	32,486	3,621	579
2003	41,307	4,171	47,672	5,883	2003	47,409	5,636	915	33,651	4,000	649
2004	35,504	4,116	50,971	5,668	2004	48,281	5,369	841	45,331	5,041	790
2005	34,072	3,843	58,424	5,199	2005	52,901	5,358	856	49,669	5,031	804
2006	36,720	3,854	57,982	5,081	2006	56,955	5,515	880	53,261	5,157	823
2007	39,233	4,135	59,465	5,333	2007	62,005	6,302	963	56,902	5,783	884
2008	41,360	4,562	56,648	5,767	2008	64,442	6,793	1,044	58,902	6,209	955
2009	41,440	5,190	56,465	6,515	2009	64,829	7,719	1,154	59,021	7,028	1,050
2010	40,113	6,061	53,922	7,496	2010	62,709	8,834	1,185	56,919	8,018	1,076
2011	38,461	6,484	50,888	7,893	2011	57,038	8,684	1,132	52,671	8,019	1,045
2012	37,895	6,909	48,977	8,210	2012	53,818	8,697	1,133	51,716	8,357	1,088
2013	36,649	7,277	45,691	8,584	2013	50,119	8,460	1,153	49,704	8,390	1,143
2014	38,121	7,389	42,671	8,427	2014	47,436	8,180	1,232	47,939	8,267	1,245
2015	39.034	7,764	42,606	8,611	2015	47,526	8,534	1,264	48.087	8,635	1,279
2016*	39,148	8,214	42,213	8,977	2016*	46,930	8,827	1,316	47,481	8,931	1,332
Accident					Accident						
Year	Annual	Change	Annua	Change	<u>Year</u>		Annual Change	)	,	Annual Change	•
2001					2001						
2002	-4.6%	0.1%	-1.3%	0.6%	2002	2.1%	8.5%	11.9%	6.1%	12.6%	16.2%
2003	-1.4%	6.2%	4.0%	-1.9%	2003	-1.3%	5.3%	6.8%	3.6%	10.5%	12.1%
2004	-14.0%	-1.3%	6.9%	-3.7%	2004	1.8%	-4.7%	-8.0%	34.7%	26.0%	21.7%
2005	-4.0%	-6.6%	14.6%	-8.3%	2005	9.6%	-0.2%	1.7%	9.6%	-0.2%	1.7%
2006	7.8%	0.3%	-0.8%	-2.3%	2006	7.7%	2.9%	2.8%	7.2%	2.5%	2.4%
2007	6.8%	7.3%	2.6%	5.0%	2007	8.9%	14.3%	9.4%	6.8%	12.1%	7.4%
2008	5.4%	10.3%	-4.7%	8.1%	2008	3.9%	7.8%	8.5%	3.5%	7.4%	8.0%
2009	0.2%	13.8%	-0.3%	13.0%	2009	0.6%	13.6%	10.5%	0.2%	13.2%	10.0%
2010	-3.2%	16.8%	-4.5%	15.1%	2010	-3.3%	14.4%	2.7%	-3.6%	14.1%	2.4%
2011	-4.1%	7.0%	-5.6%	5.3%	2011	-9.0%	-1.7%	-4.5%	-7.5%	0.0%	-2.8%
2012	-1.5%	6.6%	-3.8%	4.0%	2012	-5.6%	0.1%	0.1%	-1.8%	4.2%	4.1%
2013	-3.3%	5.3%	-6.7%	4.6%	2013	-6.9%	-2.7%	1.8%	-3.9%	0.4%	5.1%
2014	4.0%	1.5%	-6.6%	-1.8%	2014	-5.4%	-3.3%	6.9%	-3.6%	-1.5%	8.9%
2015	2.4%	5.1%	-0.2%	2.2%	2015	0.2%	4.3%	2.6%	0.3%	4.4%	2.7%
2016*	0.3%	5.8%	-0.9%	4.3%	2016*	-1.3%	3.4%	4.1%	-1.3%	3.4%	4.1%

Source: WCIRB unit statistical data

<sup>\*</sup> Accident year 2016 experience is partial in that it only reflects experience from policy year 2015.

\*\* Entries for accident years 2010 and 2011 only reflect the paid cost of medical cost containment programs attributable to policies with effective dates prior to July 1, 2010. Entries for accident year 2012 and forward exclude the paid cost of medical cost containment programs.

### **Changes in the Number of Weeks of Temporary Disability Benefits**

### First Survey Level

Accident	Average		Median	
Year	TD Duration	Change	TD Duration	Change
· <del></del>	·			
2004	51.2		39.1	
2005	56.5	10.3%	46.3	18.5%
2006	58.8	4.2%	49.4	6.8%
2007	62.9	6.9%	56.0	13.3%
2008	67.1	6.8%	63.2	12.8%
2009	64.6	-3.8%	58.3	-7.7%
2010	61.5	-4.7%	54.7	-6.1%
2011	59.3	-3.6%	48.6	-11.2%
2012	58.6	-1.3%	48.9	0.7%
2013	55.6	-5.1%	48.6	-0.6%
2014	55.3	-0.6%	50.2	3.1%
2015	49.1	-11.2%	41.5	-17.3%

### Second Survey Level

Accident <u>Year</u>	Average TD Duration	<u>Change</u>	Median TD Duration	Change
2003	53.8		42.5	
2004	51.3	-4.7%	41.0	-3.5%
2005	56.3	9.9%	49.5	20.8%
2006	57.8	2.6%	50.2	1.4%
2007	63.1	9.2%	57.3	14.1%
2008	68.3	8.2%	65.5	14.4%
2009	65.4	-4.3%	60.7	-7.3%
2010	60.0	-8.2%	54.9	-9.5%
2011	61.6	2.5%	51.8	-5.7%
2012	57.2	-7.1%	50.9	-1.7%
2013	58.0	1.4%	50.8	-0.3%
2014	55.5	-4.3%	50.1	-1.3%

Source: WCIRB Permanent Disability Claim Survey Data is recast from survey proportions to true proportions.

Average Permanent Disability Ratings by Type of Loss

Disability Rating 3 4	26.6 27.1 25.3 25.9			16.0 16.4		16.9 17.8		15.9 16.2	15.2 16.0				Disability Claims			59,355			51,045	49,152	50,156 51,464 51,392	51,212	51,779		Disability Rating								13 14		
Average Permanent Disability Rating 1 2 3	18.9 23.8					12.0 15.1		12.7 15.1		11.8 13.2	10.9 12.6	2	Count of Permanent Disability Claims	2 1 2002				38,608 45,950 36,481 47,877			37,386 46,627		35,564 46,637 37,742 48,656	-	Median Permanent Disability Rating	1 2	15 20			10 11	o (			100	
PY/RL	2001	2003	2004	2005	2002	2008	2009	2010	2011	2012 2013	2014	2102	PY/RL	2001	2002	2004	2005	2006	2008	2009	2010	2012	2013	2015		PY/RL	2001	2002	2004	2005	2006	2008	2009	2010	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
5	24.6	20.0	16.8	16.6	10.9	17.3	16.6	16.5	15.7				ιc	11 403	12,050	7,865	6,438	6,438	6,853	7,783	8.979					2	21	5 5	13	12	7 4	2 2	12	2 5	
ating 4	24.4	20.2	16.5	15.5	16.2	17.0	16.3	15.8	0.4. 0.6	0.4			laims 4	11366	11,871	7,129	6,014	6,081	6,512	7,239	7,022 8,478	9,864				4	20	5 5	13	Ξ;	: 5	7 2	12	12	,
Disability R 3	23.8	20.3	16.7	14.6	4 6 7 7	15.7	15.8	15.4	74.2	13.2			Disability C	10.871	11,677	6,685	5,237	5,552	5,987	6,591	7.625	9,039	11,029		Disability Ra	3	20	5 5	13	10	5 5	= =	7	Ξ;	,
Average Permanent Disability Rating 1 2 3	21.4	19.2	16.0	12.8	13.3	13.9	14.0	14.9	13.5	12.1	11.0		Count of Permanent Disability Claims	10 374	10,951	6,015	4,536	4,635	4,944	5,528	5,750 6.237	7,469	9,348	0,00	Median Permanent Disability Rating	2	18	15	12	10	ນ ຕົ	2 6	10	Ξ;	,
Average F	16.9	17.4	15.0	10.8	10.3	11.4	11.5	12.5	11.8	10.9 10.3	10.1	r o	Count of F	7 629	9,172	5,102	3,424	3,290	3,343	3,736	3,951 4,225	4,990	6,321	7,905	Median F	1	15	<u>5</u>	Ξ	ω ι	~ α	ာတ	10	9 9	
PY/RL	2001	2003	2004	2005	2002	2008	2009	2010	2011	2012 2013	2014	207	PY/RL	2004	2002	2004	2005	2006	2008	2009	2010	2012	2013	2015		PY/RL	2001	2002	2004	2005	2006	2008	2009	2010	
2	27.0	22.8	18.4	17.0	ر ا ا	17.8	17.3	16.7	16.4				ĸ	104 977	102,286	69,382	929,09	60,092 60.491	58,356	58,291	59,612					2	24	8 8	15	5 6	5 4	<u>†</u> 4	4	£ 4	ç
ating 4	26.9	23.1	18.5	16.3	10.7	17.7	17.3	16.2	15.8	15.0			aims 4	104 630	101,707	66,484	59,841	58,701	57,557	56,391	59,942	61,076			ating	4	24	8 8	15	7 5	5 4	5 4	13	5 5	,
Disability R	26.3	23.4	18.9	15.9	10.0	16.8	16.8	15.9	15.1	14.2 13.9			Disability C	101 760	100,986	64,917	55,964	56,984	55,409	54,881	57,781	59,170	62,808		Disability Ra	3	23	2 2	15	12	2 5	<u>. 6</u>	13	2 5	7.0
Average Permanent Disability Rating 1 2 3	23.5	22.1	18.2	14.7	5. 4 5. 4	15.0	15.2	15.0	4. 4	13.1	12.3		Count of Permanent Disability Claim	06 753	96,104	61,487	52,460	50,585	49,862	50,342	52,864	53,155	55,985	09, 100	Median Permanent Disability Rating	2	20	70 19	15	10	5 5	= =	7	Ξ;	,
Average 1	18.7	19.8	16.3	12.5	2 7	12.0	12.5	12.7	12.7	11.7	10.7	<u>-</u>	Count of	- 998 98	83,512	55,302	44,534	39.690	39,044	38,426	39,642 41,611	40,786	41,885	46,233	Median F	1	15	15	13	10	ത	. 6	10	9 9	10
PY/RL	2001	2003	2004	2005	2002	2008	2009	2010	2011	2012 2013	2014	200	PY/RL	2001	2002	2004	2005	2006	2008	2009	2010	2012	2013	2015		PY/RL	2001	2002	2004	2005	2002	2008	2009	2010	,

Note: Cumulative claims include both cumulative and occupational disease claims.

Source: WCIRB unit statistical data

#### Self-Insured Employers - Claim Severity

# Private Self-Insured Employers

		Indemnity	Paid Medical		
	Medical	Cases Open	on Open	Annual	
CY	Paid	During Year	Ind Claims	Change	
2001	655,349,356	128,723	5,091		
2002	789,748,542	129,147	6,115	20.1%	
2003	930,788,004	130,323	7,142	16.8%	
2004	802,856,921	132,488	6,060	-15.2%	
2005	688,918,290	124,757	5,522	-8.9%	
2006	800,826,010	115,054	6,960	26.0%	
2007	676,050,168	105,671	6,398	-8.1%	
2008	733,149,220	102,990	7,119	11.3%	
2009	761,740,423	98,642	7,722	8.5%	
2010	760,504,505	97,135	7,829	1.4%	
2011	758,672,255	95,946	7,907	1.0%	
2012	752,732,652	94,591	7,958	0.6%	
2013	814,214,051	95,263	8,547	7.4%	
2014	918,409,257	93,850	9,786	14.5%	
2015	786,278,830	90,382	8,700	-11.1%	
2016	787,771,330	85,563	9,207	5.8%	

# Public Self-Insured Employers

		Indemnity	Paid Medical		
	Medical	Cases Open	on Open	Annual	
FY	Paid	During Year	Ind Claims	Change	
2000/2001	603,567,334	148,040	4,077		
2001/2002	736,531,748	153,231	4,807	17.9%	
2002/2003	872,925,555	166,835	5,232	8.9%	
2003/2004	932,492,476	176,127	5,294	1.2%	
2004/2005	777,579,644	171,938	4,522	-14.6%	
2005/2006	768,887,952	163,511	4,702	4.0%	
2006/2007	779,028,256	159,524	4,883	3.9%	
2007/2008	887,316,859	173,348	5,119	4.8%	
2008/2009	949,449,769	170,751	5,560	8.6%	
2009/2010	978,954,150	171,444	5,710	2.7%	
2010/2011	1,043,538,851	173,585	6,012	5.3%	
2011/2012	1,073,241,078	177,309	6,053	0.7%	
2012/2013	1,045,517,623	179,375	5,829	-3.7%	
2013/2014	1,086,439,359	178,788	6,077	4.3%	
2014/2015	1,102,863,683	181,993	6,060	-0.3%	
2015/2016	1,097,857,099	180,467	6,083	0.4%	
2016/2017	1,046,637,539	178,746	5,855	-3.7%	

	All Self-	Insured Emplo	yers		Insure	d System at 1s	t Report
		Indemnity	Paid Medical			Paid Medical	
	Medical	Cases Open	on Open	Annual		Severity on	Annual
CY	Paid	<b>During Year</b>	Ind Claims	Change	AY	Ind Claims	Change
2001	1,325,398,897	279,359	4,744		2001	6,203	
2002	1,594,477,194	289,180	5,514	16.2%	2002	7,255	17.0%
2003	1,833,497,020	301,804	6,075	10.2%	2003	7,203	-0.7%
2004	1,657,892,981	306,521	5,409	-11.0%	2004	5,970	-17.1%
2005	1,462,152,088	292,482	4,999	-7.6%	2005	5,906	-1.1%
2006	1,574,784,114	276,572	5,694	13.9%	2006	6,270	6.2%
2007	1,509,222,726	272,107	5,546	-2.6%	2007	6,922	10.4%
2008	1,651,532,534	275,040	6,005	8.3%	2008	7,605	9.9%
2009	1,725,942,383	269,740	6,399	6.6%	2009	7,925	4.2%
2010	1,771,751,006	269,650	6,571	2.7%	2010	7,946	0.3%
2011	1,817,062,220	271,393	6,695	1.9%	2011	7,462	-6.1%
2012	1,812,112,003	272,933	6,639	-0.8%	2012	7,238	-3.0%
2013	1,880,192,542	274,345	6,853	3.2%	2013	7,085	-2.1%
2014	2,013,060,778	274,241	7,340	7.1%	2014	6,995	-1.3%
2015	1,886,639,221	271,612	6,946	-5.4%	2015	7,036	0.6%
2016	1,860,018,649	265,170	7,014	1.0%	2016	6,253	1.3%

Notes: Fiscal Year Public data prorated to CYs 50%/50%.

Insured System AY 2016 change is based on a comparison of 2016 accidents on 2015 policies to 2015 accidents on 2014 policies.

Sources: California Department of Industrial Relations for self-insured

WCIRB Unit Statistical Data for insured system

### Annual Changes in Indemnity Severity Attributable to Changes in Hazardousness

		In	demnity Claim Seve	erity		Total Claim Severity	,
			-	Annual % Change		-	Annual % Change
		Change in	Severity	Attributable to	Change in	Severity	Attributable to
Policy	Report	Severity	Hazardousness	Change in	Severity	Hazardousness	Change in
Year	Level	Hazardousness	Index	Industrial Mix	Hazardousness	Index	Industrial Mix
1993	5	1.0000	1.0000		1.0000	1.0000	
1994	5	1.0010	1.0010	0.10%	0.9986	0.9986	-0.14%
1995	5	1.0007	1.0017	0.07%	1.0013	0.9998	0.13%
1996	5	0.9988	1.0005	-0.12%	0.9993	0.9991	-0.07%
1997	5	1.0032	1.0036	0.32%	1.0045	1.0036	0.45%
1998	5	1.0037	1.0074	0.37%	1.0050	1.0086	0.50%
1999	5	1.0023	1.0096	0.23%	1.0011	1.0097	0.11%
2000	5	1.0016	1.0112	0.16%	1.0009	1.0107	0.09%
2001	5	1.0031	1.0144	0.31%	1.0001	1.0108	0.01%
2002	5	0.9984	1.0128	-0.16%	0.9996	1.0104	-0.04%
2003	5	1.0042	1.0170	0.42%	1.0071	1.0176	0.71%
2004	5	1.0020	1.0190	0.20%	1.0048	1.0224	0.48%
2005	5	1.0010	1.0201	0.10%	1.0027	1.0252	0.27%
2006	5	0.9965	1.0165	-0.35%	0.9917	1.0167	-0.83%
2007	5	0.9935	1.0098	-0.65%	0.9861	1.0025	-1.39%
2008	5	0.9908	1.0005	-0.92%	0.9845	0.9870	-1.55%
2009	5	0.9884	0.9889	-1.16%	0.9832	0.9704	-1.68%
2010	5	0.9961	0.9851	-0.39%	0.9938	0.9644	-0.62%
2011	5	0.9996	0.9847	-0.04%	1.0014	0.9657	0.14%
2012	Proj 5	0.9973	0.9820	-0.27%	0.9979	0.9636	-0.21%
2013	Proj 5	1.0012	0.9832	0.12%	1.0030	0.9665	0.30%
2014	Proj 5	1.0016	0.9848	0.16%	1.0065	0.9728	0.65%
2015	Proj 5	0.9998	0.9845	-0.02%	1.0026	0.9754	0.26%

Note: Changes in industrial mix are based on indemnity claim severity by collapsed NAICS industrial sector.

Source: WCIRB unit statistical data

Source: WCIRB unit statistical data

Claim Counts and Losses on Claims in Excess of \$250,000

	%	%	%	<b>%</b>	%	%	%											ž	S >0	, <u>_</u> c	· >º	%	%	%											ļ_	2	7	7	_	6	6								
œ	0.925%	0.839%	0.718%	0.805%	0.935%	1.131%	1.288%										00	30.77%	32.17%	33.79%	35.48%	36.03%	37.30%	35.48%										80	377,161	374,592	376,147	365,877	364,251	365,739	357,019								
~	0.857%	0.775%	0.663%	0.747%	0.885%	1.085%	1.250%	1.290%									7	28 53%	30.08%	31.31%	32.71%	34.40%	35.80%	34.35%	32.96%									7	362,640	365,700	366,212	361,279	363,123	362,922	351,643	350,946							
9	0.790%	0.681%	0.581%	0.676%	0.801%	1.010%	1.173%	1.223%	1.077%								9	26.16%	26.34%	28.00%	30.09%	31.56%	33.64%	32.32%	31.58%	28.54%								9	352,489	350,688	356,039	348,959	352,011	355,134	346,627	341,476	337,919						
of \$250,000 5	0.672%	0.588%	0.463%	0.567%	0.692%	0.880%	1.038%	1.097%	0.965%	0.895%					70	82E0 000	\$200,000 5	%86 66	23.77%	23.28%	26.00%	28.06%	30.13%	29.07%	28.64%	26.43%	24.93%					4	5 5 50 000	5	342,220	336,352	341,796	341,764	342,606	343,611	337,081	337,178	330,255	325,198					
% of Claims in Excess of \$250,000 3 4 5	0.525%	0.441%	0.351%	0.409%	0.536%	0.707%	0.826%	0.896%	0.804%	0.756%	0.629%				% of Madical Laring	on Claims in Example \$250,000	IS III EXCESS U	1877%	19.79%	19.88%	20.69%	23.83%	26.16%	24.70%	24.82%	23.15%	22.30%	20.51%				Modion County	On Claims in Excess of \$250 000	4	330,745	327,919	333,000	331,078	334,408	332,740	328,550	328,483	320,987	320,441	318,644				
% of Clair 3	0.372%	0.295%	0.235%	0.276%	0.374%	0.494%	0.566%	0.616%	0.562%	0.549%	0.484%	0.457%			7%	79/ micl2 40	9 G	15.41%	15.75%	16.17%	17.09%	19.82%	20.71%	19.43%	19.88%	19.02%	18.56%	17.82%	15.22%				on Claim	3 0	319,385	331,543	327,682	326,677	334,409	328,110	323,876	320,631	320,430	313,946	317,420	324,573			
8	0.227%	0.177%	0.146%	0.168%	0.233%	0.282%	0.342%	0.359%	0.339%	0.348%	0.319%	0.308%	0.301%				2	12 42%	12.96%	12.93%	15.04%	16.50%	15.89%	15.33%	15.39%	15.70%	15.29%	15.09%	12.35%	14.51%				2	323,567	344,966	353,041	341,967	340,665	327,574	325,004	325,000	322,140	315,896	326,282	325,027	336,376		
-	0.112%	0.107%	%860.0	0.109%	0.153%	0.161%	0.182%	0.182%	0.175%	0.194%	0.194%	0.200%	0.192%	0.181%			-	10.02%	11.23%	11.21%	12.87%	14.59%	13.37%	12.95%	12.52%	13.20%	13.48%	14.07%	11.75%	13.96%	13.26%			-	353,274	379,413	384,864	380,882	350,752	354,608	360,069	358,189	348,145	348,789	348,892	337,549	361,832 351,618		
PY/RL	2002	2003	2004	2002	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015			PY/RL	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015			PY/RL	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	: (	
ω	5,232	4,395	3,547	3,782	4,211	4,842	4,753										00	2184%	22.92%	24 0 1%	27.31%	29.89%	30.54%	30.03%										œ	529,239	548,977	569,398	543,666	538,512	520,029	487,706								
7	4,866	4,071	3,273	3,504	3,984	4,641	4,685	4,363									7	%20.02	21.16%	22 24%	25.51%	28.08%	29.41%	28.70%	27.60%									7	511,322	536,729	553,349	526,835	527,649	512,282	477,594	481,724							
9	4,500	3,589	2,874	3,169	3,603	4,319	4,389	4,226	3,662								9	1867%	18.55%	19.69%	23.04%	25.75%	27.50%	27.11%	26.26%	23.10%								9	498,121	511,184	538,976	513,170	515,982	501,434	469,921	478,018	475,656						
Number of Claims in Excess of \$250,000 3 5	3,838	3,104	2,296	2,657	3,108	3,755	3,878	3,784	3,376	3,064					posisi	#2E0 000	\$230,000 5	16.07%	16.47%	15.78%	19.77%	22.71%	24.90%	24.26%	23.44%	21.17%	19.72%					ž	\$250,000	5	488,305	513,563	520,593	498,380	504,508	494,898	457,438	463,534	477,077	472,919					
laims in Exces	2,990	2,323	1,741	1,921	2,401	3,015	3,077	3,083	2,806	2,654	2,206				% of Indemnity Inclined	i indeminity inc	3 4 5 5	12.64%	13.19%	13.11%	15.00%	18.94%	20.89%	20.28%	19.60%	18.16%	17.23%	15.36%				Arona County	On Claims in Excess of \$250 000	4	481,072	531,520	550,994	501,441	517,029	494,503	456,502	458,056	474,264	478,213	503,620				lollar.
Number of C	2,109	1,550	1,163	1,292	1,673	2,092	2,099	2,111	1,951	1,919	1,729	1,649			%	2 % C	ع <u>د</u>	9 13%	%68.6	%02.6	11.00%	14.89%	16.22%	15.22%	15.09%	13.89%	13.48%	12.43%	11.31%				, riel	3 0	508,878	579,912	597,861	545,833	554,027	507,392	466,652	479,951	502,343	499,168	522,780	478,365			ities are first c
8	1,282	928	719	783	1,036	1,189	1,260	1,219	1,167	1,205	1,127	1,119	1,120				2	6.36%	7.10%	%62.2	8.27%	11.47%	11.62%	11.20%	10.45%	10.82%	10.54%	9.77%	8.80%	9.46%				2	592,893	697,511	695,515	668,592	633,586	573,916	515,370	525,815	584,687	560,645	587,234	507,683	596,970		ints and Sever
-	602	540	472	496	299	999	653	604	588	653	899	402	704	089			-	4.35%	5.80%	6.58%	7.95%	11.02%	10.15%	9.37%	%90.6	9.14%	9.46%	9.05%	7.59%	8.55%	8.64%			_	717,062	830,287	751,890	739,367	685,716	656,706	617,586	649, 166	711,521	687,390	704,191	579,816	711,664		Incurred Amounts and Severities are first dollar.
PY/RL	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015			PY/RL	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015			PY/RL	2002	2003	2004	2002	2006	2007	2008	2009	2010	2011	2012	2013	2014 2015		Notes:

IV-A-62 WCIRB California®

Source: WCIRB unit statistical data

Claim Counts and Losses on Claims in Excess of \$500,000

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00	0.256%	0.243%	0.204%	0.214%	0.255%	0.293%	0.316%										00	17.49%	18.91%	19.82%	20.10%	20.32%	20.12%	17.64%									•	Σ.	714,772	270,117	201,021	605,738	605,720	603,010	2,000							
_	0.214%	0.203%	0.177%	0.188%	0.231%	0.266%	0.289%	0.277%									7	15.57%	17.11%	17.84%	17.78%	18.98%	18.83%	16.59%	15.76%								,	, =: 000	500,047	742,607	113,607	691,937	602 240	684 754	673 907	160'5'10						
Ç	0.169%	0.152%	0.137%	0.150%	0.189%	0.225%	0.251%	0.244%	0.205%								9	13.48%	13.91%	15.26%	15.72%	16.83%	17.07%	14.95%	14.85%	13.54%							(	0	565,631	740,027	700 007	704,420	677 511	670.404	662,632	686 542	000,342					
f \$500,000 5	0.122%	0.111%	0.091%	0.113%	0.151%	0.174%	0.194%	0.204%	0.164%	0.158%					7	160	\$500,000 5	11.40%	12.38%	11.97%	13.10%	14.71%	14.72%	12.65%	12.87%	12.41%	12.08%					·×	\$500,000	2	720,204	745 930	711052	711,000	694.367	664,307	667,030	702 851	102,031	024,820				
% of Claims in Excess of \$500,000 3 4 5	0.085%	0.082%	%690.0	0.074%	0.113%	0.124%	0.141%	0.146%	0.121%	0.126%	0.104%				Of of Madical leading	i Medical Inco	on Claims in Excess of \$500,000	9.14%	10.81%	11.10%	10.55%	12.88%	12.92%	10.75%	10.93%	10.73%	10.96%	10.64%				Median Severity	on Claims in Excess of \$500,000	4	549,322	760,737	704,725	713.205	606.427	683 487	676,704	689 490	009,490	740 005	740,885			
% of Clain	0.057%	0.057%	0.049%	0.051%	0.078%	0.087%	0.092%	0.098%	0.091%	0.088%	0.082%	0.072%			à	0 %	on Claims	8.24%	9.31%	10.06%	9.92%	11.63%	10.75%	8.94%	9.58%	9.85%	9.72%	9.83%	7.56%			~	on Claims	S	749,290	777 133	710.326	730 379	710,019	722 571	712,000	702366	702,300	760,400	726.244	110,00/		
8	0.043%	0.042%	0.040%	0.040%	0.058%	0.062%	0.063%	0.069%	0.065%	0.067%	0.067%	0.058%	0.070%				2	7.93%	8.91%	%60.6	10.47%	11.37%	9.85%	8.38%	8.67%	9.71%	9.20%	89.58%	6.93%	9.58%			(	7	776,001	914,390	013,244	782 010	744 430	776 176	747 404	787	120,027	70,042	762 671	838 286	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
_	0.032%	0.034%	0.033%	0.035%	0.043%	0.045%	0.050%	0.052%	0.048%	0.053%	0.054%	0.050%	0.058%	0.049%				7.40%	8.53%	8.47%	9.77%	10.86%	9.57%	8.84%	8.61%	9.54%	%99.6	10.28%	7.83%	10.40%	808.6		,		885,388	000,720	027, 723	810.488	004,000	844.408	920,100	803 022	093,022	893,546	760 244	861.815	823,044	
PY/RL	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015			PY/R	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015		į	PY/RL	2002	2003	2004	2003	2002	2008	0002	2010	2010	2011	2012	2013	2015	
œ	1,449	1,275	1,010	1,003	1,149	1,255	1,164										00	10.46%	11.78%	13.00%	13.53%	15.24%	14.46%	13.52%									(	8	1,020,705	1,039,376	1,142,140	075.001	1,075,001	956 303	000,							
_	1,214	1,065	874	880	1,038	1,139	1,084	938									7	8.79%	10.04%	11.48%	12.04%	13.56%	13.34%	12.24%	11.28%								,	,	1,032,729		1,142,333	1,066,311		055 107		0,010,010						
Ç	096	800	089	704	851	964	940	842	269								Ç	7.37%	7.94%	9.41%	9.92%	11.68%	11.61%	11.12%	10.35%	8.68%							(	9	1,092,089	1,122,403		1,133,478				1,003,132	1,00, 160,1					
of \$500,000 5	969	584	453	532	629	741	726	705	573	542					7	Led Second	000,000	5.73%	6.57%	6.76%	7.94%	9.55%	10.09%	%90.6	8.49%	%09'2	6.87%					`	3500,000	2			1,270,092	1,105,304			1,000,000	1,041,403	1,210,270	1, 162,426				
Number of Claims in Excess of \$500,000	481	431	342	349	505	528	526	504	422	442	365				bossesses ( Alexander 1 30 /0	indeminity incu	on Claims in Excess of \$500,000	4.21%	5.55%	2.96%	5.79%	8.00%	7.74%	7.24%	6.47%	6.23%	2.99%	2.76%				Average Severity	on Claims in Excess of \$500,000	4	1,276,041	1,420,107	1,466,7 14	1,230,030					1,323,643	1,203,429	1,421,416			ar.
Number of Cla	324	300	243	238	347	368	340	335	317	308	294	258			<b>3</b> 0 /0	D % C	on Claims	3.05%	4.68%	4.52%	4.10%	6.38%	6.17%	5.18%	5.23%	4.95%	4.72%	4.72%	3.60%			ά	on Claims	3	1,532,015	1,636,500			_		210,200	1,316,329	1,430,301	1,443,159	1,515,563	1,514,555		es are first doll
8	245	218	198	184	257	260	233	234	222	232	237	210	261				2	2.53%	3.91%	4.47%	3.64%	5.21%	5.10%	4.26%	3.88%	4.54%	4.41%	4.18%	3.10%	4.09%			(	7	1,741,153									1,578,653		1,319,046	7,00	Incurred Amounts and Severities are first dollar.
-	171	174	159	160	186	187	178	173	161	179	187	178	213	186			_	2.13%	3.77%	3.89%	4.18%	5.03%	4.80%	4.10%	4.70%	4.82%	4.91%	4.46%	2.84%	4.35%	4.48%		,	-	1,696,788	•	1,5/2,6/2	1,367,433		•	, 742,062	1,443,003		1,044,004	1,008,085	1,336,704	1,777,658	curred Amoun
PY/RL	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015			PY/RL	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015		į	PY/KL	2002	2003	2004	2002		2008	0002	2010			2012	2013	2015	Notes: In

Source: WCIRB unit statistical data

Claim Counts and Losses on Claims in Excess of \$1,000,000

8 0.059% 0.060% 0.051% 0.052% 0.062% 0.062%	8 9.36% 10.22% 11.26% 11.127% 10.38% 8.25%	8 11,414,360 1,605,699 1,605,699 1,664,019 1,577,628 1,577,628
0.047% 0.047% 0.044% 0.057% 0.055% 0.055%	7 8.48% 9.50% 10.13% 10.53% 9.67% 7.89% 8.00%	7 1,436,815 1,533,770 1,721,976 1,645,929 1,436,324 1,436,332 1,398,833
6 0.039% 0.037% 0.033% 0.047% 0.050% 0.050%	6 7.88% 8.06% 9.04% 9.07% 9.11% 7.26% 7.89% 7.69%	6 1,604,620 1,688,325 1,882,020 1,666,100 1,567,337 1,495,782 1,445,376 1,765,880
\$1,000,000 5 5 0,030% 0,022% 0,022% 0,032% 0,045% 0,045% 0,042% 0,042%	rirred 5 5 7.31% 8.13% 7.77% 8.65% 8.43% 6.57% 7.87% 7.87% 7.87% 7.38%	y 51,000,000 1,760,408 1,760,408 1,739,305 1,732,043 1,732,043 1,732,208 1,512,208 1,512,208 1,512,208 1,512,208 1,512,208 1,512,208 1,512,208 1,512,208 1,512,208
% of Claims in Excess of \$1,000,000  3	% of Medical Incurred on Claims in Excess of \$1,000,000 3 4 5 5.44% 6.28% 7.33% 1.22% 7.48% 1.89% 7.93% 7.77% 1.44% 7.06% 7.77% 1.55% 8.38% 8.43% 1.55% 8.59% 6.50% 1.33% 7.52% 1.33% 7.52% 1.33% 1.33% 1.33% 1.52% 1.33% 1.52%	Median Severity on Claims in Excess of \$1,000,000 3
% of Clain 3 0.027% 0.019% 0.016% 0.026% 0.027% 0.029% 0.029% 0.029% 0.029%	% on Claims 3 6.44% 7.12% 7.12% 7.55% 6.59% 7.13% 6.90% 7.38% 7.38% 6.59% 7.38% 6.52%	on Claims 3 2.077.245 2.280.777 2.242.484 2.089.211 1.732.523 1.830.410 1.830.410 1.830.410 1.938.782 1.938.782 1.938.782 1.938.782 1.948.017
2 0.017% 0.018% 0.017% 0.017% 0.017% 0.020% 0.022% 0.022% 0.022% 0.022% 0.022% 0.022% 0.019%	2 6.41% 7.22% 8.49% 8.56% 7.11% 7.11% 6.59% 6.90% 7.29% 7.29% 7.29% 7.37%	2,570,630 2,313,635 2,051,638 2,160,065 2,265,514 1,898,126 1,711,957 2,215,519 1,945,519 1,945,519 1,981,094 1,986,862
0.013% 0.014% 0.012% 0.013% 0.015% 0.016% 0.021% 0.021% 0.0224% 0.028% 0.028%	5.81% 6.84% 6.37% 7.42% 8.25% 7.04% 6.38% 7.43% 7.38% 7.38% 7.38% 7.38% 7.38%	1,982,089 2,346,394 2,129,170 1,990,755 1,990,756 1,933,090 1,748,313 1,748,313 1,748,313 1,748,313 1,748,313 1,748,313 1,748,313
PV/RL 2002 2003 2004 2006 2006 2006 2007 2010 2011 2013 2014	PY/RL 2002 2003 2004 2005 2006 2007 2010 2011 2011 2013	PY/RL 2002 2003 2004 2005 2006 2006 2000 2010 2011 2012 2013 2014
•	•	1
8 336 315 252 245 287 267 264	8 4.33% 5.78% 7.04% 7.06% 7.89% 6.57% 6.14%	2.171,072 2.242,340 2.561,543 2.496,814 2.316,982 2.416,982 2.416,604 1,953,110
7 8 265 336 248 315 216 252 208 245 258 287 234 267 201	7 8 3.63% 4.33% 4.82% 5.78% 6.15% 7.04% 6.15% 7.86% 6.76% 7.89% 6.11% 6.57% 5.13%	7 8 2.367,659 2.171,072 2.576,726 2.242,340 2.576,726 2.561,543 2.488,900 2.496,814 2.306,095 2.316,982 2.523,329 2.416,604 1.989,235 1,953,110 2.325,280
6 7 221 2865 194 248 165 208 208 200 234 271 74 201 174 201 175 201 174 201 158		
6 7 221 2865 194 248 165 208 208 200 234 271 74 201 174 201 175 201 174 201 158	6 7 3.25% 3.63% 3.91% 4.82% 5.04% 6.15% 5.16% 6.15% 5.35% 6.11% 5.28% 5.13% 4.00%	6 7 2.544.865 2.367.659 2.543.750 2.812.364 2.576.725 2.681.158 2.468.930 2.402.523 2.530.095 2.070.407 1.989.235 2.633.315 2.325.280 2.593.098
6 7 221 2865 194 248 165 208 208 200 234 271 74 201 174 201 175 201 174 201 158	6 7 3.25% 3.63% 3.91% 4.82% 5.04% 6.15% 5.16% 6.15% 5.35% 6.11% 5.28% 5.13% 4.00%	age Severity  A
xxess of \$1,000,000 6 7 7 5 6 7 7 8 7 7 8 7 7 8 7 8 7 8 7 8 7 8 7 8	Incurred 6 7 5 6 7 6 8 6 7 6 8 6 9 7 6 9 7 7 7 6 9 7 7 7 8 9 7 8 9 7 8 9 7 8 9 7 8 9 7 8 9 8 9 8 9 8 9 8 9 8 9 8 9 8 9 8 9 8 9	age Severity  A
6 7 221 2865 194 248 165 208 208 200 234 271 74 201 174 201 175 201 174 201 158	w of Indemnity Incurred  4 5 6 7  2.19% 2.68% 3.25% 3.63% 3.40% 3.66% 3.91% 4.82% 3.74% 3.73% 5.04% 6.15% 4.00% 4.09% 5.16% 6.15% 4.00% 4.97% 5.86% 6.17% 3.72% 4.37% 5.86% 6.14% 3.72% 4.37% 5.88% 5.13% 3.12% 3.14% 4.86% 5.13% 3.03% 3.18% 4.00%	age Severity  A
Number of Claims in Excess of \$1,000,000  3	% of Indemnity Incurred on Claims in Excess of \$1,000,000 3 1.83% 2.19% 2.68% 3.25% 3.63% 3.27% 3.40% 3.65% 3.91% 4.82% 2.31% 3.06% 4.09% 5.16% 6.15% 3.42% 4.00% 4.97% 5.38% 6.11% 2.88% 3.72% 4.37% 5.28% 6.11% 2.88% 3.72% 4.37% 5.28% 5.13% 2.84% 3.12% 4.37% 5.28% 5.13% 2.77% 3.03% 3.18% 4.00% 2.77% 3.29% 2.12%	Average Severity  on Claims in Excess of \$1,000,000  3

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# Change in Claims Mix by Injury Description by Policy Year Part of Body

		_					Percer	ntage of C	laims				
Rank	Code	Description	<u>2005</u>	2006	2007	2008	2009	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>
1	90	Multiple Body Parts - Multiple Body Parts	14.4%	13.6%	13.7%	12.8%	13.9%	14.6%	15.9%	15.7%	15.5%	15.1%	16.1%
2	42	Trunk - Lower Back Area	15.0%	15.0%	14.9%	15.8%	15.7%	15.4%	14.9%	15.1%	15.1%	15.0%	13.8%
3	53	Lower Extremities - Knee	9.1%	9.1%	9.4%	9.5%	8.9%	8.8%	8.7%	9.1%	9.0%	9.0%	8.8%
4	38	Upper Extremities - Shoulder(s)	5.6%	5.9%	6.2%	7.1%	7.0%	6.9%	7.0%	7.9%	8.4%	8.7%	8.7%
5	36	Upper Extremities - Finger(s)	5.5%	5.4%	5.4%	5.2%	4.8%	4.7%	4.5%	4.2%	4.4%	4.3%	4.3%
6	34	Upper Extremities - Wrist	6.6%	6.6%	6.5%	5.8%	6.3%	6.1%	6.1%	5.0%	4.4%	4.4%	4.2%
7	35	Upper Extremities - Hand	4.0%	4.1%	4.0%	3.8%	3.7%	3.8%	3.9%	3.8%	3.7%	3.8%	3.7%
8	55	Lower Extremities - Ankle	3.3%	3.5%	3.4%	3.4%	3.1%	3.1%	3.1%	3.2%	3.2%	3.2%	3.3%
9	61	Trunk - Abdomen Including Groin	2.7%	2.6%	2.7%	2.8%	2.5%	2.5%	2.5%	2.7%	2.6%	2.7%	2.6%
10	56	Lower Extremities - Foot	2.6%	2.7%	2.8%	2.5%	2.3%	2.3%	2.2%	2.2%	2.3%	2.3%	2.4%
11	91	Multiple Body Parts - Body Systems and Multiple Body	0.4%	0.5%	0.6%	0.8%	0.8%	0.8%	1.0%	1.4%	1.6%	1.4%	2.3%
12	33	Upper Extremities - Lower Arm	1.9%	2.0%	1.9%	1.9%	1.9%	1.9%	2.1%	2.1%	1.9%	2.0%	2.0%
13	32	Upper Extremities - Elbow	2.0%	2.0%	2.0%	2.0%	1.9%	1.8%	1.8%	1.9%	2.0%	2.0%	1.9%
14	30	Upper Extremities - Multiple Upper	3.2%	2.9%	2.6%	2.4%	2.5%	2.5%	2.4%	2.3%	2.3%	2.1%	1.9%
15	41	Extremities Trunk - Upper Back Area	1.5%	1.4%	1.4%	1.4%	1.3%	1.3%	1.4%	1.6%	1.8%	1.8%	1.7%
16	31	Upper Extremities - Upper Arm	1.9%	2.1%	2.0%	2.1%	2.5%	2.4%	2.4%	1.9%	1.7%	1.7%	1.7%
17	54	Lower Extremities - Lower Leg	1.7%	1.7%	1.6%	1.6%	1.5%	1.5%	1.5%	1.5%	1.5%	1.5%	1.6%
18	25	Neck - Soft Tissue	0.8%	0.8%	1.0%	1.3%	1.6%	1.7%	1.5%	1.4%	1.5%	1.6%	1.3%
19	66	Multiple Body Parts - No Physical Injury	0.7%	0.7%	0.9%	1.1%	1.3%	1.4%	1.2%	1.4%	1.2%	1.2%	1.3%
20	65	Multiple Body Parts - Insufficient Info to Classify	1.5%	1.1%	1.0%	1.3%	1.4%	1.5%	1.4%	1.4%	1.1%	1.1%	1.3%
		All Other	15.8%	16.2%	15.7%	15.6%	15.3%	14.9%	14.4%	14.4%	14.7%	15.0%	14.9%
		TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Source: Based on first unit statistical report level of (1) all Death claims, (2) all Permanent Disability claims, and (3) Temporary Only claims exceeding \$5,000 in total incurred losses

#### Change in Claims Mix by Injury Description by Policy Year Nature of Injury

							Percer	ntage of C	laims				
Rank	Code	<u>Description</u>	<u>2005</u>	<u>2006</u>	2007	2008	2009	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>
1	52	Strain or Tear	33.6%	31.7%	29.4%	30.3%	30.7%	31.2%	30.0%	32.8%	33.6%	33.7%	33.8%
2	49	Sprain or Tear	8.4%	9.9%	11.1%	12.4%	13.6%	13.2%	13.2%	11.6%	10.9%	11.0%	10.4%
3	59	All Other Specific Injuries, NOC	11.4%	12.7%	15.0%	13.0%	13.3%	12.9%	14.5%	12.5%	10.9%	9.6%	8.8%
4	80	All Other Cumulative Injury, NOC	7.5%	6.4%	5.7%	5.2%	5.4%	5.6%	5.9%	6.9%	8.3%	8.8%	9.0%
5	28	Fracture	8.8%	9.1%	8.9%	8.5%	7.7%	7.5%	7.2%	6.8%	6.6%	6.7%	7.1%
6	10	Contusion	6.5%	6.9%	6.7%	7.0%	6.7%	6.7%	6.3%	6.5%	6.5%	6.8%	6.9%
7	90	Multiple Physical Injuries Only	2.4%	2.0%	1.8%	1.9%	2.5%	2.6%	3.0%	3.8%	4.6%	4.4%	4.8%
8	40	Laceration	5.0%	5.0%	4.8%	4.5%	3.9%	3.9%	3.9%	3.7%	3.5%	3.6%	3.7%
9	37	Inflammation	2.7%	2.9%	3.0%	3.0%	2.8%	2.8%	2.8%	2.7%	2.6%	2.4%	2.6%
10	34	Hernia	2.3%	2.2%	2.2%	2.1%	1.9%	1.8%	1.8%	1.8%	1.7%	1.7%	1.6%
11	16	Dislocation	1.3%	1.4%	1.6%	1.6%	1.4%	1.3%	1.3%	1.2%	1.2%	1.4%	1.4%
12	77	Mental Stress	1.2%	1.3%	1.4%	1.7%	1.9%	1.9%	1.7%	1.5%	1.5%	1.4%	1.4%
13	78	Carpal Tunnel Syndrome	1.8%	1.7%	1.6%	1.5%	1.4%	1.4%	1.4%	1.2%	1.2%	1.1%	1.1%
14	91	Multiple Injuries Including Both Physical and Psychological	0.4%	0.4%	0.5%	0.8%	1.0%	0.9%	1.0%	1.1%	1.1%	1.1%	1.1%
15	13	Crushing	1.1%	1.1%	1.1%	1.0%	0.9%	0.9%	0.8%	0.8%	0.8%	0.9%	0.9%
16	41	Myocardial Infarction	0.3%	0.3%	0.3%	0.3%	0.2%	0.2%	0.4%	0.4%	0.5%	0.6%	0.6%
17	4	Burn	0.7%	0.7%	0.6%	0.7%	0.6%	0.6%	0.6%	0.6%	0.6%	0.6%	0.6%
18	43	Puncture	0.8%	0.7%	0.7%	0.7%	0.6%	0.6%	0.6%	0.5%	0.6%	0.6%	0.6%
19	46	Rupture	0.4%	0.4%	0.4%	0.5%	0.5%	0.6%	0.5%	0.5%	0.6%	0.6%	0.5%
20	2	Amputation	0.8%	0.8%	0.8%	0.7%	0.6%	0.5%	0.5%	0.4%	0.5%	0.5%	0.5%
		All Other	2.6%	2.5%	2.5%	2.6%	2.6%	2.8%	2.6%	2.5%	2.5%	2.5%	2.6%
		TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Source: Based on first unit statistical report level of (1) all Death claims, (2) all Permanent Disability claims, and (3) Temporary Only claims exceeding \$5,000 in total incurred losses

# Change in Claims Mix by Injury Description by Policy Year Cause of Injury

		<u>-</u>					Percer	ntage of C	laims				
Rank	Code	Description	2005	2006	2007	2008	2009	<u>2010</u>	<u>2011</u>	2012	<u>2013</u>	<u>2014</u>	<u>2015</u>
1	56	Strain by - Lifting	13.2%	12.9%	13.2%	13.0%	13.1%	12.8%	12.3%	12.2%	11.7%	11.6%	11.3%
2	98	Cumulative, NOC	6.6%	5.4%	5.1%	5.8%	6.3%	6.5%	7.3%	8.2%	8.9%	9.1%	9.6%
3	99	Other - Miscellaneous, NOC	8.9%	8.7%	7.6%	7.5%	8.4%	8.9%	9.8%	10.1%	12.1%	11.8%	8.6%
4	60	Strain or Injury By, NOC	8.1%	8.5%	8.6%	8.8%	8.7%	8.4%	8.7%	8.4%	8.4%	8.2%	8.4%
5	97	Strain by - Repetitive Motion	5.0%	5.1%	5.4%	5.6%	6.3%	6.4%	6.6%	7.3%	7.5%	7.8%	8.0%
6	31	Fall, Slip or Trip Injury, NOC	6.1%	6.5%	7.0%	7.1%	6.6%	6.1%	5.7%	5.6%	5.3%	5.4%	5.9%
7	29	Fall - On Same Level	4.7%	4.8%	5.2%	4.9%	5.3%	5.7%	5.4%	5.0%	4.9%	4.9%	5.4%
8	57	Strain by - Pushing or Pulling	4.3%	4.3%	4.3%	4.6%	4.6%	4.6%	4.5%	4.4%	4.3%	4.3%	4.5%
9	75	Struck or Injured By - Falling or Flying Object	2.8%	2.9%	3.0%	2.7%	2.6%	2.7%	2.6%	2.6%	2.3%	2.5%	2.5%
10	25	Fall - From Different Level (Elevation)	3.3%	3.2%	3.0%	2.8%	2.6%	2.6%	2.5%	2.6%	2.4%	2.5%	2.5%
11	26	Fall - From Ladder or Scaffolding	3.2%	3.1%	3.0%	2.8%	2.4%	2.6%	2.3%	2.1%	2.1%	2.1%	2.3%
12	53	Strain by - Twisting	1.6%	1.7%	1.8%	2.0%	1.9%	1.9%	2.0%	2.2%	2.2%	2.2%	2.2%
13	45	Strain by - Holding or Carrying	1.7%	1.7%	1.7%	1.6%	1.6%	1.4%	1.5%	1.4%	1.4%	1.4%	1.6%
14	55	Motor Vehicle - Collision or Sideswipe with Another Vehicle	1.8%	1.8%	1.6%	1.5%	1.6%	1.8%	1.9%	1.9%	1.6%	1.5%	1.6%
15	81	Struck or Injured By, NOC	1.5%	1.7%	1.9%	1.7%	1.5%	1.5%	1.6%	1.6%	1.6%	1.4%	1.6%
16	79	Fall - From Liquid or Grease Spills	1.4%	1.5%	1.5%	1.4%	1.3%	1.4%	1.3%	1.3%	1.3%	1.3%	1.3%
17	27	Struck or Injured By - Object Being Lifted or Handled	1.6%	1.6%	1.7%	1.7%	1.7%	1.6%	1.5%	1.4%	1.3%	1.3%	1.4%
18	90	Struck or Stepped On - Stationary Object	0.5%	0.6%	0.8%	1.0%	1.1%	1.3%	1.2%	1.1%	0.9%	0.9%	1.0%
19	68	Strain by - Reaching	1.2%	1.2%	1.2%	1.3%	1.3%	1.2%	1.3%	1.2%	1.2%	1.2%	1.2%
20	33	Motor Vehicle, NOC	0.9%	1.0%	1.0%	1.1%	1.1%	1.0%	1.0%	1.0%	1.0%	1.0%	1.1%
		All Other	21.7%	21.8%	21.4%	21.0%	19.9%	19.4%	19.1%	18.3%	17.5%	17.5%	18.1%
		TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Source: Based on first unit statistical report level of (1) all Death claims, (2) all Permanent Disability claims, and (3) Temporary Only claims exceeding \$5,000 in total incurred losses

#### Indemnity Claim Frequency by Layer of Incurred Medical at USR 1st

#### Indemnity Claim Frequency per \$1M of Exposure at 2015 Wage Level

	Lav	er of Incur	red Medic	al	
Accident	0	2,500	10,000	25,000	All
Year	2,499	9,999	24,999	& Over	Claims
2001	0.1156	0.0914	0.0877	0.0970	0.3918
2002	0.1037	0.0836	0.0870	0.1064	0.3807
2003	0.1019	0.0857	0.0910	0.1095	0.3881
2004	0.0917	0.0749	0.0801	0.0810	0.3276
2005	0.0834	0.0628	0.0654	0.0651	0.2768
2006	0.0764	0.0582	0.0601	0.0651	0.2598
2007	0.0704	0.0529	0.0576	0.0686	0.2495
2008	0.0609	0.0475	0.0560	0.0712	0.2355
2009	0.0555	0.0456	0.0554	0.0718	0.2283
2010	0.0580	0.0487	0.0596	0.0766	0.2429
2011	0.0593	0.0479	0.0576	0.0743	0.2391
2012	0.0610	0.0496	0.0599	0.0768	0.2473
2013	0.0604	0.0496	0.0612	0.0761	0.2472
2014	0.0609	0.0514	0.0624	0.0756	0.2502
2015	0.0595	0.0515	0.0621	0.0743	0.2473
2016	0.0596	0.0540	0.0647	0.0702	0.2486
		Annual C	Change		
Accident	0	2,500	10,000	25,000	All
Year	2,499	9,999	24,999	& Over	Claims
2002	-10.3%	-8.6%	-0.8%	9.7%	-2.8%
2003	-1.7%	2.6%	4.6%	2.9%	2.0%
2004	-10.1%	-12.6%	-11.9%	-26.0%	-15.6%
2005	-9.1%	-16.1%	-18.3%	-19.5%	-15.5%
2006	-8.4%	-7.4%	-8.2%	0.0%	-6.1%

2004	-10.1%	-12.6%	-11.9%	-26.0%	-15.6%
2005	-9.1%	-16.1%	-18.3%	-19.5%	-15.5%
2006	-8.4%	-7.4%	-8.2%	0.0%	-6.1%
2007	-7.9%	-9.1%	-4.1%	5.3%	-4.0%
2008	-13.5%	-10.3%	-2.8%	3.8%	-5.6%
2009	-8.9%	-3.9%	-1.1%	0.9%	-3.1%
2010	4.6%	6.7%	7.6%	6.7%	6.4%
2011	2.3%	-1.5%	-3.5%	-3.0%	-1.6%
2012	3.0%	3.4%	4.1%	3.4%	3.5%
2013	-1.1%	0.0%	2.1%	-0.9%	0.0%
2014	0.8%	3.6%	2.0%	-0.7%	1.2%
2015	-2.3%	0.3%	-0.5%	-1.8%	-1.2%
2016	0.3%	5.0%	4.1%	-5.4%	0.5%
5 .					
Percent	of Annual	(:nange A	ffrihiifahle	to ⊨ach i	aver

Percent	of Annual (	Change A	ttributable	to Each L	.ayer
Accident	0	2,500	10,000	25,000	All
Year	2,499	9,999	24,999	& Over	Claims
2002	-3.0%	-2.0%	-0.2%	2.4%	-2.8%
2003	-0.5%	0.6%	1.0%	0.8%	2.0%
2004	-2.6%	-2.8%	-2.8%	-7.3%	-15.6%
2005	-2.5%	-3.7%	-4.5%	-4.8%	-15.5%
2006	-2.5%	-1.7%	-1.9%	0.0%	-6.1%
2007	-2.3%	-2.0%	-0.9%	1.3%	-4.0%
2008	-3.8%	-2.2%	-0.6%	1.0%	-5.6%
2009	-2.3%	-0.8%	-0.3%	0.3%	-3.1%
2010	1.1%	1.3%	1.8%	2.1%	6.4%
2011	0.5%	-0.3%	-0.8%	-1.0%	-1.6%
2012	0.7%	0.7%	1.0%	1.0%	3.5%
2013	-0.3%	0.0%	0.5%	-0.3%	0.0%
2014	0.2%	0.7%	0.5%	-0.2%	1.2%
2015	-0.6%	0.1%	-0.1%	-0.5%	-1.2%
2016	0.1%	1.0%	1.0%	-1.6%	0.5%

#### Indemnity Claim Count Distribution

Indemnity (	Jaim Cour	it Distribl	ition		
	Lay	er of Incur	red Medic	al	
Accident	0	2,500	10,000	25,000	All
Year	2,499	9,999	24,999	& Over	Claims
2001	29.5%	23.3%	22.4%	24.8%	100.0%
2002	27.3%	21.9%	22.9%	27.9%	100.0%
2003	26.3%	22.1%	23.4%	28.2%	100.0%
2004	28.0%	22.9%	24.5%	24.7%	100.0%
2005	30.1%	22.7%	23.6%	23.5%	100.0%
2006	29.4%	22.4%	23.1%	25.1%	100.0%
2007	28.2%	21.2%	23.1%	27.5%	100.0%
2008	25.8%	20.1%	23.8%	30.2%	100.0%
2009	24.3%	20.0%	24.3%	31.5%	100.0%
2010	23.9%	20.0%	24.5%	31.5%	100.0%
2011	24.8%	20.0%	24.1%	31.1%	100.0%
2012	24.7%	20.0%	24.2%	31.1%	100.0%
2013	24.4%	20.1%	24.7%	30.8%	100.0%
2014	24.3%	20.5%	24.9%	30.2%	100.0%
2015	24.0%	20.8%	25.1%	30.0%	100.0%
2016	24.0%	21.7%	26.0%	28.3%	100.0%

Note: Figures in italics are based on a partial accident year. Source: WCIRB unit statistical data

#### Summary of Paid LAE Ratios by Insurer Type

Paid ALA	E to Paid Loss Rat	<u>ios</u>			
<u>CY</u>	State Fund	Other CA	<u>National</u>	<u>Statewide</u>	Private Insurers
2003	3.6%			10.4%	13.9%
2004	4.2%			10.1%	13.4%
2005	4.8%			10.5%	13.6%
2006	5.1%			11.9%	15.1%
2007	5.4%	13.3%	15.4%	12.3%	15.2%
2008	5.6%	11.5%	13.3%	11.1%	13.1%
2009	6.2%	15.7%	14.8%	12.8%	14.9%
2010 <sup>[1]</sup>	5.9%	14.1%	15.5%	13.3%	15.3%
2011 <sup>[1]</sup>	5.9%	15.9%	17.3%	14.9%	17.2%
2012 <sup>[1]</sup>	6.3%	15.2%	19.1%	16.2%	18.6%
2013 <sup>[1]</sup>	5.9%	15.4%	20.0%	17.0%	19.5%
2014 <sup>[1]</sup>	8.4%	17.8%	21.3%	19.0%	20.8%
2015 <sup>[1]</sup>	10.1%	18.0%	22.6%	20.5%	21.9%
2016 <sup>[1]</sup>	11.0%	17.9%	22.3%	20.4%	21.6%
2017 <sup>[1]</sup>	10.8%	19.9%	22.7%	20.8%	22.2%
Paid ULA	E to Paid Loss Rat	ios			
CY	State Fund	Other CA	<u>National</u>	<u>Statewide</u>	Private Insurers
2010	27.9%	17.3%	6.4%	12.3%	7.9%
2011	28.9%	15.9%	6.5%	11.9%	7.7%
2012	45.0% <sup>[2]</sup>	15.0%	6.4%	14.8% <sup>[:</sup>	7.5%
2013	21.8%	16.3%	7.2%	10.7%	8.2%
2014	28.8%	14.7%	6.4%	10.6%	7.4%
2015	35.1%	14.9%	7.1%	11.6%	8.3%
2016	37.6%	14.4%	6.6%	11.3%	7.9%
2017	25.6%	15.7%	7.5%	10.9%	8.8%
Paid LAE	to Paid Loss Ratio	<u>0S</u>			
<u>CY</u>	State Fund	Other CA	<u>National</u>	<u>Statewide</u>	Private Insurers
2010	33.8%	31.4%	22.0%	25.6%	23.3%
2011	34.8%	31.8%	23.8%	26.8%	24.8%
2012	51.3% <sup>[2]</sup>	30.3%	25.5%	31.0% <sup>[:</sup>	26.1%
2013	27.7%	31.7%	27.2%	27.7%	27.7%
2014	37.2%	32.5%	27.7%	29.6%	28.3%
2015	45.2%	33.0%	29.7%	32.1%	30.2%
2016	48.6%	32.3%	28.9%	31.7%	29.5%
2017	36.4%	35.6%	30.2%	31.7%	31.0%

Notes: [1] Medical Cost Containment Program (MCCP) costs on claims covered by policies incepting prior to July 1, 2010 are considered medical loss; those on claims covered by policies incepting July 1, 2010 and beyond are considered allocated loss adjustment expenses.

Source: WCIRB expense calls

<sup>&</sup>lt;sup>[2]</sup> 2012 figure includes a one-time adjustment made by the State Compensation Insurance Fund to reallocate liabilities related to pension benefits.

Average Paid ALAE<sup>[1]</sup> per Reported Indemnity Claim - Private Insurers
As of March 31, 2018

Accident				Evalu	ated as o	f (in mont	hs).			
Year Year	3	<u>15</u>	27	39	<u>51</u>	63	75	87	99	111
1993										2,016
1994									1,975	2,015
1995								2,099	2,171	2,220
1996							2,323	2,449	2,522	2,619
1997						2,658	2,856	2,985	3,150	3,267
1998					2,674	2,997	3,226	3,513	3,708	3,858
1999				2,301	2,842	3,164	3,555	3,817	4,033	4,108
2000		604	1,748	2,658	3,296	3,825	4,224	4,567	4,727	4,913
2001 2002	267	691 864	1,898 2,086	2,845 3,605	4,042 4,489	4,650 5,217	5,173 5,693	5,500 6,053	5,787 6,296	5,983 6,486
2002	100	835	2,532	3,809	4,469	5,553	6,045	6,385	6,655	6,866
2004	66	831	2,249	3,572	4,541	5,197	5,660	6,017	6,277	6,479
2005	66	759	2,063	3,264	4,173	4,808	5,297	5,662	5,951	6,208
2006	107	777	2,165	3,397	4,303	5,000	5,526	5,909	6,253	6,516
2007	68	834	2,329	3,592	4,605	5,376	5,977	6,466	6,818	7,100
2008	86	943	2,481	3,937	5,106	5,979	6,654	7,157	7,537	7,800
2009	148	1,024	2,812	4,443	5,728	6,711	7,434	7,981	8,361	8,638
2010	85	1,110	2,969	4,607	5,897	6,832	7,543	8,034	8,375	
2011 2012	86 87	1,122	2,960	4,575 4,795	5,865 6,101	6,826 6,988	7,466 7,606	7,929		
2012	103	1,141 1,224	3,069 3,338	5,044	6,248	7,056	7,000			
2014	116	1,371	3,545	5,211	6,347	7,000				
2015	104	1,465	3,648	5,255	0,0					
2016	113	1,497	3,720	.,						
2017	128	1,580								
2018	152									
Accident					Annual (	Shanga				
Year Year	3	<u>15</u>	27	39	51	63	<u>75</u>	87	99	<u>111</u>
1994	_									0.0%
1995									9.9%	10.2%
1996								16.7%	16.2%	18.0%
1997							22.9%	21.9%	24.9%	24.7%
1998						12.8%	13.0%	17.7%	17.7%	18.1%
1999					6.2%	5.6%	10.2%	8.6%	8.8%	6.5%
2000				15.5%	16.0%	20.9%	18.8%	19.7%	17.2%	19.6%
2001		05.40/	8.6%	7.0%	22.6%	21.6%	22.5%	20.4%	22.4%	21.8%
2002	62 00/	25.1%	9.9%	26.7%	11.1%	12.2%	10.0%	10.0%	8.8%	8.4%
2003 2004	-62.8% -33.7%	-3.4% -0.5%	21.3% -11.2%	5.7% -6.2%	8.1% -6.4%	6.4% -6.4%	6.2% -6.4%	5.5% -5.8%	5.7% -5.7%	5.9% -5.6%
2005	-0.5%	-8.6%	-8.3%	-8.6%	-8.1%	-7.5%	-6.4%	-5.9%	-5.7 % -5.2%	-4.2%
2006	62.7%	2.4%	5.0%	4.1%	3.1%	4.0%	4.3%	4.4%	5.1%	5.0%
2007	-36.1%	7.3%	7.6%	5.7%	7.0%	7.5%	8.2%	9.4%	9.0%	9.0%
2008	26.4%	13.1%	6.5%	9.6%	10.9%	11.2%	11.3%	10.7%	10.5%	9.9%
2009	71.9%	8.6%	13.4%	12.9%	12.2%	12.2%	11.7%	11.5%	10.9%	10.7%
2010	-42.6%	8.4%	5.6%	3.7%	3.0%	1.8%	1.5%	0.7%	0.2%	
2011	0.5%	1.1%	-0.3%	-0.7%	-0.5%	-0.1%	-1.0%	-1.3%		
2012	1.8%	1.7%	3.7%	4.8%	4.0%	2.4%	1.9%			
2013 2014	18.2% 12.4%	7.2% 12.1%	8.8% 6.2%	5.2% 3.3%	2.4% 1.6%	1.0%				
2014	-10.2%	6.8%	2.9%	0.8%	1.0 /0					
2016	8.6%	2.2%	2.0%	0.070						
2017	13.9%	5.5%								
2018	18.5%									
A										
Annual Ti All-Year		E 10/	4.6%	A 60/	5 O9/	5.8%	6.00/	Q 00/	0.10/	0.00/
All-Year R <sup>2</sup>	0.9% 0.018	5.1% 0.916	4.6% 0.917	4.6% 0.883	5.0% 0.861	0.859	6.9% 0.861	8.0% 0.870	9.1% 0.889	9.8% 0.908
I.V.	0.010	0.310	0.817	0.003	0.001	0.009	0.001	0.070	0.009	0.800
14-Year	4.1%	6.0%	4.5%	3.7%	3.6%	4.1%	5.0%	5.8%	6.8%	8.1%
$R^2$	0.424	0.963	0.864	0.826	0.830	0.826	0.822	0.845	0.862	0.860
E Vaar	7.00/	6 20/	4.00/	2 70/	2 40/	1 20/	2.00/	E 40/	0.00/	0.00/
5-Year R <sup>2</sup>	7.9%	6.2%	4.9%	3.7%	2.1%	1.2%	2.8%	5.4%	8.2%	8.8%
К	0.671	0.931	0.922	0.947	0.917	0.938	0.611	0.764	0.948	0.985

<sup>[1]</sup> All paid ALAE exclude the paid cost of medical cost containment programs.
[2] Trend is based on exponential distribution.
Source: WCIRB accident year experience calls.

#### Ratio of Cumulative Paid ALAE to Loss - Private Insurers

As of March 31, 2018

Accident				Evalu	uated as of	f (in month	s):			
<u>Year</u>	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	<u>87</u>	99	<u>111</u>
2000	0.040	0.072	0.088	0.093	0.098	0.100	0.103	0.107	0.107	0.109
2001	0.054	0.082	0.098	0.105	0.109	0.114	0.118	0.119	0.121	0.122
2002	0.147	0.086	0.104	0.118	0.125	0.132	0.134	0.137	0.137	0.138
2003	0.055	0.085	0.113	0.126	0.136	0.141	0.144	0.146	0.147	0.148
2004	0.044	0.085	0.119	0.139	0.150	0.155	0.158	0.159	0.160	0.160
2005	0.035	0.077	0.113	0.133	0.144	0.149	0.153	0.155	0.155	0.156
2006	0.050	0.076	0.112	0.129	0.138	0.143	0.146	0.148	0.150	0.152
2007	0.032	0.077	0.112	0.127	0.136	0.142	0.145	0.148	0.149	0.150
2008	0.037	0.078	0.110	0.127	0.137	0.142	0.146	0.148	0.149	0.150
2009	0.059	0.084	0.124	0.140	0.148	0.153	0.157	0.159	0.159	0.159
2010	0.033	0.094	0.133	0.145	0.152	0.157	0.160	0.159	0.160	
2011	0.034	0.101	0.136	0.150	0.157	0.161	0.162	0.164		
2012	0.037	0.101	0.141	0.155	0.163	0.166	0.169			
2013	0.043	0.111	0.152	0.163	0.170	0.174				
2014	0.060	0.122	0.160	0.170	0.174					
2015	0.040	0.128	0.164	0.172						
2016	0.047	0.127	0.167							
2017	0.048	0.130								
2018	0.052									
A					A 1 G	N				
Accident		45	0.7	20	Annual C		7.5	0.7	00	444
Accident <u>Year</u>	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	Annual C	hange <u>63</u>	<u>75</u>	<u>87</u>	99	<u>111</u>
Year					<u>51</u>	<u>63</u>				
<u>Year</u> 2001	34.0%	14.1%	11.6%	13.0%	<u>51</u> 10.7%	63 14.1%	14.1%	11.6%	13.2%	12.4%
<u>Year</u> 2001 2002	34.0% 171.4%	14.1% 4.9%	11.6% 5.6%	13.0% 12.4%	51 10.7% 15.4%	63 14.1% 15.8%	14.1% 13.7%	11.6% 14.7%	13.2% 13.2%	12.4% 13.5%
<u>Year</u> 2001 2002 2003	34.0% 171.4% -62.8%	14.1% 4.9% -1.7%	11.6% 5.6% 9.5%	13.0% 12.4% 7.3%	51 10.7% 15.4% 8.6%	63 14.1% 15.8% 7.2%	14.1% 13.7% 7.7%	11.6% 14.7% 6.9%	13.2% 13.2% 7.4%	12.4% 13.5% 7.2%
Year 2001 2002 2003 2004	34.0% 171.4% -62.8% -19.0%	14.1% 4.9% -1.7% 0.2%	11.6% 5.6% 9.5% 4.9%	13.0% 12.4% 7.3% 10.2%	51 10.7% 15.4% 8.6% 10.1%	63 14.1% 15.8% 7.2% 10.1%	14.1% 13.7% 7.7% 9.3%	11.6% 14.7% 6.9% 9.1%	13.2% 13.2% 7.4% 8.4%	12.4% 13.5% 7.2% 7.8%
Year 2001 2002 2003 2004 2005	34.0% 171.4% -62.8% -19.0% -20.5%	14.1% 4.9% -1.7% 0.2% -9.3%	11.6% 5.6% 9.5% 4.9% -4.9%	13.0% 12.4% 7.3% 10.2% -4.0%	51 10.7% 15.4% 8.6% 10.1% -4.1%	63 14.1% 15.8% 7.2% 10.1% -3.8%	14.1% 13.7% 7.7% 9.3% -3.2%	11.6% 14.7% 6.9% 9.1% -3.0%	13.2% 13.2% 7.4% 8.4% -2.8%	12.4% 13.5% 7.2% 7.8% -2.6%
Year 2001 2002 2003 2004 2005 2006	34.0% 171.4% -62.8% -19.0% -20.5% 42.4%	14.1% 4.9% -1.7% 0.2% -9.3% -1.7%	11.6% 5.6% 9.5% 4.9% -4.9% -1.2%	13.0% 12.4% 7.3% 10.2% -4.0% -3.5%	51 10.7% 15.4% 8.6% 10.1% -4.1% -4.2%	63 14.1% 15.8% 7.2% 10.1% -3.8% -4.2%	14.1% 13.7% 7.7% 9.3% -3.2% -4.2%	11.6% 14.7% 6.9% 9.1% -3.0%	13.2% 13.2% 7.4% 8.4% -2.8% -3.4%	12.4% 13.5% 7.2% 7.8% -2.6% -2.7%
Year  2001 2002 2003 2004 2005 2006 2007	34.0% 171.4% -62.8% -19.0% -20.5% 42.4% -36.7%	14.1% 4.9% -1.7% 0.2% -9.3% -1.7% 1.8%	11.6% 5.6% 9.5% 4.9% -4.9% -1.2% 0.1%	13.0% 12.4% 7.3% 10.2% -4.0% -3.5% -1.7%	51 10.7% 15.4% 8.6% 10.1% -4.1% -4.2% -1.5%	63 14.1% 15.8% 7.2% 10.1% -3.8% -4.2% -0.8%	14.1% 13.7% 7.7% 9.3% -3.2% -4.2% -0.6%	11.6% 14.7% 6.9% 9.1% -3.0% -4.0% -0.3%	13.2% 13.2% 7.4% 8.4% -2.8% -3.4% -0.4%	12.4% 13.5% 7.2% 7.8% -2.6% -2.7% -0.9%
Year  2001 2002 2003 2004 2005 2006 2007 2008	34.0% 171.4% -62.8% -19.0% -20.5% 42.4% -36.7% 16.2%	14.1% 4.9% -1.7% 0.2% -9.3% -1.7% 1.8% 0.5%	11.6% 5.6% 9.5% 4.9% -4.9% -1.2% 0.1% -1.5%	13.0% 12.4% 7.3% 10.2% -4.0% -3.5% -1.7% 0.3%	51 10.7% 15.4% 8.6% 10.1% -4.1% -4.2% -1.5% 0.8%	63 14.1% 15.8% 7.2% 10.1% -3.8% -4.2% -0.8% 0.1%	14.1% 13.7% 7.7% 9.3% -3.2% -4.2% -0.6% 0.1%	11.6% 14.7% 6.9% 9.1% -3.0% -4.0% -0.3% 0.0%	13.2% 13.2% 7.4% 8.4% -2.8% -3.4% -0.4% 0.0%	12.4% 13.5% 7.2% 7.8% -2.6% -2.7% -0.9% -0.2%
Year  2001 2002 2003 2004 2005 2006 2007 2008 2009	34.0% 171.4% -62.8% -19.0% -20.5% 42.4% -36.7% 16.2% 58.8%	14.1% 4.9% -1.7% 0.2% -9.3% -1.7% 1.8% 0.5% 8.7%	11.6% 5.6% 9.5% 4.9% -4.9% -1.2% 0.1% -1.5% 12.2%	13.0% 12.4% 7.3% 10.2% -4.0% -3.5% -1.7% 0.3% 10.6%	51 10.7% 15.4% 8.6% 10.1% -4.1% -4.2% -1.5% 0.8% 8.7%	63 14.1% 15.8% 7.2% 10.1% -3.8% -4.2% -0.8% 0.1% 8.0%	14.1% 13.7% 7.7% 9.3% -3.2% -4.2% -0.6% 0.1% 7.5%	11.6% 14.7% 6.9% 9.1% -3.0% -4.0% -0.3% 0.0% 7.3%	13.2% 13.2% 7.4% 8.4% -2.8% -3.4% -0.4% 0.0% 6.1%	12.4% 13.5% 7.2% 7.8% -2.6% -2.7% -0.9%
Year  2001 2002 2003 2004 2005 2006 2007 2008 2009 2010	34.0% 171.4% -62.8% -19.0% -20.5% 42.4% -36.7% 16.2% 58.8% -43.4%	14.1% 4.9% -1.7% 0.2% -9.3% -1.7% 1.8% 0.5% 8.7% 11.7%	11.6% 5.6% 9.5% 4.9% -4.9% -1.2% 0.1% -1.5% 12.2% 7.9%	13.0% 12.4% 7.3% 10.2% -4.0% -3.5% -1.7% 0.3% 10.6% 3.7%	51 10.7% 15.4% 8.6% 10.1% -4.1% -4.2% -1.5% 0.8% 8.7% 2.7%	63 14.1% 15.8% 7.2% 10.1% -3.8% -4.2% -0.8% 0.1% 8.0% 2.3%	14.1% 13.7% 7.7% 9.3% -3.2% -4.2% -0.6% 0.1% 7.5% 2.0%	11.6% 14.7% 6.9% 9.1% -3.0% -4.0% -0.3% 0.0% 7.3% 0.4%	13.2% 13.2% 7.4% 8.4% -2.8% -3.4% -0.4% 0.0%	12.4% 13.5% 7.2% 7.8% -2.6% -2.7% -0.9% -0.2%
Year  2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011	34.0% 171.4% -62.8% -19.0% -20.5% 42.4% -36.7% 16.2% 58.8% -43.4%	14.1% 4.9% -1.7% 0.2% -9.3% -1.7% 1.8% 0.5% 8.7% 11.7%	11.6% 5.6% 9.5% 4.9% -4.9% -1.2% 0.1% -1.5% 12.2%	13.0% 12.4% 7.3% 10.2% -4.0% -3.5% -1.7% 0.3% 10.6% 3.7%	51 10.7% 15.4% 8.6% 10.1% -4.1% -4.2% -1.5% 0.8% 8.7% 2.7% 3.1%	63 14.1% 15.8% 7.2% 10.1% -3.8% -4.2% -0.8% 0.1% 8.0% 2.3% 2.6%	14.1% 13.7% 7.7% 9.3% -3.2% -4.2% -0.6% 0.1% 7.5% 2.0% 1.6%	11.6% 14.7% 6.9% 9.1% -3.0% -4.0% -0.3% 0.0% 7.3%	13.2% 13.2% 7.4% 8.4% -2.8% -3.4% -0.4% 0.0% 6.1%	12.4% 13.5% 7.2% 7.8% -2.6% -2.7% -0.9% -0.2%
Year  2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012	34.0% 171.4% -62.8% -19.0% -20.5% 42.4% -36.7% 16.2% 58.8% -43.4% 9.2%	14.1% 4.9% -1.7% 0.2% -9.3% -1.7% 1.8% 0.5% 8.7% 11.7% 7.2% -0.4%	11.6% 5.6% 9.5% 4.9% -4.9% -1.2% 0.1% -1.5% 12.2% 7.9% 2.3% 3.5%	13.0% 12.4% 7.3% 10.2% -4.0% -3.5% -1.7% 0.3% 10.6% 3.7% 3.4% 3.1%	51 10.7% 15.4% 8.6% 10.1% -4.1% -4.2% -1.5% 0.8% 8.7% 2.7% 3.1% 3.5%	63 14.1% 15.8% 7.2% 10.1% -3.8% -4.2% -0.8% 0.1% 8.0% 2.3% 2.6% 3.3%	14.1% 13.7% 7.7% 9.3% -3.2% -4.2% -0.6% 0.1% 7.5% 2.0%	11.6% 14.7% 6.9% 9.1% -3.0% -4.0% -0.3% 0.0% 7.3% 0.4%	13.2% 13.2% 7.4% 8.4% -2.8% -3.4% -0.4% 0.0% 6.1%	12.4% 13.5% 7.2% 7.8% -2.6% -2.7% -0.9% -0.2%
Year  2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013	34.0% 171.4% -62.8% -19.0% -20.5% 42.4% -36.7% 16.2% 58.8% -43.4% 9.2% 15.9%	14.1% 4.9% -1.7% 0.2% -9.3% -1.7% 1.8% 0.5% 8.7% 11.7% -0.4% 9.8%	11.6% 5.6% 9.5% 4.9% -4.9% -1.2% 0.1% -1.5% 12.2% 7.9% 2.3% 3.5% 7.8%	13.0% 12.4% 7.3% 10.2% -4.0% -3.5% -1.7% 0.3% 10.6% 3.7% 3.4% 5.4%	51 10.7% 15.4% 8.6% 10.1% -4.1% -4.2% -1.5% 0.8% 8.7% 2.7% 3.1% 3.5% 4.3%	63 14.1% 15.8% 7.2% 10.1% -3.8% -4.2% -0.8% 0.1% 8.0% 2.3% 2.6%	14.1% 13.7% 7.7% 9.3% -3.2% -4.2% -0.6% 0.1% 7.5% 2.0% 1.6%	11.6% 14.7% 6.9% 9.1% -3.0% -4.0% -0.3% 0.0% 7.3% 0.4%	13.2% 13.2% 7.4% 8.4% -2.8% -3.4% -0.4% 0.0% 6.1%	12.4% 13.5% 7.2% 7.8% -2.6% -2.7% -0.9% -0.2%
Year  2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014	34.0% 171.4% -62.8% -19.0% -20.5% 42.4% -36.7% 16.2% 58.8% -43.4% 1.0% 9.2% 15.9% 41.5%	14.1% 4.9% -1.7% 0.2% -9.3% -1.7% 1.8% 0.5% 8.7% 11.7% -0.4% 9.8% 10.0%	11.6% 5.6% 9.5% 4.9% -4.9% -1.2% 0.1% -1.5% 12.2% 7.9% 2.3% 3.5% 7.8% 5.4%	13.0% 12.4% 7.3% 10.2% -4.0% -3.5% -1.7% 0.3% 10.6% 3.7% 3.1% 5.4% 3.8%	51 10.7% 15.4% 8.6% 10.1% -4.1% -4.2% -1.5% 0.8% 8.7% 2.7% 3.1% 3.5%	63 14.1% 15.8% 7.2% 10.1% -3.8% -4.2% -0.8% 0.1% 8.0% 2.3% 2.6% 3.3%	14.1% 13.7% 7.7% 9.3% -3.2% -4.2% -0.6% 0.1% 7.5% 2.0% 1.6%	11.6% 14.7% 6.9% 9.1% -3.0% -4.0% -0.3% 0.0% 7.3% 0.4%	13.2% 13.2% 7.4% 8.4% -2.8% -3.4% -0.4% 0.0% 6.1%	12.4% 13.5% 7.2% 7.8% -2.6% -2.7% -0.9% -0.2%
Year  2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015	34.0% 171.4% -62.8% -19.0% -20.5% 42.4% -36.7% 16.2% 58.8% -43.4% 1.0% 9.2% 15.9% 41.5% -33.6%	14.1% 4.9% -1.7% 0.2% -9.3% -1.7% 1.8% 0.5% 8.7% 11.7% -0.4% 9.8% 10.0% 4.9%	11.6% 5.6% 9.5% 4.9% -4.9% -1.2% 0.1% -1.5% 12.2% 7.9% 2.3% 3.5% 7.8% 5.4% 2.2%	13.0% 12.4% 7.3% 10.2% -4.0% -3.5% -1.7% 0.3% 10.6% 3.7% 3.4% 5.4%	51 10.7% 15.4% 8.6% 10.1% -4.1% -4.2% -1.5% 0.8% 8.7% 2.7% 3.1% 3.5% 4.3%	63 14.1% 15.8% 7.2% 10.1% -3.8% -4.2% -0.8% 0.1% 8.0% 2.3% 2.6% 3.3%	14.1% 13.7% 7.7% 9.3% -3.2% -4.2% -0.6% 0.1% 7.5% 2.0% 1.6%	11.6% 14.7% 6.9% 9.1% -3.0% -4.0% -0.3% 0.0% 7.3% 0.4%	13.2% 13.2% 7.4% 8.4% -2.8% -3.4% -0.4% 0.0% 6.1%	12.4% 13.5% 7.2% 7.8% -2.6% -2.7% -0.9% -0.2%
Year  2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016	34.0% 171.4% -62.8% -19.0% -20.5% 42.4% -36.7% 16.2% 58.8% -43.4% 1.0% 9.2% 15.9% 41.5% -33.6% 16.5%	14.1% 4.9% -1.7% 0.2% -9.3% -1.7% 1.8% 0.5% 8.7% 11.7% -0.4% 9.8% 10.0% 4.9% -0.7%	11.6% 5.6% 9.5% 4.9% -4.9% -1.2% 0.1% -1.5% 12.2% 7.9% 2.3% 3.5% 7.8% 5.4%	13.0% 12.4% 7.3% 10.2% -4.0% -3.5% -1.7% 0.3% 10.6% 3.7% 3.1% 5.4% 3.8%	51 10.7% 15.4% 8.6% 10.1% -4.1% -4.2% -1.5% 0.8% 8.7% 2.7% 3.1% 3.5% 4.3%	63 14.1% 15.8% 7.2% 10.1% -3.8% -4.2% -0.8% 0.1% 8.0% 2.3% 2.6% 3.3%	14.1% 13.7% 7.7% 9.3% -3.2% -4.2% -0.6% 0.1% 7.5% 2.0% 1.6%	11.6% 14.7% 6.9% 9.1% -3.0% -4.0% -0.3% 0.0% 7.3% 0.4%	13.2% 13.2% 7.4% 8.4% -2.8% -3.4% -0.4% 0.0% 6.1%	12.4% 13.5% 7.2% 7.8% -2.6% -2.7% -0.9% -0.2%
Year  2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015	34.0% 171.4% -62.8% -19.0% -20.5% 42.4% -36.7% 16.2% 58.8% -43.4% 1.0% 9.2% 15.9% 41.5% -33.6%	14.1% 4.9% -1.7% 0.2% -9.3% -1.7% 1.8% 0.5% 8.7% 11.7% -0.4% 9.8% 10.0% 4.9%	11.6% 5.6% 9.5% 4.9% -4.9% -1.2% 0.1% -1.5% 12.2% 7.9% 2.3% 3.5% 7.8% 5.4% 2.2%	13.0% 12.4% 7.3% 10.2% -4.0% -3.5% -1.7% 0.3% 10.6% 3.7% 3.1% 5.4% 3.8%	51 10.7% 15.4% 8.6% 10.1% -4.1% -4.2% -1.5% 0.8% 8.7% 2.7% 3.1% 3.5% 4.3%	63 14.1% 15.8% 7.2% 10.1% -3.8% -4.2% -0.8% 0.1% 8.0% 2.3% 2.6% 3.3%	14.1% 13.7% 7.7% 9.3% -3.2% -4.2% -0.6% 0.1% 7.5% 2.0% 1.6%	11.6% 14.7% 6.9% 9.1% -3.0% -4.0% -0.3% 0.0% 7.3% 0.4%	13.2% 13.2% 7.4% 8.4% -2.8% -3.4% -0.4% 0.0% 6.1%	12.4% 13.5% 7.2% 7.8% -2.6% -2.7% -0.9% -0.2%

Note: All paid ALAE exclude the paid cost of medical cost containment programs. Accident years 2010 and prior paid loss include the paid cost of medical cost containment programs.

Source: WCIRB accident year experience calls.

Percentage of Represented Permanent Disability Claims by Region and Loss Type

First and Second Survey Level, Open Claims Only

First Survey Level					
		Northern	Southern		
		California	California	CT Claims	Non-CT Claims
	% of Represented				
	AY 2011	%6:99	80.3%	88.0%	73.9%
	AY 2012	68.1%	81.8%	89.7%	75.3%
	AY 2013	%9.69	83.5%	91.5%	%8'92
	AY 2014	%9'89	82.4%	90.3%	75.8%
	AY 2015	%0.79	80.4%	88.1%	74.0%
Second Survey Level					
		Northern	Southern		
		California	California	CT Claims	Non-CT Claims
	% of Represented				
	AY 2011	%8'69	83.8%	91.9%	77.1%
	AY 2012	72.0%	86.4%	94.7%	79.5%
	AY 2013	72.2%	%2'98	95.1%	79.8%
	AY 2014	%9.69	83.6%	91.7%	%0'.22

Permanent Disability Claim Survey forms. If the WCAB office code was not reported, the zip code of the claimant's Claims are assigned to Northern and Southern California regions based on the WCAB office code reported on the residence was used. Note:

Source: WCIRB Permanent Disability Claim Survey for each accident year (AY) Data is recast from survey proportions to true proportions.

### **Distribution of Total ALAE & MCCP Components - Private Insurers**

Calendar <u>Year</u>	MCCP	Defense <u>Expense</u>	Other Paid ALAE	Paid <u>ALAE</u>
<u>1 Cai</u>	<u>IVIOOI</u>	LAPCHISC	I did ALAL	ALAL
2005	20.2%	54.9%	24.9%	100.0%
2006	22.6%	44.3%	33.1%	100.0%
2007	24.2%	49.0%	26.8%	100.0%
2008	31.8%	43.0%	25.2%	100.0%
2009	27.8%	45.4%	26.8%	100.0%
2010	27.7%	45.4%	26.9%	100.0%
2011	27.3%	46.1%	26.6%	100.0%
2012	27.7%	46.3%	26.0%	100.0%
2013	28.1%	47.2%	24.7%	100.0%
2014	28.4%	44.6%	26.9%	100.0%
2015	28.4%	42.3%	29.4%	100.0%
2016	26.5%	43.3%	30.2%	100.0%
2017	24.7%	45.9%	29.4%	100.0%

Source: WCIRB expense calls, aggregate indemnity and medical cost calls and quarterly calls for experience

### **Applicant Attorney Expense Paid - Private Insurers**

Calendar <u>Year</u>	Applicant Attorney Amounts paid (in \$milllions)	Incurred Losses (in \$milllions)	Applicant Attorney Expenses Paid as a Percent of Incurred Losses
2003	192	10,423	1.8%
2004	249	9,073	2.7%
2005	228	7,559	3.0%
2006	209	5,540	3.8%
2007	196	5,444	3.6%
2008	177	5,711	3.1%
2009	221	5,700	3.9%
2010	253	6,260	4.0%
2011	280	7,500	3.7%
2012	340	8,533	4.0%
2013	353	9,501	3.7%
2014	330	9,632	3.4%
2015	327	9,405	3.5%
2016	354	9,617	3.7%
2017	348	8,913	3.9%

Source: WCIRB expense calls and quarterly calls for experience

#### Median Expense Costs per Open Represented PD Claim

Private Insurers Only

#### First Survey Level

I list Survey Level		Type of Expense	
•	ALAE		
•	Defense	Remaining	Applicant Attorney
Northern California	<u>Expense</u>	ALAE	<u>Expense</u>
AY 2012	4,478	1,043	2,228
AY 2013	4,684	425	3,108
AY 2014	4,755	525	3,603
AY 2015	4,898	317	4,569
Southern California			
AY 2012	5,717	1,593	3,189
AY 2013	5,565	1,778	2,758
AY 2014	5,367	1,089	3,532
AY 2015	4,760	576	4,459
Second Survey Level			
		Time of Firence	
		Type of Expense	
	ALAE		
	Defense	Remaining	Applicant Attorney
Northern California			
Northern California  AY 2011	Defense	Remaining	Applicant Attorney
	Defense <u>Expense</u>	Remaining ALAE	Applicant Attorney <u>Expense</u>
AY 2011	Defense <u>Expense</u> 6,428	Remaining ALAE  1,126	Applicant Attorney <u>Expense</u> 4,096
AY 2011 AY 2012	Defense <u>Expense</u> 6,428 5,579	Remaining ALAE  1,126 1,952	Applicant Attorney Expense 4,096 3,944
AY 2011 AY 2012 AY 2013	Defense <u>Expense</u> 6,428 5,579 5,747	Remaining ALAE  1,126 1,952 871	Applicant Attorney Expense  4,096 3,944 4,394
AY 2011 AY 2012 AY 2013 AY 2014	Defense <u>Expense</u> 6,428 5,579 5,747	Remaining ALAE  1,126 1,952 871	Applicant Attorney Expense  4,096 3,944 4,394
AY 2011 AY 2012 AY 2013 AY 2014 Southern California	Defense <u>Expense</u> 6,428 5,579 5,747 5,905	Remaining ALAE  1,126 1,952 871 516	Applicant Attorney Expense  4,096 3,944 4,394 5,759
AY 2011 AY 2012 AY 2013 AY 2014 Southern California AY 2011	Defense <u>Expense</u> 6,428 5,579 5,747 5,905	Remaining ALAE  1,126 1,952 871 516	Applicant Attorney <u>Expense</u> 4,096 3,944 4,394 5,759

Note: Claims are assigned to Northern and Southern California regions based on the WCAB office code reported on the Permanent Disability Claim Survey forms. If the WCAB office code was not reported, the zip code of the claimant's residence was used.

Source: WCIRB Permanent Disability Claim Survey

Data is recast from survey proportions to true proportions. Excludes \$0 paid amounts.

### Changes in the Number and Cost of Medical-Legal Reports by Service Year

Service	Number of Med-Legal Reports by Service Year							
<u>Year</u>	<u>Southern</u>	<u>Central</u>	<u>Northern</u>	<u>All</u>	<u>Southern</u>	<u>Central</u>	<u>Northern</u>	All
2013	56,933	15,782	27,450	100,165				
2014	63,209	17,103	27,757	108,069	11.0%	8.4%	1.1%	7.9%
2015	64,827	16,969	27,657	109,453	2.6%	-0.8%	-0.4%	1.3%
2016	70,313	20,881	28,290	119,484	8.5%	23.1%	2.3%	9.2%
2017	67,054	20,345	27,657	115,056	-4.6%	-2.6%	-2.2%	-3.7%

Service	Number of Med-Legal Reports per Claim <sup>[1]</sup> by Service Year							
<u>Year</u>	<u>Southern</u>	<u>Central</u>	<u>Northern</u>	<u>All</u>	<u>Southern</u>	<u>Central</u>	<u>Northern</u>	All
2013	0.21	0.21	0.25	0.22				
2014	0.22	0.23	0.25	0.23	6.5%	7.5%	0.3%	4.9%
2015	0.22	0.24	0.25	0.23	-2.7%	7.6%	0.4%	-0.5%
2016	0.23	0.28	0.25	0.24	8.3%	13.7%	-0.2%	7.2%
2017	0.23	0.26	0.24	0.24	-2.7%	-6.3%	-5.6%	-3.9%

Service	Med-Legal Payment per report by Service Year on All Claims <sup>[2]</sup>							
<u>Year</u>	Southern	<u>Central</u>	<u>Northern</u>	<u>All</u>	<u>Southern</u>	<u>Central</u>	Northern	All
2013	\$1,689	\$1,064	\$1,305	\$1,485				
2014	\$1,859	\$1,222	\$1,382	\$1,636	10.1%	14.8%	6.0%	10.1%
2015	\$1,821	\$1,285	\$1,368	\$1,624	-2.0%	5.1%	-1.1%	-0.8%
2016	\$1,878	\$1,244	\$1,354	\$1,643	3.1%	-3.2%	-1.0%	1.2%
2017	\$1,692	\$1,029	\$1,242	\$1,467	-9.9%	-17.3%	-8.3%	-10.7%

 $<sup>^{[1]}</sup>$  Includes claims with any medical transaction for the service year.

Source: WCIRB medical data call (MDC).

Includes services on all claims on the 10 most recent accident years for the service year and where payment for the service was made within the same service year.

# Average Paid MCCP<sup>[1]</sup> per Reported Indemnity Claim - Statewide As of March 31, 2018

Accident		Evaluated as of (in months):						
<u>Year</u>	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	
2012	194	868	1,430	1,710	1,915	2,050	2,143	
2013	184	806	1,287	1,598	1,786	1,905		
2014	163	750	1,270	1,577	1,755			
2015	173	758	1,257	1,525				
2016	154	733	1,170					
2017	166	713						
2018	173							
Accident			Annual C	Change				
<u>Year</u>	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>		
2013	-5.4%	-7.1%	-10.0%	-6.6%	-6.7%	-7.1%		
2014	-11.2%	-6.9%	-1.3%	-1.3%	-1.7%			
2015	6.1%	1.0%	-1.0%	-3.3%				
2016	-10.7%	-3.3%	-6.9%					
2017	7.9%	-2.7%						
2018	3.7%							
Annual T	rend <sup>[1]</sup>							
All-Year	-2.1%	-3.5%	-4.2%	-3.5%	-4.3%			
$R^2$	0.371	0.879	0.870	0.915	0.894			

<sup>&</sup>lt;sup>[1]</sup> Trend is based on exponential distribution using accident years 2012 and subsequent. Source: WCIRB accident year experience calls.

### Item AC18-08-02 1/1/2019 Filing – Loss Adjustment Expense Experience Review

Staff has developed the indicated policy year 2019 ratio of loss adjustment expense (LAE) to loss based on calendar year unallocated loss adjustment expense (ULAE) experience through calendar year 2017, accident year allocated loss adjustment expense (ALAE) experience as of March 31, 2018, and projection methodologies generally consistent with those reflected in the WCIRB's January 1, 2018 and July 1, 2018 Pure Premium Rate Filings. The indicated policy year 2019 ULAE and ALAE projections, including projections for the cost of medical cost containment programs (MCCP), are summarized separately below.

#### **ULAE** Projection

Beginning with the WCIRB's 2015 Expense Call, the WCIRB has collected information related to (a) negative "service fee" type adjustments that are sometimes reflected in reported countrywide ULAE, (b) losses on claims on large deductible policies and/or handled by third party administrators (TPA) for which the associated claims handling costs are not reported in countrywide ULAE amounts, and (c) various countrywide loss and ULAE amounts consistent with what is reported by insurers on the Insurance Expense Exhibit.¹ This information is used to more accurately reflect the cost of handling claims in California primarily for insurers that make use of TPAs or make other adjustments to countrywide reported ULAE costs that ultimately are apportioned to California.

The approach to derive the adjusted calendar year California paid ULAE for ratemaking purposes, as reflected in the January 1, 2018 and July 1, 2018 Pure Premium Rate Filings, involves several steps. First, reported negative "service fee" type adjustments to ULAE were added back into the reported countrywide paid ULAE amount. Second, countrywide paid losses on large deductible policies and/or claims handled by TPAs for which the associated claims handling costs were not reported in countrywide ULAE were subtracted from the countrywide paid losses. This adjustment was applied to losses gross or net of deductible amounts depending on whether the insurer reported ULAE costs on a gross or net basis. Third, the adjusted countrywide paid ULAE ratio was derived based on the ratio of adjusted countrywide paid ULAE computed in the first step described above to adjusted countrywide paid losses computed in the second step. Fourth, the adjusted countrywide paid ULAE was derived by multiplying the adjusted countrywide paid ULAE ratio by the reported countrywide paid losses.

In prior pure premium rate filings, the adjusted countrywide paid ULAE derived as described above was apportioned to California based on California's share of countrywide paid losses. At the September 5, 2017 meeting, the Committee reviewed a number of alternative bases of apportioning countrywide ULAE to California. At that meeting, the Committee noted that open indemnity claim counts were (a) more highly correlated with paid ULAE than were paid losses and (b) more responsive to the longer duration of claims in California.<sup>2</sup> As a result, the Committee adopted modifications to the WCIRB's Expense Call to collect information on countrywide indemnity claim counts open at the end of the previous calendar year. This information was collected on the 2017 Expense Call for the purposes of apportioning adjusted countrywide paid ULAE to California for calendar year 2017 (i.e., countrywide open indemnity claim counts as of December 31, 2016). For a number of the larger insurers, staff collected similar information in order to apportion calendar year 2016 adjusted countywide paid ULAE to California based on open indemnity claim counts (i.e., countrywide open indemnity claim counts as of December 31, 2015).

Table 1 shows ratios of calendar year paid ULAE to paid losses for "national" insurers<sup>3</sup> based on apportioning adjusted countrywide paid ULAE to California using open indemnity claim counts as well as

<sup>&</sup>lt;sup>1</sup> See Item AC15-03-07 of the June 12, 2015 and August 6, 2015 Actuarial Committee Agendas for more information.

<sup>&</sup>lt;sup>2</sup> See Item AC17-09-02 of the September 5, 2017 Actuarial Committee Agenda.

<sup>&</sup>lt;sup>3</sup> Insurers writing less than 80% of their total workers' compensation business in California.

those derived using the prior apportionment basis of paid losses. Paid ULAE ratios using the open indemnity claim count basis of apportionment for "national" insurers are much more comparable to ratios for other private insurers that primarily write workers' compensation business in California than ratios based on paid losses. The ULAE amounts reflected in the ULAE projections shown in Exhibits 1 through 9 were determined using this method to apportion countrywide ULAE to California.

Calendar	Nationa	California-		
Year	Paid Loss Basis	Open Indemnity Count Basis	focused Private Insurers	
2016	10.2%	12.8%	14.2%	
2017	11.1%	14.1%	15.7%	

Table 1: Calendar Year Ratios of ULAE to Loss

For a number of insurers, the negative "service fee" type adjustments to ULAE do not apply and the reported countrywide ULAE reflects all claims handling costs on large deductible policies or related to claims handled by TPAs. In these instances, the approach described above simplifies to apportioning the reported countrywide ULAE to California based on California's share of the insurer's countrywide open indemnity claim counts. Although staff believes open indemnity claim counts is a reasonable measure to apportion countrywide ULAE to California, some insurers may use a more detailed and accurate method to derive the California ULAE. As a result and as in prior pure premium rate filings, for these insurers, the California paid ULAE as reported on the WCIRB's Expense Call was used in deriving the ratios of California paid ULAE to paid losses in lieu of the formulaic approach discussed above.

Exhibit 1 shows calendar year paid ALAE and ULAE as ratios to paid losses by type of insurer. Calendar years 2016 and 2017 ULAE has been computed as described above and incudes an apportionment of countrywide ULAE to California based on open indemnity claim counts. Calendar year 2015 ULAE is adjusted as described above but reflects an apportionment of countrywide ULAE to California based on paid losses. In addition, as discussed at prior meetings and reflected in prior pure premium rate filings, the ULAE for calendar years 2013 and 2014 also reflect partial adjustments for the issues addressed by the changes to the Expense Call for several large national insurers. As a result of these adjustments and enhancements, the ULAE ratios shown on Exhibit 1 for "national" insurers have become increasingly comparable to those for other private insurers since 2013. Also, as discussed at prior meetings, ULAE ratios for State Compensation Insurance Fund (State Fund) are much higher than those of other insurers.

Exhibits 2.1 and 2.2 show the average calendar year paid ULAE per open indemnity claim for all insurers and private insurers, respectively. The ULAE severities for calendar years 2016 and 2017 shown on Exhibit 2 were computed based on the approach described above using the new Expense Call information and, as a result, are not comparable to the ULAE severities for prior years, which for 2013 through 2015 only reflect the adjustments discussed above in part and apportionment to California based on paid losses and prior to 2013 are based solely on the California ULAE reported by insurers.

Exhibits 3.1 through 3.5 show the policy year 2019 projection of ULAE to loss based on the relationship of calendar year statewide paid ULAE to the number of indemnity claims open at the beginning of the calendar year. This methodology assumes that ULAE paid is a function of the volume of claims handled by claims adjusters. Exhibit 4 shows an analogous projection based on statewide claim count and loss projections but using the estimated paid ULAE per open indemnity claim based on the experience of private insurers only. The ULAE projections shown in Exhibits 3.5 and 4 are based on the average of ULAE severities from the latest two calendar years since those years reflect the apportionment of countrywide ULAE to California based on open indemnity claim counts. As in the July 1, 2018 Pure Premium Rate Filing, the projected ULAE severity trend was based on the average of the UCLA

Anderson Forecast and California Department of Finance projected annual growth rates in California wage levels.

Exhibit 5 shows the projection of policy year 2019 ULAE based on the relationship of statewide calendar ULAE paid to statewide calendar year paid losses. Exhibit 6 shows an analogous projection based on statewide loss to premium information and paid ULAE to paid loss ratios based on the experience of private insurers only. As with the ULAE projections shown in Exhibits 3 and 4, the projected ratios of ULAE to losses shown in Exhibits 5 and 6 are based on the average of calendar years 2016 and 2017.

As in the last several pure premium rate filings, the projected ratio of ULAE to losses has been based on the average of the projections resulting from the two methodologies described above based on statewide data and average ULAE costs from private insurers (see Exhibits 4 and 6). (The ULAE experience of State Fund has been excluded for reasons that have been discussed at prior Committee meetings and in prior pure premium rate filings and California Department of Insurance decisions.) The preliminary policy year 2019 ULAE projection based on this approach is 13.0%. For comparison purposes, the policy year 2019 ULAE projection based on this approach and using paid losses as the basis for apportioning countrywide ULAE to California (the basis reflected in the July 1, 2018 Pure Premium Rate Filing) is 10.7%, and the projected ULAE to loss ratio reflected in the July 1, 2018 Pure Premium Rate Filing was 11.4%.

Table 2 shows the projected ratio of ULAE to losses based on the WCIRB's current methodology using statewide data and private insurer average ULAE. Table 1 also shows alternative ULAE projections based on (a) the WCIRB's current methodology but projected based on calendar year 2017 only as shown in Exhibits 7 and 8, (b) the projection of ULAE paid to a weighted number of indemnity claims as shown in Exhibit 9, and (c) projections based on recent calendar year ratios of paid ULAE to paid losses.

Table 2: Projections of Policy Year 2019 ULAE to Loss

ULAE Projection Method	Statewide with Private Insurer Average ULAE
Current WCIRB Methodology	
Paid ULAE per Open Indemnity Claim Applied to the Latest Two Years	14.2%
Paid ULAE to Paid Losses Applied to the Latest Two Years	11.8%
Average of Open Indemnity Claim-Based and Paid Loss- Based Projections	13.0%
Alternative Methodologies	
Paid ULAE per Open Indemnity Claim Applied to the Latest Year Only	14.8%
Paid ULAE to Paid Losses Applied to the Latest Year Only	12.3%
Paid ULAE per Weighted Open Indemnity Claim Applied to the Latest Two Years	13.7%
Latest Two Calendar Year Paid ULAE to Loss Ratios	13.7%
Latest Calendar Year Paid ULAE to Loss Ratio	14.4%

#### ALAE Projection – Excluding MCCP Costs

For a number of years, the WCIRB has based the ALAE projection on a methodology that projects future ALAE as a function of the anticipated future number of indemnity claims and average ALAE per indemnity claim. (ALAE amounts and projections exclude MCCP costs, which are discussed separately below.)

Beginning in 2016, the cost of independent medical review (IMR) and independent bill review (IBR) is no longer reported in the MCCP component of ALAE but is still included in total reported ALAE. As a result, ALAE excluding MCCP costs paid in 2016 and later include the cost of IMR and IBR while ALAE excluding MCCP costs paid prior to 2016 do not include IMR and IBR costs (the converse is true for MCCP costs). In order to correct for this potential distortion in ALAE and MCCP payment patterns, as in the January 1, 2018 and July 1, 2018 Pure Premium Rate Filings, the paid ALAE and MCCP amounts shown in Exhibits 10 through 24 have been adjusted such that all IMR and IBR costs paid prior to 2016 are excluded from MCCP costs but continue to be included in other ALAE costs.

Senate Bill No. 1160 (SB 1160) and Assembly Bill No. 1244 (AB 1244), which became effective in 2017, included several provisions related to lien filings. As discussed at prior meetings and in prior pure premium rate filings, liens incur significant LAE costs in addition to the settlement costs paid to the lien claimant. In the July 1, 2018 Pure Premium Rate Filing, the WCIRB estimated that SB 1160 and AB 1244 have reduced lien filings by approximately 40%, which results in a 6.4% reduction in ALAE (excluding MCCP) costs.<sup>4</sup> Given that liens are generally filed much later in the life of claims, accident year 2016 and 2017 ALAE costs are for the most part not yet at a post-reform level. As a result, staff has continued to reflect the 6.4% reduction in ALAE costs in the projections of the policy year 2019 ALAE ratio.<sup>5</sup>

Exhibit 10 shows private insurer average paid ALAE per reported indemnity claim by accident year. Exhibits 11.1 and 11.2 show statewide and private insurer annual ALAE severity growth percentages based on the estimated ultimate ALAE per indemnity claim, while Exhibit 12 shows private insurer annual ALAE growth percentages based on ratios of incremental calendar year paid ALAE per indemnity claims inventory.

Exhibits 13.1 through 13.4 show the ALAE projection, excluding MCCP costs, on a statewide basis. Exhibit 14 shows the ALAE projection, excluding MCCP costs, based on statewide claim and loss projections and private insurer average ALAE per indemnity claim. The projections in both Exhibits 13.4 and 14 were computed using a 3.5% ALAE severity trend which, as in the last several pure premium rate filings, was selected based on averaging the shorter-term (since 2013) and longer-term (since 2005) average private insurer ALAE severity growth rates shown in Exhibits 11.2 and 12.6

As shown in Exhibit 14, the preliminary projected ratio of ALAE (excluding MCCP) to loss based on statewide data and private insurer average ALAE costs (the methodology reflected in the January 1, 2018 and July 1, 2018 Pure Premium Rate Filings) and after reflecting the impact of SB 1160 and AB 1244 is 17.9%. For comparison purposes, the projected ALAE to loss ratio reflected in the July 1, 2018 Pure Premium Rate Filing was 18.5%.

For informational purposes, the WCIRB has computed additional ALAE projections (excluding MCCP) based on a number of alternative methodologies with underlying assumptions that differ from those reflected in the WCIRB's current ALAE projection methodology. Specifically, ALAE projections based on the following methodologies and using statewide data with private insurer ALAE have been included:

- Projected Ultimate ALAE per Indemnity Claim and Future Number of Indemnity Claims Projection Based on the Latest Year – Exhibit 15
- 2. Latest Year Paid ALAE Ratio Development Compared to Losses Projection Based on the Average of the Latest Two Years Exhibit 16

<sup>&</sup>lt;sup>4</sup> See Item AC18-04-01 of the April 3, 2018 Actuarial Committee Agenda for more detail.

<sup>&</sup>lt;sup>5</sup> As discussed at the April 3, 2018 Actuarial Committee meeting, given that lien-related disputes continue to occur on more recent claims and incur ULAE costs, no adjustment for SB 1160 and AB 1244 has been applied to the projected ULAE ratio.

<sup>&</sup>lt;sup>6</sup> The projected ALAE severity trend reflected in the July 1, 2018 Premium Rate Filing was 4.0%.

3. Latest Year Paid ALAE to Paid Indemnity Development Compared to Losses – Projection Based on the Average of the Latest Two Years – Exhibits 17.1 and 17.2

The policy year 2019 ALAE projections derived based on the approach used in the January 1, 2018 and July 1, 2018 Pure Premium Rate Filings and each of the alternative ALAE projection methodologies are shown in Table 3.7

Table 3: Projections of Policy Year 2019 ALAE (Excluding MCCP) to Loss

ALAE Projection Method	Statewide with Private Insurer Average ALAE
Current WCIRB Methodology	
Projected Ultimate ALAE per Indemnity Claim – Trend Applied to the Latest Two Years	17.9%
Alternative Methodologies	
Projected Ultimate ALAE per Indemnity Claim – Trend Applied to the Latest Year	18.3%
Latest Year Paid ALAE Ratio Development Compared to Losses – Projection Based on Latest Two Years	18.0%
Latest Year Paid ALAE to Paid Indemnity Development Compared to Losses – Projection Based on Latest Two Years	16.8%

### ALAE Projection – MCCP Costs

As in the January 1, 2018 and July 1, 2018 Pure Premium Rate Filings, the projection of MCCP costs is based on a methodology analogous to that used for ALAE excluding MCCP costs and using statewide claim and MCCP cost data.

As discussed for ALAE excluding MCCP costs above, MCCP costs paid prior to 2016 include the cost of IMR and IBR while MCCP costs paid in 2016 and later do not include IMR and IBR costs. If no adjustment is made, paid MCCP cost development patterns would be distorted. In order to correct for this potential distortion, the MCCP amounts shown in Exhibits 18 through 24 have been adjusted such that all IMR and IBR costs paid prior to 2016 are excluded from MCCP costs.

Exhibit 18 shows statewide average paid MCCP per reported indemnity claim by accident year. Exhibit 19 shows statewide and private insurer annual MCCP severity growth percentages based on ratios of calendar year paid MCCP costs per indemnity claims inventory. Exhibit 20 shows statewide annual MCCP severity growth percentages based on estimated accident year ultimate MCCP costs per indemnity claim.

Exhibits 21.1 and 21.2 show the projection of MCCP costs based on statewide data. Projected MCCP development through 75 months is based on the latest year paid MCCP age-to-age factor, while projected MCCP development after 75 months is based on the selected paid medical 75-to-ultimate development factor.<sup>8</sup> Exhibit 21.2 shows the projected policy year 2019 ratio of MCCP to loss based on applying separate frequency and severity trends to the latest two years' projected ultimate indemnity claim counts and ultimate MCCP per indemnity claim. The MCCP severity trend based on the

<sup>&</sup>lt;sup>7</sup> All projections shown in Table 3 also reflect the impact of SB 1160 and AB 1244 on ALAE costs.

<sup>&</sup>lt;sup>8</sup> See Exhibit 2.6.1 of Item AC18-06-01 of this Agenda. These factors do not reflect the adjustments for SB 1160 and AB 1244 applied to the cumulative medical development factors as these reforms were not projected to impact MCCP cost development.

approximate average rates of growth in (a) statewide calendar year MCCP per indemnity claims inventory from 2009 through 2017 (see Exhibit 19) and (b) estimated ultimate accident year MCCP costs per indemnity claim from 2011 through 2017 (see Exhibit 20) (the methodology used in the January 1, 2018 and July 1, 2018 Pure Premium Rate Filings) is -1%. The preliminary projected ratio of MCCP to loss based on this methodology is 3.8%. For comparison purposes, the projected MCCP to loss ratio reflected in the July 1, 2018 Pure Premium Rate Filing was 4.0%.

For informational purposes, the WCIRB has computed additional MCCP cost projections based on a number of alternative methodologies with underlying assumptions that differ from those reflected in the WCIRB's current MCCP projection methodology. Specifically, MCCP cost projections based on the following methodologies have been included:

- 1. Projected Ultimate MCCP per Indemnity Claim and Future Number of Indemnity Claims Projection Based on the Latest Year Exhibit 22
- 2. Projected Ultimate MCCP per Indemnity Claim and Future Number of Indemnity Claims Trend Based on Calendar Year Paid MCCP per Open Indemnity Claim Applied to the Latest Two Years Exhibit 23
- Projected Ultimate MCCP per Indemnity Claim and Future Number of Indemnity Claims Trend Based on Accident Year Ultimate MCCP per Indemnity Claim Applied to the Latest Two Years – Exhibit 24

The policy year 2019 MCCP cost projections derived based on the approach used in the January 1, 2018 and July 1, 2018 Pure Premium Rate Filings and each of the alternative MCCP projection methodologies are shown in Table 4.

Table 4: Projections of Policy Year 2019 MCCP to Loss

MCCP Projection Method	Statewide MCCP Ratio
Current WCIRB Methodology	
Projected Ultimate MCCP per Indemnity Claim – Trend Applied to the Latest Two Years	3.8%
Alternative Methodologies	
Projected Ultimate MCCP per Indemnity Claim – Trend Applied to the Latest Year	3.8%
Projected Ultimate MCCP per Indemnity Claim – Trend Based on CY Paid MCCP per Open Indemnity Claim and Applied to the Latest Two Years	4.3%
Projected Ultimate MCCP per Indemnity Claim – Trend Based on AY Ultimate MCCP per Indemnity Claim and Applied to the Latest Two Years	3.3%

The total preliminary ratio of LAE to losses for policy year 2019 based on data evaluated as of March 31, 2018 and the projection methodologies described above is 34.7%. For comparison purposes, the projected total LAE to loss ratio reflected in the July 1, 2018 Pure Premium Rate Filing was 33.9%.

<sup>&</sup>lt;sup>9</sup> The projected MCCP severity trend reflected in the July 1, 2018 Premium Rate Filing was 0%.

### Summary of Paid LAE Ratios by Insurer Type

I ald ALAL to I ald Loss Ratios	Paid ALAE	to Paid	Loss	Ratios[1
---------------------------------	-----------	---------	------	----------

CY	State Fund	CA Private Insurers	<u>National</u>	<u>Statewide</u>	Private Insurers
2007	5.4%	13.3%	15.4%	12.3%	15.2%
2008	5.6%	11.5%	13.3%	11.1%	13.1%
2009	6.2%	15.7%	14.8%	12.8%	14.9%
2010	5.9%	14.1%	15.5%	13.3%	15.3%
2011	5.9%	15.9%	17.3%	14.9%	17.2%
2012	6.3%	15.2%	19.1%	16.2%	18.6%
2013	5.9%	15.4%	20.0%	17.0%	19.5%
2014	8.4%	17.8%	21.3%	19.0%	20.8%
2015	10.1%	18.0%	22.6%	20.5%	21.9%
2016	11.0%	17.9%	22.3%	20.4%	21.6%
2017	10.8%	19.9%	22.7%	20.8%	22.2%

#### Paid ULAE to Paid Loss Ratios

<u>CY</u>	State Fund	CA Private Insurers	<u>National</u>	<u>Statewide</u>	Private Insurers
2010	27.9%	17.3%	6.4%	12.3%	7.9%
2011	28.9%	15.9%	6.5%	11.9%	7.7%
2012	45.0% <sup>[2]</sup>	15.0%	6.4%	14.8% <sup>[2]</sup>	7.5%
2013 [3]	21.8%	16.3%	8.5%	11.7%	9.4%
2014 <sup>[3]</sup>	28.8%	14.7%	7.7%	11.6%	8.6%
2015 <sup>[4]</sup>	35.1%	14.8%	10.2%	13.9%	10.9%
2016 [4]	37.6%	14.2%	12.8%	15.9%	13.0%
2017 [4]	25.6%	15.7%	14.1%	15.8%	14.4%

### Paid LAE to Paid Loss Ratios

CY	State Fund	CA Private Insurers	<u>National</u>	<u>Statewide</u>	Private Insurers
2010	33.8%	31.4%	22.0%	25.6%	23.3%
2011	34.8%	31.8%	23.8%	26.8%	24.8%
2012	51.3% <sup>[2]</sup>	30.3%	25.5%	31.0% <sup>[2]</sup>	26.1%
2013 [3]	27.7%	31.7%	28.5%	28.6%	28.9%
2014 [3]	37.2%	32.5%	29.0%	30.6%	29.4%
2015 <sup>[4]</sup>	45.2%	32.8%	32.8%	34.3%	32.8%
2016 [4]	48.6%	32.1%	35.1%	36.3%	34.7%
2017 [4]	36.4%	35.6%	36.8%	36.6%	36.6%

Notes: [1] Medical Cost Containment Program (MCCP) costs on claims covered by policies incepting prior to July 1, 2010 are considered medical loss; those on claims covered by policies incepting July 1, 2010 and beyond are considered allocated loss adjustment expenses.

Source: WCIRB expense calls and quarterly calls for experience

<sup>&</sup>lt;sup>[2]</sup> 2012 figure includes a one-time adjustment made by the State Compensation Insurance Fund to reallocate liabilities related to pension benefits.

<sup>[3] 2013</sup> and 2014 ratios included information submitted by several large national insurers to more appropriately reflect ULAE costs related to deductible policies and third party administrators.

<sup>[4]</sup> Reflects adjustments based on the Expense Call for ULAE costs related to deductible policies and third party administrators. 2015 adjusted ratio is based on apportioning adjusted countrywide paid ULAE to California using paid losses. 2016 and 2017 adjusted ratios are based on apportioning adjusted countrywide paid ULAE to California using open indemnity claim counts.

### Calendar Year ULAE Paid Per Open Indemnity Claim - Statewide

Calendar <u>Year</u>	ULAE Paid <u>(in Millions)</u> (a)	Number of Open Indemnity Claims at Beginning of the Year (b)	Number of Indemnity Claims Reported <u>During Year</u> (c)	ULAE Paid Per Open Indemnity Claim (d)	Annual <u>Change</u> (e)
2010	844	360,624	117,135	2,339	
2011	847	360,339	122,817	2,352	0.5%
2012	792	360,391	127,623	2,199	-6.5%
2013 (f)	982	365,706	138,294	2,685	
2014 (f)	950	366,420	143,220	2,592	-3.5%
2015 (g)	1,127	367,959	145,031	3,062	
2016 (g)	1,302	366,248	148,045	3,555	
2017 (g)	1,304	358,240	152,266	3,641	2.4%

- (a) Calendar year ULAE paid is based on WCIRB expense calls. All figures in each calendar year contain information from the same combination of insurers that submitted both the ULAE and claim count data for that calendar year. Therefore, each calendar year may contain a different mix of insurers. Calendar year 2012 ULAE paid amount shown excludes the impact of a one-time adjustment made by the State Compensation Insurance Fund to reallocate liabilities related to pension benefits.
- (b), (c) Based on WCIRB accident year experience calls. Column (c) is for information only.
- (d) (a)/(b) x 1,000,000.
- (f) 2013 and 2014 paid ULAE included information submitted by several large national insurers to more appropriately reflect ULAE costs related to deductible policies and third party administrators.
- (g) Reflects adjustments for ULAE costs related to deductible policies and third party administrators based on the Expense Call. 2015 paid ULAE is based on apportioning adjusted countrywide paid ULAE to Californai using paid losses. 2016 and 2017 paid ULAE are based on apportioning adjusted countrywide paid ULAE to California using open indemnity claim counts.

### Calendar Year ULAE Paid Per Open Indemnity Claim - Private Insurers

		Number of Open Indemnity	Number of Indemnity		
	ULAE	Claims at	Claims	<b>ULAE</b> Paid	
Calendar	Paid	Beginning	Reported	Per Open	Annual
<u>Year</u>	(in Millions)	of the Year	<b>During Year</b>	Indemnity Claim	<u>Change</u>
	(a)	(b)	(c)	(d)	(e)
2010	432	257,439	107,734	1,676	
2011	450	267,152	116,356	1,684	0.5%
2012	474	279,015	122,080	1,698	0.8%
2013 (f)	644	294,011	131,749	2,192	
2014 (f)	598	307,227	133,061	1,947	-11.2%
2015 (g)	774	311,192	134,739	2,487	
2016 (g)	948	310,274	139,966	3,054	
2017 (g)	1,041	307,108	145,515	3,391	11.0%

- (a) Calendar year ULAE paid is based on WCIRB expense calls. All figures in each calendar year contain information from the same combination of private insurers that submitted both the ULAE and claim count data for that calendar year. Therefore, each calendar year may contain a different mix of private insurers.
- (b), (c) Based on WCIRB accident year experience calls. Column (c) is for information only.
   (d) (a)/(b) x 1,000,000.
- (f) 2013 and 2014 paid ULAE included information submitted by several large national insurers to more appropriately reflect ULAE costs related to deductible policies and third party administrators.
- (g) Reflects adjustments for ULAE costs related to deductible policies and third party administrators based on the Expense Call. 2015 paid ULAE is based on apportioning adjusted countrywide paid ULAE to California using paid losses. 2016 and 2017 paid ULAE are based on apportioning adjusted countrywide paid ULAE to California using open indemnity claim counts.

### Reported Indemnity Claim Count Development - Statewide

Accident Age-to-Age Development (in months):														
Year	12-24	24-36	36-48	48-60	60-72	72-84	84-96	96-108	108-120	120-132	132-144	144-156	156-168	168-180
		1.007 1.013 1.015 1.023 1.029 1.030 1.033	1.001 1.004 1.005 1.006 1.011 1.011 1.011	0.999 1.000 1.000 1.002 1.004 1.005 1.006 1.006				•		1.001 1.000 1.000 1.000 1.000 1.000 0.999 1.000 1.000 1.000	1.001 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000	1.001 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000	1.001 1.000 1.001 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000	1.001 1.000 1.004 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000
2011 2012 2013 2014 2015 2016	1.230 1.241 1.240 1.239 1.246 1.255	1.033 1.035 1.031 1.032 1.031	1.014 1.013 1.012 1.012	1.007 1.006 1.006	1.003	1.002								
I.	Age-to-A 1.255	ge (Latest 1.031	<u>Year)</u> 1.012	1.006	1.003	1.002	1.001	1.001	1.000	1.000	1.000	1.000	1.000	1.000
	Age-to-U 1.328	1.059	1.027	1.015 Indemnity	1.010	1.006	1.004	1.003	1.002	1.002	1.002	1.002	1.002	1.002
111.	75.3%	94.5%	97.4%	98.5%	99.0%	99.4%	99.6%	99.7%	99.8%	99.8%	99.8%	99.8%	99.8%	99.8%
Accider	nt				Ag	e-to-Age D	)evelopmer	nt (in montl	ns):					
Year	180-192	192-204	204-216	216-228	228-240	240-252	252-264	264-276	276-288	288-300	300-312	312-324	324-336	336-348
1989 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 2000 2001 2002	1.001 1.000 1.000 1.001 1.000 1.000 1.000 1.000 1.000 1.000	1.001 0.999 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000	1.001 0.999 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000	1.001 0.999 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000	1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000	1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000	1.000 1.000 1.000 1.000 1.000 1.000 1.000	1.000 1.000 1.000 1.000 1.000 1.000 1.000	1.000 1.001 1.000 1.000 1.000 1.000	1.000 1.000 1.000 1.000 1.000	1.000 1.000 1.000 1.000	1.000 1.000 1.000	1.000	1.000
	1.000 Age-to-U		1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000
III.	1.002 Estimated 99.8%	1.002 d Percent of 99.8%	1.002 of Ultimate 99.8%	1.002 Indemnity 99.8%	1.002 Claims Re 99.8%	1.002 ported 99.8%	1.001 99.9%	1.001 99.9%	1.001 99.9%	1.000	1.000	1.000	1.000	1.000

Source: WCIRB quarterly calls for experience

### Ultimate Indemnity Claim Settlement Ratios - Statewide

Acciden							l as of (in n	nonths):						
Year	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	<u>84</u>	<u>96</u>	<u>108</u>	<u>120</u>	<u>132</u>	<u>144</u>	<u>156</u>	<u>168</u>
1994														96.9%
1995													95.7%	95.2%
1996												94.9%	93.9%	97.4%
1997											95.2%	95.2%	97.0%	97.3%
1998										94.8%	94.2%	96.6%	97.0%	97.4%
1999									93.6%	92.9%	96.1%	96.7%	97.2%	97.4%
2000								91.0%	92.1%	95.4%	96.3%	97.0%	97.5%	98.0%
2001							86.5%	90.8%	93.7%	95.0%	96.0%	96.8%	97.6%	96.9%
2002						81.9%	88.6%	91.6%	93.2%	94.5%	95.4%	96.5%	96.6%	96.7%
2003					75.9%	85.2%	89.1%	91.3%	93.0%	94.2%	95.6%	96.0%	96.2%	96.8%
2004				68.9%	80.3%	85.7%	88.7%	90.9%	92.6%	94.5%	95.3%	96.0%	96.6%	97.1%
2005			58.8%	73.7%	81.4%	85.6%	88.7%	91.0%	93.3%	94.6%	95.5%	96.2%	96.8%	
2006		45.5%	62.9%	74.1%	81.0%	85.3%	88.4%	91.3%	93.1%	94.4%	95.4%	96.2%		
2007	21.8%	47.7%	62.9%	73.3%	80.2%	84.8%	89.0%	91.6%	93.2%	94.6%	95.7%			
2008	22.8%	46.5%	61.3%	72.2%	79.6%	85.8%	89.6%	91.9%	93.5%	94.8%				
2009	21.7%	44.9%	60.1%	71.3%	80.2%	85.9%	89.8%	91.6%	93.5%					
2010	21.6%	46.0%	60.8%	73.4%	81.9%	87.1%	89.9%	92.4%						
2011	21.9%	45.7%	62.0%	74.4%	82.4%	86.7%	90.4%							
2012	21.7%	46.7%	63.5%	75.4%	82.4%	87.7%								
2013	21.1%	47.0%	63.8%	75.8%	83.9%									
2014	20.8%	47.0%	64.4%	77.0%										
2015	20.7%	48.1%	66.7%											
2016	21.6%	50.9%												
2017	23.3%													
Acciden	it					Evaluated	l as of (in n	nonths):						
Year	<u>180</u>	<u>192</u>	204	216	228	240	252	264	276	288	300	312	324	336
1989					98.2%	98.5%	99.4%	99.4%	99.5%	99.5%	99.6%	99.6%	99.5%	99.6%
1990				97.7%	98.0%	99.0%	99.0%	99.1%	99.1%	99.2%	99.3%	99.3%	99.4%	99.4%
1991			97.0%	97.2%	98.8%	98.8%	98.9%	98.9%	99.0%	99.0%	99.1%	99.2%	99.2%	
1992		96.9%	97.0%	98.7%	98.7%	98.8%	98.8%	98.9%	98.9%	99.0%	99.1%	99.2%		
1993	96.7%	97.1%	98.5%	98.6%	98.7%	98.7%	98.8%	98.9%	98.9%	99.0%	99.0%			
1994	96.8%	98.3%	98.5%	98.6%	98.4%	98.5%	98.6%	98.6%	98.7%	98.8%				
1995	97.8%	98.0%	98.2%	97.8%	98.0%	98.1%	98.1%	98.2%	98.3%					
1996	97.6%	97.8%	97.2%	97.4%	97.6%	97.5%	97.7%	97.7%						
1997	97.6%	97.1%	97.4%	97.5%	97.6%	97.7%	97.9%							
1998	97.4%	97.7%	97.8%	97.7%	97.9%	98.0%								
1999	97.8%	97.8%	97.7%	98.0%	98.2%									
2000	97.5%	97.4%	97.7%	97.9%										
2001	96.8%	97.2%	97.5%											
2002	97.1%	97.5%												

Source: WCIRB quarterly calls for experience

2003

97.3%

# Selected Ultimate Indemnity Claim Reporting and Closure Patterns - Statewide As of December 31, 2017

	Selected Ind	emnity Claim	Reporting						
a	nd Closure Pa	atterns - As of	12/31/2017			Cumulat	ive Indemnity	Claim Counts	
_	Percent	Percent	Percent		Open	Reported	Open	Estimated	Annual
<u>Year</u>	Reported	Closed	<u>Open</u>	AY	<u>Year</u>	@12/31/17	@12/31/17	<u>Ultimate(d)</u>	<u>Change</u>
	(a)	(b)	(c)	(1)	(2)	(3)	(4)	(5)	(6)
1	75.3%	23.3%	52.0%	1989	29	222,646	876	222,665	
2	94.5%	50.9%	43.6%	1990	28	248,850	1,469	248,892	
3	97.3%	66.7%	30.6%	1991	27	249,750	1,917	249,826	
4	98.5%	77.0%	21.5%	1992	26	198,433	1,613	198,513	
5	99.0%	83.9%	15.2%	1993	25	156,142	1,449	156,203	
6	99.4%	87.7%	11.7%	1994	24	143,729	1,692	143,805	
7	99.6%	90.4%	9.2%	1995	23	135,172	2,197	135,299	
8	99.7%	92.4%	7.3%	1996	22	133,140	2,858	133,294	
9	99.8%	93.5%	6.3%	1997	21	137,296	2,756	137,495	
10	99.8%	94.8%	5.0%	1998	20	147,467	2,711	147,725	
11	99.8%	95.7%	4.1%	1999	19	148,649	2,411	148,948	
12	99.8%	96.2%	3.6%	2000	18	161,971	3,081	162,304	
13	99.8%	96.8%	3.0%	2001	17	185,669	4,307	186,052	
14	99.8%	97.1%	2.7%	2002	16	194,693	4,410	195,141	
15	99.8%	97.3%	2.5%	2003	15	184,190	4,614	184,615	
16	99.8%	97.5%	2.3%	2004	14	158,908	4,260	159,257	
17	99.8%	97.5%	2.3%	2005	13	139,515	4,135	139,800	
18	99.8%	97.9%	1.9%	2006	12	133,221	4,818	133,480	
19	99.8%	98.2%	1.6%	2007	11	130,200	5,365	130,445	
20	99.8%	98.0%	1.8%	2008	10	122,915	6,128	123,165	
21	99.9%	97.9%	2.0%	2009	9	113,609	7,134	113,884	
22	99.9%	97.7%	2.1%	2010	8	118,238	8,620	118,592	
23	99.9%	98.3%	1.6%	2011	7	120,315	11,082	120,828	
24	99.9%	98.8%	1.2%	2012	6	127,167	14,929	127,963	
25	100.0%	99.0%	0.9%	2013	5	134,809	20,657	136,116	
26	100.0%	99.1%	0.8%	2014	4	139,479	30,447	141,611	
27	100.0%	99.2%	0.8%	2015	3	142,900	44,984	146,792	
28	100.0%	99.4%	0.6%	2016	2	141,451	65,260	149,741	
29	100.0%	99.6%	0.4%	2017	1	115,705	79,857	153,690	
								Projected(e)	
				2018				152,999	-0.5%
				2019				150,780	-1.5%
				2020				146,845	-2.6%

### Notes:

- (a) See Exhibit 3.1.
- (b) See Exhibit 3.2.
- (c) (a) (b).
- (d) Estimated based on number of reported indemnity claims as of December 31, 2017 (column (3)) and selected reporting pattern (column (a)).

Total

4,486,229

346,037

(e) Estimated based on projected frequency trends for accident years 2018 to 2020. The estimated frequency changes are based on the projected growth in total or overall indemnity claim frequency.

### **Estimated Number of Open Indemnity Claims - Statewide**

Based on Selected Reporting and Closure Patterns - As of December 31, 2017

		I Number of I			ed Number o			Number of In Opened Duri	
AY		@12/31/19			@12/31/19		2018	2019	2020
AL	<u>@ 12/31/10</u>	<u>@ 12/31/19</u>	<u>@ 12/31/20</u>	<u>@ 12/31/10</u>	<u>@ 12/31/19</u>	<u>@ 12/31/20</u>	2016	2019	2020
1989	222,646	222,646	222,646	876	876	876	0	0	0
1990	248,871	248,871	248,871	979	979	979	21	0	0
1991	249,783	249,804	249,804	1,474	983	983	33	21	0
1992	198,453	198,479	198,496	1,523	1,171	781	20	26	17
1993	156,140	156,155	156,176	1,269	1,199	922	-2	16	21
1994	143,749	143,747	143,761	1,334	1,168	1,104	20	-2	14
1995	135,228	135,247	135,245	1,592	1,255	1,099	56	19	-2
1996	133,169	133,223	133,242	2,164	1,568	1,237	29	55	19
1997	137,336	137,366	137,422	2,948	2,233	1,618	40	29	56
1998	147,511	147,554	147,586	2,961	3,168	2,399	44	43	32
1999	148,688	148,733	148,776	2,734	2,986	3,194	39	44	44
2000	161,978	162,020	162,069	2,627	2,979	3,253	7	43	48
2001	185,671	185,679	185,728	3,532	3,011	3,415	2	7	49
2002	194,739	194,742	194,749	4,517	3,705	3,159	46	2	8
2003	184,191	184,235	184,237	4,172	4,273	3,505	1	44	2
2004	158,890	158,891	158,928	3,980	3,599	3,686	-18	1	38
2005	139,494	139,478	139,479	3,740	3,494	3,159	-21	-16	1
2006	133,208	133,188	133,172	3,948	3,571	3,336	-13	-20	-15
2007	130,192	130,179	130,159	4,709	3,858	3,490	-8	-13	-20
2008	122,934	122,927	122,914	5,066	4,446	3,643	19	-7	-12
2009	113,652	113,670	113,663	5,666	4,684	4,111	43	17	-7
2010	118,306	118,351	118,369	7,429	5,900	4,878	68	45	18
2011	120,468	120,537	120,583	8,783	7,569	6,012	153	69	46
2012	127,419	127,581	127,654	11,736	9,301	8,016	252	162	73
2013	135,270	135,538	135,710	15,880	12,484	9,894	461	268	172
2014	140,251	140,730	141,009	21,491	16,522	12,988	772	479	279
2015	144,582	145,383	145,879	31,561	22,277	17,126	1,682	800	497
2016	145,771	147,487	148,304	45,888	32,195	22,725	4,320	1,716	816
2017	145,181	149,615	151,377	66,981	47,098	33,044	29,476	4,434	1,761
Projec	ted								
2018	115,184	144,528	148,942	79,498	66,679	46,886	115,184	29,344	4,414
2019		113,514	142,432	. 0, .00	78,345	65,713	,	113,514	28,918
2020		,	110,551		,	76,300		,	110,551
			,			. 0,000			,
Total	4,638,955	4,790,097	4,937,936	351,059	353,577	353,528	152,726	151,142	147,839
		(d) Open Cla	aims at Begini	ning of the Yea	ır:		346,037	351,059	353,577
		(e) "Weighte	ed" Open Clair	ns:			651,489	653,342	649,255

- (a), (b) Estimated based on the projected number of indemnity claims and selected reporting and closure patterns (see Exhibit 3.3).
  - (c) Based on the difference in the estimated numbers of reported indemnity claims between two consecutive December 31 evaluations.
  - (d) Based on the number of indemnity claims still open as of the previous year-end. For example, the number of open indemnity claims at the beginning of calendar year 2018 is the total number of indemnity claims from all accident years that were open as of December 31, 2017 (see column (4) total on Exhibit 3.3).
  - (e) The "weighted" number of open claims is the sum of the number of open claims at the beginning of the year and twice the number of claims opened during the year.

Based on Estimated Calendar Year ULAE Paid per Open Indemnity Claim For Policies with Effective Dates between January 1, 2019 and December 31, 2019

Calendar	Number of Open Indemnity Claims at Beginning	ULAE Paid Per Open Indemnity Claim	ULAE			
<u>Year</u>	<u>of the Year</u> (a)	(b)	<u>Paid (\$000)</u> (c)			
2010	360,624	2,339	843,664			
2011	360,339	2,352	847,365			
2012	360,391	2,199	792,426			
2013	365,706	2,685	981,911			
2014	366,420	2,592	949,860			
2015	367,959	3,062	1,126,836			
2016	366,248	3,555	1,302,068			
2017	358,240	3,640	1,303,848			
Projected						
2018	346,037	3,796	1,313,623			
2019	351,059	3,944	1,384,438			
2020	353,577	4,070	1,439,000			
(d) Projected ULAE	Paid (\$000):		1,566,414			
(e) Calendar Year 2	017 Earned Premium (\$000):		17,672,390			
(f) Projected Loss to	o Industry Average Filed Pure Premiu	ım Ratio:	0.581			
(g) Premium Adjusti	(g) Premium Adjustment Factor for Calendar Year 2017:					
(h) Projected Losse	s (\$000): (e) x (f) x (g)		9,898,023			
(i) Projected Ratio	of ULAE to Losses: (d)/(h)		15.8%			

- (a) Calendar years 2010 to 2017 are from column (b) of Exhibit 2.1, and 2018 to 2020 are from line (d), Exhibit 3.4
- (b) Calendar years 2010 to 2017 are from column (d) of Exhibit 2.1. Calendar years 2018 to 2020 are projected based on applying the California average annual wage level changes of 2.7%, 4.2%, 3.9% and 3.2% for 2017 to 2020 derived based on the information published by the UCLA Anderson School of Business and the California Department of Finance, to the ULAE paid per open indemnity claim from averaging 2016 and 2017.
- (c) Column (a) x column (b).
- (d) Average of calendar years 2019 and 2020, projected 3.3 years to the approximate average midpoint of ultimate ULAE payments on 2019 policies, based on applying the an average annual change of 3.2% for 2020 and 2021 derived from the information published by the UCLA Anderson School of Business and the California Department of Finance.
- (e) Based on the reported earned premium from the same group of insurers that reported the number of open indemnity claims in calendar year 2017.
- (f) See Exhibit 8 of Item AC18-06-01.
- (g) See Exhibit 5.2 of Item AC18-06-01.

Based on Estimated Calendar Year ULAE Paid per Open Indemnity Claim for Private Insurers For Policies with Effective Dates between January 1, 2019 and December 31, 2019

Calendar	Number of Open Indemnity Claims at Beginning	ULAE Paid Per Open	ULAE				
<u>Year</u>	of the Year	Indemnity Claim	Paid (\$000)				
	(a)	(b)	(c)				
2010	360,624	1,676	604,510				
2011	360,339	1,684	606,894				
2012	360,391	1,698	612,112				
2013	365,706	2,192	801,569				
2014	366,420	1,947	713,493				
2015	367,959	2,487	915,125				
2016	366,248	3,054	1,118,558				
2017	358,240	3,391	1,214,844				
Projected							
2018	346,037	3,399	1,176,149				
2019	351,059	3,531	1,239,553				
2020	353,577	3,644	1,288,405				
(d) Projected ULAI	E Paid (\$000):		1,402,485				
(e) Calendar Year	2017 Earned Premium (\$000):		17,672,390				
(f) Projected Loss	(f) Projected Loss to Industry Average Filed Pure Premium Ratio:						
(g) Premium Adjus	0.964						
(h) Projected Loss	es (\$000): (e) x (f) x (g)		9,898,023				
(i) Projected Ratio	o of ULAE to Losses: (d)/(h)		14.2%				

- (a) Calendar years 2010 to 2017 are from column (b) of Exhibit 2.1, and 2018 to 2020 are from line (d), Exhibit 3.4.
- (b) Calendar years 2010 to 2017 are from column (d) of Exhibit 2.1. Calendar years 2018 to 2020 are projected based on applying the California average annual wage level changes of 2.7%, 4.2%, 3.9% and 3.2% for 2017 to 2020 derived based on the information published by the UCLA Anderson School of Business and the California Department of Finance, to the ULAE paid per open indemnity claim from averaging 2016 and 2017.
- (c) Column (a) x column (b).
- (d) Average of calendar years 2019 and 2020, projected 3.3 years to the approximate average midpoint of ultimate ULAE payments on 2019 policies, based on applying the an average annual change of 3.2% for 2020 and 2021 derived from the information published by the UCLA Anderson School of Business and the California Department of Finance.
- (e) Based on the reported earned premium from the same group of insurers that reported the number of open indemnity claims in calendar year 2017.
- (f) See Exhibit 8 of Item AC18-06-01.
- (g) See Exhibit 5.2 of Item AC18-06-01.

Based on Ratio of ULAE Paid to Paid Losses

For Policies with Effective Dates between January 1, 2019 and December 31, 2019

Calendar	Paid ULAE as %	Paid Loss as %	Paid ULAE as %		
<u>Year</u>	<u>of Paid Losses</u> (a)	<u>of Premium</u> (b)	of Premium (c)=(a) x (b)		
2010	(a) 0.121	72.7%	(c)=(a) x (b) 8.8%		
	-				
2011	0.116	70.1%	8.1%		
2012	0.101	65.3%	6.6%		
2013	0.117	58.5%	6.8%		
2014	0.116	50.5%	5.9%		
2015	0.139	48.0%	6.6%		
2016	0.159	46.0%	7.3%		
2017	0.158	46.8%	7.4%		
Projected					
2018	0.158 <sup>1</sup>	48.4% <sup>2</sup>	7.7% <sup>3</sup>		
2019	0.158 <sup>1</sup>	48.3% <sup>2</sup>	7.6% <sup>3</sup>		
2020	0.158 <sup>1</sup>	47.9% <sup>2</sup>	7.6% <sup>3</sup>		
(d) Projected ULAE Paid to CY2017 Earned Premium Ratio: (Average of calendar years 2019 and 2020 in column (a))					
(e) Projected	d Loss to Industry Average File	ed Pure Premium Ratio <sup>4</sup> :	0.581		
(f) Premium Adjustment Factor for Calendar Year 2017 <sup>5</sup> :					
(g) Projected (d) / [(e)	d Ratio of ULAE to Losses: x (f)]		13.6%		

<sup>&</sup>lt;sup>1</sup> Based on averaging of the 2016 and 2017 paid ULAE to paid loss ratios.

<sup>&</sup>lt;sup>2</sup> Estimated based on age-to-age paid indemnity and medical development factors from insurers' December 31, 2017 experience.

<sup>&</sup>lt;sup>3</sup> (a) x (b).

<sup>&</sup>lt;sup>4</sup> See Exhibit 8 of AC18-06-01.

<sup>&</sup>lt;sup>5</sup> See Exhibit 5.2 of AC18-06-01.

Based on Private Insurers ULAE Paid to Paid Losses Ratio
For Policies with Effective Dates between January 1, 2019 and December 31, 2019

	Calendar	Paid ULAE as %	Paid Loss as %	Paid ULAE as %		
	Year	of Paid Losses <sup>1</sup>	of Premium	of Premium		
		(c)	(b)	$(c)=(a) \times (b)$		
	2010	0.079	72.7%	5.8%		
	2011	0.077	70.1%	5.4%		
	2012	0.075	65.3%	4.9%		
	2013	0.094	58.5%	5.5%		
	2014	0.086	50.5%	4.3%		
	2015	0.109	48.0%	5.2%		
	2016	0.130	46.0%	6.0%		
	2017	0.144	46.8%	6.7%		
	Projected					
1	2018	0.137 <sup>2</sup>	48.4% <sup>3</sup>	6.6% 4		
1	2019	0.137 <sup>2</sup>	48.3% <sup>3</sup>	6.6% 4		
1	2020	0.137 <sup>2</sup>	47.9% <sup>3</sup>	6.6% 4		
	(d) Projected ULAE Paid to CY2017 Earned Premium Ratio: (Average of calendar years 2019 and 2020 in column (a))					
	(e) Projected Lo	ss to Industry Average Fil	ed Pure Premium Ratio⁵:	0.581		
	(f) Premium Ad	justment Factor for Calend	dar Year 2017 <sup>6</sup> :	0.964		
	(g) Projected Ra (d) / [(e) x (f)	atio of ULAE to Losses:		11.8%		

- <sup>1</sup> Based on private insurers ULAE to paid loss ratio. See Exhibit 1.
- <sup>2</sup> Based on averaging of the 2016 and 2017 paid ULAE to paid loss ratios.
- <sup>3</sup> Estimated based on age-to-age paid indemnity and medical development factors from insurers' December 31, 2017 experience.
- <sup>4</sup> (b) x (c).
- <sup>5</sup> See Exhibit 8 of AC18-06-01.
- <sup>6</sup> See Exhibit 5.2 of AC18-06-01.

Based on Estimated Calendar Year ULAE Paid per Open Indemnity Claim for Private Insurers
Trend from Latest Year

For Policies with Effective Dates between January 1, 2019 and December 31, 2019

	Number of Open Indemnity	ULAE Paid	
Calendar	Claims at Beginning	Per Open	ULAE
<u>Year</u>	of the Year	Indemnity Claim	Paid (\$000)
	(a)	(b)	(c)
2010	360,624	1,676	604,510
2011	360,339	1,684	606,894
2012	360,391	1,698	612,112
2013	365,706	2,192	801,569
2014	366,420	1,947	713,493
2015	367,959	2,487	915,125
2016	366,248	3,054	1,118,558
2017	358,240	3,390	1,214,304
Projected			
2018	346,037	3,530	1,221,632
2019	351,059	3,667	1,287,488
2020	353,577	3,785	1,338,229
(d) Projected ULA	AE Paid (\$000):		1,465,929
(e) Calendar Yea	r 2017 Earned Premium (\$000):		17,672,390
(f) Projected Los	s to Industry Average Filed Pure Premiu	um Ratio:	0.581
(g) Premium Adju	0.964		
(h) Projected Los	ses (\$000): (e) x (f) x (g)		9,898,023
(i) Projected Rat	io of ULAE to Losses: (d)/(h)		14.8%

- (a) Calendar years 2000 to 2017 are from column (b) of Exhibit 2.1, and 2018 to 2020 are from line (d), Exhibit 3.4.
- (b) Calendar years 2010 to 2017 are from column (d) of Exhibit 2.1. Calendar years 2018 to 2020 are projected based on applying the California average annual wage level changes of 4.2%, 3.9% and 3.2% for 2018 to 2020 derived based on the information published by the UCLA Anderson School of Business and the California Department of Finance, to the 2017 ULAE paid per open indemnity claim.
- (c) Column (a) x column (b).
- (d) Average of calendar years 2019 and 2020, projected 3.3 years to the approximate average midpoint of ultimate ULAE payments on 2019 policies, based on applying the an average annual change of 3.2% for 2020 and 2021 derived from the information published by the UCLA Anderson School of Business and the California Department of Finance.
- (e) Based on the reported earned premium from the same group of insurers that reported the number of open indemnity claims in calendar year 2017.
- (f) See Exhibit 8 of Item AC18-06-01.
- (g) See Exhibit 5.2 of Item AC18-06-01.

Based on Private Insurers ULAE Paid to Paid Losses Ratio - Trend from Latest Year For Policies with Effective Dates between January 1, 2019 and December 31, 2019

Calendar	Paid ULAE as %	Paid Loss as %	Paid ULAE as %			
<u>Year</u>	of Paid Losses <sup>1</sup>	of Premium	of Premium			
	(a)	(b)	$(c)=(a) \times (b)$			
2010	0.079	72.7%	5.8%			
2011	0.077	70.1%	5.4%			
2012	0.075	65.3%	4.9%			
2013	0.094	58.5%	5.5%			
2014	0.086	50.5%	4.3%			
2015	0.109	48.0%	5.2%			
2016	0.130	46.0%	6.0%			
2017	0.144	46.8%	6.7%			
Projected						
•	0.144 <sup>2</sup>	40.40/ 3	7 00/ 4			
2018		48.4% <sup>3</sup>	7.0% 4			
2019	0.144 2	48.3% <sup>3</sup>	7.0% 4			
2020	0.144 <sup>2</sup>	47.9% <sup>3</sup>	6.9% <sup>4</sup>			
(d) Projected ULAE Paid to CY2017 Earned Premium Ratio: (Average of calendar years 2019 and 2020 in column (a))						
(e) Projected Loss t	o Industry Average Filed Pure Pr	emium Ratio <sup>5</sup> :	0.581			
(f) Premium Adjustment Factor for Calendar Year 2017 <sup>6</sup> :						
<ul><li>(g) Projected Ratio of ULAE to Losses:</li><li>(d) / [(e) x (f)]</li></ul>						

<sup>&</sup>lt;sup>1</sup> Based on private insurers ULAE to paid loss ratio. See Exhibit 1.

<sup>&</sup>lt;sup>2</sup> Based on 2017 paid ULAE to paid loss ratio.

<sup>&</sup>lt;sup>3</sup> Estimated based on age-to-age paid indemnity and medical development factors from insurers' December 31, 2017 experience.

<sup>&</sup>lt;sup>4</sup> (b) x (c).

<sup>&</sup>lt;sup>5</sup> See Exhibit 8 of AC18-06-01.

<sup>&</sup>lt;sup>6</sup> See Exhibit 5.2 of AC18-06-01.

Based on Estimated Calendar Year ULAE Paid per Weighted Open Indemnity Claim for Private Insurers For Policies with Effective Dates between January 1, 2019 and December 31, 2019

	Waightad	ULAE Paid			
Calendar	Weighted Number of	Per Weighted Open	ULAE		
Year	Open Indemnity Claims	Indemnity Claim	Paid (\$000)		
<u>rear</u>	(a)	(b)	(c)		
2010	594,894	913	542,859		
2011	605,973	900	545,458		
2012	615,637	906	557,651		
2012	642,294	1,156	742,428		
	•	•	•		
2014	652,860	1,043	681,195		
2015	658,021	1,333	877,041		
2016	662,338	1,606	1,063,420		
2017	662,772	1,740	1,153,472		
Projected					
2018	651,489	1,765	1,149,722		
2019	653,342	1,833	1,197,767		
2020	649,255	1,892	1,228,372		
	1, 1,	7	, -,-		
(d) Projected UL	AE Paid (\$000):		1,354,506		
(4) 1 10,000 0 -	1 = 1 = 1 = (4 = 2 = ).		1,000,000		
(e) Calendar Yea	ar 2017 Earned Premium (\$000):		17,672,390		
,	,				
(f) Projected Los	ss to Industry Average Filed Pure Pre	emium Ratio:	0.581		
	0.964				
(g) Premium Adjustment Factor for Calendar Year 2017:					
(h) Projected Los	sses (\$000): (e) x (f) x (g)		9,898,023		
(11) 1 10)00100 200	3000 (ψ000). (c) λ (l) λ (g)		3,030,023		
(i) Projected Ra	tio of ULAE to Losses : (d)/(h)		13.7%		

- (a) Calendar years 2000 to 2017 are based on columns (b)+[2.0 x (c)] of Exhibit 2.1, and 2018 to 2020 are from line (e), Exhibit 3.4.
- (b) Calendar years 2010 to 2017 are from column (a) of Exhibit 2.2 divided by columns (b)+{2.0 x (c)} of Exhibit 2.2, multiplied by 1,000,000. Calendar years 2018 to 2020 are projected based on applying the California average annual wage level changes of 2.7%, 4.2%, 3.9% and 3.2% for 2017 to 2020 derived from information published by the UCLA Anderson School of Business, to the ULAE paid per weighted open indemnity claim from averaging 2016 to 2017.
- (c) Column (a) x column (b).
- (d) Average of calendar years 2019 and 2020, projected 3.3 years to the approximate average midpoint of ultimate ULAE payments on 2019 policies, based on applying the an average annual change of 3.2% for 2020 and 2021 derived from the information published by the UCLA Anderson School of Business and the California Department of Finance.
- (e) Based on the reported earned premium from the same group of insurers that reported the number of open indemnity claims in calendar year 2017.
- (f) See Exhibit 8 of Item AC18-06-01.
- (g) See Exhibit 5.2 of Item AC18-06-01.

Average Paid ALAE<sup>[1]</sup> per Reported Indemnity Claim - Private Insurers
As of March 31, 2018

Accident	ent Evaluated as of (in months):									
Year	<u>3</u>	<u>15</u>	<u>27</u>	39	<u>51</u>	63	75	87	99	111
1993										2,016
1994									1,975	2,015
1995								2,099	2,171	2,220
1996							2,323	2,449	2,522	2,619
1997						2,658	2,856	2,985	3,150	3,267
1998					2,674	2,997	3,226	3,513	3,708	3,858
1999				2,301	2,842	3,164	3,555	3,817	4,033	4,108
2000			1,748	2,658	3,296	3,825	4,224	4,567	4,727	4,913
2001		691	1,898	2,845	4,042	4,650	5,173	5,500	5,787	5,983
2002	267	864	2,086	3,605	4,489	5,217	5,693	6,053	6,296	6,486
2003	100	835	2,532	3,809	4,851	5,553	6,045	6,385	6,655	6,866
2004	66	831	2,249	3,572	4,541	5,197	5,660	6,017	6,277	6,479
2005	66	759	2,063	3,264	4,173	4,808	5,297	5,662	5,951	6,208
2006	107	777	2,165	3,397	4,303	5,000	5,526	5,909	6,253	6,516
2007	68	834	2,329	3,592	4,605	5,376	5,977	6,466	6,818	7,100
2008	86	943	2,481	3,937	5,106	5,979	6,654	7,157	7,537	7,800
2009	148	1,024	2,812	4,443	5,728	6,711	7,434	7,981	8,361	8,638
2010	85	1,110	2,969	4,607	5,897	6,832	7,543	8,034	8,375	
2011	86	1,122	2,960	4,574	5,862	6,822	7,464	7,927		
2012	87	1,141	3,068	4,791	6,096	6,985	7,603			
2013	103	1,223	3,335	5,040	6,245	7,054				
2014	116	1,371	3,544	5,210	6,346					
2015	104	1,465	3,648	5,255						
2016	113	1,497	3,720							
2017	128	1,580								
2018	152									
Accident					Annual C	Change				
<u>Year</u>	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	<u>87</u>	99	<u>111</u>
1994										0.0%
1995									9.9%	10.2%
1996								16.7%	16.2%	18.0%
1997							22.9%	21.9%	24.9%	24.7%
1998						12.8%	13.0%	17.7%	17.7%	18.1%
1999					6.2%	5.6%	10.2%	8.6%	8.8%	6.5%
2000				15.5%	16.0%	20.9%	18.8%	19.7%	17.2%	19.6%
2001			8.6%	7.0%	22.6%	21.6%	22.5%	20.4%	22.4%	21.8%
2002		25.1%	9.9%	26.7%	11.1%	12.2%	10.0%	10.0%	8.8%	8.4%
2003	-62.8%	-3.4%	21.3%	5.7%	8.1%	6.4%	6.2%	5.5%	5.7%	5.9%
2004	-33.7%	-0.5%	-11.2%	-6.2%	-6.4%	-6.4%	-6.4%	-5.8%	-5.7%	-5.6%
2005	-0.5%	-8.6%	-8.3%	-8.6%	-8.1%	-7.5%	-6.4%	-5.9%	-5.2%	-4.2%
2006	62.7%	2.4%	5.0%	4.1%	3.1%	4.0%	4.3%	4.4%	5.1%	5.0%
2007	-36.1%	7.3%	7.6%	5.7%	7.0%	7.5%	8.2%	9.4%	9.0%	9.0%
2008	26.4%	13.1%	6.5%	9.6%	10.9%	11.2%	11.3%	10.7%	10.5%	9.9%
2009	71.9%	8.6%	13.4%	12.9%	12.2%	12.2%	11.7%	11.5%	10.9%	10.7%
2010	-42.6%	8.4%	5.6%	3.7%	3.0%	1.8%	1.5%	0.7%	0.2%	
2011	0.5%	1.1%	-0.3%	-0.7%	-0.6%	-0.1%	-1.0%	-1.3%		
2012	1.8%	1.7%	3.7%	4.7%	4.0%	2.4%	1.9%			
2013	18.2%	7.2%	8.7%	5.2%	2.5%	1.0%				
2014	12.4%	12.1%	6.3%	3.4%	1.6%					
2015	-10.2%	6.9%	2.9%	0.9%						
2016	8.6%	2.2%	2.0%							
2017	13.9%	5.5%								
2018	18.5%									
	al [2]									
	rend <sup>[2]</sup>	E 40/	4.00/	4.00/	E 00/	E 00/	0.007	0.00/	0.40/	0.007
All-Year	0.9%	5.1%	4.6%	4.6%	5.0%	5.8%	6.9%	8.0%	9.1%	9.8%
		5.1% 0.916	4.6% 0.917	4.6% 0.883	5.0% 0.861	5.8% 0.859	6.9% 0.861	8.0% 0.870	9.1% 0.889	9.8% 0.908
All-Year R <sup>2</sup>	0.9% 0.018	0.916	0.917	0.883	0.861	0.859	0.861	0.870	0.889	0.908
All-Year R <sup>2</sup> 14-Year	0.9% 0.018 4.1%	0.916 6.0%	0.917 4.5%	0.883 3.7%	0.861 3.6%	0.859 4.1%	0.861 5.0%	0.870 5.8%	0.889 6.8%	0.908 8.1%
All-Year R <sup>2</sup>	0.9% 0.018	0.916	0.917	0.883	0.861	0.859	0.861	0.870	0.889	0.908
All-Year R <sup>2</sup> 14-Year R <sup>2</sup>	0.9% 0.018 4.1% 0.424	0.916 6.0% 0.963	0.917 4.5% 0.864	0.883 3.7% 0.825	0.861 3.6% 0.829	0.859 4.1% 0.826	0.861 5.0% 0.822	0.870 5.8% 0.844	0.889 6.8% 0.862	0.908 8.1% 0.860
All-Year R <sup>2</sup> 14-Year	0.9% 0.018 4.1%	0.916 6.0%	0.917 4.5%	0.883 3.7%	0.861 3.6%	0.859 4.1%	0.861 5.0%	0.870 5.8%	0.889 6.8%	0.908 8.1%

 $<sup>\</sup>ensuremath{^{[1]}}$  All paid ALAE exclude the paid cost of medical cost containment programs.

Source: WCIRB accident year experience calls.

<sup>[2]</sup> Trend is based on exponential distribution.

### Estimated Ultimate ALAE Per Indemnity Claim - Statewide

		Paid ALAE			Cumulative		Estimated	
	Paid ALAE <sup>[1]</sup>	Cumulative	Estimated	Indemnity	Count	Estimated	Ult. ALAE	
Acc.	@3/31/18		Ult. ALAE	Claim Counts	Development	Ultimate	Per Indemnity	Annual
<u>Year</u>	<u>(in \$000)</u>	Factors <sup>[2]</sup>	<u>(in \$000)</u>	@3/31/18	Factors <sup>[3]</sup>	Ind. Counts	<u>Claim</u>	<u>Change</u>
	(1)	(2)	(3)=(1)x(2)	(4)	(5)	(6)=(4)x(5)	(7)=(3)/(6)x1000	
1991	449,353	1.046	470,162	249,754	1.000	249,774	1,882	
1992	348,967	1.050	366,312	198,452	1.000	198,456	1,846	-1.9%
1993	254,565	1.052	267,923	156,142	1.000	156,142	1,716	-7.0%
1994	238,972	1.057	252,528	143,741	1.000	143,748	1,757	2.4%
1995	266,384	1.061	282,718	135,182	1.000	135,228	2,091	19.0%
1996	311,901	1.068	333,012	133,134	1.000	133,169	2,501	19.6%
1997	397,287	1.073	426,434	137,288	1.000	137,310	3,106	24.2%
1998	575,128	1.080	621,296	147,461	1.000	147,489	4,213	35.6%
1999	628,184	1.089	683,953	148,662	1.000	148,689	4,600	9.2%
2000	778,274	1.097	853,482	161,978	1.000	161,992	5,269	14.5%
2001	980,065	1.106	1,083,978	185,684	1.000	185,674	5,838	10.8%
2002	1,040,004	1.116	1,160,445	194,699	1.000	194,734	5,959	2.1%
2003	1,046,852	1.126	1,178,880	184,179	1.002	184,467	6,391	7.2%
2004	881,556	1.137	1,002,047	158,918	1.001	159,137	6,297	-1.5%
2005	781,534	1.150	898,636	139,513	1.001	139,681	6,434	2.2%
2006	816,529	1.168	954,013	133,200	1.001	133,341	7,155	11.2%
2007	868,972	1.190	1,033,970	130,220	1.001	130,332	7,933	10.9%
2008	904,424	1.216	1,099,336	122,918	1.001	123,064	8,933	12.6%
2009	924,673	1.248	1,154,262	113,619	1.001	113,778	10,145	13.6%
2010	951,219	1.291	1,227,877	118,288	1.002	118,493	10,362	2.1%
2011	927,151	1.348	1,249,799	120,379	1.003	120,726	10,352	-0.1%
2012	943,285	1.435	1,353,910	127,211	1.005	127,844	10,590	2.3%
2013	923,940	1.568	1,448,657	134,906	1.008	136,015	10,651	0.6%
2014	856,466	1.781	1,525,731	139,690	1.013	141,549	10,779	1.2%
2015	728,422	2.197	1,600,549	143,302	1.023	146,611	10,917	1.3%
2016	518,049	3.244	1,680,479	143,310	1.044	149,555	11,237	2.9%
2017	200,707	9.018	1,809,915	131,245	1.158	152,030	11,905	5.9%

<b>Estimated Annual Exponential Trend Base</b>	d on:	<u>R</u>		
2005 to	2017	4.4%	0.811	
2013 to	2017	2.7%	0.885	

<sup>[1]</sup> All paid ALAE exclude the paid cost of medical cost containment programs.

<sup>[2]</sup> Based on private insurers latest year paid ALAE age-to-age development from Exhibit 13.1.

<sup>[3]</sup> See Exhibit 13.3.

### Estimated Ultimate ALAE Per Indemnity Claim - Private Insurers

			Estimated		Cumulative		Estimated	
	Paid ALAE <sup>[1]</sup>	Cumulative	Ultimate	Indemnity	Count	Estimated	Ultimate ALAE	
Acc.		•	ALAE	Claim Counts	Development	Ultimate	Per Indemnity	Annual
<u>Year</u>	(in \$000)	Factors <sup>[2]</sup>	(in \$000)	@3/31/17	Factors <sup>[3]</sup>	Ind. Counts	Claim	<u>Change</u>
	(1)	(2)	(3)=(1)x(2)	(4)	(5)	(6)=(4)x(5)	$(7)=(3)/(6)\times 1000$	
1991	414,738	1.046	433,944	175,293	1.000	175,312	2,475	
1992	318,683	1.050	334,523	141,934	1.000	141,935	2,357	-4.8%
1993	236,248	1.052	248,644	113,534	1.000	113,535	2,190	-7.1%
1994	219,226	1.057	231,662	105,426	1.000	105,440	2,197	0.3%
1995	240,766	1.061	255,528	101,337	1.000	101,387	2,520	14.7%
1996	286,968	1.068	306,391	103,174	1.000	103,211	2,969	17.8%
1997	363,688	1.073	390,370	104,728	1.000	104,745	3,727	25.5%
1998	501,628	1.080	541,895	112,436	1.000	112,456	4,819	29.3%
1999	551,664	1.089	600,639	116,363	1.000	116,389	5,161	7.1%
2000	655,355	1.097	718,685	118,410	1.000	118,432	6,068	17.6%
2001	777,451	1.106	859,882	113,951	1.000	113,951	7,546	24.4%
2002	816,972	1.116	911,584	112,961	1.000	113,001	8,067	6.9%
2003	826,061	1.126	930,243	108,288	1.002	108,543	8,570	6.2%
2004	708,976	1.137	805,879	99,388	1.003	99,642	8,088	-5.6%
2005	662,970	1.150	762,307	97,235	1.003	97,514	7,817	-3.3%
2006	728,664	1.168	851,353	104,178	1.003	104,520	8,145	4.2%
2007	799,582	1.190	951,404	107,292	1.003	107,658	8,837	8.5%
2008	844,272	1.216	1,026,221	105,499	1.004	105,931	9,688	9.6%
2009	870,313	1.248	1,086,405	100,756	1.005	101,259	10,729	10.7%
2010	907,177	1.291	1,171,026	108,531	1.006	109,176	10,726	0.0%
2011	891,946	1.348	1,202,342	112,654	1.008	113,516	10,592	-1.3%
2012	912,912	1.435	1,310,316	120,730	1.010	121,993	10,741	1.4%
2013	890,026	1.568	1,395,483	126,949	1.014	128,778	10,836	0.9%
2014	817,392	1.781	1,456,123	129,182	1.021	131,849	11,044	1.9%
2015	698,287	2.197	1,534,334	132,795	1.033	137,208	11,183	1.3%
2016	500,690	3.244	1,624,167	134,549	1.058	142,382	11,407	2.0%
2017	194,945	9.018	1,757,959	123,405	1.184	146,071	12,035	5.5%

Estimated Annual Exponential Trend Based on:					
	2005 to 2017	3.1%	0.821		
	2013 to 2017	2.5%	0.910		

 $<sup>\</sup>ensuremath{^{[1]}}$  All paid ALAE exclude the paid cost of medical cost containment programs.

<sup>[2]</sup> Based on the latest year paid ALAE age-to-age development from Exhibit 13.1

<sup>[3]</sup> Based on analogous Exhibit 13.3, applicable to private insurers only.

### Ratio of Accident Year Incremental Paid ALAE<sup>[1]</sup> to Indemnity Claims Inventory<sup>[2]</sup> By Payment Year - Private Insurers

Acc.							Pay	ment Year							
Year	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	<u>2016</u>	2017	2018
1989	1,007	1,076	635	1,143	1,062	1,029	1,125	1,143	1,344	1,524	1,471	1,497	1,635	1,947	1,424
1990	1,315	1,572	987	2,157	1,139	1,274	1,193	1,355	1,542	1,432	1,812	1,584	1,630	1,833	1,655
1991	1,370	1,729	834	1,697	1,577	1,256	1,495	1,388	1,574	1,438	1,789	1,648	1,425	2,204	2,142
1992	1,478	1,724	1,416	1,837	1,653	1,405	1,827	1,389	1,669	1,502	1,636	1,587	1,834	1,772	1,952
1993	1,741	2,105	1,502	2,157	1,833	1,541	1,927	1,664	1,886	1,800	1,951	1,979	2,176	2,318	2,039
1994	1,410	1,470	1,686	1,932	1,717	1,617	1,646	1,576	1,632	1,833	1,663	2,110	1,707	1,845	1,679
1995	2,175	1,618	1,671	1,766	1,849	1,766	1,916	1,772	1,672	2,033	2,051	2,112	2,009	2,468	2,034
1996	2,839	2,166	2,027	1,997	1,979	1,947	1,946	1,686	2,011	2,085	2,144	2,076	2,312	2,141	1,952
1997	3,218	2,600	2,378	2,409	2,347	2,287	2,314	2,225	2,414	2,353	2,147	2,220	2,266	2,342	2,319
1998	3,042	2,979	2,556	2,484	2,502	2,336	2,432	2,381	2,277	2,340	2,344	2,320	2,512	2,391	2,578
1999	2,736	2,646	2,529	2,629	2,403	2,646	2,804	2,545	2,698	2,641	2,332	2,142	2,399	2,573	2,168
2000	2,473	2,283	2,525	2,805	2,720	2,864	2,854	2,740	2,803	2,842	2,539	2,580	2,828	2,698	2,634
2001	2,103	2,964	2,284	2,764	2,811	2,873	2,654	2,736	2,755	2,778	2,801	3,276	3,199	2,676	2,692
2002	1,956	2,799	2,537	2,873	2,910	3,083	2,899	2,967	3,021	2,915	3,015	3,416	3,259	3,272	3,230
2003	864	2,334	2,577	2,881	2,947	3,058	3,032	3,216	3,224	3,546	3,397	3,579	3,720	3,259	3,064
2004	67	820	2,100	2,676	3,009	3,077	3,145	3,263	3,130	3,060	3,306	3,544	3,410	3,157	3,075
2005		69	768	1,986	2,649	2,916	3,070	3,251	3,284	3,317	3,438	3,532	3,882	3,561	3,613
2006			106	782	2,162	2,758	2,992	3,243	3,474	3,296	3,404	3,575	3,457	3,210	3,275
2007				71	846	2,333	2,807	3,192	3,452	3,603	3,686	3,603	3,811	3,574	3,455
2008					85	939	2,399	3,110	3,500	3,591	3,702	3,827	3,954	3,469	3,725
2009						150	1,034	2,742	3,391	3,644	3,820	3,939	4,059	3,461	3,819
2010							87	1,129	2,898	3,450	3,743	3,891	4,161	3,722	3,981
2011								88	1,147	2,879	3,460	3,863	4,141	3,889	4,125
2012									90	1,147	3,007	3,687	4,041	3,930	4,153
2013										101	1,237	3,221	3,732	3,868	4,049
2014											144	1,375	3,360	3,767	3,938
2015												104	1,468	3,424	3,813
2016													113	1,496	3,566
2017														128	1,579
2018															152
ALAE per															
Claim	1,751	2,013	1,846	1,951	1,977	2,104	2,184	2,354	2,506	2,565	2,670	2,852	2,975	2,917	2,997
Annual															
Change	9.7%	15.0%	-8.3%	5.7%	1.4%	6.4%	3.8%	7.8%	6.5%	2.4%	4.1%	6.8%	4.3%	-2.0%	2.8%
					Estimat	ed Annual E	Exponential	Trend Base	ed on Payme	ent Year:	R <sup>2</sup>				
									006-2018	4.5%	0.976				

 $<sup>\</sup>ensuremath{^{[1]}}$  All paid ALAE exclude the paid cost of medical cost containment programs.

2013-2018

3.1%

0.850

Source: WCIRB quarterly calls for experience

<sup>[2]</sup> Indemnity claims inventory is the sum of indemnity claims open as of April 1 of Year N-1 and newly-reported indemnity claims between April 1 of year N-1 and March 31 of year N.

## Paid Allocated Loss Adjustment Expense Development - Private Insurers As of March 31, 2018

Accident							Age-to-	Age Devel	opment (ir	months):							
<u>Year</u> 1985	<u>15-27</u>	27-39	<u>39-51</u>	<u>51-63</u>	<u>63-75</u>	75-87 1.050	87-99	99-111	111-123	123-135	135-147	147-159	<u>159-171</u>	<u>171-183</u>	183-195	<u>195-207</u>	-
1985					1.101	1.059 1.055	1.035 1.036	1.023 1.023	1.013 1.017	1.036 1.010	1.009 1.011	1.008 1.009	1.010 1.009	1.006 1.010	1.011 1.005	1.003 1.005	
1987				1.154	1.086	1.051	1.031	1.022	1.015	1.012	1.009	1.013	1.010	1.006	1.004	1.004	
1988			1.292	1.145	1.085	1.048	1.033	1.021	1.014	1.011	1.011	1.014	1.004	1.004	1.004	1.004	
1989	2.057	1.705	1.299	1.148	1.102	1.079	1.040	1.026	1.017	1.011	1.007	1.004	1.005	1.005	1.004	1.005	
1990 1991	2.957 2.921	1.627 1.552	1.276 1.252	1.149 1.128	1.097 1.062	1.046 1.047	1.032 1.025	1.020 1.017	1.014 1.012	1.009 1.007	1.007 1.007	1.006 1.005	1.005 1.005	1.005 1.005	1.006 1.006	1.006 1.005	
1992	2.511	1.512	1.229	1.102	1.074	1.045	1.027	1.018	1.011	1.009	1.007	1.007	1.008	1.005	1.006	1.005	
1993	2.417	1.527	1.218	1.127	1.076	1.047	1.032	1.028	1.017	1.014	1.010	1.012	1.011	1.009	1.008	1.006	
1994	2.485	1.498	1.231	1.117	1.082	1.045	1.036	1.023	1.020	1.014	1.019	1.017	1.013	1.011	1.008	1.007	
1995 1996	2.550 2.454	1.569 1.490	1.237 1.239	1.132 1.114	1.072 1.072	1.046 1.056	1.038 1.046	1.030 1.036	1.022 1.031	1.022 1.026	1.019 1.021	1.017 1.017	1.015 1.014	1.013 1.008	1.010 1.011	1.009 1.009	
1997	2.424	1.511	1.194	1.114	1.072	1.064	1.040	1.040	1.031	1.025	1.021	1.017	1.014	1.013	1.011	1.009	
1998	2.618	1.463	1.229	1.139	1.102	1.083	1.055	1.041	1.028	1.023	1.020	1.017	1.014	1.013	1.011	1.011	
1999	2.514	1.559	1.256	1.152	1.111	1.076	1.058	1.039	1.033	1.027	1.020	1.018	1.015	1.013	1.011	1.011	
2000	2.801	1.593	1.262	1.166	1.110	1.079	1.051	1.042	1.030	1.024	1.020	1.018	1.015	1.014	1.013	1.010	
2001 2002	3.053 2.790	1.597 1.592	1.291 1.261	1.156 1.153	1.108 1.102	1.075 1.064	1.052 1.040	1.034 1.031	1.028 1.025	1.023 1.020	1.019 1.017	1.016 1.016	1.017 1.013	1.014 1.011	1.010 1.009	1.009	
2003	2.931	1.550	1.267	1.155	1.088	1.057	1.042	1.032	1.028	1.022	1.019	1.017	1.012	1.009	1.000		
2004	2.785	1.572	1.282	1.149	1.090	1.064	1.045	1.033	1.029	1.024	1.019	1.014	1.012				
2005	2.741	1.599	1.285	1.157	1.104	1.072	1.053	1.042	1.032	1.027	1.020	1.016					
2006 2007	2.879 2.902	1.591 1.571	1.278 1.291	1.166 1.173	1.108 1.116	1.075 1.081	1.056 1.054	1.043 1.043	1.032 1.029	1.023 1.022	1.018						
2007	2.833	1.621	1.311	1.173	1.115	1.061	1.054	1.043	1.029	1.022							
2009	3.006	1.623	1.303	1.178	1.112	1.076	1.050	1.034									
2010	2.944	1.591	1.295	1.166	1.108	1.068	1.044										
2011	2.943	1.595	1.297	1.170	1.098	1.065											
2012 2013	3.042 2.998	1.603 1.552	1.286 1.253	1.153 1.136	1.092												
2014	2.881	1.509	1.233	1.150													
2015	2.781	1.476															
2016	2.780																
	Latest Ye	ar															
Age-to-Age	2.780	1.476	1.233	1.136	1.092	1.065	1.044	1.034	1.027	1.022	1.018	1.016	1.012	1.009	1.009		
Cumulative	9.018	3.244	2.197	1.781	1.568	1.435	1.348	1.291	1.248	1.216	1.190	1.168	1.150	1.137	1.126		
A 4 A		ithmetics A		4.450	4.400	4.070	4.050	4.000	4 000	4.004	4.040	4.040	4.040	4.040	4.044		
Age-to-Age Cumulative		1.512 3.548	1.257 2.346	1.153 1.866	1.100 1.618	1.070 1.471	1.050 1.376	1.038 1.311	1.030 1.263	1.024 1.227	1.019 1.198	1.016 1.175	1.012 1.157	1.012 1.143	1.011 1.130		
		Excluding															
Age-to-Age	2.779	1.563	1.266	1.148	1.095	1.063	1.043	1.031	1.023	1.019	1.015	1.014	1.011	1.009	1.008		
Cumulative	9.617	3.461	2.214	1.749	1.524	1.392	1.309	1.255	1.217	1.190	1.167	1.150	1.135	1.122	1.112		
Accident							Δι	ge-to-Age	Develonm	ent (in moi	nths):						
<u>Year</u>	195-207	207-219	219-231	231-243	243-255	255-267	267-279	279-291	291-303	303-315	315-327	327-339	339-351	<u>351-363</u>	363-375	375-387	387-399
1985	1.003	1.005	1.005	1.004	1.003	1.005	1.006	1.005	1.003	1.004	1.004	1.004	1.004	1.006	1.004	1.003	1.003
1986	1.005	1.004	1.005	1.007	1.003	1.006	1.005	1.004	1.005	1.005	1.006	1.007	1.006	1.006	1.005	1.004	
1987 1988	1.004 1.004	1.004 1.004	1.006 1.005	1.006 1.005	1.008 1.005	1.004 1.003	1.004 1.005	1.006 1.004	1.005 1.004	1.004 1.005	1.005 1.004	1.006 1.004	1.004 1.003	1.004 1.003	1.004		
1989	1.004	1.004	1.003	1.003	1.003	1.003	1.003	1.004	1.004	1.003	1.004	1.004	1.003	1.003			
1990	1.006	1.004	1.004	1.002	1.003	1.003	1.003	1.003	1.003	1.002	1.003	1.002					
1991	1.005	1.003	1.002	1.003	1.003	1.003	1.003	1.003	1.002	1.003	1.003						
1992	1.005	1.003	1.004	1.004	1.003	1.003	1.003	1.003	1.003	1.003							
1993 1994	1.006 1.007	1.006 1.007	1.007 1.007	1.006 1.006	1.006 1.007	1.005 1.005	1.005 1.005	1.005 1.004	1.004								
1994	1.007	1.007	1.007	1.008	1.007	1.003	1.005	1.004									
1996			1.008	1.008	1.006	1.005											
	1.009	1.009	1.000		1.000	1.003											
1997	1.009	1.008	1.008	1.007	1.006	1.003											
1997 1998	1.009 1.011	1.008 1.011	1.008 1.009			1.003											
1997 1998 1999	1.009 1.011 1.011	1.008 1.011 1.009	1.008	1.007		1.003											
1997 1998	1.009 1.011	1.008 1.011	1.008 1.009	1.007		1.003											
1997 1998 1999 2000	1.009 1.011 1.011 1.010 1.009	1.008 1.011 1.009 1.009	1.008 1.009	1.007		1.003											
1997 1998 1999 2000 2001	1.009 1.011 1.011 1.010 1.009	1.008 1.011 1.009 1.009	1.008 1.009 1.007	1.007 1.008	1.006		1.000	1.004	1.004	1.000	1.002	1,000	1,000	1.002	1.004	1.004	1.000
1997 1998 1999 2000 2001	1.009 1.011 1.011 1.010 1.009 Latest Ye 1.009	1.008 1.011 1.009 1.009	1.008 1.009 1.007	1.007 1.008	1.006	1.005	1.006 1.068	1.004 1.061	1.004 1.057	1.003 1.052	1.003 1.050	1.002 1.046	1.003 1.043	1.003	1.004 1.038	1.004 1.035	1.003 1.033
1997 1998 1999 2000 2001	1.009 1.011 1.011 1.010 1.009 Latest Ye 1.009 1.116	1.008 1.011 1.009 1.009 ar 1.009 1.106	1.008 1.009 1.007 1.007	1.007 1.008	1.006		1.006 1.068	1.004 1.061	1.004 1.057	1.003 1.052	1.003 1.050	1.002 1.046	1.003 1.043	1.003 1.040	1.004 1.038	1.004 1.035	1.003 1.033
1997 1998 1999 2000 2001 Age-to-Age Cumulative	1.009 1.011 1.011 1.010 1.009 Latest Ye 1.009 1.116 3-Year Ar	1.008 1.011 1.009 1.009 ar 1.009 1.106	1.008 1.009 1.007 1.007 1.007 4.097	1.007 1.008 1.008 1.008	1.006 1.006 1.080	1.005 1.073	1.068	1.061	1.057	1.052	1.050	1.046	1.043	1.040	1.038	1.035	1.033
1997 1998 1999 2000 2001	1.009 1.011 1.011 1.010 1.009 Latest Ye 1.009 1.116 3-Year Ar 1.010	1.008 1.011 1.009 1.009 ar 1.009 1.106	1.008 1.009 1.007 1.007	1.007 1.008	1.006	1.005											
1997 1998 1999 2000 2001 Age-to-Age Cumulative	1.009 1.011 1.011 1.010 1.009 Latest Ye 1.009 1.116 3-Year Ar 1.010 1.118	1.008 1.011 1.009 1.009 1.009 ar 1.009 1.106 ithmetics	1.008 1.009 1.007 1.007 1.097 Average 1.008 1.096	1.007 1.008 1.008 1.008 1.008 1.088	1.006 1.006 1.080 1.007	1.005 1.073 1.006	1.068	1.061	1.057	1.052	1.050	1.046 1.003	1.043	1.040 1.004	1.038	1.035 1.004	1.033
1997 1998 1999 2000 2001 Age-to-Age Cumulative	1.009 1.011 1.011 1.010 1.009 Latest Ye 1.009 1.116 3-Year Ar 1.010 1.118	1.008 1.011 1.009 1.009 1.009 1.106 ithmetics 1.010 1.107	1.008 1.009 1.007 1.007 1.097 Average 1.008 1.096	1.007 1.008 1.008 1.008 1.008 1.088	1.006 1.006 1.080 1.007	1.005 1.073 1.006	1.068	1.061	1.057	1.052	1.050	1.046 1.003	1.043	1.040 1.004	1.038	1.035 1.004	1.033

Note: Factors in italics are based on powertail fit to the "3-Year Arithmetics Average" factors. Source: WCIRB accident year experience calls. Excludes MCCP costs.

### Quarterly Paid ALAE Loss Development Factors $^{[1]}$ - Private Insurers

Age in Months	2002	2002	2004	2005	2006	2007	2008	Accide 2009	nt Year	2011	2012	2012	2014	2015	2016	2017
3 - 6	<u>2002</u>	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u> 7.976	7.570	5.434	<u>2010</u> 9.136	<u>2011</u> 8.769	<u>2012</u> 8.694	2013 8.580	2014 6.325	<u>2015</u> 9.969	<u>2016</u> 8.973	<u>2017</u> 8.931
6 - 9					2.427	3.016	2.765	2.630	3.023	3.176	3.213	3.058	3.168	3.182	3.155	3.050
9 - 12					2.022	2.078	2.021	2.034	2.077	2.165	2.114	2.132	2.160	2.111	2.100	2.130
12 - 15					1.653	1.627	1.687	1.724	1.737	1.701	1.713	1.785	1.738	1.712	1.773	1.697
15 - 18					1.415	1.486	1.494	1.509	1.482	1.486	1.510	1.495	1.491	1.473	1.488	
18 - 21				1.318	1.357	1.328	1.289	1.326	1.334	1.343	1.338	1.361	1.330	1.306	1.307	
21 - 24				1.249	1.255	1.234	1.237	1.255	1.253	1.248	1.249	1.241	1.239	1.223	1.226	
24 - 27				1.192	1.187	1.191	1.190	1.197	1.189	1.186	1.205	1.188	1.170	1.182	1.166	
27 - 30				1.151	1.165	1.167	1.172	1.170	1.158	1.163	1.164	1.158	1.145	1.141		
30 - 33			1.127	1.145	1.128	1.119	1.135	1.138	1.133	1.131	1.138	1.124	1.113	1.110		
33 - 36			1.113	1.110	1.107	1.103	1.111	1.114	1.113	1.108	1.106	1.102	1.093	1.088		
36 - 39			1.093	1.087	1.093	1.090	1.097	1.094	1.091	1.095	1.094	1.082	1.083	1.072		
39 - 42			1.076	1.083	1.083	1.086	1.096	1.082	1.083	1.083	1.083	1.074	1.070			
42 - 45		1.063	1.077	1.068	1.063	1.069	1.069	1.074	1.069	1.073	1.071	1.059	1.056			
45 - 48		1.059	1.057	1.058	1.057	1.059	1.063	1.064	1.062	1.061	1.058	1.053	1.050			
48 - 51		1.049	1.039	1.050	1.050	1.050	1.052	1.053	1.053	1.052	1.048	1.046	1.040			
51 - 54		1.043	1.044	1.048	1.049	1.050	1.049	1.050	1.048	1.050	1.044	1.041				
54 - 57	1.038	1.045	1.037	1.037	1.038	1.043	1.045	1.043	1.040	1.044	1.037	1.034				
57 - 60	1.037	1.025	1.032	1.034	1.037	1.038	1.039	1.039	1.036	1.037	1.034	1.030				
60 - 63	1.031	1.027	1.028	1.030	1.032	1.032	1.034	1.034	1.032	1.030	1.030	1.024				
63 - 66	1.029	1.025	1.025	1.030	1.030	1.031	1.033	1.031	1.031	1.028	1.028					
66 - 69	1.027	1.023	1.022	1.026	1.027	1.029	1.028	1.028	1.028	1.024	1.023					
69 - 72	1.018	1.021	1.022	1.023	1.025	1.028	1.026	1.026	1.023	1.022	1.020					
72 - 75	1.014	1.017	1.018	1.021	1.022	1.023	1.023	1.022	1.021	1.020	1.018					
75 - 78	1.018	1.018	1.019	1.020	1.020	1.023	1.022	1.022	1.020	1.019						
78 - 81	1.017	1.013	1.015	1.019	1.019	1.020	1.020	1.020	1.017	1.017						
81 - 84 84 - 87	1.015 1.014	1.013 1.011	1.015 1.013	1.017 1.015	1.018 1.016	1.019 1.016	1.018 1.016	1.017 1.015	1.016 1.014	1.014 1.013						
84 - 87 87 - 90	1.013	1.012	1.013	1.013	1.015	1.015	1.016	1.013	1.012	1.013						
90 - 93	1.010	1.012	1.012	1.013	1.014	1.013	1.014	1.012	1.012							
93 - 96	1.010	1.011	1.011	1.013	1.013	1.013	1.013	1.012	1.010							
96 - 99	1.007	1.009	1.010	1.012	1.012	1.011	1.011	1.010	1.010							
99 - 102	1.008	1.009	1.009	1.012	1.012	1.012	1.011	1.009								
102 - 105	1.007	1.008	1.008	1.010	1.012	1.011	1.009	1.009								
105 - 108	1.008	1.008	1.008	1.010	1.010	1.010	1.008	1.008								
108 - 111	1.007	1.007	1.008	1.009	1.009	1.009	1.008	1.008								
111 - 114	1.007	1.008	1.008	1.009	1.009	1.008	1.007									
114 - 117	1.006	1.007	1.007	1.009	1.008	1.007	1.007									
117 - 120	1.006	1.007	1.007	1.008	1.008	1.007	1.006									
120 - 123	1.006	1.006	1.007	1.006	1.007	1.006	1.006									

<sup>[1]</sup> All paid allocated loss adjustment expense exclude the paid cost of medical cost containment programs.

Source: WCIRB quarterly calls for experience.

### Reported Indemnity Claim Count Development - Statewide

Acciden						Age-	to-Age D	evelopme	nt (in mor	nths):					
Year	15-27	27-39	<u>39-51</u>	<u>51-63</u>	63-75	<u>75-87</u>	<u>87-99</u>			123-135	135-147	147-159	<u>159-171</u>	<u>171-183</u>	183-195
1992															1.000
1993														1.000	1.000
1994													1.000	1.000	1.000
1995												1.000	1.000	1.001	1.001
1996											1.001	1.000	1.000	1.000	1.000
1997										1.000	1.000	1.000	1.000	1.000	1.000
1998									1.000	1.000	1.000	1.000	1.000	1.000	1.000
1999								1.000	1.000	1.000	1.001	1.000	1.000	1.000	1.000
2000						4 000	1.000	1.000	1.000	1.000	1.000	1.001	1.001	1.000	1.000
2001 2002					1.000	1.000 1.000	1.000 0.999	0.999 1.000	1.000 0.999	1.000 1.000	1.000 1.000	1.000 1.000	1.000 1.000	1.000 1.000	1.000 1.000
2002				1.000	0.998	0.999	0.999	0.999	1.000	1.000	1.000	1.000	1.000	1.000	1.000
2003			1.000	1.000	0.999	0.999	0.999	1.000	0.999	1.000	1.000	1.000	1.000	1.000	
2005		1.005	1.001	1.001	1.000	1.001	1.000	1.000	1.000	1.000	1.000	1.000			
2006	1.029	1.008	1.004	1.002	1.001	1.001	1.000	1.001	1.001	1.000	1.000				
2007	1.036	1.012	1.006	1.003	1.002	1.000	1.000	1.001	1.000	1.000					
2008	1.059	1.017	1.009	1.004	1.003	1.002	1.001	1.001	1.000						
2009	1.083	1.023	1.009	1.005	1.003	1.002	1.002	1.000							
2010	1.091	1.022	1.010	1.006	1.003	1.002	1.001								
2011	1.102	1.027	1.011	1.005	1.003	1.002									
2012	1.120	1.026	1.010	1.006	1.003										
2013 2014	1.101 1.105	1.024 1.023	1.009 1.010	1.005											
2014	1.105	1.023	1.010												
2016	1.110	1.020													
I.	Age-to-Age 1.110	ge (Latest 1.020	<u>Year)</u> 1.010	1.005	1.003	1.002	1.001	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000
п	Age-to-U		1.010	1.005	1.003	1.002	1.001	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000
	1.158	1.044	1.023	1.013	1.008	1.005	1.003	1.002	1.001	1.001	1.001	1.001	1.001	1.001	1.002
Acciden						to-Age De		,							
Year	<u>195-207</u>		<u>219-231</u>	<u>231-243</u>	<u>243-255</u>	<u>255-267</u>	<u>267-279</u>	<u>279-291</u>	<u>291-303</u>	<u>303-315</u>	<u>315-327</u>	<u>327-339</u>	<u>339-351</u>		
1989	1.001	0.996	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000		
1990	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000			
1991	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000				
1992 1993	1.000 1.000	1.000 1.000	1.000 1.000	1.000 1.000	1.000 1.000	1.000 1.000	1.000 1.000	1.000 1.000	1.000 1.000	1.000					
1993	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000						
1995	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000							
1996	1.000	1.000	1.000	1.000	1.000	1.000	1.000								
1997	1.000	1.000	1.000	1.000	1.000										
1998	1.000	1.000	1.000	1.000											
1999	1.000	1.000	1.000												
2000	1.000	1.000													
2001	1.000														

Source: WCIRB quarterly calls for experience

1.000

1.001

1.000

1.001

1.000

1.001

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1.000

1.000

1.000

1.000

I. Age-to-Age (Latest Year)

1.000 1.000

II. <u>Age-to-Ultimate</u> 1.002 1.001

### Projected Ratio of ALAE<sup>[1]</sup> to Losses - Statewide

Based on Estimated Accident Year Indemnity Claim Frequency and ALAE Severity For Policies with Effective Dates between January 1, 2019 and December 31, 2019

		Paid ALAE			Cumulative		Estimated
	Paid ALAE <sup>[1]</sup>	Cumulative	Estimated	Indemnity	Count	Estimated	Ult. ALAE
Acc.	@3/31/18	Development	Ult. ALAE	Claim Counts	Development	Ultimate	Per Indemnity
Year	(in \$000)	Factors[2]	(in \$000)	@3/31/18	Factors <sup>[3]</sup>	Ind. Counts	Claim
	(1)	(2)	(3)=(1)x(2)	(4)	(5)	(6)=(4)x(5)	$(7)=(3)/(6) \times 1000$
1991	449,353	1.046	470,162	249,754	1.000	249,774	1,882
1992	348,967	1.050	366,312	198,452	1.000	198,456	1,846
1993	254,565	1.052	267,923	156,142	1.000	156,142	1,716
1994	238,972	1.057	252,528	143,741	1.000	143,748	1,757
1995	266,384	1.061	282,718	135,182	1.000	135,228	2,091
1996	311,901	1.068	333,012	133,134	1.000	133,169	2,501
1997	397,287	1.073	426,434	137,288	1.000	137,310	3,106
1998	575,128	1.080	621,296	147,461	1.000	147,489	4,213
1999	628,184	1.089	683,953	148,662	1.000	148,689	4,600
2000	778,274	1.097	853,482	161,978	1.000	161,992	5,269
2001	980,065	1.106	1,083,978	185,684	1.000	185,674	5,838
2002	1,040,004	1.116	1,160,445	194,699	1.000	194,734	5,959
2003	1,046,852	1.126	1,178,880	184,179	1.002	184,467	6,391
2004	881,556	1.137	1,002,047	158,918	1.001	159,137	6,297
2005	781,534	1.150	898,636	139,513	1.001	139,681	6,434
2006	816,529	1.168	954,013	133,200	1.001	133,341	7,155
2007	868,972	1.190	1,033,970	130,220	1.001	130,332	7,933
2008	904,424	1.216	1,099,336	122,918	1.001	123,064	8,933
2009	924,673	1.248	1,154,262	113,619	1.001	113,778	10,145
2010	951,219	1.291	1,227,877	118,288	1.002	118,493	10,362
2011	927,151	1.348	1,249,799	120,379	1.003	120,726	10,352
2012	943,285	1.435	1,353,910	127,211	1.005	127,844	10,590
2013	923,940	1.568	1,448,657	134,906	1.008	136,015	10,651
2014	856,466	1.781	1,525,731	139,690	1.013	141,549	10,779
2015	728,422	2.197	1,600,549	143,302	1.023	146,611	10,917
2016	518,049	3.244	1,680,479	143,310	1.044	149,555	11,237
2017	200,707	9.018	1,809,915	131,245	1.158	152,030	11,905

### Projected Based on 2-Year Average of 2016 and 2017:

			Ult. ALAE per
	<u>Ultimate ALAE<sup>[6]</sup></u>	Ult. Ind. Counts[4]	Ind. Counts <sup>[5]</sup>
2018	1,825,375	149,876	12,179
2019	1,861,868	147,703	12,606
1/1/202	20 1,869,288	145,762	12,824
(a)	Projected ALAE Incurred (\$000):		1,869,288
(b)	Calendar Year 2017 Earned Premium <sup>[7]</sup> (\$000):		17,672,390
(c)	Projected Loss to Industry Average Filed Pure Premium Ratio <sup>[8]</sup> :		0.581
(d)	Premium Adjustment Factor for Calendar Year 2017 <sup>[9]</sup> :		0.964
(e)	Projected Losses (\$000): (b) x (c) x (d)		9,895,300
٠,	Ratio of ALAE to Losses Prior to Impact of SB 1160 and AB 1244: (a) /	(e)	18.9%
(g)	Impact of SB 1160 and AB 1244 <sup>[10]</sup>		-6.4%
(h)	Projected Ratio of ALAE to Losses after Impact of SB 1160 and AB 124	44:	
	$(f) \times [1.0 + (g)]$		17.7%

#### Notes:

- [1] All paid ALAE exclude the paid cost of medical cost containment programs.
- [2] Based on the private insurers latest year paid ALAE age-to-age development from Exhibit 13.1.
- [3] Based on the latest year indemnity claim count age-to-age development from Exhibit 13.3.
- [4] Estimated based on projected frequency trends for accident years 2017 to 2020. The estimated frequency changes are based on the projected growth in overall indemnity claim frequency (see Exhibit 12 of Item AC18-06-01 for accident year 2017 and Exhibit C7.2 of Item AC18-08-01 for accident years 2018 through 2020). These frequency trends were then applied to the ultimate indemnity claim counts estimated from averaging 2016 and 2017.
- [5] Severity is projected by applying an annual growth rate of 3.5%, which is based on the approximate average of the private insurers selected rate of growth in (i) estimated ultimate accident year ALAE severities from Exhibit 11.2 and (ii) paid ALAE per open indemnity claim from Exhibit 12, to the ultimate ALAE severity estimated from averaging 2016 and 2017.
- [6] Column(6) x Column(7) / 1,000.
- [7] Based on the reported earned premium for calendar year 2017 from the same group of insurers that reported the paid ALAE in column (1) and the indemnity claim counts in column (4) by accident year as of March 31, 2018.
- [8] See Exhibit 8 of Item AC18-06-01.
- [9] See Exhibit 5.2 of Item AC18-06-01.
- [10] Based on Attachment C of the WCIRB's Amended January 1, 2017 Pure Premium Rate Filing and an updated 40% reduction in lien filings.

Based on Estimated Accident Year Indemnity Claim Frequency and Private Insurers ALAE Severity For Policies with Effective Dates between January 1, 2019 and December 31, 2019

		Cumulative		Estimated	
	Indemnity	Count	Estimated	Ult. ALAE	Estimated
Acc.	Claim Counts	Development	Ultimate	Per Indemnity	Ult. ALAE
Year	@3/31/18	Factors <sup>[2]</sup>	Ind. Counts	Claim <sup>[3]</sup>	(in \$000)
	(1)	(2)	(3)=(1)x(2)	(4)	(5)=(3)x(4)
1991	249,754	1.000	249,774	2,475	618,257
1992	198,452	1.000	198,456	2,357	467,737
1993	156,142	1.000	156,142	2,190	341,955
1994	143,741	1.000	143,748	2,197	315,830
1995	135,182	1.000	135,228	2,520	340,819
1996	133,134	1.000	133,169	2,969	395,323
1997	137,288	1.000	137,310	3,727	511,737
1998	147,461	1.000	147,489	4,819	710,709
1999	148,662	1.000	148,689	5,161	767,326
2000	161,978	1.000	161,992	6,068	983,025
2001	185,684	1.000	185,674	7,546	1,401,107
2002	194,699	1.000	194,734	8,067	1,570,929
2003	184,179	1.002	184,467	8,570	1,580,928
2004	158,918	1.001	159,137	8,088	1,287,065
2005	139,513	1.001	139,681	7,817	1,091,936
2006	133,200	1.001	133,341	8,145	1,086,106
2007	130,220	1.001	130,332	8,837	1,151,782
2008	122,918	1.001	123,064	9,688	1,192,196
2009	113,619	1.001	113,778	10,729	1,220,720
2010	118,288	1.002	118,493	10,726	1,270,964
2011	120,379	1.003	120,726	10,592	1,278,713
2012	127,211	1.005	127,844	10,741	1,373,163
2013	134,906	1.008	136,015	10,836	1,473,903
2014	139,690	1.013	141,549	11,044	1,563,248
2015	143,302	1.023	146,611	11,183	1,639,482
2016	143,310	1.044	149,555	11,407	1,705,988
2017	131,245	1.158	152,030	12,035	1,829,672

#### Projected Based on 2-Year Average of 2016 and 2017:

	Ult. Ind. Counts <sup>[4]</sup>	Ind. Counts <sup>[5]</sup>	Ultimate ALAE <sup>[6]</sup>
2018	149,876	12,338	1,849,147
2019	147,703	12,770	1,886,116
1/1/2020	145,762	12,991	1,893,633
(a) Projected ALAE Incurred (\$000):			1,893,633
(b) Calendar Year 2017 Earned Premium [7] (\$000)	):		17,672,390

Ult. ALAE per

0.581

(d) Premium Adjustment Factor for Calendar Year 2017<sup>[9]</sup>: 0.964
(e) Projected Losses (\$000): (b) x (c) x (d) 9,895,300
(f) Ratio of ALAE to Losses Prior to Impact of SB 1160 and AB 1244: (a) / (e) 19.1%
(g) Impact of SB 1160 and AB 1244<sup>[10]</sup> -6.4%

(h) Projected Ratio of ALAE to Losses after Impact of SB 1160 and AB 1244:(f) x [1.0 + (g)]17.9%

#### Notes:

[1] All paid ALAE exclude the paid cost of medical cost containment programs.

(c) Projected Loss to Industry Average Filed Pure Premium Ratio<sup>[8]</sup>:

- [2] Based on the latest year indemnity claim count age-to-age development from Exhibit 13.3..
- [3] Based on estimated ultimate ALAE per indemnity for private insures from Exhibit 11.2.
- [4] Estimated based on projected frequency trends for accident years 2017 to 2020. The estimated frequency changes are based on the projected growth in overall indemnity claim frequency (see Exhibit 12 of Item AC18-06-01 for accident year 2017 and Exhibit C7.2 of Item AC18-08-01 for accident years 2018 through 2020). These frequency trends were then applied to the ultimate indemnity claim counts estimated from averaging 2016 and 2017.
- [5] Severity is projected by applying an annual growth rate of 3.5%, which is based on the approximate average of the private insurers selected rate of growth in (i) estimated ultimate accident year ALAE severities from Exhibit 11.2 and (ii) paid ALAE per open indemnity claim from Exhibit 12, to the ultimate ALAE severity estimated from averaging 2016 and 2017.
- [6] Column(6) x Column(7) / 1,000.
- [7] Based on the reported earned premium for calendar year 2017 from the same group of insurers that reported the paid ALAE in column (1) and the indemnity claim counts in column (4) by accident year as of March 31, 2018
- [8] See Exhibit 8 of Item AC18-06-01.
- [9] See Exhibit 5.2 of Item AC18-06-01.
- [10] Based on Attachment C of the WCIRB's Amended January 1, 2017 Pure Premium Rate Filing and an updated 40% reduction in lien filings.

#### Projected Ratio of ALAE<sup>[1]</sup> to Losses - Statewide

Based on Estimated Accident Year Indemnity Claim Frequency and Private Insurers ALAE Severity - Trend from Latest Year For Policies with Effective Dates between January 1, 2019 and December 31, 2019

		Cumulative		Estimated	
	Indemnity	Count	Estimated	Ult. ALAE	Estimated
Acc.	Claim Counts	Development	Ultimate	Per Indemnity	Ult. ALAE
Year	@3/31/18	Factors[2]	Ind. Counts	Claim <sup>[3]</sup>	(in \$000)
	(1)	(2)	(3)=(1)x(2)	(4)	(5)=(3)x(4)
1991	249,754	1.000	249,774	2,475	618,257
1992	198,452	1.000	198,456	2,357	467,737
1993	156,142	1.000	156,142	2,190	341,955
1994	143,741	1.000	143,748	2,197	315,830
1995	135,182	1.000	135,228	2,520	340,819
1996	133,134	1.000	133,169	2,969	395,323
1997	137,288	1.000	137,310	3,727	511,737
1998	147,461	1.000	147,489	4,819	710,709
1999	148,662	1.000	148,689	5,161	767,326
2000	161,978	1.000	161,992	6,068	983,025
2001	185,684	1.000	185,674	7,546	1,401,107
2002	194,699	1.000	194,734	8,067	1,570,929
2003	184,179	1.002	184,467	8,570	1,580,928
2004	158,918	1.001	159,137	8,088	1,287,065
2005	139,513	1.001	139,681	7,817	1,091,936
2006	133,200	1.001	133,341	8,145	1,086,106
2007	130,220	1.001	130,332	8,837	1,151,782
2008	122,918	1.001	123,064	9,688	1,192,196
2009	113,619	1.001	113,778	10,729	1,220,720
2010	118,288	1.002	118,493	10,726	1,270,964
2011	120,379	1.003	120,726	10,592	1,278,713
2012	127,211	1.005	127,844	10,741	1,373,163
2013	134,906	1.008	136,015	10,836	1,473,903
2014	139,690	1.013	141,549	11,044	1,563,248
2015	143,302	1.023	146,611	11,183	1,639,482
2016	143,310	1.044	149,555	11,407	1,705,988
2017	131,245	1.158	152,030	12,035	1,829,672

### Projected Based on Latest Year

	Ult. Ind. Counts <sup>[4]</sup>	Ind. Counts <sup>[5]</sup>	Ultimate ALAE <sup>[6]</sup>
2018	151,346	12,456	1,885,189
2019	149,152	12,892	1,922,879
1/1/2020	147,192	13,116	1,930,542

Ult. ALAE per

(a) Projected ALAE Incurred (\$000):	1,930,542
(b) Calendar Year 2017 Earned Premium <sup>[7]</sup> (\$000):	17,672,390
(c) Projected Loss to Industry Average Filed Pure Premium Ratio <sup>[8]</sup> :	0.581
(d) Premium Adjustment Factor for Calendar Year 2017 <sup>[9]</sup> :	0.964
(e) Projected Losses (\$000): (b) x (c) x (d)	9,895,300
(f) Ratio of ALAE to Losses Prior to Impact of SB 1160 and AB 1244: (a) / (e)	19.5%
(g) Impact of SB 1160 and AB 1244 <sup>[10]</sup>	-6.4%
(h) Projected Ratio of ALAE to Losses after Impact of SB 1160 and AB 1244:	
$(f) \times [1.0 + (g)]$	18.3%

- [1] All paid ALAE exclude the paid cost of medical cost containment programs.
- [2] Based on the latest year indemnity claim count age-to-age development from Exhibit 13.3.
- [3] Based on estimated ultimate ALAE per indemnity for private insures from Exhibit 11.2.
- [4] Estimated based on projected frequency trends for accident years 2018 to 2020. The estimated frequency changes are based on the projected growth in overall indemnity claim frequency (see see Exhibit C7.2 in Item AC18-08-01). These frequency trends were then applied to the 2017 ultimate indemnity claim counts.
- [5] Severity is projected by applying an annual growth rate of 3.5%, which is based on the approximate average of the private insurers selected rate of growth in (i) estimated ultimate accident year ALAE severities from Exhibit 11.2 and (ii) paid ALAE per open indemnity claim from Exhibit 12, to the 2017 ultimate ALAE severity.
- [6] Column(6) x Column(7) / 1,000.
- <sup>[7]</sup> Based on the reported earned premium for calendar year 2017 from the same group of insurers that reported the paid ALAE in column (1) and the indemnity claim counts in column (4) by accident year as of March 31, 2018.
- [8] See Exhibit 8 of Item AC18-06-01.
- [9] See Exhibit 5.2 of Item AC18-06-01.
- [10] Based on Attachment C of the WCIRB's Amended January 1, 2017 Pure Premium Rate Filing and an updated 40%

### Projected Ultimate ALAE as a Percent of Ultimate Losses

Using Private Insurers Ultimate ALAE and Statewide Ultimate Losses
For Policies with Effective Dates between January 1, 2019 and December 31, 2019
Latest Year Development Factors

				Ultimate	Ultimate	Ultimate
	Paid ALAE as		Ultimate ALAE	On-level	On-level	ALAE as
Accident	% of Premium	Development	as % of	Indemnity as	Medical as	% of Ultimate
<u>Year</u>	at 3/31/18	<u>Factors</u>	<u>Premium</u>	% of Premium	% of Premium	On-level Loss
	(1)	(2)	(3)	(4)	(5)	(6)
1988	4.0%	1.038	4.2%	49.1%	27.4%	5.5%
1989	5.9%	1.040	6.1%	50.2%	28.5%	7.8%
1990	7.3%	1.043	7.6%	46.7%	26.0%	10.5%
1991	9.1%	1.046	9.5%	41.1%	23.3%	14.7%
1992	7.1%	1.050	7.4%	35.7%	20.5%	13.2%
1993	4.9%	1.052	5.2%	35.6%	20.5%	9.3%
1994	5.2%	1.057	5.5%	42.4%	24.9%	8.1%
1995	7.9%	1.061	8.3%	56.8%	36.1%	9.0%
1996	9.3%	1.068	10.0%	59.4%	38.2%	10.2%
1997	10.9%	1.073	11.7%	60.2%	42.5%	11.4%
1998	13.8%	1.080	15.0%	60.4%	49.3%	13.6%
1999	14.6%	1.089	15.9%	58.9%	39.8%	16.1%
2000	13.1%	1.097	14.4%	47.5%	33.4%	17.8%
2001	11.7%	1.106	13.0%	39.6%	27.1%	19.4%
2002	10.1%	1.116	11.3%	30.2%	21.9%	21.6%
2003	6.9%	1.126	7.8%	19.8%	14.8%	22.5%
2004	4.7%	1.137	5.4%	16.3%	15.3%	17.0%
2005	4.3%	1.150	5.0%	19.0%	17.5%	13.6%
2006	5.3%	1.168	6.2%	24.3%	23.9%	12.9%
2007	7.3%	1.190	8.7%	32.4%	33.3%	13.3%
2008	9.3%	1.216	11.3%	38.8%	41.9%	14.0%
2009	11.4%	1.248	14.2%	44.7%	48.8%	15.2%
2010	11.0%	1.291	14.2%	42.9%	48.6%	15.5%
2011	9.8%	1.348	13.2%	39.5%	43.2%	16.0%
2012	8.5%	1.435	12.2%	35.0%	39.4%	16.4%
2013	6.8%	1.568	10.7%	29.9%	33.6%	16.8%
2014	5.7%	1.781	10.2%	26.5%	30.3%	17.9%
2015	4.5%	2.197	9.9%	25.6%	29.0%	18.2%
2016	3.0%	3.244	9.9%	24.3%	28.0%	18.9%
2017	1.2%	9.018	10.8%	24.9%	30.0%	19.6%

<sup>(7)</sup> Projected ALAE as a Percent of Ultimate On-level Losses Prior to Impact of SB 1160 and AB 1244:

(8) Impact of SB 1160 and AB 1244

19.2% -6.4%

18.0%

- (1) Based on accident year paid ALAE and calendar year earned premium information. Amounts shown do not reflect the paid cost of medical cost containment programs (MCCP).
- (2) Based on the private insurers latest year paid ALAE age-to-age development from Exhibit 13.1.
- $(3) = (1) \times (2).$
- (4), (5) Based on Exhibits 7.1 and 7.3 of Item AC18-06-01. MCCP costs are not included in the medical ratios shown for accident years 2011 to 2017.
  - (6) = (3) / [(4) + (5)].
  - (7) Based on averaging 2016 and 2017.
  - (8) Based on Attachment C of the WCIRB's Amended January 1, 2017 Pure Premium Rate Filing and an updated 40% reduction in lien filings.

<sup>(9)</sup> Projected Ratio of ALAE to Losses after Impact of SB 1160 and AB 1244: (7) x [1.0 + (8)]

Development of Paid Allocated Loss Adjustment Expenses as a Percent of Paid Indemnity<sup>[1]</sup>

Paid Indemnity <sup>[3]</sup>		1.053	1.053	1.053
Paid ALAE <sup>[2]</sup>		1.126	1.130	1.112
474	1.008 1.008 1.003 1.003 1.003 1.005 1.007 1.007 1.007 1.007	1.001	1.005	1.005
0.77	1.008 1.002 1.002 1.004 1.007 1.006 1.006 1.006 1.009 1.009	1.004	1.004	1.005
77	1.001 1.001 1.000 1.000 1.009 1.009 1.009 1.009 1.000 1.000 1.000 1.000 1.000 1.000	1.004	1.005	1.006
704	1.003 1.003 1.000 1.000 1.009 1.009 1.009 1.009 1.006 1.006 1.006	1.003	1.005	1.006
200	1.003 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000	1.004	1.006	1.007
months):	1.002 1.000 1.000 1.000 1.003 1.015 1.015 1.015 1.007 1.006 1.006 1.006 1.006	1.006	1.005	1.008
Age-to-Age Development (in months):	1.003 1.006 1.006 1.009 1.010 1.011 1.012 1.012 1.007 0.999 1.007 1.012 1.012 1.012 1.012	1.005	1.009	1.010
ge Develo	1.008 1.008 1.007 1.012 1.020 1.020 1.020 1.012 1.013 1.013 1.014 1.014 1.016 1.016	1.008	1.011	1.013
Age-to-A	1.005 1.002 1.013 1.031 1.020 1.020 1.014 1.014 1.019 1.019 1.019 1.019	1.011	1.015	1.018
11.00	1.008 1.005 1.010 1.023 1.023 1.023 1.023 1.023 1.020 1.020 1.020 1.020 1.020 1.020	1.016	1.021 1.168	1.023
6	1.000 0.995 1.020 1.032 1.033 1.038 1.042 1.042 1.040 1.040 1.040 1.037 1.037	1.023	1.029 1.202	⊻ 1.031 1.203
0.0	0.990 0.999 1.020 1.020 1.026 1.077 1.063 1.063 1.063 1.055 1.055 1.055	ment 1.015 1.183	1.034 1.242	High & Lov 1.040 1.252
04	0.955 1.000 1.015 0.980 0.990 1.011 1.102 1.134 1.118 1.083 1.067 1.085 1.085	Latest Year Development 1.157 1.000 1.0 1.369 1.183 1.1.1	3-Year Arithmetics Average Developm 1.153 1.016 1.034 1.029 1.455 1.262 1.242 1.202	Average Excluding High & Low 1.186 1.048 1.040 1.556 1.311 1.252
10.01	0.918 1.020 1.001 1.111 1.250 1.282 1.282 1.282 1.263 1.263 1.255 1.255 1.257 1.257	<u>Latest Yes</u> 1.157 1.369	3-Year Ari 1.153 1.455	<u>Average E</u> 1.186 1.556
Accident	1986 1987 1988 1989 1990 1991 1995 1995 1995 1996 1996 1997 1998 2002 2003 2004 2007 2007 2007 2007 2007 2007 2007	Age to Age Age-to-Ult.	Age to Age Age-to-Ult.	Age to Age Age-to-Ult.

Notes:

| Due to relatively sparse data and differing mixes of insurers represented in each factor, each factor shown is the ratio of the paid ALAE development factor to the paid indemnity development factor. The paid ALAE development is based on the private insurers' paid ALAE development factors are from Exhibits 2.5.1 and 2.5.2 of Item AC18-06-01.

| Based on the private insurers year paid ALAE age-to-age development from Exhibit 13.1.

### Projected Ultimate ALAE as a Percent of Ultimate Losses

For Policies with Effective Dates between January 1, 2019 and December 31, 2019
Using Paid ALAE as a Percent of Paid Indemnity for Private Insurers
Latest Year Development Factors

Accident <u>Year</u>	Paid ALAE as a Percent of Paid Indemnity at 3/31/18 (1)	Development <u>Factors</u> (2)	Ultimate ALAE as a Percent of Ultimate Indemnity (3)	Indemnity On-level <u>Factors</u> (4)	Ultimate ALAE as a Percent of Ultimate On-level <u>Indemnity</u> (5)
2003	32.1%	1.126	36.2%	0.818	44.2%
2004	36.8%	1.071	39.5%	1.126	35.0%
2005	39.0%	1.075	42.0%	1.529	27.4%
2006	37.5%	1.080	40.5%	1.511	26.8%
2007	37.4%	1.083	40.6%	1.464	27.7%
2008	36.8%	1.088	40.1%	1.379	29.1%
2009	38.8%	1.094	42.4%	1.352	31.4%
2010	38.9%	1.100	42.7%	1.333	32.1%
2011	38.7%	1.109	42.9%	1.312	32.7%
2012	39.1%	1.121	43.8%	1.281	34.2%
2013	39.0%	1.139	44.4%	1.241	35.8%
2014	37.5%	1.165	43.6%	1.124	38.8%
2015	36.2%	1.183	42.8%	1.095	39.1%
2016	36.5%	1.183	43.1%	1.082	39.9%
2017	32.9%	1.369	45.0%	1.062	42.4%

	Projected:
(6) ALAE as Percent of On-level Indemnity:	41.1%
(7) Indicated Indemnity to Industry Average Filed Pure Premium Ratio:	0.254
(8) Indicated Medical to Industry Average Filed Pure Premium Ratio:	0.327
(9) ALAE as Percent of Total Losses Prior to Impact of SB 1160 and AB 1244:	18.0%
(10) Impact of SB 1160 and AB 1244	-6.4%
(11) Projected Ratio of ALAE to Losses after Impact of SB 1160 and AB 1244: (9) x [1.0 + (10)]	16.8%

- (1) Based on accident year paid ALAE information. Amounts shown do not reflect the paid cost of medical cost containment programs (MCCP).
- (2) See Exhibit 17.1.
- $(3) = (1) \times (2).$
- (4) From Exhibit 4.1 of Item AC18-06-01.
- (5) = (3) / (4).
- (6) Projected by averaging 2016 and 2017.
- (7), (8) From Exhibit 8 of Item AC18-06-01.
  - $(9) = (6) \times (7) / [(7) + (8)].$
  - (10) Based on Attachment C of the WCIRB's Amended January 1, 2017 Pure Premium Rate Filing and an updated 40% reduction in lien filings.

# Average Paid MCCP<sup>[1]</sup> per Reported Indemnity Claim - Statewide As of March 31, 2018

Accident	Evaluated as of (in months):						
<u>Year</u>	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2012	194	868	1,431	1,714	1,920	2,053	2,146
2013	184	806	1,290	1,602	1,788	1,907	
2014	163	751	1,271	1,578	1,755		
2015	173	758	1,257	1,525			
2016	154	733	1,170				
2017	166	713					
2018	173						
Accident			Annual C				
<u>Year</u>	<u>3</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	
0040	<b>5</b> 40/	7.40/	0.00/	0.00/	0.00/	7.40/	
2013	-5.4%	-7.1%	-9.8%	-6.6%	-6.9%	-7.1%	
2014	-11.2%	-6.9%	-1.5%	-1.5%	-1.9%		
2015	6.1%	0.9%	-1.1%	-3.3%			
2016	-10.7%	-3.3%	-6.9%				
2017	7.9%	-2.7%					
2018	3.7%						
Annual T	rend <sup>[1]</sup>						
All-Year	-2.1%	-3.5%	-4.2%	-3.6%	-4.4%		
$R^2$	0.371	0.882	0.878	0.924	0.898		

<sup>&</sup>lt;sup>[1]</sup> Trend is based on exponential distribution using accident years 2012 and subsequent. Source: WCIRB accident year experience calls.

### Paid MCCP per Indemnity Claims Inventory<sup>[1]</sup> by Calendar Year

	Private Insurer		Statewide	
	Paid MCCP	<u>.</u>	Paid MCCP	
Calendar	per Indemnity Claim Adjusted to	Year-to-Year	per Indemnity Claim Adjusted to	Year-to-Year
<u>Year</u>	Remove IMR/IBR Fees	<u>Change</u>	Remove IMR/IBR Fees	<u>Change</u>
2005	\$469			
2006	\$559	19.3%		
2007	\$631	12.8%	\$433	
2008	\$953	51.0%	\$673	55.4%
2009	\$830	-13.0%	\$665	-1.2%
2010	\$888	7.0%	\$733	10.2%
2011	\$931	4.8%	\$786	7.1%
2012	\$983	5.6%	\$841	7.1%
2013	\$1,012	3.0%	\$892	6.0%
2014	\$910	-10.0%	\$817	-8.3%
2015	\$998	9.6%	\$900	10.2%
2016	\$1,011	1.3%	\$906	0.6%
2017	\$946	-6.4%	\$820	-9.4%
Estimated Ann	nual Exponential Trend Based on:			
2005-2017		5.3%		
$R^2$		0.634		
2009-2017		1.6%		2.9%
$R^2$		0.441		0.585

<sup>[1]</sup> Indemnity claims inventory is the sum of indemnity claims open as of January 1 of Year N and newly-reported indemnity claims between January 1 of year N and December 31 of year N.

Source: WCIRB expense calls, aggregate indemnity and medical cost calls, and quarterly calls for experience.

### Estimated Ultimate MCCP Per Indemnity Claim - Statewide

Accident	Paid MCCP @3/31/18	Cumulative Development	Estimated Ultimate	Indemnity Claim Counts	Cumulative Count Development	Estimated Ultimate	Ultimated Ultimate MCCP Per Indemnity	Annual
								Annual
<u>Year</u>	<u>(in \$000)</u>	Factors <sup>[1]</sup>	<u>MCCP</u>	<u>@3/31/18</u>	Factors <sup>[2]</sup>	Ind. Counts	<u>Claim</u>	<u>change</u>
	(1)	(2)	(3)=(1)x(2)	(4)	(5)	(6)=(4)x(5)	$(7)=(3)/(6) \times 1000$	
2011	307,229	1.458	447,803	120,379	1.003	120,726	3,709	
2012	282,688	1.544	436,343	127,211	1.005	127,844	3,413	-8.0%
2013	265,839	1.621	430,968	134,906	1.008	136,015	3,169	-7.2%
2014	248,826	1.743	433,632	139,690	1.013	141,549	3,063	-3.3%
2015	218,217	1.962	428,090	143,302	1.023	146,611	2,920	-4.7%
2016	167,461	2.424	405,852	143,310	1.044	149,555	2,714	-7.1%
2017	93,648	4.288	401,606	131,245	1.158	152,030	2,642	-2.7%
				Estima	ted Annual Expo	onential Trend	2011 - 2017:	-5.4%

Estimated Annual Exponential Trend

-5.4%

R<sup>2</sup>: 0.982 -4.7%

2013 - 2017:  $R^2$ : 0.980

- [1] Based on MCCP development through 63 months from Exhibit 21.1, 75-to-ultimate and 87-to-ultimate development factors are based on selected paid medical development factors from Exhibit 3.2 of Item AC18-
- [2] Based on the latest year indemnity claim count age-to-age development from Exhibit 13.3.

### **Paid MCCP Development Factors - Statewide**

		Q. G. G. T. C. T.	<i>y</i> = 0.0.0 p	•		
Age in _			Accident	Year		
<u>Months</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>
3 - 6	5.632	5.757	6.037	5.591	6.063	5.482
6 - 9	2.340	2.367	2.361	2.447	2.387	2.388
9 - 12	1.703	1.712	1.738	1.740	1.713	1.776
12 - 15	1.414	1.361	1.444	1.467	1.477	1.440
15 - 18	1.207	1.201	1.278	1.279	1.241	
18 - 21	1.089	1.120	1.179	1.174	1.169	
21 - 24	1.040	1.092	1.117	1.117	1.124	
24 - 27	0.997	1.069	1.117	1.095	1.085	
27 - 30	0.993	1.066	1.089	1.072		
30 - 33	0.977	1.069	1.068	1.061		
33 - 36	0.979	1.054	1.052	1.045		
36 - 39	0.983	1.054	1.043	1.040		
39 - 42	0.981	1.044	1.036			
42 - 45	0.992	1.035	1.033			
45 - 48	1.031	1.027	1.026			
48 - 51	1.031	1.023	1.025			
51 - 54	1.025	1.023				
54 - 57	1.022	1.019				
57 - 60	1.017	1.016				
60 - 63	1.015	1.015				
63 66	1.016					
66 69	1.013					
69 72	1.011					
72 75	1.010					

### **Annual Development**

Age in			Accident	Year		
Months	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>
15 - 27	1.830	1.776	1.882	1.837	1.769	
27 - 39	1.237	1.280	1.277	1.235		
39 - 51	1.138	1.136	1.126			
51 - 63	1.080	1.075				
63 - 75	1.050					
Age-to-Age <sup>[1]</sup> Age -to-Ult. <sup>[2]</sup>	<u>15-27</u> 1.769	<u>27-39</u> 1.235	<u>39-51</u> 1.126	<u>51-63</u> 1.075	<u>63-75</u> 1.050	<u>75-Ult.</u>
Age -to-Ult.[2]	4.288	2.424	1.962	1.743	1.621	1.544

<sup>[1]</sup> Based on Latest Year.

<sup>[2] 75-</sup>to-Ult. is based on selected paid medical 75-to-ultimate development factor on Exhibit 3.2 of Item AC18-06-01.

#### Projected Ratio of MCCP to Losses - Statewide

Based on Estimated Accident Year Indemnity Claim Frequency and MCCP Severity For Policies with Effective Dates between January 1, 2019 and December 31, 2019

							Estimated	
	Paid			Indemnity	Cumulative		Ultimate	
	MCCP	Cumulative	Estimated	Claim	Count	Estimated	MCCP Per	
Accident	@3/31/18	Development	Ultimate	Counts	Development	Ultimate	Indemnity	Annual
<u>Year</u>	(in \$000)	Factors <sup>[1]</sup>	<u>MCCP</u>	@3/31/18	Factors[2]	Ind. Counts	<u>Claim</u>	<u>change</u>
	(1)	(2)	(3)=(1)x(2)	(4)	(5)	(6)=(4)x(5)	(7)=(3)/(6) x 1000	
2011	307,229	1.458	447,803	120,379	1.003	120,726	3,709	
2012	282,688	1.544	436,343	127,211	1.005	127,844	3,413	-8.0%
2013	265,839	1.621	430,968	134,906	1.008	136,015	3,169	-7.2%
2014	248,826	1.743	433,632	139,690	1.013	141,549	3,063	-3.3%
2015	218,217	1.962	428,090	143,302	1.023	146,611	2,920	-4.7%
2016	167,461	2.424	405,852	143,310	1.044	149,555	2,714	-7.1%
2017	93,648	4.288	401,606	131,245	1.158	152,030	2,642	-2.7%

Projected Based on 2-Year Average of 2016 and 2017:

	Ultimate MCCP <sup>[5]</sup>	Ult. Ind. Counts <sup>[3]</sup>	Ult.MCCP per Ind. Counts <sup>[4]</sup>
2018	395,292	149,876	2,637
2019	385,665	147,703	2,611
1/1/2020	378,691	145,762	2,598
(a) Projected MCCP (	\$000)-		378.691
, ,			,
(b) Calendar Year 201	17 Earned Premium <sup>[6]</sup> (\$000):		17,672,390
(c) Projected Loss to	Industry Average Filed Pure Premium Ratio <sup>[7]</sup> :		0.581
(d) Premium Adjustme	ent Factor for Calendar Year 2017 <sup>[8]</sup> :		0.964
(e) Projected Losses	(\$000): (b) x (c) x (d)		9,895,300
(f) Projected Ratio of	MCCP to Losses: (a)/(e)		3.8%

- [1] Based on MCCP development through 75 months from Exhibit 21.1, 75-to-ultimate and 87-to-ultimate development factors are based on selected paid medical development factors from Exhibit 3.2 of Item AC18-06-01.
- [2] Based on the latest year indemnity claim count age-to-age development from Exhibit 13.3.
- [3] Estimated based on projected frequency trends for accident years 2017 to 2020. The estimated frequency changes are based on the projected growth in total or overall indemnity claim frequency (see Exhibit 12 of Item AC18-06-01 for accident year 2017 and Exhibit C7.2 of Item AC18-08-01 for accident years 2018 through 2020). These frequency trends were then applied to the ultimate indemnity claim counts estimated from averaging 2016 and 2017.
- [4] Severity is projected by applying an annual growth rate of -1.0% to the ultimate MCCP severity estimated from averaging 2016 and 2017.
- [5] Column(6) x Column(7) / 1,000.
- [6] Based on the reported earned premium for calendar year 2017 from the same group of insurers that reported the paid MCCP in column (1) and the indemnity claim counts in column (4) by accident year as of March 31, 2018.
- [7] See Exhibit 8 of Item AC18-06-01.
- [8] See Exhibit 5.2 of Item AC18-06-01.

I IIt MCCP per

### Projected Ratio of MCCP to Losses - Statewide

Based on Estimated Accident Year Indemnity Claim Frequency and MCCP Severity - Trend from Latest Year For Policies with Effective Dates between January 1, 2019 and December 31, 2019

Paid MCCP @3/31/18 (in \$000) (1)	Cumulative Development <u>Factors<sup>[1]</sup></u> (2)	Estimated Ultimate MCCP (3)=(1)x(2)	Indemnity Claim Counts @3/31/18 (4)	Cumulative Count Development Factors <sup>[2]</sup> (5)	Estimated Ultimate Ind. Counts (6)=(4)x(5)	Estimated Ultimate MCCP Per Indemnity Claim (7)=(3)/(6) x 1000	Annual <u>change</u>
307,229	1.458	447,803	120,379	1.003	120,726	3,709	
282,688	1.544	436,343	127,211	1.005	127,844	3,413	-8.0%
265,839	1.621	430,968	134,906	1.008	136,015	3,169	-7.2%
248,826	1.743	433,632	139,690	1.013	141,549	3,063	-3.3%
218,217	1.962	428,090	143,302	1.023	146,611	2,920	-4.7%
167,461	2.424	405,852	143,310	1.044	149,555	2,714	-7.1%
93,648	4.288	401,606	131,245	1.158	152,030	2,642	-2.7%
	MCCP @3/31/18 (in \$000) (1) 307,229 282,688 265,839 248,826 218,217 167,461	MCCP @3/31/18 Development (in \$000) (1) Factors [1] (2)  307,229 1.458 282,688 1.544 265,839 1.621 248,826 1.743 218,217 1.962 167,461 2.424	MCCP (@3/31/18)         Cumulative Development (in \$000)         Estimated Ultimate (In \$000)           (1)         Factors[1] (2)         MCCP (3)=(1)x(2)           307,229         1.458         447,803           282,688         1.544         436,343           265,839         1.621         430,968           248,826         1.743         433,632           218,217         1.962         428,090           167,461         2.424         405,852	MCCP (@3/31/18)         Cumulative Development (in \$000)         Estimated Ultimate (Counts)         Claim (Counts)           (in \$000)         Factors[1] (2)         MCCP (3)=(1)x(2)         @3/31/18 (4)           307,229         1.458         447,803         120,379           282,688         1.544         436,343         127,211           265,839         1.621         430,968         134,906           248,826         1.743         433,632         139,690           218,217         1.962         428,090         143,302           167,461         2.424         405,852         143,310	MCCP @3/31/18         Cumulative Development (in \$000)         Estimated Development (in \$000)         Counts Development (in \$000)         Counts Development (in \$000)         MCCP (in \$000)         @3/31/18 (in \$000)         Factors[2]           307,229         1.458         447,803         120,379         1.003           282,688         1.544         436,343         127,211         1.005           265,839         1.621         430,968         134,906         1.008           248,826         1.743         433,632         139,690         1.013           218,217         1.962         428,090         143,302         1.023           167,461         2.424         405,852         143,310         1.044	MCCP @3/31/18         Cumulative Development (in \$000)         Estimated Ultimate (in \$000)         Counts Development (in \$000)         Estimated Ultimate (in \$000)         Estimated Ultimate (in \$000)         Estimated Ultimate (in \$000)         Estimated (in \$000)         Ultimate (in \$000)         Ind. Counts (in \$000)	Paid MCCP Cumulative (@3/31/18 Development (in \$000)         Estimated (Indemnity (In \$000))         Count (In \$000)         Estimated (Indemnity (In \$000))         Count (In \$000)         Estimated (Indemnity (Indemni

### Projected Based on Latest Year:

		Ultimate MCCP <sup>[5]</sup>	Ult. Ind. Counts <sup>[3]</sup>	Ind. Counts <sup>[4]</sup>	
	2018	395,801	151,346	2,615	
	2019	386,161	149,152	2,589	
	1/1/2020	379,178	147,192	2,576	
	(a) Projected MCCP	(\$000):		379,178	
(b) Calendar Year 2017 Earned Premium <sup>[6]</sup> (\$000):			17,672,390		
	(c) Projected Loss to Industry Average Filed Pure Premium Ratio <sup>[7]</sup> :			0.581	
(d) Premium Adjustment Factor for Calendar Year 2017 <sup>[8]</sup> :			0.964		
(e) Projected Losses (\$000): (b) x (c) x (d)				9,895,300	
(f) Projected Ratio of MCCP to Losses: (a)/(e)				3.8%	

- [1] Based on MCCP development through 63 months from Exhibit 21.1, 75-to-ultimate and 87-to-ultimate development factors are based on selected paid medical development factors from Exhibit 3.2 of Item AC18-06-01.
- [2] Based on the latest year indemnity claim count age-to-age development from Exhibit 13.3.
- [3] Estimated based on projected frequency trends for accident years 2018 to 2020. The estimated frequency changes are based on the projected growth in total or overall indemnity claim frequency (see Exhibit C7.2 of Item AC18-08-01). These frequency trends were then applied to the 2017 ultimate indemnity claim counts.
- [4] Severity is projected by applying an annual growth rate of -1.0% to the 2017 ultimate MCCP severity.
- [5] Column(6) x Column(7) / 1,000.
- [6] Based on the reported earned premium for calendar year 2017 from the same group of insurers that reported the paid MCCP in column (1) and the indemnity claim counts in column (4) by accident year as of March 31, 2018.
- [7] See Exhibit 8 of Item AC18-06-01.
- [8] See Exhibit 5.2 of Item AC18-06-01.

### Projected Ratio of MCCP to Losses - Statewide

Based on Estimated Accident Year Indemnity Claim Frequency and MCCP Severity with Calendar Year Trend For Policies with Effective Dates between January 1, 2019 and December 31, 2019

							Estimated	
	Paid			Indemnity	Cumulative		Ultimate	
	MCCP	Cumulative	Estimated	Claim	Count	Estimated	MCCP Per	
Accident	@3/31/18	Development	Ultimate	Counts	Development	Ultimate	Indemnity	Annual
<u>Year</u>	(in \$000)	Factors <sup>[1]</sup>	MCCP	@3/31/18	Factors[2]	Ind. Counts	<u>Claim</u>	<u>change</u>
	(1)	(2)	(3)=(1)x(2)	(4)	(5)	(6)=(4)x(5)	(7)=(3)/(6) x 1000	
2011	307,229	1.458	447,803	120,379	1.003	120,726	3,709	
2012	282,688	1.544	436,343	127,211	1.005	127,844	3,413	-8.0%
2013	265,839	1.621	430,968	134,906	1.008	136,015	3,169	-7.2%
2014	248,826	1.743	433,632	139,690	1.013	141,549	3,063	-3.3%
2015	218,217	1.962	428,090	143,302	1.023	146,611	2,920	-4.7%
2016	167,461	2.424	405,852	143,310	1.044	149,555	2,714	-7.1%
2017	93.648	4.288	401.606	131.245	1.158	152.030	2.642	-2.7%

Projected Based on 2-Year Average of 2016 and 2017:

	Ultimate MCCP <sup>[5]</sup>	Ult. Ind. Counts <sup>[3]</sup>	Ult.MCCP per Ind. Counts <sup>[4]</sup>	
2018	419,012	149,876	2,796	
2019	424,903	147,703	2,877	
1/1/2020	425,353	145,762	2,918	
(a) Projected MCCF	P (\$000):		425,353	
(b) Calendar Year 2	017 Earned Premium <sup>[6]</sup> (\$000):		17,672,390	
(c) Projected Loss t	o Industry Average Filed Pure Premium Ratio <sup>[7]</sup> :		0.581	
(d) Premium Adjust	ment Factor for Calendar Year 2017 <sup>[8]</sup> :		0.964	
(e) Projected Losse	s (\$000): (b) x (c) x (d)		9,895,300	
(f) Projected Ratio	of MCCP to Losses: (a)/(e)		4.3%	

- [1] Based on MCCP development through 75 months from Exhibit 21.1. 75-to-ultimate and 87-to-ultimate development factors are based on selected paid medical development factors from Exhibit 3.2 of Item AC18-06-01.
- [2] Based on the latest year indemnity claim count age-to-age development from Exhibit 13.3.
- [3] Estimated based on projected frequency trends for accident years 2017 to 2020. The estimated frequency changes are based on the projected growth in total or overall indemnity claim frequency (see Exhibit 12 of Item AC18-06-01 for accident year 2017 and Exhibit C7.2 of Item AC18-08-01 for accident years 2018 through 2020). These frequency trends were then applied to the ultimate indemnity claim counts estimated from averaging 2016 and 2017.
- [4] Severity is projected by applying an annual growth rate of 2.9% (see Exhibit 19) to the ultimate MCCP severity estimated from averaging 2016 and 2017.
- [6] Based on the reported earned premium for calendar year 2017 from the same group of insurers that reported the paid MCCP in column (1) and the indemnity claim counts in column (4) by accident year as of March 31, 2018.
- [7] See Exhibit 8 of Item AC18-06-01.
- [8] See Exhibit 5.2 of Item AC18-06-01.

#### Projected Ratio of MCCP to Losses - Statewide

Based on Estimated Accident Year Indemnity Claim Frequency and Estimated Longer-Term Accident Year MCCP Severity
For Policies with Effective Dates between January 1, 2019 and December 31, 2019

							Estimated	
	Paid			Indemnity	Cumulative		Ultimate	
	MCCP	Cumulative	Estimated	Claim	Count	Estimated	MCCP Per	
Accident	@3/31/18	Development	Ultimate	Counts	Development	Ultimate	Indemnity	Annual
<u>Year</u>	(in \$000)	Factors <sup>[1]</sup>	MCCP	@3/31/18	Factors <sup>[2]</sup>	Ind. Counts	<u>Claim</u>	<u>change</u>
	(1)	(2)	(3)=(1)x(2)	(4)	(5)	(6)=(4)x(5)	(7)=(3)/(6) x 1000	
2011	307,229	1.458	447,803	120,379	1.003	120,726	3,709	
2012	282,688	1.544	436,343	127,211	1.005	127,844	3,413	-8.0%
2013	265,839	1.621	430,968	134,906	1.008	136,015	3,169	-7.2%
2014	248,826	1.743	433,632	139,690	1.013	141,549	3,063	-3.3%
2015	218,217	1.962	428,090	143,302	1.023	146,611	2,920	-4.7%
2016	167,461	2.424	405,852	143,310	1.044	149,555	2,714	-7.1%
2017	93,648	4.288	401,606	131,245	1.158	152,030	2,642	-2.7%

Projected Based on 2-Year Average of 2016 and 2017:

	Ultimate MCCP <sup>[5]</sup>	Ult. Ind. Counts <sup>[3]</sup>	Ult.MCCP per Ind. Counts <sup>[4]</sup>	
2018	369,175	149,876	2,463	
2019	344,124	147,703	2,330	
1/1/2020	330,282	145,762	2,266	
(a) Projected MCC	CP (\$000):		330,282	
(b) Calendar Year	2017 Earned Premium <sup>[6]</sup> (\$000):		17,672,390	
(c) Projected Loss	s to Industry Average Filed Pure Premium Ratio <sup>[7]</sup> :		0.581	
(d) Premium Adju	stment Factor for Calendar Year 2017 <sup>[8]</sup> :		0.964	
(e) Projected Loss	ses (\$000): (b) x (c) x (d)		9,895,300	
(f) Projected Ratio of MCCP to Losses: (a)/(e) 3.3				

#### Notes:

- [1] Based on MCCP development through 75 months from Exhibit 21.1, 75-to-ultimate and 87-to-ultimate development factors are based on selected paid medical development factors from Exhibit 3.2 of Item AC18-06-01.
- [2] Based on the latest year indemnity claim count age-to-age development from Exhibit 13.3.
- [3] Estimated based on projected frequency trends for accident years 2017 to 2020. The estimated frequency changes are based on the projected growth in total or overall indemnity claim frequency (see Exhibit 12 of Item AC18-06-01 for accident year 2017 and Exhibit C7.2 of Item AC18-08-01 for accident years 2018 through 2020). These frequency trends were then applied to the ultimate indemnity claim counts estimated from averaging 2016 and 2017.
- [4] Severity is projected by applying an annual growth rate of -5.4% (see Exhibit 20) to the ultimate MCCP severity estimated from averaging 2016 and 2017.
- [5] Column(6) x Column(7) / 1,000.
- [6] Based on the reported earned premium for calendar year 2017 from the same group of insurers that reported the paid MCCP in column (1) and the indemnity claim counts in column (4) by accident year as of March 31, 2018.
- [7] See Exhibit 8 of Item AC18-06-01.
- [8] See Exhibit 5.2 of Item AC18-06-01.

#### Item AC18-08-03 1/1/2019 Filing – Review of Alternative Loss Projection Methodologies

For a number of years, the WCIRB has included alternative loss development and trending methodology projections in its pure premium rate filing submissions.

#### Loss Development Methodologies

The loss development projections based on the methodology reflected in the WCIRB's July 1, 2018 Pure Premium Rate Filing as well as the summary analysis of March 31, 2018 experience, included in Item AC18-06-01 of this Agenda, were based on a combination of (a) latest year reform-adjusted paid loss development factors through 111 months with adjustments for changes in claim settlement rates applied through 75 months, (b) three-year average reform-adjusted paid loss development factors from 111 months through 243 months, and (c) six-year average (unadjusted) incurred loss development factors after 243 months. Attached for the Committee's review are a number of alternative loss development projections based on methodologies that have been included, for informational purposes, in prior pure premium rate filing materials or have been discussed at prior meetings. Specifically, alternative loss ratio projections, based on March 31, 2018 experience, derived using the following loss development methodologies and the trending methodology reflected in the analysis included in Item AC18-06-01 of this Agenda are included:1

- 1. 3-Year Average Unadjusted Incurred Loss Development Exhibits 1.1 through 1.3.
- 2. Latest Year Unadjusted Incurred Loss Development Exhibits 2.1 through 2.3.
- 3. 3-Year Average Incurred Loss Development Adjusted for Changes in Case Reserve Levels<sup>2</sup> Exhibits 3.1 through 3.11.
- 4. Latest Year Incurred Loss Development Adjusted for Changes in Case Reserve Levels<sup>3</sup> Exhibits 4.1 through 4.3.
- 5. Latest Year Incurred Loss Development Adjusted for Changes in Insurer Mix Exhibits 5.1 through 5.3.
- 6. 3-Year Average Unadjusted Paid Loss Development Exhibits 6.1 through 6.3.
- 7. Latest Year Unadjusted Paid Loss Development Exhibits 7.1 through 7.3.
- 8. Latest Year Paid Loss Development Adjusted for Reforms Exhibits 8.1 through 8.3.
- 9. 3-Year Average Paid Loss Development Adjusted for Changes in Claim Settlement Rates and Reforms Exhibits 9.1 through 9.3.
- 10. Latest Year Paid Loss Development Adjusted for Changes in Insurer Mix Exhibits 10.1 through 10.3.
- 11. Expected Loss Ratio with a Bornheutter-Ferguson (BF) Adjustment Based on Paid Loss Development to 27 Months with Latest Year Paid Loss Development Adjusted for Reforms after 27 Months Exhibits 11.1 through 11.5.

<sup>&</sup>lt;sup>1</sup> All methodologies reflect three-year average loss development factors applied after 111 months. All paid loss development methodologies reflect six-year average incurred loss development factors applied after 243 months.

<sup>&</sup>lt;sup>2</sup> See Item AC18-08-04 of this Agenda for a detailed discussion of this methodology.

<sup>&</sup>lt;sup>3</sup> See Item AC18-08-04 of this Agenda for a detailed discussion of this methodology.

A summary of the preliminary policy year 2019 loss ratio projections based on the alternative loss development methodologies described above is shown in Table 1.

Table 1: Projected Policy Year 2019 Loss Ratios Based on Alternative Loss Development Methodologies<sup>4</sup>

Loss Development Methodologies	Indemnity Loss Ratio	Medical Loss Ratio	Total Loss Ratio
Current WCIRB Methodology			
Latest Year Paid Adjusted for Reforms and Changes in Claim Settlement Rates	0.254	0.327	0.581
Alternative Methodologies			
Incurred Methodologies			
3-Year Average (Unadjusted)	0.237	0.297	0.534
Latest Year (Unadjusted)	0.234	0.282	0.516
3-Year Average Adjusted for Changes in Case Reserve Levels	0.244	0.295	0.539
Latest Year Adjusted for Changes in Case Reserve Levels	0.233	0.277	0.510
Latest Year Adjusted for Changes in Insurer Mix	0.235	0.280	0.515
Paid Methodologies			
3-Year Average (Unadjusted)	0.264	0.356	0.620
Latest Year (Unadjusted)	0.255	0.335	0.590
Latest Year Adjusted for Reforms	0.268	0.340	0.608
3-Year Average Adjusted for Changes in Claim Settlement Rates and Reforms	0.263	0.349	0.612
Latest Year Adjusted for Changes in Insurer Mix	0.253	0.331	0.584
BF Paid to 27 Months; Latest Year Reform-Adjusted after 27 Months	0.255	0.325	0.580
Hybrid Methodologies			
75% Applied to Latest Year Reform and Claim Settlement Rate-adjusted Paid; 25% Applied to Latest Year Unadjusted Incurred <sup>5</sup>	0.249	0.316	0.565

<sup>&</sup>lt;sup>4</sup> All methodologies reflect three-year average loss development factors applied after 111 months. All paid loss development methodologies reflect three-year average incurred loss development factors applied after 243 months.

<sup>&</sup>lt;sup>5</sup> The loss development methodology reflected in the California Department of Insurance Decision on the July 1, 2018 Pure Premium Rate Filing.

#### Trending Methodologies

The trending projections reflected in the summary analysis of March 31, 2018 experience, included in Item AC18-06-01 of this Agenda, were based on the average of the latest two years' on-level loss ratios with separate projections of claim frequency and claim severity growth applied. The claim frequency growth estimates were based on the preliminary 15-month frequency change for accident year 2017 and the WCIRB's indemnity claim frequency model projections for accident years 2018 through 2020. The severity growth estimates of 0% for indemnity and 3% for medical were consistent with those reflected in the July 1, 2018 Pure Premium Rate Filing and were selected based on a review of short-term and long-term growth in claim severities.

Attached for the Committee's review are a number of alternative trending projections based on methodologies that have been included, for informational purposes, in prior pure premium rate filing materials or have been discussed at prior meetings. Specifically, alternative loss ratio projections, based on March 31, 2018 experience, derived using the loss development methodologies reflected in the analysis included in Item AC18-06-01 of this Agenda and the following trending methodologies are included:

- 1. Separate Projections of Frequency and Severity (0% for Indemnity; 3% for Medical) Growth Applied to the Latest Year Only Exhibits 12.1 and 12.2.
- 2. Separate Projections of Frequency and the Long-Term (1990 to 2017) Average Severity Growth Applied to the Latest Two Years Exhibits 13.1 and 13.2.
- 3. Separate Projections of Frequency and the Short-Term (2013 to 2017) Average Severity Growth Applied to the Latest Two Years Exhibits 14.1 and 14.2.
- 4. Separate Projections of Frequency and 1% Medical Severity Growth Applied to the Latest Two Years Exhibit 15.6
- 5. Long-Term (1990 to 2017) On-Level Loss Ratio Exponential Trend Applied to the Latest Two Years' Loss Ratios Exhibits 16.1 and 16.2.
- 6. Short-Term (2013 to 2017) On-Level Loss Ratio Exponential Trend Applied to the Latest Two Years' Loss Ratios Exhibits 17.1 and 17.2.
- Short-Term (2013 to 2017) Fitted On-Level Loss Ratio Exponential Trend Exhibits 18.1 and 18.2.

A summary of the preliminary policy year 2019 loss ratio projections based on the alternative trending methodologies described above is shown in Table 2.

<sup>&</sup>lt;sup>6</sup> The trending methodology reflected in the California Department of Insurance's Decision on the July 1, 2018 Pure Premium Rate Filing.

Table 2: Projected Policy Year 2019 Loss Ratios Based on Alternative Trending Methodologies

Trending Methodologies	Indemnity Loss Ratio	Medical Loss Ratio	Total Loss Ratio
Current WCIRB Methodology			
Separate Projections of Frequency and Severity (0% for Indemnity; 3% for Medical) Applied to the Latest Two Years	0.254	0.327	0.581
Alternative Methodologies			
Separate Projections of Frequency and Severity (0% for Indemnity; 3% for Medical) Applied to the Latest Year	0.250	0.325	0.575
Separate Projections of Frequency and Long-Term (1990 to 2017) Severity Applied to the Latest Two Years	0.268	0.357	0.625
Separate Projections of Frequency and Short-Term (2013 to 2017) Severity Applied to the Latest Two Years	0.244	0.296	0.540
Separate Projections of Frequency and 1% Medical Severity Applied to the Latest Two Years	0.254	0.308	0.562
Long-Term (1990 to 2017) On-level Loss Ratio Exponential Trend Applied to the Latest Two Years	0.263	0.346	0.609
Short-Term (2013 to 2017) On-level Loss Ratio Exponential Trend Applied to the Latest Two Years	0.237	0.291	0.528
Short-Term (2013 to 2017) Fitted On-level Loss Ratio Exponential Trend	0.239	0.294	0.533

### Developed Loss Ratio Unadjusted 3-Year Average Incurred Development Factors Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
		Inden	nnity			Med	lical		
-	Reported				Reported				
	Incurred	Annual	Cumulative		Incurred	Annual	Cumulative		Total
Accident	Loss Ratio	Development	Development	Developed	Loss Ratio	Development	Development	Developed	Developed
<u>Year</u>	Ex IBNR(a)	Factor(b)	<u>Factor</u>	Loss Ratio	Ex IBNR(a)	Factor(c)	<u>Factor</u>	Loss Ratio	Loss Ratio
				(1) x (3)				(5) x (7)	(4) + (8)
2006	0.157	1.003	1.021	0.161	0.234	1.008	1.067	0.250	0.410
2007	0.214	1.006	1.027	0.220	0.327	1.008	1.076	0.351	0.572
2008	0.271	1.006	1.034	0.280	0.403	1.010	1.087	0.438	0.717
2009	0.311	1.010	1.044	0.325	0.462	1.014	1.102	0.509	0.834
2010	0.295	1.012	1.057	0.312	0.442	1.010	1.113	0.492	0.805
2011	0.270	1.017	1.075	0.290	0.377	1.015	1.130	0.427	0.717
2012	0.237	1.023	1.099	0.261	0.317	1.021	1.155	0.366	0.627
2013	0.197	1.034	1.136	0.223	0.250	1.029	1.188	0.297	0.521
2014	0.180	1.053	1.197	0.215	0.214	1.048	1.244	0.266	0.481
2015	0.163	1.094	1.310	0.214	0.196	1.073	1.335	0.261	0.475
2016	0.131	1.207	1.580	0.208	0.170	1.124	1.501	0.255	0.462
2017	0.086	1.620	2.561	0.221	0.139	1.309	1.964	0.274	0.495

<sup>(</sup>a) Based on AC18-06-01, Exhibit 1. Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident years 2010 and prior do reflect paid MCCP costs. No adjustment has been made to MCCP costs in medical reserves.

<sup>(</sup>b) Based on AC18-06-01, Exhibit 2.1.

<sup>(</sup>c) Based on AC18-06-01, Exhibit 2.2.

#### Projected On-Level Accident Year Indemnity Loss to Industry Average Filed Pure Premium Ratios Using Unadjusted 3-Year Average Incurred Development Factors Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
				On-Level Indemnity to
Accident	Developed Indemnity	Composite Indemnity	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio
				$(1) \times (2) \div (3)$
2006	0.161	1.511	0.941	0.258
2007	0.220	1.464	1.203	0.268
2008	0.280	1.379	1.453	0.265
2009	0.325	1.352	1.567	0.280
2010	0.312	1.333	1.425	0.292
2011	0.290	1.312	1.301	0.293
2012	0.261	1.281	1.159	0.288
2013	0.223	1.241	1.012	0.274
2014	0.215	1.124	0.933	0.259
2015	0.214	1.095	0.891	0.263
2016	0.208	1.082	0.911	0.246
2017	0.221	1.062	0.964	0.244

2018	0.243
2019	0.240
1/1/2020	0.237

- (a) See Exhibit 1.1.
- (b) Based on AC18-06-01, Exhibit 4.1.
- (c) See AC18-06-01, Exhibit 5.2.
- (d) These on-level ratios were projected based on an estimated annual indemnity severity trend from AC18-06-01, Exhibit 6.2, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios.

#### Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios Using Unadjusted 3-Year Average Incurred Development Factors Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
				On-Level Medical to
Accident	Developed Medical	Composite Medical	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio(e)
				$(1) \times (2) \div (3)$
2006	0.250	0.863	0.941	0.229
2007	0.351	0.868	1.203	0.254
2008	0.438	0.867	1.453	0.261
2009	0.509	0.855	1.567	0.278
2010	0.492	0.853	1.425	0.295
2011	0.427	0.868	1.301	0.285
2012	0.366	0.894	1.159	0.283
2013	0.297	0.961	1.012	0.282
2014	0.266	1.000	0.933	0.285
2015	0.261	1.000	0.891	0.293
2016	0.255	0.996	0.911	0.279
2017	0.274	0.994	0.964	0.282

2018	0.291
2019	0.296
1/1/2020	0.297

- (a) See Exhibit 1.1.
- (b) Based on AC18-06-01, Exhibit 4.4.
- (c) See AC18-06-01, Exhibit 5.2.
- (d) These on-level ratios were projected based on an estimated annual medical severity trend from AC18-06-01, Exhibit 6.4, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios.
- (e) Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident years 2010 and prior do reflect paid MCCP costs. No adjustment has been made to MCCP costs in medical reserves.

### Developed Loss Ratio Unadjusted Latest Year Incurred Development Factors Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
		Inden	nnity			Med	lical		
•	Reported				Reported				•
	Incurred	Annual	Cumulative		Incurred	Annual	Cumulative		Total
Accident	Loss Ratio	Development	Development	Developed	Loss Ratio	Development	Development	Developed	Developed
<u>Year</u>	Ex IBNR(a)	Factor(b)	<u>Factor</u>	Loss Ratio	Ex IBNR(a)	Factor(c)	<u>Factor</u>	Loss Ratio	Loss Ratio
				(1) x (3)				(5) x (7)	(4) + (8)
2006	0.157	1.003	1.021	0.161	0.234	1.008	1.067	0.250	0.410
2007	0.214	1.006	1.027	0.220	0.327	1.008	1.076	0.351	0.572
2008	0.271	1.006	1.034	0.280	0.403	1.010	1.087	0.438	0.717
2009	0.311	1.010	1.044	0.325	0.462	1.014	1.102	0.509	0.834
2010	0.295	1.013	1.058	0.313	0.442	1.007	1.110	0.491	0.803
2011	0.270	1.017	1.076	0.291	0.377	1.012	1.123	0.424	0.715
2012	0.237	1.024	1.102	0.261	0.317	1.016	1.141	0.362	0.623
2013	0.197	1.033	1.138	0.224	0.250	1.025	1.170	0.293	0.517
2014	0.180	1.048	1.193	0.214	0.214	1.032	1.207	0.258	0.472
2015	0.163	1.097	1.308	0.214	0.196	1.064	1.284	0.252	0.465
2016	0.131	1.195	1.564	0.205	0.170	1.118	1.436	0.244	0.449
2017	0.086	1.606	2.511	0.217	0.139	1.288	1.849	0.258	0.475

<sup>(</sup>a) Based on AC18-06-01, Exhibit 1. Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident years 2010 and prior do reflect paid MCCP costs. No adjustment has been made to MCCP costs in medical reserves.

<sup>(</sup>b) Based on AC18-06-01, Exhibit 2.1.

<sup>(</sup>c) Based on AC18-06-01, Exhibit 2.2.

## Projected On-Level Accident Year Indemnity Loss to Industry Average Filed Pure Premium Ratios Using Unadjusted Latest Year Incurred Development Factors Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
				On-Level Indemnity to
Accident	Developed Indemnity	Composite Indemnity	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio
				$(1) \times (2) \div (3)$
2006	0.161	1.511	0.941	0.258
2007	0.220	1.464	1.203	0.268
2008	0.280	1.379	1.453	0.265
2009	0.325	1.352	1.567	0.280
2010	0.313	1.333	1.425	0.292
2011	0.291	1.312	1.301	0.293
2012	0.261	1.281	1.159	0.289
2013	0.224	1.241	1.012	0.274
2014	0.214	1.124	0.933	0.258
2015	0.214	1.095	0.891	0.263
2016	0.205	1.082	0.911	0.244
2017	0.217	1.062	0.964	0.239

2018	0.240
2019	0.237
1/1/2020	0.234

- (a) See Exhibit 2.1.
- (b) Based on AC18-06-01, Exhibit 4.1.
- (c) See AC18-06-01, Exhibit 5.2.
- (d) These on-level ratios were projected based on an estimated annual indemnity severity trend from AC18-06-01, Exhibit 6.2, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios

## Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios Using Unadjusted Latest Year Incurred Development Factors Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
				On-Level Medical to
Accident	Developed Medical	Composite Medical	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio(e)
				$(1) \times (2) \div (3)$
2006	0.250	0.863	0.941	0.229
2007	0.351	0.868	1.203	0.254
2008	0.438	0.867	1.453	0.261
2009	0.509	0.855	1.567	0.278
2010	0.491	0.853	1.425	0.294
2011	0.424	0.868	1.301	0.283
2012	0.362	0.894	1.159	0.279
2013	0.293	0.961	1.012	0.278
2014	0.258	1.000	0.933	0.277
2015	0.252	1.000	0.891	0.282
2016	0.244	0.996	0.911	0.266
2017	0.258	0.994	0.964	0.266

2018	0.276
2019	0.281
1/1/2020	0.282

- (a) See Exhibit 2.1.
- (b) Based on AC18-06-01, Exhibit 4.4.
- (c) See AC18-06-01, Exhibit 5.2.
- (d) These on-level ratios were projected based on an estimated annual medical severity trend from AC18-06-01, Exhibit 6.4, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios
- (e) Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident years 2010 and prior do reflect paid MCCP costs. No adjustment has been made to MCCP costs in medical reserves.

#### A. Indemnity Case Reserves Per Open Claim

Accident	Evaluated as of (in months)						
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	
2007						20,589	
2008					18,343	21,326	
2009				17,082	19,209	21,593	
2010			14,769	16,464	18,274	20,284	
2011		13,230	15,296	17,558	19,157	20,880	
2012	9,558	12,959	14,987	16,546	18,864	21,083	
2013	9,593	13,131	14,432	15,873	17,668		
2014	9,668	13,335	15,373	17,713			
2015	10,235	14,496	16,906				
2016	10,401	14,855					
2017	11,113						

#### B. Average Paid Indemnity per Closed Claim Adjusted to Common Benefit Level (a)

Accident	Evaluated as of (in months)							
<u>Year</u>	<u>15</u>	<u>27</u>	39	<u>51</u>	<u>63</u>	75		
2007						18,403		
2008					17,262	20,030		
2009				14,968	18,545	21,042		
2010			11,019	15,497	18,755	21,247		
2011		6,557	11,544	15,685	18,877	21,049		
2012	2,687	7,057	11,936	15,770	18,517	20,589		
2013	3,004	7,279	12,110	15,744	18,282			
2014	2,851	7,118	11,806	15,368				
2015	3,107	7,605	12,263					
2016	3,315	7,848						
2017	3,348							
Annual Trend (b):	4.3%	3.2%	1.8%	0.5%	0.8%	2.1%		

#### C. Indemnity Case Reserves per Open Claim Adjusted by Paid Indemnity Severity Trend (c)

Accident	Evaluated as of (in months)					
Year	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2007						22,655
2008					18,431	23,108
2009				16,982	18,799	23,570
2010			15,798	17,322	19,175	24,042
2011		13,707	16,114	17,669	19,559	24,522
2012	10,065	13,981	16,437	18,022	19,950	25,013
2013	10,266	14,261	16,765	18,382	20,349	
2014	10,472	14,546	17,101	18,750		
2015	10,681	14,837	17,443			
2016	10,895	15,134				
2017	11,113					

- (a) Represents average paid indemnity on closed claims only. All evaluations are brought to the accident year 2017 benefit level based on benefit factors shown in AC18-06-01, Exhibit 4.1, excluding utilization impacts.
- (b) Trend is based on a 6-year exponential distribution.
- (c) Latest evaluation for each accident year is brought to the accident year 2017 benefit level based on benefit factors shown in AC18-06-01, Exhibit 4.1, excluding utilization impacts. Evaluations prior to the latest evaluation are determined by adjusting the latest accident year average indemnity case reserves by the selected annual paid indemnity severity trend on closed claims (Item B) of 2%.

#### D. Indemnity Open Claim Counts

Accident	Evaluated as of (in months)						
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	
2007						18,790	
2008					23,815	17,150	
2009				30,636	21,981	16,225	
2010			41,915	29,321	21,012	15,001	
2011		55,644	40,181	28,114	19,653	13,920	
2012	70,374	57,609	40,844	28,048	19,277	13,308	
2013	77,335	60,282	41,823	27,701	18,322		
2014	80,326	61,763	42,035	26,982			
2015	83,167	62,299	40,126				
2016	82,219	59,666					
2017	80,483						

#### E. Total Indemnity Case Reserves Adjusted to Common Benefit Level and by Paid Indemnity

Accident		E	valuated as of	(in months)		
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2007						425,680
2008					438,923	396,308
2009				520,270	413,227	382,417
2010			662,180	507,895	402,907	360,644
2011		762,713	647,486	496,734	384,387	341,351
2012	708,321	805,435	671,331	505,485	384,574	332,870
2013	793,951	859,659	701,174	509,210	372,832	
2014	841,155	898,392	718,824	505,913		
2015	888,327	924,317	699,903			
2016	895,761	902,957				
2017	894,385					

#### F. Paid Indemnity Loss on All Claims Adjusted to the Common Benefit Level (in \$000) (e)

Accident		Е	Evaluated as of	(in months)		
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2007						3,001,774
2008					2,766,145	2,995,090
2009				2,324,942	2,639,786	2,863,170
2010			1,916,695	2,376,940	2,681,405	2,897,236
2011		1,288,707	1,905,450	2,333,557	2,626,987	2,825,976
2012	549,819	1,336,673	1,971,121	2,397,053	2,690,110	2,893,276
2013	580,020	1,384,231	2,060,160	2,503,137	2,779,464	
2014	560,858	1,379,363	2,070,028	2,514,473		
2015	597,276	1,473,954	2,174,746			
2016	624,248	1,499,446				
2017	632,903					

<sup>(</sup>d) Each amount is derived as the product of the indemnity open claim counts (Item D) and the adjusted average indemnity case reserves per open claim (Item C).

<sup>(</sup>e) Brought to accident year 2017 benefit level based on benefit factors shown in AC18-06-01, Exhibit 4.1, excluding utilization impacts.

#### G. Adjusted Total Indemnity Incurred (in \$000) (f)

Accident	Evaluated as of (in months)					
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2007						3,427,454
2008					3,205,068	3,391,399
2009				2,845,212	3,053,014	3,245,587
2010			2,578,874	2,884,835	3,084,312	3,257,880
2011		2,051,420	2,552,936	2,830,290	3,011,374	3,167,327
2012	1,258,140	2,142,108	2,642,452	2,902,538	3,074,684	3,226,146
2013	1,373,971	2,243,890	2,761,334	3,012,348	3,152,296	
2014	1,402,014	2,277,754	2,788,852	3,020,387		
2015	1,485,603	2,398,271	2,874,648			
2016	1,520,010	2,402,403				
2017	1,527,288					

#### H. Indemnity Incurred Loss Development Factors Based on Adjusted Total Indemnity Incurred

Accident	Age-to-Age Development (in months):						
<u>Year</u>	<u>15-27</u>	<u>27-39</u>	<u>39-51</u>	<u>51-63</u>	63-75		
2008					1.058		
2009				1.073	1.063		
2010			1.119	1.069	1.056		
2011		1.244	1.109	1.064	1.052		
2012	1.703	1.234	1.098	1.059	1.049		
2013	1.633	1.231	1.091	1.046			
2014	1.625	1.224	1.083				
2015	1.614	1.199					
2016	1.581						
Latest Year	1.581	1.199	1.083	1.046	1.049		

#### I. Indemnity Incurred Loss Development Factors Adjusted to Common Benefit Level (g)

Accident	Age-to-Age Development (in months):							
<u>Year</u>	<u>15-27</u>	<u>27-39</u>	<u>39-51</u>	<u>51-63</u>	63-75			
2008					1.042			
2009				1.063	1.042			
2010			1.109	1.061	1.037			
2011		1.215	1.106	1.052	1.031			
2012	1.649	1.214	1.093	1.059	1.034			
2013	1.601	1.200	1.092	1.047				
2014	1.628	1.223	1.097					
2015	1.630	1.195						
2016	1.606							

- (f) Each amount is the sum of the adjusted total indemnity case reserves (Item E) and the adjusted total indemnity paid losses (Item F).
- (g) Development factors are based on incurred losses adjusted to a common benefit level and from the same insurer mix as those which have been adjusted for case reserve level adequacy and applied in the calculation of the development factors in Item H.

#### J. Impact of Adjustments to Common Case Reserve Level (h)

Accident	Age-to-Age Development (in months):							
<u>Year</u>	<u>15-27</u>	27-39	<u>39-51</u>	<u>51-63</u>	63-75			
2008					1.54%			
2009				0.93%	2.01%			
2010			0.88%	0.73%	1.84%			
2011		2.44%	0.24%	1.18%	2.05%			
2012	3.26%	1.64%	0.51%	0.03%	1.52%			
2013	2.04%	2.54%	-0.12%	-0.09%				
2014	-0.20%	0.08%	-1.25%					
2015	-0.99%	0.31%						
2016	-1.61%							

#### K. Indemnity Incurred Loss Development Factors Adjusted for Changes in Case Reserve

Accident	Age-to-Age Development (in months):						
Year	<u>15-27</u>	27-39	39-51	51-63	63-75		
2008					1.059		
2009				1.077	1.064		
2010			1.122	1.070	1.056		
2011		1.255	1.112	1.065	1.052		
2012	1.716	1.238	1.099	1.059	1.049		
2013	1.637	1.232	1.092	1.047			
2014	1.622	1.225	1.083				
2015	1.614	1.199					
2016	1.580						
Latest Year	1.580	1.199	1.083	1.047	1.049		
3-Year Average	1.605	1.218	1.091	1.057	1.052		

<sup>(</sup>h) Each factor represents the change in age-to-age development factors from Item I to those in Item H.

<sup>(</sup>i) Each factor is the product of [1.0 + the impact of adjustments to common case reserve level (Item J)] and [the incurred indemnity age-to-age development factors from AC18-06-01, Exhibit 2.1.1].

#### A. Medical Case Reserves Per Open Indemnity Claim

Accident	Evaluated as of (in months)						
Year	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	
2007						43,380	
2008					35,599	44,527	
2009				30,381	36,856	43,738	
2010			24,707	29,810	36,016	41,901	
2011		21,842	26,397	32,193	38,970	43,553	
2012	17,161	21,130	25,070	29,446	34,916	40,790	
2013	16,574	20,863	23,682	28,405	33,045		
2014	16,145	19,577	22,989	27,366			
2015	16,882	20,643	25,607				
2016	17,397	21,642					
2017	18,281						

#### B. Average Paid Medical Loss Per Claim Adjusted to the Common Benefit Level (a)

Accident	Evaluated as of (in months)					
Year	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>
2007						6,119
2008					6,445	7,070
2009				6,392	7,329	8,010
2010			5,575	6,870	7,756	8,406
2011		4,351	6,027	7,276	8,189	8,839
2012	2,416	4,489	6,134	7,337	8,191	8,766
2013	2,599	4,752	6,463	7,678	8,464	
2014	2,684	4,905	6,642	7,831		
2015	2,684	4,933	6,564			
2016	2,796	4,932				
2017	2,775					
Annual Trend (b):	2.6%	2.7%	3.4%	4.0%	5.1%	7.5%

#### C. Medical Case Reserves per Open Indemnity Claim Adjusted by Paid Medical Severity Trend (c)

Accident	Evaluated as of (in months)						
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	
2007						29,732	
2008					25,921	30,921	
2009				22,642	26,957	32,158	
2010			21,173	23,548	28,036	33,444	
2011		17,836	22,020	24,490	29,157	34,782	
2012	15,026	18,550	22,901	25,469	30,324	36,173	
2013	15,627	19,292	23,817	26,488	31,536		
2014	16,252	20,063	24,770	27,547			
2015	16,902	20,866	25,761				
2016	17,578	21,701					
2017	18,281						

- (a) Represents average paid medical on all claims. All evaluations are brought to the accident year 2017 benefit level based on benefit factors shown in AC18-06-01, Exhibit 4.4, excluding utilization impacts.
- (b) Trend is based on a 6-year exponential distribution.
- (c) Latest evaluation for each accident year is brought to the accident year 2017 benefit level based on benefit factors shown in AC18-06-01, Exhibit 4.4, excluding utilization impacts. Evaluations prior to the latest evaluation are determined by adjusting the latest accident year average medical case reserves by the selected annual paid medical severity trend on all claims (Item B) of 4%.

#### D. Total Medical Case Reserves Adjusted to the Common Benefit Level and by Paid Medical Severity Trend (in

Accident	Evaluated as of (in months)						
Year	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	
2007						558,649	
2008					617,299	530,301	
2009				693,654	592,555	521,747	
2010			887,476	690,433	589,085	501,688	
2011		992,489	884,799	688,500	573,027	484,161	
2012	1,057,405	1,068,631	935,372	714,368	584,546	481,389	
2013	1,208,476	1,162,938	996,108	733,743	577,811		
2014	1,305,430	1,239,166	1,041,205	743,286			
2015	1,405,671	1,299,924	1,033,676				
2016	1,445,227	1,294,783					
2017	1,471,301						

#### E. Paid Medical Loss on All Claims Adjusted to the Common Benefit Level (in \$000) (e)

Accident	Evaluated as of (in months)							
Year	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>		
2007						2,678,391		
2008					2,552,350	2,805,574		
2009				2,172,695	2,500,308	2,738,260		
2010			1,860,619	2,306,856	2,613,125	2,838,687		
2011		1,395,989	1,960,630	2,381,261	2,689,229	2,908,746		
2012	678,530	1,346,149	1,877,674	2,269,617	2,554,289	2,746,537		
2013	766,055	1,480,187	2,055,178	2,473,253	2,745,215			
2014	836,207	1,618,322	2,240,549	2,673,733				
2015	876,340	1,713,111	2,327,522					
2016	939,338	1,761,693						
2017	991,169							

#### F. Adjusted Total Medical Incurred (in \$000) (f)

Accident	Evaluated as of (in months)						
<u>Year</u>	<u>15</u>	<u>27</u>	<u>39</u>	<u>51</u>	<u>63</u>	<u>75</u>	
2007						3,237,040	
2008					3,169,649	3,335,875	
2009				2,866,349	3,092,863	3,260,006	
2010			2,748,096	2,997,289	3,202,210	3,340,375	
2011		2,388,477	2,845,429	3,069,761	3,262,256	3,392,907	
2012	1,735,935	2,414,781	2,813,046	2,983,985	3,138,836	3,227,926	
2013	1,974,531	2,643,125	3,051,285	3,206,996	3,323,026		
2014	2,141,638	2,857,488	3,281,754	3,417,020			
2015	2,282,011	3,013,035	3,361,198				
2016	2,384,565	3,056,477					
2017	2,462,470						

- (d) Each amount is derived as the product of the indemnity open claim counts (Exhibit 3.2, Item D) and the adjusted average medical case reserves per open claim (Item C).
- (e) Brought to accident year 2017 benefit level based on benefit factors shown in AC18-06-01, Exhibit 4.4, excluding utilization impacts.
- (f) Each amount is the sum of the adjusted total medical case reserves (Item D) and the adjusted total medical paid losses (Item E).

#### G. Medical Incurred Loss Development Factors Based on Adjusted Total Medical Incurred

Accident	Age-to-Age Development (in months):						
Year	<u>15-27</u>	27-39	<u>39-51</u>	<u>51-63</u>	63-75		
2008					1.052		
2009				1.079	1.054		
2010			1.091	1.068	1.043		
2011		1.191	1.079	1.063	1.040		
2012	1.391	1.165	1.061	1.052	1.028		
2013	1.339	1.154	1.051	1.036			
2014	1.334	1.148	1.041				
2015	1.320	1.116					
2016	1.282						
Latest Year	1 282	1 116	1 041	1 036	1 028		
Latest Year	1.282	1.116	1.041	1.036	1.028		

#### H. Medical Incurred Loss Development Factors Adjusted to Common Benefit Level (g)

Accident	Age-to-Age Development (in months):							
Year	<u>15-27</u>	<u>27-39</u>	<u>39-51</u>	<u>51-63</u>	63-75			
2008					1.055			
2009				1.076	1.048			
2010			1.113	1.068	1.036			
2011		1.177	1.100	1.060	1.025			
2012	1.386	1.148	1.078	1.050	1.024			
2013	1.347	1.119	1.075	1.031				
2014	1.324	1.133	1.063					
2015	1.314	1.118						
2016	1.288							

#### I. Impact of Adjustments to Common Case Reserve Level (h)

Accident	Age-to-Age Development (in months):						
<u>Year</u>	<u>15-27</u>	<u>27-39</u>	<u>39-51</u>	<u>51-63</u>	63-75		
2008					-0.29%		
2009				0.27%	0.58%		
2010			-2.02%	0.03%	0.69%		
2011		1.24%	-1.91%	0.30%	1.51%		
2012	0.33%	1.43%	-1.57%	0.21%	0.39%		
2013	-0.66%	3.13%	-2.19%	0.54%			
2014	0.78%	1.34%	-2.09%				
2015	0.50%	-0.20%					
2016	-0.46%						

- (g) Development factors are based on incurred losses adjusted to a common benefit level and from the same insurer mix as those which have been adjusted for case reserve level adequacy and applied in the calculation of the development factors in Item G.
- (h) Each factor represents the change in age-to-age development factors from Item H to those in Item G.

J. Medical Incurred Loss Development Factors After Adjustment for Changes in Case Reserve

Accident	Age-to-Age Development (in months):						
Year	<u>15-27</u>	27-39	<u>39-51</u>	<u>51-63</u>	63-75		
2008					1.055		
2009				1.083	1.055		
2010			1.094	1.068	1.043		
2011		1.200	1.082	1.062	1.040		
2012	1.396	1.170	1.061	1.054	1.029		
2013	1.344	1.155	1.052	1.038			
2014	1.335	1.150	1.042				
2015	1.321	1.116					
2016	1.282						
Latest Year	1.282	1.116	1.042	1.038	1.029		
3-Year Average	1.313	1.140	1.052	1.051	1.038		

<sup>(</sup>i) Each factor is the product of [1.0 + the impact of adjustments to common case reserve level (Item I)] and [the incurred medical age-to-age development factors from AC18-06-01, Exhibit 2.2.1].

(0)

#### Developed Loss Ratios Using 3-Year Average Incurred Development Factors Adjusted for Changes in Average Case Reserve Levels Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
		Inden	nnity			Med	lical		
-	Reported				Reported				•
	Incurred	Annual	Cumulative		Incurred	Annual	Cumulative		Total
Accident	Loss Ratio	Development	Development	Developed	Loss Ratio	Development	Development	Developed	Developed
<u>Year</u>	Ex IBNR(a)	Factor(b)	<u>Factor</u>	Loss Ratio	Ex IBNR(a)	Factor(c)	<u>Factor</u>	Loss Ratio	Loss Ratio
				(1) x (3)				(5) x (7)	(4) + (8)
2006	0.157	1.003	1.021	0.161	0.234	1.008	1.067	0.250	0.410
2007	0.214	1.006	1.027	0.220	0.327	1.008	1.076	0.351	0.572
2008	0.271	1.006	1.034	0.280	0.403	1.010	1.087	0.438	0.717
2009	0.311	1.010	1.044	0.325	0.462	1.014	1.102	0.509	0.834
2010	0.295	1.013	1.058	0.313	0.442	1.007	1.110	0.491	0.803
2011	0.270	1.017	1.076	0.291	0.377	1.012	1.123	0.424	0.715
2012	0.237	1.024	1.102	0.261	0.317	1.016	1.141	0.362	0.623
2013	0.197	1.052	1.159	0.228	0.250	1.038	1.184	0.296	0.524
2014	0.180	1.057	1.226	0.220	0.214	1.051	1.245	0.266	0.486
2015	0.163	1.091	1.338	0.218	0.196	1.052	1.309	0.256	0.475
2016	0.131	1.218	1.630	0.214	0.170	1.140	1.493	0.253	0.467
2017	0.086	1.605	2.616	0.226	0.139	1.313	1.959	0.273	0.499

- (a) Based on AC18-06-01, Exhibit 1. Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident years 2010 and prior do reflect paid MCCP costs. No adjustment has been made to MCCP costs in medical reserves.
- (b) Age-to-age factors for developing accident years 2013 to 2017 were adjusted for changes in indemnity case reserve levels based on estimated annual severity trends on closed indemnity claims based on 3-year average selections (see Exhibit 3.4, Item K). Age-to-age factors for developing accident years prior to 2013 are selected as the age-to-age factors shown in AC18-06-01, Exhibit 2.1.
- (c) Age-to-age factors for developing accident years 2013 to 2017 were adjusted for changes in medical case reserve levels based on estimated annual medical severity trends on all claims based on 3-year average selections (see Exhibit 3.8, Item J). Age-to-age factors for developing accident years prior to 2013 are selected as the age-to-age factors shown in AC18-06-01, Exhibit 2.2.

# Projected On-Level Accident Year Indemnity Loss to Industry Average Filed Pure Premium Ratios Using 3-Year Average Incurred Development Factors Adjusted for Changes in Indemnity Average Case Reserve Levels Based on Experience as of March 31, 2018

(1) (2) On-Level Indemnity to Accident **Developed Indemnity** Composite Indemnity Composite Premium Industry Average Filed Adjustment Factor(c) Loss Ratio(a) Adjustment Factor(b) Pure Premium Ratio Year  $(1) \times (2) \div (3)$ 2006 0.161 1.511 0.941 0.258 2007 0.220 1.464 1.203 0.268 2008 0.280 1.379 1.453 0.265 2009 0.325 1.352 0.280 1.567 2010 0.313 1.333 1.425 0.292 2011 0.291 1.312 1.301 0.293 2012 0.261 1.281 1.159 0.289 2013 0.228 1.241 1.012 0.279 2014 0.220 1.124 0.933 0.265 2015 0.218 1.095 0.891 0.268 2016 0.214 1.082 0.911 0.254 0.964 2017 0.226 1.062 0.249

2018	0.250
2019	0.247
1/1/2020	0.244

- (a) See Exhibit 3.9.
- (b) Based on AC18-06-01, Exhibit 4.1.
- (c) See AC18-06-01, Exhibit 5.2.
- (d) These on-level ratios were projected based on an estimated annual indemnity severity trend from AC18-06-01, Exhibit 6.2, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios.

# Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios Using 3-Year Average Incurred Development Factors Adjusted for Changes in Medical Average Case Reserve Levels Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
				On-Level Medical to
Accident	Developed Medical	Composite Medical	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio(e)
				$(1) \times (2) \div (3)$
2006	0.250	0.863	0.941	0.229
2007	0.351	0.868	1.203	0.254
2008	0.438	0.867	1.453	0.261
2009	0.509	0.855	1.567	0.278
2010	0.491	0.853	1.425	0.294
2011	0.424	0.868	1.301	0.283
2012	0.362	0.894	1.159	0.279
2013	0.296	0.961	1.012	0.281
2014	0.266	1.000	0.933	0.285
2015	0.256	1.000	0.891	0.288
2016	0.253	0.996	0.911	0.277
2017	0.273	0.994	0.964	0.281

2018	0.290
2019	0.295
1/1/2020	0.295

- (a) See Exhibit 3.9.
- (b) Based on AC18-06-01, Exhibit 4.4.
- (c) See AC18-06-01, Exhibit 5.2.
- (d) These on-level ratios were projected based on an estimated annual medical severity trend from AC18-06-01, Exhibit 6.4, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios.
- (e) Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident years 2010 and prior do reflect paid MCCP costs. No adjustment has been made to MCCP costs in medical reserves.

### Developed Loss Ratios Using Latest Year Incurred Development Factors Adjusted for Changes in Average Case Reserve Levels Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Indemnity					Med	dical		
-	Reported				Reported				
	Incurred	Annual	Cumulative		Incurred	Annual	Cumulative		Total
Accident	Loss Ratio	Development	Development	Developed	Loss Ratio	Development	Development	Developed	Developed
<u>Year</u>	Ex IBNR(a)	Factor(b)	<u>Factor</u>	Loss Ratio	Ex IBNR(a)	Factor(c)	<u>Factor</u>	Loss Ratio	Loss Ratio
				(1) x (3)				(5) x (7)	(4) + (8)
2006	0.157	1.003	1.021	0.161	0.234	1.008	1.067	0.250	0.410
2007	0.214	1.006	1.027	0.220	0.327	1.008	1.076	0.351	0.572
2008	0.271	1.006	1.034	0.280	0.403	1.010	1.087	0.438	0.717
2009	0.311	1.010	1.044	0.325	0.462	1.014	1.102	0.509	0.834
2010	0.295	1.013	1.058	0.313	0.442	1.007	1.110	0.491	0.803
2011	0.270	1.017	1.076	0.291	0.377	1.012	1.123	0.424	0.715
2012	0.237	1.024	1.102	0.261	0.317	1.016	1.141	0.362	0.623
2013	0.197	1.049	1.155	0.227	0.250	1.029	1.174	0.294	0.521
2014	0.180	1.047	1.210	0.217	0.214	1.038	1.218	0.261	0.478
2015	0.163	1.083	1.311	0.214	0.196	1.042	1.269	0.249	0.463
2016	0.131	1.199	1.571	0.206	0.170	1.116	1.416	0.240	0.447
2017	0.086	1.580	2.482	0.215	0.139	1.282	1.815	0.253	0.467

- (a) Based on AC18-06-01, Exhibit 1. Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident years 2010 and prior do reflect paid MCCP costs. No adjustment has been made to MCCP costs in medical reserves.
- (b) Age-to-age factors for developing accident years 2013 to 2017 were adjusted for changes in indemnity case reserve levels based on estimated annual severity trends on closed indemnity claims (see Exhibit 3.4, Item K). Age-to-age factors for developing accident years prior to 2013 are selected as the age-to-age factors shown in AC18-06-01, Exhibit 2.1.
- (c) Age-to-age factors for developing accident years 2013 to 2017 were adjusted for changes in medical case reserve levels based on estimated annual medical severity trends on all claims (see Exhibit 3.8, Item J). Age-to-age factors for developing accident years prior to 2013 are selected as the age-to-age factors shown in AC18-06-01, Exhibit 2.2.

# Projected On-Level Accident Year Indemnity Loss to Industry Average Filed Pure Premium Ratios Using Latest Year Incurred Development Factors Adjusted for Changes in Indemnity Average Case Reserve Levels Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)			
Accident <u>Year</u>	Developed Indemnity Loss Ratio(a)	Composite Indemnity Adjustment Factor(b)	Composite Premium Adjustment Factor(c)	On-Level Indemnity to Industry Average Filed Pure Premium Ratio (1) x (2) ÷ (3)			
2006	0.161	1.511	0.941	0.258			
2007	0.220	1.464	1.203	0.268			
2008	0.280	1.379	1.453	0.265			
2009	0.325	1.352	1.567	0.280			
2010	0.313	1.333	1.425	0.292			
2011	0.291	1.312	1.301	0.293			
2012	0.261	1.281	1.159	0.289			
2013	0.227	1.241	1.012	0.278			
2014	0.217	1.124	0.933	0.262			
2015	0.214	1.095	0.891	0.263			
2016	0.206	1.082	0.911	0.245			
2017	0.215	1.062	0.964	0.236			

2018	0.239
2019	0.236
1/1/2020	0.233

- (a) See Exhibit 4.1.
- (b) Based on AC18-06-01, Exhibit 4.1.
- (c) See AC18-06-01, Exhibit 5.2.
- (d) These on-level ratios were projected based on an estimated annual indemnity severity trend from AC18-06-01, Exhibit 6.2, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios.

# Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios Using Latest Year Incurred Development Factors Adjusted for Changes in Medical Average Case Reserve Levels Based on Experience as of March 31, 2018

(1) (2) On-Level Medical to Accident **Developed Medical** Composite Medical Composite Premium Industry Average Filed Loss Ratio(a) Adjustment Factor(b) Adjustment Factor(c) Pure Premium Ratio(e) Year  $(1) \times (2) \div (3)$ 2006 0.250 0.863 0.941 0.229 2007 0.351 0.868 1.203 0.254 2008 0.438 0.867 1.453 0.261 2009 0.855 0.509 1.567 0.278 2010 0.491 0.853 1.425 0.294 2011 0.424 0.868 1.301 0.283 2012 0.362 0.894 1.159 0.279 2013 0.294 0.961 1.012 0.279 2014 0.261 1.000 0.933 0.279 2015 0.249 1.000 0.891 0.279 2016 0.240 0.996 0.911 0.263 0.994 0.964 2017 0.253 0.261

2018	0.272
2019	0.276
1/1/2020	0.277

- (a) See Exhibit 4.1.
- (b) Based on AC18-06-01, Exhibit 4.4.
- (c) See AC18-06-01, Exhibit 5.2.
- (d) These on-level ratios were projected based on an estimated annual medical severity trend from AC18-06-01, Exhibit 6.4, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios
- (e) Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident years 2010 and prior do reflect paid MCCP costs. No adjustment has been made to MCCP costs in medical reserves.

#### Developed Loss Ratio Using Latest Year Incurred Loss Development Factors Adjusted for Insurer Mix

Based on Experience as of March 31, 2018

Based on Experience as of Maron of, 2010								
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Inde	mnity			Med			
Reported				Reported				
Incurred	Annual	Cumulative		Incurred	Annual	Cumulative		Total
Loss Ratio	Development	Development	Developed	Loss Ratio	Development	Development	Developed	Developed
Ex IBNR(a)	<u>Factor</u>	Factor(b)	Loss Ratio(c)	Ex IBNR(a)	<u>Factor</u>	Factor(d)	Loss Ratio(c)	Loss Ratio
								(4) + (8)
0.157		0.976	0.153	0.234		1.038	0.243	0.396
0.214		0.997	0.214	0.327		1.056	0.345	0.558
0.271		1.028	0.278	0.403		1.095	0.441	0.719
0.311		1.051	0.327	0.462		1.115	0.516	0.843
0.295		1.075	0.318	0.442		1.129	0.499	0.817
0.270		1.088	0.294	0.377		1.127	0.425	0.719
0.237		1.112	0.264	0.317		1.147	0.364	0.627
0.197		1.144	0.225	0.250		1.171	0.293	0.518
0.180		1.203	0.216	0.214		1.212	0.259	0.475
0.163		1.312	0.214	0.196		1.280	0.251	0.465
0.131		1.578	0.207	0.170		1.434	0.243	0.451
0.086		2.524	0.218	0.139		1.833	0.255	0.474
	Reported Incurred Loss Ratio Ex IBNR(a)  0.157 0.214 0.271 0.311 0.295 0.270 0.237 0.197 0.180 0.163 0.131	Reported Incurred Loss Ratio Ex IBNR(a)	(1)       (2)       (3)         Reported Incurred Loss Ratio Ex IBNR(a)       Annual Development Pactor       Cumulative Development Development Pactor(b)         0.157        0.976         0.214        0.997         0.271        1.028         0.311        1.051         0.295        1.075         0.270        1.088         0.237        1.112         0.197        1.144         0.180        1.203         0.163        1.312         0.131        1.578	(1)         (2)         (3)         (4)           Reported Incurred Loss Ratio Ex IBNR(a)         Annual Cumulative Development Development Factor(b)           0.157          0.976         0.153           0.214          0.997         0.214           0.271          1.028         0.278           0.311          1.051         0.327           0.295          1.075         0.318           0.270          1.088         0.294           0.237          1.112         0.264           0.197          1.144         0.225           0.180          1.203         0.216           0.163          1.312         0.214           0.131          1.578         0.207	(1)         (2)         (3)         (4)         (5)           Reported Incurred Loss Ratio Ex IBNR(a)         Cumulative Development Development Pactor(b)         Developed Loss Ratio(c)         Reported Incurred Loss Ratio Ex IBNR(a)           0.157          0.976         0.153         0.234           0.214          0.997         0.214         0.327           0.271          1.028         0.278         0.403           0.311          1.051         0.327         0.462           0.295          1.075         0.318         0.442           0.270          1.088         0.294         0.377           0.237          1.112         0.264         0.317           0.197          1.144         0.225         0.250           0.180          1.203         0.216         0.214           0.163          1.312         0.214         0.196           0.131          1.578         0.207         0.170	Reported   Incurred   Annual   Cumulative   Development   Development   Developed   Loss Ratio   Ex IBNR(a)   Factor   Factor(b)   Loss Ratio(c)   Ex IBNR(a)   Factor   Factor(b)   Loss Ratio(c)   Ex IBNR(a)   Factor   Factor(b)   Loss Ratio(c)   Ex IBNR(a)   Factor   Factor(b)   Ex IBNR(a)   Factor   Factor   Factor(b)   Ex IBNR(a)   Factor   Factor	Reported   Incurred   Loss Ratio   Development   Ex IBNR(a)   Factor   1.028   0.271     1.051   0.295     1.112   0.264   0.131     1.212   0.163   0.131     1.280   0.131     1.280   0.131     1.280   0.131     1.280   0.131     1.280   0.131     1.280   0.131     1.280   0.131     1.280   0.131     1.280   0.131     1.280   0.131     1.280   0.214   0.327     1.144   0.225   0.250     1.171   0.180     1.280   0.131     1.280   0.131     1.280   0.131     1.280   0.131     1.280   0.131     1.312   0.214   0.196     1.434   0.285   0.207   0.170     1.434	Reported   Incurred   Loss Ratio   Development   Factor   Development   Development

<sup>(</sup>a) Based on AC18-06-01, Exhibit 1. Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident years 2010 and prior do reflect paid MCCP costs. No adjustment has been made to MCCP costs in medical reserves.

<sup>(</sup>b) Column (4) divided by Column (1).

<sup>(</sup>c) Developed loss ratios were derived by averaing the loss ratios developed using the latest year paid methodology for State Compensation Insurance Fund and the remaining insurers collectively, weighted by calendar year 2017 earned premium at the advisory pure premium rate level.

<sup>(</sup>d) Column (8) divided by Column (5).

#### **Projected On-Level Accident Year** Indemnity Loss to Industry Average Filed Pure Premium Ratios **Using Unadjusted Incurred Development Factors** Adjusted for Insurer Mix Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
Accident <u>Year</u>	Developed Indemnity <u>Loss Ratio(a)</u>	Composite Indemnity Adjustment Factor(b)	Composite Premium Adjustment Factor(c)	On-Level Indemnity to Industry Average Filed <u>Pure Premium Ratio</u>
				$(1) \times (2) \div (3)$
2006	0.153	1.511	0.941	0.246
2007	0.214	1.464	1.203	0.260
2008	0.278	1.379	1.453	0.264
2009	0.327	1.352	1.567	0.282
2010	0.318	1.333	1.425	0.297
2011	0.294	1.312	1.301	0.296
2012	0.264	1.281	1.159	0.291
2013	0.225	1.241	1.012	0.276
2014	0.216	1.124	0.933	0.260
2015	0.214	1.095	0.891	0.263
2016	0.207	1.082	0.911	0.246
2017	0.218	1.062	0.964	0.240

2018	0.241
2019	0.238
1/1/2020	0.235

- See Exhibit 5.1. (a)
- Based on AC18-06-01, Exhibit 4.1. (b)
- See AC18-06-01, Exhibit 5.2. (c)
- (d) These on-level ratios were projected based on an estimated annual indemnity severity trend from AC18-06-01, Exhibit 6.2, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level

#### Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios **Using Unadjusted Incurred Development Factors** Adjusted for Insurer Mix Based on Experience as of March 31, 2018

		2000 On Exponence do or me	•	(4)
	(1)	(2)	(3)	(4)
				On-Level Medical to
Accident	Developed Medical	Composite Medical	Composite Premium	Industry Average Filed
Year	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio(e)
	<del> </del>	<del></del>		(1) x (2) ÷ (3)
2006	0.243	0.863	0.941	0.222
2007	0.345	0.868	1.203	0.249
2008	0.441	0.867	1.453	0.263
2009	0.516	0.855	1.567	0.281
2010	0.499	0.853	1.425	0.299
2011	0.425	0.868	1.301	0.284
2012	0.364	0.894	1.159	0.281
2013	0.293	0.961	1.012	0.278
2014	0.259	1.000	0.933	0.278
2015	0.251	1.000	0.891	0.281
2016	0.243	0.996	0.911	0.266
2017	0.255	0.994	0.964	0.263

2018	0.275
2019	0.280
1/1/2020	0.280

- See Exhibit 5.1. (a)
- Based on AC18-06-01, Exhibit 4.4. (b)
- (c) See AC18-06-01, Exhibit 5.2.
- (d) These on-level ratios were projected based on an estimated annual medical severity trend from AC18-06-01, Exhibit 6.4, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level
- Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident (e) years 2010 and prior do reflect paid MCCP costs. No adjustment has been made to MCCP costs in medical reserves.

#### Developed Loss Ratio Unadjusted 3-Year Average Paid Development Factors Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Indemnity				Medical				
	Reported	Annual	Cumulative		Reported	Annual	Cumulative		Total
Accident	Paid	Development	Development	Developed	Paid	Development	Development	Developed	Developed
Year	Loss Ratio(a)	Factor(b)	<u>Factor</u>	Loss Ratio	Loss Ratio(a)	Factor(c)	<u>Factor</u>	Loss Ratio	Loss Ratio
				(1) x (3)				(5) x (7)	(4) + (8)
2006	0.149	1.011	1.080	0.161	0.212	1.017	1.250	0.265	0.425
2007	0.202	1.014	1.096	0.222	0.293	1.020	1.275	0.374	0.595
2008	0.253	1.018	1.115	0.282	0.361	1.024	1.306	0.471	0.753
2009	0.289	1.024	1.142	0.331	0.412	1.028	1.342	0.554	0.884
2010	0.274	1.029	1.174	0.322	0.397	1.033	1.387	0.550	0.872
2011	0.247	1.038	1.220	0.301	0.329	1.043	1.446	0.476	0.777
2012	0.213	1.054	1.285	0.274	0.270	1.059	1.531	0.414	0.688
2013	0.173	1.077	1.385	0.240	0.207	1.082	1.656	0.343	0.583
2014	0.150	1.121	1.552	0.232	0.167	1.123	1.861	0.312	0.544
2015	0.124	1.217	1.888	0.233	0.136	1.204	2.241	0.304	0.537
2016	0.082	1.489	2.811	0.230	0.098	1.379	3.090	0.302	0.533
2017	0.036	2.441	6.864	0.246	0.056	1.922	5.938	0.333	0.579

<sup>(</sup>a) Based on AC18-06-01, Exhibit 1.

<sup>(</sup>b) Age-to-age factors are selected as three-year averages based on AC18-06-01, Exhibit 2.5.

<sup>(</sup>c) Age-to-age factors are selected as three-year averages based on AC18-06-01, Exhibit 2.6. These factors have not been adjusted for any reforms.

#### **Projected On-Level Accident Year** Indemnity Loss to Industry Average Filed Pure Premium Ratios Using Unadjusted 3-Year Average Paid Development Factors Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
Accident <u>Year</u>	Developed Indemnity Loss Ratio(a)	Composite Indemnity Adjustment Factor(b)	Composite Premium Adjustment Factor(c)	On-Level Indemnity to Industry Average Filed <u>Pure Premium Ratio</u> (1) x (2) ÷ (3)
2006	0.161	1.511	0.941	0.258
2007	0.222	1.464	1.203	0.270
2008	0.282	1.379	1.453	0.267
2009	0.331	1.352	1.567	0.285
2010	0.322	1.333	1.425	0.301
2011	0.301	1.312	1.301	0.304
2012	0.274	1.281	1.159	0.303
2013	0.240	1.241	1.012	0.294
2014	0.232	1.124	0.933	0.280
2015	0.233	1.095	0.891	0.287
2016	0.230	1.082	0.911	0.274
2017	0.246	1.062	0.964	0.271

2018	0.270
2019	0.267
1/1/2020	0.264

- (a) (b) See Exhibit 6.1.
- Based on AC18-06-01, Exhibit 4.1.
- See AC18-06-01, Exhibit 5.2. (c)
- These on-level ratios were projected based on an estimated annual indemnity severity trend from AC18-06-01, Exhibit 6.2, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios.

#### **Projected On-Level Accident Year** Medical Loss to Industry Average Filed Pure Premium Ratios Using Unadjusted 3-Year Average Paid Development Factors Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
				On-Level Medical to
Accident	Developed Medical	Composite Medical	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio(e)
				$(1) \times (2) \div (3)$
2006	0.265	0.863	0.941	0.243
2007	0.374	0.868	1.203	0.270
2008	0.471	0.867	1.453	0.281
2009	0.554	0.855	1.567	0.302
2010	0.550	0.853	1.425	0.329
2011	0.476	0.868	1.301	0.317
2012	0.414	0.894	1.159	0.319
2013	0.343	0.961	1.012	0.326
2014	0.312	1.000	0.933	0.334
2015	0.304	1.000	0.891	0.341
2016	0.302	0.996	0.911	0.331
2017	0.333	0.994	0.964	0.343

2018	0.350
2019	0.356
1/1/2020	0.356

- See Exhibit 6.1.
- (a) (b) Based on AC18-06-01, Exhibit 4.4.
- See AC18-06-01, Exhibit 5.2. (c)
- (d) These on-level ratios were projected based on an estimated annual medical severity trend from AC18-06-01, Exhibit 6.4, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios.
- (e) Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident years 2010 and prior do reflect paid MCCP costs.

#### Developed Loss Ratio Unadjusted Latest Year Paid Development Factors Based on Experience as of March 31, 2018

	(1)	(2) Inder	(3)	(4)	(5)	(6) Med	(7)	(8)	(9)
		maci	inity			Wicc	iloui		•
	Reported	Annual	Cumulative		Reported	Annual	Cumulative		Total
Accident	Paid	Development	Development	Developed	Paid	Development	Development	Developed	Developed
<u>Year</u>	Loss Ratio(a)	Factor(b)	<u>Factor</u>	Loss Ratio	Loss Ratio(a)	Factor(c)	<u>Factor</u>	Loss Ratio	Loss Ratio
				(1) x (3)				(5) x (7)	(4) + (8)
2006	0.149	1.011	1.080	0.161	0.212	1.017	1.250	0.265	0.425
2007	0.202	1.014	1.096	0.222	0.293	1.020	1.275	0.374	0.595
2008	0.253	1.018	1.115	0.282	0.361	1.024	1.306	0.471	0.753
2009	0.289	1.024	1.142	0.331	0.412	1.028	1.342	0.554	0.884
2010	0.274	1.029	1.175	0.322	0.397	1.029	1.381	0.548	0.870
2011	0.247	1.036	1.217	0.301	0.329	1.039	1.435	0.472	0.773
2012	0.213	1.053	1.282	0.273	0.270	1.055	1.514	0.409	0.682
2013	0.173	1.075	1.378	0.239	0.207	1.076	1.629	0.337	0.576
2014	0.150	1.111	1.531	0.229	0.167	1.111	1.810	0.303	0.532
2015	0.124	1.215	1.860	0.230	0.136	1.194	2.161	0.293	0.523
2016	0.082	1.476	2.745	0.225	0.098	1.359	2.937	0.287	0.512
2017	0.036	2.402	6.594	0.236	0.056	1.875	5.506	0.309	0.545

<sup>(</sup>a) Based on AC18-06-01, Exhibit 1.

<sup>(</sup>b) Age-to-age factors are selected as latest year for the 15-to-27 month through 99-to-111 month factors and three-year average for the subsequent age-to-age factors based on AC18-06-01, Exhibit 2.5.

<sup>(</sup>c) Age-to-age factors are selected as latest year for the 15-to-27 month through 99-to-111 month factors and three-year average for the subsequent age-to-age factors based on AC18-06-01, Exhibit 2.6. These factors have not been adjusted for any reforms.

## Projected On-Level Accident Year Indemnity Loss to Industry Average Filed Pure Premium Ratios Based on Unadjusted Latest Year Paid Selections Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
				On-Level Indemnity to
Accident	Developed Indemnity	Composite Indemnity	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio
				$(1) \times (2) \div (3)$
2006	0.161	1.511	0.941	0.258
2007	0.222	1.464	1.203	0.270
2008	0.282	1.379	1.453	0.267
2009	0.331	1.352	1.567	0.285
2010	0.322	1.333	1.425	0.301
2011	0.301	1.312	1.301	0.303
2012	0.273	1.281	1.159	0.302
2013	0.239	1.241	1.012	0.293
2014	0.229	1.124	0.933	0.276
2015	0.230	1.095	0.891	0.282
2016	0.225	1.082	0.911	0.267
2017	0.236	1.062	0.964	0.260

2018	0.262
2019	0.258
1/1/2020	0.255

- (a) See Exhibit 7.1.
- (b) Based on AC18-06-01, Exhibit 4.1.
- (c) See AC18-06-01, Exhibit 5.2.
- (d) These on-level ratios were projected based on an estimated annual indemnity severity trend from AC18-06-01, Exhibit 6.2, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios.

## Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios Based on Unadjusted Latest Year Paid Selections Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
				On-Level Medical to
Accident	Developed Medical	Composite Medical	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio(e)
				$(1) \times (2) \div (3)$
2006	0.265	0.863	0.941	0.243
2007	0.374	0.868	1.203	0.270
2008	0.471	0.867	1.453	0.281
2009	0.554	0.855	1.567	0.302
2010	0.548	0.853	1.425	0.328
2011	0.472	0.868	1.301	0.315
2012	0.409	0.894	1.159	0.316
2013	0.337	0.961	1.012	0.320
2014	0.303	1.000	0.933	0.325
2015	0.293	1.000	0.891	0.329
2016	0.287	0.996	0.911	0.314
2017	0.309	0.994	0.964	0.318

2018	0.328
2019	0.334
1/1/2020	0.335

- (a) See Exhibit 7.1.
- (b) Based on AC18-06-01, Exhibit 4.4.
- (c) See AC18-06-01, Exhibit 5.2.
- (d) These on-level ratios were projected based on an estimated annual medical severity trend from AC18-06-01, Exhibit 6.4, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios
- (e) Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident years 2010 and prior do reflect paid MCCP costs.

#### Developed Loss Ratios Adjusted for the Impact of Reforms Based on Paid Latest Year Selections Based on Experience as of March 31, 2018 (5)

					p	,	•			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
		Inde	mnity				Medical			
							Adjı	usted		
										Total
Accident	Paid	Developn	nent Factors	Developed	Paid	Paid	Developm	ent Factors	Developed	Developed
Year	Loss Ratio(a)	Annual(b)	Cumulative(b)	Loss Ratio	Loss Ratio(a)	Loss Ratio(c)	Annual(d)	Cumulative(d)	Loss Ratio	Loss Ratio
<u> </u>				(1) x (3)					(6) x (8)	(4) + (9)
2006	0.149	1.011	1.080	0.161	0.212	0.198	1.018	1.257	0.248	0.409
2007	0.202	1.014	1.096	0.222	0.293	0.274	1.022	1.285	0.352	0.574
2008	0.253	1.018	1.115	0.282	0.361	0.338	1.026	1.318	0.446	0.728
2009	0.289	1.024	1.142	0.331	0.412	0.389	1.030	1.358	0.528	0.858
2010	0.274	1.029	1.175	0.322	0.397	0.377	1.031	1.400	0.527	0.849
2011	0.247	1.036	1.217	0.301	0.329	0.316	1.041	1.458	0.460	0.761
2012	0.213	1.053	1.282	0.273	0.270	0.263	1.059	1.537	0.404	0.677
2013	0.173	1.075	1.405	0.244	0.207	0.205	1.080	1.650	0.338	0.581
2014	0.150	1.111	1.607	0.240	0.167	0.167	1.115	1.827	0.305	0.545
2015	0.124	1.215	1.953	0.241	0.136	0.136	1.198	2.171	0.294	0.536
2016	0.082	1.476	2.882	0.236	0.098	0.098	1.361	2.934	0.287	0.523
2017	0.036	2.402	6.924	0.248	0.056	0.056	1.876	5.481	0.307	0.555

<sup>(</sup>a) Based on AC18-06-01, Exhibit 1. For medical, Paid MCCP costs are excluded from accident years 2011 and subsequent. Column 5 is shown for informational purposes only.

<sup>(</sup>b) Based on AC18-06-01, Exhibit 2.5.1 and includes adjustments for SB 863. Does not reflect any adjustment for changes in claim settlement

<sup>(</sup>c) See AC18-06-01, Exhibit 3.2, Column (2).

Based on AC18-06-01, Exhibit 2.6.1 and includes adjustments for SB 863 and SB 1160. Does not reflect any adjustment for changes in claim (d) settlement rates.

#### **Projected On-Level Accident Year** Indemnity Loss to Industry Average Filed Pure Premium Ratios Using Latest Year Paid Development Adjusted for Reforms Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
Accident <u>Year</u>	Developed Indemnity <u>Loss Ratio(a)</u>	Composite Indemnity Adjustment Factor(b)	Composite Premium Adjustment Factor(c)	On-Level Indemnity to Industry Average Filed <u>Pure Premium Ratio</u> (1) x (2) ÷ (3)
2006	0.161	1.511	0.941	0.258
2007	0.222	1.464	1.203	0.270
2008	0.282	1.379	1.453	0.267
2009	0.331	1.352	1.567	0.285
2010	0.322	1.333	1.425	0.301
2011	0.301	1.312	1.301	0.303
2012	0.273	1.281	1.159	0.302
2013	0.244	1.241	1.012	0.299
2014	0.240	1.124	0.933	0.290
2015	0.241	1.095	0.891	0.296
2016	0.236	1.082	0.911	0.280
2017	0.248	1.062	0.964	0.273

	Projected (d)
2018	0.275
2019	0.271
1/1/2020	0.268

See Exhibit 8.1.

<sup>(</sup>b) Based on AC18-06-01, Exhibit 4.1.

See AC18-06-01, Exhibit 5.2.

These on-level ratios were projected based on an estimated annual indemnity severity trend from AC18-06-01, Exhibit 6.2, (d) the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level

## Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios Using Latest Year Paid Development Adjusted for Reforms Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
				On-Level Medical to
Accident	Developed Medical	Composite Medical	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio(e)
				$(1) \times (2) \div (3)$
2006	0.248	0.963	0.941	0.254
2007	0.352	0.945	1.203	0.277
2008	0.446	0.938	1.453	0.288
2009	0.528	0.925	1.567	0.311
2010	0.527	0.922	1.425	0.341
2011	0.460	0.938	1.301	0.332
2012	0.404	0.975	1.159	0.340
2013	0.338	1.005	1.012	0.335
2014	0.305	1.011	0.933	0.330
2015	0.294	1.012	0.891	0.334
2016	0.287	1.012	0.911	0.319
2017	0.307	1.013	0.964	0.323

2018	0.333
2019	0.339
1/1/2020	0.340

- (a) See Exhibit 8.1.
- (b) Based on AC18-06-01, Exhibit 4.4.
- (c) See AC18-06-01, Exhibit 5.2.
- (d) These on-level ratios were projected based on an estimated annual medical severity trend from AC18-06-01, Exhibit 6.4, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios.
- (e) Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident years 2010 and prior do reflect paid MCCP costs.

### Developed Loss Ratios Adjusted for the Impact of Reforms and Changes in Claim Settlement Rates Based on 3-Year Average Selections Based on Experience as of March 31, 2018

				Daooa on Ex	por 101100 ao o 1	a. o o ., 20 .c	•			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
		inde	mnity				Medical			
							Adjı	usted		_
										Total
Accident	Paid	Developn	nent Factors	Developed	Paid	Paid	Developm	nent Factors	Developed	Developed
Year	Loss Ratio(a)	Annual(b)	Cumulative(b)	Loss Ratio	Loss Ratio(a)	Loss Ratio(c)	Annual(d)	Cumulative(d)	Loss Ratio	Loss Ratio
				(1) x (3)					(6) x (8)	(4) + (9)
2006	0.149	1.011	1.080	0.161	0.212	0.198	1.018	1.257	0.248	0.409
2007	0.202	1.014	1.096	0.222	0.293	0.274	1.022	1.285	0.352	0.574
2008	0.253	1.018	1.115	0.282	0.361	0.338	1.026	1.318	0.446	0.728
2009	0.289	1.024	1.142	0.331	0.412	0.389	1.030	1.358	0.528	0.858
2010	0.274	1.029	1.174	0.322	0.397	0.377	1.031	1.400	0.527	0.849
2011	0.247	1.036	1.217	0.301	0.329	0.316	1.041	1.458	0.460	0.761
2012	0.213	1.053	1.281	0.273	0.270	0.263	1.059	1.537	0.404	0.677
2013	0.173	1.065	1.391	0.241	0.207	0.205	1.076	1.644	0.336	0.578
2014	0.150	1.110	1.589	0.238	0.167	0.167	1.121	1.829	0.305	0.543
2015	0.124	1.199	1.906	0.236	0.136	0.136	1.198	2.174	0.295	0.530
2016	0.082	1.469	2.801	0.230	0.098	0.098	1.375	2.966	0.290	0.520
2017	0.036	2.444	6.846	0.245	0.056	0.056	1.936	5.718	0.321	0.566

<sup>(</sup>a) Based on AC18-06-01, Exhibit 1. Column 5 is shown for informational purposes only.

<sup>(</sup>b) Age-to-age factors for developing accident years 2013 to 2017 were adjusted for changes in claim settlement rates based on 3-year average selections (see AC18-06-01, Exhibit 2.5.8, Item Q). The cumulative loss development factors for developing accident years 2013 through 2017 are adjusted for the impact of SB 863 (see AC18-06-01, Exhibit 2.5.1).

<sup>(</sup>c) See AC18-06-01, Exhibit 3.2, Column (2).

<sup>(</sup>d) Based on AC18-06-01, Exhibits 2.6.1 and includes adjustments for SB 863 and SB 1160. Age-to-age factors for developing accident years 2013 to 2017 were adjusted for changes in claim settlement rates based on 3-year average selections (see AC18-06-01, Exhibit 2.6.8, Item R).

#### Projected On-Level Accident Year Indemnity Loss to Industry Average Filed Pure Premium Ratios Adjusted for the Impact of Reforms and Changes in Claim Settlement Rates Based on 3-Year Average Selections Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
Accident <u>Year</u>	Developed Indemnity Loss Ratio(a)	Composite Indemnity Adjustment Factor(b)	Composite Premium Adjustment Factor(c)	On-Level Indemnity to Industry Average Filed Pure Premium Ratio (1) x (2) ÷ (3)
2006	0.161	1.511	0.941	0.258
2007	0.222	1.464	1.203	0.270
2008	0.282	1.379	1.453	0.267
2009	0.331	1.352	1.567	0.285
2010	0.322	1.333	1.425	0.301
2011	0.301	1.312	1.301	0.303
2012	0.273	1.281	1.159	0.302
2013	0.241	1.241	1.012	0.296
2014	0.238	1.124	0.933	0.286
2015	0.236	1.095	0.891	0.289
2016	0.230	1.082	0.911	0.272
2017	0.245	1.062	0.964	0.270

2018	0.269
2019	0.266
1/1/2020	0.263

See Exhibit 9.1.

<sup>(</sup>b) Based on AC18-06-01, Exhibit 4.1.

See AC18-06-01, Exhibit 5.2.

These on-level ratios were projected based on an estimated annual indemnity severity trend from AC18-06-01, Exhibit 6.2, (d) the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level

# Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios Adjusted for the Impact of Reforms and Changes in Claim Settlement Rates Based on 3-Year Average Selections Based on Experience as of March 31, 2018

(2)

	(1)	(2)	(3)	(4)
				On-Level Medical to
Accident	Developed Medical	Composite Medical	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio(e)
				$(1) \times (2) \div (3)$
2006	0.248	0.963	0.941	0.254
2007	0.352	0.945	1.203	0.277
2008	0.446	0.938	1.453	0.288
2009	0.528	0.925	1.567	0.311
2010	0.527	0.922	1.425	0.341
2011	0.460	0.938	1.301	0.332
2012	0.404	0.975	1.159	0.340
2013	0.336	1.005	1.012	0.334
2014	0.305	1.011	0.933	0.331
2015	0.295	1.012	0.891	0.335
2016	0.290	1.012	0.911	0.322
2017	0.321	1.013	0.964	0.337

2018	0.342
2019	0.348
1/1/2020	0.349

- (a) See Exhibit 9.1.
- (b) Based on AC18-06-01, Exhibit 4.4.
- (c) See AC18-06-01, Exhibit 5.2.
- (d) These on-level ratios were projected based on an estimated annual medical severity trend from AC18-06-01, Exhibit 6.4, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios.
- (e) Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident years 2010 and prior do reflect paid MCCP costs.

(1)

(9)

(8)

### Developed Loss Ratio Using Latest Year Paid Loss Development Factors Adjusted for Insurer Mix

Based on Experience as of March 31, 2018

(5)

(4)

	(1)	(2)	(3)	(4)	(3)	(0)	(1)	(0)	(3)
	Indemnity			Medical					
		Annual	Cumulative			Annual	Cumulative		Total
Accident	Paid	Development	Development	Developed	Paid	Development	Development	Developed	Developed
<u>Year</u>	Loss Ratio(a)	Factor	Factor(b)	Loss Ratio(c)	Loss Ratio(a)	Factor	Factor(d)	Loss Ratio(c)	Loss Ratio
									(4) + (8)
2006	0.149		1.035	0.154	0.234		1.106	0.259	0.412
2007	0.202		1.062	0.215	0.327		1.127	0.368	0.583
2008	0.253		1.106	0.279	0.403		1.171	0.472	0.751
2009	0.289		1.142	0.331	0.462		1.204	0.557	0.887
2010	0.274		1.184	0.325	0.442		1.252	0.554	0.878
2011	0.247		1.218	0.301	0.377		1.244	0.470	0.771
2012	0.213		1.276	0.272	0.317		1.282	0.407	0.678
2013	0.173		1.368	0.237	0.250		1.333	0.334	0.571
2014	0.150		1.528	0.229	0.214		1.408	0.301	0.530
2015	0.124		1.846	0.228	0.196		1.482	0.290	0.518
2016	0.082		2.729	0.224	0.170		1.674	0.284	0.508
2017	0.036		6.540	0.234	0.139		2.190	0.305	0.539

<sup>(</sup>a) Based on AC18-06-01, Exhibit 1. Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident years 2010 and prior do reflect paid MCCP costs. No adjustment has been made to MCCP costs in medical reserves.

<sup>(</sup>b) Column (4) divided by Column (1).

<sup>(</sup>c) Developed loss ratios were derived by averaing the loss ratios developed using the latest year paid methodology for State Compensation Insurance Fund and the remaining insurers collectively, weighted by Calendar year 2017 earned premium at the advisory pure premium rate level.

<sup>(</sup>d) Column (8) divided by Column (5).

# Projected On-Level Accident Year Indemnity Loss to Industry Average Filed Pure Premium Ratios Using Unadjusted Paid Development Factors Adjusted for Insurer Mix

Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
Accident <u>Year</u>	Developed Indemnity Loss Ratio(a)	Composite Indemnity Adjustment Factor(b)	Composite Premium Adjustment Factor(c)	On-Level Indemnity to Industry Average Filed <u>Pure Premium Ratio</u> (1) x (2) ÷ (3)
2006	0.154	1.511	0.941	0.247
2007	0.215	1.464	1.203	0.261
2008	0.279	1.379	1.453	0.265
2009	0.331	1.352	1.567	0.285
2010	0.325	1.333	1.425	0.304
2011	0.301	1.312	1.301	0.304
2012	0.272	1.281	1.159	0.300
2013	0.237	1.241	1.012	0.291
2014	0.229	1.124	0.933	0.275
2015	0.228	1.095	0.891	0.280
2016	0.224	1.082	0.911	0.265
2017	0.234	1.062	0.964	0.258

2018	0.260
2019	0.257
1/1/2020	0.253

- (a) See Exhibit 10.1.
- (b) Based on AC18-06-01, Exhibit 4.1.
- (c) See AC18-06-01, Exhibit 5.2.
- (d) These on-level ratios were projected based on an estimated annual indemnity severity trend from AC18-06-01, Exhibit 6.2, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios

#### Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios **Using Unadjusted Paid Development Factors** Adjusted for Insurer Mix Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
	,	· /	· /	On-Level Medical to
Accident	Developed Medical	Composite Medical	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio(e)
				$(1) \times (2) \div (3)$
2006	0.259	0.863	0.941	0.237
2007	0.368	0.868	1.203	0.266
2008	0.472	0.867	1.453	0.281
2009	0.557	0.855	1.567	0.304
2010	0.554	0.853	1.425	0.331
2011	0.470	0.868	1.301	0.313
2012	0.407	0.894	1.159	0.314
2013	0.334	0.961	1.012	0.317
2014	0.301	1.000	0.933	0.323
2015	0.290	1.000	0.891	0.326
2016	0.284	0.996	0.911	0.311
2017	0.305	0.994	0.964	0.315

2018	0.324
2019	0.330
1/1/2020	0.331

- See Exhibit 10.1. (a)
- Based on AC18-06-01, Exhibit 4.4. (b)
- (c) See AC18-06-01, Exhibit 5.2.
- (d) These on-level ratios were projected based on an estimated annual medical severity trend from AC18-06-01, Exhibit 6.4, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level
- Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident (e) years 2010 and prior do reflect paid MCCP costs. No adjustment has been made to MCCP costs in medical reserves.

#### Projected Indemnity Loss Ratio Using the Bornhuetter-Ferguson (BF) Paid Development Method Accident Year 2017 Indemnity Projected from 15 Months to 27 Months

AY 2017 Reported Paid Indemnity Loss Ratio at 15 Months     (Based on Exhibit 1 of AC18-06-01)	0.036
<ul><li>2. Reported Paid Indemnity Loss Ratios at 27 Months for ELR</li><li>a) AY 2015 (Based on March 31, 2017 Experience)</li><li>b) AY 2016 (Based on Exhibit 1 of AC18-06-01)</li></ul>	0.084 0.082
3. Frequency Adjustments to AY 2017 (Based on Exhibit 12 of AC18-06-01) a) AY 2015-2016 Frequency Change b) AY 2016-2017 Frequency Change	-3.4% -0.3%
4. Average Indemnity Severity Change, AY 2011-2016 (Based on Exhibit 6.2 of AC18-06-01)	-2.1%
5. Composite Indemnity On-Level Adjustment Factors (Based on Exhibit 4.1 of AC18-06-01) a) AY 2015 to Current b) AY 2016 to Current c) AY 2017 to Current	1.095 1.082 1.062
6. Composite Premium On-Level Adjustment Factors (Based on Exhibit 5.2 of AC18-06-01) a) AY 2015 to Current b) AY 2016 to Current c) AY 2017 to Current	0.891 0.911 0.964
7. AY 2017 Expected Paid Indemnity Loss Ratio at 27 Months a) Projected from 2015 = (2a) * [1 + (3a)] * [1 + (3b)] * [1 + (4)]^2 * [(5a) / (5c)] / [(6a) / (6c)] b) Projected from 2016 = (2b) * [1 + (3b)] * [1 + (4)] * [(5b) / (5c)] / [(6b) / (6c)] c) Average of 2015 and 2016 Projections = [(7a) + (7b)] / 2	0.086 0.086 0.086
8. Projected Indemnity 15-to-27 Paid Development Factor (Based on Exhibit 2.5.1 of AC18-06-01)	2.383
9. Projected AY 2017 Paid Indemnity Loss Ratio at 27 Months = (1) + (7c) * [1 - 1 / (8)]	0.086

#### Projected Medical Loss Ratio Using the Bornhuetter-Ferguson (BF) Paid Development Method Accident Year 2017 Medical Projected from 15 Months to 27 Months

	Adjusted for Reforms <sup>1</sup>
AY 2017 Reported Paid Medical Loss Ratio at 15 Months     (Based on Exhibit 1 of AC18-06-01)	0.056
<ul><li>2. Reported Paid Medical Loss Ratios at 27 Months for ELR</li><li>a) AY 2015 (Based on March 31, 2017 Experience)</li><li>b) AY 2016 (Based on Exhibit 1 of AC18-06-01)</li></ul>	0.100 0.098
3. Frequency Adjustments to AY 2017 (Based on Exhibit 12 of AC18-06-01)	0.40/
a) AY 2015-2016 Frequency Change b) AY 2016-2017 Frequency Change	-3.4% -0.3%
4. Average Medical Severity Change, AY 2011-2016 (Based on Exhibit 6.4 of AC18-06-01)	-1.6%
5. Composite Medical On-Level Adjustment Factors (Based on Exhibit 4.4 of AC18-06-01)	
a) AY 2015 to Current	1.012
b) AY 2016 to Current	1.012
c) AY 2017 to Current	1.013
6. Composite Premium On-Level Adjustment Factors (Based on Exhibit 5.2 of AC18-06-01)	
a) AY 2015 to Current b) AY 2016 to Current	0.891
c) AY 2016 to Current	0.911 0.964
7. AY 2017 Expected Paid Medical Loss Ratio at 27 Months a) Projected from 2015	
= (2a) * [1 + (3a)] * [1 + (3b)] * [1 + (4)]^2 * [(5a) / (5c)] / [(6a) / (6c)] b) Projected from 2016	0.100
= (2b) * [1 + (3b)] * [1 + (4)] * [(5b) / (5c)] / [(6b) / (6c)]	0.101
c) Average of 2015 and 2016 Projections = [(7a) + (7b)] / 2	0.101
8. Projected Medical 15-to-27 Paid Development Factor (Based on Exhibit 2.6.1 of AC18-06-01)	1.873
9. Projected AY 2017 Paid Medical Loss Ratio at 27 Months = (1) + (7c) * [1 - 1 / (8)]	0.103

<sup>&</sup>lt;sup>1</sup> Based on experience evaluated as of March 31, 2018. Reflects adjustments for SB 863 and SB 1160.

### Developed Loss Ratios Using Latest Year Reform Adjusted Development Factors - BF Adjusted Age 15 Loss Ratio Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
			Indemnity				Med	dical		
						·	Adju	ısted		
	Reported	Annual	Cumulative	Dev. Factor	_					Total
Accident	Paid	Development	Unadjusted	Adjusted	Developed	Paid	Developm	ent Factors	Developed	Developed
Year	Loss Ratio(a)	Factor(b)	for SB863	for SB863	Loss Ratio	Loss Ratio(c)	Annual(d)	<u>Cumulative</u>	Loss Ratio	Loss Ratio
					(1) x (4)				(6) x (8)	(5) + (9)
2006	0.149	1.011	1.080	1.080	0.161	0.198	1.018	1.257	0.248	0.409
2007	0.202	1.014	1.096	1.096	0.222	0.274	1.022	1.285	0.352	0.574
2008	0.253	1.018	1.115	1.115	0.282	0.338	1.026	1.318	0.446	0.728
2009	0.289	1.024	1.142	1.142	0.331	0.389	1.030	1.358	0.528	0.858
2010	0.274	1.029	1.175	1.175	0.322	0.377	1.031	1.400	0.527	0.849
2011	0.247	1.036	1.217	1.217	0.301	0.316	1.041	1.458	0.460	0.761
2012	0.213	1.053	1.282	1.282	0.273	0.263	1.059	1.537	0.404	0.677
2013	0.173	1.064	1.363	1.391	0.241	0.205	1.071	1.644	0.336	0.578
2014	0.150	1.102	1.503	1.578	0.236	0.167	1.107	1.829	0.305	0.541
2015	0.124	1.197	1.799	1.889	0.233	0.136	1.184	2.174	0.295	0.528
2016	0.082	1.454	2.615	2.746	0.225	0.098	1.349	2.829	0.277	0.502
2017	0.086		2.615	2.746	0.236	0.103		2.829	0.292	0.528

<sup>(</sup>a) Based on AC18-06-01, Exhibit 1. The 2017 indemnity loss ratio is based on Exhibit 11.1.

<sup>(</sup>b) Age-to-age factors are selected as latest year for the 15-to-27 month through 99-to-111 month factors and three-year average for the subsequent age-to-age factors based on AC18-06-01, Exhibit 2.5.

<sup>(</sup>c) Based on experience evaluated as of March 31, 2018. Reflects adjustments for SB 863 and SB 1160. The 2017 medical loss ratio is based on Exhibit 11.2.

<sup>(</sup>d) Age-to-age factors are selected as latest year for the 15-to-27 month through 99-to-111 month factors and three-year average for the subsequent age-to-age factors based on AC18-06-01, Exhibit 2.6. Reflects an adjustment for SB 863 and SB 1160.

#### Projected On-Level Accident Year Indemnity Loss to Industry Average Filed Pure Premium Ratios Paid Selections Adjusted for Reform Impacts with BF Paid Applied through 27 Months Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
				On-Level Indemnity to
Accident	Developed Indemnity	Composite Indemnity	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio
				$(1) \times (2) \div (3)$
2006	0.161	1.511	0.941	0.258
2007	0.222	1.464	1.203	0.270
2008	0.282	1.379	1.453	0.267
2009	0.331	1.352	1.567	0.285
2010	0.322	1.333	1.425	0.301
2011	0.301	1.312	1.301	0.303
2012	0.273	1.281	1.159	0.302
2013	0.241	1.241	1.012	0.296
2014	0.236	1.124	0.933	0.284
2015	0.233	1.095	0.891	0.287
2016	0.225	1.082	0.911	0.267
2017	0.236	1.062	0.964	0.260

2018	0.262
2019	0.258
1/1/2020	0.255

<sup>(</sup>a) See Exhibit 11.3.

<sup>(</sup>b) Based on AC18-06-01, Exhibit 4.1.

<sup>(</sup>c) See AC18-06-01, Exhibit 5.2.

<sup>(</sup>d) These on-level ratios were projected based on an estimated annual indemnity severity trend from AC18-06-01, Exhibit 6.2, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios

## Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios Paid Selections Adjusted for Reform Impacts with BF Paid Applied through 27 Months Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
Accident <u>Year</u>	Developed Medical Loss Ratio(a)	Composite Medical Adjustment Factor(b)	Composite Premium Adjustment Factor(c)	On-Level Medical to Industry Average Filed Pure Premium Ratio(e) (1) x (2) ÷ (3)
2006	0.248	0.963	0.941	0.254
2007	0.352	0.945	1.203	0.277
2008	0.446	0.938	1.453	0.288
2009	0.528	0.925	1.567	0.311
2010	0.527	0.922	1.425	0.341
2011	0.460	0.938	1.301	0.332
2012	0.404	0.975	1.159	0.340
2013	0.336	1.005	1.012	0.334
2014	0.305	1.011	0.933	0.331
2015	0.295	1.012	0.891	0.335
2016	0.277	1.012	0.911	0.307
2017	0.292	1.013	0.964	0.307

2018	0.319
2019	0.324
1/1/2020	0.325

- (a) See Exhibit 11.3.
- (b) Based on AC18-06-01, Exhibit 4.4.
- (c) See AC18-06-01, Exhibit 5.2.
- (d) These on-level ratios were projected based on an estimated annual medical severity trend from AC18-06-01, Exhibit 6.4, the actual frequency trend for accident year 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios.
- (e) Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident years 2010 and prior do reflect paid MCCP costs.

# Projected On-Level Accident Year Indemnity Loss to Industry Average Filed Pure Premium Ratios Separate Applications of Frequency and Severity Trends Applied to Accident Year 2017 Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
				On-Level Indemnity to
Accident	Developed Indemnity	Composite Indemnity	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio
				$(1) \times (2) \div (3)$
2006	0.161	1.511	0.941	0.258
2007	0.222	1.464	1.203	0.270
2008	0.282	1.379	1.453	0.267
2009	0.331	1.352	1.567	0.285
2010	0.322	1.333	1.425	0.301
2011	0.301	1.312	1.301	0.303
2012	0.273	1.281	1.159	0.302
2013	0.241	1.241	1.012	0.296
2014	0.236	1.124	0.933	0.284
2015	0.233	1.095	0.891	0.287
2016	0.225	1.082	0.911	0.267
2017	0.234	1.062	0.964	0.258

2018	0.257
2019	0.254
1/1/2020	0.250

- (a) See AC18-06-01, Exhibit 3.1.
- (b) See AC18-06-01, Exhibit 4.1.
- (c) See AC18-06-01, Exhibit 5.2.
- (d) These on-level ratios were projected based on an estimated annual indemnity severity trend from AC18-06-01, Exhibit 6.2, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2017 on-level ratio.

# Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios Separate Applications of Frequency and Severity Trends Applied to Accident Year 2017 Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
				On-Level Medical to
Accident	Developed Medical	Composite Medical	Composite Medical	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio(e)
				$(1) \times (2) \div (3)$
2006	0.248	0.963	0.941	0.254
2007	0.352	0.945	1.203	0.277
2008	0.446	0.938	1.453	0.288
2009	0.528	0.925	1.567	0.311
2010	0.527	0.922	1.425	0.341
2011	0.460	0.938	1.301	0.332
2012	0.404	0.975	1.159	0.340
2013	0.335	1.005	1.012	0.332
2014	0.300	1.011	0.933	0.325
2015	0.286	1.012	0.891	0.325
2016	0.277	1.012	0.911	0.307
2017	0.296	1.013	0.964	0.311

	Projected(d)
2018	0.318
2019	0.324
1/1/2020	0.325
(a)	See AC18-06-01, Exhibit 3.2.
(b)	See AC18-06-01, Exhibit 4.4.
(c)	See AC18-06-01, Exhibit 5.2.
(d)	These on-level ratios were projected based on an estimated annual medical severity trend from AC18-06-01,
, ,	Exhibit 6.4, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2017 on-level ratio.
(e)	Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident years 2010 and prior do reflect paid MCCP costs.

#### Projected On-Level Accident Year Indemnity Loss to Industry Average Filed Pure Premium Ratios Separate Applications of Frequency and Long-Term Severity Trends Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
Accident <u>Year</u>	Developed Indemnity <u>Loss Ratio(a)</u>	Composite Indemnity Adjustment Factor(b)	Composite Premium Adjustment Factor(c)	On-Level Indemnity to Industry Average Filed <u>Pure Premium Ratio</u> (1) x (2) ÷ (3)
2006	0.161	1.511	0.941	0.258
2007	0.222	1.464	1.203	0.270
2008	0.282	1.379	1.453	0.267
2009	0.331	1.352	1.567	0.285
2010	0.322	1.333	1.425	0.301
2011	0.301	1.312	1.301	0.303
2012	0.273	1.281	1.159	0.302
2013	0.241	1.241	1.012	0.296
2014	0.236	1.124	0.933	0.284
2015	0.233	1.095	0.891	0.287
2016	0.225	1.082	0.911	0.267
2017	0.234	1.062	0.964	0.258

2018	0.268
2019	0.269
1/1/2020	0.268

<sup>(</sup>a) See AC18-06-01, Exhibit 3.1.

<sup>(</sup>b) See AC18-06-01, Exhibit 4.1.

<sup>(</sup>c) See AC18-06-01, Exhibit 5.2.

<sup>(</sup>d) These on-level ratios were projected based on the 1990-2017 annual indemnity severity trend of 1.7%, the actual frequency change for 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios.

#### Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios Separate Applications of Frequency and Long-Term Severity Trends Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
Accident	Developed Medical	Composite Medical	Composite Medical	On-Level Medical to Industry Average Filed
Year	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio(e)
<u>1 eai</u>	LOSS Kallo(a)	Adjustinent Factor(b)	Adjustinent Factor(c)	$(1) \times (2) \div (3)$
2006	0.248	0.963	0.941	0.254
2007	0.352	0.945	1.203	0.277
2008	0.446	0.938	1.453	0.288
2009	0.528	0.925	1.567	0.311
2010	0.527	0.922	1.425	0.341
2011	0.460	0.938	1.301	0.332
2012	0.404	0.975	1.159	0.340
2013	0.335	1.005	1.012	0.332
2014	0.300	1.011	0.933	0.325
2015	0.286	1.012	0.891	0.325
2016	0.277	1.012	0.911	0.307
2017	0.296	1.013	0.964	0.311

2015	0.286	1.012	0.891	0.325
2016	0.277	1.012	0.911	0.307
2017	0.296	1.013	0.964	0.311
				Projected(d)
2018				0.335
2019				0.351
1/1/2020				0.357
(a) (b) (c) (d)	See AC18-06-01, Exhibit 3.2. See AC18-06-01, Exhibit 4.4. See AC18-06-01, Exhibit 5.2. These on-level ratios were proj frequency change for 2017 fror 2020 from AC18-06-01, Exhibit	m AC18-06-01, Exhibit 12, a 6.1; these trends were the	and projected frequency tren n separately applied to the 2	ds for accident years 2018 to 016 and 2017 on-level ratios.
(e)	Accident years 2011 and subse Accident years 2010 and prior			ainment programs (MCCP).

#### Projected On-Level Accident Year Indemnity Loss to Industry Average Filed Pure Premium Ratios Separate Applications of Frequency and Short-Term Severity Trends Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4) On-Level Indemnity to
Accident <u>Year</u>	Developed Indemnity <u>Loss Ratio(a)</u>	Composite Indemnity Adjustment Factor(b)	Composite Premium Adjustment Factor(c)	Industry Average Filed Pure Premium Ratio (1) x (2) ÷ (3)
2006	0.161	1.511	0.941	0.258
2007	0.222	1.464	1.203	0.270
2008	0.282	1.379	1.453	0.267
2009	0.331	1.352	1.567	0.285
2010	0.322	1.333	1.425	0.301
2011	0.301	1.312	1.301	0.303
2012	0.273	1.281	1.159	0.302
2013	0.241	1.241	1.012	0.296
2014	0.236	1.124	0.933	0.284
2015	0.233	1.095	0.891	0.287
2016	0.225	1.082	0.911	0.267
2017	0.234	1.062	0.964	0.258

2018	0.255
2019	0.248
1/1/2020	0.244

<sup>(</sup>a) See AC18-06-01, Exhibit 3.1.

(d)

<sup>(</sup>b) See AC18-06-01, Exhibit 4.1.

<sup>(</sup>c) See AC18-06-01, Exhibit 5.2.

These on-level ratios were projected based on the 2013-2017 annual indemnity severity trend of -1.4%, the actual frequency change for 2017 from AC18-06-01, Exhibit 12, and projected frequency trends for accident years 2018 to 2020 from AC18-06-01, Exhibit 6.1; these trends were then separately applied to the 2016 and 2017 on-level ratios.

#### Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios Separate Applications of Frequency and Short-Term Severity Trends Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
Accident	Developed Medical	Composite Medical	Composite Medical	On-Level Medical to Industry Average Filed
Year	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio(e)
<u>1 eai</u>	LOSS Kallo(a)	Adjustinent Factor(b)	Adjustinent Factor(c)	$(1) \times (2) \div (3)$
2006	0.248	0.963	0.941	0.254
2007	0.352	0.945	1.203	0.277
2008	0.446	0.938	1.453	0.288
2009	0.528	0.925	1.567	0.311
2010	0.527	0.922	1.425	0.341
2011	0.460	0.938	1.301	0.332
2012	0.404	0.975	1.159	0.340
2013	0.335	1.005	1.012	0.332
2014	0.300	1.011	0.933	0.325
2015	0.286	1.012	0.891	0.325
2016	0.277	1.012	0.911	0.307
2017	0.296	1.013	0.964	0.311

2015	0.286	1.012	0.891	0.325
2016	0.277	1.012	0.911	0.307
2017	0.296	1.013	0.964	0.311
				Projected(d)
2018				0.305
2019				0.300
1/1/2020				0.296
(a) (b) (c) (d)	See AC18-06-01, Exhibit 3.2. See AC18-06-01, Exhibit 4.4. See AC18-06-01, Exhibit 5.2. These on-level ratios were proj frequency change for 2017 fror 2020 from AC18-06-01, Exhibit	m AC18-06-01, Exhibit 12, a	and projected frequency tren	ds for accident years 2018 to
(e)	Accident years 2011 and subse Accident years 2010 and prior			ninment programs (MCCP).

#### Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios Separate Applications of Frequency and Severity Trends Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
				On-Level Medical to
Accident	Developed Medical	Composite Medical	Composite Medical	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio(e)
				$(1) \times (2) \div (3)$
2006	0.248	0.963	0.941	0.254
2007	0.352	0.945	1.203	0.277
2008	0.446	0.938	1.453	0.288
2009	0.528	0.925	1.567	0.311
2010	0.527	0.922	1.425	0.341
2011	0.460	0.938	1.301	0.332
2012	0.404	0.975	1.159	0.340
2013	0.335	1.005	1.012	0.332
2014	0.300	1.011	0.933	0.325
2015	0.286	1.012	0.891	0.325
2016	0.277	1.012	0.911	0.307
2017	0.296	1.013	0.964	0.311

2017	0.296	1.013	0.964	0.311
				Projected(d)
2018				0.311
2019				0.311
1/1/2020				0.308
(a) (b) (c) (d)	See AC18-06-01, Exhibit 3.2. See AC18-06-01, Exhibit 4.4. See AC18-06-01, Exhibit 5.2. These on-level ratios were proj change for 2017 from AC18-06 AC18-06-01, Exhibit 6.1; these	-01, Exhibit 12, and project	ed frequency trends for acc	ident years 2018 to 2020 from
(e)	Accident years 2011 and subse			ainment programs (MCCP).

Accident years 2010 and prior do reflect paid MCCP costs.

#### Projected On-Level Accident Year Indemnity Loss to Industry Average Filed Pure Premium Ratios Long-Term Exponential Loss Ratio Trend Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4) On-Level Indemnity to
Accident	Developed Indemnity	Composite Indemnity	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio
				$(1) \times (2) \div (3)$
1990	0.400	1.168	1.728	0.270
1991	0.427	0.962	1.563	0.263
1992	0.352	1.015	1.424	0.251
1993	0.289	1.231	1.374	0.259
1994	0.329	1.287	1.556	0.273
1995	0.476	1.192	2.043	0.278
1996	0.534	1.114	2.113	0.281
1997	0.604	0.997	2.052	0.294
1998	0.657	0.920	2.060	0.293
1999	0.691	0.852	1.958	0.301
2000	0.597	0.796	1.548	0.307
2001	0.495	0.800	1.342	0.295
2002	0.369	0.819	1.033	0.292
2003	0.243	0.818	0.734	0.270
2004	0.145	1.126	0.661	0.247
2005	0.124	1.529	0.732	0.259
2006	0.161	1.511	0.941	0.258
2007	0.222	1.464	1.203	0.270
2008	0.282	1.379	1.453	0.267
2009	0.331	1.352	1.567	0.285
2010	0.322	1.333	1.425	0.301
2011	0.301	1.312	1.301	0.303
2012	0.273	1.281	1.159	0.302
2013	0.241	1.241	1.012	0.296
2014	0.236	1.124	0.933	0.284
2015	0.233	1.095	0.891	0.287
2016	0.225	1.082	0.911	0.267
2017	0.234	1.062	0.964	0.258

	Projected(d)
2018	0.263
2019	0.263
1/1/2020	0.263

- See AC18-06-01, Exhibit 3.1.
- See AC18-06-01, Exhibit 4.1.
- (a) (b) (c) (d) See AC18-06-01, Exhibit 5.2.
  - These on-level ratios were projected by separately applying an exponential trend of approximately 0.1% based on the 1990 to 2017 on-level indemnity to industry average filed pure premium ratios to each of the 2016 and 2017 onlevel indemnity to industry average filed pure premium ratios. Each stated projection is equal to the average of the corresponding trended on-level ratios.

#### Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios Long-Term Exponential Loss Ratio Trend Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)	(5)
A	De aleca IMa Paul	O Mar Fred	O	On-Level Medical to	On-Level Medical to
Accident	Developed Medical	Composite Medical	Composite Medical	Industry Average Filed	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio(e)	Pure Premium Ratio(f)
				$(1) \times (2) \div (3)$	
1990	0.379	0.687	1.728	0.151	0.151
1991	0.397	0.587	1.563	0.149	0.149
1992	0.331	0.619	1.424	0.144	0.144
1993	0.277	0.742	1.374	0.149	0.149
1994	0.321	0.777	1.556	0.160	0.160
1995	0.471	0.766	2.043	0.177	0.177
1996	0.506	0.756	2.113	0.181	0.181
1997	0.567	0.749	2.052	0.207	0.207
1998	0.747	0.660	2.060	0.239	0.239
1999	0.697	0.572	1.958	0.203	0.203
2000	0.636	0.525	1.548	0.216	0.216
2001	0.565	0.479	1.342	0.202	0.202
2002	0.441	0.497	1.033	0.212	0.212
2003	0.283	0.522	0.734	0.201	0.201
2004	0.194	0.789	0.661	0.231	0.231
2005	0.191	0.916	0.732	0.239	0.239
2006	0.248	0.963	0.941	0.254	0.254
2007	0.352	0.945	1.203	0.277	0.277
2008	0.446	0.938	1.453	0.288	0.288
2009	0.528	0.925	1.567	0.311	0.311
2010	0.527	0.922	1.425	0.341	0.341
2011	0.460	0.938	1.301	0.332	0.365
2012	0.404	0.975	1.159	0.340	0.374
2013	0.335	1.005	1.012	0.332	0.365
2014	0.300	1.011	0.933	0.325	0.357
2015	0.286	1.012	0.891	0.325	0.356
2016	0.277	1.012	0.911	0.307	0.337
2017	0.296	1.013	0.964	0.311	0.340

	Projected(d)
2018	0.327
2019	0.339
1/1/2020	0.346
(a)	See AC18-06-01, Exhibit 3.2.
(b)	See AC18-06-01, Exhibit 4.4.
(c)	See AC18-06-01, Exhibit 5.2.
(d)	These on-level ratios were projected by separately applying an exponential trend of approximately 3.8% based on
	the 1990 to 2017 on-level medical to industry average filed pure premium ratios (including MCCP costs) to each of
	the 2016 and 2017 on-level medical to industry average filed pure premium ratios. Each stated projection is equal to
	the average of the corresponding trended on-level ratios.
(e)	Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP).
. ,	Accident years 2010 and prior do reflect paid MCCP costs.
(f)	Medical costs include the paid cost of medical cost containment programs (MCCP) for all accident years for

selecting the loss ratio trend.

#### Projected On-Level Accident Year Indemnity Loss to Industry Average Filed Pure Premium Ratios Short-Term Exponential Loss Ratio Trend Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
Accident <u>Year</u>	Developed Indemnity Loss Ratio(a)	Composite Indemnity Adjustment Factor(b)	Composite Premium Adjustment Factor(c)	On-Level Indemnity to Industry Average Filed Pure Premium Ratio (1) x (2) ÷ (3)
2006	0.161	1.511	0.941	0.258
2007	0.222	1.464	1.203	0.270
2008	0.282	1.379	1.453	0.267
2009	0.331	1.352	1.567	0.285
2010	0.322	1.333	1.425	0.301
2011	0.301	1.312	1.301	0.303
2012	0.273	1.281	1.159	0.302
2013	0.241	1.241	1.012	0.296
2014	0.236	1.124	0.933	0.284
2015	0.233	1.095	0.891	0.287
2016	0.225	1.082	0.911	0.267
2017	0.234	1.062	0.964	0.258

2018	0.250
2019	0.241
1/1/2020	0.237

- (a) See AC18-06-01, Exhibit 3.1.
- (b) See AC18-06-01, Exhibit 4.1.
- (c) See AC18-06-01, Exhibit 5.2.
- (d) These on-level ratios were projected by separately applying an exponential trend of approximately -3.3% based on the 2013 to 2017 on-level indemnity to industry average filed pure premium ratios to each of the 2016 and 2017 on-level indemnity to industry average filed pure premium ratios. Each stated projection is equal to the average of the corresponding trended on-level ratios.

## Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios Short-Term Exponential Loss Ratio Trend Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
Accident	Developed Medical	Composite Medical	Composite Medical	On-Level Medical to Industry Average Filed
Year	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio(e)
<u>1 eai</u>	LOSS Kallo(a)	Adjustinent Factor(b)	Adjustinent Factor(c)	$(1) \times (2) \div (3)$
2006	0.248	0.963	0.941	0.254
2007	0.352	0.945	1.203	0.277
2008	0.446	0.938	1.453	0.288
2009	0.528	0.925	1.567	0.311
2010	0.527	0.922	1.425	0.341
2011	0.460	0.938	1.301	0.332
2012	0.404	0.975	1.159	0.340
2013	0.335	1.005	1.012	0.332
2014	0.300	1.011	0.933	0.325
2015	0.286	1.012	0.891	0.325
2016	0.277	1.012	0.911	0.307
2017	0.296	1.013	0.964	0.311

2012	0.404	0.975	1.159	0.340
2013	0.335	1.005	1.012	0.332
2014	0.300	1.011	0.933	0.325
2015	0.286	1.012	0.891	0.325
2016	0.277	1.012	0.911	0.307
2017	0.296	1.013	0.964	0.311
				Projected(d)
2018				0.300
2019				0.294
1/1/2020				0.291
(a)	See AC18-06-01, Exhibit 3.2.			
(b)	See AC18-06-01, Exhibit 4.4.			
(c)	See AC18-06-01, Exhibit 5.2.			
(d)	These on-level ratios were pro the 2013 to 2017 on-level med level medical to industry avera corresponding trended on-level	dical to industry average filed age filed pure premium ratios	pure premium ratios to each	ch of the 2016 and 2017 on-
(e)	Accident years 2011 and subs Accident years 2010 and prior			ainment programs (MCCP).

#### **Projected On-Level Accident Year** Indemnity Loss to Industry Average Filed Pure Premium Ratios Short-Term Fitted Exponential Loss Ratio Trend Based on Experience as of March 31, 2018

	(1)	(2)	(3)	(4)
Accident <u>Year</u>	Developed Indemnity Loss Ratio(a)	Composite Indemnity Adjustment Factor(b)	Composite Premium Adjustment Factor(c)	On-Level Indemnity to Industry Average Filed Pure Premium Ratio (1) x (2) ÷ (3)
2006	0.161	1.511	0.941	0.258
2007	0.222	1.464	1.203	0.270
2008	0.282	1.379	1.453	0.267
2009	0.331	1.352	1.567	0.285
2010	0.322	1.333	1.425	0.301
2011	0.301	1.312	1.301	0.303
2012	0.273	1.281	1.159	0.302
2013	0.241	1.241	1.012	0.296
2014	0.236	1.124	0.933	0.284
2015	0.233	1.095	0.891	0.287
2016	0.225	1.082	0.911	0.267
2017	0.234	1.062	0.964	0.258

2018	0.252
2019	0.243
1/1/2020	0.239

See AC18-06-01, Exhibit 3.1.

See AC18-06-01, Exhibit 4.1.

<sup>(</sup>a) (b) (c) See AC18-06-01, Exhibit 5.2.

<sup>(</sup>d) These on-level ratios were projected by fitting an exponential trend to the 2013 to 2017 on-level indemnity to industry average filed pure premium ratios.

#### Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios Short-Term Fitted Exponential Loss Ratio Trend Based on Experience as of March 31, 2018

	(1)	(2) (3)		(4)
Accident <u>Year</u>	Developed Medical Loss Ratio(a)	Composite Medical Adjustment Factor(b)	Composite Medical Adjustment Factor(c)	On-Level Medical to Industry Average Filed Pure Premium Ratio(e) (1) x (2) ÷ (3)
2006	0.248	0.963	0.941	0.254
2007	0.352	0.945	1.203	0.277
2008	0.446	0.938	1.453	0.288
2009	0.528	0.925	1.567	0.311
2010	0.527	0.922	1.425	0.341
2011	0.460	0.938	1.301	0.332
2012	0.404	0.975	1.159	0.340
2013	0.335	1.005	1.012	0.332
2014	0.300	1.011	0.933	0.325
2015	0.286	1.012	0.891	0.325
2016	0.277	1.012	0.911	0.307
2017	0.296	1.013	0.964	0.311

2018	0.303
2019	0.297
1/1/2020	0.294
(a)	See AC18-06-01, Exhibit 3.2.
(b)	See AC18-06-01, Exhibit 4.4.
(c)	See AC18-06-01, Exhibit 5.2.
(d)	These on-level ratios were projected by fitting an exponential trend to the 2013 to 2017 on-level medical to industry average filed pure premium ratios.
(e)	Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP). Accident years 2010 and prior do reflect paid MCCP costs.

### Item AC18-08-04 Study of Case Reserve-Adjusted Loss Development Methodology

For a number of years, the Committee's regular review of alternative loss development methodologies has included a review of an incurred loss development methodology that adjusts for changes in case reserve levels. This methodology has been based on the Berquist-Sherman approach to adjust for changes in case reserve adequacy. Given that it has been many years since the WCIRB reviewed the assumptions and mechanics of this approach in detail and that there were indications that recent case reserve adequacy level shifts were likely affecting incurred development patterns, at the December 6, 2017 meeting, the Committee recommended that staff undertake such a review. Staff's analysis of this methodology is summarized below.

#### Overview of Methodology

The Berquist-Sherman approach for adjusting incurred loss development for changes in case reserve levels is intended to correct for distortions in incurred loss development patterns that can occur when case reserves become significantly more or less adequate. Potential shifts in case reserve levels are primarily evaluated by comparing changes in average case reserves per open claim to changes in average paid losses per closed claim. If there is a difference between the rates of change in these two measures, then case reserves are becoming either more or less adequate. If not adjusted for, this change may distort incurred loss development patterns as it would project the one-time shift in case reserve levels into the future in the incurred loss development factors.

In order to adjust for the potential distortion caused by a shift in case reserve adequacy, the Berquist-Sherman method begins with the latest calendar year of average case reserves per open claim at each maturity (which are assumed to be post-shift) and applies a "deflation" factor to each of those severities using an estimated inflation rate to restate the average case reserves for prior accident years. The selected trend rate in the original approach is based on the average annual change in average paid per closed claim, which is assumed to be unaffected by the shift in case reserve adequacy. The restated average case reserves are then multiplied by the number of open claims for each year and maturity and added to the corresponding paid loss amounts to create an adjusted incurred loss triangle from which adjusted incurred loss development factors can be computed.

The complexities around California workers' compensation have required some modifications to the application of the original Berquist-Sherman approach to this system. First, given the significant impact reforms and other system changes have had on claim costs over the last several years, average rates of growth computed based on unadjusted case reserves per open claim or paid losses per closed claim can be significantly affected. As a result, in applying this method, the WCIRB has on-leveled the losses (both paid and incurred) used in the methodology. Second, even after on-leveling for the impact of reforms and other changes on costs, rates of growth in claim severities have not been consistent over time or consistent between paid losses and incurred losses. As a result, in applying this method, the WCIRB has judgmentally selected a trend rate to apply to the case reserves per open indemnity claim based on a review of recent growth in on-level paid losses per closed claim. Finally, rather than adjusting the entire triangle of average case reserves, the WCIRB has historically only applied this adjustment to the less mature development periods.

#### Study Approach

This adjustment is generally only appropriate in an environment in which case reserve levels are shifting, typically measured as a difference in trends between case reserves per open claim and paid losses per closed claim. Exhibits 1.1 and 1.2 show changes in average reported case reserves per open indemnity

<sup>&</sup>lt;sup>1</sup> Loss Reserve Adequacy Testing: A Comprehensive, Systematic Approach, James R. Berquist and Richard E. Sherman, 1977 Proceedings of the Casualty Actuarial Society, Volume LXIV.

claim. Exhibits 2.1 and 2.2 show changes in average reported paid per closed indemnity claim. Exhibit 3 shows the differences in the annual changes between these two measures. (All data in these exhibits is as of December 31, 2017.) As shown in Exhibit 3, changes in average case reserve levels can differ significantly from the change in average paid per closed claim. The original Berquist-Sherman approach assumes a shift in case reserve adequacy as a calendar year effect. However, as shown in Exhibit 3, the differences in the change in average paid per closed claim and average case reserves per open claim are also significant on an accident year basis, with average case outstanding trends significantly less than average paid per closed claim trends for the 1996 through 2002 and 2006 through 2009 accident years and significantly greater for the 2003 through 2005 accident years. It is not coincidental that these are also periods of reform or significant change in the California workers' compensation system. These differences may also be impacted by the mix of large and small claims within an accident year as well as changes in the insurer mix, particularly at late maturities. These accident year effects are not fully contemplated by the WCIRB's current Berquist-Sherman approach, which assumes changes to be consistent in these measures except during calendar year periods of case reserve adequacy shifts.

In order to correct for some of the issues that may distort the review of average paid and average case reserve data, staff reviewed a number of alternative diagnostic measures. Exhibit 4 shows the difference across accident years in the comparisons shown in Exhibit 3, i.e., the development of the difference between case reserves per open claim and paid per closed claim over time. Exhibits 5.1 and 5.2 show age-to-age development of average case reserves per open claim and the annual change in the age-to-age factor. Although changes in average case reserve development can also be impacted by large adjustments to individual claims, in general this measure can help identify calendar periods of shifting case reserve levels. As shown in Exhibit 4 and Exhibit 5.2 for medical, there has been a general downward shift in average case reserve levels since 2014, particularly for later maturities, which had been preceded by a relatively more stable period.

Staff attempted to retrospectively test the current adjustment approach as well as alternative approaches. However, this was challenging for several reasons. First, loss development projections are based on data from all insurers writing business in California, and shifts in case reserve levels can differ in timing and magnitude by insurer. As a result, these shifts can span more than a single calendar period when using statewide data. This can impact the "actual emerging" development during the next period that is typically used in a retrospective test, which may also be impacted by the shift. A longer-term view is needed to effectively test the accuracy of these adjustments. However, this is problematic since a longer-term view requires the use of very old accident years, which have been significantly impacted by several reforms and other system changes in addition to shifts in case reserve adequacy. Due to these concerns, staff instead focused on the relative impact of the adjustments compared to the unadjusted incurred and unadjusted paid method as well as each method's relative stability over time.

The primary components of this methodology review were (a) the data used in the methodology, (b) the average case reserve inflation assumption, and (c) the number of periods and years to which the adjustment should be applied.

#### Review of Data Used

The principal data used in the adjustment to incurred indemnity development is the average paid per closed indemnity claim, average case outstanding per open indemnity claim, and the number of open and closed indemnity claims. For medical, the adjustment has in the past been based on total claim counts rather than closed indemnity claim counts inasmuch as paid medical losses on closed indemnity claims was not reported to the WCIRB until more recent years. In addition, paid medical on closed claims for accident years 2010 through 2012 are impacted by the change to the reporting requirements for medical cost containment program (MCCP) costs for those years. There are now several calendar periods of paid medical per closed indemnity claim data available. Additionally, staff believes the impact of the MCCP data change on this adjustment is now small given that 2010 through 2012 have matured. As a result, staff recommends basing the adjustment for medical using indemnity claims similar to how the adjustment

is applied for indemnity losses. Reviews of changes in average paid medical costs for accident years 2010 through 2012 will continue to be based on paid medical per total claim (adjusted to include all paid MCCP costs) for consistency of comparison (as shown in Exhibit 2.2).

In order to select the appropriate severity inflation assumption, the WCIRB has historically on-leveled the average paid per closed claim data so that reform impacts are not reflected in the trend. For consistency, the case reserves per open claim have also been on-leveled prior to applying the selected trend factor. The same accident year on-level adjustments have been applied to both the average paid per closed claim and average case reserves per open claim at every maturity, which are based on the on-level factors applied to the projected loss ratios but removing claim frequency impacts and including the impact of any reforms that are applied in the loss development adjustments. Staff believes this may not be the optimal approach given that reforms likely impact paid losses and case reserves differently and the impact also likely differs by maturity. However, as discussed at prior Committee meetings, assessing the impact of reforms on case reserves is very challenging in that detailed data on the drivers of changes in case reserves is not available and the impact on case reserves also likely differs significantly by insurer. In addition, staff plans to review the on-leveling approach to medical losses later this year given that medical reforms typically are effective on a date-of-service basis rather than an accident date basis. As a result, staff does not recommend any changes to the on-level factors used in this approach at this time. Instead, staff reviewed a number of alternative approaches that potentially do not require on-leveling to select an inflation factor.

#### Review of Inflation Assumption

The current approach to select the inflation rate to apply to the average case reserves in the case reserve-adjusted methodology is based on a review of average paid per closed claim adjusted to a common benefit level. Staff has typically judgmentally selected the inflation rate based on applying a six-year exponential trend to the average paid per closed claim at each evaluation used in the adjustment (currently the six earliest evaluations) and then taking the average of the annual exponential trend rates across these evaluations. This approach is judgmental and may not be ideal in that (a) the on-level adjustments applied to the paid per closed severities may not be appropriate as discussed above, (b) a single rate of inflation may not be appropriate at all maturities given that each maturity includes a mix of different accident years, and (c) it is dependent on judgmentally selecting a number of years to include in the exponential trend and the number of evaluations for which the adjustment is applied.

Staff reviewed several alternative approaches to selecting the inflation rate used in this adjustment that rely on different assumptions than the current approach. The approaches reviewed are summarized in Exhibits 6.1 and 6.2 and described below.

- A. The current approach, which selects a single trend for all periods based on a six-year average exponential trend of on-level paid per closed indemnity claim<sup>2</sup> at each maturity and averaging the annual trend rates across all maturities, applying it to on-leveled average case reserves per open claim, and using latest year factors (Single Trend Latest Yr).
- B. Method A using three-year average factors (Single Trend 3-Yr Avg).
- C. A single trend for all periods selected based on the selected indemnity or medical severity trend from the most recent pure premium rate filing available at the time of that analysis, applying it to reported (not on-leveled) average case reserves per open claim, and using latest year factors (Filing Trend – Latest Yr).

<sup>&</sup>lt;sup>2</sup> For this method and the alternative methods for medical, paid medical per closed indemnity claim was used. For comparison, projections based on paid medical per total claim (the WCIRB's prior approach to the medical adjustment) are also shown in Exhibit 6.2

- D. A different annual change applied at each individual accident year and maturity based on the change in paid losses per closed claim for that age and maturity (i.e., applying the annual changes shown on the lower section of Exhibits 2.1 and 2.2), applying it to reported (not onleveled) average case reserves per open claim, and using latest year factors (Trend by Year / Age Latest Yr).
- E. Method D using three-year average factors (Trend by Year / Age 3-Yr Avg).
- F. A different annual trend selected for each maturity based on a six-year average exponential trend of on-level paid per closed indemnity claim at each maturity, applying it to on-leveled average case reserves per open claim, and using latest year factors (Trend by Age Latest Yr).
- G. Method F using three-year average factors (Trend by Age 3-Yr Avg).
- H. The latest-year unadjusted incurred method (Latest Year Unadj Incurred).
- I. The latest-year unadjusted paid method (adjusted to an incurred basis as described below) (Latest Year Unadj Paid).

Exhibits 6.1 and 6.2 show projected cumulative incurred loss development factors adjusted for changes in case reserve levels using the various alternative approaches described above. The resulting development factors were compared to the factors projected by the unadjusted latest year incurred loss development methodology as well as those projected by the latest year paid loss development methodology. In order to show the paid loss development factors on a comparable basis to the incurred factors, they were divided by the ratio of incurred losses to paid losses for the accident year at the denominator (earlier) age in the cumulative development factor and multiplied by the ratio of incurred losses to paid losses for the accident year at the numerator (later) age in the cumulative development factor. The development factors for each approach were also reviewed for stability over time based on the standard deviation.

Generally, the approach that applies a different annual trend at each accident year and maturity (method D described above) produced projected factors that were more in between those produced by the latest year unadjusted incurred method and latest year unadjusted paid method when compared to the current approach and the other approaches reviewed. This method was also generally more stable than the current approach for the most recent three years, though less stable over the latest five years, and for 2013 and 2014 in particular. However, during this period, the factors projected by the latest year unadjusted incurred method were not very different from those projected by the unadjusted paid method and all of the alternative case reserve-adjusted methods were significantly different than either of the unadjusted methods for these years. This is likely due to the recent reforms being more quickly reflected in the unadjusted methods rather than the case reserve-adjusted methods, which rely heavily on historical changes in average case reserves and average paid per closed claim.

Method D above also has the advantage of requiring fewer assumptions since it does not require onleveling of average case reserve or paid loss amounts nor does it require judgmentally selecting a period on which to base the average rate of growth. This method is also very responsive to the accident year effect on average claim severities by applying these directly by year and age. As a result, staff believes this approach may be more appropriate for adjusting for changes in average case reserve levels in incurred loss development compared to the current approach that selects a single trend rate for all periods.

#### Review of Development Periods and Years Applied

The current approach applies the adjustment for changes in case reserve levels to incurred loss development through approximately 72 months. Although loss development for this period is more leveraged than other more mature periods, shifts in average case reserve levels can significantly impact

incurred development in later periods as shown in Exhibits 4 and 5. In fact, the most recent shift in average case reserve levels is more pronounced during the 84-month through 156-month period than in the 12-month through 72-month period.

Exhibits 6.1 and 6.2 show cumulative incurred loss development factors adjusted for the alternative inflation assumption methods described above for different development periods. Exhibit 7 shows adjusted incurred medical age-to-age factors based on staff's recommended approach of applying a different annual trend at each accident year and maturity based on the observed changes in average paid per closed indemnity claim. These adjustments continue to address the differences between unadjusted paid and incurred development through approximately 156 months. However, the adjustments appear to add more volatility when applied after 156 months given the relatively few claims that are open at these later periods. Given this and the fact that significant calendar year shifts in average case reserves continue to occur at later maturities (see Exhibits 4 and 5), staff recommends applying the adjustment to incurred loss development through 156 months when reviewing this alternative method.

When loss development factors have been volatile, the WCIRB generally bases the loss development projection on a multi-year average of age-to-age factors rather than on the latest year's factor. In the case reserve adequacy-adjusted loss development method, since average case reserves have been adjusted to a common adequacy level, changes in the adjusted incurred age-to-age factors should be mostly related to volatility rather than shifts in incurred development patterns. Exhibits 6.1 and 6.2 show projected incurred development factors based on a three-year average for a number of the alternative methods, which are often, but not always, more stable than the corresponding methods based on the latest year's factor. As a result, staff recommends continuing to review projections from this methodology based on a three-year average as well as the latest year.

In conclusion, staff recommends basing adjustments to incurred loss development for changes in case reserve levels on (a) reviews of incremental changes in average paid per closed indemnity claim and average case reserves per open claim for both indemnity and medical, (b) directly applying the reported changes in average paid per closed indemnity claim to the latest calendar year average case reserves per open claim individually by accident year and maturity, and (c) applying this adjustment through 156 months. Table 1 shows projected ultimate medical loss ratios for accident years 2016 and 2017 based on December 31, 2017 experience and using the latest-year unadjusted incurred and unadjusted paid methods and the case reserve level-adjusted method based on the prior approach and staff's recommended approach using both a latest-year and three-year average method.

Table 1: Projected Ultimate Medical Loss Ratios based on December 31, 2017 Experience			
	AY 2016	AY 2017	
Methodology	Projection	Projection	
Latest Year Unadjusted Incurred	0.247	0.268	
Latest Year Unadjusted Paid	0.294	0.325	
Latest Year Incurred Adjusted for Changes in Case Reserves – Prior Approach	0.251	0.269	
Latest Year Incurred Adjusted for Changes in Case Reserves – Recommended Approach	0.255	0.280	
3-Year Average Incurred Adjusted for Changes in Case Reserves – Recommended Approach	0.282	0.308	

				1			
348	15,647						
336	14,870	336					
324	14,300 23,369 23,369	324 -7.9%	85.9%				
312	13,461 22,988 22,961 22,661	312 8.8%	-1.5% -1.5%				
300	14,272 24,216 23,468 21,873	300 14.1%	-6.8% -6.8%				
288	115,788 724,031 22,108 27,981	2 <u>88</u> 11.6%	36.3%. 7.6%. 26.6%			10.6%	
276	17,595 25,065 21,601 29,501 34,231	27 <u>6</u> -1.7%	42.5% -0.2% 34.3% 16.0%			11.1%	
	17,218 24,725 22,4745 28,555 33,425 36,897	264 4.2%	97.8% 0.1% 10.3% 10.3%			9.3%	
	17,782 26,044 23,495 27,723 36,622 35,622	252 -6.0%	55.7% - 2.1% - 16.2% - 2.58% - 2.8%			9.5%	
	66,370 86,897 88,705 88,705 88,705 87,234 77,234 55,179	240 10.3%	43.4%. 3.8%. 3.8%. 23.5%. 91.9%. 5.5%. 5.5%.			8.8%	
228	16,944 26,240 22,7418 27,789 39,510 36,553 36,553 31,104		54.8% -3.1% 112.3% 3.0% -7.5% -1.0.8%			900.0	
	17,251 25,240 23,082 27,938 37,644 31,241 34,044	21 <u>6</u> -3.5%	51.7% -8.7% 21.0% 4.3% -9.0% 9.0%			-4.5% 0.726	
	17,535 24,637 27,818 28,22 28,22 39,147 30,626 30,626 30,626	204 -5.7%	49:3% 11:3% 11:3% 11:4% 0:17 10:17 10:3% 10:3%			-5.1%	
as of (in months) 192 204	21,386 26,027 29,334 29,334 28,422 37,342 37,343 38,103 38,103 32,925 32,996 30,2996 37,728	al Change 192 -25.5%	54.9% 58.8% 15.0% 3.5% -12.8% 88.4 15.0% 32.9% 8.9% 8.9% 8.9% 8.9% 8.4% 2.6% -7.1% -0.3% -4.4% 7.1% -10.2% 49.9%	*pue		-5.7% 0.951	
Evaluated a	22,815 26,057 28,361 28,069 32,069 38,650 38	Annuk 180 -26.3%	54.9% 8.8% 4.4% 4.4% 4.4% 7.1% 4.3% 4.3% 4.3% 4.3% 4.3% 4.3%	Annual Trend		-1.0%	
168	22,557 26,862 28,477 28,477 29,988 36,079 36,217 33,374 30,78 30,7		48.1% -15.6% -15.6% -15.6% -19% -1.9% -17.8%		3.0%	2.4%	
156	19,433 28,543 24,006 29,651 36,127 36,127 36,127 36,210 36,210 36,210 36,210 36,317 37,327 38	156	46.9% -16.6% 0.8% 22.35% 12.35% -1.2% -1.2% -1.4.8% -1.4.1% -2.3% -1.4.5% -1.4.5% -1.4.5% -1.4.5% -1.4.5% -1.4.5%	7000	0.333	3.4%	
144	27,878 23,767 23,767 25,871 36,223 36,223 36,223 32,051 32,051 32,053 32,309 32,309 32,309 32,309 31,563	144	17.5% 3.3% 27.8% 9.7% 1.0% 1.0% 1.0% 1.0% 1.1% 1.1% 1.1% 1.1	700	0.152	3.2%	
132	23,012 23,210 22,277 22,277 25,581 35,881 35,881 32,846 32,848 32,846 33,757 30,540 33,757 30,540 31,832 31,832	132	0.9% 19.7% 6.3% -1.18% -1.3% -5.9% -1.3% -	/00	0.8%	3.1%	
120	22,799 27,022 31,297 34,672 34,672 35,672 25,085 22,085 22,085 22,086 32,186 32,160 32,160	120	18.5% 15.8% 2.1% 2.2.1% 3.6% 1.64% 1.7.7% 1.65% 1.0.3% 4.4%	/96 0	0.005	1.3%	
108	25,561 32,064 31,064 31,064 33,270 30,331 24,089 21,065 22,731 25,773 26,731 26,734 27,734 26,620 27,734 26,620 27,444 28,434	108	19.9% 6.6% -4.9% 7.1% -8.8% -7.5% -12.4% -5.7% 1.18% 9.5% -3.5%	/02.0	0.078	3.0%	
96	27,522 32,696 31,502 31,502 28,949 22,539 19,448 23,771 24,321 26,589 22,589 22,580 22,580 22,580	96	18.8% -1.6% -1.16% -1.10,9% -1.3.7% -1.3.7% -1.3.7% -1.3.7% -1.3.7% -1.3.7% -1.3.7% -1.3.7% -1.3.7% -1.3.7% -1.3.7%	4 50/	-1.5% 0.268	0.06%	
8	29,558 31,336 31,336 28,376 21,102 11,05 10,951 22,095 22,291 22,095 23,231 22,194 22,535 23,231 22,535	8	6.1% 1.5% -10.9% -13.2% -13.3% -13.3% 6.6% 6.6% 6.6% 7.2.8% 3.5%	8000	-2.0% 0.352	-0.4%	
72	28,143 30,117 28,041 28,041 19,717 17,589 117,893 117,893 117,893 117,893 117,893 11,050 12,1050 12,1050 13,803 13,803 13,803 14,803 16,605 16,605 16,605	72	7.0% -15.3% -17.0% -17.08% -10.8% -3.9% -1.0% -1.2% -1.7% -1	7 00%	0.301	0.3%	
09	26,939 26,830 19,531 16,732 16,732 17,702 18,76 18,78 18,78 18,78 18,78 11,358	09	0.4% 1.94% 1.94% 1.72% 1.43% 1.98% 1.98% 1.88% 1	7	-1.9% 0.272	-0.7%	
48	24,098 23,582 20,284 16,649 14,149 14,660 14,660 16,603 16,543 16,533 16,533 16,533 17,101 17,107	48	-2.1% -14.0% -17.9% -17.9% -17.9% -11.1% -16.5% 9.3% 9.3% 9.3% 5.4% -3.1% 5.4% -3.1% 8.9%	4 50/	-1.5% 0.189	0.000	ontion.
98	21,442 20,175 17,999 113,055 113,055 114,509 14,509 14,509 14,600 14,268 14,968 14,968 14,968 14,968 14,968 14,968 14,968 14,968	38	-5.9% -10.8% -14.3% -14.4% 10.2% 5.2% -0.5% -0.5% -0.9% 9.9%	700/	0.127	2.0%	exponential distribution.
24	17,193 17,215 15,896 10,734 10,434 11,109 11,607 12,278 11,604 12,649 12,429 12,429 12,429 12,429 12,429 12,429 12,429 12,429 12,429 12,429 12,429 12,429 13,694 14,080	24	0.1% -7.7% -2.2.2% 6.9% 6.9% 6.9% 6.3% 6.3% 6.3% 6.3% 7.3% 7.3%	0000	0.055	2.4%	
12	11,126 11,274 10,829 7,279 7,321 7,597 7,597 7,597 8,525 8,525 8,525 8,896 8,896 8,896 9,611	12	1.3% -3.39% -2.10% 0.0% 0.0% 1.7% 1.12% 1.12% 1.12% 1.12% 1.16% 1.	/08/0	-0.6% 0.037	3.1%	ased on a
Accident Year	1989 1989 1992 1993 1993 1994 1996 1996 2002 2003 2004 2007 2007 2007 2007 2007 2007 2007	Accident Year 1990	1993 1993 1993 1994 1995 1996 1996 2000 2000 2000 2000 2000 2000 2000 2	N Voor	All-Year R <sup>2</sup>	5-Year R²	*Trend is based on an

IV-D-6 WCIRB California®

3.6% 0.426

6.8%

6.8%

0.5%

-1.2%

-0.8%

-4.2% 0.514

-5.2%

3.6% 0.616 1.7% 0.281

3.2% 0.633 1.3% 0.564

2.8% 0.723 2.3% 0.490

2.3% 0.682 0.2% 0.003

2.4% 0.591 0.1% 0.002

2.7% 0.577 -0.3% 0.025

3.0%

3.4%

2.5% 3.4% 3.5% 0.890 0.836 0.747

-0.9%

-1.7%

-0.8%

1.6%

ε	
Indemnity Clair	
Open	2017
	23
Outstanding p	acombo
Case	As of D
Medical	
Average	

348 108,110	
	-5.6% -5.6%
324 100,118 100,867 94,318	324 -5.8% -6.5%
312 324 107,624 107,118 103,588 100,867 96,880 94,318 112,005	3.12 4. 1-% 15. 6% 15. 6%
300 1105,539 99,893 1109,117 125,566	300 1-6.8% 9-2% 15.1%
288 111,734 111,734 98,065 110,359 128,632 125,710	288 -9.2% 112.5% 16.6%
276 107,194 107,194 110,615 110,615 134,186 128,105	276 -1-13% 11.3% 19.5% -4.9%
264 95,644 95,644 96,097 105,723 105,723 140,258 146,244 124,812	264 -3.3% 10.0% 28.7% 3.1% 4.3% -14.7%
252 89.404 89.404 83.942 105.483 105.483 1138.793 1128.930 116.933	252 2.2% 12.3% 12.3% 3.8.7% 0.0% -7.1%
240 80,475 89,785 101,948 1101,948 145,037 120,842 145,037 120,843 142,634	240 1.4% 1.3.5% 1.3.5% 1.3.5% 9.4% 9.4% 1.6.0%
228 72,367 72,367 85,521 93,636 93,636 125,146 138,878 118,907 150,749 114,964	228 16.15% 16.15% 35.7% -1.5% 26.8% -2.3% -2.3%
216 63,006 64,120 77,133 87,965 1125,327 145,821 125,327 145,821 127,647 127,647 127,647 127,647 127,647 127,647 108,883	216 20.3% 14.0% 13.3% 15.3% 16.4% 16.4% 13.3% 13.3% 13.3%
11582 204 61,262 61,262 79,917 79,917 112,038 112,132 112,132 112,132 112,193 111,198 111,198	204 14.1% 19.0% 5.8% 7.11% 11.4% 11.4% 11.4% 11.4% 11.4% 11.3% 8.9%
Evaluated as of (in months): 180 192 2 2 55 65,040 60,799 61 25 65,040 60,799 61 25 65,040 60,799 61 25 65,040 60,799 61 25 65,040 60,870 77,025 77,0	Change 192 -118% -118% -118.0% 6.2% 6.2% 2.0,1% -10.4% -10.4% -1.0,4% -1.13%
luated as 1 180 65,040 65,040 60,880 66,702 82,455 112,579 112,577 1128,157 118,571 118,571 118,241 118,241 118,241 118,241	Annual Change 180 192 11.8% 12.9% 21.8% 24.5% 25.7% 24.5% 25.7% 24.5% 25.7% 24.8% 12.5% 12.5% 14.8% 12.5% 17.7% 4.7% 10.4% 0.4% 0.4%
Eva 188 198 198 198 198 198 198 198 198 198	168 10.1% 10.1% 10.1% 2.4% 42.1% 11.8% 2.28% 2.28% 1.59% 1.59% 1.59%
156 46,059 51,683 56,469 56,4245 70,041 110,181 110,181 110,308 95,626 110,381 102,785 1103,085 103,085 88,916 88,916 88,704 88,704	156 13.1% 9.0% 19.8% 19.6% 15.0% 15.0% 15.0% 15.0% 15.0% 10.3%
144 46,904 46,904 57,364 58,952 61,1432 61,1432 81,124 88,1439 88,967 88,967 88,144 88,430 87,550 87,550 87,550 87,550	144 13.8% 2.2.5% 2.15% 2.15% 5.3% 5.3% 5.3% 6.3% 6.3% 6.3% 6.3% 6.3%
132 42,372 49,572 61,627 62,767 62,767 62,767 72,419 77,693 86,865 86,868 87,090 77,693 77,693 86,885 77,693 86,885 77,693 86,885 88,88	132 10.2% 10.2% 13.1% 2.00% 2.00% 2.00% 3.8% 3.8% 3.8% 1.1.7% 11.7
120 41.893 45.971 1 55.001 1 55.001 1 55.001 2 63.08 8 65.368 8 65.368 8 65.368 8 73.415 7 73.5790 7 7 75.790	9.7% 4.49.6% 11.3% 11.3% 11.3% 11.3% 11.3% 11.3% 11.3% 11.3%
108 39,229 34,071 47,223 47,223 65,045 65,04	25.1% 25.1% 25.1% 43.2% 43.2% 43.2% 43.2% 43.2% 43.2% 43.2% 43.2% 43.2% 43.2% 43.2% 43.2% 43.2%
38,423 38,423 42,517 2,45,631 1,47,285 9,48,105 9,48,105 9,48,105 9,60,130 0,51,730 0,	96 10.7% 1.7% 1.7% 1.7% 1.7% 1.7% 1.7% 1.7% 1
34 656 1 37,232 2 4,5941 6 40,5641 0 36,889 0 36,289 0 43,250 0 44,250 0 44,250 0 44,250 0 44,250 0 44,250 0 44,250 0 46,779 0 46,779	84 7.44% 4.44% 4.44% 4.49% 4.4
72 27,881 28,555 38,656 38,656 43,200 87,470 87,458 87,458 87,458 87,458 87,458 87,458 87,458 87,458 87,458 87,458 87,458 87,458 87,458 87,458 87,458 87,458 87,458 87,458	72 31.0% 6 8.0% 7.12% 6 7.2% 6 8.2% 7.18% 7.18% 6 9.2% 6 4.2% 6 4.2% 6 4.2%
60 27,182 17,049 14,22,389 14,22,389 17,25,404 17,25,404 17,25,404 17,35,617 19,35,617	60 -0.5% -15.2% -15.2% -15.2% -16.1% -10.6% -10.6% -10.6%
48 20.381 1 21,601 0 19,414 0 19,414 2 17,692 2 17,692 6 24,776 6 29,776 6 29,776 6 30,822 6 28,671 6 30,822 7 26,604 7 26,604	6.0% 6.0% 6.0% 6.0% 6.0% 6.0% 6.0% 6.0%
16,811 16,811 16,811 16,140 16,140 16,140 16,140 16,140 16,140 16,140 17,20 17,20 17,20 17,20 17,20 17,20 17,20 17,20 17,20 18	36 2.2% 6. 5.1% 6. 15.8% 7.15.8% 7.15.8% 6. 15.8% 6. 0.3% 6. 5.3% 6. 5.3% 6. 5.3%
13,022 11,022 11,023 11,036 12,143 13,040 13,040 14,183 14,183 11,040 11,080 11,080 11,080 12,023 13,040 14,080 16,030 16,030 18	10.2% 10.2% 10.2% 13.3% 10.2% 13.3% 10.2% 13.3% 10.2% 11.3% 11.3% 11.9% 11.9% 11.9% 11.9% 11.9% 11.9% 11.9% 11.9%
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Accident Year 1989 1992 1992 1993 1995 1995 1996 1996 2000 2000 2003 2006 2007 2007 2007 2007 2007 2007 2007	Accident Year 1990 1990 1992 1995 1995 1996 1996 1996 2000 2000 2000 2000 2000 2000 2000 2

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324 8.998	9,713 £	324	8.7%	
312	9,700 10,713 10,713	312	1.8%	
300	9,688 110,503 11,440 11,440	300	8 47% 1 16% 7.2%	
	9,669 100,484 11,403 12,079	288	8 6 8 9 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	
	9,649 10,465 11,368 12,045 13,669	276	8 43% 1 15% 6 0.79% 1 13 5%	
264 8.892	9,634 10,548 11,316 11,396 15,617	264	8 3.3% 1 16% 6 0.0% 1 1 3 4 8%	
252 8.880	9,619 10,536 11,267 11,946 11,512 15,512 17,822	252	8.3% 1.2% 6.1% 1.134% 14.9%	
240 8.873	9,604 10,538 11,214 11,891 13,463 13,463 13,764 19,764	240	8 4.7% 1.3% 6.0% 14.32% 15.0% 11.5%	
228 8.844	9,588 10,372 11,176 11,176 11,833 11,833 11,833 11,629 17,629 17,629 21,463	228	8.4% 1.1% 5.9% 5.9% 1.17.9% 15.1% 9.4%	
216 8.778	9,539 10,347 11,761 11,761 11,761 15,219 17,464 17,464 17,464 17,464 22,317	216	8.7% 0.8% 5.7% 11.14% 4.9%	
204 8.748	9,500 10,381 11,070 11,770 11,771 11,771 11,771 11,772 11,072 12,067 12,282 23,892 23,892	204	8 42% 6 0.9% 11 4 23% 11 6 5 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	
iths): 192 8.734	9,479 10,0271 11,013 11,066 11,066 11,067 11,07 11,07 11,17	192	8 4 5 7 8 8 4 5 7 8 8 4 5 7 8 8 4 5 7 8 8 4 5 7 8 8 4 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	
f (in mon 180 8.707	9,439 10,251 10,941 11,568 14,892 14,892 20,690 21,731 21,731 21,731 22,525 22,525 22,726	2hange 180 8 402	8.84% 6.72% 7.72% 7.73% 6.09% 6.09%	
	9,410 10,183 10,183 11,287 11,287 14,798 20,408 20,408 21,492 22,160 22,160 22,321 18,345	Annual ( 168 9 30/2	8.3% 8.4% 6.2% 6.2% 6.2% 7.1% 6.2% 7.13% 7.13% 7.13% 7.1% 7.2% 7.2% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5	7.2%
Evalu 156	9,368 10,118 10,118 11,324 11,324 14,605 16,659 16,659 20,125 21,075 21,	156	,	5.9% 0.754
144	10,0553 10,0954 10,713 11,203 14,317 18,226 19,789 20,747 20,747 21,456 21,456 17,347 17,347 17,347 17,347 17,704	144	_	4.9% 0.641
132	10,007 10,594 11,388 14,072 16,035 16,035 10,525 20,815 20,815 20,815 17,038 17,038 17,038 17,038	132	5.9% 4.2% 113.0% 114.0% 11.1% 9.16% 6.4% 4.2% -18.3% -18.3% 11.2% 8.7%	4.1% 0.542
120	10,438 10,438 12,195 13,834 15,634 19,044 19,041 19,041 14,027 16,489 14,927 16,974	120	4.0% 112.4% 112.4% 11.2% 11.2% 11.2% 11.2% 11.2% 11.2% 11.7% 11.7% 10.8% 10.6%	3.2%
108	10,624 13,432 15,334 16,870 18,512 19,383 19,827 19,827 11,7,798 17,798 17,798 17,798	108		2.5% 0.354
96	11,573 13,014 14,816 16,387 17,827 17,827 19,194 19	96	12.5% 10.2% 10.2% 10.2% 11.2% 10.3% 10.3% 10.3% 10.3%	1.7% 0.230
84	12,525 11,4202 11,4202 11,4202 11,422 11,423 11,139 11,393 11,004 11,393 11,004 11,393 11,004 11,393 11,004 11,004 11,004	84	0.0	1.0%
72	13,329 14,355 15,685 16,479 16,886 16,886 11,247 11,441 11,441 11,522 16,396 16,396 17,034	72	7.7% 9.3% -3.8% -13.16% -13.5% 8.8% 8.8% 8.8% 5.6% 5.6% 1.1% 0.8%	0.033
09	12,951 13,969 14,512 15,188 15,097 11,020 11,728 11,728 11,728 14,285 14,937 11,485 14,937 15,428	09	7.9% 3.39% 3.7% -0.6% -13.8% 7.2% 7.2% 112.3% 8.0% 1.1.3% 1.1.8%	0.3%
48	11,700 11,701 12,516 12,526 12,796 9,919 9,665 11,2	48	0.5% 0.14% 0.12% 15.3% 15.3% 8.3% 8.3% 5.5% 3.3% 6.2% 6.2%	0.049
36	7,750 7,668 7,668 7,081 7,073 7,073 7,481 7,481 7,481 9,500 9,500	36	2.0% -3.0% 118.4% -19.2% 10.1% 10.1% 5.0% 5.0% 6.6% 6.6% 6.6%	2.2%
24	2.939 2.707 3.339 3.339 3.298 2.982 3.298 3.294 4.108 4.108 5.637 5.637 6.180	24	7.9% 2255% 17.2% 1105% 91.8 7.7% 7.7% 6.1%	5.7% 0.928
12	1,010 1,320 1,320 1,323 1,395 1,511 1,511 1,586 1,586 1,654 1,665 1,654 2,139 2,347 2,347 2,347 2,347	12	15.0% 13.6% 4.0% 4.0% 4.0% 13.2% 13.2% 14.4% 10.4% 10.4% 10.2% 10.2% 10.2% 10.2% 10.2%	5.9% 0.960
Accident <u>Year</u> 1989	1990 1992 1993 1994 1995 1996 1998 1998 1998 2000 2000 2000 2000 2000 2000 2000 2	Accident Year	1991 1992 1992 1995 1996 1996 1999 2000 2000 2000 2000 2000 2000 2000	All-Year R <sup>2</sup>

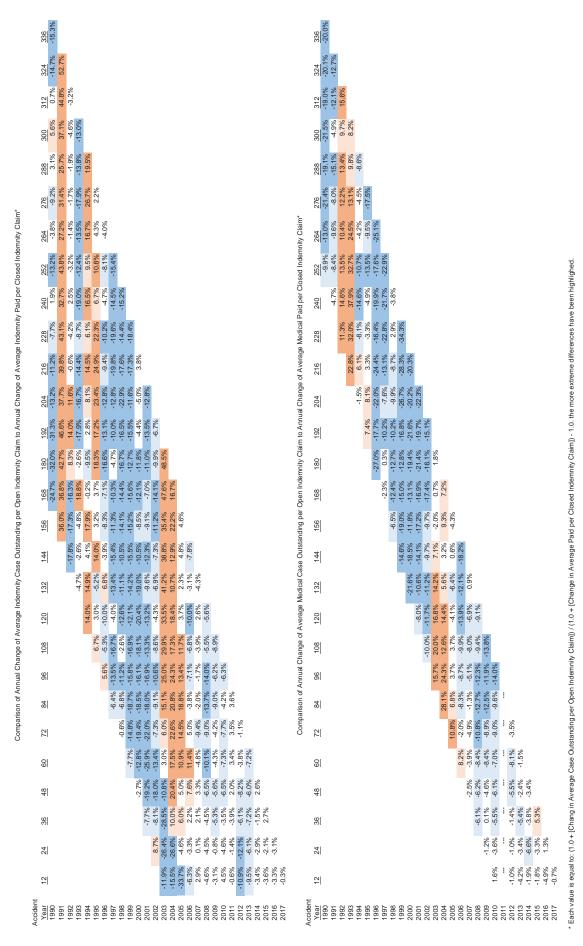
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336	7,881	336	%.O.O.		
324	6,649 7,843 8,394	324	2 % P. 2		
312	6,586 8,727 8 8,730		% % % % % % % % % % % % % % % % % % %		
300	6,539 7,725 8,727 8,771		6.8% -0.5% 6.3%		
	6,442 8,739 2 8,173 9,677 9		10.7% -0.7% 6.9%		6.4%
	6,388 7,823 8,124 9,155 10,561		7.3% -0.7% 5.6% 6.7% 15.4%		5.9%
	6,340 7,107 8,076 8,390 11,780 11,780		7.04% 0.3% 0.3% 15.2% 13.9%		8.0%
252	6,314 8,041 7,957 8,835 11,520 13,548	252	6.8% -1.0% 7.8% 1.157% 11.77% 11.76%	8.5% 0.919	0.957
240	7,501 7,981 7,108 8,11,8 8,727 11,304 11,305 16,388	240	6.4% -0.9% 7.5% 115.1% 17.13.2% 22.6%	9.8%	15.1%
228	7,947 7,820 8,609 9,883 1,111 16,152 18,748	228	1.6% 2.7% 7.1% 1.48% 1.72% 1.72% 16.1%	12.1%	17.1% 0.993
216	7,749 7,936 8,478 9,587 115,381 115,381 20,805	216	2.4% 6.8% 11.26% 16.09% 15.9% 13.6%	14.2%	17.5% 0.995
204	7,808 8,388 8,401 12,519 11,547 22,341	204	7.4% 14.53% 14.53% 14.53% 11.53% 19.2%	15.9%	17.7% 0.996
hs): 192	8,284 9,265 12,121 17,517 20,016 23,743	192	11	15.6% 0.987	15.0%
(in mont 180	9,124 10,362 11,1865 11,7,123 17,123 19,604 23,098 23,098	hange 180	13.6% 14.5% 14.5% 14.5% 1-1.3%	13.8%	10.0%
Evaluated as of (in months): 156 168 180 19	10,165 11,635 11,635 19,100 19,100 22,746 22,746 20,630	Annual Change 168 180	14.5% 15.3.8% 14.5% 1.14.5% 1.1.8% -1.5%	Annual Trend* % 10.5% 00 0.831	4.6%
Evalua 156	11,388 14,007 16,172 18,282 22,136 22,136 22,136 20,750	156	23.0% 15.4% 113.1% 2.2.2% -7.2.5% -7.7% 4.2%	7.3% 0.700	1.0%
144	13,609 15,479 20,677 21,527 21,527 20,035 20,035 22,261	144	13.7% 16.0% 4.1% -3.2% -4.7% 11.1%	4.9%	0.2%
132	14,947 17,163 19,943 20,443 118,274 118,274 119,086 24,134	132	14.8% 2.5% 2.5% 4.5% 12.0% 13.0%	4.0%	3.1%
120	16,604 19,285 19,680 17,203 17,375 23,089 25,409	120	16.1% 2.1% -8.3% 4.5% 11.3%	3.8%	7.5%
108	18,464 178,925 178,925 115,900 16,663 21,584 21,584 22,728 26,072	108	2.5% -1-1.3% 4.8% 14.8% 12.3% 7.6%	4.5%	11.2%
96	18,115 17,074 14,773 14,997 12,967 19,967 24,700 25,301	96	-5.7% -13.5% 11.5% 14.5% 13.2% 4.8%	6.3%	11.7% 0.972
28	16.143 13,752 13,728 18,728 18,060 22,644 23,448 22,454	28	-14.8% -0.2% 14.5% 14.5% 14.6% 5.1% 2.8%	7.9%	9.4%
72	2.602 12.543 13.982 13.398 13.501 13.421	72	-0.5% 12.1.5% 12.0% 18.9.0% 5.1.2% -3.8%	8.4%	6.1%
9	11,041 9,988 12,200 12,271 15,284 13,252 17,166 13,252 17,166 13,252 17,166 13,252 17,166 13,258 17,268 13,689 13,689 13,689 13,689	9	10.5% 12.9% 12.9% 13.7%	6.8%	2.9%
84	9,988 11,106 12,271 13,252 13,273 13,818 13,818 13,689	88	11.2% 8.0% 8.0% 1.5% 2.2% 0.3%	4.6% 0.773	1.2%
36	8,044 9,028 9,933 9,99 9,90 9,600 9,600	36	12.2% 3.4% 6.8% 1-1.5% 3.8%	3.3%	1.2%
24	5,264 5,540 5,540 5,639 5,633 5,633 5,637 5,647 5,647 6,512	24	5.5.2% 4.8% 0.4% 0.1.9% 7.1.9% 3.8%	3.6%	3.1%
12	2,861 2,761 2,761 2,393 2,393 2,529 2,392 2,392	12	1.6% 2.28% 5.07% 5.06% 6.7% 6.7%	3.4%	4.5%
Accident Year	1989 1990 1991 1992 1993 1994 1996 1996 1998 1998 1998 2000 2000 2001 2007 2007 2007 2007 2007	Accident Year	1991 1992 1993 1994 1996 1996 1996 1999 2000 2000 2000 2000 2000 2000 2000	All-Year R <sup>2</sup>	5-Year R <sup>2</sup>

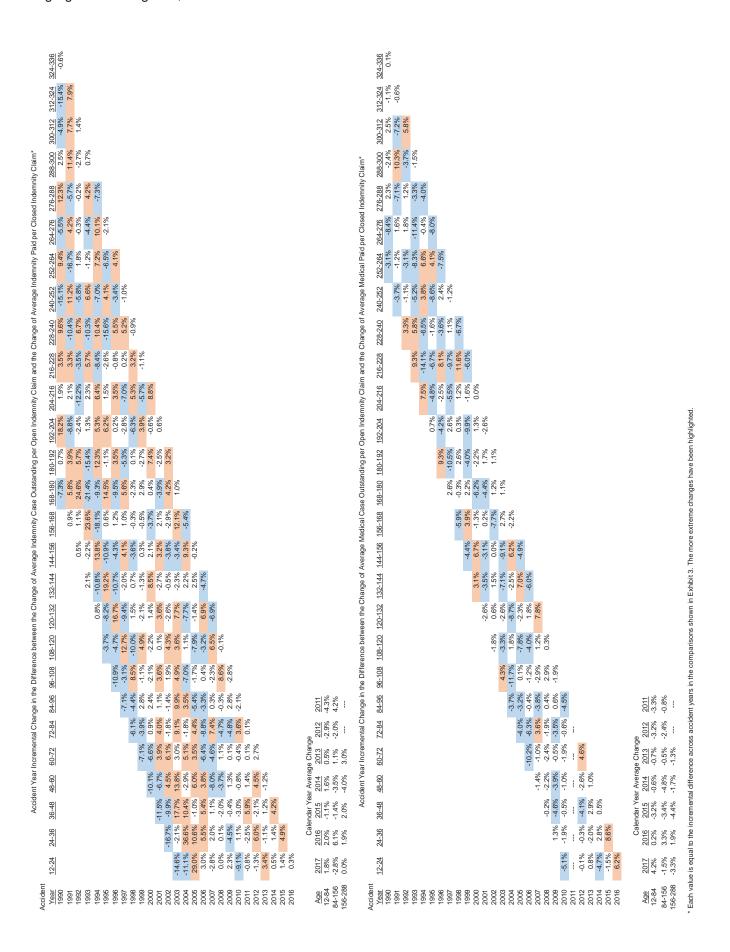
\*Trend is based on an exponential distribution.

\*\*Paid medical per closed claim severities for accident year 2010 and 2011 only replect the paid cost of medical cost containment programs (MCCP) attributable to policies with effective dates prior to July 1, 2010. The annual changes for accident year 2010, 2011, 2012 are based on paid medical per total claim for consistency and do not compare to the severities shown above for these years.

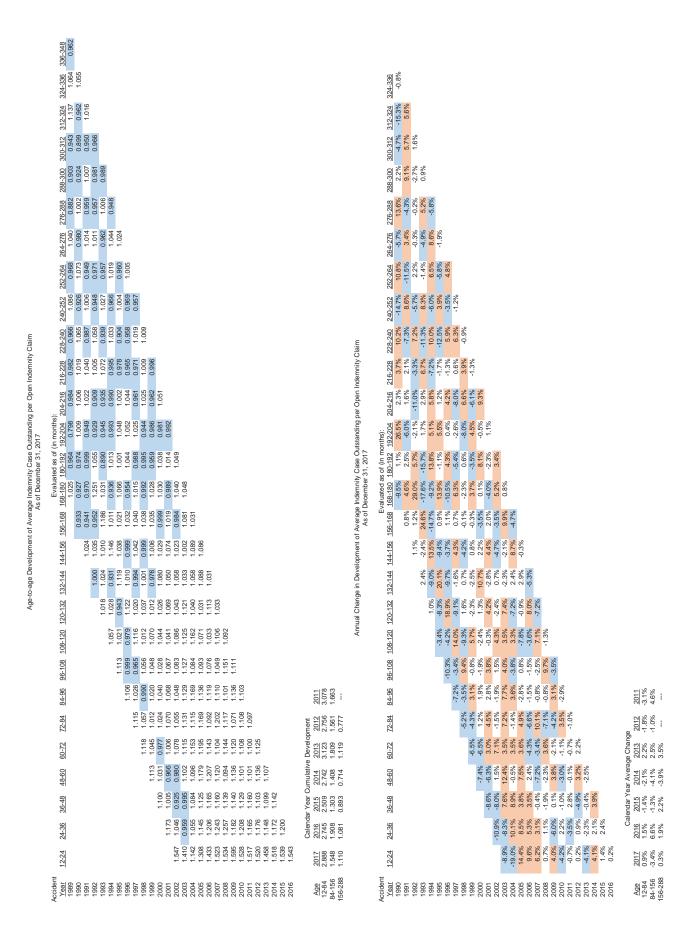
Source: WCIRB Quanterly calls for experience

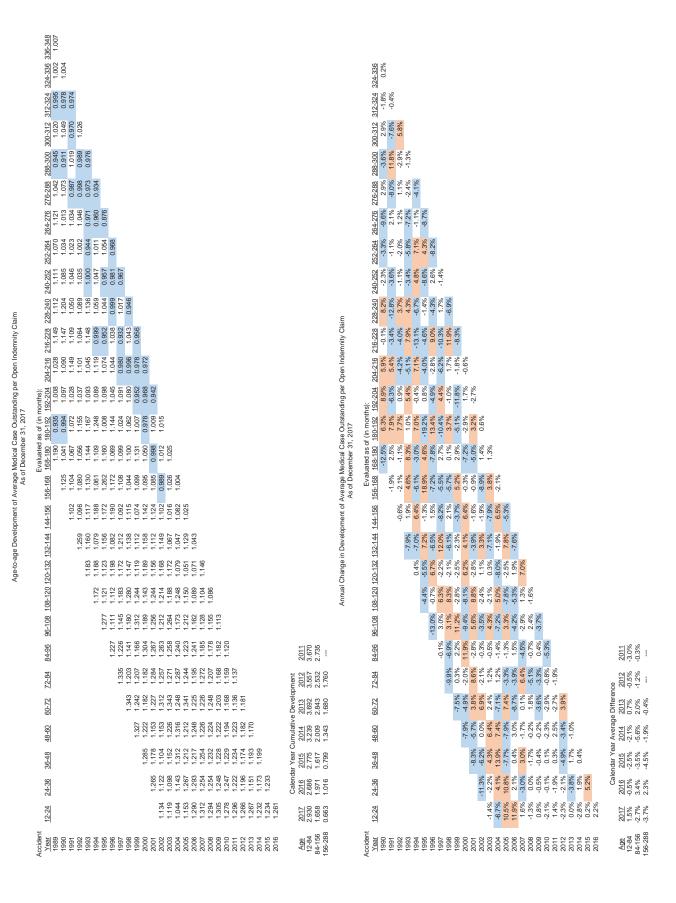


IV-D-10 WCIRB California®



IV-D-11 WCIRB California®





Factors	
<b>Development</b>	
/ Incurred D	
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Difference from the Latest Year Unadjusted Paid <sup>2</sup>	<u>2012</u> <u>2011</u> <u>2010</u>	2.4% 1.8% -3.9%	-10.3%		-1.4%	8.3%	4.1% 4.0% -1.0%	7.5%	-5.5% 1.1% 8.6%	:		-0.1%	3.8%	%8.0	1.3%	-0.3% 4.4% 6.7%	-1.5%	-1.2% 3.5% 6.5%	3.8% 5.5% 2.3%			2.3%		2.5%		!	!		0.4%
test Year Una	2013					%6.9			-2.1%	1				-4.8%			i	-6.5%	-0.3%	1		2.8%	-	2.3%	2.6%	1	1	i	0.7%
rom the La	2014	, 18.0%					16.9%	•	.1.5%	I		6 -0.4%					i	.4.5%	.0-3%	i		3.1%	2.1%				1	i	%2'0-
ifference f	2015			.1.6%			6.2%		5.7%	1		-0.5%			.0-4%			4.1%	.2.3%	i					1.6%		1	!	0.5%
	50		5.4%	-7.1%		3.3%	-1.0%	4.9%	%6:9-	!					Ė			-4.0%	-3.8%	1		1.5%	3.1%	0.5%	1.1%	2.7%	1.1%	1	0.7%
	2017	-5.1%	1.8%	-9.3%	-4.0%	-0.7%	-4.8%	1.7%	-6.4%	1		-2.4%	-3.2%	-3.5%	-2.6%	-3.0%	-1.4%	-3.0%	-4.5%	1		-0.4%	1.1%	-1.2%	0.4%	1.0%	-0.8%	1	0.7%
Std. Dev. Std. Dev.	5-Yr	0.295	0.172	0.252	0.352	0.230	0.282	0.179	0.112	0.073		0.018	0.016	0.016	0.026	0.023	0.031	0.025	0.008	0.015		;	i	1	1	1	1	:	0.002
Std. Dev.	3-Yr	0.215	0.188	0.146	0.099	0.207	0.202	0.180	0.051	0.067		0.016	0.004	0.017	0.012	0.011	0.017	0.015	0.002	0.011		0.016	0.011	0.013	0.008	0.010	i	i	0.002
	2010	2.985	2.767	3.385	3.179	2.743	3.074	2.889	3.374	3.106		1.068	1.083	1.094	1.072	1.088	1.068	1.086	1.044	1.020		i	i	i	i	1	1	1	1
	2011	3.457	3.045	3.593	3.348	3.116	3.531	3.141	3.432	3.396		1.013	1.052	1.022	1.027	1.059	0.999	1.049	1.070	1.014		!	!	!	!	1	!	!	!
	2012	3.788	3.399	3.824	3.886	3.468	3.852	3.476	3.497	3.700		1.039	1.040	1.042	1.012	1.037	1.015	1.027	1.079	1.040		1.031	;	1.033	i	;	1	;	1.012
Calender Year	2013	3.700	3.647	3.565	3.762	3.666	3.701	3.695	3.355	3.428		1.038	1.031	1.026	1.014	1.018	1.006	1.008	1.074	1.078		1.035	ŀ	1.029	1.033	i	I	i	1.014
Calen	2014	3.866	3.785	3.529	3.966	3.872	3.833	3.796	3.229	3.278		1.065	1.048	1.038	1.051	1.026	1.042	1.022	1.067	1.069		1.049	1.038	1.035	1.048	i	i	i	1.010
	2015	3.530	3.698	3.254	3.263	3.657	3.513	3.681	3.118	3.308		1.078	1.061	1.054	1.080	1.048	1.070	1.040	1.058	1.084		1.032	1.038	1.019	1.024	1.035	!	1	1.012
	2016	3.365	3.584	3.159	3.338	3.515	3.368	3.568	3.165	3.401		1.050	1.065	1.032	1.057	1.062	1.053	1.055	1.058	1.100		1.016	1.032	1.006	1.012	1.028	1.012	1	1.008
	2017	3.104	3.330	2.968	3.141	3.249	3.114	3.329	3.063	3.271		1.077	1.069	1.065	1.075	1.071	1.088	1.070	1.054	1.104		1.001	1.016	0.993	1.009	1.015	0.997	1	1.012
	Age	12-84	12-84	12-84	12-84	12-84	12-84	12-84	12-84	12-84		84-156	84-156	84-156	84-156	84-156	84-156	84-156	84-156	84-156		156-288	156-288	156-288	156-288	156-288	156-288	156-288	156-288
Methodology:	100 C C C C C C C C C C C C C C C C C C	incurred Auj. for Case Reserves. A. Single Trend - Latest Yr	B. Single Trend - 3-Yr Avg	C. Filing Trend - Latest Yr	D. Trend by Year / Age - Latest Yr	E. Trend by Year / Age - 3-Yr Avg	F. Trend by Age - Latest Yr	G. Trend by Age - 3-Yr Avg	H. Latest Year Unadj. Incurred	I. Latest Year Unadj. Paid <sup>i</sup>	Incurred Adj. for Case Reserves:	A. Single Trend - Latest Yr	B. Single Trend - 3-Yr Avg	C. Filing Trend - Latest Yr	D. Trend by Year / Age - Latest Yr	E. Trend by Year / Age - 3-Yr Avg	F. Trend by Age - Latest Yr	G. Trend by Age - 3-Yr Avg	H. Latest Year Unadj. Incurred	I. Latest Year Unadj. Paid <sup>1</sup>	Incurred Adj. for Case Reserves:	<ul> <li>A. Single Trend - Latest Yr</li> </ul>	B. Single Trend - 3-Yr Avg	C. Filing Trend - Latest Yr	D. Trend by Year / Age - Latest Yr	E. Trend by Year / Age - 3-Yr Avg	F. Trend by Age - Latest Yr	G. Trend by Age - 3-Yr Avg	H. Latest Year Unadi. Incurred

<sup>1</sup> Paid cumulative development factors are converted using the incurred to paid ratios at the beginning and ending ages. <sup>2</sup> Highlighted numbers are less than 3% in absolute differences.

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Methodology	Age	2017	2016	2015	Calen 2014	Calender Year <u>2013</u>	2012	2011	2010	Std. Dev. 8	Std. Dev. 5-Yr	2017	Differe 2016	Difference from the Latest Year Unadjusted Paid <sup>2</sup> 16 <u>2015 2014 2013 2012 2</u> 0	the Latest 2014	Year Unad 2013	ljusted Pa 2012	م <sup>2</sup> 2011	2010
Incurred Adj. for Case Reserves: Single Trend (Total Counts)	12-84	2.038	2.342	2.509	2.776	2.879	3.035	2.790	i	0.239	0.339	-7.1%	1.4%	8.2%	16.1%	11.8%	19.1%	14.1%	i
A. Single Trend - Latest Yr	12-84	2.098	2.365	2.509	2.749	2.879	3.035	2.818	i	0.208	0.310	-4.4%	2.4%	8.2%	15.0%	11.8%	19.1%	15.3%	i
B. Single Trend - 3-Yr Avg	12-84	2.320	2.538	2.710	2.887	2.911	1	:	1	0.196	0.248	5.7%	%6.6	16.9%	20.8%	13.0%	;	!	1
C. Filing Trend - Latest Yr	12-84	2.015	2.235	2.388	2.674	2.893	3.098	2.852	2.838	0.188	0.348	-8.2%	-3.2%	3.0%	11.8%	12.3%	21.5%	16.7%	12.2%
D. Trend by Year / Age - Latest Yr	12-84	2.063	2.241	2.353	2.842	2.989	3.030	2.786	1	0.146	0.399	-0.0%	-3.0%	1.5%	18.9%	16.1%	18.9%	14.0%	1
E. Trend by Year / Age - 3-Yr Avg	12-84	2.218	2.469	2.719	2.954	2.935	1	!	1	0.250	0.315	1.0%	%6.9	17.3%	23.6%	14.0%	:	!	!
F. Trend by Age - Latest Yr G. Trend by Age - 3-Yr Ayd	12-84	2.084	2.333	2.461	2.692	2.819	2.994	2.772		0.192	0.291	-5.1%	1.0%	6.1%	12.6% 18.5%	9.5% 11.1%	17.4%	13.4%	
	0 0	0 0	1 0	3			0	0	1	5 6	- 0		2 2			2 1		ò	Š
H. Latest Year Unadj. Incurred	12-84	2.021	2.129	2.201	2.479	2.672	2.897	2.728	2.717	0.090	0.268	%6.7-	%8.7-	-5.1%	3.7%	3.7%	13.6%	11.6%	7.4%
i. Latest 1 eal Oladj. Pald	t-0-7	2.1.33	2.310	016.7	2.39	2.370	2.0	244.7	6.320	0.003	0. 140	1	!	l	l			l	l
Inclirred Adi for Case Reserves:																			
Single Trend (Total Counts)	84-156	1.083	1.098	1.128	1.131	1.104	1.169	1.157	i	0.023	0.020	-3.3%	-4.4%	-1.8%	-2.2%	-5.0%	4.2%	2.5%	i
A. Single Trend - Latest Yr	84-156	1.094	1.102	1.128	1.126	1.104	1.169	1.162	1	0.018	0.015	-2.3%	-4.0%	-1.8%	-2.6%	-5.0%	4.2%	3.0%	;
B. Single Trend - 3-Yr Avg	84-156	1.108	1.119	1.120	1.134	1.146	;	!	i	0.007	0.015	-1.0%	-5.6%	-2.5%	-1.9%	-1.4%	;	!	1
C. Filing Trend - Latest Yr	84-156	1.067	1.056	1.112	1.118	1.134	1.226	1.217	1.261	0.030	0.034	-4.7%	-8.0%	-3.2%	-3.3%	-2.4%	9.3%	7.8%	10.6%
<ul><li>D. Trend by Year / Age - Latest Yr</li></ul>	84-156	1.113	1.097	1.144	1.144	1.103	1.151	1.158	ı	0.024	0.022	%9:0-	-4.4%	-0.4%	-1.0%	-5.1%	2.6%	2.6%	1
E. Trend by Year / Age - 3-Yr Avg	84-156	1.118	1.128	1.131	1.133	1.138	1	!	i	0.007	0.007	-0.1%	-1.7%	-1.6%	-1.9%	-2.1%	1	!	1
F. Trend by Age - Latest Yr	84-156	1.119	1.124	1.140	1.124	1.094	1.157	1.147	1	0.011	0.017	%0.0	-2.1%	-0.8%	-2.7%	-5.9%	3.1%	1.6%	1
G. Trend by Age - 3-Yr Avg	84-156	1.128	1.130	1.120	1.125	1.133	1	!	i	0.002	0.005	0.7%	-1.6%	-5.5%	-5.6%	-5.5%	1	!	!
H. Latest Year Unadj. Incurred	84-156	1.032	1.037	1.073	1.112	1.154	1.174	1.172	1.177	0.022	0.051	-7.8%	%9.6-	%9.9-	-3.8%	-0.7%	4.7%	3.9%	3.1%
I. Latest Year Unadj. Paid <sup>1</sup>	84-156	1.120	1.148	1.149	1.156	1.162	1.122	1.128	1.141	0.017	0.016	i	!	i	i	;	!	!	1
Incurred Adj. for Case Reserves:																			
Single Trend (Total Counts)	156-288	1.065	1.078	1.173	1.204	1.183	1.176	!	1	0.029	:	-0.8%	1.4%	9.4%	12.2%	13.9%	13.9%	!	1
A. Single Trend - Latest Yr	156-288	1.078	1.083	1.173	1.199	1.183	1.176	!	1	0.054	1	0.4%	1.8%	9.4%	11.7%	13.9%	13.9%	!	1
B. Single Trend - 3-Yr Avg	156-288	1.111	1.151	1.185	1.186	I	ŀ	!	i	0.037	1	3.5%	8.2%	10.5%	10.6%	1	1	1	1
C. Filing Trend - Latest Yr	156-288	1.047	1.038	1.078	1.085	1.087	1.121	ŀ	i	0.021	1	-2.5%	-2.4%	0.4%	1.1%	4.6%	%9.8	!	!
D. Trend by Year / Age - Latest Yr	156-288	1.100	1.121	1.174	1.205	1.165	1	!	i	0.038	1	2.4%	5.4%	9.4%	12.3%	12.1%	;	!	!
E. Trend by Year / Age - 3-Yr Avg	156-288	1.132	1.167	1.182	1	1	1	!	1	0.026	1	5.4%	9.7%	10.2%	1	1	1	!	1
F. Trend by Age - Latest Yr	156-288	1.092	1.084	!	1	i	1	!	i	i	1	1.6%	2.0%	!	i	i	;	!	1
G. Trend by Age - 3-Yr Avg	156-288	I	i	1	i	I	1	!	i	i	1	1	i	ŀ	i	i	i	!	!
H. Latest Year Unadj. Incurred	156-288	0.959	0.981	0.994	1.063	1.065	1.086	1	1	0.018	0.049	-10.7%	-7.7%	-7.3%	-1.0%	2.5%	5.2%	1	1
I. Latest Year Unadj. Paid <sup>'</sup>	156-288	1.074	1.064	1.073	1.073	1.039	1.032	1.020	0.994	900.0	0.015	i	1	i	i	1	1	1	i

<sup>1</sup> Paid cumulative development factors are converted using the incurred to paid ratios at the beginning and ending ages. <sup>2</sup> Highlighted numbers are less than 3% in absolute differences.

	1.007	1.007
	312-324 1.007 0.996	966.0
	300-31 <u>2</u> 0.395 0.395	0.995
	288-300 0.399 1.005 1.005	1.005
	276-288 1.011 0.990 0.998 1.003	1.003
	264-276 1.012 1.001 0.99 1.015	1.015
	252-264 1.0012 1.000 0.982 1.005 1.004 1.015	1.015
	240-252 0.998 0.980 0.014 1.021 1.021 1.015 0.997	0.997
uacy laim	228-240 0.380 1.0018 1.025 1.025 1.033	1.033
erve Adeq	2.16-228 1.001 1.026 1.036 1.038 1.038 1.038	1.013
Case Res	204-216 0.997 1.041 1.015 1.019 1.012 1.012	1.012
Changes ir	192-204 1.031 1.009 1.004 1.024 1.020	1.020
usted for C id Age usir	1.013 1.013 1.033 1.031 1.027 1.007	1.001
actors Adj by Year ar	120-132 132-144 144-156 156-168 168-180 180-192 132-204 144-156 156-168 168-180 180-192 132-204 10.31 10.01 10.01 10.03 10.03 10.04 10.03 10.03 10.02 10.01 10.003 10.03 10.02 10.01 10.003 10.0	0.999
Incurred Medical Loss Development Factors Adjusted for Changes in Case Reserve Adequacy. Based on Applying Separate Trends by Year and Age using Paid per Closed Indemnity Claim	1.041 1.030 1.030 1.006 0.989 0.989	0.989
	1.039 1.036 1.036 1.043 1.004 1.004 0.0984 1.014	1.001
	1.032 1.032 1.002 1.013 0.997 0.999	0.999
Incurred Based o	1.058 1.007 1.007 1.007 1.007 1.007	1.023
	96-108 108-120 1.014 1.020 0.992 0.988 1.034 1.023 1.040 1.020 1.033 1.028 1.031	1.028
	96-108 1.014 0.992 1.023 1.033 1.033	1.031
	0.994 1.035 1.057 1.057 1.057 1.013	1.013
	72-84 1.034 1.065 1.067 1.067 1.024 1.033	1.033
	60-72 1.075 1.091 1.091 1.063	1.035
	48-60 1.1.102 1.1.080 1.1.060 1.045	1.065
	36.48 1.160 1.160 1.100 1.100 1.100	1.048
	24.36 1.1228 1.1228 1.190 1.119 1.119 1.119	
	15.24 1.637 1.615 1.615 1.615 1.615 1.615	1.520 1.520 1.512
	Accident Year 1991 1993 1994 1995 1996 1997 1998 2000 2001 2007 2007 2007 2007 2007 2007	2017 Latest Year 3-Yr Avg.